



User Guide

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Revision History

Verigate User Guide issue date 03/09/15

The following list summarizes changes to the Verigate user guide for the March 21, 2015 Release. It incorporates all revisions since the last release on July 20, 2013.

Chapter or Appendix	Section	Page #’s	Detail on Revision(s)
Cover Sheet			Modified release date to March 21, 2015. Updated issue date as needed.
Table of Contents			Modified issue date as appropriate.
Revision History			Modified to incorporate revisions made to User Guide between issue dates 06/21/13 and 03/09/15.
Global Documentation Update			Global documentation update to remove/revise all references to the SNET Region: Change all references to ‘13-States’ to ‘12-States’ and ‘22-States’ to ‘21-States’; Remove all references to ‘Connecticut’.
Chapter 19	Order Status Inquiry - Overview	19.2	Replace illustration of the Order Status Input Screen.
Chapter 20	Provisioning Order Status Inquiry - Overview	20.2	Replace illustration of the Provisioning Order Status Input Screen.

CHAPTER 1 - INTRODUCTION

About This User Guide

This User Guide is designed to assist in the initial understanding and navigation through the **Enhanced Verigate** system. This document is also provided as online **HELP** within the application to assist in answering additional questions.

Conventions Used in This Guide

- Information that is of special significance to a topic, but is nonessential is presented as notes in *italic type*. Notes are preceded by this icon:



- Information critical to the operation of the system or that alerts you to potential problems is presented as warnings in ***bold, italic type***. Warnings are preceded by this icon:



- Page numbers are comprised of the chapter number followed by a period and the number of the page within the chapter. For example, this page is *1.1* because it is page 1 of Chapter 1.

System Overview

Verification Gateway (**Enhanced Verigate**) is an online Web-based system, which provides electronic access to pre-order information and aids CLECs (Competitive Local Exchange Carriers) to submit accurate Local Service Requests (LSRs) within AT&T 12-State Regions and AT&T Southeast Region. This Web-based system of **Enhanced Verigate** uses OBF (Order and Billing Forum) Guidelines associated with LSOG (Local Service Order Guidelines) 6+ **Enhanced Verigate** is part of the Operational Support Systems (OSS).

The Enhanced Verigate GUI pre-order processing supported by AT&T is based on interactive transactions between AT&T and the CLEC. This application is intended for use by CLECs on a real time basis only and any other use is neither contemplated nor supported by AT&T. Batch or mass query mode is not applicable for this application.

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CHAPTER 1 - INTRODUCTION

System Overview

Functionality Overview

Enhanced Verigate provides multiple functionalities. The following list provides an overview of the functions in the system. A description accompanies each.

Verigate Inquiry	AT&T West	AT&T SW	AT&T MW	AT&T SE
Address Validation Inquiry				
■ Numbered	X	X	X	X
■ Descriptive	X	X	X	X
■ Unnumbered	X	X	X	X
■ Unnamed	X	X	X	
■ TN (Telephone Number)	X	X	X	X
■ Manual Request - View Results	X	X	X	
Loop Qualification Inquiry				
■ Actual Data	X	X	X	X
■ Archived Actual / Design Data	X	X	X	
■ Manual Request - View Results	X	X	X	
■ Manual Request - WTN	X	X	X	
■ Facilities Report	X	X	X	
■ Multiple Loops Inquiry (Address Only, Actual Only)	X	X	X	
■ Loop Pre-Qualification Inquiry	X	X	X	
■ Integrated Digital Loop Carrier (IDLC) Inquiry	X	X	X	
■ Loop Makeup for Spare Facilities				X
■ Cancellation Facilities Reservation				X
Feature / Service Availability				
■ Feature Inquiry	X	X	X	X
■ PIC / LPIC	X	X	X	X
Complex Products Inquiry	X	X	X	
Customer Service Inquiry (CSI)	X	X	X	X
Customer Service Inquiry (CSI) By Account Telephone Number				X

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CHAPTER 1 - INTRODUCTION

System Overview

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Verigate Inquiry	AT&T West	AT&T SW	AT&T MW	AT&T SE
Customer Service Inquiry (CSI) By Circuit Number				X
Customer Service Inquiry (CSI) By Miscellaneous Account Number				X
View Multiple CSIs				X
CABS CSI				X
Directory Listing Inquiry	X	X	X	
Order Status Inquiry	X	X	X	
POS Inquiry	X	X	X	
TN Inquiry				
■ Random	X	X	X	X
■ Specified	X	X	X	X
■ Confirm Reservation	X	X	X	
■ Cancel Reservation	X	X	X	
■ Reserve Miscellaneous Account Numbers				X
CFA Inquiry	X	X	X	
CLLI Inquiry	X	X	X	
Cable ID / Chan Pair Status				X
View Central Office Address				X
Due Date Inquiry				
■ Inquiry / Reservation	X	X	X	
■ View Results	X	X	X	
■ Cancel Reservation	X	X	X	
■ RESID Lookup	X	X	X	
■ View Installation Calendar				X
■ Estimate Service Date				X
NC /NCI Inquiry	X	X	X	X
Number Pooling Inquiry	X	X	X	
RACF Inquiry	X	X	X	
Rate Group Inquiry		X		
View All Inquiry				X

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CHAPTER 1 - INTRODUCTION

System Overview

Verigate Inquiry	AT&T West	AT&T SW	AT&T MW	AT&T SE
YPH Inquiry	X	X	X	
Batch Cut Inquiry	X	X	X	
Impairment Status Inquiry	X	X	X	
Transport Impairment Status Inquiry	X	X	X	
Data Validation Link	X	X	X	
CLEC Service Order Tracking System (CSOTS) Link				X
HELP	X	X	X	X
AT&T Southeast References Link				X



Note:

Inquiries listed as displayed on the Verigate Menu Selection Screen.

Address Validation Inquiry

The Address Validation Inquiry function allows the user to verify service address information. **Enhanced Verigate** will provide access to validated address information by Address or Working Telephone Number (residence only). The Working Telephone Number Inquiry is available for residential service only and should only be used as a last resort. All residence and business addresses may be validated through the input of the address. The address information returned will be in fields with English descriptions and OBF field names in parenthesis. There are five (5) selection methods for Address Validation: Numbered, Descriptive, Unnumbered, Unnamed and Working Telephone Number. For the AT&T Southeast Region, there are four (4) selection methods for Address Validation: Numbered, Descriptive, Unnumbered and by WTN or non-working TN (Business and Residence).

Manual Address Validation Inquiry

This inquiry is available for numbered address only. This transaction provides the user with the ability to mechanically submit a request to the AT&T LSC for address validation when they are unable to validate an address, such as new construction, Edit or resubmit their initial request (using the same PON valued) if it was previously rejected by the LSC and View Results once the LSC has investigated their request. This LSC will investigate and provide the Results of

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their investigation within 48 hours or 2 business days. This inquiry is not available for AT&T Southeast Region users for Address Validation.

Batch Cut Process Inquiry

The Batch Cut Process Inquiry provides the ability for the user to request and reserve date/time availability to convert customers from one telecommunications carrier's circuit switch to either their own circuit switch or a non-ILEC third party switch via a limited number of basic analog UNE loops. AT&T provides the choice between two options: (1) Frame Due Time (FDT) and (2) Coordinated Hot Cut (CHC). When date/time is reserved, a Response Identifier (RESID) will be returned to the user and used on the Local Service Request (LSR). The user can perform an inquiry/reservation event for Enhanced Daily, Defined Batch or Bulk Batch. This inquiry allows the user to inquire available date/time, reserve date/time, modify reservation, confirm a bulk reservation, cancel a reservation and view reservation details for all Batch requests.

Cable ID / Chan Pair Status Inquiry

This inquiry allows the user the ability to determine the status of specific wire center cable/channel pair designations in their loop inventory. The user requesting the information must be the owner of the cable/pair inventory and is restricted to one wire center per query. When the inquiry indicates that a cable/channel pair assignment is currently working, they will receive the specific ID associated with the cable/channel pair designations.

CABS CSI

This inquiry allows the user the ability to retrieve unparsed CABS customer service records for accounts belonging to the requested user as well as those owned by another user.

Cancellation Facilities Reservation

This inquiry allows the user the ability to cancel previous reservations for new/spare facilities. The user requesting the cancellation must be the owner of the reservation. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Cancel Reservation-Telephone Number Inquiry

The Cancel Reservation-Telephone Number Inquiry function will provide for cancellation of reserved telephone numbers. The Reservation Identification (RESID) number will be used to perform the Cancel Reservation Telephone

Number Inquiry. For the AT&T Southeast Region, the Cancel Reservation-Telephone Number Inquiry function will not be available at this time.

Common Language Location Indicator (CLLI) Inquiry

The Common Language Location Indicator (CLLI) Inquiry will provide the appropriate CLLI to be submitted on a Local Service Request (LSR) for port or loop with port service. The CLLI Inquiry by telephone number will return the CLLI information represents the switch that provides service to the telephone number requested. The CLLI Inquiry by NPA/NXX/X will return the CLLI information that represents the CLLI code of the thousand block entered. The CLLI Inquiry by Circuit ID will return the CLLI code of the A Location (A LOC) and the Z Location (Z LOC) of the circuit submitted. The CLLI Inquiry will be a separate pre-ordering function so users can simply enter a telephone number, NPA/NXX/X or Circuit ID and obtain the CLLI associated with the serving office and equipment.

Complex Products Inquiry

The Complex Products Inquiry will allow the user to request complex pre-order data. This pre-order data will be product specific and will allow the user to populate this information on a Complex LSR. This inquiry will initially be limited to Centrex/Centrex ISDN products.

Connecting Facility Assignment (CFA) Inquiry

The Connecting Facility Assignment (CFA) Inquiry has five different types of inquiries: CFA Report, Cross-Connect Equipment Assignment (CCEA)-Cable ID Format Report, Cross-Connect Equipment Assignment (CCEA)-Relay Rack Format Report, Line Sharing Connecting Facility Assignment (LS CFA) Report and VCI/VPI Report. These reports are based on facility information input by the user. These reports verify the status of different connecting facility information prior to submitting this information on a local service request (LSR). The CCEA-Cable ID Format and LS CFA inquiries are available in the AT&T 12-State Regions. The CCEA-Relay Rack format inquiry is available in the AT&T Southwest Region and AT&T West Region only.

Customer Service Inquiry (CSI)

The Customer Service Inquiry (CSI) will provide the user the ability to retrieve customer service information records for accounts belonging to the requesting user or to AT&T 12-State Regions and/or AT&T Southeast Region retail units as well as those owned by another user. Users are required to affirm that they have authorization from the current end user to view the customer service information residing on the customer service record. This inquiry will return up to 1000

services/listings for CSI/Listing responses. For accounts with more than 1000 services/listings, the user will have to contact the Local Service Center (LSC) for assistance. Users will have three selection methods for customer service record inquiries: Account Telephone Number (ATN - AT&T 12-State Regions and AT&T Southeast Region), Account Number (AN - AT&T Southeast Region), and Working Telephone Number (WTN - AT&T 12-State Regions and AT&T Southeast Region). The types of reports to be requested will be CSI Only Report (AT&T 12-State Regions), Listing(s) for Telephone Number Report (AT&T 12-State Regions and AT&T Southeast Region), Listings Parsed Data Only (AT&T Southeast Region), and CSI Report plus Listings (AT&T 12-State Regions and AT&T Southeast Region).

Customer Service Inquiry (CSI) - By Account Telephone Number

This inquiry allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by account telephone number. Users are required to affirm that they have authorization to view the customer service information.

Customer Service Inquiry (CSI) - By Circuit Number

This inquiry allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by circuit number. Users are required to affirm that they have authorization to view the customer service information.

Customer Service Inquiry (CSI) - By Miscellaneous Account Number

This inquiry allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by miscellaneous account number. Users are required to affirm that they have authorization to view the customer service information.

Data Validation Link Files

Provides a link to the CLEC Online Website. The link at the CLEC Online Website will provide the user with access to the following files: Class of Service Codes, Community Names/Alternate Community Names, Alternate Community Name North and South (West Only), Directory Names, Feature/Service Availability by Switch, PIC/LPIC Codes, USOC/FID Lists and Yellow Page Headings.

Directory Listing (DL) Inquiry

The Directory Listing Inquiry will provide the user the directory listing information from the White Pages Directory Listings data source. Users will need to affirm that they have authorization from the current end user to view the directory listing information. Directory listing information may be retrieved by entering an Account Telephone Number (ATN). This response will consist of all the listings associated with the ATN up to 1000 Listings.

Estimate Service (Due) Date

This inquiry allows the user the ability to obtain a possible due date for the activity in question. The address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Feature/Service Availability-Feature Inquiry

The Feature/Service Availability-Feature Inquiry function provides information regarding the availability of specific features and services at a particular local serving office switch by inputting a Working Telephone Number, NPA NXX X or CLLI (LST) Code and for the AT&T Southeast Region, Telephone Number or Validated Address. Available features will be identified using USOCs (Universal Service Order Codes), which may vary between service areas due to product and tariff differences. The switch type of that service office switch will also be returned.

Feature/Service Availability-PIC/LPIC List Inquiry

The InterLATA Pre-subscription Indicator Code/IntraLATA Pre-subscription Indicator Code List provides a list of current codes for carriers providing InterLATA and IntraLATA service at a particular local serving office switch by inputting a Working Telephone Number and for the AT&T Southeast Region, Telephone Number or Validated Address.

Impairment Status Inquiry

The Impairment Status Inquiry is used to retrieve impairment status for ordering specific unbundled products as set by each state commission. Impairment Status Inquiry is requested from the end user by submitting an address followed by the applicable ordering information for the request. Impairment Status Inquiry will return information to the user regarding the capability to place an LSR based on the impairment status for the address that was submitted.

Integrated Digital Loop Carrier (IDLC) Inquiry

The Integrated Digital Loop Carrier (IDLC) Inquiry is used to provide the user a response to identify if a telephone number is being served via integrated Pair Gain / integrated digital loop carrier (IDLC) or non-integrated. The response of Y (Yes) will be returned if the telephone number is being served via integrated Pair Gain. The response of N (No) will be returned if the telephone number is not served via integrated Pair Gain.

Loop Makeup for Spare Facilities

This inquiry allows the user the ability to view Loop Makeup details on new or spare facilities owned by AT&T Southeast. If determined that the loop is capable of supporting implementation of UNE xDSL (ADSL, HDSL), (Unbundled Copper Loop), UVL (Unbundled Voice Loop), and UDL (Unbundled Digital Loop) services, this also allows the user the ability to reserve new or spare facilities. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Loop Pre-Qualification Inquiry

The Loop Pre-Qualification Inquiry is used to determine whether facilities at a given location are available for xDSL prior to ordering the associated service. The response returned provides only limited Archived Actual (if available) data or Design data (if available) if Archived Actual data is not available for the address or WTN requested. A validated address or a Working Telephone Number (WTN) is required for this inquiry.

Loop Qualification Inquiry

This inquiry will provide the user with access to a mechanized loop qualification capability that can be used to qualify unbundled loops on a pre-order basis. This mechanized loop qualification provides information needed to make an informed business decision regarding its ability to provide DSL-based service to the end user. A validated address or a Working Telephone Number is required for this inquiry. For the AT&T Southeast Region, within this inquiry, the user will have the ability to perform an Actual Loop Make Up for Working Loops. A validated address and a WTN or ECCKT is required for this inquiry.

Network Channel/Network Channel Interface (NC/NCI) Inquiry

This inquiry provides for the validation of Network Channel (NC) and Network Channel Interface (NCI) codes and their combinations prior to submitting a Local Service Request (LSR) by inputting a full NC Code, partial NC Code or no NC Code. The verification of Network Channel (NC) and Network Channel Interface

(NCI) codes allow the user to validate the four character NC Code and combinations of the eight character NCI Code. This information reflects current codes listed in the Carrier Coding Guide. For the AT&T Southeast Region, this inquiry will link to the current regional NC/NCI website and continue to provide the following reports: NC Codes (All Products), NC Codes (Single Product), Error/Reject Messages, Standard Manual Clarifications and Error Code (By Type).

Order Status Inquiry

This inquiry makes it possible to view pending and posted service order data. Posted orders are only available in the AT&T Southwest Region and AT&T West Region regions. Users will need to affirm that they have authorization from the current end user to view pending service orders other than their own. Users can only view their own orders. Order Status will return a copy of the service order. A Service Order Number, Working Telephone Number, Purchase Order Number, Company Code or Circuit ID (AT&T Southwest Region only) will provide a Service Order List of pending service orders. A Service Order Number, Purchase Order Number, Working Telephone Number, Company Code or Circuit ID (AT&T Southwest Region only) will provide a Service Order List of posted service orders. A selected service order from the Service Order List will provide detailed service order information. This is a read only function.

Provisioning Order Status (POS) Inquiry

The Provisioning Order Status (POS) Inquiry makes it possible to view provisioning service order data information to determine the pending or dispatched status of a service order. Information can be obtained for orders that require field visits and for those that don't (i.e., no fieldwork orders). This information includes the provisioning status of the order, if the order has been dispatched and any notes regarding the order. A Service Order Number, Working Telephone Number, Purchase Order Number, Company Code or Circuit ID will provide a Service Order List. A selected service order from the Service Order List will provide detailed provisioning service order information. This is a read only function.

Rate Group Inquiry

This functionality is available for the AT&T Southwest Region only. The Rate Group Inquiry allows the user to inquire about the rate group information which represents the rate group associated with the telephone number requested in the tariffs. The user inputs a 10-digit telephone number to obtain the Rate Group associated with the local serving office switch.

Remote Access to Call Forwarding (RACF) Inquiry

The RACF Inquiry allows the user to inquire about the remote access to call forwarding telephone number to access the remote access to call forwarding service on live accounts. The RACF telephone number is the access telephone number associated with the working telephone number for remote access to call forwarding feature.

Reserve Miscellaneous Account Numbers

This inquiry allows the user the ability to reserve miscellaneous account numbers within 30 days. These number(s) are to be used in the firm order process and are not guaranteed as being the number(s) that will appear on the completed order. Reserving a number only removes it from the database of numbers available. Numbers reserved via this inquiry will only become yours when the service is actually operational as a result of the firm order LSR. This inquiry also allows the user the ability to view miscellaneous account number(s) that have been previously reserved. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Scheduling Inquiry/Availability-Dispatch Inquiry

The Scheduling Inquiry/Availability-Dispatch Inquiry indicates when a dispatch of a technician is required for residential services ordered on a local service request. Dispatch is based on the existence of cut-through facilities and assists the CLECs in determining if a Due Date Inquiry is needed. A validated address and a 10-digit telephone number are required. Dispatch is required for all business request orders.

Scheduling Inquiry/Availability-Due Date Inquiry

This inquiry allows for the identification of available premises visit dates for services to be ordered on a Local Service Request (LSR) by a validated address and/or a Working Telephone Number (REQNUM). Either the requested due date and 29 alternate due dates and the open time slots will be returned, or the next available due date and 29 alternative dates and the open time slots will be returned. Additionally, this inquiry will allow for the reservation of a particular due date and time slot. The ability to view the reservation, cancel the reservation and or search for all RESIDs associated with a particular REQNUM will be part of the due date inquiry.

Telephone Number Inquiry/Reservation Inquiry

The Telephone Number Inquiry/ Reservation Inquiry provides the ability for the customer to request and reserve specified and random telephone numbers.

Telephone numbers are assigned based on a validated address. The maximum number of available telephone numbers returned in response to an inquiry will be ten (10), the quantity of telephone numbers that can be reserved in a single transaction will be one and the telephone number reservation period will be standardized at thirty calendar days. This transaction allows for a 10-minute interval for holding telephone numbers. This insures numbers being requested and viewed by the user are not available for another user during the 10-minute interval. The selection methods for this functionality will be Random or Specified. For the AT&T Southeast Region, telephone numbers are assigned based on a validated address after the user selects the appropriate AREA. The maximum number of available telephone numbers returned in response to an inquiry will be twenty-five (25), the quantity of telephone numbers that can be reserved in a single transaction will be one and the telephone number reservation period will be standardized at thirty calendar days. This transaction allows for a 24 hour interval for holding telephone numbers. This ensures numbers being requested and viewed by the user are not available for another user during the 24 hour interval. The selection methods for this functionality will be Random or Specified.

Telephone Number/Confirmation Inquiry

The Telephone Number Confirmation Inquiry allows the user to confirm that a telephone number is in reserved status. The user can enter a telephone number and will be returned the Reservation ID (if the number has been reserved). The user will also be returned the date the reserved telephone number will expire. For the AT&T Southeast Region, the user will not receive a Reservation ID. The user will receive a confirmation status showing "RESERVED".

Telephone Number Pooling Inquiry

The Telephone Number Pooling Inquiry will provide a response back to the user identifying if a telephone number is part of a block of pooled telephone numbers allocated to AT&T 12-State Regions to be used. The response is yes if the telephone number is pooled and no if the telephone number is not pooled. For the AT&T Southeast Region, the Telephone Number Pooling Inquiry function will not be available at this time.

Transport Impairment Status Inquiry

The Transport Impairment Status Inquiry will provide the user the capability to check a network database in determining whether or not a specific route and/or CLLI is un-impaired and not required for unbundled obligations as determined by state specific Commissions through impairment analysis. Transport Impairment Status Inquiry is requested from the end user by submitting a product and CLLI (LOC A and LOC Z) information. A valid Transport Impairment Status Inquiry

will return information to the user regarding the impairment or un-impairment for the product and CLLI (LOC A and LOC Z) information that was submitted.

View All

The View All Inquiry allows the user the ability to trigger a series of transactions that allows information to be viewed for a telephone number or miscellaneous account number. Transactions included in this are Customer Service Inquiry, Address Validation, Features and Services, Telephone Number Reservation and View Installation Calendar.

View Central Office Address

The View Central Office Address Inquiry allows the user the ability to view AT&T Southeast central office address information for accounts belonging to the requested user as well as those owned by another user.

View Installation Calendar (Appointment Availability)

This inquiry allows the user the ability to view the central office and installation & maintenance calendar, which provides the estimated working schedule of the central office specific to the prospective end-user's address.

View Multiple CSIs

The View Multiple CSIs Inquiry allows the user the ability to retrieve unparsed customer service records for up to four Non-Complex accounts belonging to the requested user as well as those owned by another user by telephone number. Users are required to affirm that they have authorization to view the customer service information.

Yellow Page Heading Inquiry

The Yellow Page Heading (YPH) Inquiry will provide the user the ability to retrieve Yellow Page Headings for customer accounts on the Customer Service Information records. Users will be able to retrieve the yellow page heading codes and definitions associated with the SIC Codes.

General Information (Field Requirements)

The documentation provided on field requirements is based upon the AT&T 12-State Local Service Pre-Order Requirements (LSPOR) and the AT&T Southeast Region Verigate Local Ordering Handbook (LOH) handling of data elements. Business rules regarding all fields, input and output, are addressed and identified

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CHAPTER 1 - INTRODUCTION

System Requirements

within the respective functionality and/or inquiry of the LSPOR and LOH. Consult the LSPOR and LOH for details.

System Requirements

Enhanced Verigate is a browser-based application designed for use in Windows® environment. Launched from the AT&T Web Toolbar, **Enhanced Verigate** is accessible through secure HTTP (Hypertext Transport Protocol) over the extranet direct LAN (Local Area Network) or dial-up connection and the Internet (Internet Explorer, Netscape).

Hardware requirements

Computer	Pentium PC Compatible, 166 MHz or better
RAM	64 MB or higher
Hard Drive	125 MB of available space or higher
Disk Drive	3.5 inch High Density
Monitor	VGA-compatible video driver; Resolution set to 800 X 600 pixels
Modem	33,600 bps or higher
Mouse	

Software requirements

To run Enhanced Verigate, your PC requires the following software:

Operating System	Windows® 2000 or Windows® XP
Web Browser	Microsoft Internet Explorer (with Cipher Strength of 128-bit encryption)
Web Browser Plug-in	Sun Java Runtime Environment (JRE)

Specific versions are required for Enhanced Verigate to operate properly. For a complete list of supported software versions, refer to the table in *Appendix 6* of the *Competitive Local Exchange Carrier Operations Support System*

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Interconnection Procedures, located on the CLEC Online Web site. Follow the steps below to access the document:



Note:

*To ensure you always connect to the most up-to-date **Enhanced Verigate** software, your Web browser must be set up to check for a new version of a page each time the page is visited. In Internet Explorer, the option that controls this behavior is known as “**Check for newer versions of stored pages**”. It should be set to the option “**Every visit to the page**”, which is typically the default but can be changed.*

1. **Using your Web browser, open the CLEC Online Web Site, located at <https://clec.att.com/clec>.**
2. **In the button menu on the left side of the window, click CLEC Handbook.**
3. **Select the Handbook option for your state.**
4. **From the menu, select OSS, then Operations Support Systems.**
5. **In the OSS Documentation list, click General.**
6. **Click AT&T OSS Interconnection Procedures to open the document.**
For more information about how to set the option and about other temporary internet file settings, go to your Internet Explorer Help Index and type Temporary Internet.

System Availability and Support

Hours of availability

Hours of availability for all Pre-Ordering transactions can be found on the CLEC Online Web site. To view a list of business hours of Enhanced Verigate and other OSS applications, follow these steps:

1. **Using your Web browser, open the CLEC Online Web Site, located at <https://clec.att.com/clec>.**
2. **In the button menu on the left side of the window, click CLEC Handbook.**
3. **Click the Handbook option for your state.**

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CHAPTER 1 - INTRODUCTION

Accessing Verigate

4. From the menu, select **OSS**, then **Operations Support Systems**.
5. In the **OSS Documentation** list, click **Operating Hours**.
6. Click **OSS Hours of Operation** to open the document.



Note:

If you attempt to access Enhanced Verigate on an AT&T holiday, you will receive Response Code 031 – Scheduled System Downtime [VG] Holiday.

A Verigate error [VG] 99 will return when an error occurs where automated troubleshooting is not possible. Restart Verigate and run transaction again. If the problem is recurring, call the IS Call Center.

IS Call Center

The IS Call Center is the single point of contact to assist in answering questions and resolving issues such as expired passwords, application and network problems, and the installation and configuration of software.

IS Call Center Contact Information	
Phone Number	314-235-7225
Fax Number	314-331-1577
Hours	Monday through Friday 7:00 a.m. - 5:00 p.m. Central Time (CT)
<i>Hours may vary due to holiday and other OSS availability issues. See "Hours of availability" for more details. Off-shift hours are covered by pager.</i>	

In addition, you may contact the IS Call Center by email at ISCagent@att.com. Include the TXNUM and D/TSENT along with any questions in messages sent to the IS Call Center.

Accessing Verigate

Toolbar on the Web

AT&T Web Toolbar **Enhanced Verigate** is a Web-based application accessed over a dedicated private line, dial-up connection to the xRAF or the public network. Technical specifications and minimum system requirements can be found in the "Requirements for Access to AT&T 12-State OSS Functions" document for AT&T 12-State.

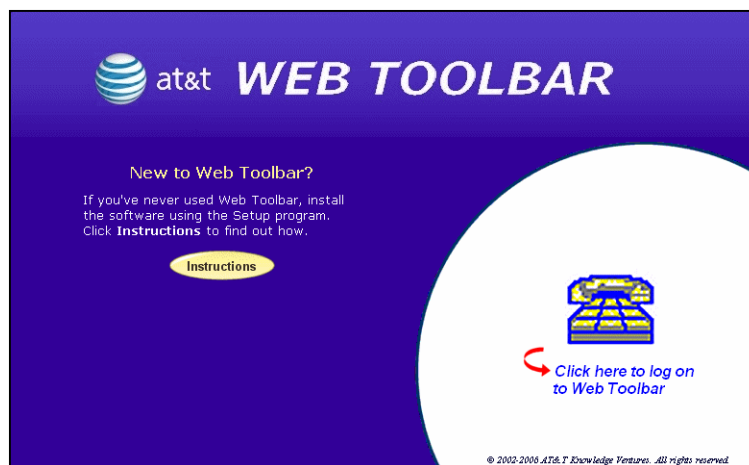
1.16

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If the user is reaching our network via a modem connection to the xRAF, they will need to use the “raf” URL of ossraf.att.com. If the user is reaching our network via the public Internet, they will need to use the non-“raf” URL of oss.att.com.

Logging On to Verigate

System security is based on the User ID assigned to each individual with unique access authority. The user must have requested a User ID and Password to start connectivity to the Web-based version of **Enhanced Verigate**.

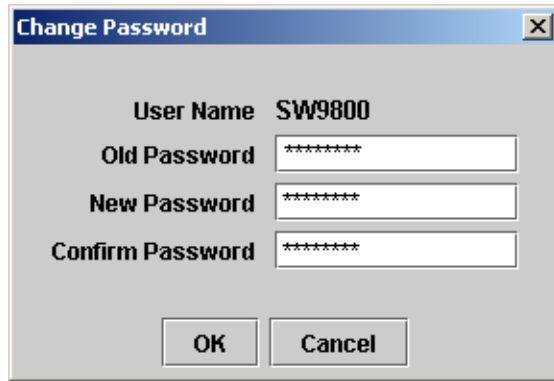


After initially typing in their User ID and Password, **Enhanced Verigate** will request the user to change the temporary password assigned to them to a new password.

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CHAPTER 1 - INTRODUCTION

Accessing Verigate



After changing the temporary password, the user will get a Toolbar screen and the user will need to simply click on “**Verification Gateway**” button to start the **Enhanced Verigate** application.



Main Menu Bar

The **Enhanced Verigate** screen has a Main Menu from which the various functions may be selected. All functions appear on the Main Menu. The following illustrates the Main Menu functionality that is displayed after entering **Enhanced Verigate**:

Set Service Center / Area Default

MAIN MENU

Address Validation Inquiry

- Numbered
- Descriptive
- Unnumbered
- Unnamed
- TN (Telephone Number)
- Manual Request-View Results

Loop Qualification Inquiry

- Actual Data
- Archived Actual/Design Data
- Manual Request-View Results
- Manual Request -- WTN
- Facilities Report
- Multiple Loops Inquiry (Address Only, Actual Only)
- Loop Pre-Qualification Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop MakeUp for Spare Facilities*
- Cancellation Facilities Reservation*

Feature/Service Availability

- Feature Inquiry
- PIC/LPIC Inquiry

Complex Products Inquiry

- Initial Product Inquiry
- View Results

CSI Inquiry

- CSI by ATN*
- CSI by Circuit Number*
- CSI by Miscellaneous TN*
- View Multiple CSIs*
- View CABS CSI*
- Directory Listing Inquiry

C
L
I
G

Welcome to Enhanced Verigate!

Set Your Service Center / AREA Default: yes no

Service Center Default:

Area Default:

Company Code (AT&T Southeast Region):

CCNA (AT&T Southeast Region):

Password Procedures

The AT&T Toolbar serves as a point of “common access” to AT&T applications. After entering your user id and password to logon to the Toolbar, you may access all applications on the Toolbar without logging on again. In order to obtain a user id and password, contact AT&T Customer Support and request a Toolbar User ID Request Form.

Logging onto the Toolbar

In order to access the Toolbar through your web browser, go to the web address provided to you by your account representative. When the logon screen is displayed, type in your user id and password. For security reasons the password is not displayed on the screen. Select the OK button to initiate the logon process.

If you enter the password incorrectly, a message will be displayed and you may try again. If three (3) consecutive attempts fail, then the Toolbar exits automatically and your user id will be revoked. If you do not remember your password, you may call the AT&T Customer Support group for assistance.

If your password has expired, a message will be displayed and the change password window will appear to allow you to change your password.

If your user id has been revoked, a message will be displayed and the Toolbar will exit. In this event, call the AT&T Customer Support group to have your user id reinstated.

After you have logged on successfully, a toolbar will be displayed with buttons for each application to which you have been granted access. On the main login page, you will be displayed application news items (if any) related to system availability, outages, etc.

Changing Password

The Change Password window is displayed at logon when your password has expired or when change password is selected from the Options Menu. In order to change your password, enter your old password and then enter the new password twice in order to verify that it was entered as intended. For security reasons the passwords will not be displayed on the screen. If an invalid password format is entered, a message will be displayed, and you may attempt to change your password again.

Password Format

- A valid password must be 6-8 characters in length and contain at least one letter.
- It must also contain at least one digit (0-9) in a position other than the first or last character; it may additionally contain a number in the first and/or the last position if desired.
- A valid password cannot contain a space or a tab character and may not be completely blank.
- It must not contain the user's complete user id.
- The same character cannot occur in three consecutive positions in the password.
- The password must differ from the previous password by at least two positions.
- Passwords may not be reused for at least six (6) months.
- A user cannot change their password within seven (7) days of the last change.
- The new passwords must not contain a sequence of three (3) or more characters from the previous password.

Expired Password

The Toolbar requires that you change your password at least once a month. If it has been at least 60 days since you changed your password, you will receive a

message when you log in requesting that you change your password before continuing.

Revoked User ID

If you do not logon to the Toolbar for at least 90 days, your user id will be revoked. In this event, please call the AT&T Customer Support group to have your user id reinstated.

Setting the Default Service Center/Company Code/CCNA

Upon entering **Enhanced Verigate** for the first time, it will be necessary to set the “Default Service Center/AREA” (State). The Default Service Center/AREA should be set to the state in which the user primarily operates. While using **Enhanced Verigate**, it will be necessary to change the service center or area if an inquiry is in a different state than what has been set up as default. The service center/area and the company code must be a valid combination for all transactions. The default state indicator can be set to any of the following indicators when operating in the AT&T 21-State Regions. The AT&T Midwest Region consists of the following Service Centers: IL (Illinois), IN (Indiana), MI (Michigan), OH (Ohio) and WI (Wisconsin). The AT&T West Region consists of the following Service Centers: CA (California) and NV (Nevada). The AT&T Southwest Region consists of the following Service Centers: AR (Arkansas), KS (Kansas), MO (Missouri), OK (Oklahoma) and TX (Texas). The AT&T Southeast Region consists of the following Areas: AL (Alabama), FL (Florida), GA (Georgia), KY (Kentucky), LA (Louisiana), MS (Mississippi), NC (North Carolina), SC (South Carolina), and TN (Tennessee). To change the state indicator, select a state from the drop down box by “**Service Center/AREA Default**” from the main screen. After selecting a state, place the cursor and click on “**Click Here For Menu**”. This allows the menu to be shown to the user.

The Company Code default is applicable to only the AT&T Southeast Region and allows the user to select a company code within the drop down box, based upon their profile. If selected, that company code is sent along with the transactional data to AT&T Southeast Region’s backend systems. The default is BLANK. At any time, you may select a new company code by returning to the Main Menu.

The CCNA default is applicable only to the AT&T Southeast Region and allows the user to select a CCNA value within the dropdown box, based upon their CLEC PROFILE. If selected, the CCNA is sent along with the transactional data to AT&T’s backend systems. The default is BLANK. At anytime, you may select a new CCNA by returning to the Main Menu.

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Graphical User Interface Tips

If the CCNA is selected, it should be a valid combination that goes with the company code, if also selected. The CCNA is normally needed on the Parsed CSR and Loop/Cable Inquiries.

Set Service Center / Area Default

Welcome to Enhanced Verigate!

Set Your Service Center / AREA Default: yes no

Service Center Default:

Area Default:

Company Code (AT&T Southeast Region): 999B

CCNA (AT&T Southeast Region):

ZXL
ZZZ

MAIN MENU

Address Validation Inquiry

- Numbered
- Descriptive
- Unnumbered
- Unnamed
- TN (Telephone Number)
- Manual Request-View Results

Loop Qualification Inquiry

- Actual Data
- Archived Actual/Design Data
- Manual Request-View Results
- Manual Request -- WTN
- Facilities Report
- Multiple Loops Inquiry (Address Only, Actual Only)
- Loop Pre-Qualification Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop MakeUp for Spare Facilities*
- Cancellation Facilities Reservation*

Graphical User Interface Tips


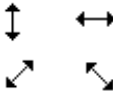


Using the Mouse

In Windows and Web-based applications, you use your mouse to maneuver your pointer around the application. You may use your mouse to:

- | | |
|---------------------|---|
| Point | Move the pointer to a specified place on your screen. |
| Click | Press and release your mouse button. |
| Drag | Hold down your mouse button, move the mouse while holding button down, then release the mouse button. |
| Double-click | Press and release your mouse button twice in rapid succession. |

Your primary mouse button is the left button on your two-button mouse. If you are left-handed, you may switch your mouse buttons in Windows Control Panel and then move your mouse to the left side of your workstation.

Your mouse pointer displays differently depending upon where it is in a window.

-  The standard selection pointer displays as an arrow pointing up and slightly to the left.
-  When you move your pointer close to the edge of the browser window or a column, it changes to a two-headed resize arrow.
-  A blinking I-beam indicates you've entered a text area, such as a field in the LSR Workspace of Enhanced Verigate, in which you can type or select text.
-  An hourglass denotes that the program is busy processing data.

Common Screen Elements

Scroll Bars

Scroll bars allow you to access information that is part of the screen you are viewing, but is outside the current viewing area. Scrolling allows you to view different portions of a screen. You may scroll up or down, left or right. For example, if you submit an inquiry in Enhanced Verigate and the response information returned is larger than will fit in the viewable area, a scroll bar is added to the screen. You would use the scroll bar to scroll down to view the remainder of the information.

Radio buttons

Radio buttons are groups of circular buttons. In a radio button group, only one button can be selected at a time. When a different radio button is clicked, it becomes the active selection, replacing the previously selected button.

Check boxes

Check boxes are small, square boxes that allow you to select one or more options at the same time. Check boxes are toggle switches. When checked the option is "on." When unchecked, the option is "off." To alternate between checked and unchecked, click a check box with your mouse, or press the Space Bar while the cursor is positioned on the box.

Reset button

Most data-entry screens in Enhanced Verigate (inquiry input screens) provide a **Reset** button. Selecting **Reset** clears the input fields on input screens. It allows you to begin entering information all over again, as though you were just entering the screen for the first time.

Retrieve buttons

Many data-entry screens also provide a **Retrieve** button. The full name of the button will vary, such as **Retrieve CFA Info** or **Retrieve IDLC**, but its purpose is the same. The **Retrieve** button sends the inquiry data you have entered to the system, retrieves the appropriate response information, and displays it for you to view. To activate a **Retrieve** button, you may click it, or tab to the button and press **Enter**.

Date/Time Sent display

When you conduct an inquiry, the response information includes the date and time the response was sent. You will find this information at the bottom of the response, labeled *D/T Sent*. It is presented in the format: year, month, date, time. All times are Central Time (CT). In the example below, the response was sent at 4:21 p.m. (CT) on September 28, 2005.

Example: D/T Sent:200509280421PM

Navigation and Other Functionality

Back button

Your browser provides a **Back** button. Use this button to return to previously displayed screens.

Cut, Copy, and Paste

Enhanced Verigate allows you to select, cut or copy, and paste information from one field to another using shortcut menus. Shortcut menus provide edit options when you right-click in a text-entry field. **Cut**, **Copy**, and **Paste** options are available for fields that contain selected text. Text is selected by double-clicking or using the shortcut menu's **Select All** option.

Setting the Service Center / Area Default

Throughout Enhanced Verigate, you must provide a service center (SC1) or the area to complete an inquiry or transaction. The service center or the area is the

state in which the end-user resides. The service center or the area and the company code must be a valid combination.

When you begin a work session using Enhanced Verigate, you may set a default service center or area to avoid selecting the same SC1 or AREA numerous times. Instead, the SC1 or AREA field is completed based upon the default you selected. At any time, you may select a different service center. If you do not set a default, the SC1 or AREA field will be blank until you make a selection.

During a work session, you may change or set your default selection for the first time. On the Main Menu, select the **Set Service Center / AREA Default** option at the top of the menu. This displays the Welcome screen where you make the default service center selection.

Printing

Any screen in Enhanced Verigate may be printed. You may print data-entry screens as well as response information screens. All print functionality is provided by your browser. For details about how to print, consult your browser's online help or other reference documentation.

Tabbing from field to field

To get from field to field in Enhanced Verigate, you may use the mouse, or you may use the keyboard. Using the keyboard, you may press **Tab** or the arrow keys. Pressing the **Tab** key to move from field to field is known as *tabbing*. Tabbing moves the cursor left to right, then down to the next row. Pressing the down arrow provides the same movement as **Tab**. The up arrow moves the cursor up to the previous field. In addition to tabbing among fields, you may also tab or arrow to the function buttons at the bottom of any screen.

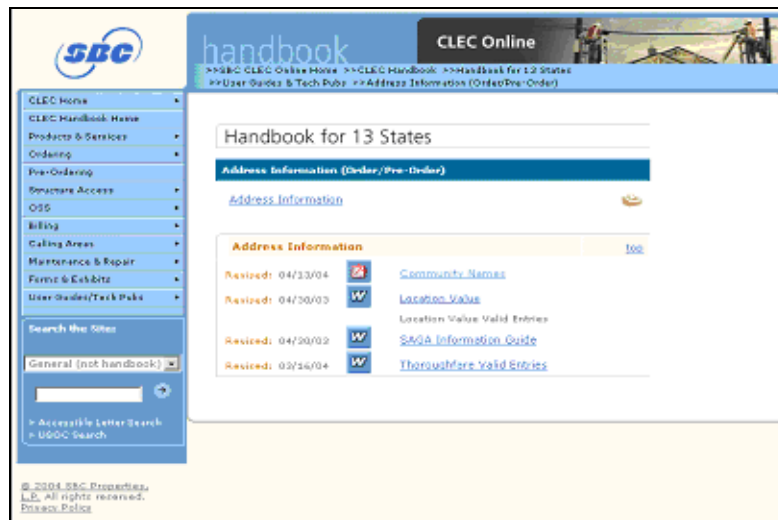
Reference Information for the AT&T 12-State Regions

The Community Names, SAGA Information, SATH field values and Location Value Tables may be accessed at one central location. These tables can be accessed by going to the CLEC Online Website, located at:
<https://clec.att.com/clec>.

1. **Select CLEC Handbook.**
2. **Select any Handbook State.**
3. **Select User Guides & Tech Pubs.**
4. **Select Address Information.**

The following information is available:

- **Community Names (AT&T 12-State):** Provides a mapping of community names to standard abbreviations. Either the community names or abbreviations may be used when requesting due dates and submitting orders.
- **SAGA Information (AT&T Midwest Region, AT&T West Region and AT&T Southwest Region):** Provides a list of SAGA Information for the above regions.
- **Thoroughfare (SATH field) values (AT&T 12-State):** Provides a list of thoroughfare portion of the street name of the service address.
- **Location (LV1, LV2 and LV3 fields) values (AT&T 12-State):** Provides a list of values associated with the location designator of the address.



CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Overview

The **Address Validation Inquiry** can be done by address or Working Telephone Number (WTN), but not both. Address Validation by WTN should only be used as a last resort and is for Residential accounts only in the AT&T Midwest, AT&T Southwest, and AT&T West Regions. In the AT&T Southeast Region, a Business or Residential WTN or non-working TN may be used for the Address Validation Inquiry to validate an address where AT&T 21-State provides service. Addresses are stored in AT&T 12-State databases in Numbered, Descriptive, Unnumbered and Unnamed formats. Addresses are stored in AT&T 9-State databases in Numbered, Descriptive and Unnumbered formats. Unnumbered and Unnamed formats may be identified by their Route and Box Code or by an Assigned House Number (AHN). The system will convert the Route and Box Code address to a valid address, which may be a Numbered, Unnumbered or Unnamed address. If the address is Unnumbered or Unnamed, it may include an AHN. When a Route and Box Code address is submitted for verification, the validated address returned may be used on subsequent address-based inquiries such as Telephone Number Inquiry, even if the address has an AHN. An example of an Unnumbered Address is "Highway M." An example of a Descriptive Address is "One Bell Center." An example of an Unnamed Address is "Osage County." If a community has addresses with unnamed streets, the community's name is used as the street name.

Address Validation Inquiry can be accessed from the Main Menu.

The six selection methods for **Address Validation Inquiry** are:

- Numbered
- Descriptive
- Unnumbered (Not Available in AT&T Midwest Region)
- Unnamed (Not Available in AT&T Midwest and AT&T Southeast Regions)
- Telephone Number (Residence working TN Only for AT&T West, AT&T Midwest, and AT&T Southwest Regions)
- Telephone Number (Residence and Business working or non-working for AT&T Southeast Region)

Manual Address Validation Inquiry is available for numbered address only. This transaction provides the user with the ability to mechanically submit a request to the AT&T LSC for address validation when they are unable to validate an address, such as new construction, Edit or resubmit their initial request (using the same PON valued) if it was previously rejected by the LSC and View Results once the LSC has investigated their request. This LSC will investigate and provide the Results of their investigation within 48 hours or 2 business days. If the user provided and email address on the their submitted request, once the LSC has completed their investigation and results are available for viewing, a courtesy email message will be sent to the initiator. The user will then need to select View Results from the Main Menu or the Address Validation Menu.

For information on the **Manual Address Validation** button and functionality, see the Manual Address Validation Inquiry information after the Numbered Address Validation section in this chapter.



Note:

A Manual Address Validation transaction is unavailable for the AT&T Southeast Region.

Numbered Address Validation Inquiry

On the Main Menu screen, to start a Numbered Address Validation Inquiry, the user should select the method. The user will then receive a Numbered Address Validation Inquiry screen to input the information for the validation process.

AT&T Midwest Region only: On an initial inquiry for a Numbered Address Validation, if the user uses a Zip Code, the City field should not be used. However, if the initial attempt for a validation requires additional information, the City field (conditional) can be used to validate the address. Please use the community name table located on the CLEC Online Website to make sure the correct spelling of the City is used. In many cases the City name needs to be abbreviated in the validation inquiry.

On the Numbered Validation screen, certain fields are disabled until an SC1 on AREA selection is made. Once a selection is made, all fields will then become active.

Fields on the Numbered Address Validation Inquiry

Field Code	Field Name	Condition
AREA	Geographic Location (AT&T Southeast Region only)	Required
NCON	New Construction (AT&T Southeast Region only)	Optional
SC1	Service Center	Required
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Optional
SASN	Service Address Street Name	Required
SASD	Service Address Street Directional Prefix	Optional
SATH	Service Address Street Type	Optional
SASS	Service Address Street Directional Suffix	Optional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value	Conditional
CITY	City	Conditional
ZIP CODE	Zip Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Numbered Address Validation – Initial Input Screen

After selecting the **Address Validation Inquiry** from the Main Menu, the user will receive the input screen needed to validate the numbered address. Below is an example.

**Note:**

User must select Service Center (SC1) or Area on the initial input screen. Once either SC1 or Area is selected, the appropriate fields per region will become active.

Numbered Address Validation - Input Screen (Select SC1)

Verigate Numbered Address Validation Inquiry

Service Center (SC1): CT

Area:

Service Address House Info:

Prefix (SAPR):

Number (SAN0):

Suffix (SASF):

Service Address Street Info:

Directional (SASD):

Name (SANM):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

City (CITY):

State (STATE): CT

Zip (ZIP):

Validate Address Reset

**Note:**

User must select Service Center (SC1) or Area on the initial input screen. Once either SC1 or Area is selected, the appropriate fields per region will become active.

Numbered Address Validation - Input Screen (Area)

Verigate Numbered Address Validation Inquiry

Service Center (SC1):

Area:

Service Address House Info:

Prefix (SAPR):

Number (SAN0):

Suffix (SASP):

Service Address Street Info:

Directional (SASD):

Name (SASN):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

City (CITY):

State (STATE):

Zip (ZIP):

New Location (NCON):



Note:

When AREA is selected, the NCON field will be available.

2.6

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Numbered Address Validation – Output Screen (AT&T Southeast Region)

After submitting the numbered address validation, the user will receive the output screen. Below is an example.

The screenshot displays the Verigate 'Validated Address' screen. At the top left is the Verigate logo, and at the top right is the text 'Validated Address'. A search box contains the number '4073305211 N III'. Below this, the screen is divided into several sections of information:

- Available Telephone Numbers (ATN):** 4073305211 N III
- Service Address House Info:**
 - Prefix (SAPR):
 - Number (SAND): 113
 - Suffix (SAF):
- Service Address Street Info:**
 - Directional (SAND):
 - Name (SASN): REEL
 - Thoroughfare (SATH): CT
 - Suffix (SASS):
 - Loc. Designator 1 (LD1):
 - Loc. Value 1 (LV1):
 - Loc. Designator 2 (LD2):
 - Loc. Value 2 (LV2):
 - Loc. Designator 3 (LD3):
 - Loc. Value 3 (LV3):
- Additional Address Information (AAI):**
 - Listed Address Locality (LALOC):
 - City (CITY): SANF
 - State (STATE): FL
 - Zip (ZIP): 32773
 - Route (ROUTE):
 - Box (BOX):
- Number Plan Area / Number Tel. Prefix (NPA/NXX):** 407321
- Exc. Cent. Off. ID (EXCO):**
- Facility Environment Provisioned (FEP):**
- Quick Service Indicator (QSI):**
- Quick Service Telephone Number (QSTN):**
- Rate Zone Message Address (RZMA):**
- Service Instructions (SI):** CAUTION: NEX 327 SHOULD BE USED FOR ZIP 32708 COMM WINTER SPRINGS ONLY
- AREA TRANS CUT DT:**
- AREA TRANS NUM CIGDT:**
- AREA TRANS NFANCK:**
- AREA TRANS WIP-211:**

Once a successful address validation is received, the user will receive a scrollable text box that will provide the following information:

- Available Telephone Number - Working or Non-working Telephone Number(s)
- Connect Through - Values of Y (YES) or N (NO)
- Address Status - Field Values:
 - N = Non-Working
 - P = Pending
 - SB = Sublet
 - SS = Suspend
 - U = Unknown
 - W = Working



Note:

A new VIEW CO Information link has been added to the AT&T Southeast - Output Screen.

```

Listed Address Locality (LALOC):
  City (CITY): LOUISVILLE
  State (STATE): KY
  Zip (ZIP): 40214
  Route (ROUTE):
  Box (BOX):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 502361
  Exc. Cent. Off. ID (EXCO):
  Facility Environment Provisioned (FEP):
  Quick Service Indicator (QSI):
Quick Service Telephone Number (QSTN):
  Rate Zone Mileage Applies (RZMA):
  Service Instructions (SI):
  AREA TRANS CUT DT (ATCD):
  AREA TRANS NUM CHGDT (ATNC):
  AREA TRANS NPANXX (ATN):
  AREA TRANSFER WC CLLI (ATWC):

View CO Information

```



Note:

For more information on how to use the VIEW CO Information link, refer to Chapter 37 - View Central Office Address in the user guide.

Numbered Address Validation – Output Screen (AT&T 12-State)

```

Service Address House Info:
  Address Format (AFT):
  Prefix (SAPR):
  Number (SAND): 3619
  Suffix (SASF):
Service Address Street Info:
  Directional (SASD):
  Name (SASN): AMBER RIDGE
  Thoroughfare (SATH): CT
  Suffix (SASS):
  Loc. Designator 1 (LD1):
  Loc. Value 1 (LV1):
  Loc. Designator 2 (LD2):
  Loc. Value 2 (LV2):
  Loc. Designator 3 (LD3):
  Loc. Value 3 (LV3):
Additional Address Information (AAI):
  Listed Address Locality (LALOC):
  City (CITY): ST LOUIS COUNTY
  State (STATE): MO
  Zip (ZIP): 63129
  Route (ROUTE):
  Box (BOX):
  Previous Owner Name (PREVOWNNM):
  Working Service on Premises Indicator (WSOPE): Y
  Number Plan Area / Number Tel. Prefix (NPA/NXX): 314487
  Exchange (EXCHCD): HHV
  Rate Band Zone (RATE BAND ZONE):
  Owned Wiring Indicator (OWNED WIRING):
  Exc. Cent. Off. ID (EXCD):
  Local Area Trans. Area (LATA):
  Primary Directory (PRIPDIR): H
  Quick Dial Tone (QDT):

```

2.8

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Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): “value”.

AT&T 12-State Returned Fields

Field Code	Field Name	Condition
SAPR	Prefix	Conditional
SANO	Service Address Number	Conditional
SANOR	Street Number Range	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Returned
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AFT	Address Format Type	Conditional
LALOC	Listed Address Locality	Conditional
AAI	Address Additional Information	Conditional
CITY	City	Returned
STATE	State	Returned
ZIP CODE	Zip Code	Returned
ROUTE	Route	Conditional
BOX	Box	Conditional
NPA	Number Plan Area	Returned
NXX	Number Telephone Prefix	Returned
EXCHCD	Exchange Code	Returned

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Numbered Address Validation Inquiry

Field Code	Field Name	Condition
EXCO	Exchange Central Office Identifier	Returned in CA and NV only
LATA	Local Area Transport Area	Conditional
PRIMDIR	Primary Directory	Conditional
ODT	Quick Dial Tone	Conditional
ODT NUM	Quick Dial Tone Number	Conditional
OWNED WIRING	Owned Wiring Indicator	Conditional
PREVOWNNM	Previous Owner's Name	Conditional
WSOPI	Working Service on Premises Indicator	Conditional
RATE BAND ZONE	Rate Band Zone	Conditional
TAR	Tax Area Rate	Conditional
FEP	Facility Environment Provisioned	Returned

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

AT&T 9-State Returned Fields

Field Code	Field Name	Condition
EXCO	Exchange Central Office Identifier	Conditional
FEP	Facility Environment Provisioned	Conditional
SAPR	Prefix	Not Supported
SANO	Service Address Number	Conditional
SASF	Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Returned
SATH	Service Address Street Type	Conditional

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Field Code	Field Name	Condition
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Address Additional Information	Conditional
CITY	City	Returned
STATE	State	Returned
ZIP CODE	Zip Code	Returned
ROUTE	Route	Conditional
BOX	Box	Conditional
NPA	Number Plan Area	Returned
NXX	Number Telephone Prefix	Returned
QSI	Quick Service Indicator	Conditional
QSTN	Quick Service Telephone Number	Conditional
CT	Connect Thru	Conditional
RZMA	Rate Zone Mileage Applies	Conditional
SERVICE INSTRUCTIONS	Service Instructions	Conditional
AREA TRANS CUT DT	Area Transfer Tentative Cut Date	Conditional
AREA TRANS NUM CHGDT	Area Transfer Number Change Date	Conditional
AREA TRANS NPANXX	NPANXX associated with Area Transfer	Conditional
AREA TRANS WC CLLI	CLLI Code of Area Transfer Wire Center	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

When a Route or Box address is submitted for verification and the response contains an AHN, the AHN can be used for other address-based inquiries. The validated address returned on the address validation response may be used on subsequent address-based inquiries, such as TN Inquiry, even if the address has an AHN.

Numbered Address Validation Inquiry (with Supplemental / Alternate Address Information)

Addresses with Supplemental Information can also be verified in Address Validation Inquiry. If a basic address is entered for validation and there are apartments associated with the basic address, then **Enhanced Verigate** will return a screen back to the user that gives the user two options. Those options are:

- **Ignore** - Proceed with the basic address without the Living Unit information.
- **Go Back** - Living Unit Information is needed in the Location Designation (LD) and Location Value (LV) field(s).

If the user selects Option 1, the user will then get an Address Validation on the basic address. If the user selects Option 2, the user will be returned to the original input screen, where they will need to input data in the Location Designation (LD) and Location Value (LV) fields.

Enhanced Verigate provides drop down lists of valid values for the LD and LV fields. If the LD and LV values are not listed, go back and verify your data with your customer.

AT&T Midwest Region only: On an initial inquiry for a Numbered Address Validation with Supplemental Information, if the user uses a Zip Code, the City field should not be used. However, if the initial attempt for a validation requires additional information, the City field (conditional) can be used to validate the address. Please use the appendix in this user guide to make sure the correct spelling of the City is used. In many cases the City name needs to be abbreviated in the validation inquiry.

Numbered Address with Supplemental Information – Input Screen

The following is an example of a Numbered Address with living unit information associated with the main address and the inputs needed for an address validation.

Verigate Numbered Address Validation Inquiry

Service Center (SC1): CA

Area: []

Service Address House Info:

Prefix (SAPR): []

Number (SAND): 1484

Suffix (SASF): []

Service Address Street Info:

Directional (SASD): []

Name (SASN): HARTWELL

Thoroughfare (SATH): AVENUE (AV)

Suffix (SASS): []

Loc. Designator 1 (LD1): [] Loc. Value 1 (LV1): []

Loc. Designator 2 (LD2): [] Loc. Value 2 (LV2): []

Loc. Designator 3 (LD3): [] Loc. Value 3 (LV3): []

City (CITY): []

State (STATE): CA

ZIP (ZIP): 95002

Validate Address Reset

After the user has clicked on the **Validate Address** button they will get the following screen in this example.

The user will be returned the Supplemental Information Available screen to select one of the two options, either Ignore or Go Back and enter the LD and LV values.

Supplemental Address List - Microsoft Internet Explorer

Address: https://osslat.sbc.com/verigate/VerigateServlet?it_SC1=CA&it_SAPR=&it_SAND=1484&it_SASF=&it_SASD=&it_SASN=HARTWELL&it_SATH=AV&it_SASS=&it_LD1=&it_LV1=

Verigate Supplemental Information Available

Living Unit Information has been recognized with the Input Address, Please select one of the following options:

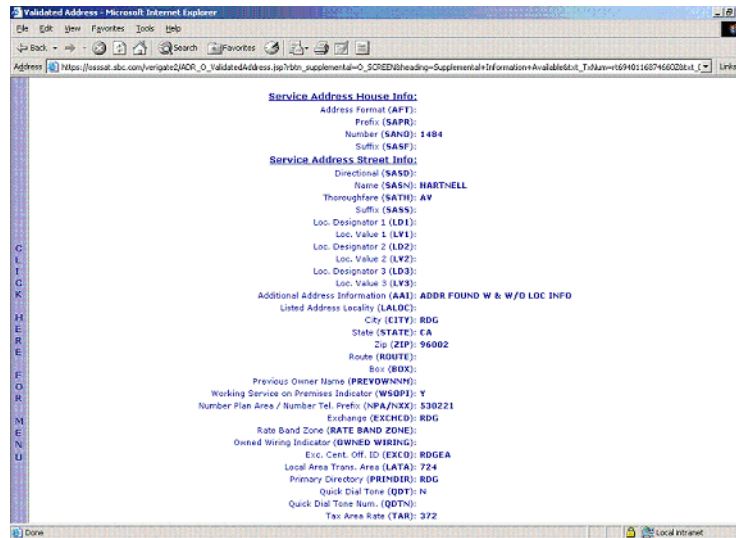
IGNORE, Please proceed with the basic address, without the Living Unit information.

Go Back to Input Screen, Living Unit Information is needed in the Location Designation (LD) and Location Value (LV) field(s).

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Numbered Address Validation Inquiry

If the user selects the option to Ignore, proceed with the basic address without the Living Unit information. The user will get an Address Validation screen, validating the basic address without any supplemental information included.



If the user selects to Go Back in the input screen - Living Unit Information is needed in the Location Designation (LD) and Location Value (LV) fields. The user will be returned to the original input screen so that LD and LV data can be input. In the screen below, Apartment has been entered in the LD1 field and 1 has been entered in the LV1 field.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Numbered Address Validation Inquiry

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If the LD and LV data does not match what is in the validation database, a Supplemental Address List screen will be returned to the user to show them possible LD and LV inputs for the basic address. The user should select one of the following shown below by clicking on the radio button next to the valid address to be submitted and select the **Submit** button on the screen.

SAPR	RANGE (SANO-SANDR)	SASF	SASD	SASN	SATH	SASS	LD1-LV1	LD2-LV2	LD3-LV3	CITY	STATE	ZIPCODE
<input type="radio"/>	1484			HARTNELL AV		SUIT A				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT B				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT D				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT E				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT E				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT F				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT F				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT F				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT F				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT F				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT G & H				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT H				RDG	CA	96002
<input type="radio"/>	1484			HARTNELL AV		SUIT H				RDG	CA	96002



Note:

If the system does not return the end user address but the address is believed to be valid, the user may submit a Manual Address Validation Request in order for AT&T to investigate. This is only valid for Numbered Addresses.

Numbered Address with Supplemental Information – Output Screen

```

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SANO): 1484
Suffix (SASF):
Service Address Street Info:
Ordnalinal (SAND):
Name (SASN): HARTNELL
Thoroughfare (SATH): AV
Suffix (SASS):
Loc. Designator 1 (LD1): SUIT
Loc. Value 1 (LV1): A
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI):
Listed Address Locality (LALDE):
City (CITY): RDG
State (STATE): CA
Zip (ZIP): 96002
Route (ROUTE):
Box (BOX):
Previous Owner Name (PREOWNNM):
Working Service on Premises Indicator (WSOPE): Y
Number Plan Area / Number Tel. Prefix (NPA/NXX): 530221
Exchange (EXCHCD): RDG
Rate Band Zone (RATE BAND ZONE):
Owned Wiring Indicator (OWNED WIRING):
Exec. Cent. Off. ID (EXCID): RDGEA
Local Area Trans. Area (LATA): 724
Primary Directory (PRIMDIR): RDG
Quick Dial Tone (QDTN): N
Quick Dial Tone Num. (QDTN):
Tax Area Rate (TAR): 372

```



Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): “value”.

Supplemental Address List Screen Information

If the user is returned a Supplemental List screen during their Address Validation Inquiry process, this could indicate a number of things, such as:

- The SANO field (Number) input did not fit the range for the SASN (Street Name).
- The SASN field (Street Name) was input incorrectly and near matches are shown for the selection.

- The SATH (Thoroughfare) was input incorrectly and the ones that correspond with the SASN will be shown for consideration.
- The LD (Location Designator) and/or LV (Location Value) information was input incorrectly or doesn't match what's in the backend database.

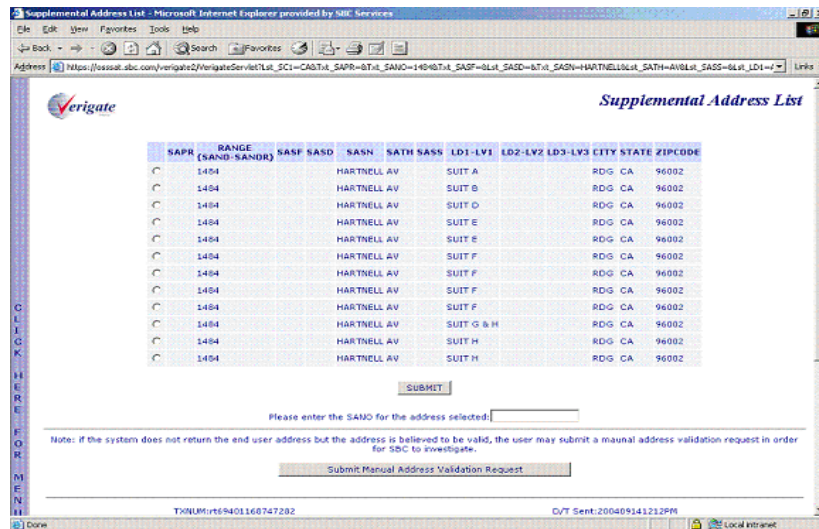
After finding the row with the correct address information, the user should click on the radio button at the beginning of the row and input the correct SANO information in the field presented next to the statement **“Please enter the SANO for the address selected”**, then select the **Submit** button to resubmit the correct address information.

After resubmitting the transaction, if the user is returned to the Supplemental Address List screen again, that is usually an indication the living unit or address is not built in the backend database.



Note:

If the system does not return the end user address but the address is believed to be valid, the user may submit a Manual Address Validation Request in order for AT&T to investigate. This is only valid for Numbered Addresses.



Manual Address Validation Inquiry (AT&T 12-State)

The **Manual Address Validation Inquiry** allows the user to mechanically submit a manual request for an address validation when the system was unable to validate an address. This inquiry is the mechanized version for the “AT&T Address Validation” form. This functionality will be for numbered addresses only.

This inquiry will provide the user with the ability to request that the Local Service Provider (LSP) manually investigate and end user address. Prior to performing this transaction, users should first attempt to perform a mechanized Address Validation. If the system returns a PRESPC/PRESPO of 503/“No Information Found” or a supplemental address list (*example*: new subdivision) and the user is confident that the street address provided by their end user is accurate, the user may choose to submit a Manual Address Validation transaction.

Users may submit a Manual Address Validation transaction for an address within an area where AT&T 12-State provides service. Where the user wishes AT&T to investigate an address in another format (i.e., Descriptive, Unnumbered or Unnamed format), users should continue to use the fax form process available as outlined on CLEC Online.

Manual Address Validation Inquiry can be accessed from the Address Validation Menu. If the user attempts to access this inquiry from the Main Menu, the user receives a message that an address validation is required to perform this inquiry. The user must complete an address validation before selecting **Manual Address Validation Inquiry**.

The three activities for **Manual Address Validation Inquiry** are:

- Inquiry for a manual address validation (numbered only)
- Edit a previously submitted address, if rejected by the LSC initially
- View Results of a submitted address

Manual Address Validation Inquiry (Numbered Only)

An Address Validation Inquiry must be performed before a Manual Address Validation Inquiry can be submitted. This inquiry is only valid for a numbered address. If the address was unable to validate due to new construction, outside of the established SAG Range or not built in the LU (Living Unit) database and the user feels confident that the address is correct and would like AT&T to

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

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investigate/build the address, the user can submit this address using this transaction.

On the Main Menu screen, to start a Numbered Address Validation Inquiry, the user should select the Numbered method. The user will then receive a Numbered Address Validation Inquiry screen to input the information for the validation process.



Note:

If system finds an exact match, then the manual address validation inquiry will reject and return “Address Match Found.” The manual address validation inquiry will not be allowed.

If the user receives any of the following RESPC/RESPD and PRESPC/PRESPD: 503/“No Information Found”, 005/“Address Near Match Found/Alternatives Provided” or a supplemental address list is returned, a button at the bottom of the screen will be labeled as follows: **Submit Manual Address Validation request**.

SANS	RANGE (SANS-SANDB)	SASF	SASD	SASN	SATN	SASS	LD1-LV1	LD2-LV2	LD3-LV3	CITY	STATE	ZIPCODE
<input type="checkbox"/>	400-499			EAGLES	WY					TROY	IL	62294
<input type="checkbox"/>	600-899			EAGLE TRACE						QNCY	IL	62301
<input type="checkbox"/>	400-499			EAGLE TERRACE DR						O'FALN	IL	62269
<input type="checkbox"/>	2900-2999			EAGLE TRACE	CT					SPFD	IL	62704
<input type="checkbox"/>	3200-3299			EAGLE WATCH	DR					SPFD	IL	62707
<input type="checkbox"/>	3900-4099			EAGLE WING	RD					SPFD	IL	62707

When the User Selects **Submit Manual Address Validation Request** button, the Manual Address Validation Inquiry screen will be presented.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

Listed are the fields on the Manual Address Validation Inquiry input screen:

Field Code	Field Name	Condition
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
STATE	State/Province	Required
ZIP CODE	Zip Code	Required
CITY	City	Required
WTN	Working Telephone Number	Conditional
PREVOWNNM	Previous Owner's Name	Optional
AAI	Additional Address Information	Conditional
ADDINFO	Address Information	Required
MS	Market Segment	Required
PON	Purchase Order Number	Required
INIT	Initiator Identification	Required
TELNO	Initiator Telephone Number	Required
EMAIL	Electronic Mail Address	Optional

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

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Field Code	Field Name	Condition
RMKS INIT	Initiator Remarks	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Subsequent Submission indicator: This field is used to identify whether this is a subsequent submission of a previously submitted manual address. The user will click on the check box, which will populate a check in the box to indicate this is a previously submitted manual address. When the check box is empty, this indicates this is the initial manual address being submitted.

Manual Address Validation Inquiry – Input screen

After the information is input in the fields on the inquiry screen, it will look like the screen below. To start the manual address validation the user will then select the **Submit Request** button on the Manual Address Validation Inquiry screen.

Service Address House Info:
Prefix (SAPR):
Number (SAND): 1484
Suffix (SASF):

Service Address Street Info:
Directional (SAD):
Name (SASN): HARTNELL
Thoroughfare (SATH): AV
Suffix (SASS):
Loc. Designator 1 (LD1): APT
Loc. Designator 2 (LD2):
Loc. Designator 3 (LD3):
State (STATE): CA
Zip (ZIP): 96002
City (CITY): RDG

Additional Address Information Section:
Working Telephone Number (WTN): 530 221 2222
Previous Owner's Name (PREOWNNM):
Additional Address Information (AAI):
Address Information (ADDINFO): New Construction
Market Segment (MS): Basic UNE Loop

Contact Section:
Purchase Order Number (PON): I-123456789
Initiator Identification (INIT): JOHNDOE
Initiator Telephone Number (TELND): 514 123 4567 89
Electronic Mail Address (EMAIL):
Initiator Remarks (RMKS INIT):

Subsequent Submission?

Submit Request Reset

Manual Address Validation Inquiry – Output Screen

After submitting the Manual Address Validation Inquiry, the user will receive the output screen. Below is an example.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

Verigate Manual Address Validation Inquiry

Service Center (SC1): CA
Purchase Order Number (PON): 1-123456789

Provider Reference Number (PREFNBR): 20040929A01011-00

Manual Address Validation Inquiry Submitted

TX0U/ft=94011014145p D/T Sent: 200409290355PM

- **Service Center (SC1):** Identifies the state where the inquiry is being requested.
- **Purchase Order Number (PON):** Identifies the Purchase Order Number for the Interexchange carrier that authorized the pending activity on a channel. This field will be pre-populated with the data carried over from the previous Manual Address Validation screen. The PON value should be the same as the PON value the CLEC intends to submit on the firm order (LSR).
- **Provider Reference Number (PREFNBR):** Provider assigned number to store and track request.



Note:

If the request is not unique, but an existing version of this address is found in the system, a PREFNBR will NOT be associated with the record nor returned on the response to the user. The user will receive the PRESPC/PRES PD of 518 “Transaction Invalid, System has found an Existing Version”.

If the request is unique meaning there are no existing versions of this address found in the system, the user will receive a PREFNBR along with the following message: “Manual Address Validation Inquiry has been Submitted”.

Manual Address Validation Edit Inquiry

The Manual Address Validation Edit Inquiry – Provides the user with the ability to resubmit a Manual Numbered Address Validation Request, using the same PON value in instances where the Local service provider (AT&T) rejected the previously submitted request. This edit inquiry allows the user to resubmit a request to the LSC for the building (validating) of an address where the previous version was LSC rejected. If this address passes edits, it will be assigned a PREFNBR value with an incremented suffix (version valued). This value will be passed back on the response.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

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Fields on the Manual Address Validation Edit Inquiry - Input Screen

Field Code	Field Name	Condition
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
STATE	State/ Province	Required
ZIP CODE	Zip Code	Required
CITY	City	Required
WTN	Working Telephone Number	Conditional
PREVOWNNM	Previous Owner's Name	Optional
AAI	Additional Address Information	Conditional
ADDINFO	Address Information	Required
MS	Market Segment	Required
PON	Purchase Order Number	Required
INIT	Initiator Identification	Required
TELNO	Telephone Number Initiator	Required
EMAIL	Electronic Mail Address	Optional

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CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)

Field Code	Field Name	Condition
RMKS INIT	Initiator Remarks	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Subsequent Submission indicator: This check box is used to identify whether this is a subsequent submission of a previously submitted manual address. The user will click on the check box, which will populate a check in the box to indicate this is a previously submitted manual address. When the check box is empty, this indicates this is the initial manual address being submitted.

Manual Address Validation Edit Inquiry – Input Screen

After the information is input in the fields on the inquiry screen, it will look like the screen below. To start the manual address validation the user will then select the **Submit Request** button on the Manual Address Validation Inquiry screen.



Note:

If there is no match to the subsequent address, the system will reject the request and the user will receive a PRESPC/PRES PD OR 503/"No Information Found".

If a match is found of the existing record and in an open state or complete state, the system will reject the request and the user will receive a PRESPC/PRES PD of 513/”Transaction Invalid; Last Version must have been rejected by the AT&T LSC” in order to submit as Edit.

Manual Address Validation Edit Inquiry – Output Screen

After submitting the Manual Address Validation Inquiry, the user will receive the output screen. Below is an example.

Service Center (SC1): Identifies the state where the inquiry is being requested.

Purchase Order Number (PON): Identifies the Purchase Order Number for the Interexchange carrier that authorized the pending activity on a channel. This field will be pre-populated with the data carried over from the previous Manual Address Validation screen. The PON value should be the same as the PON value the CLEC intends to submit on the firm order (LSR).

Provider Reference Number (PREFNBR): Provider assigned number to store and track request.



Note:

If the request is not unique, but an existing version of this address is found in the system, a PREFNBR will NOT be associated with the record nor returned on the response to the user. The user will receive the PRESPC/PRES PD of 518 “Transaction Invalid, System has found an Existing Version”.

If the request is unique meaning there are no existing versions of this address found in the system, the user will receive a PREFNBR along with the following message: “Manual Address Validation Inquiry has been Submitted”.

Manual Address Validation View Results Inquiry

The Manual Address Validation View Results Inquiry provides users with the ability to retrieve the results of a previously submitted Manual Numbered Address Validation request. View Results will allow the user to view the results associated with the request.

This inquiry provides the user with the ability to perform a query in order to retrieve the results related to the previously submitted Manual Numbered Address Validation Request. The user may either query by PON or by PREFNBR.

Results for a previously submitted Manual Address Validation will be available in 48 hours from the time the request was submitted.

Manual Address Validation View Results Inquiry can be accessed from the Main Menu or the Address Validation Menu.

Listed are the fields on the Manual Address Validation View Results Inquiry input screen:

Service Center (SC1): Identifies the state where the inquiry is being requested. A selection is made from a drop down box. This is a required field.

Purchase Order Number (PON): Identifies the Purchase Order Number for the Interexchange Carrier that authorized the pending activity on a channel. Required when the PREFNBR field is not populated.

Provider Reference Number (PREFNBR): Provider assigned number to store and track request. Required when the PON field is not populated.

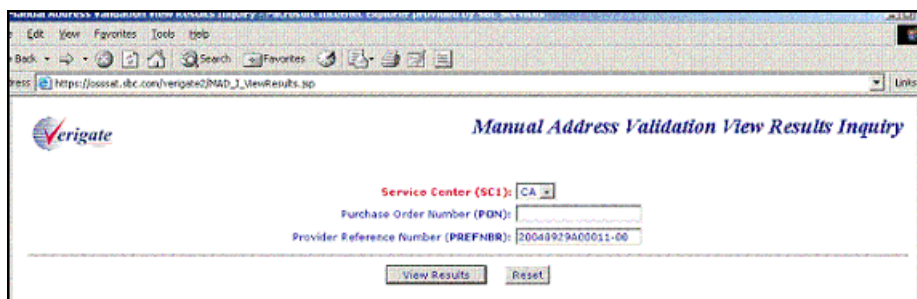
Manual Address Validation View Results Inquiry – Input Screen

After the information is input in the fields on the inquiry screen, it will look like the screen below. To start the manual address validation the user will then select the **View Results** button on the Manual Address Validation View Results Inquiry screen.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Manual Address Validation Inquiry (AT&T 12-State)


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The screenshot shows a web browser window with the URL https://ossat.dbc.com/verigate2/NAD_1_ViewResults.jsp. The page title is "Manual Address Validation View Results Inquiry". The Verigate logo is on the left. The form contains the following fields: "Service Center (SC1):" with a dropdown menu showing "CA"; "Purchase Order Number (PON):" with an empty text box; and "Provider Reference Number (PREFNBR):" with a text box containing "20048929A00011-00". At the bottom of the form are two buttons: "View Results" and "Reset".

Manual Address Validation View Results Inquiry – Output Screen

After submitting the Manual Address Validation Inquiry, the user will receive the output screen. Below is an example.



The screenshot shows the "Manual Address Validation View Results Respor" (sic) screen. The Verigate logo is on the left. The form contains the following fields: "Service Center (SC1):" with a dropdown menu showing "CA"; "Purchase Order Number (PON):" with a text box containing "1123456789"; and "Provider Reference Number (PREFNBR):" with a text box containing "20041804A0005-80". At the bottom of the form are two buttons: "View Results" and "Reset". Below the form, there is a section titled "Local Service Provider Remarks (RMKS LSP):" with the text "Address Accepted. Base Address Has Been Added."

Service Center (SC1): Identifies the state where the inquiry is being requested. This will mirror back what was input.

Purchase Order Number (PON): Identifies the Purchase Order Number for the Interexchange Carrier that authorized the pending activity on a channel. This will mirror back what was input.

Provider Reference Number (PREFNBR): Provider assigned number to store and track request.

Remarks by Local Service Provider (RMKS LSP): This field is used to return any remarks from the local service provider for the request. This is an optional field.



Note:

When the PREFNBR or PON field is populated on the request and the matching record is in an open state, the system will return a response of “Results Not Yet Available”.

When the PREFNB or PON field is populated on the request and the matching record in completed state, the system will return a response of “Address Accepted. Range Has Been Extended”.

When the PREFNBR or PON field is populated on the request and the matching record is in a reject state, the system will return a response as well as the remarks of the Local Service Provider (LSC), if existing.

Descriptive Address Validation Inquiry

This selection is used when a building or location has been given a descriptive address instead of a numbered address. In most cases a Supplemental Address Screen will be returned to the user to make a selection.

On the Main Menu screen, to start a Descriptive Address Validation Inquiry, the user should select **Descriptive** under the **Address Validation Inquiry** section of the Main Menu. The user will then receive a Descriptive Address Validation Inquiry interim screen to select either SC1 or Area. Once a selection is made, the Descriptive Address Validation input screen will appear with the appropriate input fields highlighted. The required input fields will vary based upon the selection of SC1 or Area.

AT&T Midwest Region only: On an initial inquiry for a Descriptive Address Validation, if the user uses a Zip Code, the City field should not be used. However, if the initial attempt for a validation requires additional information, the City field (conditional) can be used to validate the address. Please use the appendix in this user guide to make sure the correct spelling of the City is used. In many cases the City name needs to be abbreviated in the validation inquiry.

Descriptive Address Validation - Interim Input Screen



CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Descriptive Address Validation Inquiry

Fields on the Descriptive Address Validation Inquiry - (AT&T 12-State)

Field Code	Field Name	Condition
SC1	Service Center	Required
AREA	Geographic Location (AT&T Southeast Region only)	Prohibited
AAI	Additional Address Information	Required
CITY	City	Conditional
STATE	State	Conditional
ZIP CODE	Zip Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Fields on the Descriptive Address Validation Inquiry - (AT&T 9-State)

Field Code	Field Name	Condition
SC1	Service Center	Prohibited
AREA	Geographic Location (South-east Region only)	Required
SANO	Service Address Number	Conditional
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Conditional
SATH	Service Address Street Name	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional

Field Code	Field Name	Condition
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
CITY	City	Conditional
STATE	State	Conditional
ZIP CODE	Zip Code	Conditional
NCON	New Construction	Conditional
AAI	Additional Address Information	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Validate Address** button.

Descriptive Address Validation – Input Screen (AT&T 12-State)

After selecting the **Address Validation Inquiry** from the Main Menu, the user receives the input screen needed to validate the descriptive address. Below is an example.



Note:

When AREA is selected, the NCON field will be displayed.

Descriptive Address Validation - Input Screen (AT&T 9-State)

After selecting the **Address Validation Inquiry** from the Main Menu, the user receives the input screen needed to validate the descriptive address. Below is an example.

The screenshot shows a web-based form titled "Descriptive Address Validation Inquiry" with the Verigate logo. The form contains several sections of input fields:

- Service Center (ESC1):** A dropdown menu.
- Area:** A dropdown menu with "GA" selected.
- Service Address House Info:** Includes "Number (SANO)" and "Suffix (SANS)" text input fields.
- Service Address Street Info:** Includes "Directional (SADO)", "Name (SASN)", "Thoroughfare (SATH)", and "Suffix (SASS)" text input fields.
- Loc. Designator 1 (LD1), Loc. Designator 2 (LD2), Loc. Designator 3 (LD3):** Three dropdown menus.
- Loc. Value 1 (LV1), Loc. Value 2 (LV2), Loc. Value 3 (LV3):** Three text input fields.
- City (CITY), State (STATE), Zip (ZIP):** Text input fields.
- New Location (NCON):** A dropdown menu.
- Additional Address Information (AAI):** A text input field.

At the bottom of the form are two buttons: "Validate Address" and "Reset".

In most cases, Descriptive Addresses are business locations. Therefore there will be Supplemental Address Information associated with the descriptive location. Shown below is an example of the business addresses associated with St. Louis Union Station that are in the database. The user now is able to click on the radio button on the left side of the address that they want. Enter the correct SANO information in the field presented next to the statement **“Please enter the SANO for the address selected”** and select the **Submit** button to complete the validation.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Descriptive Address Validation Inquiry

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Descriptive Address Validation – Supplemental Address List - Output Screen (AT&T 12-State)

SASR	RANGE (SAND-SANDB)	SASF	SASD	SASN	SASH	SASB	LD1-LV1	LD2-LV2	LD3-LV3	CITY	STATE	ZIPCODE
1	1820			MARKET			FLR 2ND	UNIT 215		ST LOUIS MO		63163
1	1820			MARKET			UNIT 188			ST LOUIS MO		63163
1	1820			MARKET			SUIT 168			ST LOUIS MO		63163
1	1820			MARKET			UNIT 147			ST LOUIS MO		63163
1	1820			MARKET			UNIT 147			ST LOUIS MO		63163
1	1820			MARKET			RH DRPH			ST LOUIS MO		63163
1	1820			MARKET			RH FILE			ST LOUIS MO		63163
1	1820			MARKET			FLR 2			ST LOUIS MO		63163
1	1820			MARKET			FLR 3			ST LOUIS MO		63163
1	1820			MARKET			FLR 4			ST LOUIS MO		63163
1	1820			MARKET			BLDG HD HSE			ST LOUIS MO		63163

SUBMIT

Please enter the SAND for the address selected:



Note:

During the Descriptive Address Inquiry, if the Basic Address shows a “@” in the SASN field, this address should be re-input as an Unnumbered Address.

Descriptive Address Validation – Output Screen (AT&T 12-State)

After submitting the descriptive address validation, the user will receive the output screen. Below is an example.

```

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SAND): 1820
Suffix (SASF):
Service Address Street Info:
Directional (SASD):
Name (SASN): MARKET
Thoroughfare (SATH):
Suffix (SASS):
Loc. Designator 1 (LD1): BLDG
Loc. Value 1 (LV1): HD HSE
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI): ST LOUIS UNION STATION
Listed Address Locality (LALOC):
City (CITY): ST LOUIS
State (STATE): MO
Zip (ZIP): 63103
Route (ROUTE):
Box (BOX):
Previous Owner Name (PREOWNNM):
Working Service on Premises Indicator (WSOPI):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 314241
Exchange (EXCHCD): STL
Rate Band Zone (RATE BAND ZONE):
Owned Wiring Indicator (OWNED WIRING):
Exo. Cntr. Off. ID (EXCID):
Local Area Trans. Area (LATA):
Primary Directory (PRIMDIR): M
Quick Dial Tone (QDT):
Quick Dial Tone Num. (QDTN):
Tax Area Rate (TAR): STL
  
```



Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): “value”.

Descriptive Address Validation - Output Screen (AT&T 9-State)

After submitting the descriptive address validation, the user will receive the output screen. Below is an example.

```

Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI): UNIVERSITY OF FLORIDA
Listed Address Locality (LALOC):
City (CITY): GAINESVL
State (STATE): FL
Zip (ZIP): 32601
Route (ROUTE):
Box (BOX):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 352372
Exc. Cent. Off. ID (EXCO):
Facility Environment Provisioned (FEP):
Quick Service Indicator(QSI):
Quick Service Telephone Number(QSTN):
Rate Zone Mileage Applies (RZMA):
Service Instructions (SI): LOC STANDARD: RM N;BLDG N OR RM N-A;BLDG N OR BLDG N
SERVICE FOR STUDENTS PROVIDED BY HOUSING AUTHORITY
AREA TRANS CUT DT(ATCD):
AREA TRANS NUM CHGDT(ATNC):
AREA TRANS NPANXX(ATN):
AREA TRANSFER WC CLL(ATWC):

```

[View CO Information](#)



Note:

For more information on how to use the VIEW CO Information link, refer to Chapter 37 - View Central Office Address in the user guide.

Unnumbered Address Validation Inquiry



Note:

AT&T Midwest Region currently does not validate addresses using the Unnumbered address format. Please contact the appropriate LSC for assistance.

This selection is used primarily for rural type addresses where the customer lives on a Highway or a Street with unmarked addresses, where Routes and Boxes are used or Assigned House Numbers (AHNs).

To start an Unnumbered Address Validation Inquiry, the user should select “**Unnumbered**” under the **Address Validation Inquiry** section of the Main Menu. The user will then receive an Unnumbered Address Validation Inquiry screen to input the information for the validation process.

Fields on the Unnumbered Address Validation Inquiry

Field Code	Field Name	Condition
SC1	Service Center	Required
AREA	Geographic Location (AT&T Southeast Region only)	Required
SANO	Service Address Number	Conditional
SASD	Directional	Optional*
SASN	Name	Required*
SATH	Thoroughfare	Optional
SASS	Suffix	Optional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
CITY	City	Conditional
ZIP CODE	Zip Code	Conditional
AFT	Address Format Type	Conditional
ROUTE	Route	Conditional
BOX	Box	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

**Note:**

When a Route or Box address is submitted for verification and the response contains an AHN, the AHN can be used for other address-based inquiries. The validated address returned on the address validation response may be used on subsequent address-based inquiries, such as TN Inquiry, even if the address has an AHN.

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CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Unnumbered Address Validation Inquiry



Note:

(*) *SASN and SASD are Conditional in the AT&T Southeast Region.*

Select the **Validate Address** button.

Unnumbered Address Validation – Input Screen

The screenshot shows the 'Unnumbered Address Validation Inquiry' input screen. At the top left is the 'Verigate' logo, and at the top right is the title 'Unnumbered Address Validation Inquiry'. The form contains the following fields:

- Service Center (SC): dropdown menu
- Area: dropdown menu
- Service Address Street Info: section header
- Address Forest (AFT): text input
- Address Number (SANO): text input
- Name (NAMS): text input
- Telephone Area (SATH): dropdown menu
- Calls (SASS): dropdown menu
- Lic. Designator 1 (LD1): dropdown menu
- Lic. Designator 2 (LD2): dropdown menu
- Lic. Designator 3 (LD3): dropdown menu
- Lic. Value 1 (LV1): text input
- Lic. Value 2 (LV2): text input
- Lic. Value 3 (LV3): text input
- City (CTY): text input
- State (STATE): dropdown menu
- Zip (ZIP): text input
- House (WHTE): text input
- Box (BOX): text input
- Previous Service From (PREVIOUS): text input

At the bottom of the form are two buttons: 'Validate Address' and 'Back'.



Note:

When AREA is selected, the NCON field will be displayed.

Unnumbered Address Validation – Output Screen (AT&T 12-State)

After submitting the unnumbered address validation, the user will receive the output screen. Below is an example.

```

Service Address House Info:
Address Format (SAF): C
Prefix (SAPR):
Number (SANO): 2
Suffix (SASF):
Service Address Street Info:
Directional (SASD):
Name (SASN): @ JEFFERSON
Thoroughfare (SATH): AV
Suffix (SASS):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI): SAG INFORMATION ONLY
Listed Address Locality (LALOC):
City (CITY): WILDWOOD
State (STATE): MD
Zip (ZIP): 63038
Route (ROUTE):
Box (BOX):
Previous Owner Name (PREVOWNNH):
Working Service on Premises Indicator (WSUPI):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 636.587
Exchange (EXCHCD): EKA
Rate Band Zone (RATE BAND ZONE):
Owned Wiring Indicator (OWNED WIRING):
Exc. Cent. Off. ID (EXCO):
Local Area Trans. Area (LATA):
Primary Directory (PRIMDIR): N
Quick Dial Tone (QDT):
Quick Dial Tone Num. (QDTN):
Tax Area Rate (TAB): WLD

```



Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): "value".

Unnumbered Address Validation – Output Screen (AT&T 9-State)

The screenshot displays the 'Validated Address' screen from the Verigate system. At the top left is the Verigate logo, and at the top right is the text 'Validated Address'. Below the logo, there is a dropdown menu for 'Available Telephone Numbers (ATN):' with the value '7724613045' and a 'Y N' indicator. The screen is divided into several sections of address information:

- Service Address House Info:**
 - Prefix (SAPR):
 - Number (SAND): 2399
 - Suffix (SASF):
- Service Address Street Info:**
 - Directional (SAND):
 - Name (SASN): JOHNSTON
 - Thoroughfare (SATH): RD
 - Suffix (SASF):
 - Loc. Designator 1 (LD1):
 - Loc. Value 1 (LV1):
 - Loc. Designator 2 (LD2):
 - Loc. Value 2 (LV2):
 - Loc. Designator 3 (LD3):
 - Loc. Value 3 (LV3):
- Additional Address Information (AAI):**
 - Listed Address Locality (LALOC):
 - City (CITY): FTTP
 - State (STATE): FL
 - Zip (ZIP): 34951
 - Route (ROUTE):
 - Box (BOX):
- Number Plan Area / Number Tel. Prefix (NPA/NXX):** 772461
- Exec. Case ID (EXCID):**
- Facility Environment Provisioned (FEP):**
- Quick Service Indicator (QSI):**
- Quick Service Telephone Number (QSTN):**
- Rate Zone Mileage Applies (RZMA):**
- Service Indicators (SEI):**
- AREA TRANS CUT DTATED:**
- AREA TRANS BUN CHGD(ATNC):**
- AREA TRANS NPAND(ATNC):**
- AREA TRANSFER WC CLLE(ATWC):**

At the bottom center of the screen, there is a blue link labeled 'View CO Information'.



Note:

For more information on how to use the VIEW CO Information link, refer to Chapter 37 - View Central Office Address in the user guide.

Unnamed Address Validation Inquiry



Note:

AT&T Midwest Region and AT&T Southeast Region currently do not validate addresses using the Unnamed address format. Please contact the appropriate LSC for assistance.

This selection is used when a customer lives in a community with an indefinite address. These addresses are usually Rural Addresses.

To start an Unnamed Address Validation Inquiry, the user should select **“Unnamed”** under the **Address Validation Inquiry** section of the Main Menu.

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The user will then receive an Unnamed Address Validation Inquiry screen to input the information for the validation process.

Fields on the Unnamed Address Validation Inquiry

Field Code	Field Name	Condition
SC1	Service Center	Required
SANO	Service Address Number	Conditional
SASN	Service Address Street Name	Required
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
CITY	City	Required
ZIP CODE	Zip Code	Conditional
AFT	Address Format Type	Conditional
ROUTE	Route	Conditional
BOX	Box	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Validate Address** button.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Unnamed Address Validation Inquiry

Unnamed Address Validation – Input Screen

After selecting the **Address Validation Inquiry** from the Main Menu, the user will receive the input screen needed to validate the unnamed address. An example is shown below.

The screenshot shows the 'Unnamed Address Validation Inquiry' form. The Verigate logo is in the top left. The title 'Unnamed Address Validation Inquiry' is in the top right. The form contains the following fields and controls:

- Service Center (SL1): OK (dropdown)
- Service Address Street Info:
- Address Format (AFT):
- Address Number (SAND):
- Name (SASN): OSAGE COUNTY (text)
- Loc. Designator 1 (LD1):
- Loc. Designator 2 (LD2):
- Loc. Designator 3 (LD3):
- Loc. Value 1 (LV1):
- Loc. Value 2 (LV2):
- Loc. Value 3 (LV3):
- City (CITY): OSAGE COUNTY (text)
- State (STATE): OK (text)
- Zip (ZIP): 74070 (text)
- Route (ROUTE): 2 (text)
- Box (BOX): 38K (text)
- Previous Owner Name (PREVOWNNM):
- Buttons: Validate Address, Reset

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

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Unnamed Address Validation – Output Screen

After submitting the unnamed address validation, the user will receive the output screen. Below is an example.

The screenshot displays the 'Validated Address' screen from the Verigate system. The output is structured as follows:

- Service Address House Info:**
 - Address Format (AFF): C
 - Prefix (SAPR):
 - Number (SAND): 10613
 - Suffix (SASF):
- Service Address Street Info:**
 - Directional (SASD):
 - Name (SASN): 0 , OSAGE COUNTY
 - Thoroughfare (SATH):
 - Suffix (SASS):
 - Loc. Designator 1 (LD1):
 - Loc. Value 1 (LV1):
 - Loc. Designator 2 (LD2):
 - Loc. Value 2 (LV2):
 - Loc. Designator 3 (LD3):
 - Loc. Value 3 (LV3):
- Additional Address Information (AAI): SAG INFORMATION ONLY**
 - Listed Address Locality (LALOC):
 - City (CITY): OSAGE COUNTY
 - State (STATE): OK
 - Zip (ZIP): 74070
 - Route (ROUTE):
 - Box (BOX):
 - Previous Owner Name (PREOWNNM):
 - Working Service on Premises Indicator (WSOPI):
 - Number Plan Area / Number Tel. Prefix (NPA/NXX): 918396
 - Exchange (EXCHCD): STK
 - Rate Band Zone (RATE BAND ZONE):
 - Owned Wiring Indicator (OWNED WIRING):
 - Exc. Cent. Off. ID (EXCID):
 - Local Area Trans. Area (LATA):
 - Primary Directory (PRMDIR): STK
 - Quick Dial Tone (QDT):
 - Quick Dial Tone Num. (QDTN):
 - Tax Area Rate (TAR): XXX



Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): "value".

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Business)

To start a Working Telephone Number Address Validation Inquiry, the user should select **TN (Telephone Number)** under the **Address Validation Inquiry** section of the Main Menu. The user will then receive a TN Address Validation Inquiry screen to input the information for the validation process.



Note:

The use of WTN for Address Validation only applies to residential single line accounts and Multiline residential master accounts in the AT&T 12-state regions,

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CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

which have never been resold. Once an account has been resold, it may not have the current address on file.

Address validation by WTN should be used as a last resort. This is applicable only to residential addresses and some businesses having less than 10 lines. Because AT&T 12-State and AT&T Southeast Region's back-end databases stores working and non-working customer account information, the use of the WTN may not result in a validated address in the 12-state regions. WTN must be served by an AT&T 12-State or AT&T Southeast Region owned switch.

Fields on the Working Telephone Number Address Validation Inquiry

Field Code	Field Name	Condition
SC1	Service Center	Required
AREA	Geographic Location (AT&T Southeast Region only)	Required
WTN	Working Telephone Number	Required
NCON	New Construction	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

ATT Southeast Region validates by WTN or non-working TN.

Select the **Validate Address** button.

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

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Telephone Number Address Validation Inquiry – Input Screen

After selecting the **Address Validation Inquiry** from the Main Menu, the user will receive the input screen needed to validate the WTN (RES) address. Below is an example.

The screenshot shows a web-based form titled "TN Address Validation Inquiry" with the Verigate logo in the top left. The form contains the following fields and controls:

- Service Center (SC1):** A dropdown menu.
- Area:** A dropdown menu.
- Working Telephone Number (WTN):** Three input boxes for the number.
- State (STATE):** A dropdown menu.
- Buttons:** "Validate Address" and "Reset".
- Notes:**
 - NOTE: 1. Address Validation is by WTN for AT&T Southwest, AT&T Midwest, AT&T West and AT&T East Regions and returns only Residence information.
 - NOTE: 2. Address Validation is by WTN or a non working TN for AT&T Southeast Region and returns both Residence and Business information.
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Note:

When AREA is selected, the NCON field will be displayed.

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CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

Telephone Number Address Validation Inquiry (Residence Only) – Output Screen (AT&T 12-State Regions)

Verigate *Validated Address*

Service Address House Info:
 Address Format (AFT):
 Prefix (SAPR):
 Number (SAND): **3619**
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): **AMBER RIDGE**
 Thoroughfare (SATH): **CT**
 Suffix (SASF):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):

Additional Address Information (AAI):
 Listed Address Locality (LALOC):
 City (CITY): **ST LOUIS COUNTY**
 State (STATE): **MO**
 Zip (ZIP): **63129**
 Route (ROUTE):
 Box (BOX):

Previous Owner Name (PREVOWNNM):
 Working Service on Premises Indicator (WSOP1): **Y**
 Number Plan Area / Number Tel. Prefix (NPA/NXX): **314487**
 Exchange (EXCHCD): **HNW**
 Rate Band Zone (RATE BAND ZONE):
 Owned Wiring Indicator (OWNED WIRING):
 Exc. Cent. Off. ID (EXCDO):



Note:

Not shown on this illustration is the last field, the Facility Environment Provisioned field (FEP): "value".

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

2

Telephone Number Address Validation Inquiry – Output Screen (AT&T Southeast Region)

```
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI):
Listed Address Locality (LALOC):
City (CITY): CHILDERSBURG
State (STATE): AL
Zip (ZIP): 35044
Route (ROUTE):
Box (BOX):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 256378
Exc. Cent. Off. ID (EXCO):
Facility Environment Provisioned (FEP):
Quick Service Indicator(QSI):
Quick Service Telephone Number(QSTN):
Rate Zone Mileage Applies (RZMA):
Service Instructions (SI):
AREA TRANS CUT DT(ATCD):
AREA TRANS NUM CHGDT(ATNC):
AREA TRANS NPANXX(ATN):
AREA TRANSFER WC CLLI(ATWC):
```

[View CO Information](#)



Note:

For more information on how to use the VIEW CO Information link, refer to Chapter 37 - View Central Office Address in the user guide.

Additional Information

SASN (Street Name): When doing address validation and the user is in an Alternate Address screen loop (when the same information in the search keeps being presented to the user) check for the following items:

- Does there need to be a SATH (Thoroughfare)? Valid Values are provided in a drop down list for the user.
- Does there need to be a SASD (Directional)? Valid Values are provided in a drop down list for the user.

AT&T West Region: Numbered Street Names: #RD and #ND is identified as #D (i.e.3rd is input as 3D and 2nd is input as 2D). Do not put a space in the numbered street name (i.e. 1st should be input “1ST” and 4th should be input “4th”).

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

Example: 2571 3rd Street, 95818 should be input as:

SANO: 2571

SASN: 3D

ZIP: 95818

SATH (Thoroughfare): The SATH (thoroughfare) identifies the thoroughfare portion of the street name of the service address. Thoroughfare information is located on the CLEC Online Website>Select CLEC Handbook>Select any Handbook State>Select User Guides & Tech Pubs>Select Address Information>Select Thoroughfare Entries.



Note:

In AT&T West Region, if no SATH is populated, it is assumed and defaults to "ST". In AT&T Southwest Region, the user must populate "ST".

SASS (Street Suffix): This data follows the thoroughfare portion of the SASN (Street Name) of the service address, providing further specificity to the street name (SASN). This field is conditional and it is recommended to question the client for this information. Often a Street Suffix (SASS) is a direction, e.g., Madison Blvd NW.

Route: Identifies the postal route code designated by the post office and is associated with unnumbered and unnamed selection methods.

Box: Identifies a box number associated with a postal route. This type of identifier is used to identify an address in an unnumbered and unnamed area along with a route.

City: Identifies the city name. Abbreviated Community Names and SAGA information are located in the CLEC Online>Select CLEC Handbook>Select any Handbook State>Select User Guides & Tech Pubs>Select Address Information>Community Names or SAGA.

AT&T Southwest Region: Due to E911 Local Number Portability needs, AT&T Southwest Region now includes Community Name on every order.

AT&T West Region and AT&T Midwest Region: Utilizes abbreviated community (AT&T Southwest Region does not). The abbreviated or the spelled out

CHAPTER 2 - ADDRESS VALIDATION INQUIRY

Working Telephone Number Address Validation Inquiry (AT&T 12-State Regions - Residence only) (AT&T 9-State Region - Residence and Busi-

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community name may be returned in the CITY field. AT&T 12-State will convert this to the needed format (spelled out or abbreviated) in validating the address for Ordering.

AT&T Midwest Region: The CITY field is required if a SAGA is entered in the ZIP field.

LALOC: Identifies the locality or community to be listed. This field will only be populated on the response if SC1 = CA or NV. In AT&T West Region region only, if data is populated in BOTH the LALOC and CITY fields on the address response, it is up to the user to determine what to populate as the Listed Community on the listing page of their order.

The Community Names, SAGA Information, SATH field values and Location Value Tables have been removed from this document and can be access at one central location. These tables can be accessed by going to CLEC Online Website>Select CLEC Handbook>Select any Handbook State>Select User Guides & Tech Pubs>Select Address Information.

The following information is available:

Community Names

Provides a mapping of community names to standard abbreviations. Either the community names or abbreviations may be used when requesting due dates and submitting orders.

SAGA Information (AT&T Midwest Region, AT&T West Region and AT&T Southwest Region)

Provides a list of SAGA Information for the above regions.

Thoroughfare (SATH field) values

Provides a list of thoroughfare portion of the street name of the service address.

Location (LV1, LV2 and LV3 fields) values

Provides a list of values associated with the location designator of the address.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CROSS BOUNDARY STATE	XBOUND STATE
NPA	LSO
RATE ZONE MILEAGE APPLIES	RATE ZONE
SERVICE INSTRUCTIONS	SERVICE INSTRUC TEXT
TTA	LSO

The following fields are used in Verigate, but not in the 21-State XML:

CT field

DESCRIPTIVE ADDRESS

QSTN field

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Overview

The **Telephone Number Inquiry/Reservation Inquiry** provides the ability for the customer to request and reserve specified and random telephone numbers. Telephone numbers are assigned based on a validated address.

For the AT&T Midwest, AT&T Southwest, and AT&T West Regions the following guidelines apply:

- The maximum number of available telephone numbers returned in response to an inquiry will be ten (10).
- The quantity of telephone numbers that can be reserved in a single transaction will be one.
- The telephone number reservation period will be standardized at thirty (30) calendar days.
- If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner CC" box before reserving TN(s). Failure to provide the Account Owner's CC when reserving TN(s) will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.

This transaction allows for a 10-minute interval for holding telephone numbers. This insures numbers being requested and viewed by the user are not available for another user during the 10-minute interval. The selection methods for this functionality will be Random or Specified. For the AT&T West and AT&T Southwest Regions, this transaction allows for a 20-minute interval for holding telephone numbers.

For the AT&T Southeast Region the following guidelines apply:

- The maximum number of available telephone numbers returned in response to an inquiry will be twenty-five (25).
- The quantity of telephone numbers that can be reserved in a single transaction will be one.

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Overview

- The telephone number reservation period will be standardized at thirty (30) calendar days.
- The Account Owner CC box will not be applicable for the AT&T Southeast Region user.

Telephone Number Inquiry/Reservation Inquiry can be accessed from the Address Validation Menu. If the user attempts to access this inquiry from the Main Menu, the user receives a message that an address validation is required to perform this inquiry. The user must complete an address validation before selecting **Telephone Number Inquiry/Reservation Inquiry**.

The following are the available selection types:

- Random
- Specified



Note:

AT&T Southeast Region only. Upon completion of a successful validated address transaction, the user then selects either the Random or Specified Telephone Number inquiry from the Address Validation menu. In the Southeast Region, the user will then receive a Telephone Number “loading” page. An example is below:



3.2

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Random (AT&T Midwest, Southwest, and West Regions)

Telephone Number Inquiry & Reservation - Random (AT&T Midwest, Southwest, and West Regions)

On the Telephone Number Inquiry & Reservation - Random screen (with the validated address shown) – the user must input the following items:

Field Code	Field Name	Condition
TOS	Type of Service	Required
QR	Quantity Requested	Required
CC	Company Code	Required
AOCC	Account Owner Company Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The Telephone Number Inquiry requires that a Company Code (CC) - (Resale or UNE) must be selected, so that it will correspond to the CC that is placed on the order which includes the Reserved Telephone Number. The CC selected will apply to all TNs reserved during this transaction. For example, if the user is going to process a Resale Order, they will need to enter their Company Code for Resale. If the user is processing a UNE type transaction, they will need to use their Company Code for UNE type transactions.

If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner CC" box, as well as selecting your own assigned CC from the "CC" drop down box.

Select the **Retrieve Available TN(s)** button.

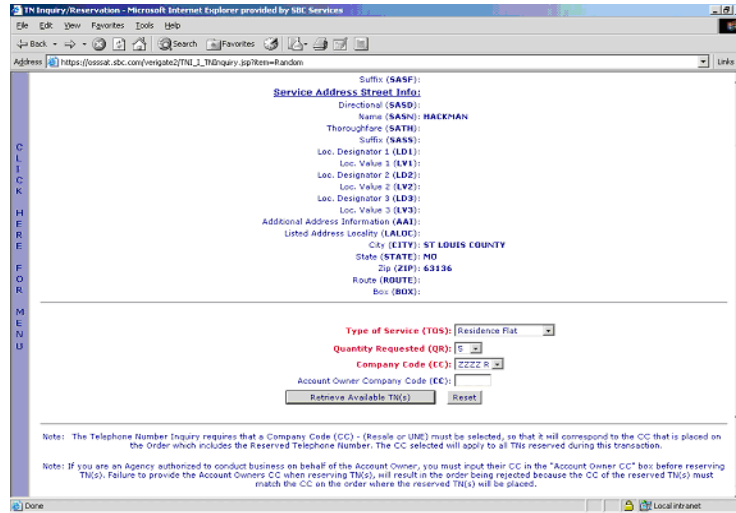
Telephone Number Inquiry & Reservation - Random – Input Screen

After selecting the **Telephone Number Inquiry – Random** from the Address Validation Menu, the user will receive the input screen needed for the random telephone number request. Below is an example.

3

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

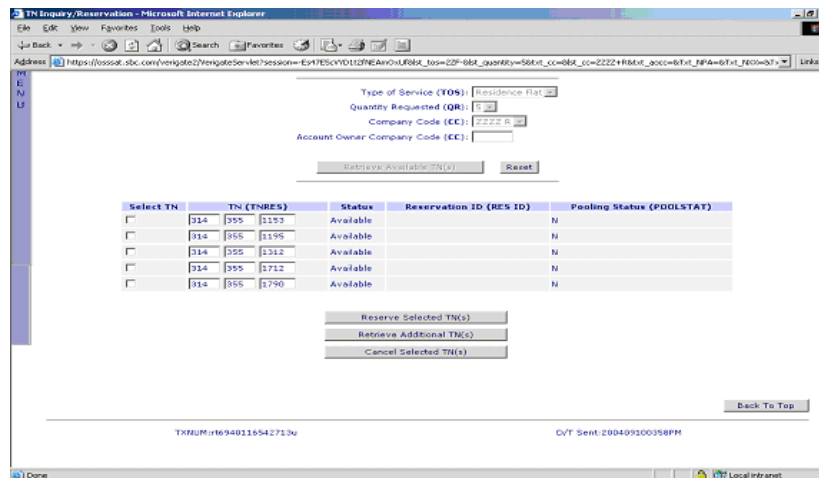
Telephone Number Inquiry & Reservation - Random (AT&T Midwest, Southwest, and West Regions)



The user will receive a list of telephone numbers available for reservation in the lower portion of the screen.

Telephone Number Inquiry - Random – Output Screen

After submitting the random telephone number request, the user will receive the output screen. Below is an example.



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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Random

The five sections identified in the lower portion of the response screen when the telephone numbers are returned are:

Select TN: This column will allow the user to select the boxes in this column beside the telephone number(s) they want to reserve.

TN (TNRES): This column will show the telephone numbers available for reservation.

Status: This column displays the status of that telephone number. The status will either show Available, Reserved or Canceled.

Reservation Identifier (RESID): This column displays the Reservation Identifier for the telephone number after the number has been placed in a reserved status.



Note:

*The Reservation Identifier is needed for **Cancel Reservation - Telephone Number Inquiry**.*

Pooling Status (POOLSTAT): This column identifies the pooling status of the telephone number and will be populated with either Y= Pooled TN or N=Not Pooled.

Telephone Number Inquiry & Reservation - Random

RESERVE A TELEPHONE NUMBER:

After receiving a list of telephone numbers, the user must select the box(es) in the **Select TN** column by the telephone number they want to reserve. The user must then click on the “**Reserve Selected TN(s)**” button at the bottom of the page. The telephone number(s) that has been reserved will show Reserved in the **Status** column of the page and will also have a **Reservation ID** in the **RESID** column of the page. The RESID column will not be applicable for the AT&T Southeast Region user.



Note:

*For the AT&T Midwest, AT&T Southwest, and AT&T West Region users: Before clicking on the **Reserved Selected TN(s)** button, if you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner’s CC in the “Account Owner CC” box before reserving TN(s). Failure to*

provide the Account Owner's CC when reserving TN(s) will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.

CANCEL A PREVIOUSLY RESERVED TELEPHONE NUMBER:

If the user decides that they do not need a telephone number that they have reserved, they can cancel the telephone number. To cancel the reservation, the user must check the box in the **Select TN** column by the telephone number(s) in the **TN** column that they want to cancel. After they have checked the box next to the telephone number(s), the user must click on the **Cancel Selected TN(s)** button at the bottom of the page. The telephone number that was previously reserved will show Canceled in the **Status** column of the page.

RETRIEVE ADDITIONAL TELEPHONE NUMBERS

After receiving a list of telephone numbers, by clicking on the **Retrieve Available TN(s)** button and if the user decides they would like to view another set of telephone numbers, the user can select the **Retrieve Additional TN(s)** button at the bottom of the page. If the user has already reserved telephone numbers on the screen and would like to request additional telephone numbers to view, the user can retrieve additional telephone numbers according to the initial quantity requested. For example, in the AT&T Midwest, AT&T Southwest, and AT&T West Regions, if the user requested 10 TNs in the original request and reserved one (1) TN, then selected the **Retrieve Additional TN(s)** button, the user would receive nine (9) new telephone numbers to view. The TN Inquiry/Reservation screen will never show more than ten (10) telephone numbers whether the telephone numbers are in Reserved, Available or Canceled status. For example, in the AT&T Southeast Region, if the user requested 25 TNs in the original request and reserved one (1) TN, then selected the **Retrieve Additional TN(s)** button, the user would receive twenty-four (24) new telephone numbers to view. The TN Inquiry/Reservation screen will never show more than twenty-five (25) telephone numbers whether the telephone numbers are in Reserved or Available status.



Note:

For the AT&T Midwest, AT&T Southwest, AT&T Southeast, and AT&T West Region users: If the user receives fewer telephone numbers returned on the response than requested on the inquiry, this indicates a shortage of available telephone numbers; or if a response to the inquiry returns a message, "No TNs available", the user should contact the ISCC to have numbers loaded.

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Specified (AT&T Midwest, Southwest, and West Regions)

Telephone Number Inquiry & Reservation - Specified (AT&T Midwest, Southwest, and West Regions)

On the Telephone Number Inquiry & Reservation - Specified screen (with the validated address shown) – the user must input the following items:

Field Code	Field Name	Condition
TOS	Type of Service	Required
REQNUM	Requested Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

If a 10-digit TN is entered and is available, that 10 digit number will be provided on the response. If the TN is not available, a message will be returned advising the TN is not available. In this scenario, QR must be entered as 1.

If 6 to 9 digits are entered, the first available TNs matching those 6-9 digits will be returned. If no TNs matching those 6-9 are available, based on different backend data sources used throughout the region, the following applies:

AT&T West Region and AT&T Southwest Region

If a Specified inquiry is performed, regardless if 6 or 7-10 digits are sent, if there are no TNs in that specific range requested, **Enhanced Verigate** returns RESPC 034 - RESPD - No TNs available.

AT&T Midwest Region

If a specified inquiry by NPA/NXX (6 digits only) is performed, then **Enhanced Verigate** will return up to 10 available TNs that are valid in that SAGCO/wire center. This is exactly the same as a Random inquiry, except that the backend system does look specifically for TNs starting with the requested NPA/NXX, instead of starting the search with a random NPA/NXX. If any are found, they are returned. For example, if QR=10 and NPANXX=248847, and only one 1 TN that matches 248847 is found, **Enhanced Verigate** will return the one TN that matches the request and return the remaining TNs that match other NPA/NXXs (if available) that are valid in that SAGCO/wire center. Note that these could span multiple switches.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Specified (AT&T Midwest, Southwest, and West Regions)

If the Specified Inquiry is by NPA/NXX/X (7-10 digits), then **Enhanced Verigate** will return up to 10 available TNs that are valid in that SAGCO/wire center and switch. If 0-9 are found, the backend will return other NPA/NXXs (if available), but only if they are valid in that SAGCO/wire center and switch.



Note:

AT&T Midwest Region Only - If the client wants to use the numbers in a hunt group, the client should request specific 7-10 digits to ensure they would be in the same switch.

Field Code	Field Name	Condition
QR	Quantity Requested	Required
CC	Company Code	Required
AOCC	Account Owner Company Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The Telephone Number Inquiry requires that a Company Code (CC) - (Resale or UNE) must be selected, so that it will correspond to the CC that is placed on the order which includes the Reserved Telephone Number. The CC selected will apply to all TNs reserved during this transaction. For example, if the user is going to process a Resale Order, they will need to enter their Company Code for Resale. If the user is processing a UNE type transaction, they will need to use their Company Code for UNE type transactions.

If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner CC" box as well as selecting your own assigned CC from the "CC" drop down box.

Select the **Retrieve Available TN(s)** button.

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Specified (AT&T Midwest, Southwest, and West Regions)

Telephone Number Inquiry & Reservation - Specified – Input Screen

After selecting the **Telephone Number Inquiry – Specified** from the Address Validation Menu, the user will receive the input screen needed for the specified telephone number request. Below is an example.

Service Address Street Info:
Directional (SASD):
Name (SASN): HAEKMAN
Thoroughfare (SATN):
Suffix (SASS):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):
Additional Address Information (AAI):
Listed Address Locality (LALD):
City (CITY): ST LOUIS COUNTY
State (STATE): MO
Zip (ZIP): 63136
Route (ROUTE):
Box (BOX):

Type of Service (TDS): Residence Flat
Requested TN (REQNUM): 514 776 1758
Quantity Requested (QR): 1
Company Code (CC): 2222 R
Account Owner Company Code (EO): 1234
Retrieve Available TN(s) Reset

Note: The Telephone Number Inquiry requires that a Company Code (CC) - (Resale or UNE) must be selected, so that it will correspond to the CC that is placed on the Order which includes the Reserved Telephone Number. The CC selected will apply to all TNs reserved during this transaction.
Note: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input their CC in the "Account Owner CC" box before reserving TN(s). Failure to provide the Account Owners CC when reserving TN(s), will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.

The user will receive a list of telephone numbers available for reservation in the lower portion of the screen.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Specified (AT&T Midwest, Southwest, and West Regions)

Telephone Number Inquiry - Specified – Output Screen

After submitting the specified telephone number request, the user will receive the output screen. Below is an example.

Additional Address Information (AAI):
 Listed Address Locality (LALOC):
 City (CITY): ST LOUIS
 State (STATE): MO
 Zip (ZIP): 63104
 Route (ROUTE):
 Box (BOX):

Type of Service (TOS): Residence Flat
 Requested TN (BEQNUM): 314 776 1758
 Quantity Requested (QR): 1
 Company Code (CC): 00000
 Account Owner Company Code (EOC): 0000

Select TN	TN (TNRES)	Status	Reservation ID (RES ID)	Pooling Status (PDLSTAT)
<input type="checkbox"/>	314 776 1758	Available		N

The five sections identified in the lower portion of the response screen when the telephone numbers are returned are:

Select TN: This column will allow the user to select the boxes in this column beside the telephone number(s) they want to reserve.

TN (TNRES): This column will show the telephone numbers available for reservation.

Status: This column displays the status of that telephone number. The status will either show Available, Reserved or Canceled.

Reservation Identifier (RESID): This column displays the Reservation Identifier for the telephone number after the number has been placed in a reserved status.



Note:

*The Reservation Identifier is needed for **Cancel Reservation - Telephone Number Inquiry**.*

Pooling Status (POOLSTAT): This column identifies the pooling status of the telephone number and will be populated with either Y= Pooled TN or N=Not Pooled.

Telephone Number Inquiry & Reservation - Specified

RESERVE A TELEPHONE NUMBER:

After receiving a list of telephone numbers, the user must select the box (es) in the **Select TN** column by the telephone number they want to reserve. The user must then click on the “**Reserve Selected TN(s)**” button at the bottom of the page. The telephone number(s) that has been reserved will show Reserved in the **Status** column of the page and will also have a **Reservation Identifier** in the **RESID** column of the page. The RESID column will not be applicable for the AT&T Southeast Region user.



Note:

*For the AT&T Midwest, AT&T Southwest, and AT&T West Region users: Before clicking on the “**Reserved Selected TN(s)**” button, if you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner’s CC in the “Account Owner CC” box before reserving TN(s). Failure to provide the Account Owner’s CC when reserving TN(s) will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.*

CANCEL A PREVIOUSLY RESERVED TELEPHONE NUMBER:

If the user decides that they do not need a telephone number that they have reserved, they can cancel the telephone number. To cancel the reservation, the user must check the box in the **Select TN** column by the telephone number(s) in the **TN** column that they want to cancel. After they have checked the box next to the telephone number(s), the user must click on the **Cancel Selected TN(s)** button at the bottom of the page. The telephone number that was previously reserved will show Canceled in the **Status** column of the page.

RETRIEVE ADDITIONAL TELEPHONE NUMBERS

After receiving a list of telephone numbers, by clicking on the **Retrieve Available TN(s)** button and if the user decides they would like to view another set of telephone numbers, the user can select the **Retrieve Additional TN(s)** button at the bottom of the page. If the user has already reserved telephone numbers on the screen and would like to request additional telephone numbers to view, the user can retrieve additional telephone numbers according to the initial quantity requested. For example, in the AT&T Midwest, AT&T Southwest, and AT&T West Regions, if the user requested 10 TNs in the original request and reserved one (1) TN, then selected the **Retrieve Additional TN(s)** button, the user would receive nine (9) new telephone numbers to view. The TN Inquiry/Reservation screen will never show more than ten (10) telephone numbers whether the telephone numbers are in Reserved, Available or Canceled status. For example, in the AT&T Southeast Region, if the user requested twenty-five (25) TNs in the original request and reserved (1) TN, then selected the **Retrieve Additional TN(s)** button, the user would receive twenty-four (24) new telephone numbers to view. The TN Inquiry/Reservation screen will never show more than twenty-five (25) telephone numbers whether the telephone numbers are in Reserved or Available status.



Note:

If the user receives fewer telephone numbers returned on the response than requested on the inquiry, this indicates a shortage of available telephone numbers; or if a response to the inquiry returns a message, “No TNs available”, the user should contact the ISCC to have numbers loaded.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Random (AT&T Southeast Region)

Telephone Number Inquiry & Reservation - Random (AT&T Southeast Region)

On the Telephone Number Inquiry & Reservation - Random screen (with the validated address shown) – the user must input the following items:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
QR	Quantity Requested	Required
CC	Company Code	Required
NPA/TTA	Number Plan Area/Terminal Traffic Area	Pre-populated Field
CLLI	Common Language Location Identifier	Pre-populated Field
COMMUNITY	Community	Pre-populated field
Telephone Number Options		Optional
Special Number Pattern	1-9 numerics and special characters	Optional*
Number Exclusions	1-9 numerics	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The Telephone Number Inquiry requires that a Company Code (CC) - (Resale or UNE) must be selected, so that it will correspond to the CC that is placed on the order which includes the Reserved Telephone Number. The CC selected will apply to all TNs reserved during this transaction. For example, if the user is going to process a Resale Order, they will need to enter their Company Code for Resale. If the user is processing a UNE type transaction, they will need to use their Company Code for UNE type transactions.



Note:

For a Special Number Pattern of your choice, you may enter the following: NPA - Select an NPA from the NPA drop-down list or leave it blank. NXX - NXX of the appropriate switch or leave it blank. Line - 4 characters consisting of asterisks (), pound sign (#), numerics or leave it blank. If the Line field is populated, then the NPA and NXX fields are required.*



Note:

If the Special Number Pattern fields are all left blank, the system will process the TN Inquiry as a Random transaction.



Note:

Asterisks () - You can enter up to three asterisks as wildcard symbols, meaning any digit can be placed in that position. Pound Sign (#) - You can enter up to two pound signs to exclude digits from those positions. A pound sign in a position indicates the position is not to be populated with the digit(s) listed in the Number Exclusions field. If you selected Random Numbers, you can type up to nine digits to be excluded in the Number Exclusions field if desired. Required when the requested line contains a pound sign.*



Note:

() For the Telephone Number Options field, the following values will be available in a drop down menu:*

Field Name	Description
Easy Number	TNs that are easy to remember
Coin	TNs used for Public Coin Service
Sequential Line Digits	TNs in a numeric sequence based on the LINE digits (the last four digits). For example: 205-945-6400, 205-945-6401
Ascending Consecutive Line Digits	TNs whose LINE digits are in ascending numeric sequence. For example 205-945-1234
Descending Consecutive Line Digits	TNs whose LINE digits are in descending numeric sequence. For example 205-945-4321

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Telephone Number Inquiry & Reservation - Random (AT&T Southeast Region)

Field Name	Description
Identical Line Digits	TNs whose LINE digits are identical. For example: 205-945-1111
Vanity Numbers	For special number pattern of your choice. Refer to the Special Number Pattern Note for specific guidelines.



Note:

The guidelines for the Special Number Pattern will apply for any transaction selected from the TN Options menu.

Select the **Retrieve Available TN(s)** button.

Telephone Number Inquiry & Reservation - Random – Input Screen

After selecting the **Telephone Number Inquiry – Random** (AT&T Southeast Region) from the Address Validation Menu, the user will receive the input screen needed for the random telephone number request. Below is an example.

AREA: GA

Quantity Requested (QR): 1

Company Code (CC):

NPA/TTA: 770962

CLLI: LRVLGAOS

Community: LWRNCVL

Telephone Number Options:

Special Number Pattern:

Number Exclusions:

Retrieve Available TN(s) Reset

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Random (AT&T Southeast Region)

Telephone Number Inquiry & Reservation - Random – Output Screen

After submitting the random telephone number request, the user will receive the output screen. Below is an example.

Select TN	TN (TNRES)	Status
<input type="checkbox"/>	+97 300 0000	Available
<input type="checkbox"/>	+97 300 1004	Available
<input type="checkbox"/>	+97 300 5004	Available
<input type="checkbox"/>	+97 300 4007	Available
<input type="checkbox"/>	+97 300 7007	Available
<input type="checkbox"/>	+97 300 7000	Available
<input type="checkbox"/>	+97 300 8000	Available
<input type="checkbox"/>	+97 300 4470	Available
<input type="checkbox"/>	+97 300 5007	Available
<input type="checkbox"/>	+97 300 6000	Available
<input type="checkbox"/>	+97 300 5700	Available
<input type="checkbox"/>	+97 300 5700	Available
<input type="checkbox"/>	+97 300 5000	Available

The three sections identified in the lower portion of the response screen when the telephone numbers are returned are:

Select TN: This column will allow the user to select the boxes in this column beside the telephone number(s) they want to reserve.

TN (TNRES): This column will show the telephone numbers available for reservation.

Status: This column displays the status of that telephone number. The status will either show Available, Reserved or Cancelled.



Note:

The Reservation Identifier (RESID) and the Pooling Status (POOLSTAT) data are not applicable for the AT&T Southeast Region.

3.16

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

3

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)



Note:

Based on the switch capacity, when a QR of 25 is selected, a quantity less than 25 may be returned along with an associated backend system response message.

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)

On the Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region) screen (with the validated address shown) – the user must input the following items:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
QR	Quantity Requested	Required
CC	Company Code	Required
NPA/TTA	Number Plan Area/Terminal Traffic Area	Pre-populated Field
CLLI	Common Language Location Identifier	Pre-populated Field
COMMUNITY	Community	Pre-populated field
Telephone Number Options		Required
Special Number Pattern	1-9 numerics and special characters	Optional*
Number Exclusions	1-9 numerics	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The Telephone Number Inquiry requires that a Company Code (CC) - (Resale or UNE) must be selected, so that it will correspond to the CC that is placed on the order which includes the Reserved Telephone Number. The CC selected will apply to all TNs reserved during this transaction. For example, if the user is going to process a Resale Order, they will need to enter their Company Code for Resale. If

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)

the user is processing a UNE type transaction, they will need to use their Company Code for UNE type transactions.



Note:

For a Special Number Pattern of your choice, you may enter the following: NPA - Select an NPA from the NPA drop-down list or leave it blank. NXX - NXX of the appropriate switch or leave it blank. Line - 4 characters consisting of asterisks (), pound sign (#), numerics or leave it blank. If the Line field is populated, then the NPA and NXX fields are required.*



Note:

If the Special Number Pattern fields are all left blank, the system will process TN Inquiry as a Random transaction.



Note:

Asterisks () - You can enter up to three asterisks as wildcard symbols, meaning any digit can be placed in that position. Pound Sign (#) - You can enter up to two pound signs to exclude digits from those positions. A pound sign in a position indicates the position is not to be populated with the digit(s) listed in the Number Exclusions field. If you selected Specified Numbers, you can type up to nine digits to be excluded in the Number Exclusions field if desired. Required when the requested line contains a pound sign.*



Note:

() For the Telephone Number Options field, the following values will be available in a drop down menu:*

Field Name	Description
Easy Number	TNs that are easy to remember
Coin	TNs used for Public Coin Service
Sequential Line Digits	TNs in a numeric sequence based on the LINE digits (the last four digits). For example: 205-945-6400, 205-945-6401
Ascending Consecutive Line Digits	TNs whose LINE digits are in ascending numeric sequence. For example 205-945-1234
Descending Consecutive Line Digits	TNs whose LINE digits are in descending numeric sequence. For example 205-945-4321

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

3

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)

Field Name	Description
Identical Line Digits	TNs whose LINE digits are identical. For example: 205-945-1111
Vanity Numbers	For special number pattern of your choice. Refer to the Special Number Pattern Note for specific guidelines.



Note:

The guidelines for the Special Number Pattern will apply for any transaction selected from the TN Options menu.

If a 10-digit TN is entered and is available, that 10 digit number will be provided on the response. If the TN is not available, a message will be returned advising the TN is not available. In this scenario, QR must be entered as 1.

If 6 to 9 digits are entered, the first available TNs matching those 6-9 digits will be returned. If no TNs matching those 6-9 are available, based on different backend data sources used in the Southeast, the user will receive an error message. If a Specified inquiry is performed, regardless if 6 or 7-10 digits are sent, if there are no TNs in that specific range requested, **Enhanced Verigate** will return the appropriate error message.

Select the **Retrieve Available TN(s)** button.

3

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)

Telephone Number Inquiry & Reservation - Specified – Input Screen

After selecting the **Telephone Number Inquiry – Specified (AT&T Southeast Region)** from the Address Validation Menu, the user will receive the input screen needed for the specified telephone number request. Below is an example.

AREA: GA

Quantity Requested (QR): 1

Company Code (CC):

NPA/TTA: 770962

CLLI: LRVGAOS

Community: LWRNCVL

Telephone Number Options:

Special Number Pattern:

Number Exclusions:

Retrieve Available TN(s) Reset

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

3

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)

Telephone Number Inquiry - Specified – Output Screen

The user will receive a list of telephone numbers available for reservation in the lower portion of the screen. After submitting the specified telephone number request, the user will receive the output screen. Below is an example.

Select TN	TN (TNRES)	Status
<input type="checkbox"/>	770 682 0160	Available

The three sections identified in the lower portion of the response screen when the telephone numbers are returned are:

Select TN: This column will allow the user to select the boxes in this column beside the telephone number(s) they want to reserve.

TN (TNRES): This column will show the telephone numbers available for reservation.

Status: This column displays the status of that telephone number. The status will either show Available, Reserved or Cancelled.



Note:

The Reservation Identifier (RESID) and the Pooling Status (POOLSTAT) data are not applicable for AT&T Southeast Region.

3

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Telephone Number Inquiry & Reservation - Specified (AT&T Southeast Region)



Note:

Based on the switch capacity, when a QR of 25 is selected, a quantity less than 25 may be returned along with an associated backend system response message.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

Telephone Number Inquiry/Reservation - Random

The Random transaction in Verigate is different from XML. In Verigate, Random TN transactions are for all TN types. XML separates POTS, DID and MLH into separate transactions. There are field name differences between Verigate and XML.

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CLLI	LST
NPA	LSO
TTA	LSO
NUMBER EXCLUSIONS	EXCEPT CHAR

3

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

The following fields can be returned in Verigate, but not in the 21-State XML:

The COMMUNITY field can be returned on the Verigate response, but NOT in XML.



Note:

Community will be returned on the response only when the information is available in the database.

The NPA field can be returned on the Verigate response, but NOT in XML.



Note:

NPA will be returned on the response only when the information is available in the database.

The NUMBER EXCLUSIONS field is used in Verigate, but NOT in XML.



Note:

NUMBER EXCLUSIONS is required input when the requested line populated in the Special Number Pattern field contains a pound sign (#).

NUMBER EXCLUSIONS is prohibited on input when TN OPTIONS value equals Coin, Sequential Line Digits, Ascending Consecutive Line Digits, Descending Consecutive Line Digits or Identical Line Digits.

This field will only be returned on the response when the information is available in the database.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

3

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

The SPECIAL NUMBER PATTERN field is used in Verigate, but NOT in XML.



Note:

The # sign is allowed in the LINE number portion of the Special Number Pattern field. For example: NPA 205 NXX 437 LINE = #2#9 (up to two #'s allowed). Format = NPA - Select an NPA from the drop down list (optional), NXX - Enter the NXX of the appropriate switch (optional), LINE - Enter any numbers or letters (optional).

You can enter up to three asterisks () as wildcard symbols meaning any digit can be placed in that position.*

You can enter up to two pound signs (#) to exclude digits from those positions. A pound sign in a position indicates the position is not to be populated with the digit(s) listed in the Number Exclusions field.

This field is required input when requesting a special number pattern.

This field is prohibited input when TN OPTIONS value equals Coin, Sequential Line Digits, Ascending Consecutive Line Digits, Descending Consecutive Line Digits or Identical Line Digits.

This field will only be returned on the response when the information is available in the database.

The STATUS field can be returned in Verigate, but NOT in XML.



Note:

Valid Values: Reserved, Available, Cancelled

Telephone Number Inquiry/Reservation - Specified

The specified transaction in Verigate is different from XML. In Verigate, Random TN transactions are for all TN types. XML separates POTS, DID and MLH into separate transactions. There are field name differences between Verigate and XML.

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CLLI	LST
NPA	LSO
TTA	LSO
NUMBER EXCLUSIONS	EXCEPT CHAR

The following fields can be returned in Verigate, but not in the 21-State XML:

The COMMUNITY field can be returned on the Verigate response, but NOT in XML.



Note:

Community will be returned on the response only when the information is available in the database.

CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

The NPA field can be returned on the Verigate response, but NOT in XML.



Note:

NPA will be returned on the response only when the information is available in the database.

The NUMBER EXCLUSIONS field is used in Verigate, but NOT in XML.



Note:

NUMBER EXCLUSIONS is required input when the requested line populated in the Special Number Pattern field contains a pound sign (#).

NUMBER EXCLUSIONS is prohibited on input when TN OPTIONS value equals Coin, Sequential Line Digits, Ascending Consecutive Line Digits, Descending Consecutive Line Digits or Identical Line Digits.

This field will only be returned on the response when the information is available in the database.

The SPECIAL NUMBER PATTERN field is used in Verigate, but NOT in XML.



Note:

The # sign is allowed in the LINE number portion of the Special Number Pattern field. For example: NPA 205 NXX 437 LINE = #2#9 (up to two #'s allowed). Format = NPA - Select an NPA from the drop down list (optional), NXX - Enter the NXX of the appropriate switch (optional), LINE - Enter any numbers or letters (optional).

You can enter up to three asterisks () as wildcard symbols meaning any digit can be placed in that position.*

You can enter up to two pound signs (#) to exclude digits from those positions. A pound sign in a position indicates the position is not to be populated with the digit(s) listed in the Number Exclusions field.

This field is required input when requesting a special number pattern.

This field is prohibited input when TN OPTIONS value equals Coin, Sequential Line Digits, Ascending Consecutive Line Digits, Descending Consecutive Line Digits or Identical Line Digits.

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CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

This field will only be returned on the response when the information is available in the database.

The STATUS field can be returned in Verigate, but NOT in XML.



Note:

Valid Values: Reserved, Available, Cancelled.

CHAPTER 4 - CANCEL RESERVATION - TELEPHONE NUMBER INQUIRY

Overview

The **Cancel Reservation – Telephone Number Inquiry** provides for cancellation of reserved telephone numbers. For the AT&T Southeast Region, the Cancel Reservation-Telephone Number Inquiry function will not be available at this time.

Cancel Reservation – Telephone Number Inquiry can be accessed from the Main Menu or the Address Validation Menu.

The following must be entered to retrieve Cancel Reservation response:

Field Code	Field Name	Condition
SC1	Service Center	Required
RESID	Reservation Identifier	Required
CC	Company Code	Required
CC	Account Owner Company Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner CC" box, as well as selecting your own assigned CC from the CC drop down box.

Select the **Cancel Reserved TN** button.

A Reserved TN may also be canceled from the **TN Inquiry/Reservation Inquiry**.

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CHAPTER 4 - CANCEL RESERVATION - TELEPHONE NUMBER INQUIRY

Overview

Cancel Reservation/Telephone Number Inquiry – Input Screen

After selecting the **Cancel Reservation Telephone Number Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed to cancel the reservation request. Below is an example.

The screenshot shows a web browser window titled "TN Cancel Request - Microsoft Internet Explorer". The address bar contains a URL: "https://oss.sbc.com/verigate/TN_I_CancelRequest1.jsp?st_SC1=MO&st_RESID=64dn_defState=MO&st_cc=64dn_btyp=80a.&Type=D64dn". The page content includes the Verigate logo on the left and the title "Cancel Reservation - Telephone Number" on the right. The form fields are as follows:

- Service Center (SC1): MO
- Reservation ID (RESID): 1224314776175800000
- Company Code (CC): 2222 R
- Account Owner Company Code (CC): 1234

Buttons: "Cancel Reserved TN" and "Reset".

Cancel Reservation/Telephone Number Inquiry – Output Screen

After submitting the cancel reservation request, the user will receive the output screen. Below is an example.

4.2

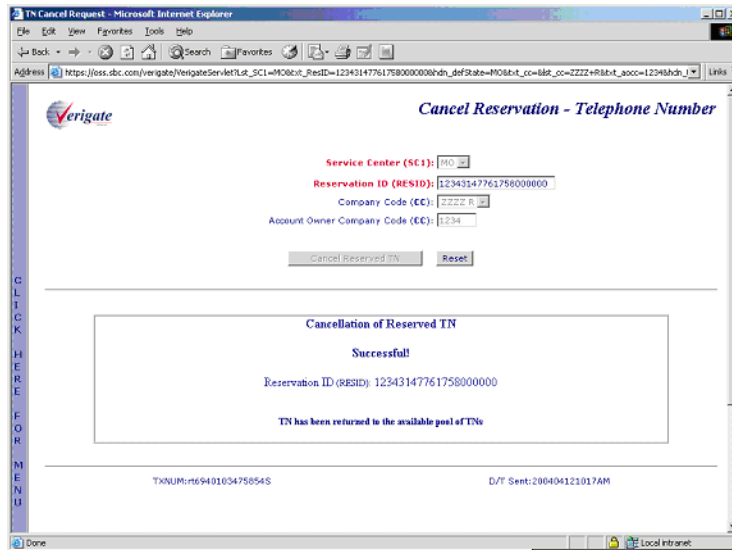
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CHAPTER 4 - CANCEL RESERVATION - TELEPHONE NUMBER INQUIRY

4

Overview



A message is returned to the user in the lower portion of the screen that notifies the user of the successful cancellation. The message includes the Reservation Identifier (RESID) that was canceled.

Only one telephone number may be canceled per transaction. Once the successful message is displayed, the user can click on the **Reset** button to clear the screen and enter another Reservation Identifier to cancel.

If the Reservation Identifier (RESID) cannot be canceled, a response message is returned to the user.

4

CHAPTER 4 - CANCEL RESERVATION - TELEPHONE NUMBER INQUIRY

Overview

CHAPTER 5 - TN CONFIRMATION INQUIRY

Overview

The **TN Confirmation Inquiry** will provide whether a telephone number is in a reserved status. This inquiry is a separate function so that it allows the user to simply enter a requested telephone number and obtain a response as to whether the telephone number has been reserved, the Reservation Identifier (if the number has been reserved) and the Reserved Expiration Date. If the TN Confirmation Reservation cannot be retrieved based on the service center and the requested telephone number entered, a response message is returned to the user.

TN Confirmation Inquiry can be accessed from the Main Menu or the Address Validation Menu.

The following must be entered to retrieve TN Confirmation information:

Field Code	Field Name	Condition
SC1	Service Center	Required
REQNUM	Requested Telephone Number	Required
CC	Company Code	Required
CC	Account Owner Company Code	Required if you are an Agency authorized to conduct business on behalf of another company, otherwise, Conditional.

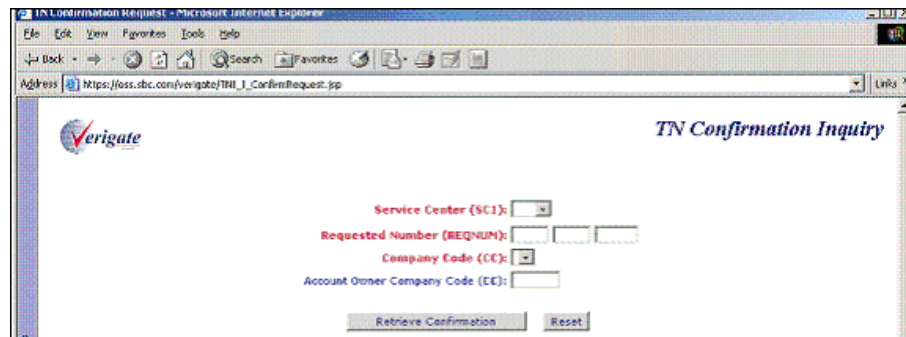
Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The following note is also included on the TN Confirmation Inquiry Screen: “If you are an Agency authorized to conduct business on behalf of the Account Owner, you must populate both the “CC” and “Account Owner CC” boxes. The “CC” and/or the “Account Owner CC” must match the CC the TN(s) is reserved under.”

Click on the **Retrieve Confirmation** button.

TN Confirmation Inquiry – Input Screen

After selecting the **TN Confirmation Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the telephone number confirmation request. Below is an example.



AT&T 12-State will calculate the expiration date using a 30-calendar day window. A reserved telephone number is valid for 30 calendar days. If a reserved telephone number is not used in the order process, the telephone number should be returned to the selection pool using the **Cancel Reservation Telephone Number Inquiry**. If the telephone number is not returned via the **Cancel Reservation Telephone Number Inquiry**, the number will be automatically returned to the selection pool after 11:59 PM on the 30th calendar day. The telephone number will be returned to the selection pool and will be available for inquiry by all customers.

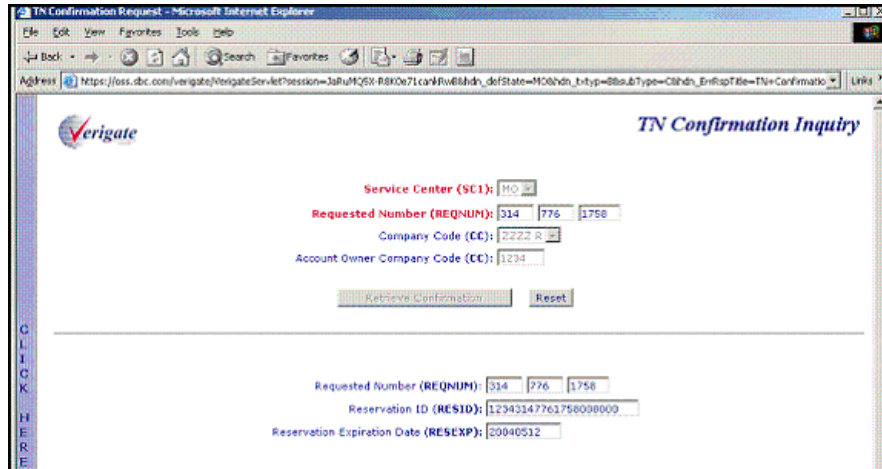
5.2

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TN Confirmation Inquiry – Output Screen

After submitting the telephone number confirmation request, the user will receive the output screen. Below is an example.



The screenshot shows a web browser window with the URL: https://oss.sbc.com/verigate/VerigateServlet?session=3a9uM26X-B8K0e71ca44rW68hdx_defState=MO&hdn_t=typ=88a&Type=Cdhdn_ErRspTfile=TN+Confirmatio. The page content includes:

- Service Center (SC1): MO
- Requested Number (REQNUM): 314 776 1758
- Company Code (CC): 2222 R
- Account Owner Company Code (CC): 1234
- Buttons: Retrieve Confirmation, Reset
- Requested Number (REQNUM): 314 776 1758
- Reservation ID (RESID): 12943147761758000009
- Reservation Expiration Date (RESEXP): 20040512

A message is returned to the user in the lower portion of the screen that notifies the user of the **Requested Number**, **Reservation Identifier** and **Reserved Expiration Date**. The **TN Confirmation Inquiry** report returned back to the user will consist of the following:

- **Requested Number (REQNUM):** The telephone number that the TN Confirmation request used on the search.
- **Reservation Identifier (RESID):** The Reservation Identifier is the identification number that was assigned to the telephone number (REQNUM) at the time of the reservation of that telephone number.
- **Reserved Expiration Date (RESEXP):** The Reserved Expiration Date is the last day that the reserved telephone number can be used on an order. After that date, the number is moved back into the pool of available numbers for selection.

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CHAPTER 5 - TN CONFIRMATION INQUIRY

TN Confirmation Inquiry – Output Screen

5.4

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CHAPTER 6 - SCHEDULING INQUIRY/AVAILABILITY - DISPATCH INQUIRY

Overview

Scheduling Inquiry/Availability-Dispatch Inquiry will show the user when the dispatch of a technician is required for residential service ordered on a Local Service Request (LSR). Dispatch is based on the existence of cut-through facilities and assists the user in determining the due date that may be quoted to the end user.



Note:

Dispatch is required on all business orders, except conversion.

Scheduling Inquiry/Availability-Dispatch Inquiry can be accessed from the Address Validation Menu. The user must complete an address validation before accessing the Scheduling Inquiry/Availability - Dispatch Inquiry.

The user must input the following:

Field Code	Field Name	Condition
TOS	Type of Service	Required
QR	Quantity Requested	Required
WTN	Working Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve Dispatch Info** button.

Dispatch Inquiry – Input Screen

After selecting the Dispatch Inquiry from the Address Validation Menu, the user will receive the input screen needed for the dispatch request. Below is an example.

CHAPTER 6 - SCHEDULING INQUIRY/AVAILABILITY - DISPATCH INQUIRY

Dispatch Inquiry – Output Screen

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SAND): 2565
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): HACKMAN
Thoroughfare (SATH):
Suffix (SASF):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):

Additional Address Information (AAI):
Listed Address Locality (LALOC):
City (CITY): ST LOUIS COUNTY
State (STATE): MO
Zip (ZIP): 63136
Route (ROUTE):
Box (BOX):

Type of Service (TDS): Residence
Quantity Requested (QR): 1
WTN: 314 355 2032

Retrieve Dispatch Info Reset

Dispatch Inquiry – Output Screen

After submitting the dispatch request, the user will receive the output screen. Below is an example.

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SAND): 2565
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): HACKMAN
Thoroughfare (SATH):
Suffix (SASF):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):

Additional Address Information (AAI):
Listed Address Locality (LALOC):
City (CITY): ST LOUIS COUNTY
State (STATE): MO
Zip (ZIP): 63136
Route (ROUTE):
Box (BOX):

Type of Service (TDS): Residence
Quantity Requested (QR): 1
Working Telephone Number (WTN): 314 355 2032

Dispatch Indicator (DSIND): A
Construction Required (CUNSTREQ): N
Available Facilities (AVAILFAC): 0
Available Spares (AVAILSP): 21
Defective Spares (DEFSP): 10

Reset

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Dispatch Information Report Field Information

The Dispatch Inquiry report back to the user will consist of the following information:

Dispatch Indicator (DSIND): Indicates if the address of the inquiry requires a dispatch to the end user's premises. A = Dispatch Required, B = Cut through facilities exist

Construction Required (CONSTREQ): Y= Yes, Construction by installers or crews will be required, N = No, construction not required.

Available Facilities (AVAILFAC): The number of spare lines available to the address on the order request.

Available Spares (AVAILSP): The number of spare lines available in the neighborhood area facilities box of the address for the request.

Defective Spares (DEFSP): The number of lines in the neighborhood area facilities box that need repair by a technician before they can be used on any request.



Note:

If the user is requesting (1) additional line at a residential address and there is (1) Available Facilities at the address, the response will be either:

- *If QR is less than or equal to the AVAILFAC found in data source, a valid value will be returned in the AVAILFAC field. However, the DEFSP and AVAILSP fields will be blank on the response because the numbers of requested facilities are available.*
- *If QR is greater than the AVAILFAC found in data source, a value will be returned in the AVAILFAC field as well as a value (if found) in the DEFSP and AVAILSP fields.*

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CHAPTER 6 - SCHEDULING INQUIRY/AVAILABILITY - DISPATCH INQUIRY

Dispatch Information Report Field Information

CHAPTER 7 - DUE DATE INQUIRY

Overview

The **Due Date Inquiry/Reservation** transaction helps identify dates available for visits to customer premises for ordering service on a Local Service Request (LSR). It also allows for the reservation of a particular date and time slot. If the requested due date is available, that date, along with up to 29 alternative dates and the available time slots will be returned. If the requested due date is unavailable, the next available due date and up to 29 alternate dates along with the available time slots will be returned. The inquiry by validated address and by REQNUM (Telephone Number) is available in AT&T 12-State. In addition, a due date reservation transaction is available that allows you to select the date and time slot you wish to reserve and sends the reservation. If that date and time slot is available, a Reservation Identifier (RESID) will be returned. You also have the ability to view the reservation, cancel the reservation, or search for all RESIDS associated with the REQNUM (Telephone Number). Due dates may be reserved up to 6 months or 180 calendar days in advance.

If the **Appointment Request Date** field is blank, the first available date after the current date and up to 29 alternative dates will be returned in the **Appointment Response Date** field.

The products and corresponding product codes that can request and reserve a due date through the due date transaction are:

Product Code	Product
M	UNE-P / LWC (Basic Exchange)
B	LSO (Line Share One)
C	ABBS / HFPSL
G	Resale (Basic Exchange & Coin)
H	Resale (Jacks and/or Inside Wire)
L	Loops - 8db Non EEL



Note:

1. If the product for which the due date is being requested is a DSL product (PROD CD B or C), AT&T recommends you perform a LOOP Qualification.

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CHAPTER 7 - DUE DATE INQUIRY

Overview

2. The PROD CD value of G {Resale (Basic Exchange & Coin)} is to be used when ordering new basic resale lines with or without jacks.
3. The PROD CD value of H (Resale Jacks and/or inside wiring) is to be used when ordering only jacks and/or only wiring (without new basic resale lines).
4. The PROD CD value of L is valid for SC1 of CA and NV and for Due Date by Validated Address Transaction only. Not valid for Due Date by REQNUM.

Refer to the appropriate CLEC Handbook on the CLEC Online Web site for the available appointment times.

When a date and time is reserved, a RESID (Response Identifier) will be returned and for use on the LSR (Local Service Request). CLECs may only submit and search records for companies they are authorized to represent.

Accessing the Due Date transactions

Inquiry/Reservation may be accessed from either the Main Menu or the Address Validation Menu. While the Main Menu is available during most transactions, the Address Validation Menu is available only after you have validated an address. Both menus provide comparable functionality, but the option names differ. Review the following table to compare the Due Date transactions available on each menu.

Main Menu: Due Date Inquiry	Address Validation Menu: Scheduling Inquiry/Availability	How Do They Compare?
N/A	Dispatch Inquiry	Main Menu does not offer Dispatch Inquiry.
Inquiry/Reservation	Due Date Inquiry/Reservation	Due Date Inquiry by REQNUM, as provided through the Main Menu, is identical to the Due Date Inquiry/Reservation transaction on the Address Validation Menu. Due Date by Validated Address, however, is unavailable through the Main Menu.
View Results	Due Date View Results	These transactions are identical.
Cancel Reservation	Due Date Cancel Reservation	These transactions are identical.
RESID Lookup	Due Date RESID Lookup	These transactions are identical.

Comparison of Due Date transaction options

7.2

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To simplify explanations, this user guide generally refers to Due Date transactions according to the names provided on Verigate's Main Menu (i.e., Inquiry/Reservation, View Results, Cancel Reservation, and RESID Lookup).

Inquiry/Reservation Alternatives

When you select the **Inquiry/Reservation** transaction from **Due Date Inquiry** on the Main Menu, you must choose whether you want to perform the inquiry by Validated Address or by REQNUM (Telephone Number).

- **Due Date Inquiry by Validated Address:** If you select this option, Verigate will direct you to return to the Main Menu to select an **Address Validation Inquiry**. Validated address inquiries are conducted using the **Address Validation Inquiry** on the Main Menu. For details on Address Validation, see *CHAPTER 2 - ADDRESS VALIDATION INQUIRY*. After validating an address, see *Due Date Inquiry/Reservation by Validated Address* for information about conducting the transaction.
- **Due Date Inquiry by REQNUM (Telephone Number):** Selecting this option initiates the **Due Date Inquiry/Reservation** process. See the next section, *Inquiry/Reservation by REQNUM*, for details.

Inquiry/Reservation by REQNUM

On the Due Date Inquiry/Reservation screen, enter the following data to retrieve due date information by REQNUM:

Field Code	Field Name	Condition
SC1	Service Center	Required
TOS	Type of Service	Required

CHAPTER 7 - DUE DATE INQUIRY

Inquiry/Reservation by REQNUM

Field Code	Field Name	Condition
PROD CD	Product Code	Required
QR	Quantity Requested	Required
LST	Local Service Termination	Optional
RTCO IND	Remote Terminal/Central Office Indicator	Conditional
REQNUM	Requested Telephone Number	Required
ARD QTY	Appointment Request Date Quantity	Optional
APPRD	Appointment Request Date	Conditional
	Account Owner's Company Code	Required when an agency is doing business on behalf of another company. If the Account Owner CC is populated, the CC needs to be populated also, otherwise Optional.

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve Available Due Dates** button to continue.

Inquiry/Reservation by REQNUM – Input Screen

The initial inquiry by REQNUM (Telephone Number) allows you to view up to 30 available due dates and the associated time slots. The due dates and time slots returned are based on a valid Telephone number entered in the REQNUM field. This transaction will be performed in real time. In addition, a due date reservation transaction is available that allows you to select the date and time slot you wish to reserve and sends the reservation.

After you select the **Due Date Inquiry/Reservation** from the Main Menu, Verigate presents the input screen. An example follows. Use this screen to request a due date by REQNUM.

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CHAPTER 7 - DUE DATE INQUIRY Inquiry/Reservation by REQNUM

7

Verigate *Due Date Inquiry/Reservation*

Service Center (SC1):

Type of Service (TOS):

Product Code (PROD CD):

Quantity Requested (QR):

Local Service Termination (LST):

Remote Terminal Central Office Indicator (RTCO IND):

Appointment Request Date (APPRD):

Appointment Request Date Quantity (ARD QTY):

Requested Number (REQNUM):

Account Owner Company Code (ADCC):

Note: AT&T strongly recommends that you enter the 10-digit telephone number that will be on the LSR in the REQNUM field.
Note: Service dates are for the following products: UNE-P/LWC (Basic Exchange), LSO (Line Share One), ABB5/NFPSL, Resale (Basic Exchange) and Resale Jacks and/or wiring inside.
Note: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input their CC in the "Account Owner CC".

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Verigate returns the information you provided and requests additional information. You are prompted to select a reservation date and time, as depicted in the following illustration.

Verigate *Due Date Inquiry/Reservation*

Service Center (SC1):

Type of Service (TOS):

Product Code (PROD CD):

Quantity Requested (QR):

Remote Terminal Central Office Indicator (RTCO IND):

Appointment Request Date (APPRD):

Appointment Request Date Quantity (ARD QTY):

Requested Number (REQNUM):

Account Owner Company Code (ADCC):

Local Service Termination (LST):

Number Plan Area Terminal Traffic Area (NPATTA):

Appointment Response Date (APPRES):

TXNUM: ar54261619027882 D/T Sent: 200602170259PM

Notice the screen provides a Calendar button adjacent to **Appointment Response Date (APPRES)**. Click the Calendar button to select a reservation date and time. Only the available time slots are available for selection. Unavailable time slots are not displayed.

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CHAPTER 7 - DUE DATE INQUIRY

Inquiry/Reservation by REQNUM

You may click any of the open dates and available time slots displayed for the selected date. Select the appropriate date and time and click **Use Selected Date/Time**. The system then inputs the selected date and time in the **Appointment Response Date (APPRES)** field on the previous Due Date Inquiry/Reservation screen.



Note:

You may select a new date and time using the Calendar any time prior to the processing of the reservation transaction.

Field Code	Field Name	Condition
APPRES	Appointment Response Date	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

A reservation can be submitted after the search output is received and a date and time slot are selected from the Calendar. Click the **Reserve Selected Date/Time** button. Verigate sends the information shown on the following screen to reserve the due date.

7.6

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CHAPTER 7 - DUE DATE INQUIRY

Inquiry/Reservation by REQNUM

7

Verigate *Due Date Inquiry/Reservation*

Service Center (SC1): AR
Type of Service (TOS): Residence
Product Code (PROD CD): UNE-P/LWC (Basic Exchange)
Quantity Requested (QR): 1
Remote Terminal Central Office Indicator (RTCO IND):
Appointment Request Date Quantity (ARD QTY):
Requested Number (REQNUM): 5015516600
Account Owner Company Code (AOCC):

Local Service Termination (LST):
Number Plan Area Terminal Traffic Area (NPATTA):
Appointment Response Date (APPRES): 2/20/2006,0800AM-1200PM

Reserve Selected Date/Time Reset

TXNUM: ar54261619027882 D/T Sent: 200602170259PM

Inquiry/Reservation by REQNUM – Output Screen

The initial input fields from the Initial Due Date request will be returned along with the details of the Due Date Response request. Verigate retrieves data and confirms the appointment reservation. The following response is displayed.

Verigate *Due Date Inquiry/Reservation*

Service Center (SC1): AR
Type of Service (TOS): Residence
Product Code (PROD CD): UNE-P/LWC (Basic Exchange)
Quantity Requested (QR): 1
Remote Terminal Central Office Indicator (RTCO IND):
Appointment Request Date Quantity (ARD QTY):
Requested Number (REQNUM): 5015516600
Account Owner Company Code (AOCC):

Reserve Selected Date/Time Reset

Response Identifier (RESID): PD00001532
Appointment Response Date (APPRES): 2/20/2006,0800AM-1200PM
Date and Time Due Date Is Reserved (D/TRESEV):
Due Date Status (DD STATUS): OPEN

Transaction Successful

TXNUM: ar54261619028903 D/T Sent: 200602170301PM

Appointment Response Date (APPRES): Identifies the appointment date and time that the user is requesting the service be installed. The format the user would use is 2 0 0 6 0 6 2 0 0 8 0 0 - 12 0 0 = June 20, 2006 8am -12pm

Due Date Status (DD STATUS): Identifies the status of the due date that is reserved. The status of the due date reserved will be returned on the response. The table below shows the valid statuses and descriptions.

Status	Explanation
Expired	Reservation has expired.
Open	Reservation is still open and the RESID has not been issued on LSR/ORDER and the 5-hour window has not elapsed.
Cancelled	Reservation has been cancelled.
Confirmed	The Service order has been issued but has not yet been completed.

Due Date Inquiry/Reservation by Validated Address



Note:

This transaction is accessed through the Address Validation Menu after you have performed an address validation.

The initial inquiry by Validated Address allows you to view up to 30 available due dates and the associated time slots. The due dates and time slots returned are based on a validated address. This transaction is performed in real time. In addition, a due date reservation transaction is available that allows you to select the date and time slot you wish to reserve and sends the reservation.

After selecting the **Due Date Inquiry/Reservation** from the Address Validation Menu, Verigate presents the input screen in which you request the due date by validated address. An example follows.

CHAPTER 7 - DUE DATE INQUIRY

Due Date Inquiry/Reservation by Validated Address

7

The following information must be entered to retrieve due date information by address validation:

Field Code	Field Name	Condition
SC1	Service Center	Required
TOS	Type of Service	Required
PROD CD	Product Code	Required
QR	Quantity Requested	Required
LST	Local Service Termination	Optional

CHAPTER 7 - DUE DATE INQUIRY

Due Date Inquiry/Reservation by Validated Address

Field Code	Field Name	Condition
RTCO IND	Remote Terminal/Central Office Indicator	Conditional
REQNUM	Requested Telephone Number	Optional
ARD QTY	Appointment Request Date Quantity	Optional
APPRD	Appointment Request Date	Conditional
	Account Owner's Company Code	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Due Date Inquiry/Reservation by Validated Address – Input Screen

Upon successful completion of the Address Validation transaction and after selecting the **Due Date Inquiry/Reservation** from the Address Validation Menu, Verigate presents the input screen you use to request the due date by validated address. An example follows.

CHAPTER 7 - DUE DATE INQUIRY

Due Date Inquiry/Reservation by Validated Address

7

Verigate *Due Date Inquiry/Reservation*

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SAND): 32699
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): COUNTRY OAK
Thoroughfare (SATH): LN
Suffix (SASS):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):

Additional Address Information (AAI):
Listed Address Locality (LALOC):
City (CITY): JEFFERSON COUNTY
State (STATE): MD
Zip (ZIP): 63555
Route (ROUTE):
Box (BOX):

Service Center (SC1):

Type of Service (TOS):

Product Code (PROD CD):

Quantity Requested (QR):

Remote Terminal Central Office Indicator (RTCO IND):

Local Service Termination (LST):

Appointment Request Date (APPRD):

Appointment Request Date Quantity (ARD QTY):

Requested Number (REQNUM):

Account Owner Company Code (AOCC):

Note: Service dates are for the following products: UNE-P / LWC (Basic Exchange), LSO (Line Share One), ABBS/HFPSL, Resale (Basic Exchange), and Resale Jacks, and/or wiring inside.

The information you provided during the initial Due Date request is returned, along with the details of the Due Date Response request. With this information, Verigate prompts you to enter a reservation date and time, as depicted in the following illustration.

7

CHAPTER 7 - DUE DATE INQUIRY Due Date Inquiry/Reservation by Validated Address

 *Due Date Inquiry/Reservation*

Service Address House Info:
Address Format (AFT):
Prefix (SAPR):
Number (SAND): 32699
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): COUNTRY OAK
Thoroughfare (SATH): LN
Suffix (SASS):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):

Additional Address Information (AAI):
Listed Address Locality (LALOC):
City (CITY): JEFFERSON COUNTY
State (STATE): MO
Zip (ZIP): 63555
Route (ROUTE):
Box (BOX):

Service Center (SCI): MO
Type of Service (TOS): Residence
Product Code (PRCD): UNE-P/LWC (Basic Exchange)
Quantity Requested (QR): 1
Remote Terminal Central Office Indicator (RTCO IND):
Appointment Request Date (APRD):
Appointment Request Date Quantity (ARD QTY):
Requested Number (REQNUM):
Account Owner Company Code (AOCC):

Local Service Termination (LST):
Number Plan Area Terminal Traffic Area (NPATTA):
Appointment Response Date (APPRES): 
POTS Dispatch In Indicator (PDII):
POTS Dispatch Out Indicator (PDOI):
POTS Dispatch Premises Indicator (PDPI):
DSL Dispatch In Indicator (DDII):
DSL Dispatch Out Indicator (DDOI):
DSL Dispatch Premises Indicator (DDPI):

TXNUM: ar54261619060927 D/T Sent: 200602170354PM

Click the Calendar button to select a reservation date and time. Only the available time slots will be available for selection. Unavailable time slots are not displayed.

You may click any of the open dates and available time slots displayed for that date. Select the appropriate date and time and click **Use Selected Date/Time**. The system inputs the selected date and time in the **Appointment Response Date (APPRES)** field on the previous Due Date Inquiry/Reservation screen.

Field Code	Field Name	Condition
APPRES	Appointment Response Date	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

 Note:

You may select a new date and time using the Calendar any time prior to the processing of the reservation transaction.

A reservation can be submitted after the search output is received and a date and time slot are selected from the Calendar. Click the **Reserve Selected Date/Time** button. The system sends the information to reserve the due date. Only the Address fields that contain data are sent on the Due Date Reservation inquiry.

Due Date Inquiry/Reservation by Validated Address – Output Screen

The initial input fields from the Initial Due Date request are returned along with the details of the Due Date Response request. The system retrieves data and confirms the appointment reservation. The following response is displayed.

Verigate *Due Date Inquiry/Reservation*

Service Address House Info:
 Address Format (AFT):
 Prefix (SAPR):
 Number (SAND): 32699
 Suffix (SASF):

Service Address Street Info:
 Directional (SASN):
 Name (SASN): COUNTRY OAK
 Thoroughfare (SATH): LN
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):

Additional Address Information (AAI):
 Listed Address Locality (LALOC):
 City (CITY): JEFFERSON COUNTY
 State (STATE): MO
 Zip (ZIP): 63555
 Route (ROUTE):
 Box (BOX):

Service Center (SC1): MO
Type of Service (TOS): Residence
Product Code (PRD CD): UNE-P/LWC (Basic Exchange)
Quantity Requested (QR): 1
 Remote Terminal Central Office Indicator (RTCO IND):
 Appointment Request Date (APPRD):
 Appointment Request Date Quantity (ARD QTY):
 Requested Number (REQNUM):
 Account Owner Company Code (AOCC):

Reserve Selected Date/Time Reset

Response Identifier (RESID): PD00001545
 Appointment Response Date (APPRES): 2/20/2006,0800AM-1200PM
 Date and Time Due Date Is Reserved (D/TRESEV):
 Due Date Status (DD STATUS): OPEN

Transaction Successful

TXNUM:ar5426161906493c D/T Sent:200602170401PM

Appointment Response Date (APPRES): Identifies the appointment date and time that the user is requesting the service be installed. The format the user would use is 2 0 0 6 0 6 2 0 0 8 0 0 - 12 0 0 = June 20, 2006 8am -12pm

Due Date Status (DD STATUS): Identifies the status of the due date that is reserved. The status of the due date reserved will be returned on the response. The table below shows the valid statuses and descriptions.

Status	Explanation
Expired	Reservation has expired.
Open	Reservation Is still open and the RESID has not been issued on LSR/ORDER and the 5-hour window has not elapsed.
Cancelled	Reservation has been cancelled.
Confirmed	The Service order has been issued but has not yet been completed.

Date and Time Reserved (D/TRESV): Identifies the date and the time that the Due Date was Reserved. Example: 2 0 0 6 0 1 2 8 0 7 0 4 A M

Response Identifier (RESID): Upon successful completion of the due date reservation transaction, a RESID is assigned to and associated with the due date and time slot that was reserved. Only one Due Date and time slot maybe reserved per transaction. A RESID associated with a reserved due date and time is valid for 2 business hours for the process to issue the LSR.

View Results

This function allows you to view existing Reservation detail associated with a RESID (Response Indicator). Based upon the RESID entered, the corresponding due date reservation results are returned. CLECs may view only their own due date reservations.

To view RESIDs, select **View Results** from the Main Menu or from the Address Validation Menu. Then, input the following information to submit the request.

Field Code	Field Name	Condition
SC1	Service Center	Required
	Account Owner's Company Code	Required when an Agency is doing business on behalf of another company, otherwise Optional.

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CHAPTER 7 - DUE DATE INQUIRY

View Results

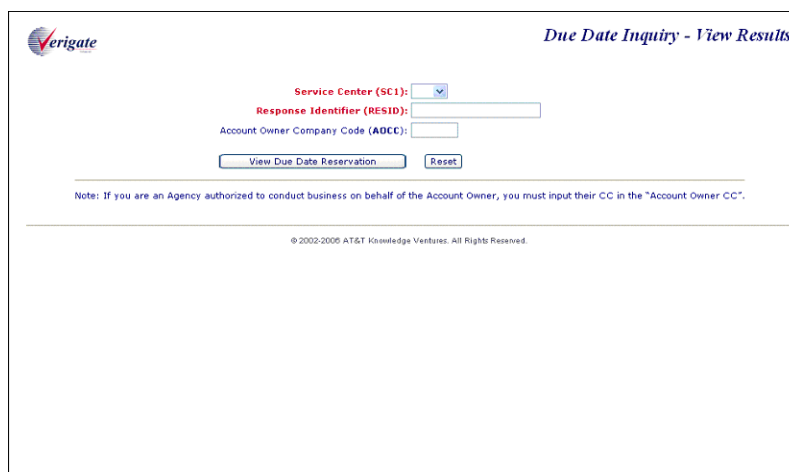
Field Code	Field Name	Condition
RESID	Response Identifier	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click the **View Due Date Reservation** button at the bottom of the screen to continue.

View Results Inquiry - Input Screen

After selecting **Due Date View Results Inquiry** from the Main Menu or the Address Validation Menu, the input screen is presented. Below is an example of the screen you use to enter the view results request.



View Results Inquiry - Output Screens

The information you entered to request to the results is returned along with the details of the Due Date Reservation request. When you select **View Results** from the Main Menu, the following output is returned.

Verigate *Due Date Inquiry - View Results*

Service Center (SC1):

Response Identifier (RESID):

Account Owner Company Code (ADCC):

Type of Service (TDS):
 Product Code (PROD CD): **UNE-P/LWC (Basic Exchange)**
 Quantity Requested (QR): **1**
 Remote Terminal Central Office Indicator (RTCO IND): **R**
 Requested Number (REQNUM): **5015516600**
 Appointment Response Date (APPRES): **2/20/2006,0800AM-1200PM**
 Local Service Termination (LST):
 Number Plan Area Terminal Traffic Area (NPATTA):
 Date and Time Due Date Is Reserved (D/TRESEV): **2/17/2006,0304PM**
 Due Date Status (DD STATUS): **OPEN**

Transaction Successful

TXNUM:ar54261619030847 D/T Sent:200602170304PM

View Results output from the Main Menu

If, however, you were to select **Due Date View Results** from the Address Validation Menu instead, the output will differ. Additional information about the address is provided with the Due Date Reservation details. An example follows.

Verigate Due Date Inquiry - View Results

Service Center (SC1): MO
 Response Identifier (RESID): PD00001545
 Account Owner Company Code (AOCC): ZZZZ

View Due Date Reservation Reset

Service Address House Info:
 Address Format (AFT):
 Prefix (SAPR):
 Number (SAND): 32699
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): COUNTRY OAK
 Thoroughfare (SATH): LN
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): JEFFERSON COUNTY
 State (STATE): MO
 Zip (ZIP): 63555

Type of Service (TOS):
 Product Code (PRDD CD): Resale (Basic Exchange)
 Quantity Requested (QR): 11
 Remote Terminal Central Office Indicator (RTCO IND): R
 Requested Number (REQNUM):
 Appointment Response Date (APPRES): 2/20/2006,0800AM-1200PM
 Local Service Termination (LST):
 Number Plan Area Terminal Traffic Area (NPATTA):
 Date and Time Due Date Is Reserved (D/TRESEV): 2/17/2006,0401PM
 Due Date Status (DD STATUS): OPEN

Transaction Successful

TXNUM:ar5426161907588u D/T Sent:200602170419PM

View Results output from the Address Validation Menu

Appointment Response Date (APPRES): Identifies the appointment date and time that the user is requesting the service be installed. The format the user would use is 2 0 0 6 0 6 2 0 0 8 0 0 - 12 0 0 = June 20, 2006 8am -12pm

Due Date Status (DD STATUS): Identifies the status of the due date that is reserved. The status of the due date reserved will be returned on the response. The table below shows the valid statuses and descriptions.

Status	Explanation
Expired	Reservation has expired.
Open	Reservation Is still open and the RESID has not been issued on LSR/ORDER and the 5-hour window has not elapsed.

Status	Explanation
Cancelled	Reservation has been cancelled.
Confirmed	The Service order has been issued but has not yet been completed.

Date and Time Reserved (D/TRESV): Identifies the date and the time that the Due Date was Reserved. Example: 2/17/2006, 0704 AM

Response Identifier (RESID): Upon successful completion of the due date reservation transaction, a RESID is assigned to and associated with the due date and time slot that was reserved. Only one Due Date and time slot maybe reserved per transaction. A RESID associated with a reserved due date and time is valid for 2 business hours for the process to issue the LSR.

Cancel Reservation

This function allows you to cancel an existing Reservation associated with a RESID (Response Indicator). Only the RESID entered on the input will be cancelled. Due Date Reservations can only be cancelled when in Open, Scheduled, or Expired status. CLECs may cancel only their own due date reservations.

After you select **Cancel Reservation** from the Main Menu or from the Address Validation Menu, you must input the following data to submit the request.

Field Code	Field Name	Condition
SC1	Service Center	Required
	Account Owner's Company Code	Required when an Agency is doing business on behalf of another company, otherwise Optional.
RESID	Response Identifier	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

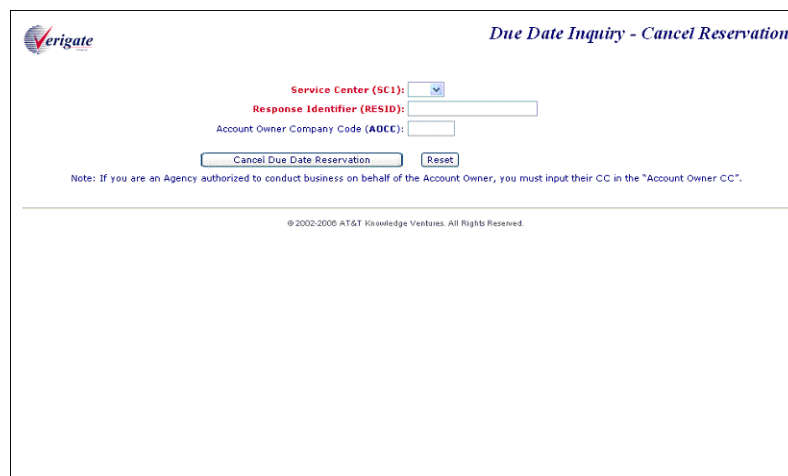
CHAPTER 7 - DUE DATE INQUIRY

Cancel Reservation

Click the **Cancel Due Date Reservation** button at the bottom of the screen to continue.

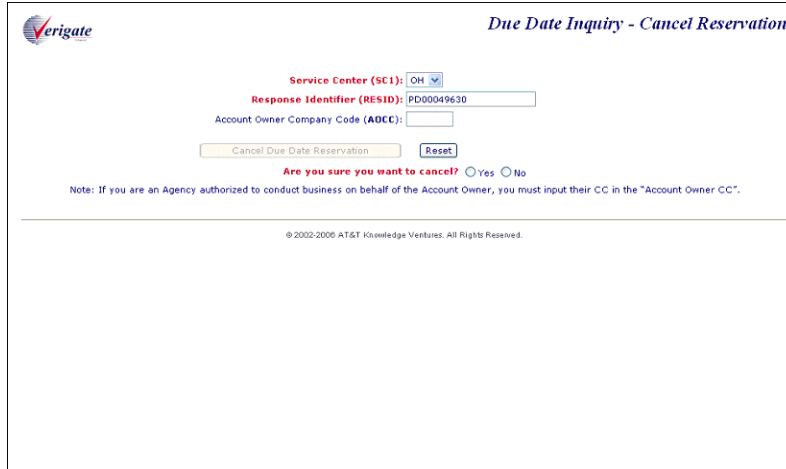
Cancel Reservation - Input Screen

After you select the **Cancel Reservation** transaction from the Main Menu or the Address Validation Menu, Verigate displays the following input screen. Use this screen to request a cancellation.



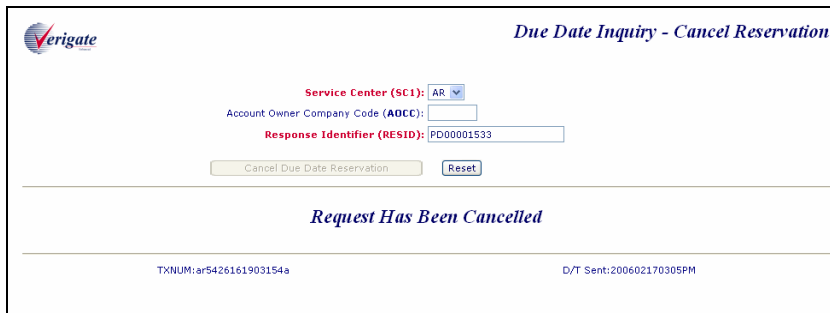
When you click the Cancel Due Date Reservation button, a message displays, asking you to confirm the cancellation: “Are you sure you want to cancel?”

- If you select “No,” the system returns to the previous screen.
- If you select “Yes,” the Cancel Due Date transaction is processed and the output screen is presented.



Cancel Reservation - Output Screen

The information you entered to request cancellation reservation is returned along with a confirmation that the request was cancelled.



Due Date Status (DD STATUS): Identifies the status of the due date that is reserved. The status of the due date reserved will be returned on the response. The table below shows the valid statuses and descriptions.

Status	Explanation
Expired	Reservation has expired.
Open	Reservation is still open and the RESID has not been issued on LSR/ORDER and the 5-hour window has not elapsed.

Status	Explanation
Cancelled	Reservation has been cancelled.
Confirmed	The Service order has been issued but has not yet been completed.

RESID Lookup

This function allows you to search for all the RESIDs (Response Identifiers) associated with a particular REQNUM (Telephone Number). Based upon the REQNUM entered in the inquiry, all RESIDs and the due date statuses associated with the REQNUM are returned. CLECs may retrieve and view only their own due date RESIDs (Response Identifiers).

After you select the **RESID Lookup** inquiry from the Main Menu or the Address Validation Menu, you must input the following data to submit the request.

Field Code	Field Name	Condition
SC1	Service Center	Required
	Account Owner's Company Code	Required when an Agency is doing business on behalf of another company, otherwise Optional.
REQNUM	Requested Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click the **Retrieve Due Date Reservations** button at the bottom of the screen.

RESID Lookup – Input Screen

After you select the **RESID Lookup** inquiry from the Main Menu or the Address Validation Menu, Verigate presents the input screen you use to search for the RESID by REQNUM. An example follows.



RESID Lookup – Output Screen

The information you entered will be returned along with the details of the RESID (Response Identifier) Search by REQNUM request.

Verigate Due Date Inquiry - RESID Lookup

Service Center (SC1): AR

Requested Number (REQNUM): 5015516600

Account Owner Company Code (AOCC):

Retrieve Due Date Reservations [Reset]

Response Identifier (RESID)	Due Date Status (DD STATUS)
PD00001528	OPEN
PD00001532	OPEN
PD00001533	CANCELLED
PD00001012	EXPIRED

TXNUM:ar5426161903214b D/T Sent:200602170306PM

Response Identifier (RESID): Upon successful completion of the RESID (Response Identifier) Search by REQNUM transaction, Verigate lists all the RESIDs associated with the REQNUM you provided on the inquiry. A maximum of 99 RESIDs are returned. A RESID associated with a reserved due date and time is valid for 2 business hours for the process to issue the LSR.



Note:

For search for RESIDS by Reqnum, by clicking on one of the RESIDS returned, the user will launch the view results transactions from the Search response. A D6 (RESID Search by REQNUM) will allow a user to select a returned RESID value and automatically trigger a D4 (View Results) Inquiry which will return the detail for the RESID.

Due Date Status (DD STATUS): Identifies the status of the due date that is reserved. The status of the due date reserved will be returned on the response. The table below shows the valid statuses and descriptions. The due date status field

7.24

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associated with the RESIDs returned on a successful RESID (Response Identifier) search will also be returned up to a maximum of 99 times.

Status	Explanation
Expired	Reservation has expired.
Open	Reservation is still open and the RESID has not been issued on LSR/ORDER and the 5-hour window has not elapsed.
Cancelled	Reservation has been cancelled.
Confirmed	The Service order has been issued but has not yet been completed.

7

CHAPTER 7 - DUE DATE INQUIRY

RESID Lookup

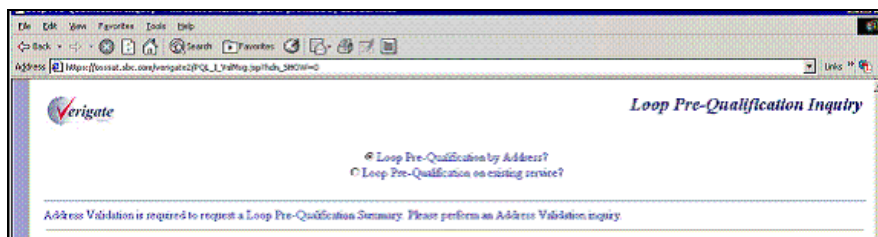
CHAPTER 8 - LOOP PRE-QUALIFICATION INQUIRY

Overview

The **Loop Pre-Qualification Inquiry** provides users with limited loop make up information for the validated address or WTN requested. The data returned is a subset of Archived Actual data (if available) or Design data (if available), if no Archived Actual data is found. Data returned is based on AT&T 12-State SMC PSD 5 values, ANSI T1E1.4 standards.

A validated address or a Working Telephone Number (WTN) is required for this inquiry.

Loop Pre-Qualification Inquiry can be accessed from the Main Menu and the Address Validation Menu. When accessing Loop Pre-Qualification from the Main Menu, the user must select whether the Loop Pre-Qualification will be by address or existing service (WTN). If the user selects “by address,” a response will be returned instructing the user to first complete an address validation and then select Loop Pre-Qualification from the Address Validation Menu.



Loop Pre-Qualification Inquiry by Address Validation

After completing the address validation, the following must be entered to retrieve loop pre-qualification information by address validation:

Select **Loop Pre-Qualification Inquiry** from the Address Validation Menu.

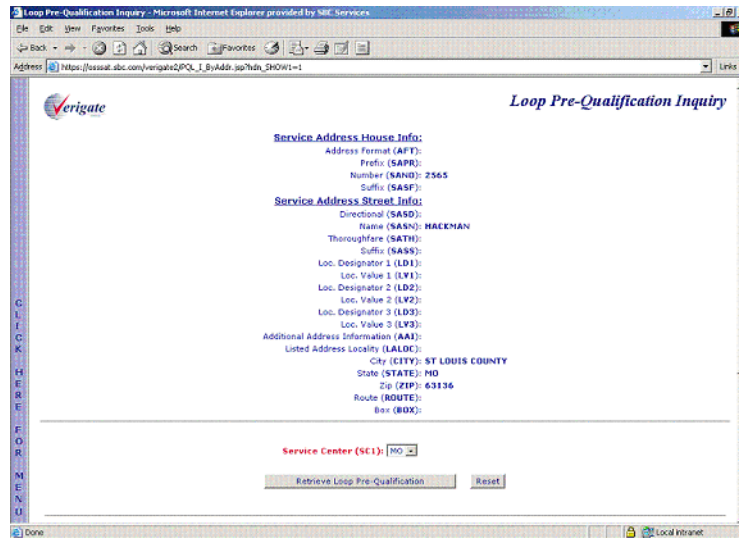
Service Center (SC1): This field is required input (if not already populated by default).

Select **Retrieve Loop Pre-Qualification** button.

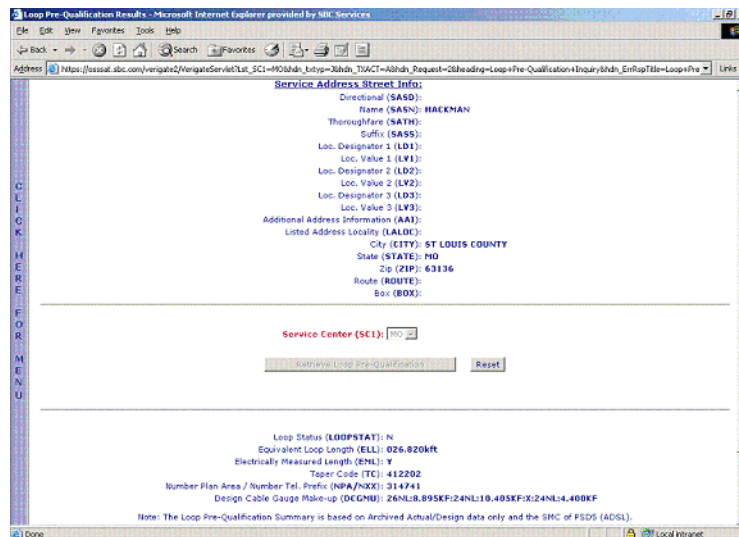
CHAPTER 8 - LOOP PRE-QUALIFICATION INQUIRY

Loop Pre-Qualification Inquiry by Address Validation

Loop Pre-Qualification Inquiry – Input Screen



Loop Pre-Qualification Inquiry – Output Screen



8.2

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Loop Pre-Qualification Inquiry by Existing Service

The following must be entered to retrieve loop pre-qualification information by existing service:

Service Center (SC1): This field is required input (if not already populated by default).

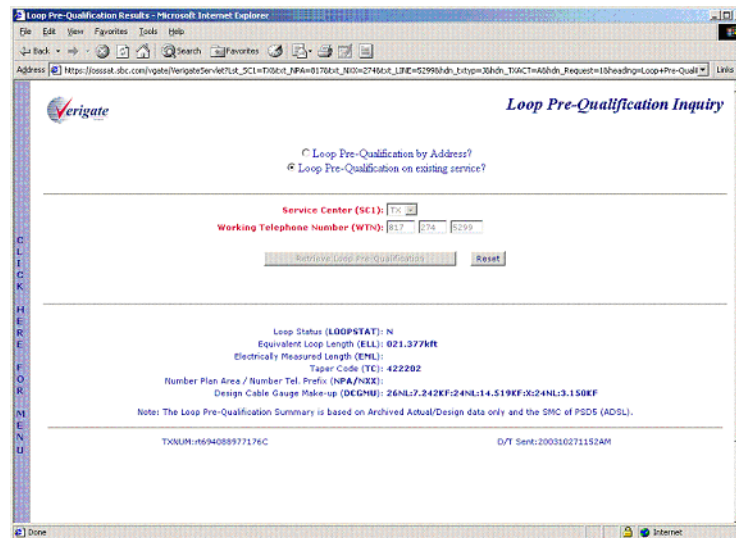
Working Telephone Number (WTN): Input the Working Telephone Number in the WTN field.

Select **Retrieve Loop Pre-Qualification** button.

Loop Pre-Qualification Inquiry by Existing Service – Input Screen

The screenshot shows a web browser window displaying the Verigate Loop Pre-Qualification Inquiry form. The browser's address bar shows the URL: `https://osstet.sbc.com/vgweb/PCL_I_Dr/WTN.jsp?hdn_SHOW=00&hdn_SHOW1=1&session=af60ab_bf_2F300Te877-qMyChoice=WTN`. The page title is "Loop Pre-Qualification Inquiry". The Verigate logo is in the top left. The form contains two radio buttons: "Loop Pre-Qualification by Address?" (unselected) and "Loop Pre-Qualification on existing service?" (selected). Below the radio buttons, there is a "Service Center (SC1):" dropdown menu with "TX" selected. Underneath, the "Working Telephone Number (WTN):" is displayed as three input fields containing "817", "234", and "5299". At the bottom of the form, there are two buttons: "Retrieve Loop Pre-Qualification" and "Reset".

Loop Pre-Qualification Inquiry by Existing Service – Output Screen



Loop Pre-Qualification Inquiry Field Definitions

Loop Status (LOOPSTAT): The Loop Status field will provide loop length indicator information at a validated customer address or WTN. The information retrieved will be a field display of “L”, “M”, “N” or “P”. These loop length indicators assist in qualifying DSL service. This information may be used to assist in qualifying other DSL technologies in future releases. The definitions of the color values are listed below.

“L”= (Green) Indicates that the existing 26 gauge equivalent loop length is less than or equal to 12,000 feet at the serving wire center of the customer address. For customers ordering UNE Loop Service, the loop will meet minimum qualification standards for use with ADSL or any other xDSL technology that is qualified at 12,000 feet.

“M”= (Yellow) Indicates that the existing 26 gauge equivalent loop length is greater than 12,000 feet and less than or equal to 17,500 feet at the local serving wire center of the customer address. However additional information is needed from a Detail Loop Qualification Report. For customers ordering UNE Loop Service, this loop may qualify for PSDs that are qualified up to 17,500 feet including ADSL.

8.4

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“N”= (Red) Indicates that the existing 26 gauge equivalent loop length is greater than 17,500 feet at the local serving wire center of the customer address and/or that the end user's address is served exclusively by Pair Gain or FTTC/H/B (fiber to the curb/home/business). For customers ordering UNE Loop Service, if the end user is served exclusively by Pair Gain, xDSL capable loops are not available to serve this customer. If the loop is longer than 17,500 feet but is not served exclusively by Pair Gain, this loop does not qualify for any xDSL technology that is not qualified past 17,500 feet, including ADSL technology.



Note:

$LOOPSTAT = N$ regardless of loop length when $LMC = D$ (FTTC).

“P” = Insufficient data available: LMC or critical detailed loop make-up data not available, unable to determine loop medium code type, no facility assigned or not enough data provided to determine overall qualification status. Submitting a Manual Loop Request (MLR) to obtain missing information is recommended, but not mandatory.

Taper Code (TC): The Taper Code is a reference number that identifies the loop (cables/pairs) between the central office and a serving terminal.

Equivalent Loop Length (ELL): Identifies the 26 gauge equivalent loop length for the total distance from the end user location to the wire center. Deployment guidelines are based on the equivalent working length as defined in ANSI T1E1.4. Or, on Archived Actual/Design Results, the length returned could be an electrically measured length, if available.

Electrically Measured Length (EML): An indicator that identifies the electrically measured length of the loop from the central office to the end users location. The field will be populated with “Y” on the response if EML data exists. If no data exists, the field will be blank. **AT&T 12-State Values:** Y = measured, “Blank” = ELL is not measured

Number Plan Area/Number Telephone Prefix (NPA/NXX): The primary NPA/NXX of the local serving central office of the end users location. (Returned on Address based queries only.)

Design Cable Gauge Make-up (DCGMU): (12-State): DCGMU contains the Archived Actual loop length and gauge for the Address or Telephone number being qualified. Archived Actual Data loop length and gauge data is built from a

previously completed Actual response. The difference is, Archived Actual Data could be up to 30-40 days old.

If no Archived Actual DCGMU is found, DCGMU will default to returning (if available) the theoretical loop length and gauge design for the area that serves the telephone number or address being qualified. This length is not an actual loop length, but is a theoretical length used by engineers for the development of plans for feeder relief. An example of Design Cable Gauge Make-up would be:

26NL: 13.853KF: 24NL: 3.432KF:22NL:4.25KF:LOOPLENGTH=21.535KF.

8.6

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CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Overview

The Loop Qualification Inquiry provides users with access to a mechanized loop qualification that can be used to qualify unbundled loops on a pre-order basis. This mechanized loop qualification will provide the users with the information needed to make an informed business decision regarding its ability to provide xDSL based service to the end user.

Loop Qualification Inquiry can be accessed from the Main Menu or the Address Validation Menu. When accessing Loop Qual from the Main Menu, the user must select whether the report will be by a validated address or by existing service (WTN). If the user selects “by validated address”, a response will be returned instructing the user to first complete an address validation and then select Loop Qualification from the Address Validation Menu.



Note:

AT&T 12-State recommends a Loop Qual Inquiry by Working Telephone Number (WTN) if the user is qualifying the loop for line sharing. Use of WTN opposed to an Address, returns the loop make up of the actual cable and pair the WTN is working on, if available.

AT&T 12-State does not validate or qualify PSDs (SMC) in the pre-order process. The data returned is based on SMC 5 (ADSL). The SMC field is pre-populated and no longer an optional input field. SMC values are specified in T1E1.4, ANSI standards.

The Loop Qualification Inquiry reports available are:

- Actual request (by validated address or WTN)
 - Actual Loop Makeup for Working Loops
- Archived Actual/Design Request by validated address or WTN
- Manual Loop Request (MLR) by validated address or WTN
- View MLR results of a previously submitted MLR (same selection method used for submitting the MLR request)
- Facilities Availability request by validated address and WTN (or the WTN selected from TN Reservation Inquiry/Reservation)
- Multiple Loops request (by validated address only)



Note:

For AT&T 12-State validated address and WTN transactions, if Actual data is not found, Archived Actual (if available and found) will automatically be returned on the response. If Archived Actual data is not available, and Design data is, Design or partial data will be returned automatically on the response.

Loop Qualification Inquiry – Input Screen

The user must select whether the Actual data request for the loop qualification will be by validated address or by existing service (WTN). If the user selects the Actual request by address from the Main Menu, the following screen will be returned and the user will need to complete an address validation and then select Loop Qualification from the Address Validation Menu.



Note:

Third radio button is for the AT&T Southeast Region users only. Information on this inquiry can be found in the Actual Loop Makeup for Working Loops section of this chapter.

Actual Data Request by Existing Service – Input Screen

If the user selects the Actual data request by existing service (WTN), the user must input the following data to submit the request.

Select the Service Center (**SC1**) field for the correct state on the inquiry.

9.2

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Input the required Working Telephone Number (WTN).

Select the **Retrieve Loop Qualification** button.

The screenshot shows a web browser window titled "Loop Qualification Inquiry - Microsoft Internet Explorer". The address bar contains the URL: https://osssat.sbc.com/vgate/LQI_ActArchByWTN.jsp?hdn_TxACT=A0hdn_SHOW=00hdn_SHOW1=10hdn_Menu=M3ebrnlgChoice=WTN. The page features the Verigate logo and the title "Loop Qualification Inquiry". There are two radio buttons: "Actual Loop Qualification by Address? (Address Validation Required)" and "Actual Loop Qualification on existing service? (Existing WTN required)". Below these, the "Service Center (SC1)" is set to "MO". The "Working Telephone Number (WTN)" is entered as "314 664 3246". The "Spectrum Mgmt Classes (SMC)" is set to "S". At the bottom, there are two buttons: "Retrieve Loop Qualification" and "Reset".

Actual Data Request by Existing Service – Output Screen

The screenshot shows a web browser window titled "Loop Qualification Results - Microsoft Internet Explorer". The address bar contains the URL: http://osf73.sbc.com/tpapoc45/VerigateService?Lst_SC1=MO&wt_WPA=3146643246&hdn_LINE=3246&hdn_tstyp=05hdn_TxACT=A0hdn_Request=10&heading=Loop+Qualif. The page displays the same input fields as the previous screenshot. Below the input fields, there is a section titled "General Information" with the following data:

- Loop Status (LOOPSTAT): M
- Spectrum Mgmt Classes (SMC): S
- Taper Code (TC): 218002
- Reference# (REFNBR):
- Build Date (BLDDT):
- Record Access Date (RCDAECDT):
- Loop Type (LLT): A
- Number Plan Area / Number Tel. Prefix (NPA/NXX):
- Loop Length Copper (LLC):
- Carrier Loop Length (CLL):
- Local Service Termination (LST):
- Wire Center Name (WCN):

 Below this is a section titled "FN Segment Length Information" with the following data:

- F1 Length (LFN): 009.090kft
- F2 Length (LFN): 004.000kft
- Loop Length (LL): 013.090kft

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Overview

Loop Pre-Qualification Results - Microsoft Internet Explorer

Address: https://ossat.sbc.com/vgate/verigateService?LUL_SCI=70&st_NPA=0170&st_NCO=274&st_LINE=0299&st_istyp=X&st_TACT=All&st_Request=1&heading=Loop+Pre+Qual

Verigate Loop Pre-Qualification Inquiry

Loop Pre-Qualification by Address?
 Loop Pre-Qualification on existing service?

Service Center (SCI): TX

Working Telephone Number (WTN): 817 274 5299

Retrieve Loop Pre-Qualification | Reset

Loop Status (LOOPSTAT): N
 Equivalent Loop Length (ELL): 021.377KR
 Electrically Measured Length (EML):
 Taper Code (TC): 422202
 Number Plan Area / Number Tel. Prefix (NPA/NXX):
 Design Cable Gauge Make-up (DCGMU): 26NL:7.242KF:24NL:14.519KF:0:24NL:3.150KF
 Note: The Loop Pre-Qualification Summary is based on Archived Actual/Design data only and the SMC of PSD5 (ADSL).
 TXNUM:169408897176C D/T Sent:200310271152AM

Loop Qualification Results - Microsoft Internet Explorer provided by SBC Corporation

Address: https://csf73.sbc.com/vbapp05/VerigateService?LUL_SCI=N00&st_NPA=0140&st_NCO=664&st_LINE=0246&st_istyp=X&st_TACT=All&st_Request=1&heading=Loop+Qual

Remote Terminal ADSL Available (RTAA):

Remote Switch Information
 Remote Switch Type (RSUTYP):
 Remote Switch Unit Indicator (RSUIND):

Range Extender Information
 Range Extender Indicator (REIND):

Resistance Zone Information
 Resistance Zone (RSST): 15

Bridged Tap Information

Bridged Tap Quantity (BTQ): 1	
Bridged Tap Location (BTL):	Bridged Tap Length (BTLEN):
013.090KR	000.607LR

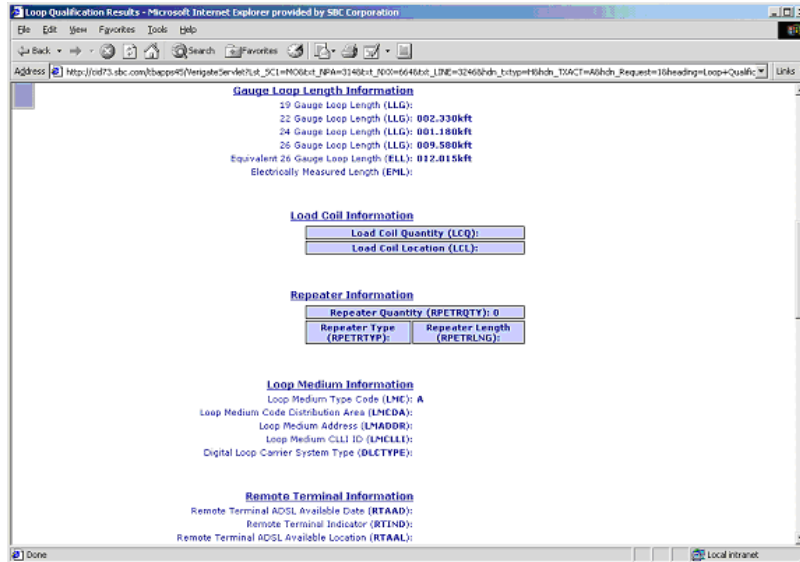
Disturber Information

F1 Disturber	
F1 Disturber Quantity (F1DQ): 0	
F1 Disturber Type (F1DPT):	F1 Disturber Location (F1DL):
A	A
A	A
A	A
A	A

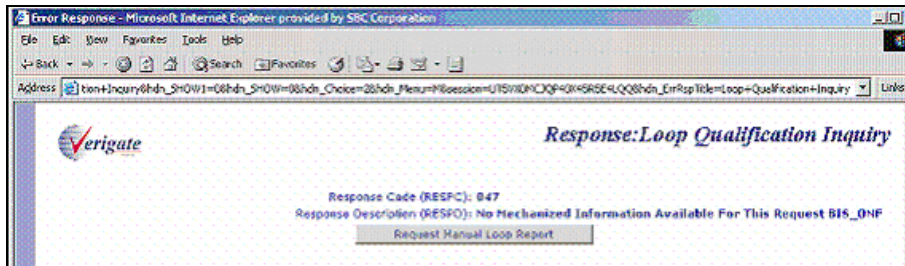
9.4

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**Note:**

If the user receives a RESPC 047 – No Mechanized Information available or if only partial information is returned on the response, the user will see a “Request Manual Loop Report” button. Selecting this button will allow the user to request a Manual Loop Qual Report without having to go back to the Main Menu screen to select Loop Qualification – Manual Loop Request.

**WTN - Partial Data Returned - Output Screen**

The following screen is an example of what could be returned when only Partial data exists on the WTN submitted and complete Loop Make up is not available:

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Overview

Loop Qualification Inquiry

Actual Loop Qualification by Address? (Address Validation Required)
 Actual Loop Qualification on an existing service? (Existing WTN required)

Service Center (SC1): CA
 Working Telephone Number (WTN): 661 588 1139
 Spectrum Mgmt Classes (SMC): 5

Retrieve Loop Qualification Reset

General Information

Loop Status (LQDPSTAT): P
 Spectrum Mgmt Classes (SMC): 5
 Taper Code (TC): 411703
 Reference# (REFNR):
 Build Date (BLDDT): 20020313
 Record Access Date (RCBACEDT):
 Loop Type (LLT): A
 Number Plan Area / Number Tel. Prefix (NPA/NXX):
 Loop Length Copper (LLC):
 Carrier Loop Length (ELL):
 Local Service Termination (LST):
 Wire Center Name (WCN):

FN Segment Length Information

Loop Length (LL):

Gauge Loop Length Information

19 Gauge Loop Length (LLG):
 22 Gauge Loop Length (LLG):
 24 Gauge Loop Length (LLG):
 26 Gauge Loop Length (LLG):
 Equivalent 25 Gauge Loop Length (ELL):
 Electrically Measured Length (EML):

Load Coil Information

Load Coil Quantity (LCQ):
 Load Coil Location (LLC):

Repeater Information

Repeater Quantity (RPRTQTY): 0
 Repeater Type (RPRTTYP):
 Repeater Length (RPRTLNG):

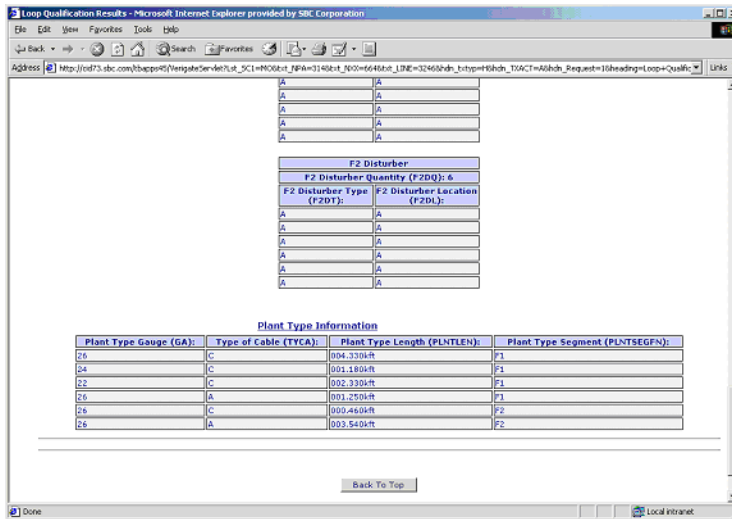
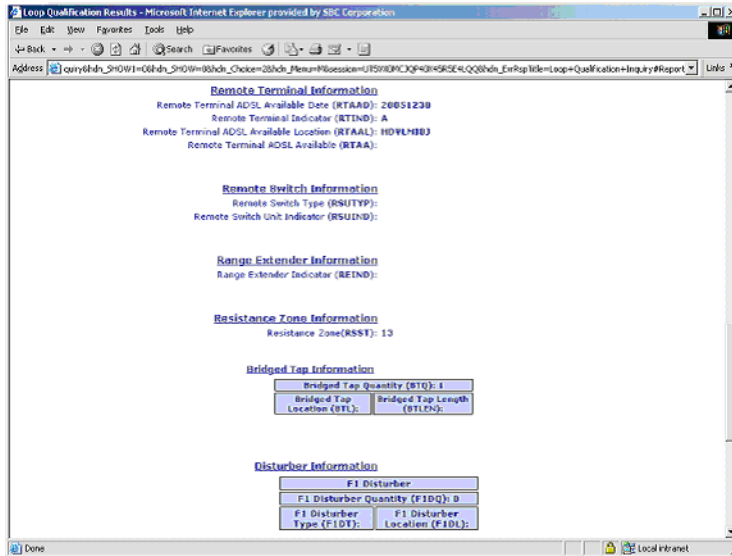
Loop Medium Information

Loop Medium Type Code (LME):
 Loop Medium Code Distribution Area (LMCDA):
 Loop Medium Address (LHADDR):
 Loop Medium CLLI ID (LHCLLI):
 Digital Loop Carrier System Type (DLCTYPE):

9.6

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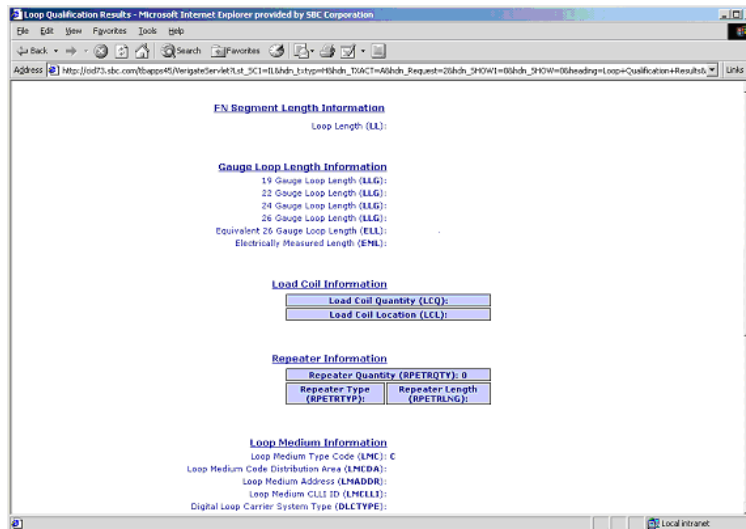
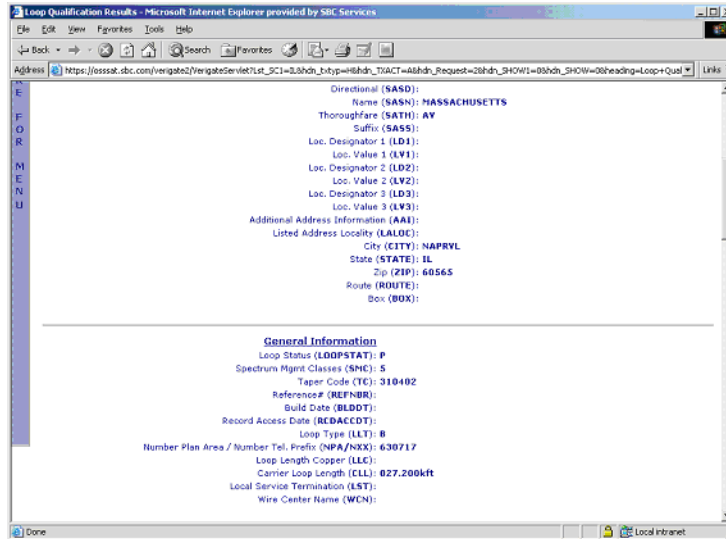


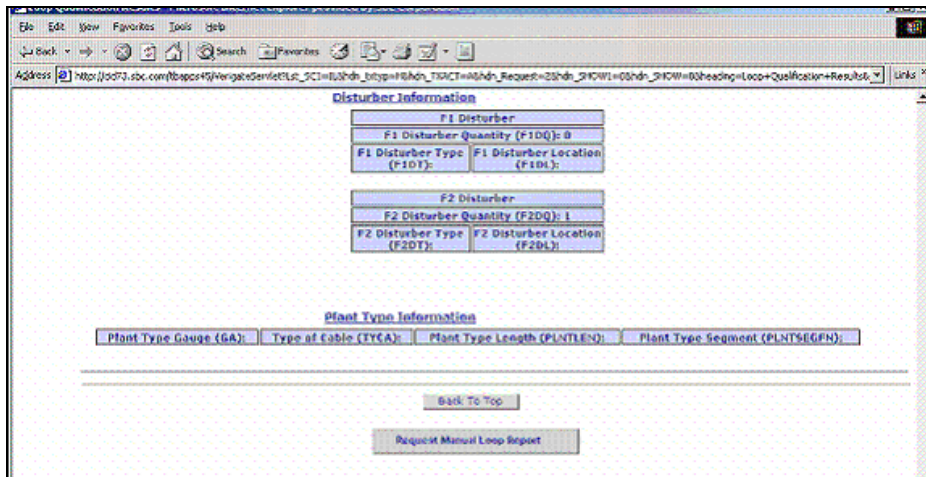
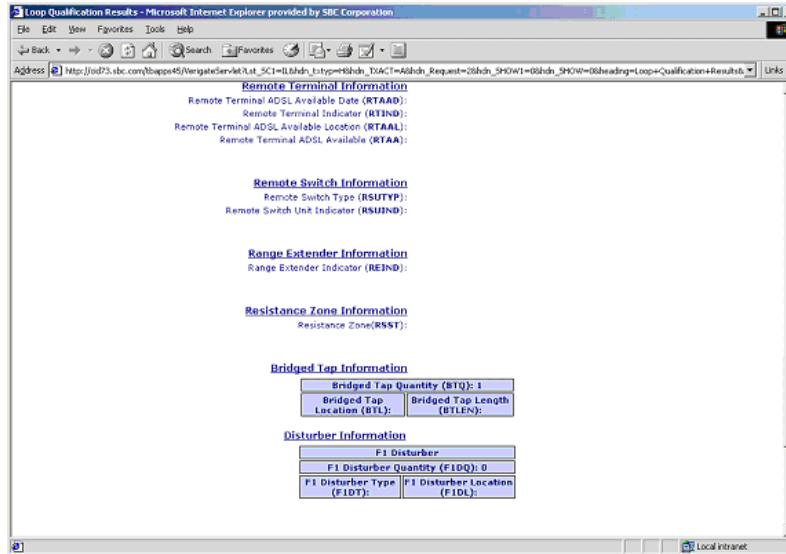
Validated Address - Partial Data Returned - Output Screen

The following screen is an example of what could be returned when only Partial data exists on the validated address submitted and complete Loop Make up is not available:

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Overview





Manual Loop Request (MLR) by Existing Service - Input Screen

After the user clicks on the **Request Manual Loop Report** button at the bottom of the response screen shown in the previous examples or if selected from the

Main Menu, the following screen will be returned and the user must input the following data to submit the request:

Select the Service Center (SC1) field for the correct state on the inquiry.

Input the required Working Telephone Number (WTN).

Input an optional Reference Number (REFNBR).

Input the required Account Number (AN) - known as the CABS billing account number.

Input optional Remarks (RMKS) – allows the user to enter information that could assist the engineering department in completing their Manual Loop Request.



Note:

There is a possibility of multiple MLR requests from multiple users arriving before the “original” request is completed. Therefore, any new remarks received on an existing open MLR will be populated and added as new/more remarks on the MLR form within the engineering group. The RMKS field will not be returned on the MLR results or on any MLR generated email response.

Select the **Send Manual Request** button to issue the request.

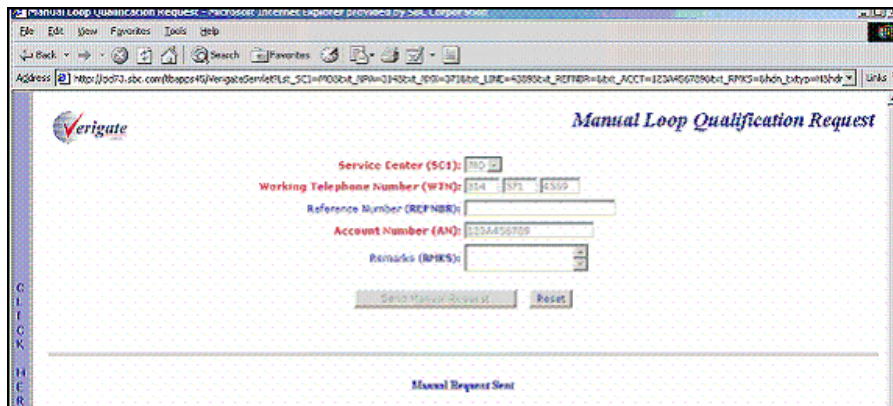
The screenshot shows a web browser window titled "Manual Loop Qualification Request - Microsoft Internet Explorer provided by SBC Services". The address bar shows the URL: https://ocscat.dtc.com/verigate/QL_ManualReqbyWTN.jsp?tdn_9100WI=110&dn_Menu=01. The page content includes the Verigate logo and the title "Manual Loop Qualification Request". The form fields are as follows:

- Service Center (SC1): MO
- Working Telephone Number (WTN): 534 521 4389
- Reference Number (REFNBR):
- Account Number (AN): 123456789
- Remarks (RMKS):

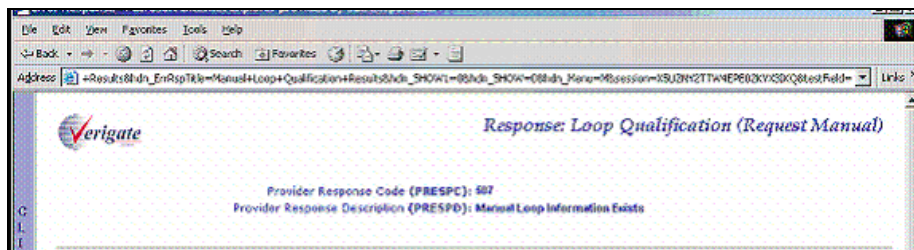
At the bottom of the form, there are two buttons: "Send Manual Request" and "Reset".

Manual Loop Request (MLR) by Existing Service - Output Screen

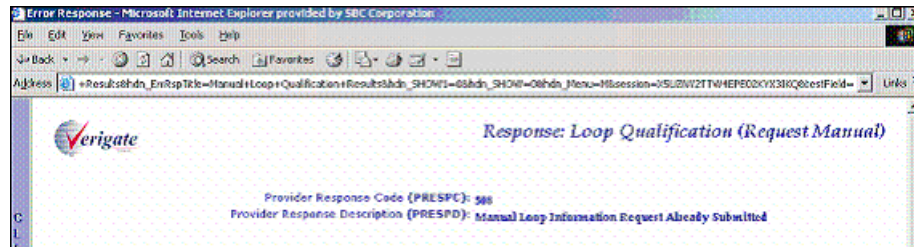
After selecting the **Send Manual Request** button, a response screen will be returned to the user acknowledging the MLR request has been sent.



If a Manual Loop Request (MLR) has been submitted by the same user within the past 90 days using the same selection method (via existing service (WTN) or by validated address), a message “PRESPC 507/PRES PD Manual Loop Information Exists” will be returned. The user must then select the “**Retrieve Manual Loop Qualification Results**” from the Main Menu or Address Validation Menu.



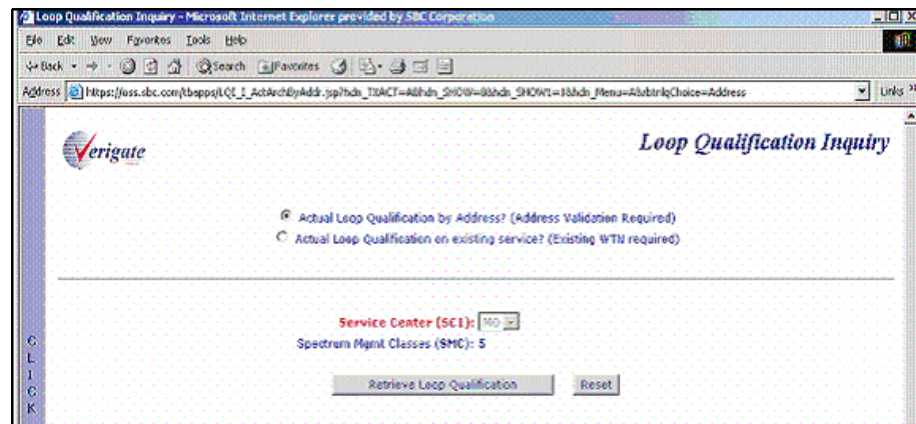
If the same user tries to resubmit a Manual Loop Request (MLR) using the same selection method (via existing service (WTN) or validated address) and it has not yet been completed, a message stating “PRESPC 508/PRES PD – Manual Loop Information Request Already Submitted” will be returned.



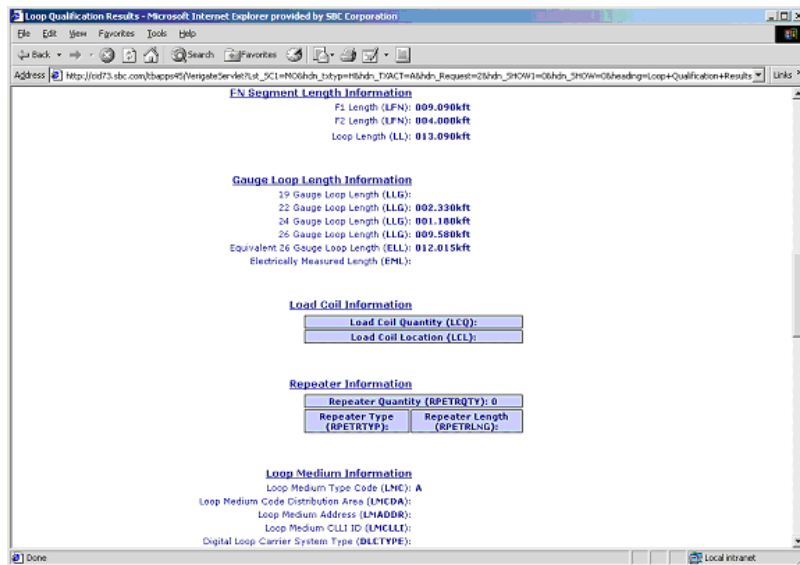
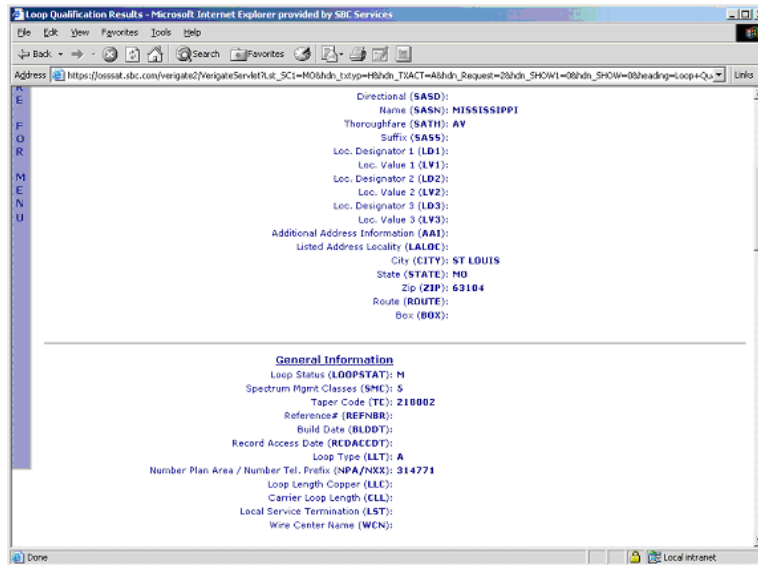
Actual Data Request by Validated Address – Input Screen

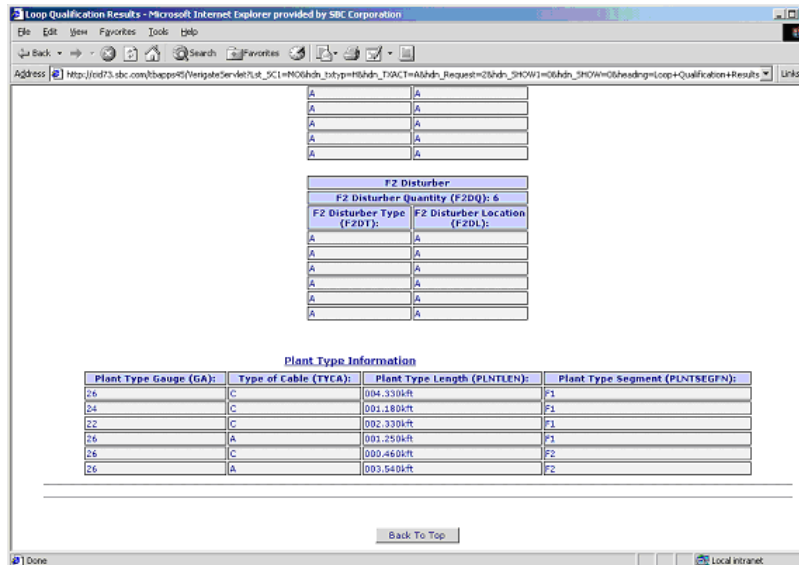
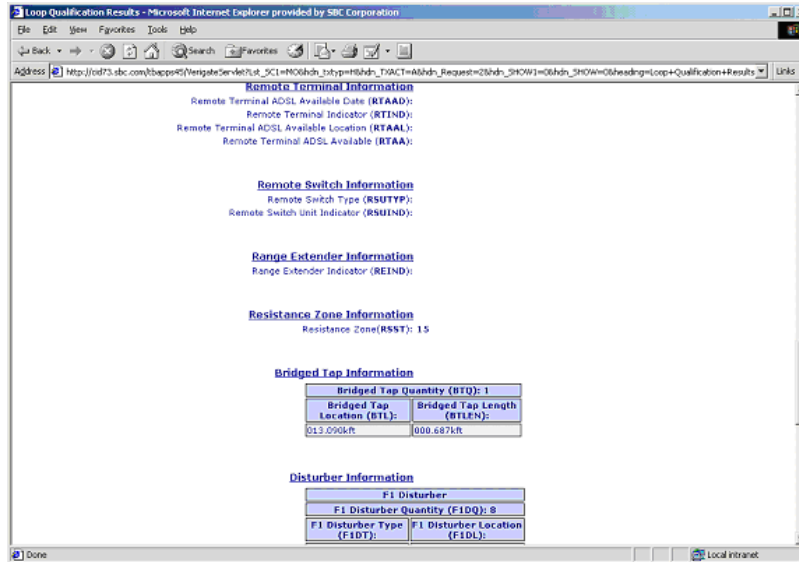
After the user has completed an address validation, the validated address will be returned and is used to select the Actual Loop Qualification Inquiry from the Address Validation Menu.

The following screen is returned and the user will need to select the **Retrieve Loop Qualification** button.



Actual Data Request by Address Validation – Output Screen





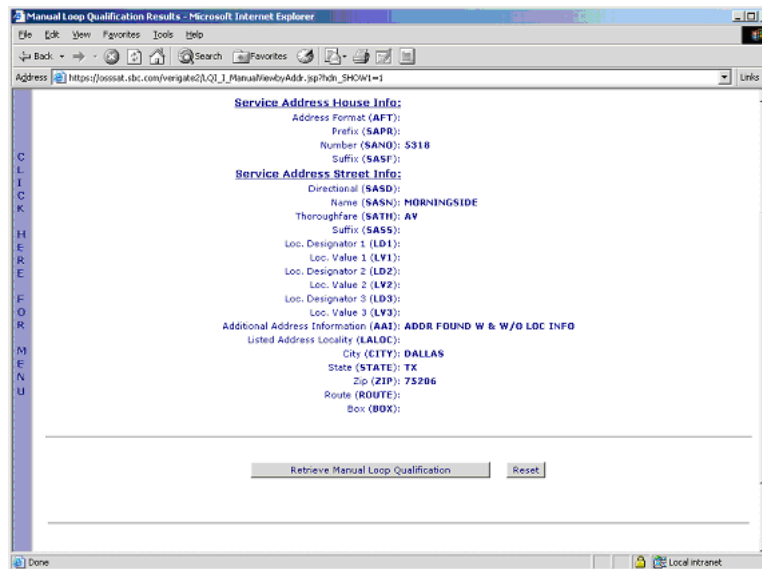
Note:

If Actual data is requested and not available, Archived actual data (if available and found) will automatically be returned. If Archived Actual data is not available

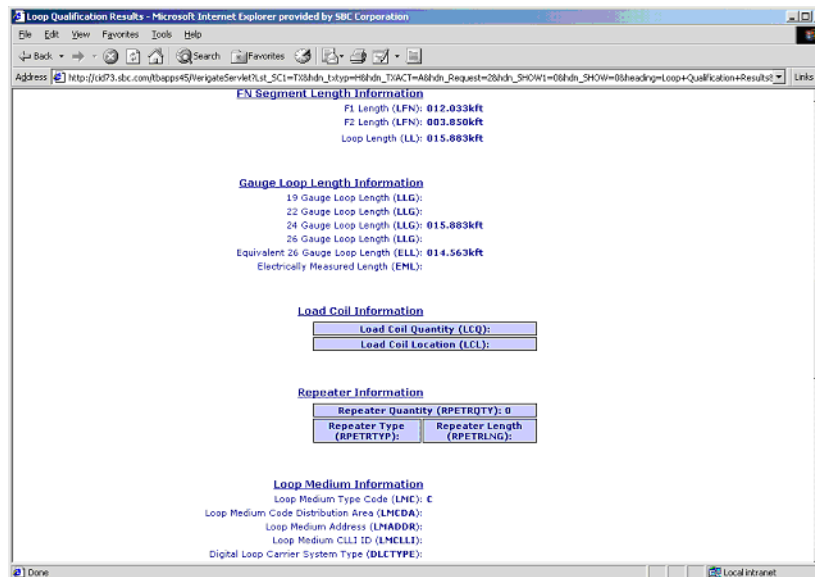
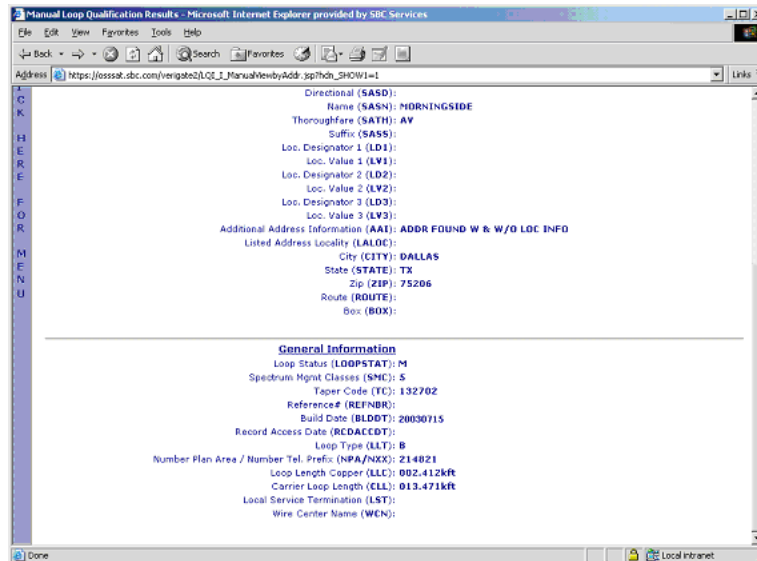
or found, Design data will automatically be returned (if available). To determine whether Actual or Archived Actual/Design data was returned on the Actual request response, look at the **LLT** field. If **LLT = A**, that means Actual data was returned. If **LLT = B**, that means Design data was returned. If **LLT=E**, that means Archived Actual data was returned.

View Results of a previously submitted MLR by Validated Address

The user must first validate the address the MLR was originally submitted on. After validating the address, the user will select “Manual Request - View Results” from the Address Validation Menu, Loop Qualification Inquiry screen. The following screen will be returned and the user will need to click on **Retrieve Manual Loop Qualification** button on the bottom of the screen.



Manual Loop Qualification Results by Validated Address - Output Screen



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Remote Terminal Information
 Remote Terminal ADSL Available Date (RTAAD): 20021120
 Remote Terminal Indicator (RTIND): A
 Remote Terminal ADSL Available Location (RTAAL): DLLTTXMP
 Remote Terminal ADSL Available (RTAA): Y

Remote Switch Information
 Remote Switch Type (RSUTYP):
 Remote Switch Unit Indicator (RSUIND):

Range Extender Information
 Range Extender Indicator (REIND):

Resistance Zone Information
 Resistance Zone(RSST):

Bridged Tap Information

Bridged Tap Quantity (BTQ): 0	
Bridged Tap Location (BTL):	Bridged Tap Length (BTLEN):

Disturber Information

F1 Disturber	
F1 Disturber Quantity (F1DQ): 1	
F1 Disturber Type (F1DT):	F1 Disturber Location (F1DL):
B	A

Loop Qualification Results - Microsoft Internet Explorer provided by SBC Corporation

Address: http://sdfj.sbc.com/Mapos4j/vergateServletL2_SCI=700ch_intp=00ch_Tp=CT=00ch_Request=200ch_210W=00ch_210W=00heading=Loop+Qualification+Results

Bridged Tap Quantity (BTQ): 0	
Bridged Tap Location (BTL):	Bridged Tap Length (BTLEN):

Disturber Information

F1 Disturber	
F1 Disturber Quantity (F1DQ): 1	
F1 Disturber Type (F1DT):	F1 Disturber Location (F1DL):
B	A

F2 Disturber	
F2 Disturber Quantity (F2DQ): 1	
F2 Disturber Type (F2DT):	F2 Disturber Location (F2DL):
B	A

Plant Type Information

Plant Type Gauge (GA):	Type of Cable (TYCA):	Plant Type Length (PLNTLEN):	Plant Type Segment (PLNTSEGN):
------------------------	-----------------------	------------------------------	--------------------------------

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View Results of a Previously Submitted MLR by Existing Service - Input Screen

If the user selects “**Manual Request – View Results**” from the Main Menu, the following screen will be returned and the user must input the following data to submit the request:

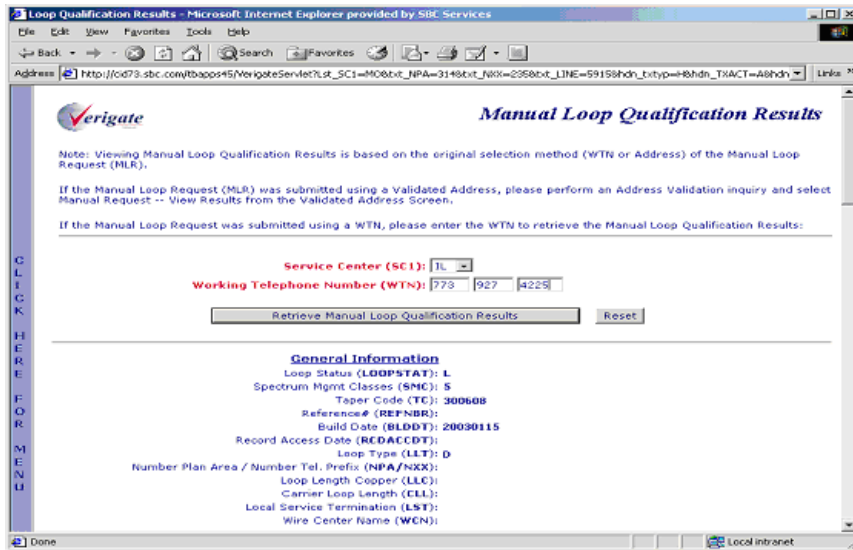
Select the Service Center (**SC1**) field for the correct state on the inquiry.

Input the required Working Telephone Number (**WTN**).

Select the **Retrieve Manual Loop Qualification Results** button.

The screenshot shows a web browser window titled "Manual Loop Qualification Results - Microsoft Internet Explorer provided by SBC Corporation". The address bar contains the URL: http://cid73.sbc.com/ibapps45/QL_ManualViewByWTN.asp?hdn_SHOW=1. The page content includes the Verigate logo and the title "Manual Loop Qualification Results". A note states: "Note: Viewing Manual Loop Qualification Results is based on the original selection method (WTN or Address) of the Manual Loop Request (MLR). If the Manual Loop Request (MLR) was submitted using a Validated Address, please perform an Address Validation inquiry and select Manual Request - View Results from the Validated Address Screen. If the Manual Loop Request was submitted using a WTN, please enter the WTN to retrieve the Manual Loop Qualification Results:". Below the note, there are two input fields: "Service Center (SC1):" with a dropdown menu showing "IL" and "Working Telephone Number (WTN):" with three input boxes containing "773", "927", and "4225". At the bottom, there are two buttons: "Retrieve Manual Loop Qualification Results" and "Reset".

Manual Loop Qualification Results by WTN - Output Screen



<u>FN Segment Length Information</u>	
F1 Length (LFN):	010.914kft
F2 Length (LFN):	001.057kft
Loop Length (LL):	011.971kft
<u>Gauge Loop Length Information</u>	
19 Gauge Loop Length (LLG):	
22 Gauge Loop Length (LLG):	
24 Gauge Loop Length (LLG):	
26 Gauge Loop Length (LLG):	011.971kft
Equivalent 26 Gauge Loop Length (ELL):	011.971kft
Electrically Measured Length (EML):	
<u>Load Coil Information</u>	
Load Coil Quantity (LCQ):	0
Load Coil Location (LCL):	
<u>Repeater Information</u>	
Repeater Quantity (RPETRQTY):	0
Repeater Type (RPETRYP):	
Repeater Length (RPETRLNG):	
<u>Loop Medium Information</u>	
Loop Medium Type Code (LMC):	A
Loop Medium Code Distribution Area (LMCDA):	
Loop Medium Address (LMADDR):	
Loop Medium CLLI ID (LMCLLI):	
Digital Loop Carrier System Type (DLCTYPE):	NGNE

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Overview

Remote Terminal Information
 Remote Terminal ADSL Available Date (RTAAD):
 Remote Terminal Indicator (RTIND):
 Remote Terminal ADSL Available Location (RTAAL):
 Remote Terminal ADSL Available (RTAA):

Remote Switch Information
 Remote Switch Type (RSUTYP):
 Remote Switch Unit Indicator (RSUIND):

Range Extender Information
 Range Extender Indicator (REIND):

Resistance Zone Information
 Resistance Zone(RSST): 13

Bridged Tap Information

Bridged Tap Quantity (BTQ): 1	
Bridged Tap Location (BTL):	Bridged Tap Length (BTLEN):
008.624kft	000.012kft
010.664kft	001.035kft
011.971kft	001.055kft

Loop Qualification Results - Microsoft Internet Explorer provided by SBC Services

Address: http://sodf3.sbc.com/taapp45/Verigate5ev-467k.ct_SCL=MC66.r_IPA=3148.r_T_03=6646.r_IDE=32468.rh.r_ttyp=488.rh.r_CT=488.rh.r_Request=18.heading=Loop+Qualificat

Disturber Information

F1 Disturber
 F1 Disturber Quantity (F1DQ): 2

F1 Disturber Type (F1DT):	F1 Disturber Location (F1DL):
D	A
D	A

F2 Disturber
 F2 Disturber Quantity (F2DQ): 2

F2 Disturber Type (F2DT):	F2 Disturber Location (F2DL):
D	A
D	B

Plant Type Information

Plant Type Gauge (GA):	Type of Cable (TYCA):	Plant Type Length (PLNTLEN):	Plant Type Segment (PLNTSEGSN):
25	A	000.070H	F1
25	C	010.644R	F1
25	A	001.055R	F2

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TXNUM:RS/44056850068 C/T Sent:200309191023AM

Below is an example of a completed MLR in the system, however, the X01 in the TC field means that engineering is not able to provide complete loop make up because the address has supplemental information associated with it. See the Data definitions at the end of this document for additional information on the TC field.

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

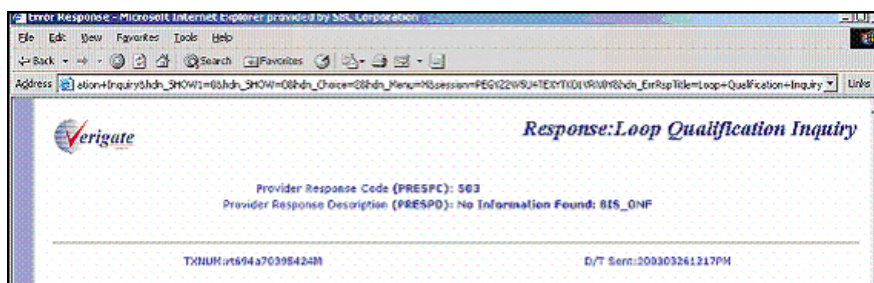
Manual Request - View Results - Request Not Found

9

Service Address House Info:	
Address Format (AFT):	
Prefix (SAPR):	
Number (SAND):	332
Suffix (SASF):	
Service Address Street Info:	
Directional (SASD):	
Name (SASN):	5TH
Thoroughfare (SATH):	
Suffix (SASS):	
Loc. Designator 1 (LD1):	
Loc. Value 1 (LV1):	
Loc. Designator 2 (LD2):	
Loc. Value 2 (LV2):	
Loc. Designator 3 (LD3):	
Loc. Value 3 (LV3):	
Additional Address Information (AAI):	
Listed Address Locality (LALOC):	
City (CITY):	SD
State (STATE):	CA
Zip (ZIP):	92118
Route (ROUTE):	
Box (BOX):	
General Information	
Loop Status (LOOPSTAT):	P
Spectrum Mgmt Classes (SMC):	5
Taper Code (TC):	X01
Reference# (REFNBR):	
Build Date (BLDDT):	20030305
Record Access Date (RDACCDT):	20030306
Loop Type (LLT):	D
Number Plan Area / Number Tel. Prefix (NPA/NXX):	619230
Loop Length Copper (LLC):	
Carrier Loop Length (CLL):	

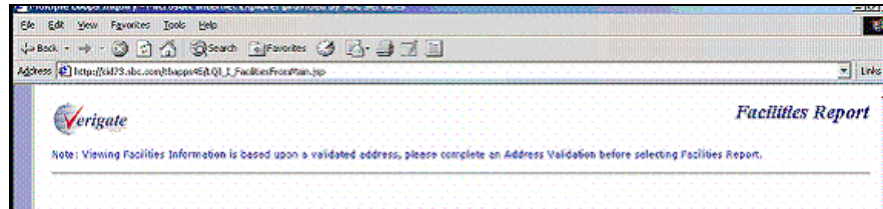
Manual Request - View Results - Request Not Found

If the Manual Results are not yet available, "PRESPC 503/PRES PD - No Information Found" will be returned. The user will need to retry the request in a few days, as it takes 3 to 5 business days for the MLR to be completed.



Facilities Report

If the user selects “**Facilities Report**” from the Main Menu, the following screen will be returned instructing the user to first complete an Address Validation.



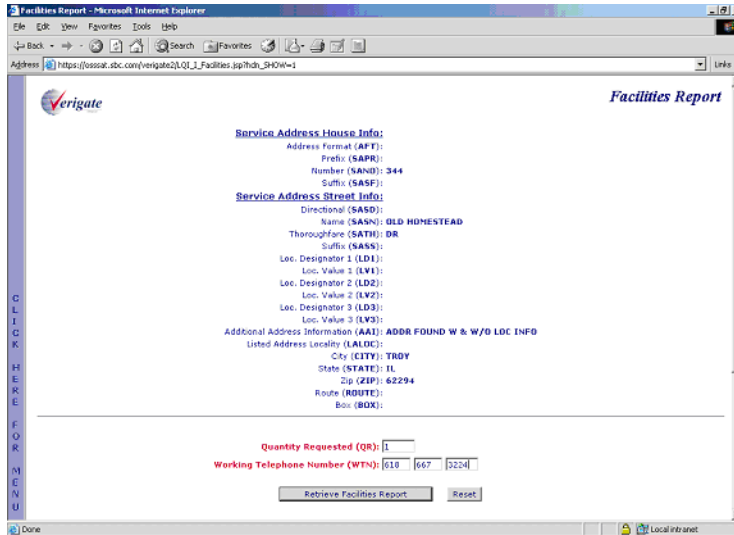
Facilities Report - Input Screen

After the user completes an address validation, the user must input the following data to submit the “Facilities Report” from the Address Validation Menu.

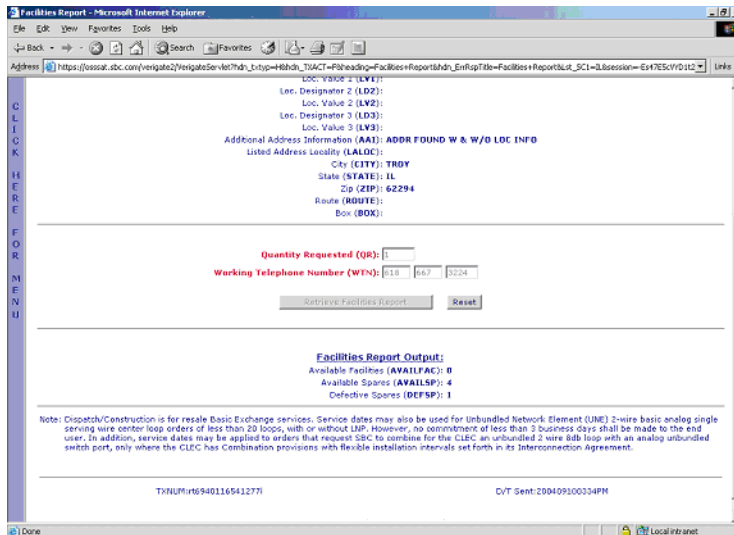
Input the number of lines being requested in the required (**QR**) field

Input the required working telephone number (**WTN**) or the WTN selected from TN Inquiry/Reservation Inquiry

Select the **Retrieve Facilities Report** button.



Facilities Report - Output Screen



Multiple Loop Request Report

After the user has validated an address, from the Address Validation Menu, the user selects “Multiple Loops Inquiry” from the Loop Qualification Inquiry screen. The following screen is returned and the user selects the **Retrieve Multiple Loops Inquiry** button on the bottom of the screen.

<u>Service Address House Info:</u>	
Address Format (AFT):	
Prefix (SAPR):	
Number (SAND):	344
Suffix (SASF):	
<u>Service Address Street Info:</u>	
Directional (SASD):	
Name (SASN):	OLD HOMESTEAD
Thoroughfare (SATH):	DR
Suffix (SASS):	
Loc. Designator 1 (LD1):	
Loc. Value 1 (LV1):	
Loc. Designator 2 (LD2):	
Loc. Value 2 (LV2):	
Loc. Designator 3 (LD3):	
Loc. Value 3 (LV3):	
Additional Address Information (AAI): ADDR FOUND W & W/O LOC INFO	
Listed Address Locality (LALOC):	
City (CITY):	TROY
State (STATE):	IL
Zip (ZIP):	62294
Route (ROUTE):	
Box (BOX):	
<input type="button" value="Retrieve Multiple Loops Inquiry"/> <input type="button" value="Reset"/>	

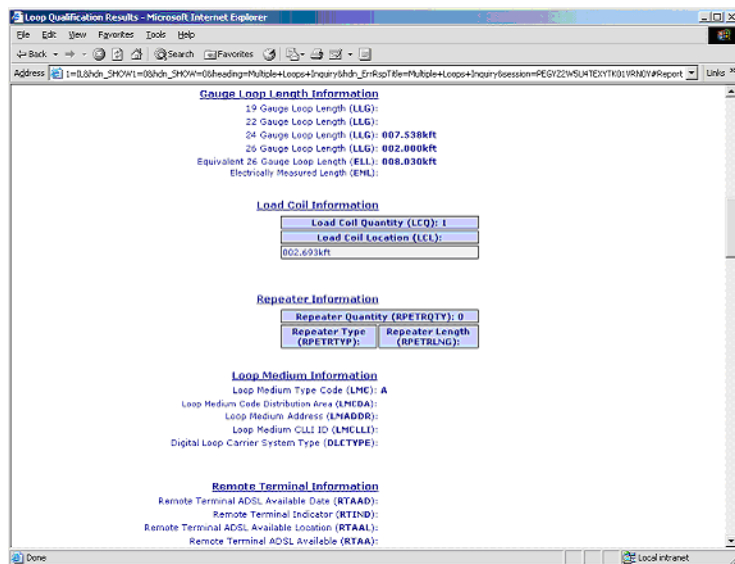
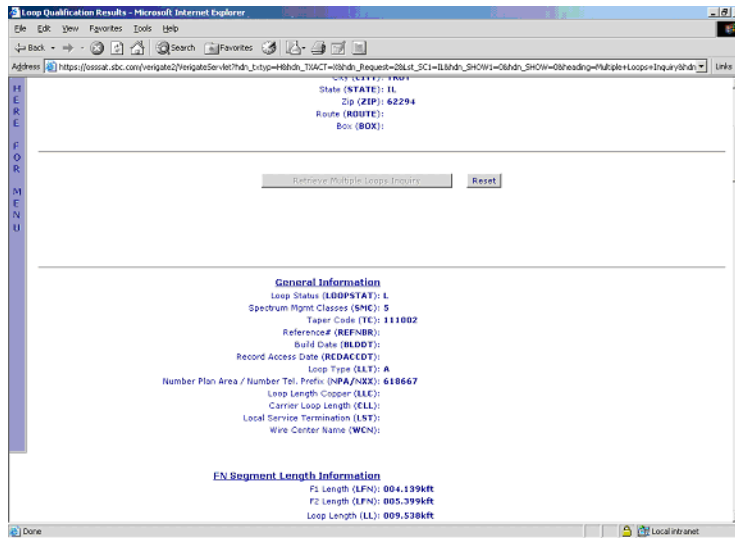
If no loop make up (LMU) exists for the validated address submitted, “RESPC 047/RESPD - no mechanized information available” is returned on the response.



Note:

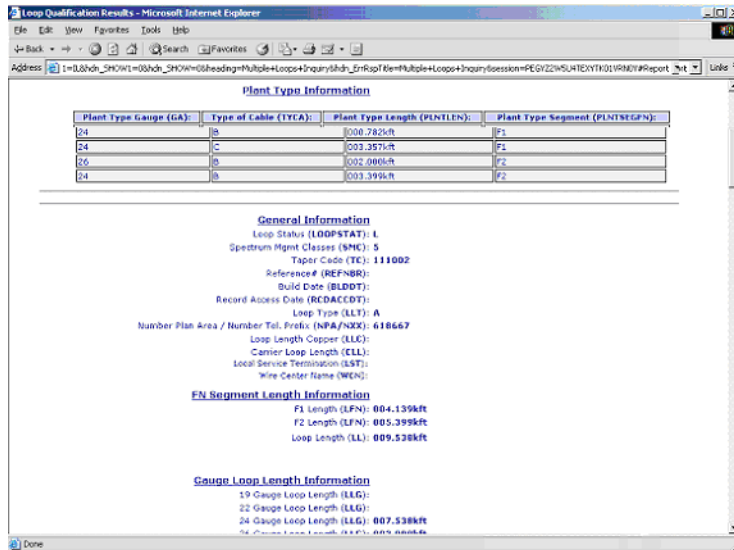
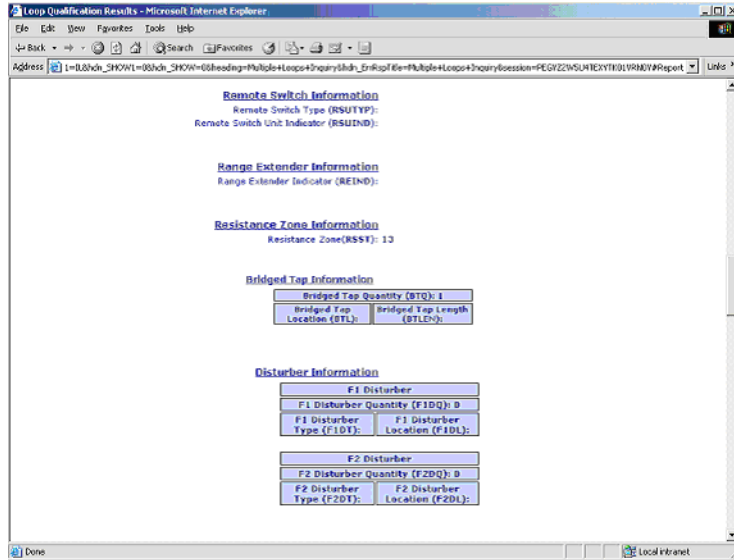
LMU Results returned are based on Actual data and will return up to 10 loops or within 120 seconds of the transaction request, whichever occurs first, all on one report. The report will be in the same format as returned for one loop today. The report returned can consist of one or more loops. When there is more than one loop returned, each loop will be separated by a double line.

Multiple Loop Report - Output Screen

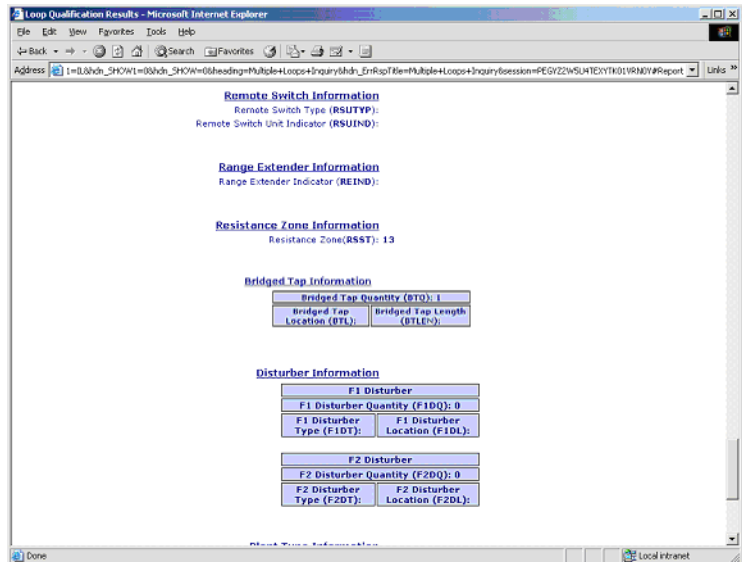
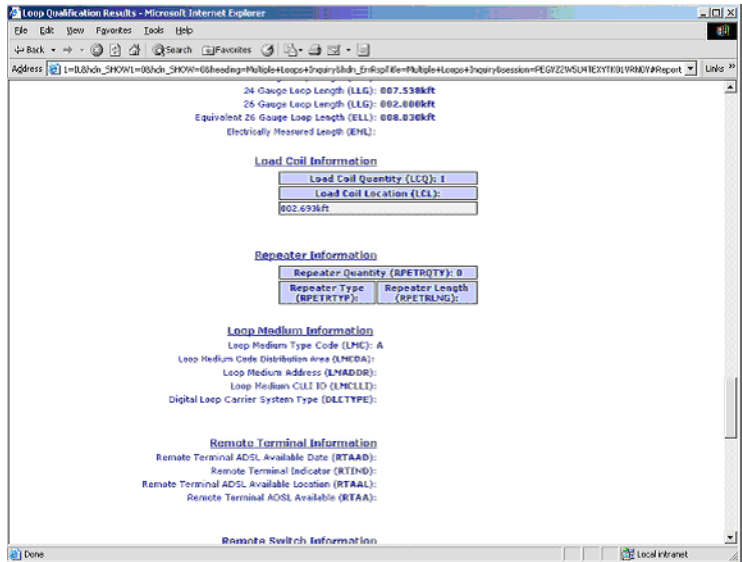


CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Multiple Loop Request Report



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The screenshot shows a web browser window titled 'Loop Qualification Results - Microsoft Internet Explorer'. The address bar contains a long URL. The main content area is divided into two sections:

Disturber Information

F1 Disturber

F1 Disturber Quantity (F1DQ):	0
F1 Disturber Type (F1DT):	F1 Disturber Location (F1DL):

F2 Disturber

F2 Disturber Quantity (F2DQ):	0
F2 Disturber Type (F2DT):	F2 Disturber Location (F2DL):

Plant Type Information

Plant Type Gauge (GA):	Type of Cable (TYCA):	Plant Type Length (PLNTLEN):	Plant Type Segment (PLNTSGFN):
24	B	000.782-ft	F1
24	C	003.357-ft	F1
26	B	002.080-ft	F2
24	B	003.399-ft	F2

At the bottom of the page, there is a 'Back To Top' button and some technical identifiers: TXNUM:rt694s70395659Q and D/T Sent:200303261220PM.

Loop Qualification Information Data Definitions

Miscellaneous Fields

Account Number (AN): This is the CABS Billing Account Number and is required on all Manual Loop Requests. It can be entered as NNN_ANN-NNNN or NNNANNNNN. (A = Alpha, N = Numeric)

Available Facilities (AVAILFAC): Identifies the available spare facilities returned on the Loop Qualification Facilities Availability report.

Available Spares (AVAILSP): Identifies the quantity of spares available in the neighborhood area facility box (XB or SAI) returned on the Loop Qualification Facilities Availability report.

Defective Spares (DEFSP): Identifies the quantity of defective spares that exist at the neighborhood area facilities box (XB or SAI) returned on the Loop Qualification Facilities Availability report that need repair by a technician before they can be used on any request.

Quantity Requested (QR): Indicates the quantity of telephone numbers or loops (lines) requested. This field is required on the Facilities Availability request. A maximum of 99 facilities can be requested.

Remarks (RMKS): Identifies a means of communication from the user to the engineering department responsible for completing Manual Loop Requests.

Response Code (RESPC): Identifies an OBF specific response code (001-500) and is used in conjunction with the RESPD field. Only one RESPC or PRESPC will be returned on a transaction.

Response Description (RESPD): Identifies an OBF specific response description associated with the RESPC. Only one RESPD or PRESPD will be returned per transaction.

Provider Response Code (PRESPC): Identifies the Provider specific code on the response that represents what occurred on the transaction and is used in conjunction with the PRESPD field. This field will be returned when the RESPC field is not. Only one PRESPC or RESPC field will be returned per transaction. Valid values: 501-999.

Provider Response Description (PRESPD): Identifies the provider's response description used in conjunction with the PRESPC field. This field will be returned when the RESPD field is not. Only one PRESPD or RESPD will be returned per transaction.

USERID: Identifies the person submitting the manual loop request in the CLECs organization. If present on the MLR request, it will be displayed on the E-Mail response, if applicable.

Working Telephone Number (WTN): Identifies the working telephone number at the end user's location.

General Information

The following general information section provides the fields in the order returned on an Actual, Design/Archived Actual, Manual Loop Results Report or Multiple Loops Loop Qualification Report.

Loop Status (LOOPSTAT) field will provide loop length indicator Information at a verified customer address. The information retrieved will be a field display of

M, L, N or P. These loop length indicators assist in qualifying DSL service. This information may be used to assist in qualifying other DSL technologies in future releases. The definitions of the color values are listed below.

“L”= (Green) Indicates that the existing 26 gauge equivalent loop length is less than or equal to 12,000 feet at the serving wire center of the customer address. For customers ordering UNE Loop Service, the loop will meet minimum qualification standards for use with ADSL or any other xDSL technology that is qualified at 12,000 feet.

“M”= (Yellow) Indicates that the existing 26 gauge equivalent loop length is greater than 12,000 feet and less than or equal to 17,500 feet at the local serving wire center of the customer address. However, additional information is needed from a Detail Loop Qualification Report. For customers ordering UNE Loop Service, this loop may qualify for PSDs that are qualified up to 17,500 feet including ADSL.

“N”= (Red) Indicates that the existing 26 gauge equivalent loop length is greater than 17,500 feet at the local serving wire center of the customer address and/or that the end user's address is served exclusively by Pair Gain or FTTC/H/B (fiber to the curb/home/business). For customers ordering UNE Loop Service, if the end user is served exclusively by Pair Gain, xDSL capable loops are not available to serve this customer. If the loop is longer than 17,500 feet but is not served exclusively by Pair Gain, this loop does not qualify for any xDSL technology that is not qualified past 17,500 feet, including ADSL technology.



Note:

LOOPSTAT=N regardless of loop length when LMC=D (FTTC).

“P” = Insufficient data available: LMC or critical detailed loop make-up data not available, unable to determine loop medium code type, no facility assigned or not enough data provided to determine overall qualification status. Submitting a Manual Loop Request (MLR) to obtain missing information is recommended, but not mandatory.

Spectrum Mgmt Classes (SMC): Also known as Loop Power Spectrum Density (PSD). AT&T 12-State Pre-Order process does not validate or qualify PSDs. The data returned is based on SMC 5 (ADSL). The SMC field is pre-populated and no longer an optional input field. SMC values are specified in T1E1.4, ANSI standards.

Taper Code (TC): The Taper Code is a reference number that identifies the loop between the central office and a serving terminal.



Note:

In a Manual Loop Qualification Request, it is possible for the Taper Code field to return a 3-character alpha/numeric code. When this 3 character code is returned in the Taper Code field when reviewing the results of a Manual Request, this informational code indicates that there are values missing that are needed in an address in order to complete the Manual Loop Qualification Request. Once the user retrieves the additional address information, the user can request another Design and/or Actual Loop Qualification Report and if needed submit a Manual Loop Qualification Request with the correct address.

Following are the Taper Code Informational Values:

Code	Meaning	Explanation
X01	Suite, Floor or Apartment number is missing	The user's request does not have the appropriate suite, floor or apartment number.
X02	Numeric address provided is out of range (high)	The numeric address the user provided is out of the range HIGH in relationship to the engineering records.
X03	Numeric address provided is out of range (low)	The numeric address the user provided is out of the range LOW in relationship to the engineering records.
X04	Street name is not valid	The engineer is unable to find the street name that the user requested.
X05	The Assigned House Number (AHN) is invalid/missing	The AHN is either missing, invalid or cannot be found by the engineer on the user request.
X06	Other - Anything that is not covered above would fall in this category.	This will require the user to contact the LSC and work with the engineer as to the reason.
X07	WTN not found	The engineer is unable to find the WTN the user provided. This would be used for example, when the submitted WTN is not a AT&T 12-State owned WTN.

Reference # (REFNBR): Optional Field that is input by the user on the Manual Loop Qualification Request Screen and is used to associate the Manual Loop Request with the Manual Results.

Build Date (BLDDT): This information will only be returned on the response when the information is available in the database on Design results (the date the Wire Center was loaded into the Loop Qual Database) or MLR Results (the date the engineer completed the Manual Loop Qual Request).

Record Access Date (RCDACCDT): Identifies the date the MLR results were last accessed (only applicable to Manual Results) in the Loop Qual database. This field will only be populated with a date once the completed MLR has been viewed, meaning, the first time the MLR results are requested and viewed, the field will be blank. All subsequent requests to view a completed MLR will return a date in this field.

Loop Type (LLT): Identifies the process used to determine the loop length:

- **A:** Actual - Indicates the loop information provided is derived from actual Loop make up information.
- **B:** Design (12-States) – provides only design model information for the address/WTN requested. Design Data is also pre-populated in an easily accessible database.
- **D:** MLR Results - Indicates loop information returned are from a manual loop qualification.
- **E:** Archived Actual - is loop information built from a previously completed Actual response. The difference is, Archived Actual Data could be up to 30-40 days old. If a change occurs to the Actual information after the Archived Actual has been built, the data could be out of sync until the Archived Actual data is updated. If no Archived Actual Data is found, Design Data will be returned, if available.

NPA/NXX: Identifies the NPA/NXX of the local service central office of the end users location.

Loop Length-Copper (LLC): Identifies the length in kilofeet of copper in the loop from the Remote Terminal to the customers serving terminal.

Carrier Loop Length (CLL): Identifies the Carrier Loop Length in kilofeet of fiber from the Central Office to the Remote Terminal.

Local Service Termination (LST): Identifies the CLLI Code of the end office switch from which service is provided. The format and structure of this field is defined by ANSI in document T1.253, Identification of Location Entities for the North American Telecommunications Systems. CLLI code is an industry standard

for naming items within the central office. It is an 11 character name. The first 8 characters identify the building where the item is housed. The CLLI codes used are the ones describing the switching machines. The most common last 3 characters are:

- Hosts – DSx, CGx; *Example:* ALTNILAKDS0
- Remotes – RSx; *Example:* ARLHILAJRS0

Wire Center Name (WCN): Identifies the location where the service provider terminates subscriber outside cable plant, i.e., their local lines with necessary testing facilities to maintain them. The name of the end office switch (LST) from which service is provided will be used as the wire center name.

Example: Alton College for the ALTNILAKDS0 switch CLLI

Arlington Hts for the ARLHILAJRS0 switch CLLI

Field Code	Field Name
LFN	FN LENGTH
LL	LOOP LENGTH
LLG	LOOP LENGTH by GAUGE
ELL	EQUIVALENT 26 GAUGE LOOP LENGTH
EML	ELECTRICALLY MEASURED LENGTH
LCQ	LOAD COIL QUANTITY
LCL	LOAD COIL LOCATION
RPETRQTY	REPEATER
RPETR TYP	REPEATER TYPE
RPETRLNG	REPEATER LOCATION LENGTH
LMC	LOOP MEDIUM TYPE CODE
LMCDA	LOOP MEDIUM CODE DISTRIBUTION AREA
LMADDR	LOOP MEDIUM ADDRESS
LMCLLI	LOOP MEDIUM CLLI ID

Field Code	Field Name
DLCTYPE	DIGITAL LOOP CARRIER SYSTEM TYPE
RTAAD	REMOTE TERMINAL ADSL AVAILABLE DATE
RTIND	REMOTE TERMINAL INDICATOR
RTAAL	REMOTE TERMINAL ADSL AVAILABLE LOCATION
RTAA	REMOTE TERMINAL ADSL AVAILABLE
RSUTYP	REMOTE SWITCH TYPE
RSUIND	REMOTE SWITCH UNIT INDICATOR
RSST	RESISTANCE ZONE
BTQ	BRIDGED TAP QUANTITY
BTL	BRIDGED TAP LOCATION
BTLEN	BRIDGED TAP LENGTH
F1DQ	F1 DISTURBER QUANTITY
F1DT	F1 DISTURBER TYPE
F1DL	F1 DISTURBER LOCATION
F2DQ	F2 DISTURBER QUANTITY
F2DT	F2 DISTURBER TYPE
F2DL	F2 DISTURBER LOCATION
GA	GAUGE
TYCA	TYPE OF CABLE
PLNTLEN	PLANT TYPE LENGTH
PLNTSEGFN	PLANT TYPE SEGMENT

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

The Loop Makeup for Working Loops Inquiry allows you to view Loop Makeup detail on your existing facilities or facilities owned by AT&T. This information can help you determine if the loop is capable of supporting implementation of UNE XDSL and UCL - (ADSL, HDSL), UCL (Unbundled Copper Loop) and UVL (Unbundled Voice Loop) and UDL (Unbundled Digital Loop) services. This inquiry can be done by either a WTN or ECCKT.

Loop Makeup for Working Loops Inquiry can be accessed from the main menu as an option under the Loop Qualification selection.

When the existing Loop Qualification Inquiry - Actual Data option is chosen from the Verigate menu, the user will be presented with a prompt screen with the following radio button options:

- Actual Loop Qualification by Address (Address Validation Required) AT&T Midwest, AT&T Southwest, and AT&T West Regions)
- Actual Loop Qualification on existing service (Existing WTN required) (AT&T Midwest, AT&T Southwest, and AT&T West Regions)
- Actual Loop Makeup for Working Loops (WTN or ECCKT required) (AT&T Southeast Region)

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

Initial Input Screen




Note:

Only the third button selection is applicable for this inquiry.

Loop Makeup for Working Loops Inquiry - Input Screen

When the Loop Makeup for Working Loops is selected, the user is presented with the following input fields:

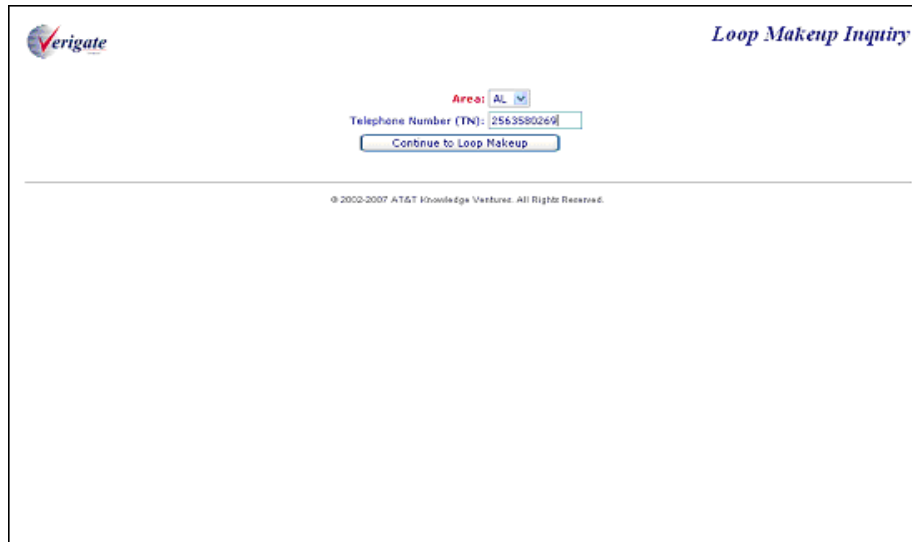
Field Code	Field Name	Condition
AREA	Geographic Location	Required
TN	Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

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From the input screen, the user will have two options for continuing with the inquiry:

- If the user clicks the “Continue to Loop Makeup” button after populated both the **Area and TN fields**, an address validation will be performed to validate the address based upon input of the two fields. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.
- If the user clicks the “Continue to Loop Makeup” button after populating the **Area field but without the TN field populated**, the Address Validation input screen will be displayed to allow the user to validate the address by house number. See Chapter 2, Address Validation, for directions in utilizing this inquiry. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.

Loop Makeup for Working Loops Inquiry - Response Screen - Address Validation with Available Telephone Number(s) Selection

The screenshot displays the Verigate Loop Makeup Inquiry interface. It includes the Verigate logo in the top left and the title "Loop Makeup Inquiry" in the top right. The main content area shows the following information:

- Service Address House Info:**
 - Number (SANO): 1
 - Suffix (SASP):
- Service Address Street Info:**
 - Directional (SASD):
 - Name (SASN): CLEC TEST BED
 - Thoroughfare (SATH): RD
 - Suffix (SASS):
 - Loc. Designator 1 (LD1):
 - Loc. Value 1 (LV1):
 - Loc. Designator 2 (LD2):
 - Loc. Value 2 (LV2):
 - Loc. Designator 3 (LD3):
 - Loc. Value 3 (LV3):
 - City (CITY): OXFORD
 - State (STATE): AL
 - Zip (ZIP): 36203
- Unnumbered House Indicator (UNNUMHOUSEIND): N
- Available Telephone Numbers (ATN): A dropdown menu showing two options: 2563500269 and 2563501539.
- Below the dropdown, the text "Available Telephone Numbers (ATN): 256350269" is displayed.
- A button labeled "Continue to Loop Makeup" is located at the bottom of the form.

At the bottom of the page, there is a copyright notice: "© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved."

Regardless of whether the address was validated by the TN or numbered method, the address validated response is displayed with the following additional fields:

- Available Telephone Number:
 - A drop down field populated with all the telephone numbers returned on the validated address.
 - If the address was validated by the Telephone Number, that will be used to default the selected option to the TN used to validate the address.
 - If the address was validated using the numbered option, the field will be populated with all the TNs returned in the address validation process.
 - User may select another Telephone Number in the drop down list if shown.

If the validated address is a positive match and the validated address includes at least one Telephone Number, the user can click on "Continue to Loop Makeup" button to provide the option to submit the loop makeup request either by TN or circuit ID.

Continue to Loop Makeup - Input Screen

After the Continue to Loop Makeup button is selected, the user will be provided with the following input fields:

Field Code	Field Name	Condition
Circuit ID	Circuit Identification	Optional
LSP Authorization	LSP Authorization	Conditional
LSP Authorization Name	LSP Authorization Name	Conditional
LSP Authorization Date	LSP Authorization Date	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The validated address from the address validation will also be displayed on this screen.

The user will have two options on this input screen to return Loop Makeup data:

- Use the Telephone Number identified in the previous screen returned along with the address information.
- Populate a value in the Circuit ID field which will override the TN value and the inquiry will utilize the Circuit ID.
- The user has to populate either all three LSP fields shown above or leave all three unpopulated.

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

Verigate Loop Makeup Inquiry

Service Address House Info:
 Number (SAND):
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): CLEC TEST BED
 Thoroughfare (SATH): RD
 Suffix (SASH):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): OXFORD
 State (STATE): AL
 Zip (ZIP): 36203
 Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):

Circuit ID:

LSP Authorization:

LSP Authorization Name:

LSP Authorization Date:

 Note:

If the TN and Circuit ID (Circuits billed by either CRIS or CABS) are owned by the viewing CLEC, then the LSP Authorization, LSP Authorization Name, and LSP Authorization Date do not need to be entered.

 Note:

If the TN is not owned by the viewing CLEC, the three fields need to be completed except if the TN is owned by the AT&T Southeast Region. Circuit IDs billed by CRIS may need the three fields completed if the RESH value of the Circuit CSR does not match the RESH value of the user performing the transaction.

 Note:

Circuit IDs billed by CABS and not owned by the viewing CLEC cannot be viewed.

 Note:

Enhanced Verigate will send the UNE Company Code of the viewing CLEC for that state in which the transaction is being done.

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

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The user will click on the Submit Inquiry button and with a successful response on the LMU request, the following response screen will be returned:

The screenshot displays the Verigate Loop Makeup Inquiry interface. It features a header with the Verigate logo and the title 'Loop Makeup Inquiry'. The main content is organized into three sections: Facility Status, Segment Information, and Loop Makeup. Each section contains a list of parameters and their corresponding values.

Verigate *Loop Makeup Inquiry*

Loop Number1

Facility Status
Assembled Facility Status (LPSTAT): WKG
Receive/Transmit Indicator (RTI):
Single Subscribe Carrier Indicator (SSC):
Resistance Zone (RZ): 13
Carrier Zone (CZ):

Segment Information

Segment1
Cable Identifier (CA): 44C
Pair Identifier (PR): 6
Assignable Binding Post (ABP):
Transmission Media Type (TRMED): METAL
Terminal Identifier (TEA): P 1 CLEC RD
Remote Location Address (LCA):
Telemetry Indicator (TLM):
Remote Term CLLI Code (RTCC):
Line Term Status (LTS):
Remote Loop Origination Equipment (RLDE):
Optical Network Unit Type (ONUTYPE):

Loop Makeup1
Loop Makeup Status (LLMSTAT): OK
Length Unit (LU): KF
Load Point Number (LCQ):
Load Coil Type (LCT):

CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Actual Loop Makeup for Working Loops Inquiry (AT&T Southeast Region)

```

Load Spacing (LDSP):
End Section (ENDS):
  Splice
    #: 1
    Gauge (GA): 26
    Length (L): 2.1
  Type of Cable (TYCA):
  Capacitance (CAPAC):
  Bridge Tap Offset (BTOFF): 0.00
    #: 2
    Gauge (GA): 26
    Length (L): .5
  Type of Cable (TYCA):
  Capacitance (CAPAC):
  Bridge Tap Offset (BTOFF):
  Segment2
    Cable Identifier (CA): 402C
    Pair Identifier (PR): 6
    Assignable Binding Post (ABP):
    Transmission Media Type (TRMED): METAL
    Terminal Identifier (TEA): PED 1 CLEC RD
    Remote Location Address (LCA):
    Telemetry Indicator (TLM):
    Remote Term CLLI Code (RTCC):
    Line Term Status (LTS):
    Remote Loop Origination Equipment (RLOE):
    Optical Network Unit Type (DNUTYPE):

```

```

Loop Makeup2
Loop Makeup Status (LLMSTAT): OK
Length Unit (LU): KF
Load Point Number (LCQ):
Load Coil Type (LCT):
Load Spacing (LDSP):
End Section (ENDS):
  Splice
    #: 1
    Gauge (GA): 26
    Length (L): 2.1
  Type of Cable (TYCA):
  Capacitance (CAPAC):
  Bridge Tap Offset (BTOFF): 0.00
    #: 2
    Gauge (GA): 26
    Length (L): .5
  Type of Cable (TYCA):
  Capacitance (CAPAC):
  Bridge Tap Offset (BTOFF):

```

TXNH:dn1429225480404C D/T Sent:200803251226PM

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Within the response screen, the following fields will be returned:

Loop Number: <loop iteration number> One section occurrence for working circuit and up to 10 section occurrences for spare facilities. Each loop will contain all the remaining sections below:

Loop Number: 1

Facility Status

Assembled Facility Status (**LPSTAT**):

Receive/Transmit Indicator (**RTF**):

Single Subscribe Carrier Indicator (**SSC**):

Resistance Zone (**RZ**):

Carrier Zone (**CZ**):

Segment Information

Segment Number:

Cable Identifier (**CA**):

Pair Identifier (**PR**):

Assignable Binding Post (**ABP**):

Transmission Media Type (**TRMED**):

Terminal Identifier (**TEA**):

Remote Location Address (**LCA**):

Telemetry Indicator (**TLM**):

Remote Term CLI Code (**RTCC**):

Line Term Status (**LTS**):

Remote Loop Origination Equipment (**RLOE**):

Optical Network Unit Type (**ONUTYPE**):

Loop Makeup

Loop Makeup status (**LLMSTAT**):

Length Unit (**LU**):

Load Point Number (**LCQ**):

Load Coil Type (**LCT**):

Load Spacing (**LDSP**):

End Section (**ENDS**):

Splice

#:

Gauge (**GA**):

Length (**L**):

Type of Cable (**TYCA**):

Capacitance (**CAPAC**):

Bridge Tap Offset (**BTOFF**):

Facility Status: Section does not repeat

Segment Information: Section may repeat up to 9 times per loop

Segment <number>: Subsection, 1 per Segment Information section

Loop Makeup: Subsection repeats once per segment

Splice: Repeats 1-10 times per LMU

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
ENDS	ES
L	LLG
LMSTAT	LMSTAT IN
PR	CHAN/PAIR
RTCC	CLLI
TELEPHONE NUMBER	LMUW WTN
WTN	LMUW WTN

The SPLICE # field is used in Verigate, but not in XML.



Note:

SPLICE # will only be returned on the response when the information is available in the database.

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CHAPTER 9 - LOOP QUALIFICATION INQUIRY

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

CHAPTER 10 - INTEGRATED DIGITAL LOOP CARRIER (IDLC) INQUIRY

Overview

Integrated Digital Loop Carrier (IDLC) Inquiry provides the user the information on whether the type of facilities the end user is being served is integrated Pair Gain / integrated digital loop carrier on non-integrated. The system will return the IDLC indicator which indicates whether the telephone number is integrated or not. Y= Yes, N = No.

Integrated Digital Loop Carrier (IDLC) Inquiry can be accessed from the Main Menu or the Address Validation Menu.

To start the **Integrated Digital Loop Carrier (IDLC) Inquiry** the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

Working Telephone Number (WTN) must be served by an AT&T owned switch.

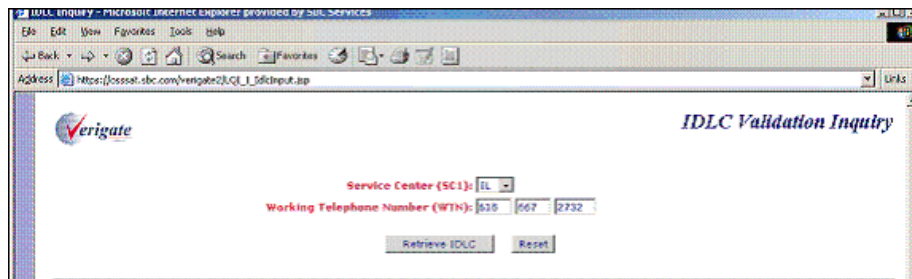
Select the **Retrieve IDLC** button.

Integrated Digital Loop Carrier (IDLC) Inquiry – Input Screen

After selecting the **IDLC Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the IDLC request. Below is an example.

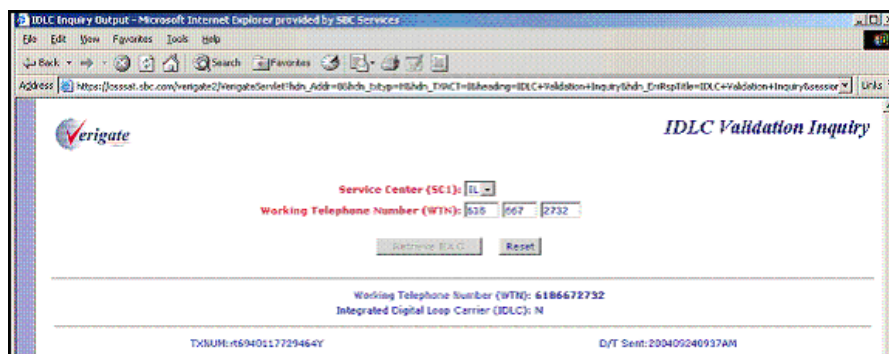
CHAPTER 10 - INTEGRATED DIGITAL LOOP CARRIER (IDLC) INQUIRY

Integrated Digital Loop Carrier (IDLC) Inquiry – Output Screen



Integrated Digital Loop Carrier (IDLC) Inquiry – Output Screen

After submitting the IDLC request, the user will receive the output screen. Below is an example.



The response will return the IDLC indicator for the working telephone number that was entered on input in the IDLC (Integrated Digital Loop Carrier) field on the response.

Working Telephone Number (WTN): The Working Telephone Number entered on input will be mirrored back on the response.

Integrated Digital Loop Carrier (IDLC): The system will return the IDLC indicator which indicates whether the telephone number is integrated or not. Y = Yes, N = No.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Overview

The **Feature/Service Availability-Feature Inquiry** will allow the user the option of requesting the Features and Services available for a working telephone number, NPA/NXX/X, CLLI (LST) Code, and for the AT&T Southeast Region, Telephone Number or Validated Address.

Feature/Service Availability-Feature Inquiry can be accessed from the Main Menu or the Address Validation Menu.

When the **Feature/Service Availability-Feature Inquiry** transaction is selected from either the Main Menu or the Address Menu, a prompt page will be displayed, presenting the user with one of the following choices.

- Feature/Service Availability Inquiry by WTN, NPA NXX X, or LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions)
- Feature/Service Availability Inquiry by Telephone Number (AT&T Southeast Region)
- Feature/Service Availability Inquiry by Validated Address (AT&T Southeast Region)

Verigate Feature Inquiry

Feature Availability Inquiry by Validated Address (AT&T Southeast Region only)

Feature Availability Inquiry by Telephone Number (AT&T Southeast Region only)

Feature Availability Inquiry by WTN (Working Telephone Number) (AT&T East, AT&T Midwest, AT&T Southwest & AT&T West Regions only)

Note: AT&T Southeast Region states are AL, FL, GA, KY, LA, MS, NC, SC, TN

Note: AT&T East, AT&T Midwest, AT&T Southwest & AT&T West Region states are AR, CA, CT, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI.

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CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability - Feature Inquiry by WTN, NPA NXX X, LST

Feature/Service Availability - Feature Inquiry by WTN, NPA NXX X, LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

When the Feature/Service Availability Inquiry by WTN, NPA NXX X, or LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions only) option is selected. The following must be entered to retrieve Feature/Service Availability information:

Field Code	Field Name	Condition
SC1	Service Center	Required
TOS	Type of Service	Required
MS	Market Segment	Required
WTN	Working Telephone Number	Conditional
NPA/NXX/X	Number Plan Area/Number Telephone Prefix	Conditional
LST	Local Service Termination	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Retrieve Feature Info** button.

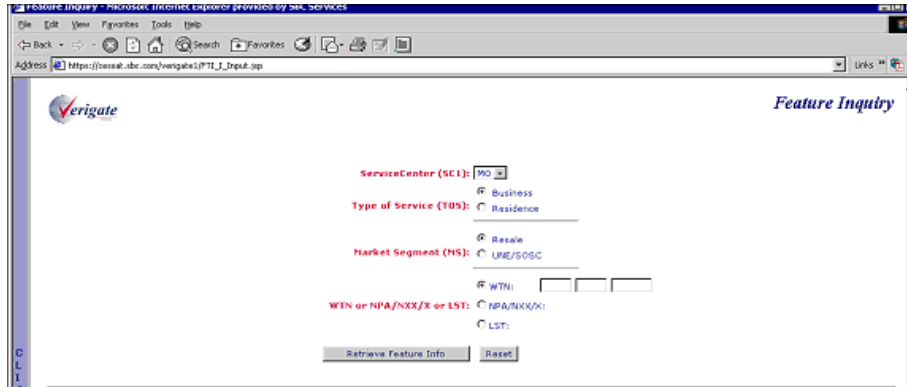
Feature/Service Availability-Feature Inquiry – Input Screen

After selecting the **Feature/Service Availability – Feature Inquiry by WTN, NPA NXX X, or LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions)** option from the prompt page, the user will receive the input screen needed for the feature request. Below is an example.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

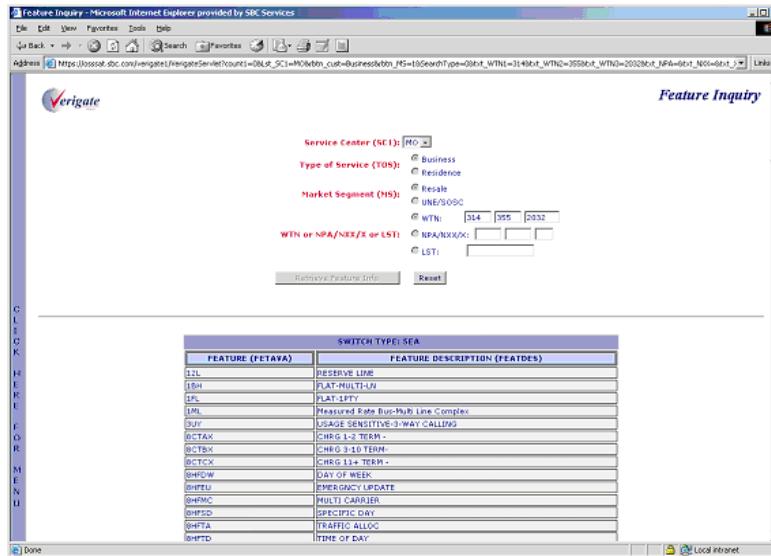
11

Feature/Service Availability - Feature Inquiry by WTN, NPA NXX X, LST



Feature/Service Availability-Feature Inquiry – Output Screen

After submitting the feature request, the user will receive the output screen. Below is an example.



CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability-Feature Inquiry Report (AT&T Midwest, AT&T

Feature/Service Availability-Feature Inquiry Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

The Feature Inquiry Report returned back to the user will consist of the following:

- **Switch Type:** The Switch Type information that is returned will be the native Switch Type for the central office serving the validated address. This will return when the WTN is selected.
- **Feature (FEATAVA):** The Feature information is the USOC (Universal Service Order Code) for the product or service.
- **Feature Description (FEATDES):** The Feature Description information is the English description for the USOC Code.

Switch Type Information

The Switch Type that is returned will be the native switch type for the 10-digit telephone number used.

Code	Description
1AE	1A ESS
1AR	1A ESS REMOTE
1ES	1ESS
2BE	2B ESS
2BR	2B ESS REMOTE
2ES	2 ESS
3ES	3 ESS
5AR	5 ESS REMOTE ABOVE GENERIC 6
5E	5 ESS ABOVE GENERIC 11
5ESS	5 ESS ABOVE GENERIC 11
5ES	5 ESS BELOW GENERIC 6
5EA	5 ESS ABOVE GENERIC 6
5ER	5 ESS REMOTE BELOW GENERIC 6
5XB	5 CROSSBAR
AXT	ERICSSON
DMH	DMS 100
DMT	DMS 10
SXS	STEP OFFICE

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

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Feature/Service Availability-Feature Inquiry by Telephone Number (AT&T

Code	Description
EWSD	SEIMENS
NT5	DMS 500

Feature/Service Availability-Feature Inquiry by Telephone Number (AT&T Southeast Region)

When the Feature/Service Availability Inquiry by Telephone Number (AT&T Southeast Region only) option is selected. The following must be entered to retrieve Feature/Service Availability information:

Field Code	Field Name	Condition
AREA	Area	Required
Telephone Number	Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Retrieve Feature Info** button.

Feature/Service Availability-Feature Inquiry by Telephone Number – Input Screen

When the Feature/Service Availability Inquiry by Telephone Number (AT&T Southeast Region only) option is selected from the prompt page, the user will receive the input screen needed for the feature request. Below is an example.

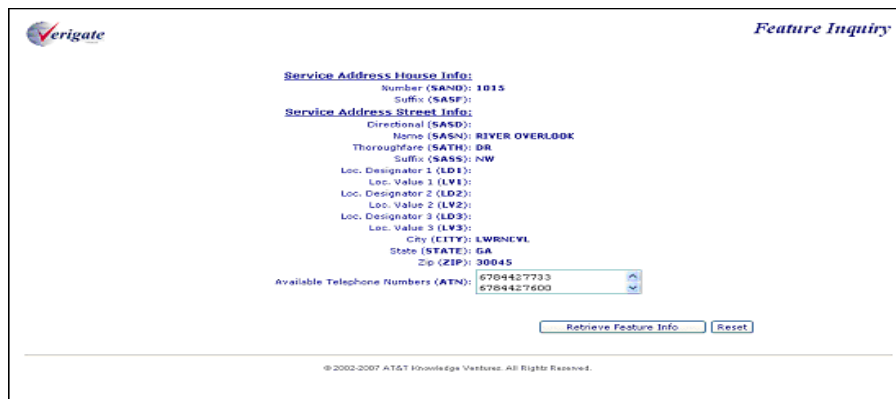
CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability-Feature Inquiry by Telephone Number (AT&T)



After submitting the feature service availability request, the validated address output screen will be returned and displayed.

The user will then select Retrieve Feature Info button off the validated address response, this will launch the Retrieve Features transaction. Below is an example.



Feature/Service Availability-Feature Inquiry by Telephone Number – Output Screen

When the Retrieve Feature Info button is selected off the validated address response, the Retrieve Features transaction will be launched and the user will receive the output screen. Below is an example.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability-Feature Inquiry by Validated Address (AT&T

Loc. Value 3 (LV3):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): LWRNCVL
 State (STATE): GA
 Zip (ZIP): 30045

Available Telephone Numbers (ATN):
 6784427733
 6784427600

Area: GA

Retrieve Feature Info Reset

Switch Detail

CELL: LRLVGA05D51
 Switch Type: SES
 NPA: 778
 NXX (FTA): 962
 WATS Serving Office: LRLVGA05D51
 800 Serving Office: LRLVGA05D51

Feature (FEATVA)	Feature Description (FEATDES)	Feature Name	Status	Date Available
		CCSAC+	A	19980612
		950 OVER FEATURE GROUP D	A	19951117
BASB5	BASIC	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP2	PROFESSIONAL-2	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP4	PROFESSIONAL-4	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP8	PROFESSIONAL-8	BUS. ANNOUNCEMENT SERVICE	A	19990412
B5XBU	UNRESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412
B5XDR	RESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412

Feature/Service Availability-Feature Inquiry by Validated Address (AT&T Southeast Region)



Note:

This transaction is accessed through the Address Validation Menu after an address validation has been performed.

If you select this option from the prompt page, Verigate will direct you to return to the Main Menu to select an **Address Validation Inquiry**. Validated address inquiries are conducted using the **Address Validation Inquiry** on the Main Menu. For details on Address Validation, see *CHAPTER 2 - ADDRESS VALIDATION INQUIRY*. After validating an address, see *Feature/Service Availability by Validated Address* for information about conducting the transaction.

The initial inquiry by Validated Address allows the user to retrieve a list of the available features for that address.

Upon successful completion of the Address Validation transaction and after selecting the **Feature/Service Availability** transaction from the Address Validation Menu, Verigate presents the input screen to be used to request the Available Features by validated address. Below is an example.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability-Feature Inquiry by Validated Address (AT&T)

The following information must be selected to retrieve Feature/ Service information by address validation.

Field Code	Field Name	Condition
AREA	Area	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The AREA field will be pre-populated.

Click on the **Retrieve Feature Info** button.

The user will then select Retrieve Feature Info button off the validated address response, this will launch the Retrieve Features transaction.

After submitting the feature request, the user will receive the output screen. Below is an example.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

Feature/Service Availability-Feature Inquiry by Validated Address (AT&T)

Service Address House Info:
 Number (SAND): 1015
 Suffix (SA5F):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): RIVER OVERLOOK
 Thoroughfare (SATH): DR
 Suffix (SASS): NW
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): LAWRENCEVILLE
 State (STATE): GA
 Zip (ZIP): 30043
 Unnumbered House Indicator (UNNUMHOUSEIND): N
 Available Telephone Numbers (ATN): 6784427733, 6784427600
 Area: GA
 Retrieve Feature Info | Reset

Switch Detail
 CCLI: LRVGA05D51
 Switch Type: 3EN
 NPA: 770
 NXX (TTA): 962
 WATS Serving Office: LRVGA05D51
 800 Serving Office: LRVGA05D51

Feature (FEATFA)	Feature Description (FEATDES)	Feature Name	Status	Date Available
		CCSAC+	A	19980612
		PSD OVER FEATURE GROUP D	A	19951117
BASB5	BASIC	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP2	PROFESSIONAL-2	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP4	PROFESSIONAL-4	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP8	PROFESSIONAL-8	BUS. ANNOUNCEMENT SERVICE	A	19990412
BSXBU	UNRESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412
BSXBR	RESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412
SFWEL	CD ROM MACINTOSH	BUS. ANNOUNCEMENT SERVICE	A	19990412
SFWE2	CD ROM WINDOWS 3.1/95/MAC	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLFX	BASIC-BUS ONLY	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLI1	BUSINESS PLUS	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ2	OVERFLOW FR. BACK-UP LINE	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLRX	OVERFLOW FR. AD'L NON-UPB	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLSX	OVERFLOW FR. AD'L UPB LINE	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ1	BUSINESS PLUS SBLQ1	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ2	BUSINESS PLUS SBLQ2	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ3	OVERFLOW FR. 1ST LINE/MTG	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ4	EXPANDED UPB-BUS ONLY	BUS. ANNOUNCEMENT SERVICE	A	19990412
SBLQ5	EXPANDED UPB-BUS ONLY	BUS. ANNOUNCEMENT SERVICE	A	19990412

The information provided during the Feature/Service request is returned, along with the details of the Feature/Service Response request.

Feature/Service Availability-Feature Inquiry Report (AT&T Southeast Region)

The Feature Inquiry Report returned back to the user will consist of the following:

- **CLLI:** The CLLI code identifies the CLLI code of the end office switch from which service is being provided.
- **Switch Type:** The Switch Type information that is returned will be the native Switch Type for the central office serving the validated address. This will return when the WTN is selected.
- **NPA:** The NPA Identifies the Number Plan Area.
- **NXX (TTA):** Identifies Number Plan Area Terminal Traffic Area, the parent area code and exchange of a geographic zone associated with the features being returned.
- **WATS_SERV_OFF:** Identifies if the switch is a WATS switch.
- **800-SERV-OFF:** Identifies if the switch is an 800 switch.
- **STATUS:** Identifies the status of the feature being returned.
- **DATE AVAILABLE:** Identifies the date a feature will become available in the switch.
- **Feature (FEATAVA):** The Feature information is the USOC (Universal Service Order Code) for the product or service.
- **Feature Description (FEATDES):** The Feature Description information is the English description for the USOC Code.

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY

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Feature/Service Availability-Feature Inquiry Report (AT&T Southeast)

Status (AT&T Southeast Region)

Code	Description
A	Available
N	Not Available
R	Restricted from Sale
RE	Restricted to Existing Customer only (not available to new customer)

Switch Type Information (All AT&T Regions)

The Switch Type that is returned will be the native switch type for the 10-digit telephone number used.

Code	Description
1AE	1A ESS
1AR	1A ESS REMOTE
1ES	1ESS
2BE	2B ESS
2BR	2B ESS REMOTE
2ES	2 ESS
3ES	3 ESS
5AR	5 ESS REMOTE ABOVE GENERIC 6
5E	5 ESS ABOVE GENERIC 11
5ESS	5 ESS ABOVE GENERIC 11
5ES	5 ESS BELOW GENERIC 6
5EA	5 ESS ABOVE GENERIC 6
5ER	5 ESS REMOTE BELOW GENERIC 6
5XB	5 CROSSBAR
AXT	ERICSSON
DMH	DMS 100
DMT	DMS 10
SXS	STEP OFFICE
EWSD	SEIMENS
NT5	DMS 500

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
DATE AVAILABLE	EFF DT
FEATAVA	PRODUCT ID
FEATDES	PRODUCT NAME
FEATURE NAME	EXT FEATURE NAME
NPA	BST NPA NXX
NXX (TTA)	BST NPA NXX
STATUS	COFA

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

Overview

The **Feature/Service Availability-PIC/LPIC Inquiry** provides a list of current Primary Interexchange Carrier (PIC) and IntraLATA Primary Interexchange Carrier (LPIC) codes for carriers providing service at a particular local serving office switch. This inquiry will be available by entering a 10-digit telephone number or a validated address (AT&T Southeast Region).



Note:

In AT&T Midwest Region and AT&T West Region, the Type of Service (TOS) and Carrier Authorization (CAUTH) may be returned for each carrier listed. In AT&T Southwest Region, the Type of Service (TOS) and Carrier Authorization (CAUTH) will be returned blank for each carrier listed.

Feature/Service Availability-PIC/LPIC Inquiry can be accessed from the Main Menu or the Address Validation Menu.

When the Feature/Service Availability-Feature Inquiry transaction is selected from either the Main Menu or the Address Menu, a prompt page will be displayed. The user must then choose whether to perform the inquiry using one of the following choices:

- PIC/LPIC Inquiry by Validated Address (AT&T Southeast Region)
- PIC/LPIC Inquiry by Telephone Number (AT&T Southeast Region)
- PIC/LPIC Inquiry by WTN (Working Telephone Number) (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

Feature/Service Availability-PIC/LPIC List Inquiry by WTN, NPA NXX X, or

The prompt screen is shown below.



Feature/Service Availability-PIC/LPIC List Inquiry by WTN, NPA NXX X, or LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

When the Feature/Service Availability PIC/LPIC Inquiry by WTN, NPA NXX X, or LST (AT&T Midwest, AT&T Southwest, and AT&T West Regions only) option is selected.

The following must be entered to retrieve PIC/LPIC information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Required
	PIC/LPIC Selection	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

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Feature/Service Availability-PIC/LPIC List Inquiry by WTN, NPA NXX X, or



Note:

If a PIC/LPIC list is selected, the response will return the PIC list first and the LPIC list second.

Click on the **Retrieve PIC/LPIC Info** button.

Feature/Service Availability-PIC/LPIC Inquiry – Input Screen

After selecting the **PIC/LPIC Inquiry by WTN, NPA NXX X, or LST** (AT&T Midwest, AT&T Southwest, and AT&T West Regions only) option from the prompt page, the user will receive the input screen needed for the PIC/LPIC request. Below is an example.

Service Center (SC1):

Working Telephone Number (WTN):

PIC/LPIC Selection:

PIC

LPIC

PIC & LPIC

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Feature/Service Availability-PIC/LPIC Inquiry – Output Screen

After submitting the PIC/LPIC request, the user will receive the output screen. Below is an example.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

Feature/Service Availability-PIC/LPIC List Inquiry by WTN, NPA NXX X, or

PIC/LPIC Inquiry

Service Center (SC1): [IL]

Working Telephone Number (WTN): [618] [667] [2732]

PIC/LPIC Selection: PIC LPIC PIC & LPIC

Retrieve PIC/LPIC Info [Reset]

PIC	ACNA	ACNA DESCRIPTION	TOS	CAUTH
6953	NYX	NYNEX L/D	1,2	DMA
5071	AXQ	AXCES	1,2	IO
5483	IGP	VERIZON L/D	1,2	IO
0614	EJNL	CBLD/UNL	1,2	DMA
0321	SLS	TEN THREETWOONE	1,2	IO
5992	ZKP	WORLDXC055992	1,2	IO
6286	ADK	ATN	1,2	DMA
0288	ATX	AT&T	1,2	IO
0108	AWK	ASSOC NTWK	1,2	DMA
0006	ALU	WORLDCOM6	1,2	DMA
0223	TDX	PRIMUS TEL	1,2	IO
0811	VRT	VARTEC TELECOM	1,2	IO
0629	ZWE	WORLDXCHANGE629	1,2	IO

The **PIC/LPIC Inquiry** response that comes back to the user will consist of columns of random output data with sort capability.

- **PIC/LPIC** column will consist of the Carrier Identification Codes.
- **ACNA** (Access Carrier Name Abbreviation) column will consist of the ACNA abbreviation for the ACNA name.
- **ACNADES** (**ACNA Description**) column will be an English description of the Access Carrier Name Abbreviation.
- **TOS** (Type of Service) column will consist of the code that identifies Type of Service of the telephone number. This field may contain multiple iterations (repeating field).
- **CAUTH** (Carrier Authorization) column will identify a carrier's intention to offer service based on Working Telephone Number (WTN).



Note:

In the ACNA Description column, any entry that shows "Terminated" before the carrier name should be ignored. This does not indicate that it is not a valid carrier for the PIC/LPIC transaction.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

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Additional Information

TOS Valid Responses			
AT&T Midwest Region	AT&T West Region	AT&T Southwest Region	Explanation
1	1		Business
2	2		Residence
3*	3*		Government (Federal)
	4		Coin
5*	5*		Home Office
	14		Business & Coin
	24		Residence & Coin
12	12		Business & Residence
	124		Business & Residence & Coin
			All
			Not Applicable



Note:

TOS values of 3 and 5 will not be returned as usage response values.

The codes used here have been redefined to meet the requirements for the pre-ordering scenarios. As such, these codes should not be used for ordering.

Additional Information

Codes in the Carrier Authorization Column for the AT&T Midwest Region:

O – Offer Carrier

Indicates carrier can be offered during negotiation; will be rotated within list of available carriers. Carriers with this display code can be seen and provisioned by service reps.

DNA* - "DO NOT ACCEPT" RESTRICTION

Identifies carriers that have advised the AT&T Midwest Region that they do not wish to be selected by end users under any circumstances.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

Additional Information

Any carrier designated by DNA* is not PIC-able.

Users must contact the carrier and the carrier will submit the order.

DNO* - "DO NOT OFFER" RESTRICTION

Indicates carrier cannot be offered when reading the list of available carriers.

B* - "PREFERS BUSINESS CUSTOMER ONLY" RESTRICTION

When reading the list of available carriers to a residential customer, those with a B* prefix should not be included. If a residential customer asks for a B* restricted carrier, explain that the requested carrier prefers business customers only. Offer to give the carrier's telephone number to the customer.

If the residential customer claims that they have already spoken with the restricted carrier, and the carrier agreed to sign them up as a new customer, then the B carrier may be selected.

R* - "PREFERS RESIDENCE CUSTOMER ONLY" RESTRICTION

When reading the list of available carriers to a business customer, those with an R should not be included. If a business customer asks for an R restricted carrier, explain that the requested carrier prefers residence customers only. Offer to give the carrier's telephone number to the customer.

If the business customer claims that they have already spoken with the restricted carrier, and the carrier agreed to sign them up as a new customer, then the R carrier may be selected.

Codes in the Carrier Authorization Column for the AT&T West Region:

Y – Yes

Indicates AT&T is authorized to place order for that carrier (AT&T can put the PIC/LPIC on the order).

N - No

Indicates customer must call that carrier directly to arrange for service (AT&T cannot put the PIC/LPIC on the order).

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

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FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY by Telephone



Note:

Codes in the Carrier Authorization Column for the AT&T Southwest Region will be blank.

FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY by Telephone Number (AT&T Southeast Region)

When the Feature/Service Availability PIC/LPIC Inquiry by Telephone Number (AT&T Southeast Region) option is selected.

The following must be entered to retrieve PIC/LPIC information:

Field Code	Field Name	Condition
AREA	Area	Required
Telephone Number	Telephone Number	Required
	PIC/LPIC Selection	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

If a PIC/LPIC list is selected, the response will return the PIC list first and the LPIC list second.

Click on the **Retrieve PIC/LPIC Info** button.

Feature/Service Availability-PIC/LPIC Inquiry – Input Screen

When the Feature/Service Availability PIC/LPIC inquiry by Telephone Number (AT&T Southeast Region) option is selected from the prompt page, the user will receive the input screen needed for the PIC/LPIC request. Below is an example.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY by Telephone

Verigate PIC/LPIC Inquiry

AREA:

Telephone Number:

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After submitting the **PIC/LPIC** request, the user will receive the validated address output screen. Below is an example.

Verigate Feature Inquiry

Service Address House Info:
 Number (SAND): 1015
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): RIVER OVERLOOK
 Thoroughfare (SATH): DR
 Suffix (SASS): NW
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): LWRNCVL
 State (STATE): GA
 Zip (ZIP): 30043
 Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):

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CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY by Telephone

The user will then select one of the PIC/LPIC choices (Required) and select the Retrieve PIC/LPIC Info button off the validated address response, this will launch the PIC/LPIC transaction. Below is an example.

Feature/Service Availability-PIC/LPIC Inquiry – Output Screen

After submitting the PIC/LPIC request, the user will receive the output screen. Below is an example.

Feature (FEATVA)	Feature Description (FEATDES)	Feature Name	Status	Date Available
		CCSAC+	A	19980612
		PSO OVER FEATURE GROUP D	A	19951117
BASBS	BASIC	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP2	PROFESSIONAL-2	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP4	PROFESSIONAL-4	BUS. ANNOUNCEMENT SERVICE	A	19990412
BASP8	PROFESSIONAL-8	BUS. ANNOUNCEMENT SERVICE	A	19990412
BSXBU	UNRESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412
BSXBR	RESTRICTED	BUS. ANNOUNCEMENT SERVICE	A	19990412
SFWEL	CD ROM MACINTOSH	BUS. ANNOUNCEMENT SERVICE	A	19990412
SFWE2	CD ROM WINDOWS 3.1/95/MAC	BUS. ANNOUNCEMENT SERVICE	A	19990412

FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY
by Validated Address (AT&T Southeast Region)

Note:

This transaction is accessed through the Address Validation Menu after you have performed an address validation.

If you select this option for the prompt page, Verigate will direct you to return to the Main Menu to select an **Address Validation Inquiry**. Validated address inquiries are conducted using the **Address Validation Inquiry** on the Main Menu. For details on Address Validation, see *CHAPTER 2 - ADDRESS VALIDATION INQUIRY*. After validating an address, see *PIC/LPIC Service Availability by Validated Address* for information about conducting the transaction.

The initial inquiry by Validated Address allows the user to retrieve a list of the available PIC, LPIC, or PIC/LPIC codes for that address.

Upon successful completion of the Address Validation transaction and after selecting the **PIC/LPIC Service Availability** transaction from the Address Validation Menu, Verigate presents the input screen you use to request the Available PIC, LPIC, or PIC/LPIC codes by validated address. Below is an example.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY by Validated

The following information must be entered to retrieve PIC/LPIC Service information by address validation:

Field Code	Field Name	Condition
AREA	Area	Required
	PIC/LPIC Selection	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

If a PIC/LPIC list is selected, the response will return the PIC list first and the LPIC list second.

Click on the **Retrieve PIC/LPIC Info** button.

The user will then select Retrieve PIC/LPIC Info button off the validated address response, this will launch the Retrieve PIC/LPIC transaction.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

Feature/Service Availability-Feature Inquiry Report (AT&T Southeast)

After submitting the PIC/LPIC request, the user will receive the output screen. Below is an example.

Service Center (SC1): OR

Working Telephone Number (WTN): 678 442 7733

PIC/LPIC Selections: PIC
 LPIC
 PIC & LPIC

Retrieve PIC/LPIC Info Reset

LPIC	ACNA	ACNA DESCRIPTION	TOS	DATE AVAILABLE	CARRIER TN
5134	AAV	ATLAS COMMUNICATIONS, LTD	RDOO	20060517	0002362049
5134	AAV	ATLAS COMMUNICATIONS, LTD	RDOO	20060517	0002362049
6864	ABA	AMERICAN BUSINESS ALLIANCE	RDOO	20060517	0007283288
6864	ABA	AMERICAN BUSINESS ALLIANCE	RDOO	20060517	0007283288
6286	ADK	ADVANCED TELECOMMUNICATION NETWORK	RDOO	20060517	0005554286
6286	ADK	ADVANCED TELECOMMUNICATION NETWORK	RDOO	20060517	0005554286
5293	AEJ	ALLTEL LONG DISTANCE	RDOO	20060517	0009255835
5293	AEJ	ALLTEL LONG DISTANCE	RDOO	20060517	0009255835
0813	AEW	AMERICAN TELECOMMUNICATIONS ENTERPRISE, INC.	RDOO	20060517	0009453344
0813	AEW	AMERICAN TELECOMMUNICATIONS ENTERPRISE, INC.	RDOO	20060517	0009453344
0444	ALN	GLOBAL CROSSING TELECOMMUNICATIONS, INC.	RDOO	20060517	0004664600
0444	ALN	GLOBAL CROSSING TELECOMMUNICATIONS, INC.	RDOO	20060517	0004664600
0311	ANW	WORLDCOM INC	RDOO	20060517	0002752273
0311	ANW	WORLDCOM INC	RDOO	20060517	0002752273
6870	AOG	AMERICOM TECHNOLOGIES INC	RDOO	20060517	0007283288
6870	AOG	AMERICOM TECHNOLOGIES INC	RDOO	20060517	0007283288
0971	APV	AMERICAN PUBLIC & PRIVATE	RDOO	20060517	0008998353
0971	APV	AMERICAN PUBLIC & PRIVATE	RDOO	20060517	0008998353
0192	ARJ	AMERINET COMMUNICATIONS	RDOO	20060517	0007283288
0192	ARJ	AMERINET COMMUNICATIONS	RDOO	20060517	0007283288

The information provided during the initial PIC/LPIC Service request is returned, along with the details of the PIC/LPIC Service Response request.

Feature/Service Availability-Feature Inquiry Report (AT&T Southeast Region)

- **PIC/LPIC** column will consist of the Carrier Identification Codes.
- **ACNA** (Access Carrier Name Abbreviation) column will consist of the ACNA abbreviation for the ACNA name.
- **ACNADES (ACNA Description)** column will be an English description of the Access Carrier Name Abbreviation.
- **TOS (Type of Service)** column will consist of code that identifies Type of Service that the PIC or LPIC is available or authorized for. This field may contain multiple iterations.
- **Date Available** column will identify when the code or feature became or will become available in the switch.
- **Carrier TN** column will identify the contact number for the access carrier.

CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY

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Feature/Service Availability-Feature Inquiry Report (AT&T Southeast)

The data in the Type of Service (TOS) field is broken down as follows:

Service Code indicating whether carrier is PIC or LPIC.

- Rxxx indicates residential carrier (i.e., RDDD)
- Bxxx indicates business carrier (i.e., BDDD)
- XxxD indicates PIC (i.e., RDDD)
- XxxI indicates LPIC (i.e., RDDI)

Where the first three letters in the Service Field indicates:

- Rxxx = Residence
- Bxxx = Business

Where the last letter in the Service Field indicates:

- D = PIC
- I = LPIC

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
DATE AVAILABLE	EFF DT
FEATAVA	PRODUCT ID
FEATDES	PRODUCT NAME
FEATURE NAME	EXT FEATURE NAME
NPA	BST NPA NXX
NXX (TTA)	BST NPA NXX
STATUS	COFA

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

Overview

The **Customer Service Inquiry (CSI)** is used to retrieve customer service record information by entering a Working Telephone Number (AT&T Midwest, AT&T Southwest, and AT&T West Regions), an Account Number (AT&T Southeast Region only), or an Account Telephone Number (AT&T 12-State and/or AT&T Southeast Regions).



Note:

The CSI response is pulled from each regional main billing/ordering database. The information that is available in these backend databases will be returned on the pre-ordering response. Pre-Ordering offers an additional inquiry to retrieve directory listing information, Directory Listing (DL) inquiry. The DL Inquiry response is pulled from the regional listing databases. This DL Inquiry response may contain additional information that is not available from the CSI/Listing response. The DL Inquiry is applicable only for the AT&T 12-State regions.

Customer Service Inquiry (CSI) can be accessed from the Main Menu.

To start the **Customer Service Inquiry (CSI)** the user must input the following information:

- **Service Center (AT&T 12-State Regions):** A state code for the inquiry must be selected from the drop down list.
- **Area (AT&T Southeast Region):** A state code for the inquiry must be selected from the drop down list.
- **Inquiry Type:** There are four (4) options of a CSI Inquiry:
 - **CSI Only (AT&T 12-State Regions)** – This option will only return the Service and Equipment section of the CSR to the end-user.
 - **Listing(s) for TN Only (AT&T 12-State Regions or AT&T Southeast Region)** – This option will only return the listing section of the CSR to the end-user.
 - **Listing(s) Parsed Data Only (AT&T Southeast Region)** – This option will only return the parsed listing section of the CSR to the end-user.

- **Both-CSI plus Listings (AT&T 12-State Regions or AT&T Southeast Region)** – This option will return the complete CSR available to the end-user by returning both the Service and Equipment Section along with the Listing Section.
- **TN Type:** There are three (3) options of TN type:
 - **ATN (Account Telephone Number) (AT&T 12-State Regions or AT&T Southeast Region)** - For the AT&T 12-State Regions, the ATN response (depending on the Inquiry Type) will consist of all the WTNs/Services/Listings associated with the ATN up to 1000. For the AT&T Southeast Region, the ATN response is just the record for one Account Telephone Number. The user must input a 10-digit Account Telephone Number.
 - **AN (Account Number) (AT&T Southeast Region)** - The AN response (depending on the inquiry type) will consist of all the ATNs/Services/Listings associated with the AN up to 1,000. The user must input a 10-character or 13-character numeric or alphanumeric Account Number.
 - **WTN (Working Telephone Number) (AT&T 12-State Regions)** - The WTN response is just the record for one Working Telephone Number. The user must input a 10-digit Working Telephone Number.
- **TN (Telephone Number)** The user must input a 10-character or 13-character numeric or alphanumeric AN, a 10-character ATN, or a 10-character WTN.
- **Letter of Authorization on File (AGAATH)?** The user has two (2) options:
 - **Yes** - Select “YES” if the CLEC has obtained all necessary authorization required by applicable law and their interconnection agreement.
 - **No** – Select “No” if the CLEC has not obtained all necessary authorization required by applicable law and their interconnection agreement.

**Note:**

For AT&T 12-State Regions, if an ATN (Account Telephone Number) is entered for a Customer Service Inquiry and the account data exceeds 1000 WTNs/Services/Listings, the user will receive a message that states “Account Exceeds Maximum Size Limit”. The user should call the IS Call Center or the Local Service Center for further assistance.

13.2

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For the AT&T Southeast Region, if an AN is entered for a Customer Service Inquiry and the account data exceeds 1,000 ATNs/Services/Listings, the user will receive a message that states “Account Exceeds Maximum Size Limit”. The user should call the IS Call Center or Local Service Center for further assistance.

In this situation, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

Click on **Retrieve CSI Info** button.



Note:

For the AT&T 12-State Regions and/or AT&T Southeast Region, if ATN is selected as the TN Type and an ATN is entered in the TN field, CSI information for all TNs associated with that specified account will be returned.

For the AT&T Southeast Region, if ATN is selected as the TN Type and an ATN is entered in the TN field, CSI information for that one TN will be returned.

For the AT&T Southeast Region, if AN is selected as the TN Type and an AN is entered in the TN field, CSI information for all TNs associated with that specified account will be returned.

For AT&T 12-State Regions, if WTN is selected as the TN Type and a WTN is entered in the TN field, CSI information for that one TN will be returned.

For AT&T 12-State Regions, if ATN is selected as the TN Type and a WTN is entered in the TN field, an error response will be returned to the user, showing that the input TN is not classified as an ATN.

For AT&T 12-State Regions, if WTN is selected as the TN Type and a WTN or an ATN is entered in the TN field, only CSI information for the specified TN entered will be returned.

CSI Only Inquiry – Input Screen (AT&T 12-State Regions)

CSI Only Inquiry – Output Screen (AT&T 12-State Regions)

Feature	Feature Detail	Feature Description
TN	2036397352303	TELEPHONE NUMBER
CS	BHW	CLASS OF SERVICE
CUST_CD	303	Description not available
SIC	9999	STANDARD INDUSTRIAL CLASSIFICATION CODES
ESTAB	02/26/04	Description not available
STAT	LIVE	Description not available
ADDR0	ATTN CONNECTICUT	Description not available
ADDR1	ATTN MARYELLEN ATTARDO	Description not available
ADDR2	125 S MAIN ST	Description not available
ADDR3	WEST HARTFORD CT 06070	Description not available
PROD		Description not available
ALCN	4396	ALTERNATE EXCHANGE CARRIER NAME

CSI Only Inquiry Section Information

The information returned on the CSI response will be divided into sections.

Account Information Section

This section will include the basic account information that is available from the backend database: ATN (Account Telephone Number), CUSCODE (Customer Code), RSCPIND (RSCP Indicator), CS (Class of Service), TOS (Type of Service) and SIC (Standard Industrial Codes). Along with this information the account service address will be returned in parsed fields. A Feature Information Section is included returning additional account level data.

Service and Equipment Section

This section will include all service and equipment associated to the service provided. The service address will be returned to the end-user in this section as well. Many of the USOCs and FIDs are parsed into OBF and Non-OBF fields on the CSI response. All USOCs and FIDs associated to the service will be returned in a Feature Information Table in this section as well.



Note:

The codes in parenthesis are the OBF and NON-OBF Field Names. These fields will only be returned on the CSI response when the information is available in the database.

In the **Account Section**, the following fields may be returned if the information is available in the database.

Field Code	Field Name
ATN	Account Telephone Number
BILLON	Bill-on
CUSCODE	Customer Code ()
RSCPIND	RSCP Indicator
CS	Class of Service
TOS	Type of Service
NAME	End-User Name
SIC	Standard Industrial Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the Account Section, along with the above fields, the following fields may be returned for the Account Service Address if the information is available in the database:

Field Code	Field Name
SAPR	Service Address Number Prefix
SANO	Service Address Number
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASD	Service Address Street Directional Prefix
SATH	Service Address Street Type
SASS	Service Address Street Directional Suffix
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2

Field Code	Field Name
LD3	Location Designator 3
LV3	Location Value 3
AAI	Additional Address Information
CITY	City
STATE	State
ZIP CODE	Zip Code
AFT	Address Format Type
BOX	Box Code
ROUTE	Route

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The **Account Section** will contain a Feature Information Section. This section will contain all account level USOCs and FIDs.

Field Code	Field Name
FEATURE	Feature Codes
FEATURE DETAIL	Feature Detail
FEATDES	Feature Description

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Service and Equipment Section**, the following fields may be returned depending on the service provided for the end-user and if the information is available in the database:

Field Code	Field Name
NAME	End-User Name
WTN	Working Telephone Number
PIC	InterLATA Pre-Subscription Indicator Code
LPIC	IntraLATA Pre-Subscription Indicator Code
LST	Local Service Termination
CS	Class of Service
NC	Network Channel Code
NCI	Network Channel Interface Code
SECNCI	Secondary Network Channel Interface Code
CFA	Connecting Facility Assignment
TERS	Terminal Numbers
ECCKT	Exchange Company Circuit ID
CCEA	Cross Connect Equipment Assignment
FECCKT	Facility Exchanged Company Circuit ID
BLOCK	Blocking Exceptions
DTK	DID Trunk Quality
PUL	Pulsing Type
DTGN	DID Trunk Group Number
SGNL	Signaling
DGOUT	DID Digits Out
DRTI	DID Route Index Number
DTLI	DID Telephone Line Identifier
DTKID	DID Trunk Identifier
HNTYP	Hunting Type Code
HT	Hunting Telephone Number

Field Code	Field Name
TLI	Telephone Line Identifier
HID	Hunt Group Identification
HTSEQ	Hunting Sequence
SSIG	Start Signaling

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Service and Equipment Section**, along with the above fields, the following fields may be returned for the Service Address if the information is available in the database:

Field Code	Field Name
SAPR	Service Address Number Prefix
SANO	Service Address Number
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASD	Service Address Street Directional Prefix
SATH	Service Address Street Type
SASS	Service Address Street Directional Suffix
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
AAI	Additional Address Information
CITY	City
STATE	State
ZIP CODE	Zip Code
AFT	Address Format Type

Field Code	Field Name
BOX	Box Code
ROUTE	Route

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The Service and Equipment Section will contain a **Feature Information Section**. This section will contain all USOCs and FIDs associated with the service.

Field Code	Field Name
FEATURE	Feature Codes
FEATURE DETAIL	Feature Detail
FEATDES	Feature Description

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CSI Inquiry Information for Listings Only Report

The information returned on the CSI response will be divided into sections.



Note:

The CSI response is pulled from each regional main billing/ordering database. The information that is available in these backend databases will be returned on the pre-ordering response. Pre-Ordering offers an additional inquiry to retrieve directory listing information, Directory Listing (DL) Inquiry. The DL Inquiry response is pulled from the regional listing databases. This DL Inquiry response may contain additional information that is not available from the CSI/Listing response. The DL Inquiry is only applicable for the AT&T 12-State regions.



Note:

For the AT&T Southeast Region, each CSR section described below may contain parsed and unparsed data. Verigate will display the parsed CSR data in a fielded format and display the unparsed data in an unfielded format.

Account Information Section

This section will include the basic account information that is available from the backend database: ATN (Account Telephone Number), AN (Account Number - AT&T Southeast Region), CUSCODE (Customer Code), RSCPIND Indicator, CS (Class of Service), TOS (Type of Service) and SIC (Standard Industrial Codes). Along with this information the account service address will be returned in parsed fields. A Feature Information Section is included returning additional account level data.

Directory Delivery Information Section

Information regarding Directory Delivery, including Directory Type and Address information will be returned if available in the database.

Listing Information Section

The listing services on the end-users account will be provided in parsed OBF and NON-OBF fields. This will include all listing information that is available from the backend database.

For the AT&T Southeast Region, the listing section will be parsed; all other sections returned will be unparsed.



Note:

The codes in parenthesis are the OBF and NON-OBF Field Names. These fields will only be returned on the CSI response when the information is available in the database.

CSI Inquiry Information for Listings Only Report – Input Screen (AT&T 12-State Regions)

Verigate CSI Inquiry

Service Center:

Inquiry Type: CSI Only
 Listing(s) for TN Only
 Both-CSI Plus Listings


TN Type: ATN (AT&T East, AT&T Midwest,
 AT&T Southwest & AT&T West Regions only)
 NTN (AT&T East, AT&T Midwest,
 AT&T Southwest & AT&T West Regions only)

TN:

Letter of Authorization on file?
 (AGAUTH): Yes
 No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

CSI Inquiry Information for Listings Only Report – Output Screen (AT&T 12-State Regions)



Listings Only Report

Account Section
General Account Information:
Account Telephone Number (ATN): 415-362-8837
Customer Code (CUSCODE): 066
RSCP Indicator (RSCPIND): N
Class of Service (CS): *ML
End-User Name (NAME): COST-U-LESS INSURANCE CEN TE

Account Service Address Information:
Service Address Number (SANO): 936
Service Address Street Name (SASN): 7TH
Additional Address Information (AAI): SAG INFORMATION ONLY
City (CITY): SF
State (STATE): CA
Zip Code (ZIP): 94107

FEATURE INFORMATION SECTION		
Feature	Feature Detail	Feature Description
BTN 4153628837066		Description currently not available
CUST_CD 066		Description currently not available
COS *ML		Description currently not available
EXCO SF 0P		Description currently not available
ACNA P5000		ACCESS CUSTOMER NAME ABBREVIATION
BN1 SAC, AUTO INSURANCE		BILLING NAME - FIRST LINE
BA1 CENTER, INC.		BILLING ADDRESS - FIRST LINE
BA2 2701 CITRUS RD STE A		BILLING ADDRESS - SECOND LINE
PO RNCHO CORDOVA CA 95742-6228		POST OFFICE
NNLMP (NON PUB)(COST-U-LESS INSURANCE CEN TER---)		Main Listing Is Not Published
LAD 936//7TH/NOV		LISTED ADDRESS

Listing Section
Listing Information:
Listed Name First Name (LNFN): Insurance Cen Ter
Listed Name Last Name (LNLN): Cost-U-Less
Listed Telephone Number (LTN): 415-362-8837
Listing Type (LTY): 3
Record Type (RTY): LML

Listing Text Information		
Listed Text Type (LTXTY)	Listing Phrase (LPHRASE)	Listed Text (LTEXT)
ADR		

Listed Address Information:
Listed Address Number (LANO): 936
Listed Address Street Name (LASN): 7th
Listed Address Locality (LALOC): SF
Listed Address State/Province (LAST): CA
Listed Address Zip/Postal Code (LAZC): 94107

TXNUM: dn3429228333503U D/T Sent:200803271258PM

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CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

In the **Account Section**, the following fields may be returned if the information is available in the database:

Field Code	Field Name
ATN	Account Telephone Number
BILLON	Bill-on
CUSCODE	Customer Code
RSCPIND	RSCP Indicator
CS	Class of Service
TOS	Type of Service
NAME	End-User Name
SIC	Standard Industrial Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Account Section**, along with the above fields, the following fields may be returned for the Account Service Address if the information is available in the database:

Field Code	Field Name
SAPR	Service Address Number Prefix
SANO	Service Address Number
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASD	Service Address Street Directional Prefix
SATH	Service Address Street Type
SASS	Service Address Street Directional Suffix

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

13

Field Code	Field Name
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
AAI	Additional Address Information
CITY	City
STATE	State
ZIP CODE	Zip Code
AFT	Address Format Type
BOX	Box Code
ROUTE	Route

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The Account Section will contain a **Feature Information Section**. This section will contain all account level USOCs and FIDs.

Field Code	Field Name
FEATURE	Feature Codes
FEATURE DETAIL	Feature Detail
FEATDES	Feature Description

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

In the **Directory Delivery Information Section**, the following fields may be returned if the information is available in the database:

Field Code	Field Name
DIRTYP	Directory Type
DIRQTYA	Directory Qty
DIRQTY	Number of Directory Type Segments
DDAPR	Delivery Address Number Prefix
DDANO	Delivery Address Number
DDASF	Delivery Address Number Suffix
DDASN	Delivery Address Street Name
DDASD	Delivery Address Street Directional Prefix
DDATH	Delivery Address Street Type
DDASS	Delivery Address Street Directional Suffix
DDL1D1	Delivery Address Location Designator 1
DDL1V1	Delivery Address Location Value 1
DDL2D2	Delivery Address Location Designator 2
DDL2V2	Delivery Location Value 2
DDL3D3	Delivery Address Location Designator 3
DDL3V3	Delivery Address Location Value 3
DDAAI	Delivery Additional Address Information
DDCITY	Delivery Address City
DDSTATE	Delivery Address State/Province
DDZIP	Delivery Address Zip Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

13

In the **Listings Information Section**, the following fields may be returned if the information is available in the database:

Field Code	Field Name
ALI	Alpha/Numeric Listing Identifier
RTY	Record Type
LTY	Listing Type
STYC	Style Code
TOA	Type of Account
DOI	Degree of Indent
LVL	Level of Indent
PLS	Prior Level Status
DNO	Do Not Omit
SO	Sequence Override
WPP	White Page Products
DML	Direct Mail List
BRO	Business/ Residence Placement Override
STR	Street Address Directory
DLNM	Dual Name Listing
PROF	Professional Identifier
DIRIDL	Directory ID
DIRSUB	Directory Subsection
OMSD	Omit from Secondary Directory
LTN	Listing Telephone Number
NSTN	Non-Standard Telephone Number
OMTN	Omit Telephone Number
LNPL	Listing Name Placement
LNLN	Listed Name Last
LNFN	Listed Name First
DES	Designation
TL	Title of Lineage

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

Field Code	Field Name
TITLE1	Title of Address 1
TITLE1D	Title of Address 1 for Dual Name
TITLE2	Title of Address 2
TITLE2D	Title of Address 2 for Dual Name
TLD	Title of Lineage for Dual Name
NICK	Listing Nickname
PLA	Place Listing As
DNA	Do Not Abbreviate
LXTY	Listing Text Type
LTEXT	Listed Text
ADI	Address Indicator
LPHRASE	Listing Phrase
YPH	Yellow Page Header
MTN	Main Telephone Number
FAINFO	File After Info
FATN	File After Telephone
PLINFO	Prior Level Information
PLTN	Prior Level Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Information for Listings Only Report (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

13

In the **Listing Section**, along with the above fields, the following fields may be returned for the Listed Address if the information is available in the database:

Field Code	Field Name
LAPR	Listed Address Number Prefix
LANO	Listed Address Number
LASF	Listed Address Number Suffix
LASN	Listed Address Street Name
LASD	Listed Address Street Directional Prefix
LATH	Listed Address Street Type
LASS	Listed Address Street Directional Suffix
LALO	Listed Address Location
LALOC	Listed Address Locality
LAST	Listed Address State/Province
LAZC	Listed Address Zip/Postal Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CSI Inquiry (Listings TN Only) (AT&T Southeast Region)

CSI Information for Listings Only Report – Input Screen
(AT&T 9-State Region)

Verigate CSI Inquiry

Service Center:

Area (AT&T Southeast Region only):

Inquiry Type: CSI Only
 Listing(s) for TN Only
 Listing(s) Parsed Date Only
 Both-CSI Plus Listings


TN Type: ATN (All Regions)
 AN (AT&T Southeast Region only)
 WTN (AT&T East, AT&T Midwest,
AT&T Southwest & AT&T West Regions only)

TN:

Letter of Authorization on file? (AGAUTH): Yes
 No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

CSI Information for Listings Only Report – Output Screen
(AT&T 9-State Region)

 CSI Inquiry

Pending Service Orders (PSO): **MULTI**

Identification Section
Customer Carrier Name Abbreviation (CCNA): **ZXL**
Identification Section Data Block:

ACCT 407 251-1849 850
EXCH ORSL
RCS 1FB
STAT OPEN
TYPE BUSINESS
SYCC 21
EQIND1 12
LAST2SER 268435470
DISCDATE
MULTLINE 2
HTGMLCT 0
JOINTIND
JAZZIND
BREFIND
DENYIND 0
BMITIND
SENSACCT
TTRA 407 240
ETET MECHADJ
CENT 50X

Listing Section
End User Location
Service Address House Number (SANO): **1460**
Service Address Street Name (SASN): **GEMINI**
Service Address Street Type (SATH): **BLVD**
End User Name (NAME): **Test Account**
City (CITY): **ORL**
Postal Zip Code (ZIP): **32837**

Listed Address
Listed Address Street Name (LASN): **Gemini**
Listed Address Street Type (LATH): **Blvd**
Listed Address Locality (LALOC): **Orl**
Listed Address Number (LANO): **1460**
Standard Industrial Classification (SIC): **7999**

Listed Name
Record Type (RTY): **LML**
Listing Type (LTY): **3**
Type of Account (TOA): **B**
Style Code (STYC): **SL**
Listing Name Last (LNLN): **Test**
Listing Name First (LNFN): **Account**
Yellow Page Handling Code (YPH): **999001**
Listing Telephone Number (LTN): **407-251-1849**

Listing Section Data Block:

---LIST
NP (NON-PUB) TEST; ACCOUNT
LA 1460 GEMINI BLVD, ORL
SA 1460 GEMINI BLVD, ORL
DZIP 32837
YPH 999001

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry (Listings TN Only) (AT&T Southeast Region)

```

Directory Type List
Directory Section Data Block:
---DIR
DEL A0, B0

Billing Section Data Block:
---BILL
BN1 BELLSOUTH TEST ACCT
BA2 ATTN: ERIC PASCHAL
BA3 RN 27M40
BA4 675 W PEACHTREE ST
PO ATLANTA GA 30375
TAX NNNN
TAR 000,901
BTN 904 Q84-5810-810
MAN R999B
CI
RESH R999B
SS 000-00-0000;N
ZPTX Y
CC [KNOWN GOOD CREDIT]
DOI [DATE(20050328)]

Service & Equipment Section
Service & Equipment Section Data Block:
---S&E
(CHARGEABLE LISTINGS)
1 NPU /SED 03-28-05/ZSER 3C10000001
/ UCAT P/ ECAT B/ DATE 030409
/ TAX X00/ RATE 4.12
(LINES & STATIONS)
1 MFB /TN 407 251-1309/PIC NONE
/LPIC NONE/PCA BO, 04-10-02
/LPCA BO, 04-10-02

1 ESM /TN 407 251-1849/SED 03-28-05
/ZSER 6610000007
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.61
1 ESX /TN 407 251-1849/SED 03-28-05
/ZSER 6010000008
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.61
1 ETET1 /TN 407 251-1849/SED 03-28-05
/ZSER 7410000009
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE NR
1 LNPCX /TN 407 251-1849/SED 03-28-05
/ZSER 781000000A
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE NR
1 RESON /TN 407 251-1849
/ZRCI BELLSOUTH TEST ACCT,
CAROLYN WHELESS, 215 405-
4434/SED 03-28-05
/ZSER 971000000E
/ UCAT P/ ECAT G/ DATE 050328
/ TAX X00/ RATE NR
1 9ZR /TN 407 251-1849/SED 03-28-05
/ZSER 891000000C
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.83

Competitive Activity Section Data Block:
---COMPLETED ACTIVITY
4072511849RC 04-25-09 RATECHANGE 04-26-09
4072511849RC 04-01-09 RATECHANGE 04-19-09
CYSPRM7 03-28-05 053630CSPRMN 04-01-05 3633
OTN=4072511849849

```

The following fields are the input fields for this transaction:

Field Code	Field Name	Condition
AGAUTH	Agency Authorization	Required
AREA	Area/Geographic Location	Required
AN	Account Number	Conditional
ATN	Account Telephone Number	Conditional
TN	Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Identification Section**, the following fields may be returned if the information is available in the database:

Field Code	Field Name
AN	Account Number
ATN	Account Telephone Number
CCNA	Customer Carrier Name Abbreviation
TOA	Type of Account
TOS	Type of Service
Identification Section Data Block	

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

IDENTIFICATION SECTION DATA BLOCK

Field Code	Field Description
Header Section	
ACCT	13 alphanumeric characters that identify the account number
EXCH	Exchange Name (Example: CHAM)
BCS	Business Class of Service (Example: 1FB - business connection with flat rate.)
STAT	Account Status Values are: <ul style="list-style-type: none"> ■ New ■ Open ■ Pre Account ■ Final
TYPE	Account Type Values are: <ul style="list-style-type: none"> ■ Residence ■ Business ■ Coin ■ Government
SVCC	2 character service code Examples are: <ul style="list-style-type: none"> ■ Residence = 11 ■ Business = 21
Identification Section	
EQIND1	2-5 numerics
LASTZSER	Last Z (Fictitious) Serial Number. Reference to archived CSR.
DISCDATE	Date service moved from <i>Open</i> to <i>Final</i> status.
MULTLINE	Number of lines associated with service.
HTGHMLCT	Hunting (HTG) MultiLine (ML) CT (Count). Number of groups in a series.

Field Code	Field Description
JOINTIND	Account is joint owned by AT&T and another affiliate.
JAZZIND	Indicator of Service Interruption for Affiliates (Motorola Pagers). Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
BREFIND	BAPCO Referral Indicator Values are: <ul style="list-style-type: none"> ■ Y (Referred to BAPCO) ■ Blank
TOLDENY	Toll Denied. Number of times a service denied for non-payment in the last 12 months.
DENYIND	Local Service Denied. Number of times a service denied for non-payment in the last 12 months.
PCLCTR	Proprietary Classification. Customer requires permission to view account information. Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
BMIHTIND	BMI Hotline Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
SENSACCT	Sensitive Account. Prevents automatic interruption of service for a specific reason. Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
TTRA	Terminating Traffic Rate Area with a code set of NPA NXX.

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry (Listings TN Only) (AT&T Southeast Region)

Field Code	Field Description
AXC	Type of contract arrangement between AT&T and the Bell operating company. (Example: I-B-T)
CENT	Type of Resale or Facility-based customer. Examples are: Resale <ul style="list-style-type: none"> ■ R0X Customer End User ■ S0X Small Business End User ■ C0X Complex Business End User ■ I0X Master Account. CLEC's Q Account. Facility <ul style="list-style-type: none"> ■ R0Y Customer End User ■ S0Y Small Business End User ■ C0Y Complex Business End User ■ I0Y Master Account. CLEC's Q Account.

Note: The 2nd character is always numeric zero.

Note: All FIDs may not be present and their order is not guaranteed.

In the **Listings Section**, the following fields may be returned if the information is available in the database:

Field Code	Field Name
SANO	Service Address Number
SASD	Service Address Street Directional Prefix
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASS	Service Address Street Directional Suffix

Field Code	Field Name
SATH	Service Address Street Type
AAI	Additional Address Information
NAME	End User Name
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
CITY	City
STATE	State/Providence
ZIP	Zip Code
ORDN	Ordinance Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTED NAME

Field Code	Field Name
RTY	Record Type
ALI	Alpha Listing Identifier Code
DML	Direct Mail List
LTY	Listing Type
TOA	Type of Account
BRO	Business/Residence Placement Override
STYC	Style Code
DOI	Degree of Indent
LNPL	Listed Name Placement
LNLN	Listed Name Last

Field Code	Field Name
LNFN	Listed Name First
DLNM	Dual Name Listing
NICK	Listing Nickname
TL	Title of Lineage
TITLE1	Title of Address 1
TITLE2	Title of Address 2
PLA	Place Listing As
DES	Designation
WPP	White Page Products
DIRNAME	Directory Name
DIRSUB	Directory Subsection
YPH	Yellow Page Header
ADI	Address Indicator
LTN	Listing Telephone Number
NSTN	Non Standard Telephone Number
HS	Header Status
FATN	File After Telephone Number
FAINFO	File After Information
SO	Sequence Override
PLTN	Prior Level Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CAPTION/SLU/INDENT SECTION

Field Code	Field Name
LVL	Level of Indent
PLS	Prior Level Status
PLINFO	Prior Level Information
PLTN	Prior Level Telephone Number
PLSO	Prior Level Sequence Override
PLFAINFO	Prior Level File After Information
PLFATN	Prior Level File After Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTING TEXT

Field Code	Field Name
LTXNUM	Line of Text Reference Number
LXTY	Listing Type Text
LTEXT	Line of Text
LPHRASE	Listing Phrase

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTED ADDRESS

Field Code	Field Name
LAPR	Listed Address Number Prefix
LASF	Listed Address Number Suffix
LASD	Listed Address Street Directional Prefix
LASN	Listed Address Street Name
LATH	Listed Address Street Type
LASS	Listed Address Street Directional Suffix
LALOC	Listed Address Locality
LAST	Listed Address State/Providence
LANO	Listed Address Number
SIC	Standard Industrial Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

BILL SECTION (Unparsed Data)**DIRECTORY SECTION DATA BLOCK (Unparsed Data)****S&E SECTION DATA BLOCK (Unparsed Data)****PORTED LINE DATA BLOCK (Unparsed Data)****RELATED ACCOUNT DATA BLOCK (Unparsed Data)****BILLING TRANSFER DATA BLOCK (Unparsed Data)****COMPETITIVE ACTIVITY DATA BLOCK (Unparsed Data)****REMARKS DATA BLOCK (Unparsed Data)**

CSI Inquiry (CSI & Listings) (AT&T Southeast Region)

The following fields are the input fields for this transaction:

Field Code	Field Name	Condition
AGAUTH	Agency Authorization	Required
AREA	Area/Geographic Location	Required
AN	Account Number	Conditional
ATN	Account Telephone Number	Conditional
TN	Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The Identification Section, Listing Section, Billing Section, Directory Section, and S&E Section are parsed. All other sections are returned unparsed.

In the **Identification Section**, the following fields may be returned if the information is available in the database.

Field Code	Field Name
AN	Account Number
ATN	Account Telephone Number
CCNA	Customer Carrier Name Abbreviation
TOA	Type of Account
TOS	Type of Service

**Identification
Section Data
Block**

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

IDENTIFICATION SECTION DATA BLOCK

Field Code	Field Description
Header Section	
ACCT	13 alphanumeric characters that identify the account number
EXCH	Exchange Name (Example: CHAM)
BCS	Business Class of Service (Example: 1FB - business connection with flat rate.)
STAT	Account Status Values are: <ul style="list-style-type: none"> ■ New ■ Open ■ Pre Account ■ Final
TYPE	Account Type Values are: <ul style="list-style-type: none"> ■ Residence ■ Business ■ Coin ■ Government
SVCC	2 character service code Examples are: <ul style="list-style-type: none"> ■ Residence = 11 ■ Business = 21
Identification Section	
EQIND1	2-5 numerics
LASTZSER	Last Z (Fictitious) Serial Number. Reference to archived CSR.
DISCDATE	Date service moved from <i>Open</i> to <i>Final</i> status.
MULTLINE	Number of lines associated with service.
HTGHMLCT	Hunting (HTG) MultiLine (ML) CT (Count). Number of groups in a series.

Field Code	Field Description
JOINTIND	Account is joint owned by AT&T and another affiliate.
JAZZIND	Indicator of Service Interruption for Affiliates (Motorola Pagers). Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
BREFIND	BAPCO Referral Indicator Values are: <ul style="list-style-type: none"> ■ Y (Referred to BAPCO) ■ Blank
TOLDENY	Toll Denied. Number of times a service denied for non-payment in the last 12 months.
DENYIND	Local Service Denied. Number of times a service denied for non-payment in the last 12 months.
PCLCTR	Proprietary Classification. Customer requires permission to view account information. Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
BMIHTIND	BMI Hotline Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
SENSACCT	Sensitive Account. Prevents automatic interruption of service for a specific reason. Values are: <ul style="list-style-type: none"> ■ Y ■ Blank
TTRA	Terminating Traffic Rate Area with a code set of NPA NXX.

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry (CSI & Listings) (AT&T Southeast Region)

Field Code	Field Description
AXC	Type of contract arrangement between AT&T and the Bell operating company. (Example: I-B-T)
CENT	Type of Resale or Facility-based customer. Examples are: Resale <ul style="list-style-type: none"> ■ R0X Customer End User ■ S0X Small Business End User ■ C0X Complex Business End User ■ I0X Master Account. CLEC's Q Account. Facility <ul style="list-style-type: none"> ■ R0Y Customer End User ■ S0Y Small Business End User ■ C0Y Complex Business End User ■ I0Y Master Account. CLEC's Q Account.

Note: The 2nd character is always numeric zero.

Note: All FIDs may not be present and their order is not guaranteed.

BILL SECTION

Field Code	Field Name
LSCP	Local Service Provider Change Prohibited

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Listing Section**, the following fields may be returned if the information is available in the database:

END USER LOCATION

Field Code	Field Name
SANO	Service Address Number
SASD	Service Address Street Directional Prefix
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASS	Service Address Street Directional Suffix
SATH	Service Address Street Type
AAI	Additional Address Information
NAME	End User Name
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
CITY	City
STATE	State/Providence
ZIP	Zip Code
ORDN	Ordinance Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTED NAME

Field Code	Field Name
RTY	Record Type
ALI	Alpha Listing Identifier Code
DML	Direct Mail List
LTY	Listing Type
TOA	Type of Account
BRO	Business/Residence Placement Override
STYC	Style Code
DOI	Degree of Indent
LNPL	Listed Name Placement
LNLN	Listed Name Last
LNFN	Listed Name First
DLNM	Dual Name Listing
NICK	Listing Nickname
TL	Title of Lineage
TITLE1	Title of Address 1
TITLE2	Title of Address 2
PLA	Place Listing As
DES	Designation
WPP	White Page Products
DIRNAME	Directory Name
DIRSUB	Directory Subsection
YPH	Yellow Page Header
ADI	Address Indicator
LTN	Listing Telephone Number
NSTN	Non Standard Telephone Number
HS	Header Status
FATN	File After Telephone Number
FAINFO	File After Information

Field Code	Field Name
SO	Sequence Override
PLTN	Prior Level Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CAPTION/SLU/INDENT SECTION

Field Code	Field Name
LVL	Level of Indent
PLS	Prior Level Status
PLINFO	Prior Level Information
PLTN	Prior Level Telephone Number
PLSO	Prior Level Sequence Override
PLFAINFO	Prior Level File After Information
PLFATN	Prior Level File After Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTING TEXT

Field Code	Field Name
LTXNUM	Line of Text Reference Number
LXTY	Listing Type Text
LTEXT	Line of Text
LPHRASE	Listing Phrase

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTED ADDRESS

Field Code	Field Name
LAPR	Listed Address Number Prefix
LASF	Listed Address Number Suffix
LASD	Listed Address Street Directional Prefix
LASN	Listed Address Street Name
LATH	Listed Address Street Type
LASS	Listed Address Street Directional Suffix
LALOC	Listed Address Locality
LAST	Listed Address State/Providence
LANO	Listed Address Number
SIC	Standard Industrial Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Directory Section**, the following fields may be returned if the information is available in the database:

DIRECTORY SECTION

Field Code	Field Name
DDAPR	Delivery Address House Prefix
NAMEDEL	Delivery Name
DDANO	Delivery Address House Number
DDASF	Delivery Address House Number Suffix
DDASD	Delivery Address Street Directional
DDASN	Delivery Address Street Name
DDATH	Delivery Address Thoroughfare
DDASS	Delivery Address Street Suffix
DIRTYP	Directory ID Type
DIRQTYA	Number of Directories for Annual Delivery
LD1	Delivery Location Designator 1
LV1	Delivery Location Value 1
LD2	Delivery Location Designator 2
LV2	Delivery Location Value 2
LD3	Delivery Location Designator 3
LV3	Delivery Location Value 3
N/A	Directory Type List

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **S&E Section**, the following fields may be returned if the information is available in the database:

SERVICE AND EQUIPMENT (S&E) SECTION

Field Code	Field Name
Hunting Group Identifier List	
HID	Hunting Group Identifier
TERS	Terminal Number
TLI	Telephone Line Identifier
HNTYP	Hunt Type
Hunting Sequence List	
HTSEQ	Hunt Sequence
NOTYP	Number Type
HTN	Hunting Telephone Number
Working TN Information	
WTN	Working Telephone Number
FPI	Freeze PIC Indicator
PIC	Inter-LATA Pre-subscription Indicator Code
LPIC	Intra-LATA Pre-subscription Indicator Code
ECCKT	Exchange Company Circuit ID
CCNA	Customer Carrier Name Abbreviation
HID	Hunting Group Identifier
TERS	Terminal Number
PULSE	Type of Pulsing
Blocking List	
BLOCK	Blocking List

SSIG Start Signaling

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Field Code	Field Name
Feature Item	
FEATURE	Feature Codes
Feature Detail	
FEATURE DETAIL	Feature Detail
DID List	
LTLI	Lead Telephone Line Identifier
DO	DID Digits Out
TKQ	Trunk Quantity
TKID	Trunk Identifier
RIN	Route Index Number
TGN	Trunk Group Number
SSIG	Start Signaling
PULSE	Type of Pulsing
PSO	Pending Service Order Indicator

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTING DATA SECTION BLOCK (Unparsed Data)

DIRECTORY SECTION DATA BLOCK (Unparsed Data)

BILLING SECTION DATA BLOCK (Unparsed Data)

S&E SECTION DATA BLOCK (Unparsed Data)

PORTED LINE DATA BLOCK (Unparsed Data)

RELATED ACCOUNT DATA BLOCK (Unparsed Data)

BILLING TRANSFER DATA BLOCK (Unparsed Data)

COMPETITIVE ACTIVITY DATA BLOCK (Unparsed Data)

REMARKS DATA BLOCK (Unparsed Data)

CSI & Listings Report - Input Screen (AT&T Southeast Region)

Verigate CSI Inquiry

Service Center:

Area (AT&T Southeast Region only):

Inquiry Type: CSI Only
 Listing(s) for TN Only
 Listing(s) Parsed Data Only
 Both-CSI Plus Listings

TN Type: ATN (All Regions)
 AN (AT&T Southeast Region only)
 WTN (AT&T East, AT&T Midwest, AT&T Southwest & AT&T West Regions only)

TN:

Letter of Authorization on file? (AGAATH): Yes
 No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

CSI & Listings Report - Output Screen (AT&T Southeast Region)

```
Listing Section
End User Location
Service Address House Number (SANO): 6621
Service Address Street Directional Prefix (SASD): S
Service Address Street Name (SASN): ORANGE
Service Address Street Type (SATH): AV
End User Name (NAME): A1 24 Hour Locksmith And Lock
City (CITY): ORL
Postal Zip Code (ZIP): 32809

Listed Address
Listed Address Locality (LALOC): Orlando
Standard Industrial Classification (SIC): 7699

Listed Name
Record Type (RTY): LML
Direct Mail List (DML): Y
Listing Type (LTY): 1
Type of Account (TOA): B
Style Code (STYC): SL
Listing Name Last (LNLN): A1
Listing Name First (LNFN): 24 Hour Locksmith And Lock
Yellow Page Handling Code (YPH): 067570
Listing Telephone Number (LTN): 407-251-1049

Listing Section Data Block:
---LIST
LN (OCLS) A1; 24 HOUR LOCKSMITH
AND LOCK
LA , ORLANDO
SA 6621 S ORANGE AV, ORL
DZIP 32809
YPH 067570
```

```
Listing Section
End User Location
Service Address House Number (SANO): 1460
Service Address Street Name (SASN): GEMINI
Service Address Street Type (SATH): BLVD
End User Name (NAME): Test Account
City (CITY): ORL
Postal Zip Code (ZIP): 32837

Listed Address
Listed Address Street Name (LASN): Gemini
Listed Address Street Type (LATH): Blvd
Listed Address Locality (LALOC): Orl
Listed Address Number (LANO): 1460
Standard Industrial Classification (SIC): 7999

Listed Name
Record Type (RTY): LML
Listing Type (LTY): 3
Type of Account (TOA): B
Style Code (STYC): SL
Listing Name Last (LNLN): Test
Listing Name First (LNFN): Account
Yellow Page Handling Code (YPH): 999001
Listing Telephone Number (LTN): 407-251-1849

Listing Section Data Block:
---LIST
NP (NON-PUB) TEST; ACCOUNT
LA 1460 GEMINI BLVD, ORL
SA 1460 GEMINI BLVD, ORL
DZIP 32837
YPH 999001
```


CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry (CSI & Listings) (AT&T Southeast Region)

```

Directory Type List
Directory ID Type (DIRTYP): W
Number of Directories for Annual Delivery (DIRQTYA): 0

Directory Type List
Directory ID Type (DIRTYP): Y
Number of Directories for Annual Delivery (DIRQTYA): 0
Directory Section Data Block:
---DIR
DEL A0, 00

Billing Section Data Block:
---BILL
BN1 BELLSOUTH TEST ACCT
BA2 ATTN: ERIC PASCHAL
BA3 RM 27M40
BA4 675 W PEACHTREE ST
PO ATLANTA GA 30375
TAX NNNN
TAR 000,901
BTN 904 Q84-5010-010
MAN R9990
CI
RESH R9990
SS 000-00-0000;N
ZPTX Y
CC [KNOWN GOOD CREDIT]
DDI [DATE(20050320)]

Service & Equipment Section
Working TN Information
Working Telephone Number (WTN): 000-000-0000
Feature

```

```

Service & Equipment Section
Working TN Information
Working Telephone Number (WTN): 000-000-0000
Feature
Feature (FEATURE): NPU
Feature Detail (FEATURE DETAIL):
/SED 03-28-05
/ZSER 3C10000001

Working TN Information
Working Telephone Number (WTN): 407-251-1309
InterLATA Presubscription Indicator Code (PIC): NONE
IntraLATA Presubscription Indicator Code (LPIC): NONE
Feature
Feature (FEATURE): MFB
Feature Detail (FEATURE DETAIL):
/TN 407 251-1309
/PIC NONE
/LPIC NONE
/PCA 00, 04-10-02
/LPCA 00, 04-10-02
/EXK 407 240
/TTRA 407 240
/LRN 4072400000
/ZLCP K
/NMC
/SED 03-28-05
/ZSER 4310000002
Feature (FEATURE): LNPCX
Feature Detail (FEATURE DETAIL):
/TN 407 251-1309
/SED 03-28-05
/ZSER 4A10000003
Feature (FEATURE): RESCN
Feature Detail (FEATURE DETAIL):

```

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)
CSI Inquiry (CSI & Listings) (AT&T Southeast Region)

13

```

/ TAX X00/ RATE 37.44
1 ESM /TN 407 251-1849/SED 03-28-05
/2SER 661000007
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.61
1 ESX /TN 407 251-1849/SED 03-28-05
/2SER 601000008
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.61
1 ETET1 /TN 407 251-1849/SED 03-28-05
/2SER 741000009
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE NR
1 LNPCX /TN 407 251-1849/SED 03-28-05
/2SER 7B100000A
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE NR
1 RESCN /TN 407 251-1849
/2RCI BELLSOUTH TEST ACCT,
CAROLYN WHELESS, 215 405-
4434/SED 03-28-05
/2SER 97100000E
/ UCAT P/ ECAT G/ DATE 050328
/ TAX X00/ RATE NR
1 92R /TN 407 251-1849/SED 03-28-05
/2SER 89100000C
/ UCAT P/ ECAT G/ DATE 020410
/ TAX X00/ RATE 6.83

Competitive Activity Section Data Block:
---COMPLETED ACTIVITY
4072511849RC 04-25-09 RATECHANGE 04-26-09
4072511849RC 04-01-09 RATECHANGE 04-19-09
CYSPRMM7 03-28-05 053630C5PRMM 04-01-05 3633
OTN=4072511849849
```

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Report & Listings Report (Both) (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

CSI Report & Listings Report (Both) (AT&T Midwest, AT&T Southwest, and AT&T West Regions)

This option will give the user both the CSI Report and the Listings Report (described above) all in one request by TN.



Note:

For AT&T Midwest, AT&T Southwest, and AT&T West Regions, if an ATN (Account Telephone Number) is entered for a Customer Service Inquiry and the account data exceeds 1000 WTNs or services, the user will receive a message that says "Account Exceeds Maximum Size Limit". The user should call the Local Service Center for further assistance.

If the user requests an ATN account that has more than 20 records, the report will be returned to the user in groups of 20 records. The user will be able to maneuver between groups of 20 Services/Listings by selecting the **Previous 20 Records** and **Next 20 Records** buttons.

CSI & Listings Report – Input Screen (AT&T 12-State Regions)

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CSI & Listings Report – Output Screen (AT&T 12-State Regions)

Verigate CSI and Listings Report

Next 20 Records

Account Section

General Account Information:
 Account Telephone Number (ATN): 618-656-1514
 Customer Code (CUNCODE): 191
 RSCP Indicator (RSCPInd): N
 Class of Service (CS): 1BB
 End-User Name (NAME): R; P LUMBER CO INC-- (PRE)
 Type of Service (TOS): 1---
 Standard Industrial Classification (SIC): 5031

Account Service Address Information:
 Service Address Number (SAND): 514
 Service Address Street Directional Prefix (SASD): E
 Service Address Street Name (SASN): VANDALIA
 Location Designator 1 (LD1): FLR
 Location Value 1 (LV1): 1
 Additional Address Information (AAI): DES FRT
 City (CITY): EDWRD SVL
 State (STATE): IL
 Zip Code (ZIP): 62025

FEATURE INFORMATION SECTION		
Feature	Feature Detail	Feature Description
TN	6186561514191	Telephone Number
CUST_CD	191	Description is not available
CLSV_ID5		Description is not available
EXCH_EWH		Description is not available
NOCN	9329	Description is not available
SIC	5031	Description is not available
DZIP	62025	Description is not available

CSI Summary Report (AT&T Southwest Region only)

Whenever a user runs an ATN transaction and selects one of the 5 states in AT&T Southwest Region (AR, KS, MO, OK or TX), **Enhanced Verigate** will provide the Customer Service Information Summary screen to the user. This Summary Screen will appear whether the Telephone Number entered is a WTN or an ATN. The information on this screen will contain the ATN (MBTN), Input TN, Total Bill-ons, Total WTNs and Total Calling Cards, along with a **Consolidated CSR** button and a **MBTN CSR** button in the heading portion. In the body of the summary it will have columns for Bill-ons, WTNs, Trunks and Calling Cards. This information will be provided on a summary report if the total working telephone numbers does not exceed 1000.

The CSI Summary transaction provides a summary of Bill-on account numbers, Calling Card numbers and Trunks associated with a specific ATN/MBTN. Bill-on account numbers are additional accounts that are billed onto the ATN/MBTN. The Bill-on account numbers are 16-digits, which consist of the 10-digit ATN, the 3-digit customer code and the 3-digit Bill-on code. Multiple Bill-on account numbers may be associated with a particular ATN/MBTN. A Bill-on account number returned on a CSI Summary response may be selected to receive a CSI/

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Summary Report (AT&T Southwest Region only)

Listings response containing customer information for all the WTNs associated with the Bill-on account number.

From the Customer Service Information Summary Screen the user has the following options:

Select **Consolidated CSR** button and receive all the WTNs/Services associated with the ATN (MBTN) and those associated to Bill-ons for that customer. By selecting the **Consolidated CSR** button all the services listed on the Summary Screen will be returned in one report.

Select **MBTN CSR** button and receive all the WTNs associated with the ATN/MBTN for the customer. By selecting the **MBTN CSR** button, only the WTNs/Services associated to the ATN will be returned. Those associated to any Bill-ons on the account will not be returned on this report.

Select the Bill-on to retrieve all the data for the WTNs/Services associated with that particular Bill-on. This is accomplished by simply clicking on the Bill-on from the Summary screen.

Select a WTN from the WTNs column and receive the response for that one WTN selected. This is available for all WTNs returned on the Summary Screen, those associated with the Bill-ons and those associated with the MBTN.

CSI Summary Report – Output Screen (AT&T Southwest Region Only)

Bill-Ons	WTNs	Trunks	Calling Cards
3145670067766397	314-567-0067 314-567-3660	5673140067 01 5673143660 01	

The **CSI Summary** transaction report returned would consist of the following:

- **BILLON**: Identifies the additional account numbers that are billed onto an ATN.
- **WTN**: Working Telephone Number
- **Trunk**: Identifies the trunks associated with an account.
- **Calling Card**: Identifies the calling card numbers associated with an account.



Note:

*If the user selects a Bill-on from the summary screen to view the Bill-on account, that Bill-on will be returned in a **BILLON** field on the CSI response in the Account Level Information Section.*

OBF Block Field Values

Value	Description	Usage
A	No collect /3 rd party	Valid all regions
B	No 3 rd party	Valid all regions
C	No collect	Valid all regions (includes AT&T Midwest Region)
F	No 1+, 0+Local	Toll restriction/blocking including 900/976. Valid all regions
G	No 011 (International)	Valid for business classes of service only. (Not valid if SC1 = NV)
H	No Directory Assistance Call Completion (DACC)	No DACC or Express Call Completion – only in regions where tariff allows. (AT&T Southwest Region)
K	No 976	AT&T 12-State will support combination of KM for combined 900/976 request. (Not valid if SC1 = NV)
M	No 900	AT&T 12-State will support combination of KM for combined 900/976 request.
N	No Casual Calling	Deny 101xxxx - dial around, access or company code dialing. Valid for AT&T Southwest Region.
S	No 976, 900-030, 900-505	General audience live or recorded, or harmful matter – only available if SC1 = CA and only valid with residence Class of Service.
T	No 900-303	Harmful matter, only available if SC1 = CA and only valid with residence Class of Service.



Note:

Where tariffs allow AT&T 12-State will support OBF Block field guidelines, however, specific-blocking elements may vary from region to region based on tariff offering. AT&T Midwest Region will only support the BLOCK field for request of OBF values A, B, C, F, G, K or M.

CSI Inquiry Listings Parsed Data Only (AT&T Southeast Region)

The following fields are the input fields for this transaction:

Field Code	Field Name	Condition
AGAUTH	Agency Authorization	Required
AREA	Area/Geographic Location	Required
AN	Account Number	Conditional
ATN	Account Telephone Number	Conditional
TN	Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The following fields may be returned if the information is available in the database:

IDENTIFICATION SECTION

Field Code	Field Name
AN	Account Number
ATN	Account Telephone Number
CCNA	Customer Carrier Name Abbreviation
TOA	Type of Account
TOS	Type of Service

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

LISTING SECTION

Field Code	Field Name
NAME	End User Name
SANO	Service Address Number
SASD	Service Address Street Directional Prefix
SASF	Service Address Number Suffix
SASN	Service Address Street Name
SASS	Service Address Street Directional Suffix
SATH	Service Address Street Type
AAI	Additional Address Information
NAME	End User Name
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
CITY	City
STATE	State/Providence
ZIP	Zip Code
ORDN	Ordinance Number
RTY	Record Type
ALI	Alpha/Numeric Listing Identifier Code
DML	Direct Mail List
LTY	Listing Type
TOA	Type of Account
BRO	Business/Residence Placement Override
STYC	Style Code
DOI	Degree of Indent

CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

CSI Inquiry Listings Parsed Data Only (AT&T Southeast Region)

13

Field Code	Field Name
LNPL	Listed Name Placement
LNLN	Listed Name Last
LNFN	Listed Name First
DLNM	Dual Name Listing
NICK	Listing Nickname
TL	Title of Lineage
TITLE1	Title of Address 1
TITLE2	Title of Address 2
PLA	Place Listing As
DES	Designation
WPP	White Page Products
DIRNAME	Directory Name
DIRSUB	Directory Subsection
YPH	Yellow Page Header
ADI	Address Indicator
LTN	Listing Telephone Number
NSTN	Non Standard Telephone Number
FATN	File After Telephone Number
FAINFO	File After Information
SO	Sequence Override
PLTN	Prior Level Telephone Number
LVL	Level of Indent
PLAINFO	Prior Level File After Information
PLFATN	Prior Level File After Telephone Number
PLINFO	Prior Level Information
PLS	Prior Level Status
PLSO	Prior Level Sequence Override
LTXNUM	Listing Text Number Counter
LTXTY	Listing Text Type
LPHRASE	Listing Phrase

Field Code	Field Name
LTEXT	Line of Text
LALOC	Listing Address Locality
LANO	Listing Address House Number
LAPR	Listing Address Prefix
LASD	Listing Address Street Directional
LASF	Listing Address House Number Suffix
LASN	Listing Address Street Name
LASS	Listing Address Street Suffix
LAST	Listing Address State/Providence
LATH	Listing Address Thoroughfare
SIC	Standard Industry Classification

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

DIRECTORY SECTION

Field Code	Field Name
DDAPR	Delivery Address House Prefix
NAMEDEL	Delivery Name
DDANO	Delivery Address House Number
DDASF	Delivery Address House Number Suffix
DDASD	Delivery Address Street Directional
DDASN	Delivery Address Street Name
DDATH	Delivery Address Thoroughfare
DDASS	Delivery Address Street Suffix
LD1	Location Designator 1
LV1	Location Value 1
LD2	Location Designator 2
LV2	Location Value 2
LD3	Location Designator 3
LV3	Location Value 3
N/A	Directory Type List
DIRTYP	Directory ID Type
DIRQTYA	Number of Directories for Annual Delivery


Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CSI Listings for Parsed Data Only - Input Screen (AT&T Southeast Region)

The screenshot shows the Verigate CSI Inquiry input screen. The Verigate logo is in the top left, and "CSI Inquiry" is in the top right. The form includes the following fields and options:

- Service Center:** A dropdown menu.
- Area (AT&T Southeast Region only):** A dropdown menu with "FL" selected.
- Inquiry Type:** Radio buttons for:
 - CSI Only
 - Listing(s) for TN Only
 - Listing(s) Parsed Data Only (selected)
 - Both-CSI Plus Listings
- TN Type:** Radio buttons for:
 - ATN (All Regions) (selected)
 - AN (AT&T Southeast Region only)
 - WTN (AT&T East, AT&T Midwest, AT&T Southwest & AT&T West Regions only)
- TN:** Input fields containing "407", "251", "1849", and an empty field.
- Letter of Authorization on file? (AGAUTH):** Radio buttons for "Yes" (selected) and "No".
- WARNING:** A box containing the text: "CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement."
- Buttons:** "Retrieve CSI Info" and "Reset".

CSI Listings for Parsed Data Only - Output Screen (AT&T Southeast Region)

	<i>CSI Inquiry</i>
<p>Identification Section</p> <p>Account Telephone Number (ATN): 407-251-1849 Class of Service (CS): 1FB Type of Service (TOS): 1 Customer Carrier Name Abbreviation (CCNA): ZXL</p>	
<p>Listing Section</p> <p>End User Location</p> <p>Service Address House Number (SANO): 1460 Service Address Street Name (SASN): GEMINI Service Address Street Type (SATH): BLVD End User Name (NAME): Test Account City (CITY): ORL Postal Zip Code (ZIP): 32837</p>	
<p>Listed Address</p> <p>Listed Address Street Name (LASN): Gemini Listed Address Street Type (LATH): Blvd Listed Address Locality (LALOC): Orl Listed Address Number (LANO): 1460 Standard Industrial Classification (SIC): 7999</p>	
<p>Listed Name</p> <p>Record Type (RTY): LML Listing Type (LTY): 3 Type of Account (TOA): B Style Code (STYC): SL Listing Name Last (LNLN): Test</p>	
<p>Listed Name</p> <p>Record Type (RTY): LML Listing Type (LTY): 3 Type of Account (TOA): B Style Code (STYC): SL Listing Name Last (LNLN): Test Listing Name First (LNFN): Account Yellow Page Handling Code (YPH): 999001 Listing Telephone Number (LTN): 407-251-1849</p>	
<p>Directory Type List</p> <p>Directory ID Type (DIRTYP): W Number of Directories for Annual Delivery (DIRQTYA): 0</p>	
<p>Directory Type List</p> <p>Directory ID Type (DIRTYP): Y Number of Directories for Annual Delivery (DIRQTYA): 0</p>	
<hr/> <p>TXNUM:dn1429263666063j D/T Sent:200906101134AM</p> <p>© 2002-2008 AT&T Knowledge Ventures. All Rights Reserved.</p>	

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATEAREA
AGAUTH	AGAUTH ST
BILLING SECTION	BILLING DATA
BILLING TRANSFER SECTION	BILLING TRANSFER DATA
COMPETITIVE ACTIVITY SECTION	COMPACT DATA
DIRECTORY SECTION	DIRECTORY DATA
IDENTIFICATION SECTION	IDENT DATA
LISTING SECTION	LISTING DATA
NAME	CSR NAME
NAMEDEL	NAME DEL
PORTED LINE SECTION	PORTED OUT LINE DATA
RELATED ACCOUNT SECTION	RELATED ACCOUNT DATA
REMARKS SECTION	REMARKS DATA
S&E SECTION	SERVEQUIPDATA
TRAFFIC SECTION	TRAFFIC DATA

The TN field is used in Verigate, but NOT in XML.



Note:

An alpha is only allowed in the 4th position when the telephone number is an account number.

TN will only be returned on the response when the information is available in the database.

Valid Format: Account Telephone Number Format = NPANXXLLLL

NPA = area code

NXX = exchange

LLLL = 4-digit number

Account Number Format = NPANXXLLLL

NPA = area code

NXX = exchange

LLLL = 4-digit number

Account Number Format = NPANXXLLLLCCC

NPA = area code

NXX = exchange

LLLL = 4-digit number

CCC = Customer Code

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CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

CHAPTER 14 - DIRECTORY LISTING (DL) INQUIRY

Overview

The **Directory Listing Inquiry** is used to retrieve Directory Listing information by submitting an Account Telephone Number (ATN).



Note:

The DL response is pulled from each regional listing database. The information that is available in these databases will be returned on the pre-ordering DL response. Pre-ordering offers a CSI/Listing Inquiry that contains listing information as well. The CSI/Listing Inquiry data is pulled from the main billing/ordering database. The DL Inquiry may contain additional information that is not available from the CSI/Listing database. For all regions, the Directory Listing response does not include directory advertising purchased by the End User from AT&T Advertising Solutions.

Directory Listing Inquiry can be accessed from the Main Menu.

To start the **Directory Listing Inquiry** the user must input the following information:

Service Center (SC1): A state code for the inquiry must be selected from the drop down list.

Account Telephone Number (ATN): An Account Telephone Number must be entered to retrieve a Directory Listing response. This response will consist of all the listings associated with the ATN up to 1000 Listings.



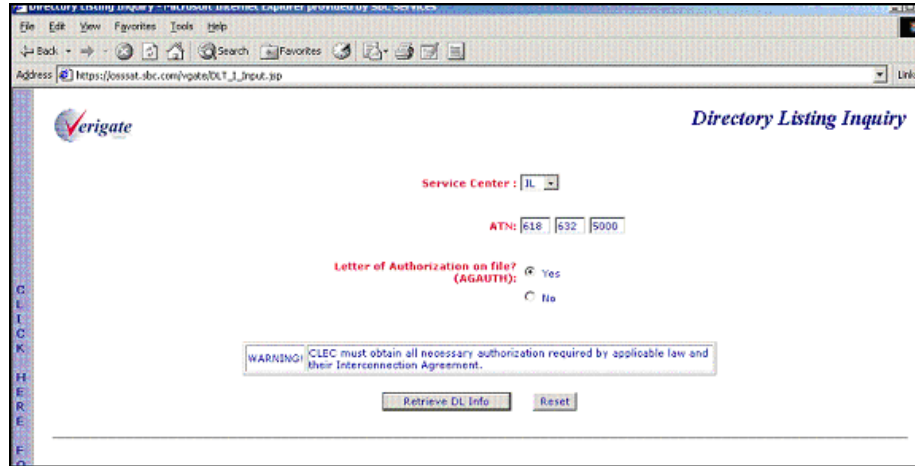
Note:

If the TN entered is not an ATN, an error message will be returned stating that the TN entered is not an ATN, please enter the ATN.

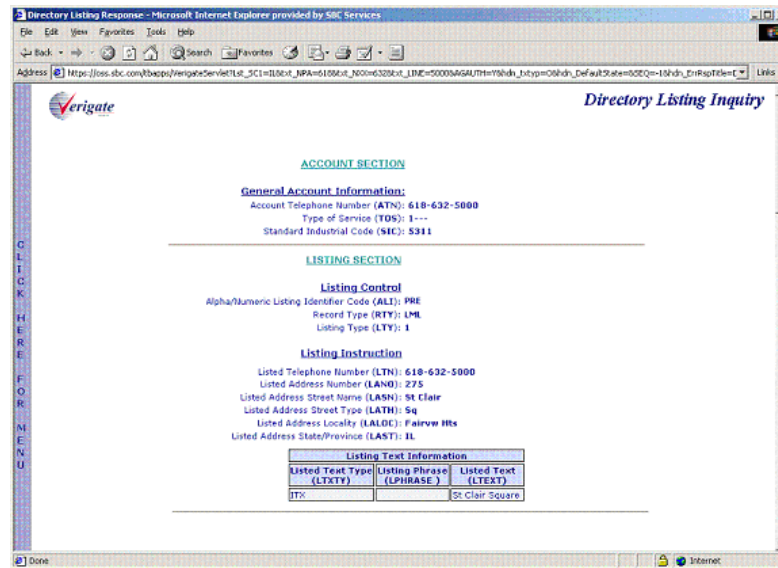
Letter of Authorization on File (AGAATH)? The user has two (2) options: **Yes** and **No**. Select **Yes** when the user has obtained all necessary authorization required by applicable law and their Interconnection Agreement. Select **No** when the user has not obtained all necessary authorization required by applicable law and their Interconnection Agreement.

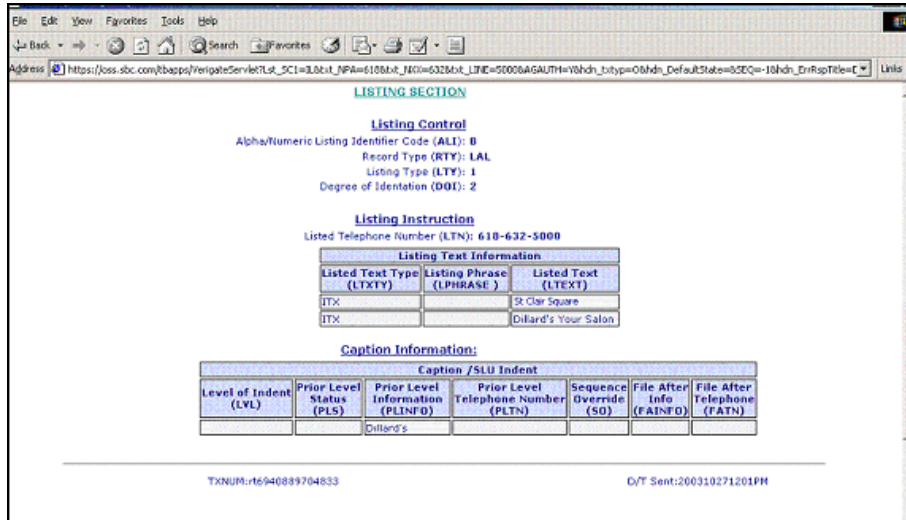
Click on the **Retrieve DL Info** button.

Directory Listing Inquiry - Input Screen



Directory Listing Response – Output Screen





Directory Listing Response Section Information

The information returned on the Directory Listing Response will be divided into sections.

Account Information Section

This section will include the basic account information which may include ATN (Account Telephone Number), TOS (Type of Service) and SIC (Standard Industrial Codes).

Directory Delivery Information Section

The directory and directory delivery information that is available for the account will be returned in this section.

Listing Information Section

All the available listing information for the account will be returned in this section in parsed OBF and Non-OBF fields. This will include the Listed Address Information. Multiple listing information sections could be returned depending on the account requested.

**Note:**

The codes in parenthesis are the OBF and NON-OBF Field Names. These fields will only be returned on the DL response when the information is available in the database.

In the **Account Section**, the following fields may be returned if the information is available in the database.

Field Code	Field Name
ATN	Account Telephone Number
TOS	Type of Service
SIC	Standard Industrial Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Directory Delivery Information Section**, the following fields may be returned if the information is available in the database.

Field Code	Field Name
DIRTYP	Directory ID Type
DIRQTYA	Number of Directories for Annual Delivery
DIRQTY	Number of Directory Type Segments
DDAPR	Delivery Address Number Prefix
DDANO	Delivery Address Number
DDASF	Delivery Address Number Suffix
DDASN	Delivery Address Street Name
DDASD	Delivery Address Street Directional Prefix
DDATH	Delivery Address Street Type
DDASS	Delivery Address Street Directional Suffix
DDLD1	Delivery Address Location Designator 1
DDL1V1	Delivery Address Location Value 1
DDLD2	Delivery Address Location Designator 2

Field Code	Field Name
DDL2	Delivery Address Location Value 2
DDL3	Delivery Address Location Designator 3
DDL3	Delivery Address Location Value 3
DDAAI	Delivery Additional Address Information
DDCITY	Delivery Address City
DDSTATE	Delivery Address State/Province
DDZIP	Delivery Address Zip Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

In the **Listing Information Section**, the following fields may return if the information is available in the database.

Field Code	Field Name
ALI	Alpha/Numeric Listing Identifier Code
RTY	Record Type
LTY	Listing Type
STYC	Style Code
TOA	Type of Account
DOI	Degree of Indent
WPP	White Page Products
YPH	Yellow Page Header
MTN	Main Telephone Number
DML	Direct Mail List
BRO	Business/Residence Placement Override
STR	Street Address Directory
DLNM	Dual Name Listing
PROF	Professional Identifier
DIRIDL	Directory ID

Field Code	Field Name
DIRSUB	Directory Subsection
OMSD	Omit from Secondary Directory
LTN	Listing Telephone Number
NSTN	Non-Standard Telephone Number
OMTN	Omit Telephone Number
DNA	Do Not Abbreviate
LNPL	Listing Name Placement
LNLN	Listed Name Last
LNFN	Listed Name First
DES	Designation
TL	Title of Lineage
TITLE1	Title of Address 1
TITLE2	Title of Address 2
TLD	Title of Lineage for Dual Name
TITLE1D	Title of Address 1 for Dual Name
TITLE2D	Title of Address 2 for Dual Name
NICK	Listing Nickname
PLA	Place Listing As
LXTY	Listing Text Type
LPHRASE	Listing Phrase
LTEXT	Listed Text
ADI	Address Indicator
LAPR	Listed Address Number Prefix
LANO	Listed Address Number
LASF	Listed Address Number Suffix
LASD	Listed Address Street Directional Prefix
LASN	Listed Address Street Name
LATH	Listed Address Street Type
LASS	Listed Address Street Directional Suffix
LALO	Listed Address Location

Field Code	Field Name
LALOC	Listed Address Locality
LAST	Listed Address State/Province
LAZC	Listed Address Zip/Postal Code
DNO	Do Not Omit
LVL	Level of Indent
PLS	Prior Level Status
PLINFO	Prior Level Information
PLTN	Prior Level Telephone Number
SO	Sequence Override
FAINFO	File After Info
FATN	File After Telephone
LEX	Local Exchange

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 15 - YELLOW PAGE HEADING (YPH) INQUIRY

Overview

The **Yellow Page Heading (YPH) Inquiry** retrieves the appropriate YPH codes by entering a SIC code, a key word or words describing the heading or YPH. This inquiry will provide the user with the ability to retrieve Yellow Page Headings for customer accounts on the CSI records.

The SIC (Standard Industrial Classification) code does not apply to AT&T Southwest Region, however AT&T West Region does provide SIC code on an YPH response. The SIC code search criteria is only valid for AT&T Midwest Region.

The only valid YPH code for AT&T Southwest Region is *SECURE*; therefore the search capability by description is not applicable.

Yellow Page Heading (YPH) Inquiry can be accessed from the Main Menu or the Address Validation Menu.

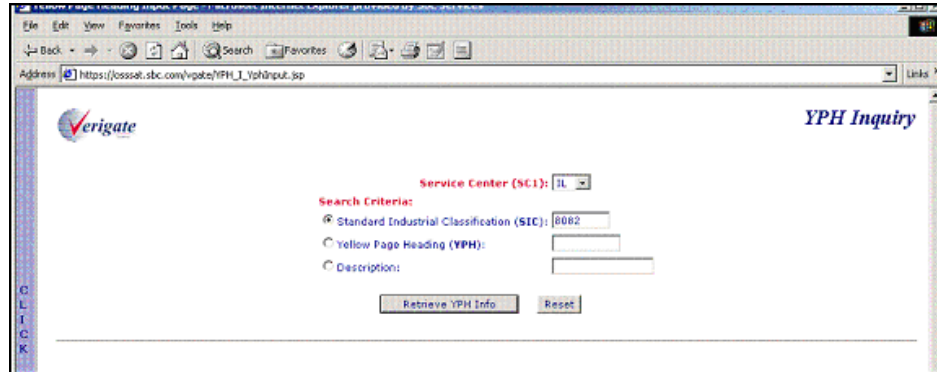
To start the Yellow Page Heading (YPH) Inquiry the user must input the following information:

- **Service Center (SC1):** The service center field is required. The state in which the end user resides is the proper entry for all SC1 fields.
- **Search Criteria:** One of the following:
 - Standard Industrial Classification (SIC)
 - Yellow Page Heading (YPH)
 - English Description

Select the **Retrieve YPH Info** button.

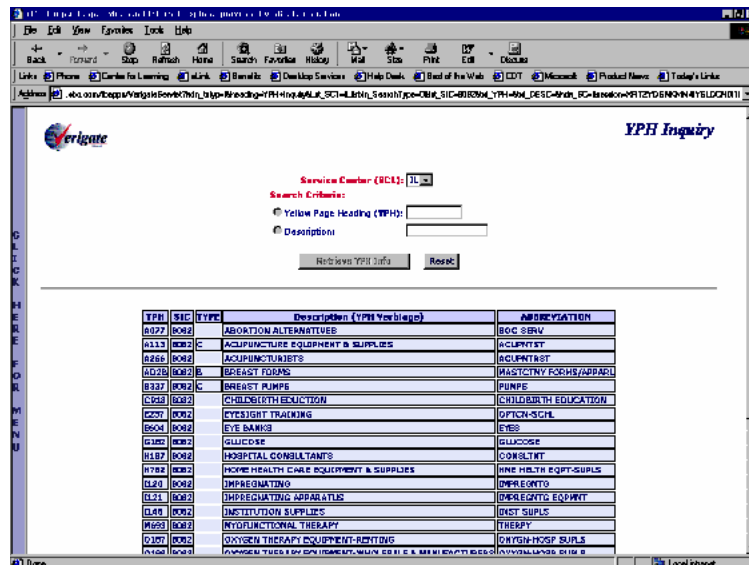
Yellow Page Heading (YPH) Inquiry – Input Screen

After selecting the **Yellow Page Heading Inquiry** from the Main Menu or the Address Validation menu, the user will receive the input screen needed for the YPH request. Below is an example.



Yellow Page Heading (YPH) Inquiry – Output Screen

After submitting the YPH request, the user will receive the output screen. Below is an example.



The following columns of information will be returned to the user on the screen:

- YPH Code
- SIC Code

- **Type** (Type will not appear for all YPHs)
- **Description** (YPH Verbiage)
- **Abbreviation**



Note:

Type will appear for all regions with the exception of the Southwest. The values returned in Type are the following:

- *BUS = Business to Business*
- *CON = Consumer*
- *DUA = Dual (Business and Consumer)*
- *EXC = Exclusive*

CHAPTER 16 - RATE GROUP INQUIRY

Overview

Rate Group Inquiry allows the user the option of obtaining the Rate Group. The Rate Group information represents the rate group associated with the telephone number requested in the tariffs. A rate group is determined by the size of the exchange.

Rate Group Inquiry can be accessed from the Main Menu or the Address Validation Menu.

To start the Rate Group Inquiry, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

Smaller exchanges are in the lower numbered (or lower lettered) rate groups and the larger exchanges are in the higher numbered rate groups. For pricing information, please refer to the tariffs.

Select the **Retrieve Rate Group Info** button.

Rate Group Inquiry – Input Screen

After selecting the **Rate Group Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the rate group request. Below is an example.

Rate Group Inquiry – Output Screen

After submitting the rate group request, the user will receive the output screen. Below is an example.

CHAPTER 17 - NUMBER POOLING INQUIRY

Overview

Number Pooling Inquiry allows the user the option to check if an NPANXXX or a Working Telephone Number (WTN) has been pooled. The system will return the Pooled Status (POOLSTAT) which indicates whether the NPANXXX or the WTN is pooled or not. Y= Yes, N = No.

Number Pooling Inquiry can be accessed from the Main Menu or the Address Validation Menu.

To start the **Number Pooling Inquiry**, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
NPA/NXX/X	Number Plan Area/Number Telephone Prefix/Thousand Block	Conditional
WTN	Working Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



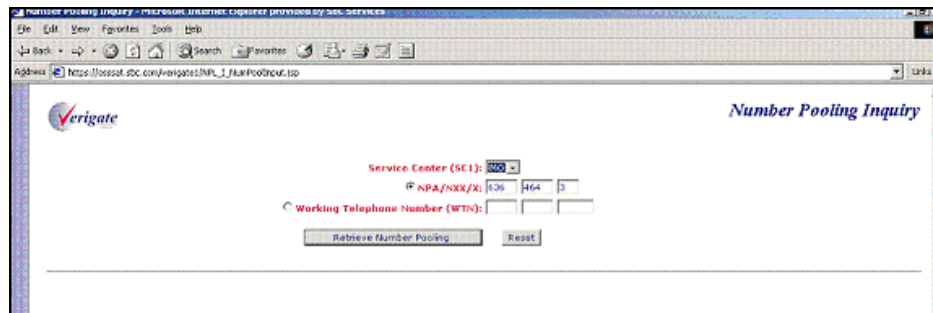
Note:

Working Telephone Number (WTN) must be served by an AT&T-owned switch.

Select the **Retrieve Number Pooling** button.

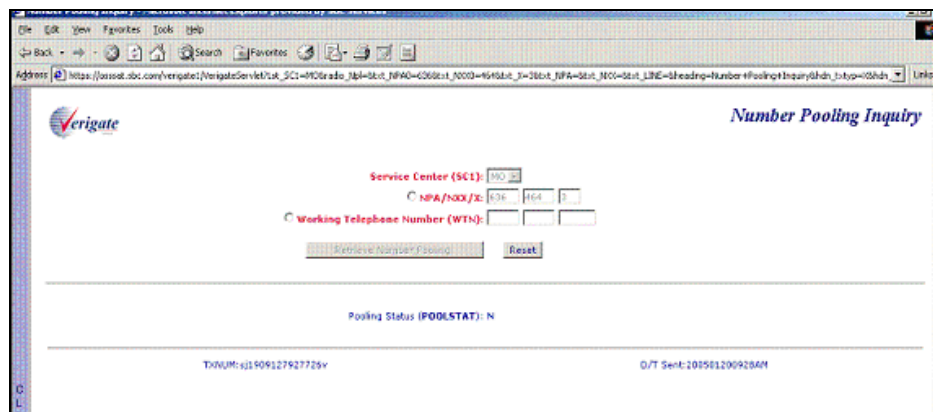
Number Pooling Inquiry – Input Screen

After selecting the **Number Pooling Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the number pooling request. Below is an example.



Number Pooling Inquiry – Output Screen

After submitting the number pooling request, the user will receive the output screen. Below is an example.



CHAPTER 18 - REMOTE ACCESS TO CALL FORWARDING (RACF) INQUIRY

Overview

Remote Access to Call Forwarding (RACF) Inquiry allows the user the option of obtaining the Remote Access to Call Forwarding telephone number needed to initiate the Remote Access to Call Forwarding service on live accounts only. The RACF telephone number is the access telephone number associated with the working telephone number for remote access to call forwarding feature.

Remote Call Forwarding (RACF) Inquiry can be accessed from the Main Menu or the Address Validation Menu.

To start the **Remote Call Forwarding RACF Inquiry**, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Working Telephone Number (WTN) must be served by an AT&T-owned switch. Select the **Retrieve RACF Info** button.

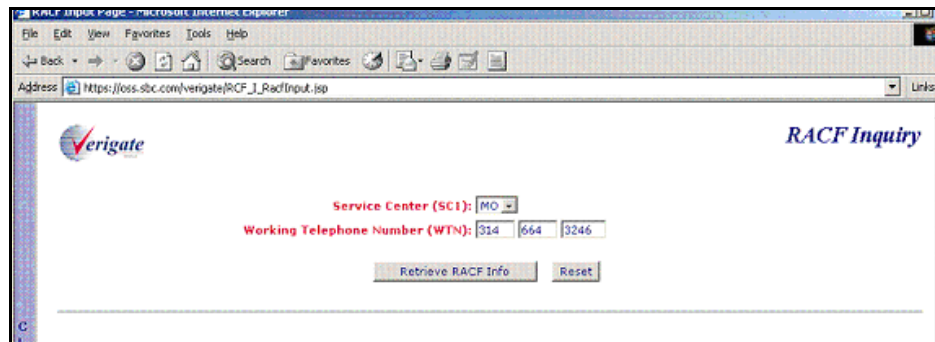
Remote Access to Call Forwarding (RACF) Inquiry – Input Screen

After selecting the **Remote Access to Call Forwarding (RACF) Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the RACF request. Below is an example.

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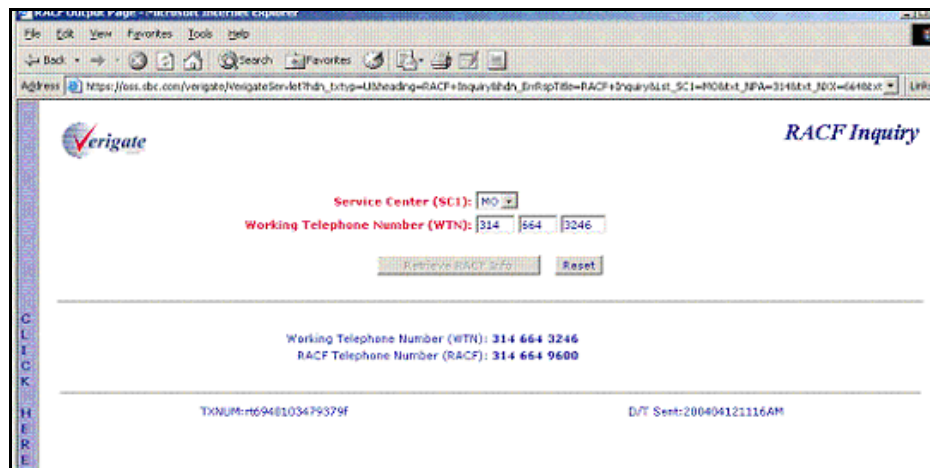
CHAPTER 18 - REMOTE ACCESS TO CALL FORWARDING (RACF) INQUIRY

Remote Access to Call Forwarding (RACF) Inquiry – Output Screen



Remote Access to Call Forwarding (RACF) Inquiry – Output Screen

After submitting the RACF request, the user will receive the output screen. Below is an example.



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CHAPTER 19 - ORDER STATUS INQUIRY

Overview

Order Status Inquiry makes it possible to view **pending** (not posted) service order data for AT&T 12-State. In the AT&T Southwest Region and AT&T West Region only, **Order Status Inquiry** makes it possible to view **posted** service order data. This is a read only function. For Order Status information about orders not supported by **Order Status Inquiry** contact the Local Service Center (LSC).

Order Status Inquiry - Pending will return service orders in a pending status from the time the service order is issued until the service order completed/posted. In AT&T Midwest Region, **Order Status Inquiry** will return a service order up to 7 days after the service order has posted. In AT&T West Region, **Order Status Inquiry** will return a service order up to 48 hours after the service order has completed. In AT&T Southwest Region, **Order Status Inquiry** will return a service order up to 24 hours after the service order has completed.

Order Status Inquiry – Posted will return service orders in a posted status in AT&T Southwest Region and AT&T West Region service centers (CA, NV, AR, KS, MO, OK and TX only) for three years plus the current year. For example, during the year 2004, posted service orders will be available for 2003, 2002, 2001 as well as 2004.

Order Status Inquiry can be accessed from the Main Menu. The Order Status Service Order Selection screen is the entry point where search criteria is defined to retrieve pending or posted service order data for which the user wishes to retrieve information.

Order Status Inquiry has three functions available:

- **Order Status Service Order List:** Displays a list of pending and/or posted service orders that meet the selection criteria defined in the Order Status Service Order Selection screen.
- **Order Status Service Order Detail:** Displays detailed information for a pending or posted service order defined in the Order Status Service Order Selection screen and selected from the Order Status Service Order List screen.
- **Feature Look Up:** Displays the English description for the Universal Service Order Codes (USOCs) and Field Identifiers (FIDs) on a service order.

A security level to restrict access from the Order Status Service Order Detail screen is available on the 12-State Uniform Competitive Local Exchange Carrier (CLEC) Account Profile. Submitting a security level request will keep a user from being able to view the service order detail screen. Contact your account manager or the IS Call Center with questions.

Order Status Service Order Selection - Input Screen

To initiate a pending and/or posted service order search, click on **Order Status Inquiry** on the Main Menu of **Enhanced Verigate**. The Order Status Service Order Selection screen will be displayed. This screen provides a selection point for retrieving an Order Status Service Order List of pending and/or posted service orders.

This screen is used to define the pending and/or posted service order(s) for which the user wishes to retrieve information. The Order Status Service Order Selection screen has three sections: Service Center, Service Order Type and Search Criteria.

Service centers available to search for pending service orders are Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin. Service centers available to search for posted service orders are Arkansas, California, Kansas, Missouri, Nevada, Oklahoma and

Texas. The service center must be selected with the service center code where the end user resides.

Pending service order searches may be performed by Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON) or Company Code 2 (CC2). In AT&T Southwest Region service centers (AR, KS, MO, OK or TX) and AT&T West Region (CA or NV), the user may perform a pending service order search by Circuit ID (ECCKT).

Posted service order searches may be performed by Service Order Number (SON), Purchase Order Number (PON), Working Telephone Number/Account Telephone Number (WTN/ATN) or Company Code 2 (CC2). In AT&T Southwest Region service centers (AR, KS, MO, OK or TX) and in AT&T West Region (CA or NV), the user may perform a posted service order search by Circuit ID (ECCKT).



Note:

Both pending and posted orders can be searched at the same time in AT&T Southwest Region and AT&T West Region service centers only.

Service Center (SC1)

Service orders are stored in AT&T 12-State back end data systems in different regions. The Service Center (SC1) must be selected to determine what service center(s) to search in. Some customers may not have pending and/or posted service orders in all service centers. If this is the case they may speed up their pending and/or posted service order inquiry by limiting the search to only the applicable service centers. At least one service center must be selected to complete a search. To select a service center, click in the check box to the left of the desired service center. Multiple service centers may be selected by clicking on additional check boxes to the left of each service center. To clear all selections, click on the **Reset Service Center** button. Another option is to click in the check box again to un-select the service center(s) chosen. The service center and the company code must be a valid combination.



Note:

When searching multiple service centers, the user should only select the service centers they are wishing to search in. The more service centers selected, the response time will be impacted.

Region (REGION)

The Region field can be used to narrow down the region to search in when the user has chosen Texas (TX) as the service center. The available regions to search are Dallas (TXDA), Houston (TXHO) and San Antonio (TXSA). To select a region, click in the check box to the left of the desired region. Multiple regions may be selected by clicking on additional check boxes to the left of each service center. To clear all selections, click on the **Reset Service Center** button. Another option is to click in the check box again to un-select the region chosen. If the service center is Texas and no region is selected, all three regions in Texas will be searched. If a region is selected, whether or not Texas is selected, the region selected will determine where to search in Texas. To help determine what region to search in, see the Region Reference Chart below.

TXDA (Dallas)

Area Code	Major Cities
214	Dallas area (overlays with 469 and 972)
430	Longview area (overlays with 903)
469	Dallas area (overlays with 214 and 972)
682	Fort Worth, Arlington, Grandview, Weatherford and Rhome (overlays with 817)
817	Fort Worth, Arlington, Grandview, Weatherford and Rhome (overlays with 682)
903	Tyler, Longview and Northeastern Texas
940	Wichita Falls, Denton and North Central Texas
972	Dallas area (overlays with 214 and 469)

TXHO (Houston)

Area Code	Major Cities
281	Houston area (overlays with 713 and 832)
409	Beaumont, Galveston, Port Arthur, Jasper and South-eastern Texas
713	Houston area (overlays with 281 and 832)
832	Houston area (overlays with 281 and 713)
936	Nacogdoches, Lufkin Conroe, Huntsville, Central and Southeastern Texas
979	Bryan, Bay City, College Station, Lake Jackson and Southeastern Texas

TXSA (San Antonio)

Area Code	Major Cities
210	San Antonio area
254	Waco and North Central Texas
325	Abilene, San Angelo, Brownwood, Sweetwater and Eastern Texas (overlays with 432 and 915)
361	Corpus Christi and Southeastern Texas
432	Midland, Termnal, Odessa, Alpine, Pecos, Fort Stockton and Central Texas (overlays with 325 and 915)
512	Lampasas, Bastrop and Milam (overlays with 737 in Austin and San Marcos)
737	Austin, San Marcos and Georgetown (overlays with 512)
806	Amarillo and Northern Texas
817	Fort Worth, Arlington, Grandview Weatherford and Rhome (overlays with 682)
830	Uvalde, New Braunfels, Kerrville and Southwest Texas
915	El Paso, Faben, Del City and Western Texas (overlays with 325 and 432)
956	Laredo, Brownsville, McAllen and Southern Texas

Service Order Type (SOTYP)

To perform a service order search, the user must define the Service Order Type. In **Order Status Inquiry**, the default is pending.

Pending Service Orders

The check box to the left of Service Order Type, Pending will be filled in. In all service centers, only pending service orders can be searched with the exception of AT&T Southwest Region and AT&T West Region service centers (CA, NV, AR, KS, MO, OK and TX).

Clicking in the check box to the left of this Service Order Type will request the Order Status Service Order List to display all pending orders in a pending status according to the given search criteria.



Note:

In AT&T Southwest Region and AT&T West Region only, both pending and posted orders can be searched at the same time when both service order type check boxes have been selected.

Posted Service Orders

Clicking in the check box to the left of this Service Order Type will request the Order Status Service Order List to display all posted orders in a posted status according to the given search criteria.



Note:

Posted orders are available only in AT&T Southwest Region and AT&T West Region service centers for the past three years plus the current year. For example, during the year 2004, posted orders will be available for 2003, 2002, 2001 as well as 2004.

Date Range

When the **Posted** service order type check box is selected, the user must indicate a date range into the “to” and “from” date fields.

- **Posted Order Date Range From (PORDDF):** The starting date to search for posted orders.
- **Posted Order Date Range To (PORDDT):** The ending date to search for posted orders.

There are two ways to edit the beginning and ending date fields:

- The user may click in the field box and a graphic calendar will display. Click on the arrows to display the previous or next month and then click on a day

within the month to select a date. The calendar will close and the date selected will appear in the date field.

- The user can enter the beginning and ending date in the field boxes by re-clicking in the field box and entering the date in the following format (CCYYMMDD).



Note:

Unless it is absolutely necessary, users should not request more than one month's worth of data at a time. Requests for larger amounts of data will take much longer to process.

Retrieve Orders

When the Posted service order type option is checked, not only must a date range be indicated, but also the user must select how they want to retrieve their request. The default is set to retrieve orders a month at a time.

- **Month at a Time:** When this radio button is selected, **Order Status Inquiry** will retrieve posted service orders one month at a time. This is the fastest method of retrieval, but some users may retrieve such a large amount of data that the server limits might be exceeded, thus requiring the user to select to retrieve orders a day at a time.
- **Day at a Time:** When this radio button is selected, **Order Status Inquiry** will retrieve posted service orders one day at a time. This is the slower method of retrieving posted orders, but it can also reduce the possibility of exceeding retrieval limits and also allow more opportunities to cancel requests.



Note:

Posted service order searches based on the Service Order Number require that the “Retrieve Orders a Day at a Time” radio button be selected.

Search Criteria

Pending

To perform a pending service order search, the user must define the search criteria by entering the appropriate information in one of the following fields: Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON) or Company Code 2 (CC2). In AT&T Southwest Region and AT&T West Region service centers only, the user may search by Circuit ID (ECCKT). Circuit ID (ECCKT) will not be available if

other service centers other than the AT&T Southwest Region and AT&T West Region are selected. Only one type of search criteria can be entered. The user will click on the radio button to the left of the desired search method. If another radio button is clicked, the previously selected search criteria will cancel out.

Posted

To perform a posted service order search, the user must define the search criteria by entering the appropriate information in one of the following fields: Service Order Number (SON), Purchase Order Number (PON), Working Telephone Number/Account Telephone Number (WTN/ATN) or Company Code 2 (CC2). In AT&T Southwest Region service centers and in AT&T West Region (CA or NV) only, the user may search by Circuit ID (ECCKT). Circuit ID (ECCKT) will not be available if other service centers other than the AT&T Southwest Region and AT&T West Region (CA or NV) are selected. Only one type of search criteria can be entered. The user will click on the radio button to the left of the desired search method. If another radio button is clicked, the previously selected search criteria will cancel out.

Field Code	Field Name
SON	Service Order Number
WTN/ATN	Working Telephone Number/ Account Telephone Number
CC2	Company Code 2
PON	Purchase Order Number
ECCKT	Circuit ID

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Reset Service Center

To reset (clear) information in the search criteria section, so that new selection criteria may be entered, simply click on the **Reset Service Center** button. Another option is to select another search criteria method by clicking on a different radio button. This deletes the previously selected criteria.

Submit

After the user indicates the Service Center, Service Order Type and Search Criteria, the user clicks on the **Submit** button. This will return a list of pending and/or posted service orders matching the information entered on the Order Status Service Order Selection screen they are wishing to retrieve.

**Note:**

Occasionally, the user may encounter a problem retrieving information from the Order Status Server for the Order Status Service Order List when searching by Company Code 2. Response time will be impacted according to the volume of orders associated with a specific company code.

Order Status Service Order List – Input and Output Screen

The Order Status Service Order List screen displays a list of pending and/or posted service orders that meet the selection criteria defined in the Order Status Service Order Selection screen.

Service Center (SC1)	Service Order Type (SOTYP)	Purchase Order Number (PON)	Working /Account Telephone Number (WTA/ATN)	Service Order Number (SON)	Order Status Code (SDSTATCD)	Order Status Category (SDSTATCAT)	Service Order Due Date (SODD)	Service Order Completed Date (SOCED)	Service Order Posted Date (SOPDT)	Company Code (CC2)
NV	PENDING	C-0220068CFB	775-093-0501	C49305616			20031020			7737
NV	PENDING	I-0218927MP	775-093-0501	D18090797			20031030			7737
NV	PENDING	EUR7758320600	775-093-0501	D39701575			20031029			7737
NV	PENDING	M-0220015MOVE1	775-093-0501	F39032300			20031021	20031021		7737
NV	PENDING	M-0220015MOVE1	775-093-0501	N32756561					20031020	7737
NV	PENDING	M-0220015MOVE1	775-093-0501	T39832300			20031021	20031021		7737

Number of Rows = 6

View Details Refresh Filter

TXNUM:16940889731940 DVT Sent:200310271046AH

The Order Status Service Order List screen is made up of several columns of information. The entire Order Status Service Order List can be sorted. The default sort order is by telephone number, smallest number to largest number. Any column can be sorted in ascending or descending order. To change the sort, move

the mouse over a column heading and click the mouse. Click the mouse again to toggle between an ascending and descending sort order. The number of rows will display at the bottom of the Order Status Service Order List.

The Order Status Service Order List will display columns of information that include the following: Service Center (SC1), Service Order Type (SOTYP), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON), Service Order Number (SON), Service Order Due Date (SODD), Service Order Status Code (SOSTATCD), Service Order Status Category (SOSTATCAT), Service Order Completion Date (SOCD), Company Code 2 (CC2) and the Service Order Posted Date (SOPDT).

Field Code	Field Name
SC1	Service Center
SOTYP	Service Order Type
WTN/ATN	Working Telephone Number/ Account Telephone Number
PON	Purchase Order Number
SON	Service Order Number
SOSTATCD	Service Order Status Code
SOSTATCAT	Service Order Status Category
SODD	Service Order Due Date
SOCD	Service Order Completed Date
SOPDT	Service Order Posted Date
CC2	Company Code 2

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Status Codes/Status Categories/Status Descriptions Table

SO Status Category SOSTATCAT	SO Status Code SOSTATCD	SO Status Description SOSTATDES	Region
Canceled	CANCELED	Order has been canceled	AT&T Midwest
Canceled	LD	Order canceled and distributed	AT&T West
Canceled	R	Order has been canceled	AT&T Southwest
Completed	3C	ACIS order has been completed	AT&T Midwest
Completed	3CE	Order has been completed and stored in error	AT&T Midwest
Completed	3E	Order has been completed with error	AT&T Midwest
Completed	3M	Order has been completed and manually purged	AT&T Midwest
Completed	COMPLETED	Order has been issued and completed	AT&T Midwest
Completed	C	Order has been typed and worked completed	AT&T West
Completed	ZD	Order completed or canceled and scheduled for deletion	AT&T West
Completed	C	Order had been typed and worked completed	AT&T Southwest
Deleted	D	Order has been deleted	AT&T Southwest
Distributed	AD	Assignment required and distributed	AT&T West
Distributed	CD	Order manually completed and distributed	AT&T West
Distributed	DD	Order has directory error and distributed	AT&T West
Distributed	ED	Order had errors and distributed	AT&T West
Distributed	OD	Order originated and distributed	AT&T West
Distributed	XD	Order corrected and distributed	AT&T West
Error	1PE	ACIS processed order with error, unassigned and stored in error	AT&T Midwest
Error	2PE	Order pending in ACIS and assigned but has error	AT&T Midwest

SO Status Category SOSTATCAT	SO Status Code SOSTATCD	SO Status Description SOSTATDES	Region
Error	ACIS/RESUBMIT	Order needs to be sent back through MOR process	AT&T Midwest
Error	FACS/ESOI	Order has ESOI Facilities Error	AT&T Midwest
Error	INVALID STATUS	Order has ARIS error	AT&T Midwest
Error	ORDER MATE REJECT	Order has error	AT&T Midwest
Error	E	Order has error and must be fixed before posting to customer's account	AT&T West
Error	D	Order has directory error and not distributed	AT&T West
Error	M	Master Address Table error that is directory related	AT&T West
Error	E	Order has error and must be fixed before posting to customer's account	AT&T Southwest
Hold	ON HOLD	Order on hold	AT&T Midwest
Hold	BD	Order held while bill is prepared	AT&T West
Hold	HD	Order on hold notice	AT&T West
Originated	1P	Starting status of order activity and not assigned	AT&T Midwest
Originated	NEW	Order not assigned or addressed by a rep	AT&T Midwest
Originated	REVISION	Order has been revised but not reassigned	AT&T Midwest
Originated	I_, I\$, I?	Order originated in Minimal Input (MI) but not distributed	AT&T West
Originated	O_, O\$, O?	New order has been issued	AT&T West
Originated	O	New order has been issued	AT&T Southwest
Pending	2P	Order pending in ACIS and assigned	AT&T Midwest
Pending	PENDING	ARIS order being processed by MOR	AT&T Midwest
Pending	MD	Corrected MAT error	AT&T West
Pending	R	Order replacement pending	AT&T West

CHAPTER 19 - ORDER STATUS INQUIRY

Status Codes/Status Categories/Status Descriptions Table

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SO Status Category SOSTATCAT	SO Status Code SOSTATCD	SO Status Description SOSTATDES	Region
Pending	X	Order corrected but not distributed	AT&T West
Posted	3U	Order completed and dropped to billing	AT&T Midwest
Posted	P	Order completed and process to billing	AT&T West
Posted	P	Order completed and posted to system	AT&T Southwest
Training	Q	MI Inquiry transaction allowed	AT&T West
Training	T	Order typed using a training database	AT&T Southwest

For existing orders, the Order Status Service Order List screen information is updated on a daily basis. The Order Status Service Order Detail screen displays the actual “live” status. This means that the Order Status Service Order Detail screen may show a different (newer) status than the status displayed on the Order Status Service Order List screen. In AT&T Southwest Region and AT&T West Region, new orders will be made available on the Order Status Service Order List as they are created. In AT&T Midwest Region, new orders will be made available on the Order Status Service Order List as they are created, however some order types may not be available for 24 to 48 hours.

The status code and the status category will return in a column on the Order Status Service Order List in all states with the exception of California and Nevada. In AT&T 12-State, service order searches by Service Order Number, Purchase Order Number or Working Telephone Number/Account Telephone Number will return the status code and the status category on the Order Status Service Order List. If the user has searched by Company Code 2 in AT&T West Region, the status code and the status category will be blank on the Order Status Service Order List. If the user searched by Company Code 2 in AT&T West Region and needs to obtain an Order Status Service Order List, the user may contact their account manager. This would require a batch process that would run at night after the CLEC request and then be submitted to the CLEC via disc. This would include the service order number and status code. The Order Status Service Order List will not show “live” status information due to the back end updates, which are done daily. The current status code and the current status category will be available on the Order Status Service Order Detail in all states.



Note:

There may be cases when no Service Order Status Code is available in the back-end system for a service order. When this is the case the Service Order Status Code (SOSTATCD) will return “blank”.

For the convenience of users, the Order Status transaction provides the ability to search by company code to retrieve all available service order numbers. Due to the nature of that request, which requires an extensive search of the AT&T 12-State databases, the user may experience longer response times.

View Details

To view details of a particular pending or posted service order, click on the radio button to the left of the pending or posted service order the user wants to view and hit the **View Details** button. Only one service order can be selected and viewed at a time. If only one service order number appears on the Order Status Service Order List, click on the **View Details** button to view the pending or posted service order.

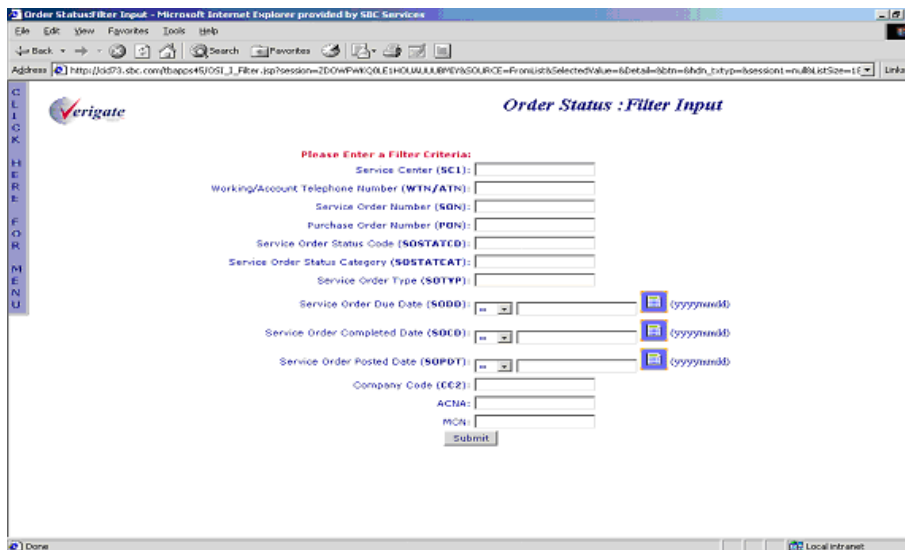
Refresh

When an Order Status screen remains open for an extended period of time, pending or posted service order data can become outdated. To refresh (update) information on this screen so that it reflects any new activity, click on the **Refresh** button.

If the wrong selection was made, the user can select another radio button to the left of the pending or posted service order they are wishing to view. This will cancel out the previous selection. Only one radio button can be selected at a time.

Service Order List, click **View Details** button to view the pending or posted service order.

Order Status Filter – Input Screen



Filter

This option will be available when the Order Status Service Order List window is active. Clicking on this option will bring up the Order Status Filter screen. This screen is used to filter selected data from the Order Status Service Order List screen. The following columns available to filter are: Service Center, Service Order Type, Purchase Order Number, Working Telephone Number/Account Telephone Number, Service Order Number, Order Status Code, Order Status Category, Service Order Due Date, Service Order Completed Date, Company Code 2 and Service Order Posted Date. The Service Order Completed Date and Service Order Due Date fields will include: = (equals), > (greater than), < (less than), >= (greater than or equal) or <= (less than or equal). All other fields will be blank so that the user can enter the value to be used to filter the Order Status Service Order List screen. The user will select which field(s) to filter by and enter the data they are wishing to filter out of the Order Status Service Order List.

When a pending or posted Order Status Service Order List is generated, all selected AT&T 12-State service centers are examined for matching service order records. An Order Status Service Order List may include service orders from more than one region if multiple service centers are selected.

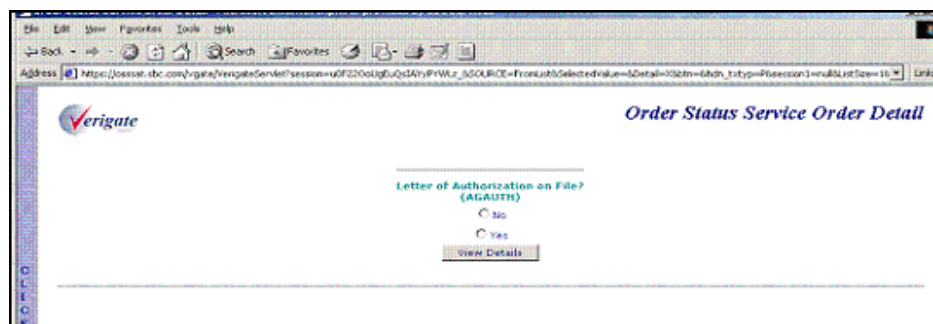
Data Center Region Unavailable, Partial List Warning

If only a partial list is returned, the user will receive a message indicating a partial list has been returned. The user may wish to perform the same-posted service order search again a few minutes later, to get a full list. If this problem persists, call the Help Desk or the IS Call Center for assistance.

If **Order Status Inquiry** cannot retrieve pending service order information from a service center, a warning message is displayed. It identifies the service center from which information could not be retrieved. When more than one service center is inaccessible, multiple messages are displayed.

Service Order Detail Authorization

An End-User Authorization screen is displayed if the user attempts to access detail information for a pending service order that they are not normally authorized to view. The following screen below will display before the Order Status Service Order Detail screen displays.



Note:

The Letter of Authorization on File message appears only for pending service orders.

To view the Order Status Service Order Detail, the user must have the end user's authorization and select Yes by clicking on the radio button to the left. Selecting Y acknowledges that they have the authorization from the end user to view the Order Status Service Order Detail. After selecting Yes, click on the **View Details** button to view the Order Status Service Order Detail. If the user does not have the end user's authorization and no has been selected, Order Status Service Order Detail will not be shown and the following screen returns a message that informs the user that they are not authorized to view the order detail. The user should select the

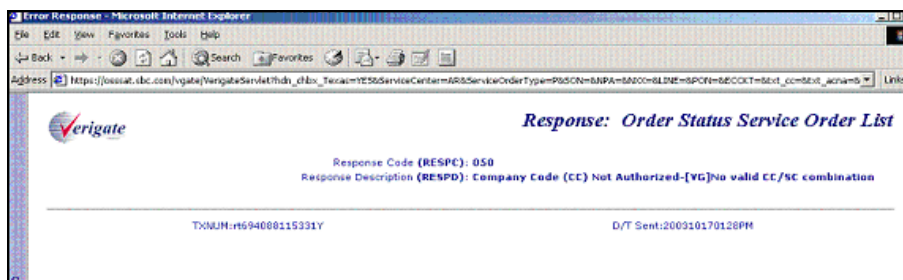
Back button on their browser to return to the Order Status Service Order List, where another selection can be made.

If **Order Status Inquiry - Posted** cannot retrieve posted service order information from a service center, a warning message is displayed. It identifies the service center from which information could not be retrieved. When more than one service center is inaccessible, multiple messages are displayed.

Service Order Detail Error Message

An error message will be displayed if the user attempts to access detail information for a posted service order that they are not normally authorized to view. The following screen below will display.

Order Status Service Order Detail – Response Screen



When information is found to match the fields entered on the **LS CFA Inquiry** input screen, the status of the VCI / VPI / RECCKT is returned on the response.

The **STATUS** field is returned on the response with a status of “Assigned”, “Pending” or “Spare”.

Order Status Service Order Detail

The Order Status Service Order Detail screen displays detailed information about the specific pending or posted service order the user has chosen to view from the Order Status Service Order List screen. The Order Status Service Order Detail screen includes three sections, the fielded section at the top, the un-fielded section in the middle and the Feature Look Up section at the bottom. The top section includes fielded information about the posted service order and the middle section is a free form section that displays the actual copy of the service order.

Information within a service order is arranged into groupings of related data. There are several sections on a service order. The identification section and the listing section are identified by their unique location on a service order. A coded section heading identifies all other sections. The following are the section headings that may appear on the service order and their descriptions.

Section Headings	Description
ALL	This is only valid when FIDs have the same meaning in all sections of the service order in AT&T West Region. This will not appear as a heading on the service order.
IDEN or IDENF	Identification (ID)-Fielded- No heading (first 3 lines of service order). This will not appear as a heading on the service order.
IDEN or IDENU	Identification (ID)-Unfielded- No heading (lines within the body of the order that immediately preceded the listing section). This will not appear as a heading on the service order.
LSTG, LST or LIST	Listing
CTL	Control
DIR	Directory
TFC	Traffic
BILL	Billing
S & E	Service and Equipment
RMKS	Remarks
ASGM	Assignment
STAT	Statistics

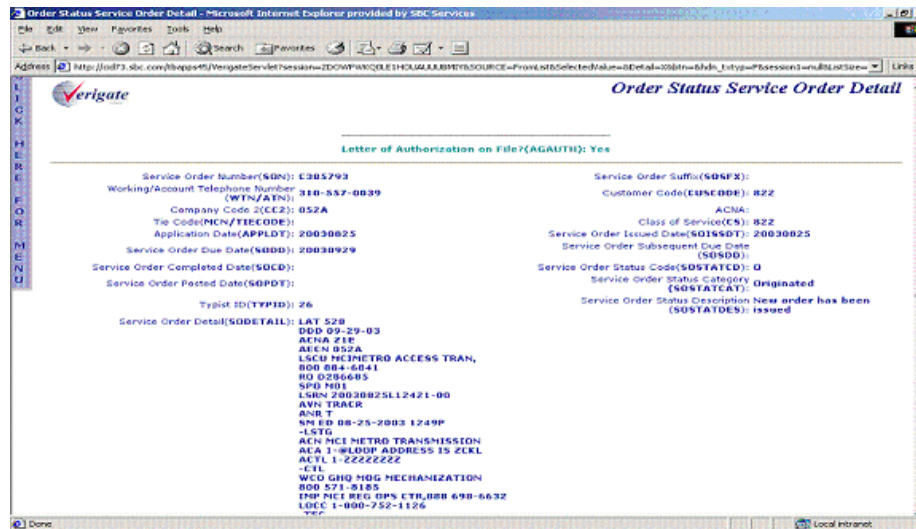
An action code is a single alphabetic character that indicates the activity applicable to the specific service order entry. The action code is always the first character position in the code column of the service order unless preceded by an (*) asterisk in the assignment section. The following are a list of Action Codes:

Action Code	Indication
C	Change - From
D	Delete
E	Enter
I	In or Install
M	Move
O	Out
R	Recap

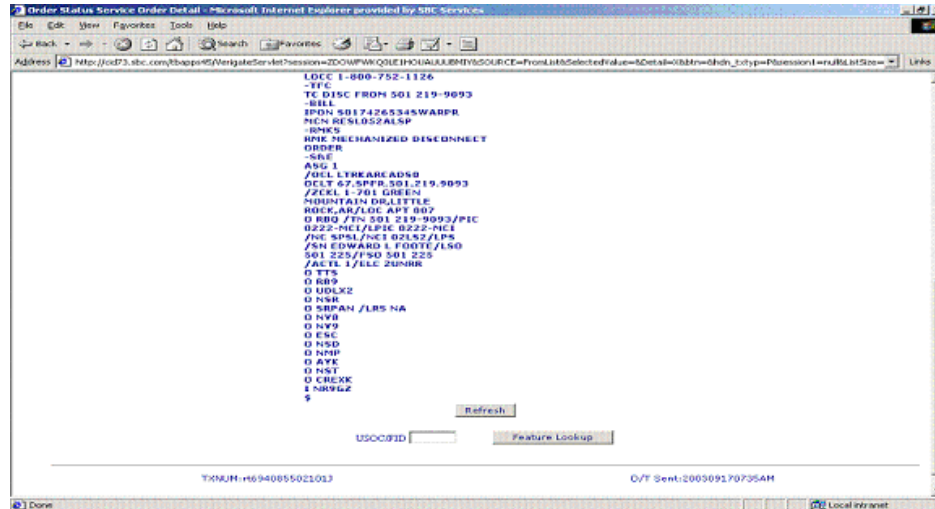
T	Change - To
X	Change - To and Move

Any questions about the content of a service order should be referred to the Local Service Center (LSC). The absence of data indicates that no data exists for that particular order.

Order Status Service Order Detail – Output Screen



The Order Status Service Order Detail screen returns a field called USOC/FID. The user can enter a Universal Service Order Code (USOC) or Field Identifier (FID) from the posted service order to look up the English description. For more information on the Feature Look Up process, see the following Feature Look Up section in this chapter.



General Fielded Information

The Order Status Service Order Detail screen displays general order information at the top of the screen. This includes the Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Company Code 2 (CC2), Applied Date (APPLDT), Service Order Due Date (SODD), Service Order Completed Date (SOCD), Suffix (SOSFX), Customer Code (CUSCODE), Class of Service (CS), Service Order Issued Date (SOISSDT), Service Order Subsequent Due Date (SOSDD), Service Order Status Code (SOSTATCD), Service Order Status Category (SOSTATCAT), Service Order Status Description (SOSTATDES), Service Order Posted Date (SOPDT) and Typist ID (TYPID).

Field Code	Field Name
SON	Service Order Number
WTN/ATN	Working Telephone Number/ Account Telephone Number
CC2	Company Code 2
APPLDT	Applied Date
SODD	Service Order Due Date
SOCD	Service Order Completed Date
SOSFX	Suffix

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Field Code	Field Name
CUSCODE	Customer Code
CS	Class of Service
SOISSDT	Service Order Issued Date
SOSDD	Service Order Sub Due Date
SOSTATCD	Service Order Status Code
SOSTATCAT	Service Order Status Category
SOSTATDES	Service Order Status Description
TYPID	Typist ID
SOPDT	Service Order Posted Date

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Typist ID Examples

Example	Definition
KW56URO	Mechanized order entered via EDI to ARIS EXACT
KW56UTS	Manual order entered to ARIS EXACT
IRWXMOR	Mechanized order entered via EDI to ACIS
T763370	Manual order entered to ACIS
DS26DS26	Mechanical Order Generated (MOG) Unbundled Network Element (UNE) Loop
DS27DS27	MOG UNE Port
DS28DS28	MOG UNE Combo
BCZPBCZP	MOG Resale (all types)
NGAKKKKKK	CLEC initiated order via SORD for a Business account
NGAAAAAAA	CLEC initiated order via SORD for a Residence account
All other codes Examples: RAGTSAGT EGDKCERLX	Typist ID code represents the typist and typing group of an individual. This may be the typist and typing group for a CLEC service representative if the order is issued via EASE. It may also be the typist and typing group for a LSC representative if the order was entered by the LSC. Refer to the Speed of Order Issuance Measurement (SM) FID for details about who issued an order and which system was used to issue the order. This FID appears in the free form section of the order.

Free Form Information

The free form section displays a copy of the service order in a scrollable window. This information includes the codes and data that were entered on the order through the order entry process. For information on how to read this information refer to the ordering process. The service order normally includes a variety of information including identification, listing, control, directory, traffic, billing, remarks, service and equipment, assignment and statistic information. Lines of data on a service order can vary between regions. In AT&T Southwest Region, up to 4,000 lines of data can be on a service order. In AT&T West Region, up to 102 lines of data can be on a service order. (Related orders are issued if the line limitations are exceeded). In AT&T Midwest Region, up to 5,148 lines of data can be on a service order. Any questions about the content of a service order should be referred to the Local Service Center (LSC).

The SM FID (Speed of Order Issuance Measurement) is one example of the type of data available in the free form section. This FID identifies who initiated the order, who entered the order, how the order was originated, what system was used to enter the order, how the order was received and the date and time the request was received.

SM FID example:

SM CS 10-28-2000 1015A*

This entry shows the order was initiated in SORD by an LSC representative in response to a request received from a CLEC on October 28, 2000 at 10:15 a.m.

*** Other SM FID Examples**

Code	Explanation
BT	(CLEC initiated order) – Batch through EDI
CE	(CLEC initiated order) – LSC representative typed an order in EASE per an LSR received from the CLEC
CG	(CLEC initiated order) – Special MOG
CS	(CLEC initiated order) – LSC representative typed an order in SORD per an LSR received from the CLEC
CL	(LEX originated order) – Manual AT&T West Region
CR	(Caesar Originated Order) – AT&T West Region
EA	(CLEC initiated order via EASE) – CLEC representative typed an order directly into EASE
ED	(EDI CLEC originated order) – LSC representative typed an order received via Electronic Data Interface (EDI)
EX	EXACT
LX	(LEX originated order) – LSC representative typed an order received via LEX
MP	Marketing Primary or ISC primary USO
ML	Marketing Local or Local USO
MT	Marketing Translated or ISC translated USO
MX	LSC entered service order through LEX
RM	(RMI/CLEO Initiated Order) – The order is initiated via Resale Mechanized Interface (RMI) or CLEO

Code	Explanation
SE	(AT&T Southwest Region initiated order via EASE) – LSC representative typed an order in EASE per a change initiated by AT&T 12-State
SG	AT&T Southwest Region initiated special MOG for CLEC accounts
SL	AT&T Southwest Region originated via LEX – AT&T West Region
SO	(CLEC initiated order via SORD) – CLEC representative typed a supplemental order in SORD for an order originally typed by a CLEC representative in either EASE or SORD
SS	(AT&T Southwest Region initiated order via SORD) – LSC representative typed an order in SORD per a change initiated by AT&T 12-State
SW	(Starwriter initiated order) – The order is initiated via Starwriter

**Note:**

In the un-fielded section of the Order Status Service Order Detail, the PIC/LPIC information may be masked. If the PIC/LPIC information needed is masked, contact the LSC.

Refresh

When an Order Status screen remains open for an extended period of time, posted order data can become outdated. To refresh (update) information on this screen so that it reflects any new activity, click on the **Refresh** button.

Feature Look Up – Output Screen

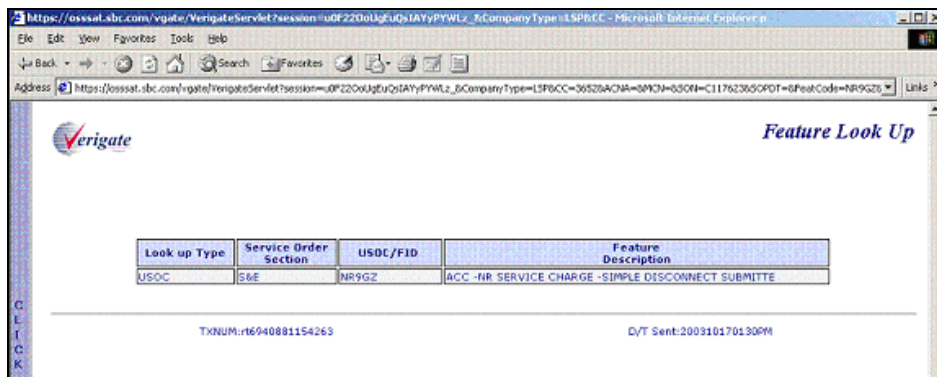
Feature Look Up enables the user to request the English description for Universal Service Order Codes (USOCs) and Field Identifiers (FIDs).

To request the English description for the Universal Service Order Codes (USOCs) and Field Identifiers (FIDs) that appear on the pending service order, the user will copy and paste or type in the Universal Service Order Code or Field Identifier that they are wishing to find the English description for into the USOC/FID field. The user will then hit the **Feature Lookup** button to view the English description.

Refresh

If the wrong selection was made, the user can select the **Refresh** button and another selection can be entered from the service order into the USOC/FID field on the Order Status Service Order Detail screen.

Once the user has submitted the Universal Service Order Code or Field Identifier they are wishing to view, the following screen will return:



The response will include the type of feature (Universal Service Order Code or Field Identifier), the section of the service order where the Universal Service Order Code (USOC) or Field Identifier (FID) is located in, the feature value and the English description of the submitted code.

Field Code	Field Name
TYPE	Lookup Type
SECTION	Service Order Section
USOC/FID	USOC/FID
FEATDES	Feature Description

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

To enter another Universal Service Order Code (USOC) or Field Identifier (FID), the user can hit the **Back** button on the browser. This will take the user back to the previous screen (Order Status Service Order Detail). Then the user can enter in another Universal Service Order Code or Field Identifier to continue with another feature look up transaction.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Overview

Provisioning Order Status (POS) Inquiry makes it possible to retrieve provisioning order information to determine the pending or dispatched status of a service order. Information can be obtained for orders that require field visits and for those that don't (i.e., no fieldwork orders). This information includes the provisioning status of the order, if the order has been dispatched and any notes regarding the order. This is a read only function.

Provisioning Order Status (POS) Inquiry will return provisioning status of service orders. In AT&T Southwest Region, provisioning order detail may be viewed from the time the provisioning order is issued until 90 calendar days after the provisioning order completed for no field work orders or for 90 days after the provisioning order completes for field work orders. In AT&T Midwest Region, provisioning order detail may be viewed from the time the provisioning order is issued until 90 calendar days after the provisioning order completed for all work orders. In AT&T West Region, provisioning order detail may be viewed from the time the provisioning order is issued until 90 calendar days after the provisioning order completes. Individuals from one company will not be allowed to view provisioning orders for another company. For provisioning information about orders not supported by **POS Inquiry** contact the Local Service Center (LSC).

Provisioning Order Status (POS) Inquiry can be accessed from the Main Menu. The Provisioning Service Order Selection screen is the entry point where search criteria is defined to retrieve provisioning order data for which the user wishes to retrieve information.

Provisioning Order Status (POS) Inquiry has three functions available:

- **Provisioning Order Status List:** Displays a list of provisioning orders that meet the selection criteria defined on the Provisioning Service Order Selection screen.
- **Provisioning Service Order Detail:** Displays detailed information for a provisioning order defined on the Provisioning Service Order Selection screen and selected from the Provisioning Order Status List screen.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Overview

- **Provisioning Bulk Work Load:** Displays when the ticket is bulk work dispatched and assigned to a technician. This screen is accessed from the Provisioning Service Order Detail screen.

Contact the user account manager of the IS Call Center with questions.

Provisioning Service Order Selection – Input Screen

To initiate a provisioning order search, click on **Provisioning Order Status (POS) Inquiry** on the Main Menu of **Enhanced Verigate**. The Provisioning Service Order Selection screen will be displayed. This screen provides a selection point for retrieving a Provisioning Order Status List of provisioning orders.

The screenshot shows the 'Provisioning Service Order Selection' screen. At the top left is the Verigate logo. The main content area is divided into several sections:

- Service Center(SCL):** A list of checkboxes for various states: (AR) Arkansas, (TX) Texas, (CA) California, (MO) Missouri, (IN) Indiana, (NV) Nevada, (IL) Illinois, (OH) Ohio, (KS) Kansas, (OK) Oklahoma, (MI) Michigan, (WI) Wisconsin, and (TXSA) San Antonio. There is also a 'Region:' section with checkboxes for (TXDA) Dallas, (TXHD) Houston, and (TXSA) San Antonio. A 'Reset Service Center' button is located below this section.
- Search Orders Between:** Two date input fields labeled (SODF) and (SODT) with a dropdown arrow on the left of each, and an 'and' connector between them.
- Search Criteria:** A list of radio buttons for different search criteria:
 - Service Order Number(SON):
 - Working/Account Telephone Number(WTN/ATN):
 - Purchase Order Number(PON):
 - Circuit ID(ECKKT):
 - Access Carrier Name Abbreviation(ACNA):
 - Tie Code(MCN/TIECODE):

Below the ACNA and MCN/TIECODE criteria, there are dropdown menus. The ACNA dropdown shows '180' and 'A19'. The MCN/TIECODE dropdown shows '00000000CNA' and '00000000TEST'.

This screen is used to define the provisioning order(s) for which the user wishes to retrieve information. The Provisioning Order Status Selection screen has three sections: Service Center, Search Date Range and Search Criteria.

Service centers available to search for provisioning orders are Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin. The service center must be selected with the service center code where the end user resides.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

20

Overview

Provisioning order searches may be performed by Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON), Company Code 2 (CC2) or Circuit ID (ECCKT).

Service Center (SC1)

Provisioning orders are stored in AT&T 12-State back end systems in different regions. The Service Center (SC1) must be selected to determine what service center(s) to search in. Some customers may not have provisioning orders in all service centers. If this is the case they may speed up their provisioning order inquiries by limiting the search to only the applicable service centers. At least one service center must be selected to complete a search. To select a service center click in the check box to the left of the desired service center. Multiple service centers may be selected by clicking on additional check boxes to the left of each service center. To clear all selections click on the **Reset Service Center** button. Another option is to click in the check box again to un-select the service center(s) chosen. The service center and the company code must be a valid combination.



Note:

When searching multiple service centers, the user should only select the service centers they are wishing to search in. The more service centers selected; the response time will be impacted.

Region (REGION)

The Region field can be used to narrow down the region to search in when the user has chosen Texas (TX) as the service center. The available regions to search are Dallas (TXDA), Houston (TXHO) and San Antonio (TXSA). To select a region, click in the check box to the left of the desired region. Multiple regions may be selected by clicking on additional check boxes to the left of each service center. To clear all selections, click on the **Reset Service Center** button. Another option is to click in the check box again to un-select the region chosen. If the service center is Texas and no region is selected, all three regions in Texas will be searched. If a region is selected, whether or not Texas is selected, the region selected will determine where to search in Texas. To help determine what region to search in, see the Region Reference Chart below.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Overview

TXDA (Dallas)

Area Code	Major Cities
214	Dallas area (overlays with 469 and 972)
430	Longview area (overlays with 903)
469	Dallas area (overlays with 214 and 972)
682	Fort Worth, Arlington, Grandview, Weatherford and Rhome (overlays with 817)
817	Fort Worth, Arlington, Grandview, Weatherford and Rhome (overlays with 682)
903	Tyler, Longview and Northeastern Texas
940	Wichita Falls, Denton and North Central Texas
972	Dallas area (overlays with 214 and 469)

TXHO (Houston)

Area Code	Major Cities
281	Houston area (overlays with 713 and 832)
409	Beaumont, Galveston, Port Arthur, Jasper and Southeastern Texas
713	Houston area (overlays with 281 and 832)
832	Houston area (overlays with 281 and 713)
936	Nacogdoches, Lufkin Conroe, Huntsville, Center and South-eastern Texas
979	Bryan, Bay City, College Station, Lake Jackson and South-eastern Texas

TXSA (San Antonio)

Area Code	Major Cities
210	San Antonio area
254	Waco and North Central Texas
325	Abilene, San Angelo, Brownwood, Sweetwater and Eastern Texas (overlays with 432 and 915)
361	Corpus Christi and Southeastern Texas
432	Midland, Termnal, Odessa, Alpine, Pecos, Fort Stockton and Central Texas (overlays with 325 and 915)

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Area Code	Major Cities
512	Lampasas, Bastrop and Milam (overlays with 737 in Austin and San Marcos)
737	Austin, San Marcos and Georgetown (overlays with 512)
806	Amarillo and Northern Texas
817	Fort Worth, Arlington, Grandview Weatherford and Rhome (overlays with 682)
830	Uvalde, New Braunfels, Kerrville and Southwest Texas
915	El Paso, Faben, Del City and Western Texas (overlays with 325 and 432)
956	Laredo, Brownsville, McAllen and Southern Texas

Search Date Range

A search date range may be entered in the OSDF and OSDT fields for a Provisioning Service Order List search. Search criteria must be selected; however the date range fields are optional input. If the user does not enter a date in the OSDF and OSDT field, all data matching the search criteria will be returned. If the user inputs a date range, data matching the search criteria and date will be returned. If the user wants to search for one specific date, the same date should be input into both the OSDF and OSDT fields. The date should be based on the Due Date of the service order.

- **Order Search Date From (OSDF):** The starting date to be searched.
- **Order Search Date To (OSDT):** The ending date to be searched.

There are two ways to edit the beginning and ending date fields:

- The user may click in the field box and a graphic calendar will display. Click on the arrows to display the previous or next month and then click on a day within the month to select a date. The calendar will close and the date selected will appear in the date field.
- The user can enter the beginning and ending date in the field boxes by re-clicking in the field box and entering the date in the following format (CCYYMMDD).

Search Criteria

To perform a provisioning order search, the user must define the search criteria by entering the appropriate information in one of the following fields: Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON), Company Code 2 (CC2) or Circuit ID

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(ECCKT). Only one type of search criteria can be entered. The user will click on the radio button to the left of the desired search method. If another radio button is clicked, the previously selected search criteria will cancel out.

Provisioning service order searches can be performed in all states by one of the following: Service Order Number (SON), Working Telephone Number/Account Telephone Number (WTN/ATN), Purchase Order Number (PON), Company Code 2 (CC2) or Circuit ID (ECCKT) as a search method.

Field Code	Field Name
SON	Service Order Number
WTN/ATN	Working Telephone Number/ Account Telephone Number
PON	Purchase Order Number
CC2	Company Code 2
ECCKT	Circuit ID

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Reset Service Center

To reset (clear) information in this search criteria section, so that new selection criteria may be entered, simply click on the **Reset Service Center** button. Another option is to select another search criteria method by clicking on a different radio button. This deletes the previously selected criteria.

Submit

After the user indicates the Service Center and Search Criteria, the user clicks on the **Submit** button. This will return a list of provisioning orders matching the information entered on the Provisioning Service Order Selection screen they are wishing to retrieve.



Note:

Occasionally, the user may encounter a problem retrieving information from the Order Status Server for the Order Status Service Order List when searching by

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Company Code 2. Response time will be impacted according to the volume of orders associated with a specific company code.

Simulated Test Data

A check box will appear on the Provisioning Service Order Selection screen. Clicking in this check box will allow the user to enter in the provided test cases to train new users on POS functions. See the end of this chapter for information on the simulated test data functionality.

Provisioning Order Status List Screen – Input & Output Screen

The Provisioning Order Status List screen displays a list of provisioning orders that meet the selection criteria defined on the Provisioning Service Order Selection screen. Both pending and completed orders may be displayed in the same list.

Service Center (SC1)	Working/Account Telephone Number (WRTN)	Service Order Number (SDN)	Service Order Due Date (SDD)	Order Status Code (SDSTAT CD)	Order Status Category (SDSTAT CAT)	Service Order Completion Date (SOD)	Purchase Order Number (PON)	Company Code2 (CC2)	Access Carrier Name Abbreviation (ACNA)	Tie Code (MCN/TIECODE)
<input type="checkbox"/>	NV	775-093-0501	C49305616	20031020	38		C-0220046CF6	7737		
<input type="checkbox"/>	NV	775-093-0501	D18090797	20031030	PAC	Pending Auto Complete	I-0210927NP	7737		
<input type="checkbox"/>	NV	775-093-0501	D39701575	20031029	PAC	Pending Auto Complete	EUR7758320600	7737		
<input type="checkbox"/>	NV	775-093-0501	F39632300	20031021	CMP	Completed	M-0220015MOV1	7737		
<input type="checkbox"/>	NV	775-093-0501	N12756561	20031020	38	Completed	M-0220015MOV1	7737		
<input type="checkbox"/>	NV	775-093-0501	T39832300	20031021	38	Completed	M-0220015MOV1	7737		

Number of Rows = 6

View Details Refresh Filter

Back To Top

TXNUM:R5940889680005 D/T Sent:200310270920AM

The Provisioning Order Status List screen is made up of several columns of information. The entire Provisioning Order Status List can be sorted. The default sort order is by telephone number, smallest number to largest number. Any column can be sorted in ascending or descending order. To change the sort, move the mouse over a column heading and click the mouse. Click the mouse again to

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toggle between an ascending and descending sort order. The number of rows will display at the bottom of the Provisioning Order Status List.

The Provisioning Order Status List screen will display columns of information that include the following: Service Center (SC1), Working Telephone Number/ Account Telephone Number (WTN/ATN), Purchase Order Number (PON), Service Order Number (SON), Service Order Due Date (SODD), Service Order Status Code (SOSTATCD), Service Order Status Category (SOSTATCAT), Service Order Completion Date (SOCD) and Company Code 2 (CC2).

Field Code	Field Name
SC1	Service Center
WTN/ATN	Working Telephone Number/ Account Telephone Number
SON	Service Order Number
SODD	Service Order Due Date
SOSTATCD	Service Order Status Code
SOSTATCAT	Service Order Status Category
SOCD	Service Order Completed Date
PON	Purchase Order Number
CC2	Company Code 2

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

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Status Codes/Status Categories/Status Descriptions Table

Status Codes/Status Categories/Status Descriptions Table

SO Status Category SOSTATCAT	SO Status Code SOSTATCD	SO Status Description SOSTATDES	Region
Canceled	CANCEL	Order canceled in FORCE	AT&T 12-State
Canceled	PK	Order canceled	AT&T 12-State
Canceled	IK	Order canceled	AT&T 12-State
Completed	COMPLETE	Order completed in FORCE	AT&T 12-State
Completed	IE	Order completed in SOP	AT&T 12-State
Dispatched	DISPATCH	Order dispatched in FORCE	AT&T 12-State
Jeopardy	JEOPARDY	Order in jeopardy	AT&T 12-State
Jeopardy	HOLD	Order removed from dispatch tool and placed in jeopardy	AT&T 12-State
Pending Auto Complete	NOWORK	Order is no field work (Designed Circuit service orders)	AT&T 12-State
Pending Auto Complete	P	Order is no field work and awaiting auto completion	AT&T 12-State
Pending Auto Complete	PC	Work is complete. Completion to the service order processor is pending	AT&T 12-State
Pending Facility Assignment	WAIT	FORCE is waiting on more information, such as facility assignments	AT&T 12-State
Pending Facility Assignment	PA	Order awaiting the issue of assignment	AT&T 12-State
Pending Load	PENDING	Order passed through job logging and is in the dispatch work pool	AT&T 12-State
Pre-Assign	ASSIGN	Order pre-assigned to a technician but not dispatched	AT&T 12-State
Pending Screen	ASSIST	Order failed APD processing and needs intervention before it can go to pending status	AT&T 12-State

The Provisioning Order Status List screen information is updated on a daily basis. The Provisioning Service Order Detail screen displays the actual “live” status. This means that the Provisioning Service Order Detail screen may show a

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

different (newer) status than the status displayed on the Provisioning Order Status List screen. In AT&T Southwest Region and AT&T West Region, new orders will be made available on the Order Status Service Order List as they are created. In AT&T Midwest Region, new orders will be made available on the Order Status Service Order List as they are created, however some order types may not be available for 24 to 48 hours.

When archived data is returned, the Service Order Status Code (SOSTATCD) will not be shown. The Service Order Status Category (SOSTATCAT) will indicate “Archived” and the Service Order Status Description (SOSTATDES) will show “No Description Available”.



Note:

There may be cases when no Service Order Status Code is available in the back-end system for a service order. When this is the case the Service Order Status Code (SOSTATCD) will return “blank”.

For the convenience of users, the POS transaction provides the ability to search by company code to retrieve all available service order numbers. Due to the nature of that request, which requires an extensive search of the AT&T 12-State databases, the user may experience longer response times.

Data Center Region Unavailable, Partial List Warning

When a Provisioning Order Status List is generated, all selected AT&T 12-State service centers are examined for matching service order records. A Provisioning Order Status List may include provisioning orders from more than one region if multiple service centers are selected.

If **Provisioning Order Status** cannot retrieve provisioning order information from a service center, a warning message is displayed. It identifies the service center from which information could not be retrieved. When more than one service center is inaccessible, multiple messages are displayed.

If only a partial list is returned, the user will receive a message indicating that the Provisioning Order Status List they received is a partial list. The user may wish to perform the same search again a few minutes later, to get a full list. If this problem persists, call the Help Desk or the IS Call Center for assistance.

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Data Center Region Unavailable, Partial List Warning

View Details

To view details of a particular provisioning order, click on the radio button to the left of the provisioning order the user wants to view and hit the **View Details** button. Only one provisioning order can be selected and viewed at a time. If only one service order number appears on the Provisioning Order Status List, click on the **View Details** button to view the provisioning order.

Refresh

When a Provisioning Order Status screen remains open for an extended period of time, provisioning data can become outdated. To refresh (update) information on this screen so that it reflects any new activity, click on the **Refresh** button.

If the wrong selection was made, the user can select another radio button to the left of the provisioning order they are wishing to view. This will cancel out the previous selection. Only one radio button can be selected at a time.

Provisioning Order Status Filter – Input Screen

Filter

This option will be available when the Provisioning Order Status List window is active. Clicking on this option will bring up the Provisioning Order Status Filter screen. This screen is used to filter selected data from the Provisioning Order Status List screen. The following columns available to filter are: Service Center, Working Telephone Number/Account Telephone Number, Service Order Number, Service Order Due Date, Order Status Code, Order Status Category, Service Order Completed Date, Purchase Order Number and Company Code 2. The Service Order Completed Date and Service Order Due Date fields will include: = (equals), > (greater than), < (less than), >= (greater than or equal) or <= (less than or equal). All other fields will be blank so that the user can enter the value to be used to filter the Provisioning Order Status List screen. The user will select which field(s) to filter by and enter the data they are wishing to filter out of the Provisioning Order Status List.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Service Order Detail Authorization

An End-User Authorization screen is displayed if the user attempts to access detail information for a pending service order that they are not normally authorized to view. The following screen below will display before the Provisioning Service Order Detail screen displays.



Note:

The Letter of Authorization on File message appears only for pending service orders.

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Data Center Region Unavailable, Partial List Warning

To view the Provisioning Service Order Detail, the user must have the end user's authorization and select Yes by clicking on the radio button to the left. Selecting Y acknowledges that they have the authorization from the end user to view the Provisioning Service Order Detail. After selecting Yes, click on the **View Details** button to view the Order Status Service Order Detail. If the user does not have the end user's authorization and No has been selected, Provisioning Service Order Detail will not be shown and the following screen returns a message that informs the user that they are not authorized to view the order detail. The user should select the **Back** button on their browser to return to the Provisioning Service Order List, where another selection can be made.

Provisioning Service Order Detail – Output Screen

The Provisioning Service Order Detail screen displays detailed information about the specific provisioning order the user has chosen to view from the Provisioning Order Status List screen. The Provisioning Service Order Detail screen includes four sections; the general fielded section at the top, the Status section, the Dispatch Ticket section and the free form section, which includes the Dispatch/Notes, Demarc Information and Remarks. Any questions about the content of a provisioning order should be referred to the Local Service Center (LSC). The absence of data indicates that no data exists for that particular order.

<i>Provisioning Service Order Detail</i>	
Working/Account Telephone Number(WTN/ATN): 444-444-4441	
Service Order Number(SON): N44444441	
Circuit Id(ECCKT):	
Service Order Due Date(SOOD): 20011106	
Service Order Complete Date(SOCD):	
Service Order Status Code(SOSTATCD): 4	
Service Order Status Category(SOSTATCAT): Dispatched	
Service Order Status Description(SOSTATDES): Order is dispatched to field	
Name: Fran Doe	
Concatenated Address Information(CAI): 1913 Main Street	
Additional Address Information(AAI): Apt H	
Status:	
Appointment Information(APPTINFO): A	
Missed Appointment Code(MSDAPTCO):	
Missed Appointment Category(MSDAPTCAT):	
Missed Appointment Description(MSDAPTDES):	
Exchange(EXCHCD): BFKTE	
Release Date: 20011105	
Estimated Minutes(ESTMIN): 001:46	
Features: ESX	
Class Of Service(CS): LFR	

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

<p>Dispatch Ticket: Ticket #: N44444441000000 Technician: 755 Field Work: Y Failed Test(AT&T West Region):</p>
<p>Dispatch/Notes: (Free form dispatch information about the service in a scrollable screen. Includes the following information: Logged date, logged time, log event, logged by, log activity, narrative, remarks, tech EC, supervisors group and dispatch notes).</p> <p>Remarks: (Free form dispatch information about the service in a scrollable screen. Includes the following information: Circuit identifier, termination identifier, assignable line USOC, cable name(s), pair name(s), binding post/color indicator(s), distribution terminal and/or crossbox address(es), pair gain system type, physical cable type, pending service order number, due date, resistance zone, taper code, remote location address, transport medium, loop status, single subscriber carrier, segment number, pair status, remote loop origination, remote loop origination address, remote loop origination CLLI, Out binding post/color indicator, assignable binding post or color and optical network unit terminal address).</p>
<p>Bulk Work Load Refresh</p>



Note:

Demarc information, when available, will appear between the Dispatch/Notes and Remarks section as illustrated below:

Dispatch/Notes:
Demarc:
Remarks:

General Fielded Information

The Provisioning Service Order Detail screen displays general order information at the top of the screen. This includes the Working Telephone Number/Account Telephone Number (WTN/ATN), Service Order Number (SON), Service Order Due Date (SODD), Service Order Completion Date (SOCD), Service Order Status Code (SOSTATCD), Service Order Status Category (SOSTATCAT), Service Order Status Description (SOSTATDES), Name, Concatenated Address

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

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Data Center Region Unavailable, Partial List Warning

Information (CAI), and Address Additional Information (AAI). In the AT&T Southwest Region, the Circuit ID (ECCKT) may return.

Field Code	Field Name
WTN/ATN	Working Telephone Number/Account Telephone Number
ECCKT	Circuit ID
SON	Service Order Number
SODD	Service Order Due Date
SOCD	Service Order Completed Date
SOSTATCD	Service Order Status Code
SOSTATCAT	Service Order Status Category
SOSTATDES	Service Order Status Description
NAME	End-User Name
CAI	Concatenated Address Information
AAI	Additional Address Information

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Status Section

The Status section displays basic status information (i.e., appointment information, service type and features) for the provisioning order that meets the selection criteria defined in the Provisioning Service Order Selection screen as it relates to the original service order.

Field Code	Field Name
APPTINFO	Appointment Information
MSDAPT	Missed Appointment Code
MSDAPCAT	Missed Appointment Category
MSDAPTDES	Missed Appointment Description
HDLG	Handling Code

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Data Center Region Unavailable, Partial List Warning

Field Code	Field Name
EXCHCD	Exchange Code
FEATURES	Features
RELEASED	Released Date
ESTIMATED MINUTES	Estimated Minutes
CS	Class of Service

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Common Features Table

Code	Description
CL1	900/976 Call Blocking
CNM	Caller ID
CNMBK	Caller ID Blocking
ESC	Three Way Calling
ESM	Call Forwarding Variable
ESX	Call Waiting

Appointment Values Table

Category	Code	Description	Region
AM	A	Morning	AT&T West
AM	A####a	After the time shown	AT&T Midwest, AT&T Southwest
PM	P	Afternoon	AT&T West
PM	K	After 4:30	SWBT
PM	B####a	Before the time shown	AT&T Midwest, AT&T Southwest
Special	D	Date Assigned	AT&T Southwest
Special	*	Special	AT&T Southwest

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Data Center Region Unavailable, Partial List Warning

Missed Appointments Table

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTDES	Region
Company Assignment	CA	Assignment not made	AT&T 12-State
Company Assignment	CA1	Other	AT&T 12-State
Company Assignment	CA5	Lack of Assignment Info to complete assignment of facilities	AT&T 12-State
Company Assignment	CA55	Lack of Assignment Info to complete assignment of facilities	AT&T 12-State
Company Business	CB	RSC/BSC/Marketing /Service Center/ Business Unit	AT&T 12-State
Company Business	CB1	Other	AT&T 12-State
Company Business	CB6	Business Office entered incorrect information/address	AT&T 12-State
Company Business	CB56	Business Office entered incorrect information/address	AT&T 12-State
Company Equipment	CE	Lack of company equipment	AT&T West
Company Equipment	CE1	Lack of equipment/supplies	AT&T 12-State
Company Equipment	CE2	Special order equipment	AT&T 12-State
Company Equipment	CE3	Equipment not ordered	AT&T 12-State
Company Equipment	CE4	Equipment not ordered/ incorrectly ordered	AT&T 12-State
Company Equipment	CE5	Company equipment defective/ unacceptable	AT&T 12-State
Company Equipment	CE81	Lack of equipment or supplies	AT&T 12-State
Company Equipment	CE82	Special order equipment	AT&T West
Company Equipment	CE83	Equipment not ordered	AT&T West
Company Equipment	CE84	Equipment not ordered/ incorrectly ordered	AT&T 12-State

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Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Company Equipment	CE85	Company equipment defective/ unacceptable	AT&T 12-State
Company Facilities	CF	No loop facility	AT&T 12-State
Company Facilities	CF0	Misc/Multiple reasons-when nothing else applies	AT&T 12-State
Company Facilities	CF1	F1 Facility-Load to Repair/Refer to MIC Center	AT&T 12-State
Company Facilities	CF2	F2 Facility-Load to Repair	AT&T 12-State
Company Facilities	CF3	Drop-Drop needs to be buried or referred to contractor	AT&T 12-State
Company Facilities	CF4	Engineering-Referred to construction or engineering	AT&T 12-State
Company Facilities	CF5	CF to Const/Engr-Not Pre-Installed	AT&T 12-State
Company Facilities	CF6	CF for Buried Drop-Pre-Installed	AT&T 12-State
Company Facilities	CF7	CF for Buried Drop-Not Pre-Installed	AT&T 12-State
Company Facilities	CF8	CF to Pair Gain tech-Pre-Installed	AT&T 12-State
Company Facilities	CF9	CF to Pair Gain tech-Not Pre- Installed	AT&T 12-State
Company Facilities	CF61	P102/No loop facility	AT&T West
Company Facilities	CF62	P788/Defect facility	AT&T West
Company Facilities	CF63	Dig up/cable dig up	AT&T West
Company Facilities	CF64	Engineering-Referred to construction/engineering	AT&T 12-State
Company Facilities	CF65	CF to Const/Engr-Not Pre-Installed	AT&T 12-State
Company Facilities	CF66	CF for Buried Drop-Pre-Installed	AT&T 12-State
Company Facilities	CF67	CF for Buried Drop-Not Pre- Installed	AT&T 12-State

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Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTEDES	Region
Company Facilities	CF68	CF to Pair Gain tech-Pre-Installed	AT&T 12-State
Company Facilities	CF69	CF to Pair Gain tech-Note Pre-Installed	AT&T 12-State
Company Facilities	CF70	Misc/Multiple reasons-when nothing else applies	AT&T 12-State
Company Facilities	CF71	CF to engineering-Cable/Pair Gain Techs use only-Pre-Installed	AT&T 12-State
Company Facilities	WC	CFA (Connecting Facility Assignment) issues	AT&T 12-State
Company Facilities	WL	Loop too long	AT&T 12-State
Company Load	CL	Company load	AT&T 12-State
Company Load	CL1	Workload	AT&T 12-State
Company Load	CL2	Assignment (After normal business hours)	AT&T 12-State
Company Load	CL3	Switching (After normal business hours)	AT&T 12-State
Company Load	CL4	Weather	AT&T 12-State
Company Load	CL5	Other	AT&T 12-State
Company Load	CL6	Drop needs buried-simple-used in midwest for drops	AT&T 12-State
Company Load	CL71	Installer load imbalance	AT&T West
Company Load	CL72	Weather condition	AT&T West
Company Load	CL73	Strike against AT&T West Region	AT&T West
Company Load	CL74	Emergency conditions- Earthquakes	AT&T West
Company Load	CL75	800 Service center work load imbalance	AT&T West
Company Load	CL76	Drop needs buried-simple-used in midwest IT for drops	AT&T 12-State
Company Load	CL79	SB101 Work load	AT&T West
Company Load	NC	NC-NOC/Broadband Center Error	AT&T 12-State
Company Other	CN	Company processing error	AT&T Midwest
Company Other	CO	Other company reasons	AT&T 12-State
Company Other	CO1	N/A to Facility	AT&T 12-State
Company Other	CO2	Safety	AT&T 12-State

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Company Other	CO3	Other	AT&T 12-State
Company Other	CO4	Joint marketing contractor	AT&T West
Company Other	CO5	NA/Civil unrest	AT&T West
Company Other	CO6	800 Service Center/National database	AT&T West
Company Other	CO7	System failure SORD/LFACS	AT&T West
Company Other	CO91	No terminal access	AT&T West
Company Other	CO92	No electrical permit	AT&T West
Company Other	CO93	All other reasons	AT&T West
Company Other	CO94	Joint marketing contractor	AT&T West
Company Other	CO95	NA/Civil unrest	AT&T West
Company Other	CO96	800 Service Center/National database	AT&T West
Company Other	CO97	System failure SORD/LFACS	AT&T West
Company Other	CO98	No field work/Requires field visit	AT&T West
Company Other	CO99	Missed Appt. window-Senate Bill 101 (system failure Res. only)	AT&T West
Company Other	CP	Not technically feasible. For use in Wholesale centers only	AT&T 12-State
Company Other	CR	Company translations	AT&T Midwest
Company Other	CR6	Unavailability/lack of translations, features, RCMAC	AT&T 12-State
Company Other	CR86	Unavailability/lack of translations, features, RCMAC	AT&T 12-State
Company Other	CU	Uncontrollable circumstances	AT&T Southwest
Company Other	CX	Other company reasons	AT&T Midwest
Company Other	MS	Sanctioned Work Stoppage	AT&T Midwest
Company Other	NA	NOC (Network Operating Center)/ Broadband Center error	AT&T 12-State
Company Other	NS	Database error on SOLID/ NavisCore side of the provisioning	AT&T 12-State
Company Other	N1	No sync on DSL in CO	AT&T West
Company Other	N2	No dial tone at CLEC lug and pin	AT&T West
Company Other	LC	LSC (Local Service Center) clerical error, due date met	AT&T 12-State

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CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Company Other	CAN	Order Canceled-AT&T 12-State orders only	AT&T 12-State
Company Other	RPT	Order rerouted-Pre CF Work Complete	AT&T 12-State
Company Other	HDT	Hold for dial tone-field work completed-No dial tone from Central Office	AT&T 12-State
Company Other	PLD	Needs re-trip-Business/Residence field work not complete	AT&T 12-State
Company Other	OF1	Invalid Connecting Facility Assignment from ILEC	AT&T Southwest
Company Other	OF2	ILEC missed due date and did not tag per order	AT&T Southwest
Company Other	OF3	ILEC tech missed/late for appointment time	AT&T Southwest
Company Other	OF4	Invalid/erroneous address provided by ILEC on CSR	AT&T Southwest
Company Other	OF5	Invalid circuit ID provided by ILEC	AT&T Southwest
Company Other	OF6	Loop too long – needs conditioning	AT&T Southwest
Company Other	OF7	ILEC sent Jep on due date AT&T tech already dispatched	AT&T Southwest
Company Other	OF11	Invalid Connecting Facility Assignment from ILEC	AT&T West
Company Other	OF12	ILEC missed due date and did not tag per order	AT&T West
Company Other	OF13	ILEC tech missed/late for appointment time	AT&T West
Company Other	OF14	Invalid/erroneous address provided by ILEC on CSR	AT&T West
Company Other	OF15	Invalid circuit ID provided by ILEC	AT&T West
Company Other	OF16	Loop too long – needs conditioning	AT&T West
Company Other	OF17	ILEC sent Jep on due date AT&T tech already dispatched	AT&T West
Company Switching	CS	No central office facilities/equipment	AT&T 12-State
Company Switching	CS1	All other company switching reasons	AT&T 12-State
Company Switching	CS7	All other company switching reasons	AT&T 12-State

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Company Switching	CS8	Unavailability/lack of Central Office Facilities/Personnel/ Unmanned office	AT&T 12-State
Company Switching	CS87	All other company switching reasons	AT&T 12-State
Company Switching	CS88	Unavailability/lack of Central Office Facilities/Personnel/ Unmanned office	AT&T 12-State
Business Office Error	EB	Business office error Note: A. order stuck in FACS; B. AOG format error; C. Premise has incorrect CT=Y/CT=N entry causing incorrect due date on AOG order	AT&T West
Business Office Error	EM	Business office error Note: Used only if due date correction is either A. Made before FOC sent; B. Matched the date returned on the FOC	AT&T West
Business Office Error	EO	Machine error Note: Used only if due date correction is either A. Made before FOC sent, B. Matched the date returned on the FOC	AT&T West
Subscriber Access	SA	No access to premise	AT&T 12-State
Subscriber Access	SA1	Contact not on premise	AT&T West
Subscriber Access	SA2	Agent/Manager not on premise	AT&T West
Subscriber Access	SA3	Access denied to termination point	AT&T West
Subscriber Access	SA4	Manager refused access	AT&T West
Subscriber Access	SA5	Manager had no key	AT&T West
Subscriber Access	SA6	Security type building	AT&T West
Subscriber Access	SA7	Can't find contact	AT&T West

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

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Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Subscriber Access	SA8	Dog/Other hazard	AT&T West
Subscriber Access	SA9	Called-No answer	AT&T West
Subscriber Access	SA01	Contact not on premise	AT&T West
Subscriber Access	SA02	Agent/Manager not on premise	AT&T West
Subscriber Access	SA03	Access denied to termination point	AT&T West
Subscriber Access	SA04	Manager refused access	AT&T West
Subscriber Access	SA05	Manager had no key	AT&T West
Subscriber Access	SA06	Security type building	AT&T West
Subscriber Access	SA07	Can't find contact	AT&T West
Subscriber Access	SA08	Dog/Other hazard	AT&T West
Subscriber Access	SA09	Called-no answer	AT&T West
Subscriber Access	WE	End user refused service	AT&T 12-State
Subscriber Later	SL	Subscriber requested later date	AT&T 12-State
Subscriber Later	SL1	Other	AT&T 12-State
Subscriber Later	SL2	Customer later-trip made	AT&T 12-State
Subscriber Later	SL3	Customer later-no trip made	AT&T 12-State
Subscriber Later	SL31	Customer changed due date before dispatched	AT&T West
Subscriber Later	SL32	Customer changed due date pre-survey	AT&T West
Subscriber Later	SL33	Referred back to CLEC	AT&T 12-State
Subscriber Other	SAM	Sync and Map	AT&T 12-State
Subscriber Other	SNM	DSL Pronto Order Completion-Sync OK-No Map	AT&T 12-State
Subscriber Other	SO	All other customer reasons	AT&T 12-State
Subscriber Other	SO1	Jack Location	AT&T 12-State

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Subscriber Other	SO2	Time Sensitive Authorization	AT&T 12-State
Subscriber Other	SO3	Other	AT&T 12-State
Subscriber Other	SO4	Billing Problem-trip made	AT&T 12-State
Subscriber Other	SO5	Billing Problem-no trip made	AT&T 12-State
Subscriber Other	SO6	Property Manager OK needed for exposed wiring/holes drilled	AT&T 12-State
Subscriber Other	SO7	Customer required to pay deposit/advance payment/outstanding bill	AT&T 12-State
Subscriber Other	SO8	Authorization needed from customer for premise work-billing required	AT&T 12-State
Subscriber Other	SO11	Subscriber other	AT&T 12-State
Subscriber Other	SO12	Minor only access-under 18 years old	AT&T 12-State
Subscriber Other	SO13	Customer requests additional work	AT&T 12-State
Subscriber Other	SO14	Invalid address	AT&T 12-State
Subscriber Other	SO15	Access didn't know installation location	AT&T 12-State
Subscriber Other	SO16	Property Manager ok needed for exposed wiring/holes drilled	AT&T 12-State
Subscriber Other	SO17	Customer required to pay deposit/advance payment/outstanding bill	AT&T 12-State
Subscriber Other	SO18	Authorization needed from customer for premise work-billing required	AT&T 12-State
Subscriber Other	SO40	Need to send SUPP to Cancel PON	AT&T West
Subscriber Other	SO41	Minor only access	AT&T West
Subscriber Other	SO42	Request other work	AT&T West
Subscriber Other	SO43	Gave wrong address	AT&T West
Subscriber Other	SO44	Accessed Refused	AT&T 12-State
Subscriber Other	SO45	Telephone locations unknown	AT&T West
Subscriber Other	SO46	OK Required-Exposed wire	AT&T West
Subscriber Other	SO47	OK Required-Drill hole	AT&T West
Subscriber Other	SO48	Did not pay deposit	AT&T West
Subscriber Other	SO49	SB101 Customer wrong address	AT&T West

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Subscriber Other	SO50	CLEC equip translations/clerical error Note: A. Not delivered/installed/removed; B. Not compatible; C. Equipment translations not completed; D. CLEC clerical error-CLEC did not populate ADL field-causing CT=Y due date in error-loop length too long (discovered during provisioning process)	AT&T West
Subscriber Other	SO51	CLEC field to call TBCC/CHC Hot	AT&T West
Subscriber Other	SO53	CLEC failed to make TBCC/48 hour call	AT&T West
Subscriber Other	SO54	Not technically Feasible	AT&T West
Subscriber Other	SO55	Verify address or provide nearby TN	AT&T West
Subscriber Other	SO56	Account already converted-send-cancel	AT&T West
Subscriber Other	SO57	Invalid TN	AT&T West
Subscriber Other	SO58	Duplicate LSR	AT&T West
Subscriber Other	SO59	Customer (LSP) Not Ready	AT&T West
Subscriber Other	SX	Worker in the Way/Working Service Conflict	AT&T 12-State
Subscriber Other	WA	Acceptance test not complete for CLEC reasons	AT&T 12-State
Subscriber Other	WB	Busy/unavailable on CLEC owned splitter	AT&T 12-State
Subscriber Other	WD	BTN already disconnected or disconnect pending	AT&T 12-State
Subscriber Other	WF	Account not available for conversion	AT&T 12-State
Subscriber Other	WG	No access to end user premises	AT&T 12-State
Subscriber Other	WH	End user/premises not ready	AT&T 12-State
Subscriber Other	WI	Invalid or erroneous data provided by CLEC on LSR/Service Order	AT&T 12-State
Subscriber Other	WK	Invalid circuit ID provided by CLEC on LSR	AT&T 12-State
Subscriber Other	WN	NDT (No Dial Tone) on CLEC owned splitter	AT&T 12-State

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Subscriber Other	WO	Ordered service/feature not supported	AT&T 12-State
Subscriber Other	WX	XOCD not available/incorrect	AT&T 12-State
Subscriber Other	WV	Working/invalid/unavailable VCI/ VPI (Virtual Channel Identifier/ Virtual Path Identifier)	AT&T 12-State
Subscriber Other	WT	Standard conditioning for bridge tap or load coil removal related to ABBS product.	AT&T 12-State
Subscriber Early	SP	Customer requested earlier due date	AT&T 12-State
Subscriber Not Ready	SR	Sub Not Ready	AT&T 12-State
Subscriber Not Ready	SR1	Building Not Ready	AT&T 12-State
Subscriber Not Ready	SR2	Customer Not Ready	AT&T 12-State
Subscriber Not Ready	SR3	Other	AT&T 12-State
Subscriber Not Ready	SR4	Customer Not Ready-no trip made	AT&T 12-State
Subscriber Not Ready	SR5	Non AT&T 12-State owned cable, full/no spare/Pre-Authorization to repair-Ref to cable maintenance	AT&T 12-State
Subscriber Not Ready	SR6	No Pole/Trench/Conduit/ Backboard-customer to provide	AT&T 12-State
Subscriber Not Ready	SR8	Subscriber not Ready	AT&T 12-State
Subscriber Not Ready	SR9	Subscriber independent company- no facility in independent company	AT&T 12-State
Subscriber Not Ready	SR08	Subscriber not Ready	AT&T 12-State
Subscriber Not Ready	SR09	Subscriber independent company- no facility in independent company	AT&T 12-State
Subscriber Not Ready	SR19	Busy cable ID and channel pair	AT&T West
Subscriber Not Ready	SR20	Invalid or busy CFA Note: A. <i>Busy/incorrect/invalid channel pair (pin/lug); B. Incorrect collation entry</i>	AT&T West

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CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

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Data Center Region Unavailable, Partial List Warning

Category MSDAPTCAT	Code MSDAPT	Description MSDAPTES	Region
Subscriber Not Ready	SR21	No pole	AT&T West
Subscriber Not Ready	SR22	No conduit	AT&T West
Subscriber Not Ready	SR23	Conduit plugged	AT&T West
Subscriber Not Ready	SR24	Intra-building network cable-Full/ Refer customer Note: A. Pre-Authorization/not authorized to repair; B. Referred to building owner	AT&T West
Subscriber Not Ready	SR25	No trench	AT&T West
Subscriber Not Ready	SR26	Not authorized to sign SLC	AT&T West
Subscriber Not Ready	SR27	Customer changed due date from technician	AT&T West
Subscriber Not Ready	SR28	Building not ready	AT&T West
Subscriber Not Ready	SR29	No electrical power	AT&T West
Subscriber Not Ready	SR30	Intra-building network cable-Full/ Refer maintenance Note: A. Pre-Authorization; B. Authorized to repair; C. Referred to cable maintenance	AT&T West
Jeopardy	JAF	Jeopardy MLAC facilities	AT&T West
Jeopardy	JAO	Jeopardy MLAC other	AT&T West
Jeopardy	JEC	Jeopardy notice firm field technician-facilities	AT&T West
Jeopardy	JEP	Jeopardy notice from field technician-other phone company reasons	AT&T West
Jeopardy	JER	Jeopardy release notice sent to CLEC	AT&T West
Jeopardy	JIC	Jeopardy notice from field technician-other CLEC reasons	AT&T West
Jeopardy	JIF	Manual jeopardy notice-facilities	AT&T West
Jeopardy	JIO	Manual jeopardy notice-other	AT&T West

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CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Dispatch Ticket Section

The Dispatch Ticket section displays basic dispatch information (i.e., ticket number, technician, field work indicator, center and route) for the provisioning order that meets the selection criteria defined in the Provisioning Service Order Selection screen.

Field Code	Field Name
TICKET#	Ticket Number
FIELD WORK	Field Work Indicator
TECHNICIAN	Technician
FAILED TEST	Failed Test

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Free Form Information

The free form section displays two fields: Dispatch/Notes, Demarc Information and Remarks in a scrollable window. For information on how to read this information refer to the ordering process. Any questions about the content of a provisioning order should be referred to the Local Service Center (LSC).

Dispatch Notes Section

The Dispatch/Notes section may display dispatch and note information about the provisioning order in a scrollable screen. This includes the following information: Logged Date, Logged Time, Log Event, Logged By, Log Activity, Narrative, Remarks, Tech EC, Supervisors Group, MLT Test Results and Dispatch Notes. The dispatch information includes the following:

- **Logged Date:** Date dispatch note was entered, formatted as MMDDYY (where MM equals months 01-12, DD equals day 01-31 and YY equals year 00-99)
- **Time:** Time dispatch note was entered; formatted as HHMMMA or HHMMMP (where HH equals hours 01-12, MM equals minutes 00-59).
A = a.m. P = p.m.
- **Log Evt:** Shows a classification of the type of log event
- **Logged By:** Shows the source of the entry

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

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Data Center Region Unavailable, Partial List Warning

- **Log Activity Narrative:** Displays a narrative of up to three lines which describe the event
- **Tech EC:** Shows the Installation Technician's employee code
- **Supv Grp:** Shows the supervisory group code for the technicians group

Valid Log Events

Code	Explanation
AGP	Automatic Grouping Event
CKL	The event is at a circuit (CKL) level
FGP	Failed grouping event
GRP	Group event
IER	Interface Activity – an error was encountered either sending or receiving interface messages
IIN	Interface Activity
IOT	Interface activity – a message was sent to another backend system by WFA-DO
ITM	Item level event
RMK	Remarks that were either manually added to the log by a user or automatically added by the system
TST	Mechanized Loop Test (MLT) testing event

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Logged By Codes

Code	Explanation
BULKJBL	Bulk job log of work request
BULKMVE	Bulk move of the work request between centers
CDOC – INT	Interface message from the TIRKS backend system
DO – ADSP	Work request was automatically dispatched
DOJBCMP	Automatic completion of No Field Work Orders
IDEAS1ST	FIRST backend application processing
MWD	Missing Word CRON
NCCG – AGR	Non common cause grouping event
SO – Input	Service Order Input
SR – INPUT	Status Report
SOP – RESP	Response from SORD
ULTRA – APP	Login by the technician
All Other Codes	Represent manually entered codes that are not standard

Demarc Information

The Demarc Information section displays facility information the network services technician provides of the facility required to bring service from the Central Office to a Demarcation Point (DP) serving each customer's premises. The location where the customer provided equipment (CPE) or end users Inside Wire (IW) is connected to the regulated network facility is called the DP. The connections of all current and future services are to be made through standard Network Interface Device (NID) hardware



Note:

This Demarc Information refers to new loops and is the same information that is returned in the CAWWS (AT&T CLEC Activation and Assurance Website) application.

Remarks Section

The Remarks section displays Demarc and Assignment information about the provisioning order in a scrollable screen. These remarks are entered onto the actual service order as free form text. This includes the following information: Circuit Identifier, Termination Identifier, Assignable Line USOC, Cable Name(s), Pair Name(s), Binding Post/Color Indicator(s), Distribution Terminal and/or

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Data Center Region Unavailable, Partial List Warning

Crossbox Address(es), Pair Gain System Type, Physical Cable Type, Pending Service Order Number, Due Date, Resistance Zone, Taper Code, Remote Location Address, Transport Medium, Loop Status, Single Subscriber Carrier, Segment Number, Pair Status, Remote Loop Origination, Remote Loop Origination Address, Remote Loop Origination CLLI, Out Binding Post/Color Indicator, Assignable Binding Post or Color, Optical Network Unit Terminal Address. The absence of data indicates that no data exists for that particular order.

Refresh

When a Provisioning Order Status screen remains open for an extended period of time, provisioning data can become outdated. To refresh (update) information on this screen so that it reflects any new activity, click on the “**Refresh**” button.

Provisioning Bulk Work Load – Output Screen

Bulk work information will display only when Bulk Work Load information is available for the dispatch ticket. The Provisioning Bulk Work Load screen displays results consisting of work load information for a provisioning order that is field work and has been assigned to a technician’s work load. The term Bulk Work Load means that the technician has been assigned multiple tasks for the day. This list displays the jobs the technician is scheduled to accomplish on this day. The absence of data indicates that no data exists for that particular order.

Open Indicator *	Service Order Number (SON)	Order Status Code (SOSTATCD)	Estimated Job Length	Travel Time	Actual Length	Due Date/Time	Access After	Access Before	Estimated Start
#	N44444441	4	001:46		002:00	20111051200P	0800AM	1200PM	0800AM

General Bulk Work Load ticket information displays at the top of the screen.

- **Group:** Displays the supervisor’s code.
- **Technician:** Displays the technician’s number.

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

Simulated Test Data

The Bulk Work Load screen contains additional Bulk Work Load information about the ticket status. These tickets should be listed in the order in which the technician is planning to work. These fields will only display when Bulk Work Load information is available for the dispatch ticket.

Field Code	Field Name
OPENIND	*Open Indicator
SON	Service Order Number
SOSTATCD	Service Order Status
ESTJOB LENGTH	Estimated Job Length
TRAVEL TIME	Travel Time
ACTUAL LENGTH	Actual Length
DUE DATE/TIME	Due Date/Time
ACCESS AFTER	Access After
ACCESS BEFORE	Access Before
ESTIMATED START	Estimated Start

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Simulated Test Data

Twelve data test cases have been developed to use when training Provisioning Order Status users. These test cases will make it possible to train new users on all Provisioning Order Status functions and screens without knowledge of live account information. These test cases are meant to show the basic functionality of Provisioning Order Status and will not include examples of all possible status codes or account types that can be viewed in the live mode.

To access the test cases, sign on to the **Enhanced Verigate** and Provisioning Order Status as usual. Enter a Service Order Number or a Working Telephone Number (from the table below). Although in live mode a Company Code 2 (CC2) from the list available for each user must match the Company Code 2 (CC2) on the account, this edit was relaxed for these test cases in order to make it easier to

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

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POS Test Cases

train on Provisioning Order Status. The account returned will appear with sample data using the same screens and fields as if the user had requested a live account.

POS Test Cases

Service Ctr 1	Status Category	Service Order Number	Working Telephone Number	Notes
CA	Pending Facility Assignment	C33333331	333-333-3331	Residence order
CA	Dispatch	N44444441	444-444-4441	Residence order with Bulk Work Load Information
NV	Pending Auto Complete	N77777777	777-777-7777	Residence order with appointment code
NV	Completed	T10010010	100-100-1000	Completed Business Order
AR	Pending Auto Complete	F1111112	111-111-1112	Pending auto completion residence order with Dispatch/Notes and an appointment
KS	Pending Facility Assignment	D222223	222-222-2223	Pending facility assignment with Dispatch/Notes and an appointment
MO	Complete	D444442	444-444-4442	Completed residence order with Dispatch/Notes and an appointment
OK	Dispatched	C101010	111-222-3333	Dispatched order showing Dispatch/Notes and an appointment with Bulk Work Load Information
IN	Pending Auto Complete	C8877665544	888-777-6666	Pending auto completions showing Dispatch/Notes and Remarks
IL	Pending Load	N7766554433	777-666-5555	Pending load order showing Dispatch/Notes and Remarks

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY

POS Test Cases

Service Ctr 1	Status Category	Service Order Number	Working Telephone Number	Notes
OH	Complete	C6655443322	666-555-4444	Completed residence order with Dispatch/Notes
MI	Dispatched	N1122334455	555-444-3333	Residence order with Bulk Work Load Information

CHAPTER 21 - COMMON LANGUAGE LOCATION INDICATOR (CLLI)/LST INQUIRY

Overview

Common Language Location Indicator (CLLI)/LST Inquiry allows the user the option of obtaining the Common Language Location Identifier (CLLI) or LST Code. The CLLI information represents the switch that provides service to the telephone number requested.

Common Language Location Indicator (CLLI)/LST Inquiry can be accessed from the Main Menu or the Address Validation Menu.

The following selection methods can be used to return CLLI/LST information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Conditional
NPA/NXX/X	Number Plan Area/Number Telephone Prefix/Thousand Block	Conditional
ECCKT	Circuit ID	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve CLLI Info** button.

Common Language Location Indicator (CLLI) Inquiry – Input Screen

After selecting the **Common Language Location Indicator (CLLI) Inquiry** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the CLLI request. Below is an example.

CHAPTER 21 - COMMON LANGUAGE LOCATION INDICATOR (CLLI)/LST INQUIRY

Common Language Location Indicator (CLLI) Inquiry – Output Screen

Common Language Location Indicator (CLLI) Inquiry – Output Screen

After submitting the CLLI request, the user will receive the output screen. Below is an example.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Overview

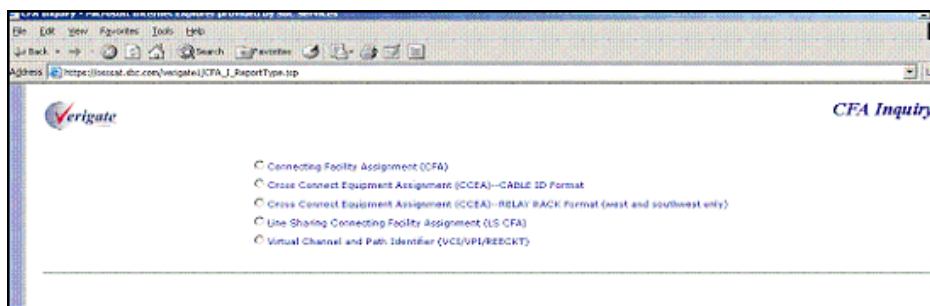
The **Connecting Facility Assignment (CFA) Inquiry**, based on the input facility information and the CFA Report type selected, provides five (5) different types of CFA reports. Following are the five (5) reports that a user may access:

- Connecting Facility Assignment (CFA)
- Cross Connect Equipment Assignment (CCEA)-Cable ID Format
- Cross Connect Equipment Assignment (CCEA)-Relay Rack Format
- Line Share Connecting Facility Assignment (LS CFA)
- Virtual Channel Identifier and Virtual Path Identifier of the Optical Concentration Device (OCD) Port (VCI/VPI)

These reports verify the status of different connecting facility information prior to submitting this information on a Local Service Request (LSR). The CFA, CCEA-Cable ID Format and LS CFA inquiries are available in AT&T 12-State. The CCEA-Relay Rack Format Inquiry is available in the AT&T Southwest Region and AT&T West Region only.

CFA Inquiry can be accessed from the Main Menu.

CFA Inquiry Selection – Input Screen



Connecting Facility Assignment (CFA)

The **Connecting Facility Assignment (CFA) Inquiry** is used to verify the status of a connecting facility prior to submitting this information on a LSR. The information displayed on the response represents the channel information as inventoried by AT&T 12-State. The NC (Network Channel) and Primary NCI (Network Channel Interface) Codes are also provided on the response when available in the database.

Select **Connecting Facility Assignment (CFA)** from the CFA Inquiry selection screen.

To start the CFA Inquiry, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
FAC DESG	FacilityDesignation	Required
FAC TYPE	Facility Type	Required
LOC A	Location A CLLI	Required
LOC Z	Location Z CLLI	Required
CHAN/PAIR	Channel Pair	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve CFA Info** button.

Connecting Facility Assignment (CFA) Inquiry – Input Screen

After selecting the **Connecting Facility Assignment (CFA)** from the CFA Inquiry selection screen, the user will receive the input screen needed for the CFA request. Below is an example.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

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Connecting Facility Assignment (CFA)

Service Center (SC1): MO

Facility Designation (FAC DESG): 119

Facility Type (FAC TYPE): T1

Location A CLLI (LOC A): STL5MOV2WTC

Location Z CLLI (LOC Z): STL5MO21DC2

Channel Pair (CHAN/PAIR):

Retrieve CFA Info Reset

Connecting Facility Assignment (CFA) Inquiry – Output Screen

After submitting the CFA request, the user will receive the output screen. Below is an example.

NC: HCPD
NCL: 02FCF.D
SECNCI:

Channel No	Circuit Identifier (CIRCUIT)	Customer Circuit Reference ID (CIR)	Pending Activity	Due Date	Purchase Order No	Status
1	1101.AF-4TD.STL5MOV21MD.77.STL5MO2101T	04437555-04437578			00213644-BN9999	Assigned
2	1102.AF-4TD.STL5MOV21MD.77.STL5MO2101T	04437555-04437578			00213644-BN9999	Assigned
3	1103.AF-4TD.STL5MOV21MD.77.STL5MO2101T	04437555-04437578			00213644-BN9999	Assigned
4	1104.AF-4TD.STL5MOV21MD.77.STL5MO2101T	04437555-04437578			00213644-BN9999	Assigned
5	1105.AF-4TD.STL5MOV21MD.77.STL5MO2101T	04437555-04437578			00213644-BN9999	Assigned

CFA Inquiry Response

Channel information is identified in columns on the response. When information is found to match the fields entered on the **CFA Inquiry** input screen, the following columns are included on the CFA response. These columns will be populated based on the information available in the database.

- Channel Number
- Circuit Identifier (ECCKT)
- Customer Circuit Reference ID (CKR)
- Pending Activity
- Due Date
- Purchase Order Number (PON)
- Status



Note:

If the Channel Pair (CHAN/PAIR) was not present on input, all channels will be returned on the response.

Additional CFA Response Information

When the FACILITY TYPE (FAC TYP) is a T3, T1s may be returned in the Circuit Identifier (ECCKT) column. T1s are displayed on the screen in a hyperlink format. The user may click on the circuit ID for the desired T1 in the Circuit Identifier (ECCKT) column to inquire on the T1 facility. When the user clicks on a T1 hyperlink, the FACILITY DESIGNATION (FAC DESG), FACILITY TYPE (FAC TYP), LOCATION A (LOC A) and LOCATION Z (LOC Z) fields are automatically populated and the CFA Inquiry is automatically executed. A new browser window is opened and the response for the T1 facility is returned. The input data is displayed at the top of the screen above the response.

Sorting the Response Data

The response data is displayed in numeric order by Channel No. The data may be sorted by column heading to be displayed in alpha/numeric order. Double click on the column heading to sort by and all of the corresponding column data will be rearranged.

Cross-Connect Equipment Assignment (CCEA) - Cable ID Format

The **Cross-Connect Equipment Assignment (CCEA)-Cable ID Format Inquiry** is used to verify the status of a CCEA prior to submitting this information on LSR. The information displayed on the response represents the channel information as inventoried by AT&T 12-State. The NC (Network Channel) and Primary NCI (Network Channel Interface) Codes are also provided on the response when available in the database.

Select **Cross-Connect Equipment Assignment (CCEA)-Cable ID Format** from the CFA Inquiry selection screen.

To start the **CCEA-Cable ID Format Inquiry**, the user must enter the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
CABLE ID	Cable ID Designation	Required
LOC A	Location A CLLI	Required
LOC Z	Location Z CLLI	Required
CHAN/PAIR	Channel Pair	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve CCEA Info** button.

Cross-Connect Equipment Assignment (CCEA) Cable Id Format – Input Screen

After selecting **Cross-Connect Equipment Assignment (CCEA)-Cable ID Format** from the CFA Inquiry selection screen, the user will receive the input screen needed for the CCEA request. Below is an example.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Cross-Connect Equipment Assignment (CCEA) - Cable ID Format

Service Center (SC1): IL

Cable ID Designation (CABLE ID): HE201

Location A ELLI (LOC A): CHCGILCLW00

Location 2 ELLI (LOC 2): CHCGILIDOC0

Channel Pair (CHAN/PAIR): 1

Retrieve CCEA Info Reset

Cross-Connect Equipment Assignment (CCEA) Cable Id Format – Output Screen

After submitting the CCEA request, the user will receive the output screen. Below is an example.

Service Center (SC1): IL

Cable ID Designation (CABLE ID):

Location A ELLI (LOC A): CHCGILCLW00

Location 2 ELLI (LOC 2): CHCGILIDOC0

Channel Pair (CHAN/PAIR): 1

Retrieve CFA Info Reset

NC: HCD -
 NCI: 04099.15--
 SECNCI: 04099.15N--

Channel NO	Circuit Identifier (ECKET)	Customer Circuit Reference ID (CER)	Pending Activity	Due Date	Purchase Order NO	Status
1	2.TMC.67598.15				5986	Assigned

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TJNUM:1694887489220a D/T Sent: 200310091120AM

Channel information is identified in columns on the response. When information is found to match the fields entered on the **CCEA Inquiry** input screen, the

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

22

Cross-Connect Equipment Assignment (CCEA) - Relay Rack Format

following columns are included on the CCEA response. These columns will be populated based on the information available in the database.

- Channel Number
- Circuit Identifier (ECCKT)
- Customer Circuit Reference ID (CKR)
- Pending Activity
- Due Date
- Purchase Order Number (PON)
- Status

Cross-Connect Equipment Assignment (CCEA) - Relay Rack Format

The **Cross-Connect Equipment Assignment (CCEA)-Relay Rack Format Inquiry** is used to verify the status of a CCEA prior to submitting this information on LSR. This inquiry is available in the AT&T Southwest Region and AT&T West Region only. The information displayed on the response represents the channel information as inventoried by AT&T 12-State. The NC (Network Channel) and Primary NCI (Network Channel Interface) Codes are also provided on the response when available in the database.

Select **Cross-Connect Equipment Assignment (CCEA)-Relay Rack Format** from the CFA Inquiry selection screen.

To start the **CCEA-Relay Rack Format Inquiry**, the user must enter the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
RELAY RACK	Relay Rack	Required
UNIT	Unit	Required
FAC TYPE	Facility Type	Required
LST	Local Service Termination	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Cross-Connect Equipment Assignment (CCEA) - Relay Rack Format

Select the **Retrieve CCEA Info** button.

Cross-Connect Equipment Assignment (CCEA) Relay Rack Format – Input Screen

After selecting **Cross-Connect Equipment Assignment (CCEA) - Relay Rack Format** from the CFA Inquiry selection screen, the user will receive the input screen needed for the CCEA (Relay Rack Format) request. Below is an example.

Cross-Connect Equipment Assignment (CCEA) Relay Rack Format – Output Screen

After submitting the CCEA (Relay Rack Format) inquiry, the user will receive the output screen. Below is an example.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

22

Line Share Connecting Facility Assignment (LS CFA)

Verigate CFA Inquiry

Service Center (SC1): TX

Relay Rank (RELAY RACK): 0312.16

Unit (UNIT): 05-02

Facility Type (FAC TYPE): T1

LST (LST): 0LLSTR03NAZ

Retrieve CFA Info Reset

NCI:
NCCI:
SECNCI:

Circuit Identifier (ECCKT)	Customer Circuit Reference ID (CKR)	Pending Activity	Due Date	Purchase Order ID	Status
14.HCOS.67776.SW	D100C#E001			77269	Assigned

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TANU#1694067411564X CvT Sent: 200910091158AM

Channel information is identified in columns on the response. When information is found to match the fields entered on the **CCEA Inquiry** input screen, the following columns are included on the CCEA response. These columns will be populated based on the information available in the database.

- Circuit Identifier (ECCKT)
- Customer Circuit Reference ID (CKR)
- Pending Activity
- Due Date
- Purchase Order Number (PON)
- Status

Line Share Connecting Facility Assignment (LS CFA)

The **Line Share Connecting Facility Assignment Inquiry** is used to verify the status of an LS CFA prior to submitting this information on a LSR. LS CFA provides a status of “Assigned”, “Spare” or “Pending” when the correct Miscellaneous Equipment Cable Pair or Office Equipment (MECP or MEOE) code is entered along with the associated WTN, Pending Activity and Due Date.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Line Share Connecting Facility Assignment (LS CFA)

Select **Line Share Connecting Facility Assignment (LS CFA)** from the CFA Inquiry selection screen.

To start the **LS CFA Inquiry**, the user must enter the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
WTN	Working Telephone Number	Required
LS CFA	Line Share Facility Assignment	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Retrieve LS CFA Info** button.

LS CFA Inquiry – Input Screen

After selecting **Line Sharing Connecting Facility Assignment (LS CFA)** from the CFA Inquiry selection screen, the user will receive the input screen needed for the LS CFA request. Below is an example.

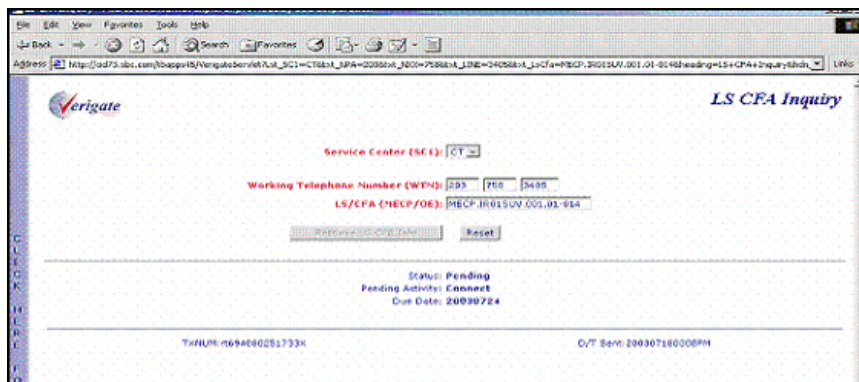
CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

22

Line Share Connecting Facility Assignment (LS CFA)

LS CFA Inquiry – Output Screen

After submitting the LS CFA request, the user will receive the output screen. Below is an example.



When information is found to match the fields entered on the **LS CFA Inquiry** input screen, the following is returned on the response:

Status: The status of the MECP or MEOE is returned on the response. The valid status returned on the response could be either “Assigned,” “Spare,” or “Pending.”

- **Assigned:** Indicates the Line Share CFA (LS CFA) is working/assigned and not available.
- **Spare:** Indicates the Line Share CFA (LS CFA) is unassigned/spare and available.
- **Pending:** Indicates the Line Share CFA (LS CFA) has pending activity currently against it. In order to determine if the LS CFA is available, refer to the Pending Activity (PA) and Due Date (DD) fields.

Pending Activity: Either “Disconnect” or “Connect” can be returned.

When Pending Activity (PA) = “Disconnect” and the Due Date (DD) is equal to or less than the due date the user plans on submitting on the LSR, the LS CFA is available.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Virtual Channel Identifier and Virtual Path Identifier of the Optical Con-

When Pending Activity (PA) = “Disconnect” and the Due Date (DD) is equal to or greater than the due date the user plans on submitting on the LSR, the LS CFA is not available.

When Pending Activity (PA) = “Connect” and any Due Date (DD) value, the LS CFA is not available.

Due Date: Due Date can be returned.

Virtual Channel Identifier and Virtual Path Identifier of the Optical Concentration Device (OCD) Port (VCI/VPI)

The **Virtual Channel Identifier and the Virtual Path Identifier Inquiry** is used to verify the status of a VCI/VPI/RECCKT combination prior to submitting this information on an LSR. This inquiry provides a status of “Assigned,” “Spare,” or “Pending” when the correct Virtual Channel Identifier, Virtual Path Identifier and the Related Circuit ID is entered. When the status of the VCI/VPI/RECCKT entered on the inquiry is Assigned or Pending, the Customer Circuit Reference ID (CKR) and/or the Working Telephone Number (WTN) assigned to that combination will be returned. This is dependent on the data in the back-end table.



Note:

For this transaction, the data returned in the CKR field will be the AT&T Exchange Company Circuit ID.

Select **Virtual Channel Identifier and the Virtual Path Identifier (VCI/VPI/RECCKT)** from the CFA Inquiry selection screen.

To start the **VCI/VPI/RECCKT Inquiry**, the user must enter the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
VCI	Virtual Channel Identifier	Required
VPI	Virtual Path Identifier	Required
RECCKT	Related Circuit ID	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

22

Virtual Channel Identifier and Virtual Path Identifier of the Optical Con-

Click on the **Retrieve VCI/VPI/RECCKT Info** button.

Virtual Channel and Path Identifier (VCI/VPI/RECCKT) Inquiry – Input Screen

After selecting **Virtual Channel and Path Identifier (VCI/VPI/RECCKT)** from the CFA Inquiry selection screen, the user will receive the input screen needed for the **VCI/VPI/RECCKT** request. Below is an example.

The screenshot shows a web browser window titled "VCI/VPI/RECCKT Inquiry - Microsoft Internet Explorer provided by SBC Services". The address bar shows "https://ossat.sbc.com/verigate/CFA_1/vci/vpi/recckt.jsp". The page content includes the Verigate logo and the title "VCI/VPI/RECCKT Inquiry". Below the logo, there are four input fields: "Service Center (SC1):" with a dropdown menu showing "190"; "Virtual Channel Identifier (VCI):" with a text box containing "0097A.00302"; "Virtual Path Identifier (VPI):" with a text box containing "0015A.00502"; and "Related Circuit ID (RECCKT):" with a text box containing "R2.COMP.323456..SW". At the bottom of the form, there are two buttons: "Retrieve VCI/VPI/RECCKT Info" and "Reset".

CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY

Virtual Channel Identifier and Virtual Path Identifier of the Optical Con-

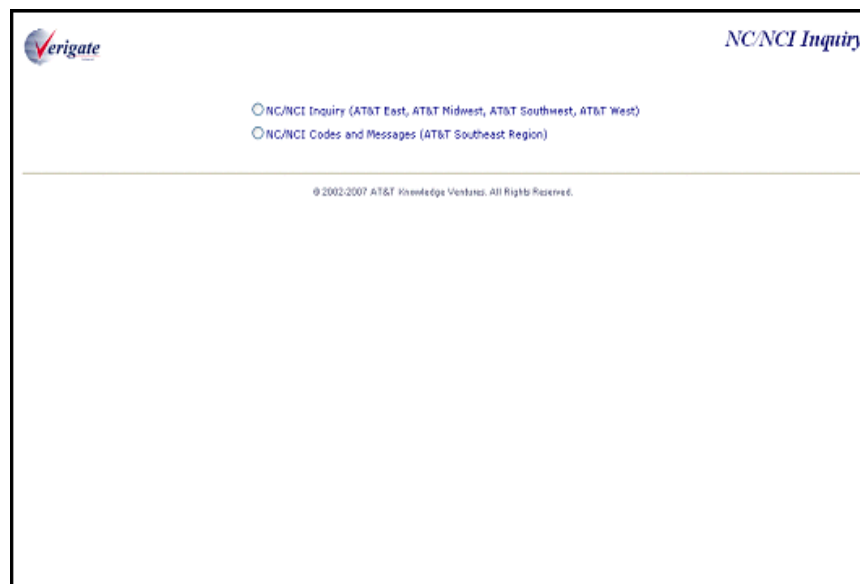
CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Overview

The **Network Channel/Network Channel Interface (NC/NCI) Inquiry** is used to provide the validation of Network Channel (NC) and Network Channel Interface (NCI) codes and their combinations prior to submitting a local service request. The **Network Channel/Network Channel Interface (NC/NCI) Inquiry** is a separate pre-ordering function and the information, where applicable, will also be provided on the customer service record via the **Customer Service Inquiry (CSI)**.

Network Channel/Network Channel Interface (NC/NCI) Inquiry can be accessed from the Main Menu or the Address Validation Menu. When selected, a prompt page will present the following choices:

- NC/NCI Inquiry (AT&T Midwest, Southwest, and West Regions)
- NC/NCI Codes and Messages (AT&T Southeast Region)



The screenshot shows a web interface for the 'NC/NCI Inquiry' function. In the top left corner is the Verigate logo. In the top right corner, the text 'NC/NCI Inquiry' is displayed. The main content area contains two radio button options: 'NC/NCI Inquiry (AT&T East, AT&T Midwest, AT&T Southwest, AT&T West)' and 'NC/NCI Codes and Messages (AT&T Southeast Region)'. At the bottom of the screen, there is a copyright notice: '© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved.'

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Overview

When the NC/NCI Inquiry (AT&T Midwest, Southwest, and West Regions) is selected, the following selection methods can be used to return NC/NCI Information:

- No NC Code
- Partial NC Code
- Full NC Code

To start the **Network Channel/Network Channel Interface (NC/NCI) Inquiry**, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
NC	Network Channel Code	Optional
NCI	Network Channel Interface Code	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

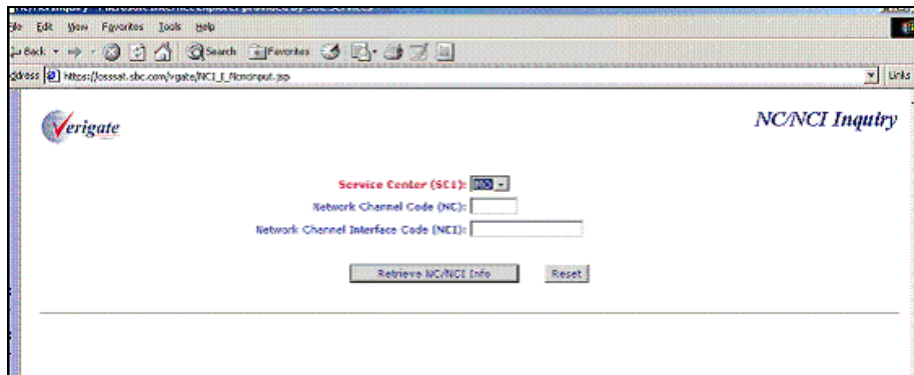
*To query for NC codes using only the first one, two or three characters of the four-character code, enter that portion of the code in the NC field and click the **Retrieve NC/NCI Info** button. A larger list of NC codes to choose from will be returned.*

*To display the entire list of NC/NCI codes that are available from the Carrier Coding Guide, click on **Retrieve NC/NCI Info** button, without entering any data in the NC or NCI fields. The list will be displayed in alphabetical order by NC Code. To view this list alphabetically by definition, double-click in the definition column and scroll to the appropriate NC Code. To return the list to an alphabetical listing by NC Code, double-click in the NC Code column.*

For Further information on Network Channel Codes, refer to the CLEC Handbook located on the CLEC Online Website>Select CLEC Handbook>Select any Handbook State>Select User Guides & Tech Pubs>Select Carrier Coding Guide.

NC/NCI Inquiry – Input Screen

After selecting the **NC/NCI Inquiry** (AT&T Midwest, Southwest, and West Regions) from the prompt screen, the user will receive the input screen needed for the NC/NCI request. Below is an example.



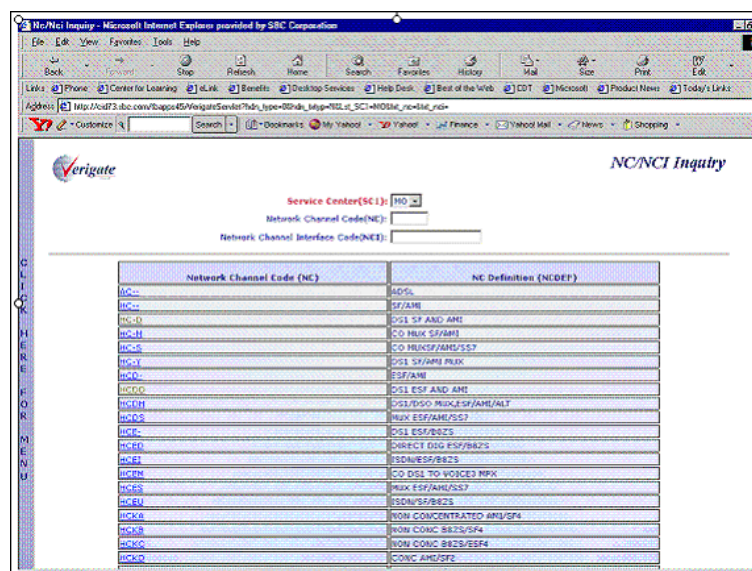
The response on the NC/NCI Inquiry response will vary depending on the input submitted.

NC/NCI Inquiry (No NC/NCI Code) – Output Screen

After submitting the NC/NCI request, the user will receive the output screen. Below is an example. When the NC and NCI fields are blank and the user clicks on the **Retrieve NC/NCI Info** button, the available Network Channel Code (**NC**) and NC Definition (**NCDEF**) will be returned. The user may double click on any of the Network Channel Codes to return the **NC** (Network Channel) and **SECNCI** (Secondary NCI) Information.

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Overview

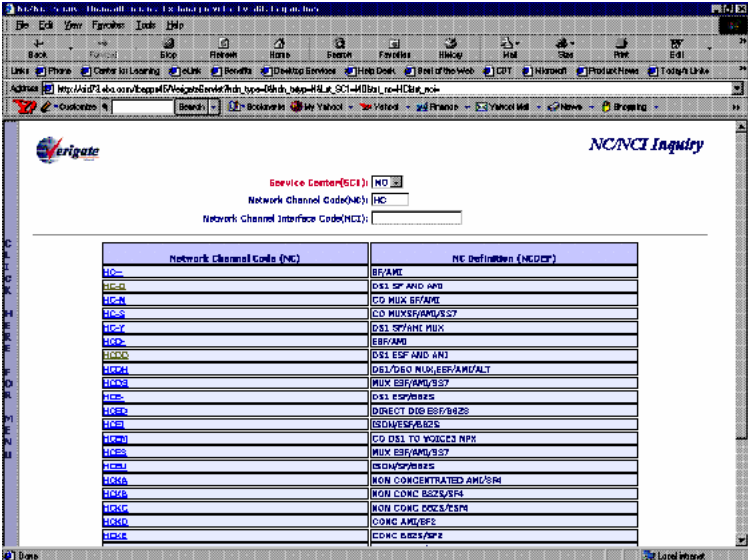


NC/NCI Inquiry (Partial NC/NCI Code) – Output Screen

After submitting the NC/NCI request, the user will receive the output screen. Below is an example. When a partial NC Code and no NCI Code is entered and the user clicks on the **Retrieve NC/NCI Info** button, a list of Network Channel Codes (NC) and NC Definitions (NCDEF) matching the input will be returned.

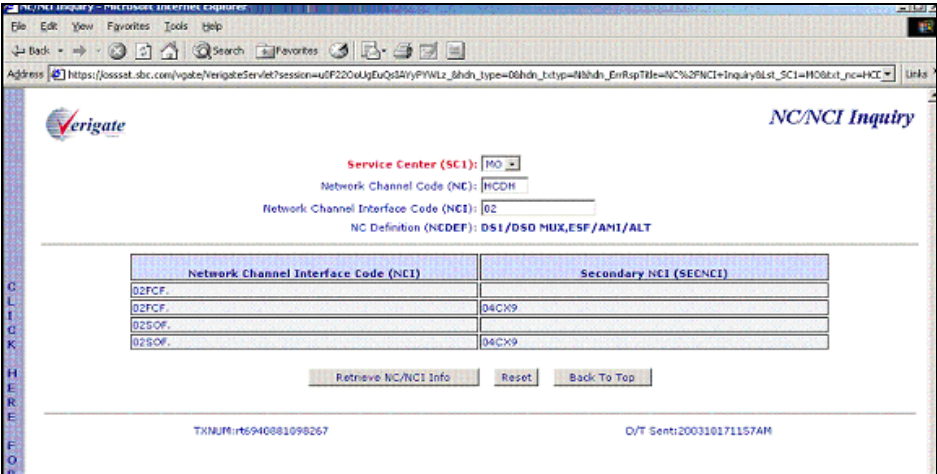
CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Overview



NC/NCI Inquiry (Full NC/NCI Code) – Output Screen

After submitting the NC/NCI request, the user will receive the output screen. Below is an example. When a full NC Code is entered (with either a blank, partial or full NCI Code) and the user clicks on the **Retrieve NC/NCI Info** button, a list of **NCI** (Network Channel Interface) Codes and **SECNCI** (Secondary NCI) Information associated with the input will be returned along with the NC Definition (**NCDEF**) information.

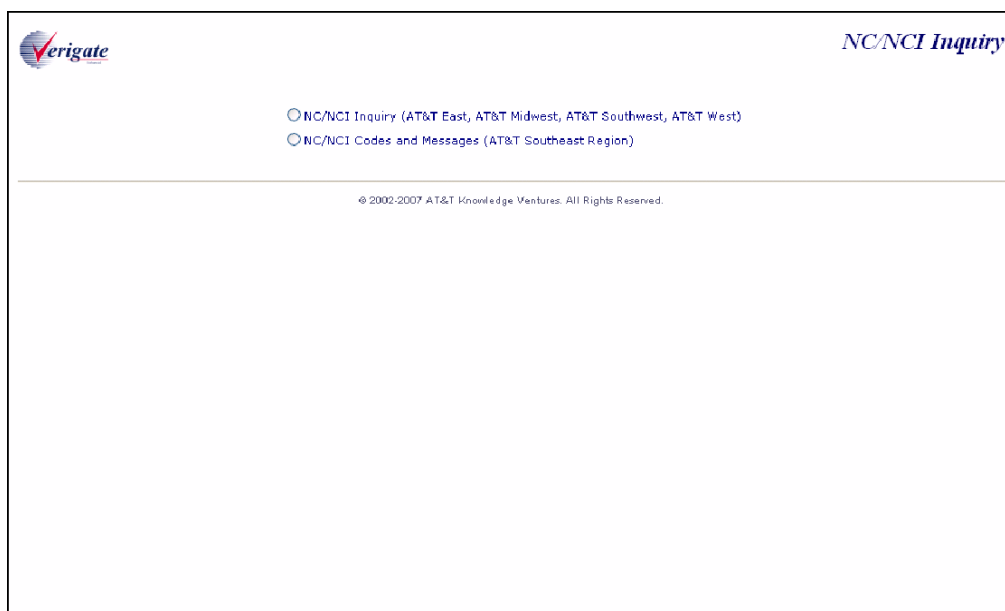


NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY (AT&T Southeast Region)

The NC/NCI transaction being offered for this region within Verigate provides the user the ability to link to the existing NC/NCI website within the AT&T Southeast Region. The current website being linked to from this transaction is <http://apps.interconnection.bellsouth.com/ncnci/index/jsp>. Once the user navigates to this URL, they should be able to perform the same functionality as they currently do.

Network Channel/Network Channel Interface (NC/NCI) Inquiry can be accessed from the Main Menu or the Address Validation Menu. The prompt page, as shown below, will be presented to the user.

- NC/NCI Inquiry (AT&T Midwest, Southwest, and West Regions)
- NC/NCI Codes and Messages (AT&T Southeast Region)

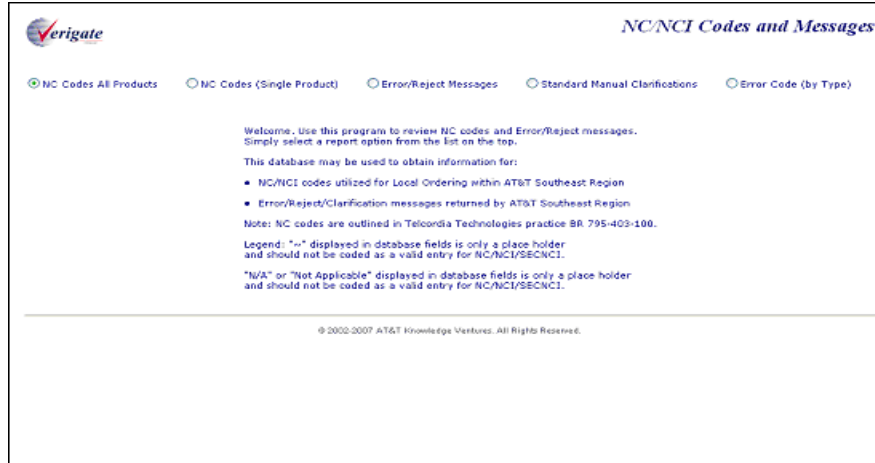


The user will select the second bullet, “NC/NCI Codes and Messages (AT&T Southeast Region)”, which will then link to the AT&T Southeast Region NC/NCI Website and be presented with the following screen:

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

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The user will be able to select one of five inquiry options to retrieve the applicable data from the above screen:

- NC Codes (All Products)
- NC Codes (Single Product)
- Error/Reject Messages
- Standard Manual Clarifications
- Error Code (By Type)

For each of the inquiries above, the user may input the following information:

Field Code	Field Name	Condition
Error Code	Error Code	Optional
Error Type	Error Type	Optional
NC	Network Channel Code	Optional
NCI	Network Channel Interface Code	Optional
Product	Product	Optional

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Field Code	Field Name	Condition
SECNCI	Secondary Network Channel Interface	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Based upon the user's selection in one of the five inquiries presented to the user, the following fields may be returned:

Field Code	Field Name
BCS	Basic Class of Service
Category	Category
Code	Code
Error Code	Error Code
Error Text Message	Error Text Message
Error Type	Error Type
NC	Network Channel Code
NCI	Network Channel Interface Code
Product	Product
Reason	Reason
SECNCI	Secondary Network Channel Interface Code
Severity Definition	Severity Definition
Severity Type	Severity Type
Title	Title
TOS Spec	Type of Service and Enhancement Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

23

NC Codes All Products – Input Screen

The NC Codes (All Products) is selected from the NC/NCI Inquiry selection page, the following input screen is presented.

NC/NCI Codes and Messages

NC Codes All Products NC Codes (Single Product) Error/Reject Messages Standard Manual Clarifications Error Code (by Type)

Welcome. Use this program to review NC codes and Error/Reject messages. Simply select a report option from the list on the top.

This database may be used to obtain information for:

- NC/NCI codes utilized for Local Ordering within AT&T Southeast Region
- Error/Reject/Clarification messages returned by AT&T Southeast Region.

Note: NC codes are outlined in Telcordia Technologies practice BR. 795-403-100.

Legend: "-" displayed in database fields is only a place holder and should not be coded as a valid entry for NC/NCI/SECNCI.

"N/A" or "Not Applicable" displayed in database fields is only a place holder and should not be coded as a valid entry for NC/NCI/SECNCI.

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NC Codes All Products – Output Screen

NC/NCI Codes and Messages - NC Codes (All Products)

NC Codes All Products NC Codes (Single Product) Error/Reject Messages Standard Manual Clarifications Error Code (by Type)

This database will return only the NC, NCI and SECNCI for Local Ordering utilized in AT&T Southeast Region *

Product: Access Bi-Directional OC192					
Title	NC	NCI	SECNCI	BCS	TDS SPEC
OC192 Bi-directional, Non-CNM SMARTRing CO SCID Ends in 'G'	OGVC	025SF.F02	025SF.F02		

Product: Access Bi-Directional OC48					
Title	NC	NCI	SECNCI	BCS	TDS SPEC
OC192 Bi-directional, Non-CNM SMARTRing CO SCID Ends in 'G'	OGVC	025SF.F02	025SF.F02		
OC192 Mux both ends Bi-directional	OG-E	045SF.F02	045SF.F02		
OC192 Bi-directional, Reconfiguration SMARTRing Customer Pre	OSVH	025SF.F02	025SF.F02		
OC192 Bi-directional, Reconfiguration SMARTRing CO SCID Ends	OGVG	025SF.F02	025SF.F02		
OC192 Bi-directional, Surveillance SMARTRing Customer Prem S	OGVD	025SF.F02	025SF.F02		
OC192 Bi-directional, Surveillance SMARTRing CO SCID Ends in	OGVC	025SF.F02	025SF.F02		
OC192 Bi-directional, Non-CNM SMARTRing Customer Prem SCID E	OGVD	025SF.F02	025SF.F02		
OC48 Non Channelized Concatenated	OF-R	025OF.X	045OF.X		

Product: Access Bi-Directional OC48 Hubs					
Title	NC	NCI	SECNCI	BCS	TDS SPEC
OC48 Non Channelized Concatenated	OF-R	025OF.X	025OF.X		
OC48 Non Channelized Concatenated	OF-R	025OF.X	04QBF.LL		
OC48 Non Channelized Concatenated	OF-R	025OF.X	02QBF.LL		
OC48 Non Channelized Concatenated	OF-R	04QBF.LL	045OF.X		
OC48 Non Channelized Concatenated	OF-R	04QBF.LL	025OF.X		
OC48 Non Channelized Concatenated	OF-R	04QBF.LL	04QBF.LL		

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NC Codes Single Product – Input Screen

The NC Codes (Single Product) is selected from the NC/NCI Inquiry selection page, the following input screen is presented.

NC/NCI Codes and Messages - NC Codes (Single Product)

NC Codes All Products
 NC Codes (Single Product)
 Error/Reject Messages
 Standard Manual Clarifications
 Error Code (by Type)

Select a product from the list below and click "Search". A report will appear based on the product you selected.

This database may be used to obtain information for:

- NC/NCI codes utilized for Local Ordering within AT&T Southeast Region
- Error/Reject/Clarification messages returned by AT&T Southeast Region

Note: NC codes are outlined in Telcordia Technologies practice BR 795-403-100.

Legend:

- "-" displayed in database fields is only a place holder and should not be coded as a valid entry for NC/NCI/SECNCI.
- "N/A" or "Not Applicable" displayed in database fields is only a place holder and should not be coded as a valid entry for NC/NCI/SECNCI.

Enter a product:

Enter an NC code:

Enter an NC/NCI code:

Enter an SEC/NCI code:

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NC Codes Single Product – Output Screen

NC/NCI Codes and Messages - NC Codes (Single Product)

NC Codes All Products
 NC Codes (Single Product)
 Error/Reject Messages
 Standard Manual Clarifications
 Error Code (by Type)

This database will return only the NC, NCI and SECNCI for Local Ordering utilized in AT&T Southeast Region *

Product: DS-1, DS-3 and STS-1 Loops, Local Channels and Interoffice Channels						
Title	NC	NCI	SECNCI	BCS	TDS SPEC	
DS1 AMI-SF UDT (Interoffice Channel)	HC--	04QB9.11	04QB9.11			

Product: Interoffice Channel and Sub Loop Feeder						
Title	NC	NCI	SECNCI	BCS	TDS SPEC	
DS1 AMI-SF UDT (Interoffice Channel)	HC--	04QB9.11	04QB9.11			
DS1 AMI-SF UDT (Interoffice Channel)	HC--	04QB9.11	04QB6.33			
DS1 AMI-SF UDT (Interoffice Channel)	HC--	04QB6.33	04QB9.11			
DS1 AMI-SF LC (Collo to POP)	HC--	04QB9.11	04DS9.15			
DS1 AMI-SF LC (Collo to POP)	HC--	04QB6.51	04DS9.15			
DS1 AMI-SF LC (Collo to POP)	HC--	04QB6.33	04DS9.15			
DS1 AMI-SF	HC--	04QB9.11	04DU9.BN	LWC1X		

Product: Local Channel and Sub Loop Feeder						
Title	NC	NCI	SECNCI	BCS	TDS SPEC	
DS1 AMI-SF	HC--	04DS9.15	04DU9.BN	LWC1X		

Product: Local Channel, Interoffice Channel and Sub Loop Feeder						
Title	NC	NCI	SECNCI	BCS	TDS SPEC	
DS1 AMI-SF	HC--	04DS9.15	04DU9.BN	LWC1X		

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

23

Error/Reject Messages – Input Screen

The Error Messages/Rejects is selected from the NC/NCI Inquiry selection page, the following input screen is presented.



Error/Reject Messages – Output Screen

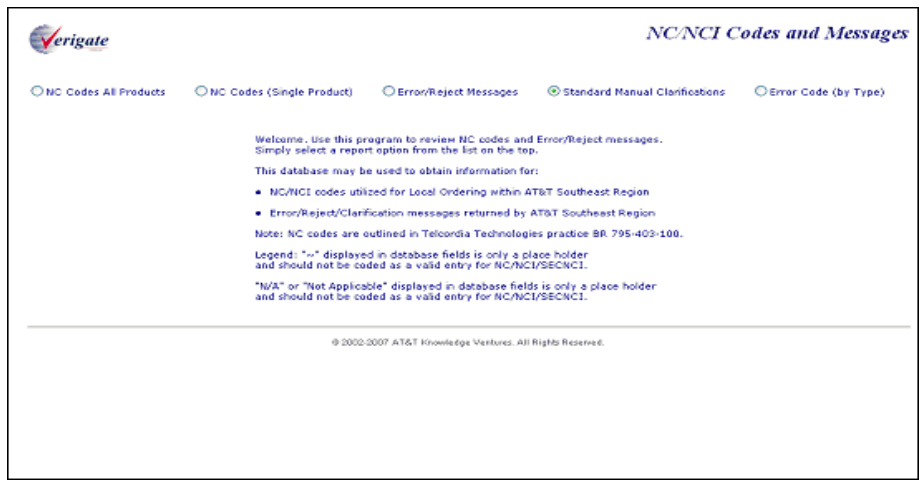


CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

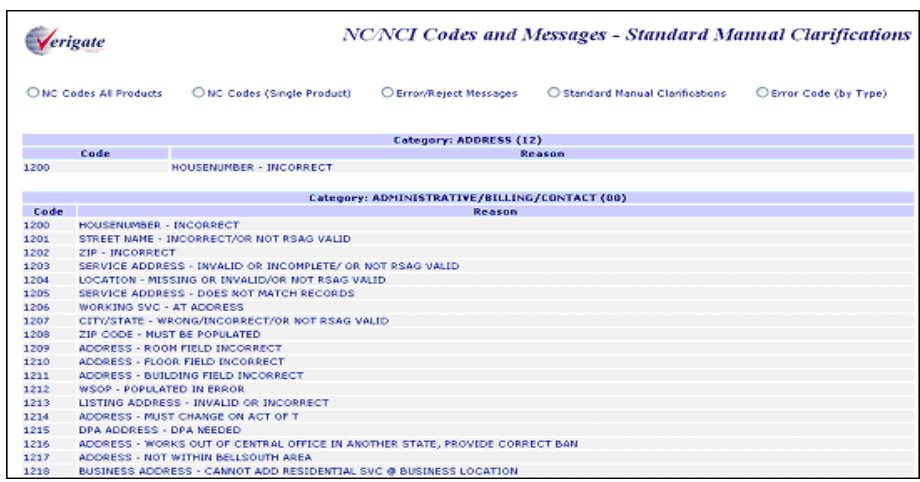
NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

Standard Manual Clarifications – Input Screen

The Standard Manual Clarifications is selected from the NC/NCI Inquiry selection page, the following input screen is presented.



Standard Manual Clarifications – Output Screen



CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

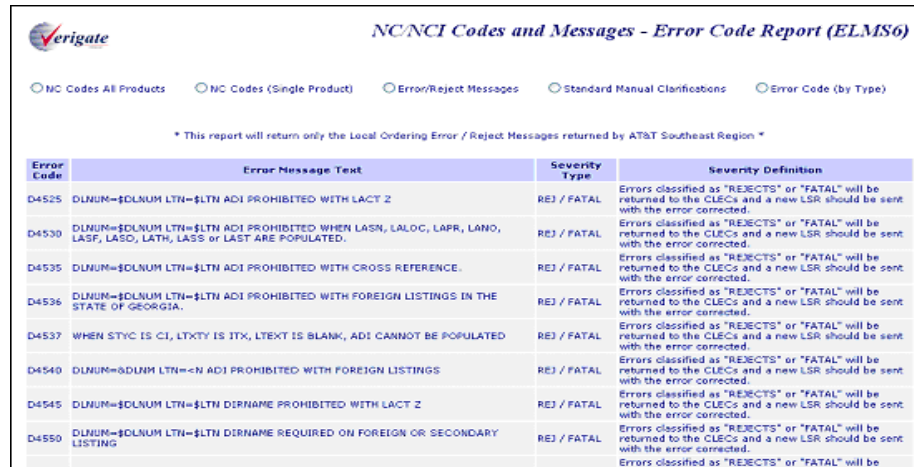
23

Error Code (By Type) – Input Screen

The Error Code (by Type) is selected from the NC/NCI Inquiry selection page, the following input screen is presented.



Error Code (By Type) – Output Screen



Error Code	Error Message Text	Severity Type	Severity Definition
D4525	DLNUM=DLNUM LTN=\$LTN ADI PROHIBITED WITH LACT 2	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4530	DLNUM=DLNUM LTN=\$LTN ADI PROHIBITED WHEN LASN, LALOC, LAPR, LANO, LASF, LASC, LATH, LASS or LAST ARE POPULATED.	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4535	DLNUM=DLNUM LTN=\$LTN ADI PROHIBITED WITH CROSS REFERENCE.	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4536	DLNUM=DLNUM LTN=\$LTN ADI PROHIBITED WITH FOREIGN LISTINGS IN THE STATE OF GEORGIA.	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4537	WHEN STYC IS CJ, LTXTY IS ITX, LTEXT IS BLANK, ADI CANNOT BE POPULATED	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4540	DLNUM=DLNUM LTN=<N ADI PROHIBITED WITH FOREIGN LISTINGS	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4545	DLNUM=DLNUM LTN=\$LTN DIRNAME PROHIBITED WITH LACT 2	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.
D4550	DLNUM=DLNUM LTN=\$LTN DIRNAME REQUIRED ON FOREIGN OR SECONDARY LISTING	REJ / FATAL	Errors classified as "REJECTS" or "FATAL" will be returned to the CLECs and a new LSR should be sent with the error corrected.

CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY

CHAPTER 24 - IMPAIRMENT STATUS INQUIRY

Overview

The **Impairment Status Inquiry** is used to retrieve impairment status for ordering specific unbundled products as set forth by each state commission. **Impairment Status Inquiry** is requested from the end user by submitting an address followed by the applicable ordering information for the request. The input in the Impairment Status Inquiry should be the same information that would be placed on the LSR for the order. A valid **Impairment Status Inquiry** will return information to the user regarding the impairment or un-impairment status for the address that was submitted.

Impairment Status Inquiry can be accessed from the Main Menu.



Note:

For REQTYPs of F, M, U, V, W, X, ordering 271 Local Switching or “Local Wholesale Complete” that has a SPEC Code of ULSRPS, this inquiry does not apply.

To start the **Impairment Status Inquiry** the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
CC	Account Owner Company Code	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner’s CC in the “Account Owner CC” box, as well as selecting your own assigned CC from the CC drop down box.

Field Code	Field Name	Condition
SAPR	Service Address Number Prefix	Optional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Optional
SASD	Service Address Street Directional Prefix	Optional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Optional
SASS	Service Address Street Directional Suffix	Optional
CITY	City	Required
STATE	State	Required
REQTYP	Requisition Type and Status	Required
ACT	Activity	Required
NC	Network Channel Code	Conditional
NCI	Network Channel Interface Code	Conditional
SECNCI	Secondary Network Channel Interface Code	Conditional
LST	Local Service Termination	Required
SPEC	Service and Product Enhancement Code	Conditional
FAC DESG	Facility Designation	Conditional
FAC TYPE	Facility Type	Conditional
LOC A	Terminating Location A CLLI	Conditional
LOC Z	Terminating Location Z CLLI	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Retrieve Impairment Status** button.

Impairment Status Inquiry – Input Screen

After selecting the **Impairment Status Inquiry** from the Main Menu, the user will receive the input screen needed for the impairment status request. Below is an example.

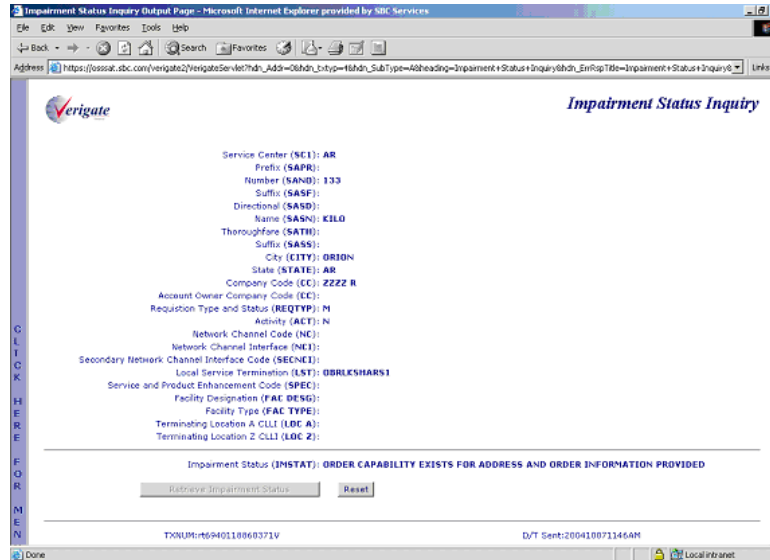
The screenshot shows a web browser window titled "Impairment Status Inquiry Input Page - Microsoft Internet Explorer provided by SBC Services". The address bar shows a URL from "https://osscat.sbc.com/verigate2/ISLJ_333input.jsp?hdn_Add=06hdn_City=66hdn_SubType=Abheading=Impairment+Status+Inquiry&hdn_EnrSpTitle=Impairment+Status+Inquiry". The page content includes the Verigate logo and a vertical menu on the left with the text "CLICK HERE FOR MENU". The main form area is titled "Impairment Status Inquiry" and contains the following fields:

- Service Center (SC1): AR
- Prefix (SAPR):
- Number (SAND): 333
- Suffix (SASP):
- Directional (SASD):
- Name (SASN): KILG
- Thoroughfare (SATH):
- Suffix (SASS):
- City (CITY): ORION
- State (STATE): AR
- Company Code (CC): ZZZZ R
- Account Owner Company Code (CC):
- Requisition Type and Status (REQTY): M
- Activity (ACT): N
- Network Channel Code (NC):
- Network Channel Interface (NCI):
- Secondary Network Channel Interface Code (SECNCI):
- Local Service Termination (LST): 0DRLKSHARS1
- Service and Product Enhancement Code (SPEC):
- Facility Designation (FAC DESG):
- Facility Type (FAC TYPE):
- Terminating Location A CLLI (LOC A):
- Terminating Location Z CLLI (LOC Z):

At the bottom of the form are two buttons: "Retrieve Impairment Status" and "Reset".

Impairment Status Response – Output Screen

After submitting the impairment status request, the user will receive the output screen. Below is an example.



The response will return the impairment status for the address and ordering specific information that was entered on input in the IMSTAT (Impairment Status) field on the response.

Impairment Status Data Definitions

Impairment Status (IMSTAT): Identifies the impairment status related to the address and ordering information requested.

Valid IMSTAT Values
CLEC not contracted or no tariff for XXXX (example: X=DS1 UNE LOOP)
Service Address Unimpaired, request invalid
Enterprise unbundled local switching cannot be ordered
LST Mass Market unimpaired, request invalid
ACTL unimpaired, request invalid
Product not eligible at service address, request invalid
Order capability exists for address and order information provided
Unbundled local switching cannot be ordered, contractually disallowed
Unable to determine commingling information, contact LSC
CFA ACTL must be collocated, contact LSC

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Valid IMSTAT Values
Product not eligible at service address, request invalid
End User serving wire center unimpaired, request invalid

CHAPTER 25 - TRANSPORT IMPAIRMENT STATUS INQUIRY

Overview

The **Transport Impairment Status Inquiry** is used to check a network database in determining whether or not a specific route and/or CLLI is un-impaired and not required for unbundled obligations as determined by state specific Commissions through impairment analysis. **Transport Impairment Status Inquiry** is requested from the end user by submitting a product and CLLI (LOC A and LOC Z) information. A valid **Transport Impairment Status Inquiry** will return information to the user regarding the impairment or un-impairment for the product and CLLI (LOC A and LOC Z) information that was submitted.

When a **Transport Impairment Status Inquiry** is performed, and the specific route is “Impaired”, a second check will automatically be done for a Transport Count validation. If the check determines that the volume cap threshold has been exceeded, an error message will be returned. If “Unimpaired”, no check will be performed and the applicable message in the IMSTAT field will be returned.

Transport Impairment Status Inquiry can be accessed from the Main Menu.



Note:

For REQTYPs of F, M, U, V, W, X, ordering 271 Local Switching or “Local Wholesale Complete” that has a SPEC Code of ULSRPS, this inquiry does not apply.

For REQTYP of A and ordering DS1, DS3 or Dark Fiber Loops with a SPEC of EELXXX, this inquiry does not apply.

To start the **Transport Impairment Status Inquiry**, the user must input the following information:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
PNAME	Product Name	Required
LOC A	Terminating Location A CLLI	Required

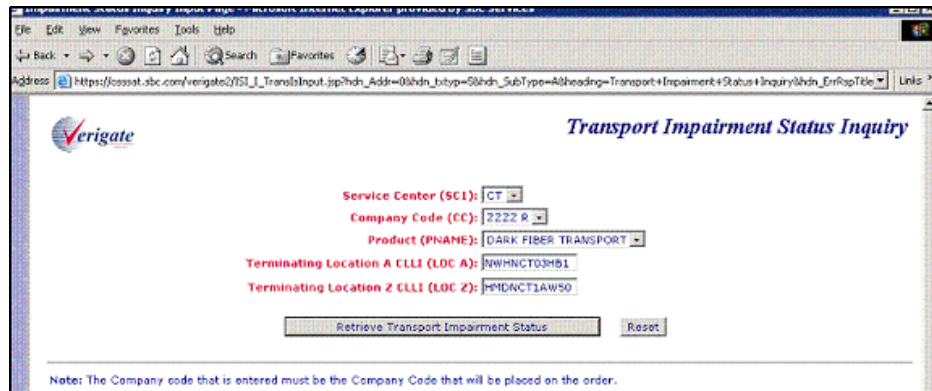
Field Code	Field Name	Condition
LOC Z	Terminating Location Z CLLI	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Retrieve Transport Impairment Status** button.

Transport Impairment Status Inquiry – Input Screen

After selecting the **Transport Impairment Status Inquiry** from the Main Menu, the user will receive the input screen needed for the transport impairment status request. Below is an example.



The screenshot shows a web browser window with the address https://ossat.sbc.com/verigate/2/ISL_TransportInput.jsp?hdn_Addr=0&hdn_IsTyp=5&hdn_SubType=All&heading=Transport+Impairment+Status+Inquiry&hdn_EnterTitle. The page title is "Transport Impairment Status Inquiry". The form contains the following fields:

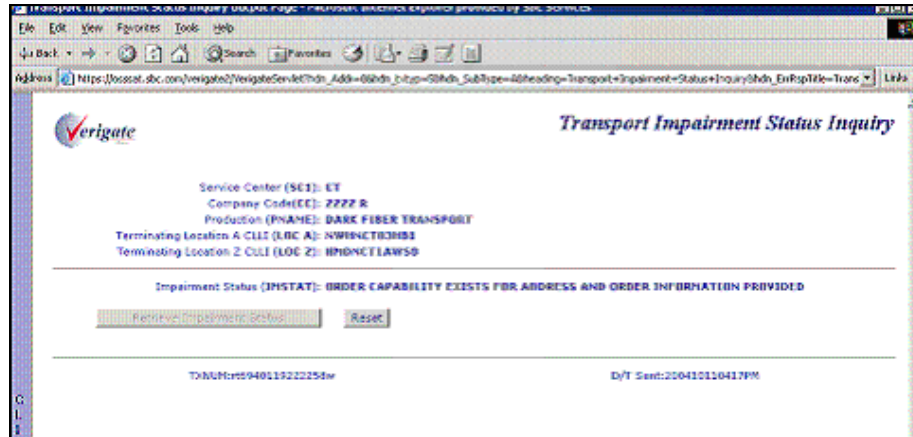
- Service Center (SC1): CT
- Company Code (CC): 2222 R
- Product (PNAME): DARK FIBER TRANSPORT
- Terminating Location A CLLI (LOC A): NWHNCT03MB1
- Terminating Location Z CLLI (LOC Z): HMDNCT1AW50

Buttons: Retrieve Transport Impairment Status, Reset

Note: The Company code that is entered must be the Company Code that will be placed on the order.

Transport Impairment Status Inquiry – Output Screen

After submitting the transport impairment status request, the user will receive the output screen. Below is an example.



The response will return the impairment status for the product and LOC A and LOC Z information that was entered on input in the IMSTAT (Impairment Status) field on the response.

Transport Impairment Status Data Definitions

Impairment Status (IMSTAT): Identifies the impairment status related to the information requested.

Valid IMSTAT Values
CLEC not contracted or no tariff for XXXX (<i>example: X=DS1 UNE LOOP</i>)
Product not eligible at service address, request invalid
Order capability exists for address and order information provided
Product not eligible at route, exceeds volume cap, request invalid

CHAPTER 26 - BATCH CUT PROCESS INQUIRY

Overview

Batch Cut Process Inquiry will provide switch based CLECs the ability to search and reserve available date and time in order to convert customers from one telecommunications carrier's switch to either their own switch or a Non-ILEC third party switch via a limited number of basic analog UNE loops.

AT&T provides CLECs the choice between two options when migrating Mass Market customers to UNE analog Loops – (1) Frame Due Time (FDT) and (2) Coordinated Hot Cut (CHC). Frame Due Time (FDT) allows a CLEC to request that AT&T perform the hot cut anytime within a particular time frame (typically an hour) on the loop due date. Coordinated Hot Cut (CHC) allows a CLEC to request that AT&T reserve central office and local operation personnel to coordinate with the CLEC at a specific time to migrate the end user with a minimum of downtime. In either scenario, FDT or CHC, the CLEC is responsible for activating the porting of the end user's telephone number to the CLEC switch.

When date and time is reserved, a RESID (Response Identifier) will be returned to the user and is to be used on the LSR (Local Service Request). CLECs can only submit and search records for the companies they are authorized to represent.

Batch Cut Process Inquiry can be accessed from the Main Menu and the Address Validation Menu.

Batch Cut Process Inquiry has five functions available:

- Inquiry/Reservation
- View Results/Modify
- Bulk Reservation
- Bulk Confirmation
- Cancel Reservation

There will be three batch cut options available:

- **Enhanced Daily**
- **Defined Process** (AT&T Midwest Region, AT&T Southwest Region and AT&T West Region only)

- Bulk Process (AT&T Midwest Region, AT&T Southwest Region and AT&T West Region only)

Enhanced Daily Process

The Enhanced Daily Process option provides switch based CLECs the ability to process an unlimited number of hot cuts per central office, per day, per CLEC for new acquisitions only. This process is applicable for CLECs acquiring new customers on existing UNE-P, Resale and AT&T Retail requests to migrate to analog UNE loops. Enhanced Daily requests are based on a single LSR.

The user will request a desired due date and desired due time. If the desired date and time is available, the desired date and time will be returned to the user for reservation. If the desired time is not available, alternative times or load level overbooking time (least overbooked) time slot will be returned to the user for selection purposes. Time returned will be based on regional time. In AT&T Southwest Region and AT&T Midwest Region, time will be based on Central Time (CT). In AT&T West Region, time will be based on Pacific Time (PT).

In AT&T West Region region, reservation requests must be 3 business days or greater in advance. In AT&T Midwest Region and AT&T Southwest Region, reservation requests must be 5 business days or greater in advance.

Good LSRs must be received within 6 hours. If not, the reservation will be expired and the date and time will no longer be held for that request.

When submitting a batch request (whether FDT or CHC) for the Enhanced Daily Process, due date intervals must be during the following hours in the AT&T 12-State regions:

Normal Hours	Monday through Friday Between 8:00 a.m. and 5:00 p.m. Excluding Holidays
---------------------	--

Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day.



Note:

In AT&T Southwest Region, AT&T Midwest Region and AT&T West Region, requests to convert more than 20 analog UNE loops at a single address (single LSR) would be accomplished via either the Defined or Bulk Project Process.

Defined Batch Process

The Defined Batch Cut Process option is applicable for CLECs converting up to 100 UNE-P, Resale or AT&T Retail DSO services to analog UNE Loops, per CO (Central Office), per CLEC, per day. This provides switch based CLECs the ability to process up to a maximum of 100 lines per day, per central office. This central office/per day maximum is 200, but is limited to 100 lines per CLEC, per day, per CO. *Example:* 2 CLECs requesting 100 lines each or 4 CLECs requesting 50 lines each. Requests for a due date, per central office, individual CLEC cannot exceed the maximum of 100 nor exceed central office maximum capacity of 200. Lines exceeding the central maximum capacity cannot be booked. When the capacity is reached, Defined Batch is not offered for that date and central office.



Note:

This option is available in the AT&T Midwest Region. AT&T West Region and AT&T Southwest Region only.

The user will request a desired due date and desired due time. If the desired date and time is available, the desired date and time will be returned to the user for reservation. If the desired time is not available, alternative times or load level overbooking time (least overbooked) time slot will be returned to the user for selection purposes. In AT&T Southwest Region and AT&T Midwest Region, time will be based on Central Time (CT). In AT&T West Region, time will be based on Pacific Time (PT).

In AT&T Midwest Region, AT&T Southwest Region and AT&T West Region, reservation requests must be 13 business days or greater in advance. Good LSRs must be received by 5:00 p.m. on business day 1. If not, the reservation will be expired and the date and time will no longer be held for that request.

When submitting a batch request for CHC (Coordinated Hot Cut) for the Defined Batch Process, due date intervals must be during the following hours in AT&T Midwest Region, AT&T West Region and AT&T Southwest Region.:

Normal Hours	Monday through Friday Between 8:00 a.m. and 5:00 p.m. Excluding Holidays
Out of Hours	Monday through Friday Between 6:00 a.m. and 8:00 a.m. Minimum of 25 and Maximum of 50 lines per central office Monday through Friday Between 5:00 p.m. and 12:00 a.m. Minimum of 25 and Maximum of 100 lines per central office Saturday Between 8:00 a.m. and 5:00 p.m. Minimum of 50 and Maximum of 100 lines per central office

When submitting a batch request for FDT (Frame Due Time) for the Defined Batch Process, due date intervals must be during the following hours in AT&T Midwest Region, AT&T West Region and AT&T Southwest Region.

Normal Hours	Monday through Friday Between 8:00 a.m. and 5:00 p.m. Excluding Holidays
Out of Hours	Monday through Friday Between 6:00 a.m. and 8:00 a.m. Minimum of 25 and Maximum of 50 lines per central office Monday through Friday Between 5:00 p.m. and 12:00 a.m. Minimum of 25 and Maximum of 100 lines per central office No FDT on Saturday

Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day.



Note:

In AT&T Southwest Region, AT&T Midwest Region and AT&T West Region, requests to convert more than 20 analog UNE loops at a single address (single LSR) would be accomplished via either the Defined or Bulk Project Process.

Bulk Batch Process

The Bulk Batch Process option provides switch based CLECs the ability to process 101 + hot cuts on a negotiated basis. The due dates and due times are negotiated. The Bulk Batch Cut Process is applicable for CLECs converting 101 + analog UNE loops, per central office, per CLEC, per day.



Note:

This option is available in the AT&T Midwest Region. AT&T West Region and AT&T Southwest Region only.

The user will submit a Bulk Batch request for negotiation. The user receives a Provider Reference Number (PREFNBR) with due date and time. In AT&T Southwest Region and AT&T Midwest Region, time will be based on Central Time (CT). In AT&T West Region, time will be based on Pacific Time (PT). After the manual negotiated process has completed, usually within 2 business days, the user can perform a Bulk Confirmation transaction, where they can obtain the RESID (Response Identifier) and negotiated results. The user issues a LSR with the negotiated due date and time, along with the RESID. In AT&T Midwest Region, AT&T Southwest Region and AT&T West Region, after the negotiation process and receipt of the RESID (Response Identifier), good LSRs must be received by 5:00 P.M. on business day 2. If not, the reservation will be expired and the date and time will no longer be held for that request.

When submitting a batch request (whether FDT or CHC) for the Bulk Batch Process, due date intervals are negotiated and can be provisioned during the

following hours in AT&T Midwest Region, AT&T West Region and AT&T Southwest Region.

Normal Hours	Monday through Saturday 24 Hours Sundays are exempt due to industry number porting constraints
---------------------	---

Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day.



Note:

In AT&T Southwest Region, AT&T Midwest Region and AT&T West Region, requests to convert more than 20 analog UNE loops at a single address (single LSR) would be accomplished via either the Defined or Bulk Project Process.

Batch Cut Process Inquiry – Inquiry/Reservation

The initial inquiry allows the user to view available cut date and time, based on the Batch Cut Option (BC OPT) for either Enhanced Daily or Defined Batch being requested. This will be performed in real time. The CLEC will be able to view available cut schedules based on Central Office (CO) and Local Operations Center (LOC) capacities for a given date and time and the quantity of lines (WTNs) being requested.



Note:

This activity will not be available for the Batch Cut Option of Bulk Batch Process.

After the user selects **Batch Cut Process Inquiry**, Inquiry/Reservation option from the Main Menu or Address Validation Menu, the user must input the following data to submit the request:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required

Field Code	Field Name	Condition
	Account Owner CC	Required when an agency is doing business on behalf of another company, otherwise Conditional.
BC OPT	Batch Cut Option	Required
CUT TYP	Cut Type	Required
LST	Local Service Termination	Required
QR	Quantity Requested	Required
IDLC	IDLC Indicator	Required
DDD	Desired Due Date	Required
DFDT	Desired Due Time	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Select the **Retrieve Batch Cut Info** button.

Batch Cut Process Inquiry – Inquiry/Reservation-Inquiry Input Screen

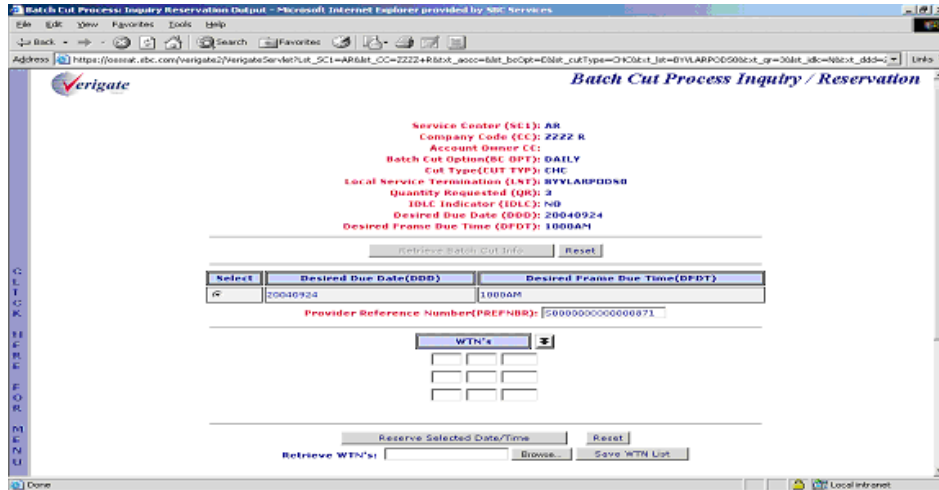
After selecting the **Batch Cut Process Inquiry - Inquiry/Reservation** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the batch cut reservation inquiry. Below is an example.

Batch Cut Process Inquiry – Inquiry/Reservation-Inquiry Output Screen

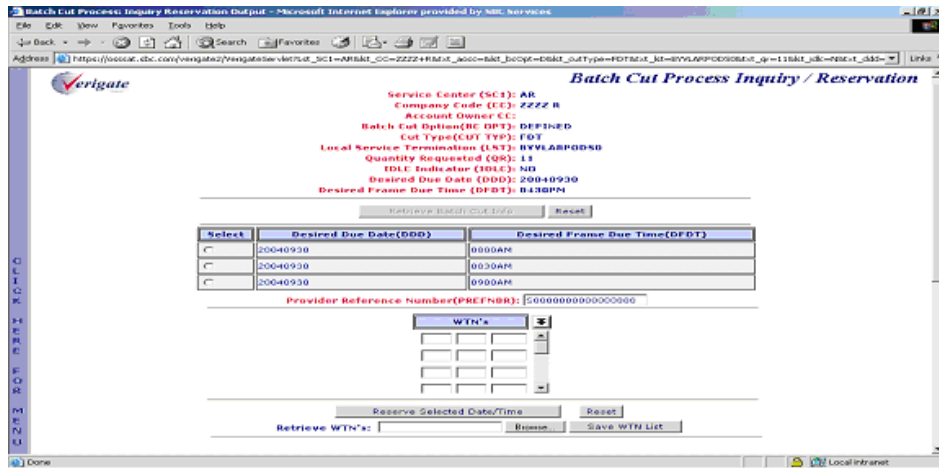
The CLEC will be able to view cut capacity for a given date and time, based on the availability and the quantity of lines requested for a CO. The initial input will be mirrored back to the user, along with the response of available date and time(s) for reservation in the lower portion of the screen. The following screen shows the output when the desired date and time is available:

CHAPTER 26 - BATCH CUT PROCESS INQUIRY

Batch Cut Process Inquiry – Inquiry/Reservation



The following screen shows the output of alternative date and time(s) that are available:



Selection Section

This section will include either the requested date and time or alternative date and time(s) available for the user to reserve.

Desired Due Date (DDD): Identifies the desired due date available to the user for the FDT or CHC coordination.

Desired Due Time (DFDT): Identifies the start time(s) available to the user for the FDT or CHC coordination for a specific desired due date. If the desired time is available, the desired date and time will be returned to the user for reservation. If the desired time is not available, alternative date and time(s) available will be returned to the user for selection purposes. When alternative date and time(s) are returned, the user can select a date and time combination to reserve. If no alternative time for that day is available, the user will need to search for a different desired date and time (Defined Batch only).

Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day.

Provider Reference Number (PREFNBR): This number will be assigned to the response. This is not the RESID (Response Identifier) and cannot be used on the LSR.



Note:

A PREFNBR will be assigned in each search transaction and will be used in the reservation transaction. The PREFNBR will expire if not used for a reservation in the following time frame: 2 minutes per line, 20 minute minimum and 120 (2 hours) minutes maximum. If the PREFNBR expires, a new search must be submitted.

WTN Section

This section is for adding all WTNs associated with the batch request.

Working Telephone Numbers (WTNs): The number of all WTNs (Working Telephone Numbers) associated with this single batch inquiry must match the QR (Quantity Requested) on the initial inquiry.

Batch Cut Process Inquiry – Inquiry/Reservation- Reservation Input Screen

Batch Cut Process Inquiry / Reservation

Service Center (SC1): AR
 Company Code (CC): ZZZZ R
 Account Number (AC):
 Batch cut option (BC OPT): DAILY
 Cut Type (CUT TYP): EHC
 Local Service Termination (LST): BYVLARPODS0
 Quantity Requested (QR): 2
 IDLC Indicator (IDLC): N0
 Desired Due Date (DDD): 20040920
 Desired Frame Due Time (DFDT): 1000AM

Retrieve Batch Cut Info Reset

Select	Desired Due Date (DDD)	Desired Frame Due Time (DFDT)
<input type="checkbox"/>	20040920	1000AM

Provider Reference Number (PREFNBR): 5000000000000889

WTN's

<input type="checkbox"/>	870	838	7970
<input type="checkbox"/>	870	838	7971

Reserve Selected Date/Time Reset

Retrieve WTN's: Browse... Save WTN List

Reserve Selected Date and Time

A reservation can be submitted after the search output is received. If alternative times are returned on the response, the user must select the date and time they are wishing to reserve. Selection is made by click on the appropriate radio button. Only one radio button can be selected at a time.

The user must then enter all Working Telephone Numbers (WTNs) associated with this batch cut inquiry. The number of WTNs entered must match the QR (Quantity Requested) on the initial inquiry. The user will enter the WTNs requested and submit the reservation request.

Retrieve WTN List

The user can click on the **Retrieve WTN List** button to retrieve a batch upload list of WTNs they can associate with a reservation. WTN lists must be saved as.CSV files.

Save WTN List

The user can click on the **Save WTN List** button to save the batch upload of WTNs they wish to associate with a reservation. WTN lists must be saved as .CSV files.

The user must then click on the **Reserve Selected Date/Time** button at the bottom of the page.

Batch Cut Process Inquiry – Inquiry/Reservation- Reservation Output Screen

After submitting the batch cut inquiry reservation, the user will receive the output screen. Below is an example.

Batch Cut Process Inquiry / Reservation

Service Center (SC): AR
 Company Code (CC): 2222 R
 Account Owner CC:
 Batch Cut Option (BC OPT): DAILY
 Cut Type (CUT TYP): EHC
 Local Service Termination (LST): BYVLARPODSB
 Quantity Requested (QR): 2
 IDLC Indicator (IDLC): N0
 Desired Due Date (DDD): 20040920
 Desired Frame Due Time (DFDT): 1000AM

Retrieval Batch Cut Info Reset

Select	Desired Due Date(DDD)	Desired Frame Due Time(DFDT)
<input type="checkbox"/>	20040920	1000AM

Provider Reference Number(PREFNBR): 500000000000000000

WTN's

<input type="checkbox"/>	070	030	17970
<input type="checkbox"/>	070	030	17971

Reserve Selected Date/Time Reset

Retrieval WTN List Save WTN List

Response Identifier(RESID): BRCE222230000000

TXNUM:16940116521206 D/T Sent:200409101000AM

On the response the following will be returned:

Response Identifier (RESID): The RESID will be returned and associated with the reservation transaction. This identifies the response number assigned by AT&T. The RESID will need to be submitted on the LSR.

If the RESID associated with a reserved cut date and time is not used in the order process, the cut date and time will be returned to the available pool after the expiration time frame. The RESID will no longer be valid for that request.



Note:

AT&T will hold the assignment of the reserved date and time increments for 6 hours for the Daily Process, up to 5:00 PM Business Day 1 for the Defined Batch Process. If the CLEC has not submitted an LSR to utilize the reserved capacity within these timeframes, the reservation will automatically expire.

Batch Cut Process Inquiry – View Results/Modify

This function will allow the user to view existing Batch Cut reservation details associated with a RESID (Response Identifier). Based on the RESID entered, the corresponding batch results will be returned. A PREFNBR can also be entered to view a pending bulk reservation. CLECs will only be able to view their own batch reservations.

After the user selects **Batch Cut Process Inquiry, View Results** option from the Main Menu or the Address Validation Menu, the user must input the following data to submit the request:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
	Account Owner CC	Required when an agency is doing business on behalf of another company, otherwise Conditional.
RESID	Response Identifier	Conditional
PREFNBR	Provider Reference Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

Either a RESID (Response Identifier) or a PREFNBR (Provider Reference Number) is required.

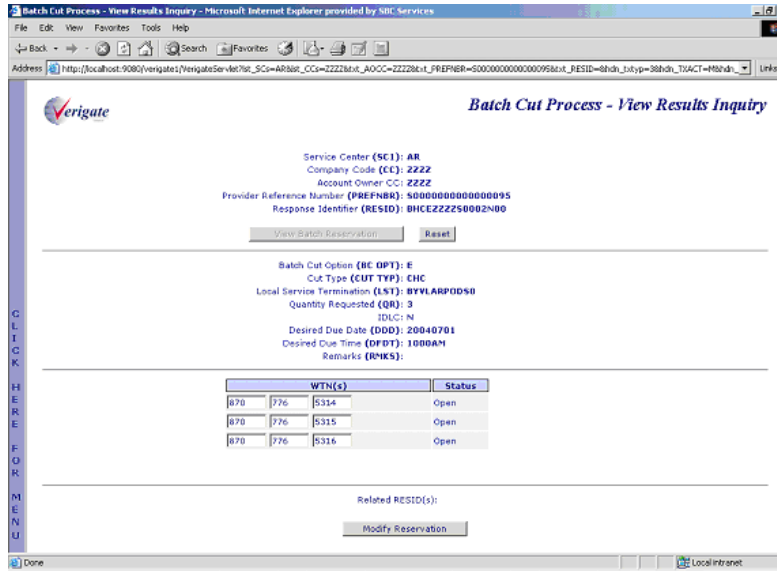
The user must then click on the **View Batch Reservation** button at the bottom of the page.

Batch Cut Process Inquiry – View Results/Modify-View Results Input Screen

After selecting the **Batch Cut Process Inquiry - View Results/Modify** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the view results request. Below is an example.

Batch Cut Process Inquiry – View Results/Modify-View Results Output Screen

The initial input from the View Results request will be mirrored back to the user, along with the details of the Batch Cut Reservation request.



Status (STATUS): A status of every WTN listed will be returned on the response. See table below for status descriptions.

Status Code	Status Description	Explanation
O	Open	WTN was created in reservation database and can be modified. A service order has not been submitted on this WTN yet.
E	Expired	WTN has expired in reservation database and can be modified. A service order was never received in the allotted held time frame.
R	Reschedule	WTN was rescheduled in the reservation database and may or may not be modified, based on the due date. If a service order was submitted for this WTN, it can no longer be modified.
S	Scheduled	WTN was received on Service Order and the order is in reservation scheduler and cannot be modified.
C	Completed	WTN has been completed in WFA/C and cannot be modified.

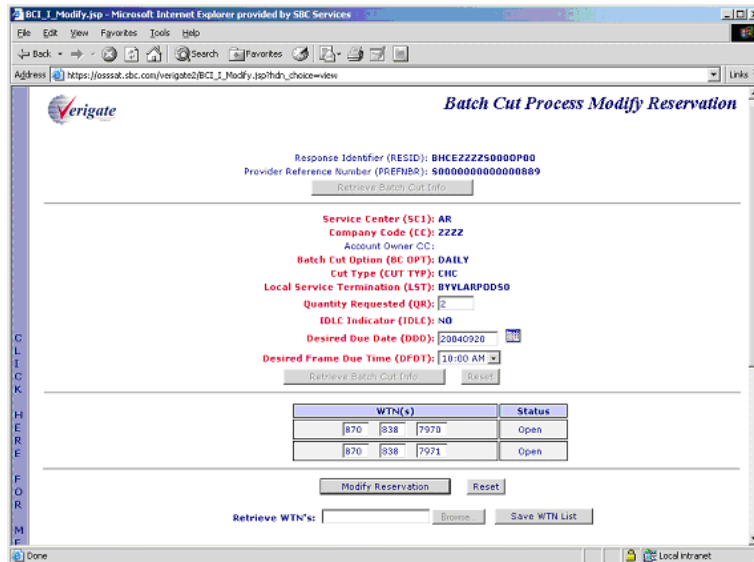
Status Code	Status Description	Explanation
D	Deleted	WTN has been removed from the reservation database and cannot be modified.
X	Canceled	WTN was Canceled by service order pass and cannot be modified.

RELATED RESID(s): Any related response identifiers related to this request will be returned. This would be available when modifications have been submitted. Details associated with a specific RESID will be returned.

If the user has the need to modify a request, the user can click on the **Modify Reservation** button to edit or reschedule the batch cut reservation.

Batch Cut Process Inquiry – View Results/Modify-Modify Input Screen

Once the user has clicked on the **Modify Reservation** button, the following screen will appear.



This function will provide the CLEC with the capability to modify an existing reservation. If the existing reservation has not yet been completed, modifications

can be submitted. A completed request cannot be modified. If the WTN(s) are modified, the same Response Identifier (RESID) will be returned. Only WTNs in the status of open or Expired can be modified. Batch cut options types of Enhanced Daily, Defined or Bulk can be modified.

The user will be able to modify the QR (Quantity Requested), WTNs (Working telephone Number), Desired Due Date (DDD) and Desired Frame Due Time (FDT). Any other modification to any other fields required a new request for availability and reservation and a new RESID (Response Identifier) would be associated with the batch request. Basically, this is a brand new reservation request to check availability to reserve and a new RESID.

Quantity Requested (QR): Will mirror back the QR that was submitted in an editable field box. This field can be edited as long as the QR is decreasing and an LSR has not been issued on the WTNs. The TN's associated need to be either in Open or Expired status. If the QR is increasing a new reservation request will need to be submitted.

Desired Due Date (DDD): Will mirror back the DDD that was submitted in an editable field box. The CLEC can reschedule or edit the DDD (Desired Due Date) and DFDT (Desired Due Time) as long as it is before the due date of the request. The new DDD must be at a minimum of 13 days out. The reservation process begins by inquiring about availability, the user selects the desired due date/time and reserves the request. A new RESID (Response Identifier) will be associated with the reservation request.

Desired Due Time (DFDT): Will mirror back the DFDT that was submitted in an editable field box. The CLEC can reschedule or edit the DDD (Desired Due Date) and DFDT (Desired Due Time) as long as it is before the due date of the request. The new DDD must be at a minimum of 13 days out. The reservation process begins by inquiring about availability, the user selects the desired due date/time and reserves the request. A new RESID (Response Identifier) will be associated with the reservation request.

Working Telephone Numbers (WTNs): The WTN(s) entered will be mirrored back and may be in an editable field, based on the status. The CLEC can edit existing WTNs only when they are in either "Open" or "Expired" status. When the WTNs are edited, the same RESID (Response Identifier) will be associated with the reservation request.



Note:

The WTN list can be expanded by clicking on the arrow outside the scroll bar.

Once the user has modified any fields, the user will click on the **Modify Reservation** button to submit the modification request. If the WTN(s) are modified, the same Response Identifier (RESID) will be returned. If the Date/Time is modified, a new transaction is run and a new Response Identifier will be returned.

Retrieve WTN List

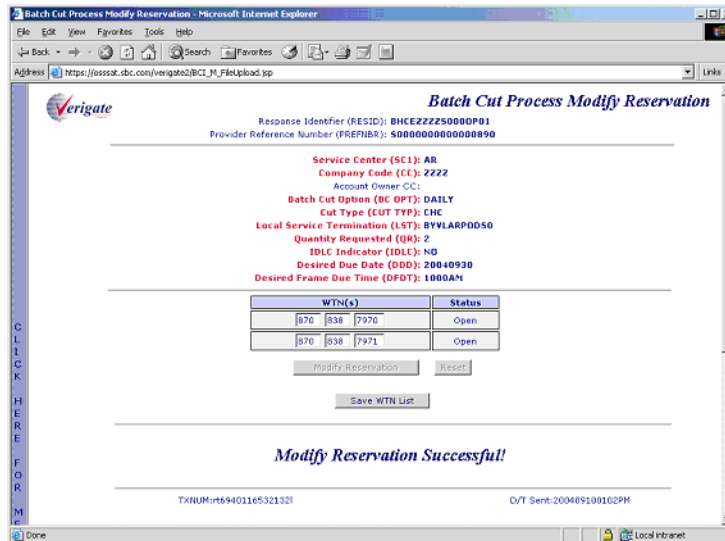
The user can click on the **Retrieve WTN List** button to retrieve a batch upload list of WTNs they can associate with a reservation. WTN lists must be saved as .CSV files.

Save WTN List

The user can click on the **Save WTN List** button to save the batch upload of WTNs they wish to associate with a reservation. WTN lists must be saved as .CSV files.

Batch Cut Process Inquiry – View Results/Modify-Modify Output Screen

Below is an example of the output screen when the user has modified the Desired Due Date (DDD). The user receives a new RESID along with a message indicating that the modification was successful.



Batch Cut Process Inquiry – Bulk Reservation

The Bulk Batch reservation inquiry allows the CLEC the capability to request a cut capacity for a negotiated date and time based on the quantity of lines requested.

The Bulk Process allows CLECs to schedule large volume of conversions.

A Provider Reference Number (PREFNBR) will be returned and associated with the transaction. This PREFNBR will be used later in the Bulk Confirmation activity.

After the user selects the **Batch Cut Process Inquiry**, Bulk Reservation option from the Main Menu or the Address Validation Menu, the user must input the following data to submit the request:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required

Field Code	Field Name	Condition
	Account Owner CC	Required when an agency is doing business on behalf of another company, otherwise Conditional.
BC OPT	Batch Cut Option	Required
CUT TYP	Cut Type	Required
LST	Local Service Termination	Required
QR	Quantity Requested	Required
IDLC	IDLC Indicator	Required
DDD	Desired Due Date	Required
DFDT	Desired Due Time	Required
RMKS	Remarks	Optional
WTNs	Working Telephone Numbers	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Retrieve WTN List

The user can click on the **Retrieve WTN List** button to retrieve a batch upload list of WTNs they can associate with a reservation. WTN lists must be saved as .CSV files.

Save WTN List

The user can click on the **Save WTN List** button to save the batch upload of WTNs they wish to associate with a reservation. WTN lists must be saved as .CSV files.

The user must then click on the **Retrieve Batch Cut Info** button at the bottom of the page.

Batch Cut Process Inquiry – Bulk Reservation – Input Screen

After selecting the **Batch Cut Process Inquiry - Bulk Reservation** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the bulk reservation request. Below is an example.

The screenshot shows a web browser window titled "Batch Cut Process Inquiry / Bulk Reservation - Microsoft Internet Explorer". The address bar shows a URL from verigate.com. The page content includes the Verigate logo and the title "Batch Cut Inquiry: Bulk Reservation". The form contains the following fields:

- Service Center (SC1): IL
- Company Code (CC): 2222
- Account Owner CC: (empty)
- Batch Cut Option (BC OPT): Bulk
- Cut Type (CUT TYP): FDT
- Local Service Termination (LST): PROVLTYDGB
- Quantity Requested (QR): 112
- IDLE Indicator (IDLE): NO
- Desired Due Date (DDD): 20040714
- Desired Frame Due Time (DFDT): 09:00 AM
- Remarks (RMS): (empty)
- WTRN's: (empty)

Below the main form, there are four rows of data, each with three columns of values: 514, 741, and 0000 through 0003.

Batch Cut Process Inquiry – Bulk Reservation – Output Screen

The initial input will be mirrored back to the user, along with a Provider Response Number (PREFNBR) in the lower portion of the screen.

Batch Cut Process Inquiry Reservation Output - Microsoft Internet Explorer

Address: https://ossat.sbc.com/verigate1/verigateServer?hdh_tstyp=20hdh_S&Type=20hdh_S&SC1=IL&CC=2222R&AO=2222R&BCOPT=B&CUTTYF=FBT&LST=DAVLILDAD01&QR=104&IDLC=N&DDD=20040630&DDT=1030AM

Batch Cut Inquiry / Bulk Reservation

Service Center (SC1): IL
 Company Code (CC): 2222 R
 Account Owner (AO): 2222 R
 Batch Cut Option (BC OPT): B
 Cut Type (CUT TYF): FBT
 Local Service Termination (LST): DAVLILDAD01
 Quantity Requested (QR): 104
 IDLC: N
 Desired Due Date (DDD): 20040630
 Desired Due Time (DDT): 1030AM
 Remarks (RMS):

Retrieve Batch Cut Info Reset

Select	Desired Due Date(DDD)	Desired Due Time(DDT)
<input checked="" type="checkbox"/>	20040630	1030AM

WTTN's

217	054	0455
217	054	0456
217	054	0458
217	054	0459

Reserve Selected Date/Time Reset

Provider Reference Number (PREFNBR): 5000000000000042

T0N/UM:rt69401084949230 D/T Sent:200406091228PM

Provider Reference Number (PREFNBR): This number will be assigned to the response. This is not the RESID (Response Identifier) and cannot be used on the LSR. The PREFNBR will be used to retrieve the bulk batch negotiated reservation and RESID, which will be needed on the LSR.



Note:

AT&T will hold the assignment of the reserved date and time increments up to 5:00 PM Business Day 2 for the Bulk Batch Process. If the CLEC has not submitted an LSR to utilize the reserved capacity within this timeframe, the reservation will automatically expire.

Batch Cut Process Inquiry – Bulk Confirmation

This is for the Bulk Batch process only. This function allows the CLEC to check if the bulk batch negotiation has been completed and been issued a RESID (Response Identifier).

After the user selects **Batch Cut Process Inquiry**, Bulk Confirmation, from the Main Menu or the Address Validation Menu, the user must input the following data to submit the request:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
	Account Owner CC	Conditional
PREFNBR	Provider Reference Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

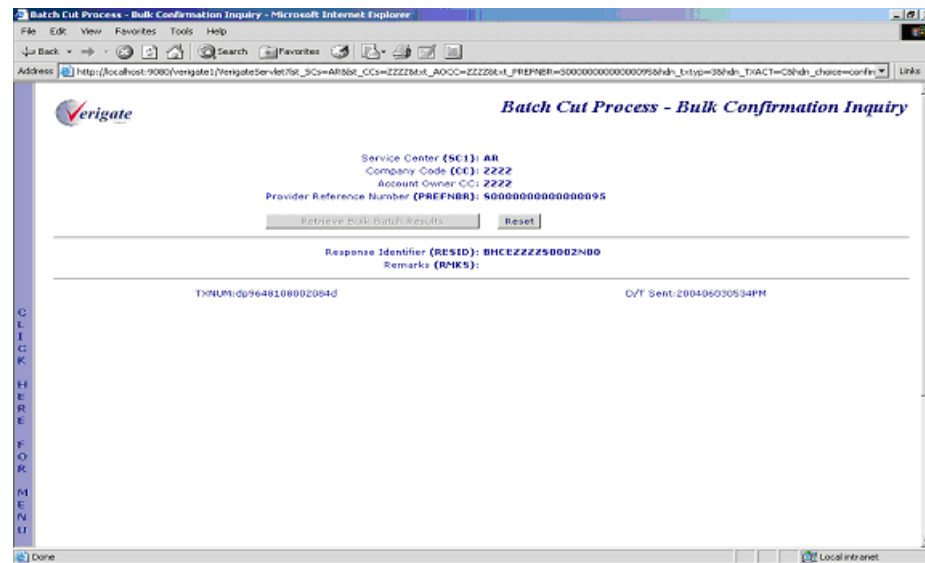
The user must then click on the **Retrieve Bulk Batch Results** button at the bottom of the page.

Batch Cut Process Inquiry – Bulk Confirmation – Input Screen

After selecting the **Batch Cut Process Inquiry - Bulk Confirmation** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the bulk confirmation request. Below is an example.

Batch Cut Process Inquiry – Bulk Confirmation – Output Screen

If the Bulk Batch has been processed, a RESID (response identifier) will be returned along with any remarks associated with this reservation. The RESID is needed to submit on the LSR. If the reservation is not submitted on an LSR, the date and time will be released and made available after 5:00 PM Business Day 2.

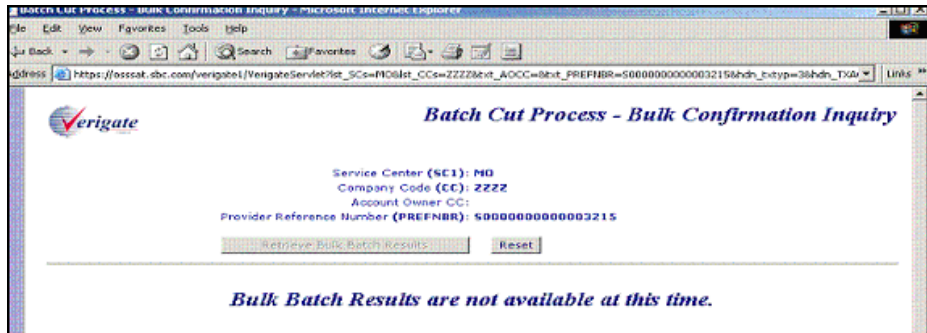


Note:

Confirmation with the RESID should be available after 2 business days from the original Bulk Batch request.

Bulk Confirmation – Results Not Available - Output Screen

If the Bulk Batch process has not yet been processed and the RESID has not yet been assigned, the user will receive a message indicating that the confirmation is not available at this time.



Batch Cut Process Inquiry – Cancel Reservation

This function will allow the CLEC the capability to cancel an existing reservation. This activity will cancel the entire batch reservation. Batch reservations can only be canceled when all the WTNs are either in Open or Expire Status. The user will receive a confirmation message of the cancellation. The canceled reservation message can be viewed up to the due date but cannot be modified.



Note:

If any RESID is canceled, ALL related RESIDs associated with this batch will be canceled.

After the user selects **Batch Cut Process Inquiry**, Cancel Reservation, from the Main Menu or the Address Validation Menu, the user must input the following data to submit the request:

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
	Account Owner CC	Conditional
RESID	Response Identifier	Conditional
PREFNBR	Provider Reference Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 26 - BATCH CUT PROCESS INQUIRY

Batch Cut Process Inquiry – Cancel Reservation

The user must then click on the **Cancel Batch Reservation** button at the bottom of the page.

Batch Cut Process Inquiry – Cancel Reservation – Input Screen

After Selecting the **Batch Cut Process Inquiry - Cancel Reservation** from the Main Menu or the Address Validation Menu, the user will receive the input screen needed for the cancel reservation request. Below is an example.

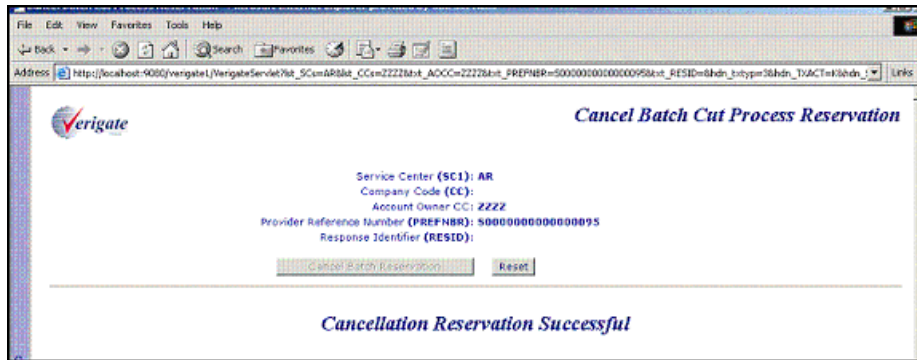
Batch Cut Process Inquiry – Cancel Reservation – Output Screen

The user will receive and message indicating that the cancellation was successful.

CHAPTER 26 - BATCH CUT PROCESS INQUIRY

Batch Cut Process Inquiry – Cancel Reservation

26



CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Overview

Complex Products Inquiry provides the CLEC's the ability to request complex preorder data. This Pre-Order data will be product specific and will allow the to populate this information on a Complex LSR. The response will include necessary information for Centrex and/or Centrex ISDN for the LSR.

Complex Products Inquiry can be accessed from the Main Menu and the Address Validation Menu.

Complex Products Inquiry has four functions available:

- Inquiry
- View Results
- Modify
- Cancel

Complex Products Inquiry – CENTREX/CENTREX ISDN Initial Request

The initial inquiry allows the user to submit a request to the LSC to obtain the necessary pre-order Centrex/Centrex ISDN components needed to issue an LSR. If the transaction passes the field edits, it will be stored in a database and assigned a unique Provider Reference Number (PREFNBR) value.

After the user selects Complex Products Inquiry from the Main Menu or the Address Validation Menu, the user can select Centrex/Centrex ISDN from the following screen:



The user must input the following data to submit a request for new, change, or outside move service.

Field Code	Field Name	Condition
	Type of Transaction Selection	Required
SC1	Service Center	Required
PON	Purchase Order Number	Required
CC	Company Code	Required
	Account Owner CC	Required when an agency is doing business on behalf of another company, otherwise Conditional.
TOS	Type of Service	Required
MS	Market Segment	Required
ATN	Account Telephone Number	Conditional
NC	Network Channel Code	Optional
NCI	Network Channel Interface Code	Conditional
SECNCI	Secondary Network Channel Interface Code	Conditional

Field Code	Field Name	Condition
RMKS INIT	Initiator Remarks	Conditional
VTA	Variable Term Agreement	Optional
INIT	Initiator Identification	Required
TELNO	Initiator Telephone Number	Required
EMAIL	Initiator Electronic Mail Address	Optional
NAME	End-User Name	Required
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Additional Address Information	Optional
CITY	City	Required
STATE	State	Optional
ZIP CODE	Zip Code	Required
CPE MFR	Customer Premises Equipment Manufacturer	Optional
CPE MOD	Customer Premises Equipment Model	Conditional
HNUM	Hunt Number	Conditional
HNTYP	Hunting Type Code	Conditional

Field Code	Field Name	Condition
HTNQTY	Hunting Telephone Numbers Quantity Requested	Conditional
CB	Common Block	Conditional
QR	Quantity Requested	Conditional
QR ISDN	Quantity Requested ISDN	Conditional
BRIQTY	BRI Quantity of Facilities Requested	Conditional
ISDNP	ISDN Protocol Type	Conditional
CPGQTY	Call Pick Up Group Quantity Requested	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Secondary Location Information

The customer may have two locations that would be served by the same central office where the Centrex is located. The customer can elect to have the same common block serve both locations. If secondary location information is needed for this request, the user will click on the “YES” box, making the Secondary Location fields capable to be populated.



Note:

The default of the Secondary Location is set at No. Therefore, the “YES” box must be checked in order to submit secondary location information.

Field Code	Field Name	Condition
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Direc- tional Prefix	Conditional
SASN	Service Address Street Name	Required

27.4

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Field Code	Field Name	Condition
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Additional Address Information	Optional
CITY	City	Required
STATE	State	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Submit Request** button.

Complex Products Inquiry – Centrex/Centrex ISDN Initial Request – Input Screen

After selecting **Centrex/Centrex ISDN from the Complex Products Inquiry screen**, the user will receive the input screen needed for the complex products inquiry. Below is an example.



Note:

The Hunt Group Information Section and all the fields within the section can repeat up to a maximum of 999 times.

Verigate Centrex/Centrex ISDN Product Request

New
 Change
 Outside Move

Inquiry Type Section:

Administrative Section:
Service Center (SC1): OH
Purchase Order Number (PON): 5552222
Company Code (CC): 2222 R
 Account Owner CC:
Type Of Service (TOS): 1BMP
Market Segment (MS): UNE
 Account Telephone Number (ATN):
 Network Channel Code (NC):
 Network Channel Interface Code (NCI):
 Secondary Network Channel Interface (SECNCI):
 Initiator Remarks (RMKS INIT):

Bill Section:
 Variable Term Agreement (VTA):

Contact Section:
Initiator Identification (INIT): INIT
Initiator Telephone Number (TELNO): 314 222 5555
 Electronic Mail Address (EMAIL):

End User Information Section:
End User Name (NAME): SANDRA
 Prefix (SAPR):
Number (SANO): 1010
 Suffix (SASF):
 Directional (SASD):
Name (SASN): PINE
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 Additional Address Information (AAI):
City (CITY): COLUMBUS
 State (STATE):
Zip (ZIP): 92902
 Customer Premises Equipment Manufacturer (CPE MFR):
 Customer Premises Equipment Model Number (CPE MOD):

Hunt Group Identification Section:

Hunt Number (HNUM)	Hunting Type Code (HNTYP)	Hunting Telephone Numbers Quantity Requested (HTNQTY)

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Common Block Section:

Common Block Centrex (CB)

Quantity of Numbers Requested (QR)

Quantity of Centrex ISDN Telephone Numbers Requested (QR ISDN)

Quantity of ISDN Facilities Requested (BRIQTY)

ISDN Protocol Type (ISDNP)

Call Pick Up Group Quantity Requested (CPGQTY)

Secondary Location Section:

Secondary Location ? Yes

Prefix (SAPR):

Number (SAND):

Suffix (SASF):

Directional (SASD):

Name (SASN):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

City (CITY):

State (STATE):

Zip (ZIP):

NOTE: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must enter the Account Owner's Company Code in the CC field.

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Complex Products Inquiry – Centrex/Centrex ISDN Initial Request – Output Screen

After submitting the **Complex Products Inquiry** (initial), the user will receive the output screen when a successful request has been sent. Below is an example.

The response will include the following:

Field Code	Field Name
SC1	Service Center
CC	Company Code
	Account Owner CC
PON	Purchase Order Number

Field Code	Field Name
PREFNBR	Provider Reference Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Along with the above fields, the user will receive a message that the transaction was successful and that the request has been sent.

<Insert Screen Print to be provided later>

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

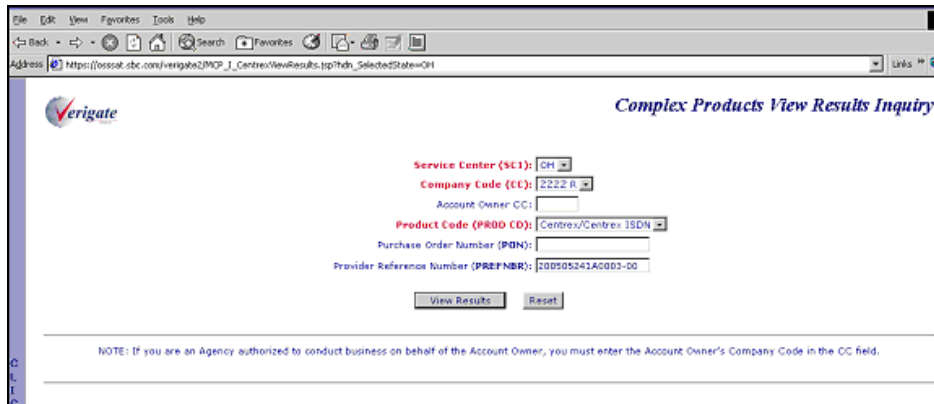
The View Results inquiry allows the user to view the response screen for a completed inquiry.

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code	Required
	Account Owner CC	Conditional
PROD CD	Product Code	Required
PON	Purchase Order Number	Conditional
PREFNBR	Provider Reference Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **View Results** button.

Complex Products Inquiry – Centrex/Centrex ISDN View Results - Input Screen



Verigate Complex Products View Results Inquiry

Service Center (SC1): OH

Company Code (CC): 2222 R

Account Owner CC:

Product Code (PROD CD): Centrex/Centrex ISDN

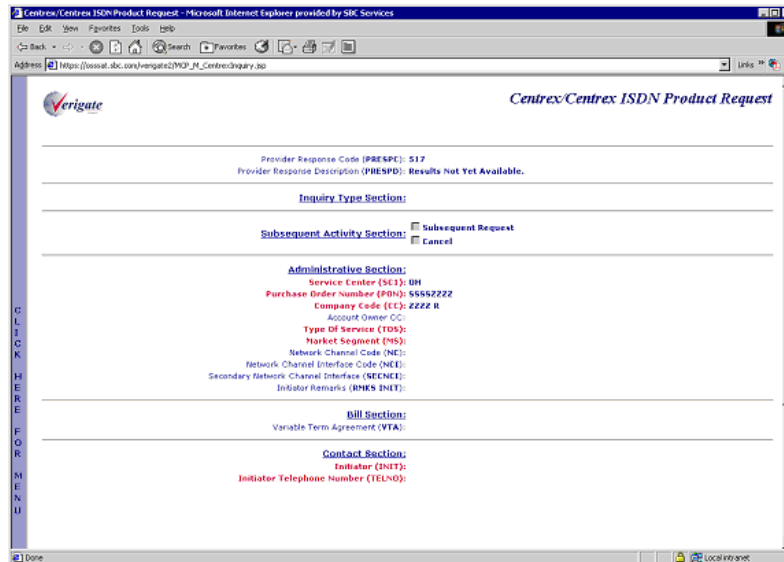
Purchase Order Number (PON):

Provider Reference Number (PREFNBR): 000505241A0003-00

NOTE: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must enter the Account Owner's Company Code in the CC field.


Complex Products Inquiry – Centrex/Centrex ISDN View Results by PREFNBR – Output Screen (Open Status)

After submitting the view results by PREFNBR, the user will receive the output screen. Below is an example of the screen the user will receive when the results are not yet available. When the results are not complete, this is referred to as an open status.



Complex Products Inquiry – Centrex/Centrex ISDN View Results by PREFNBR – Output Screen (Complete Status)

After submitting the view results by PREFNBR, the user will receive the output screen. Below is an example of the screen the user receives when the results are available. When the results are available, this is referred to as a complete status. The request cannot be canceled or modified.


Centrex/Centrex ISDN Product Request

Provider Response Code (PRESPC): 905
 Provider Response Description (PRESPD): LSC Acceptance: Transaction Completed: Results Available.

Inquiry Type Section: New

Subsequent Activity Section: Subsequent Request
 Cancel

Response Section:
 Common Block Centrex (CB): 1234567890
 Account Telephone Number (ATN): 098 765 4321

Hunt Group Identification Section:			
Hunt Number (HNUM)	Hunting Type Code (HNTYP)	Hunting Telephone Numbers Quantity Requested (HTNQTY)	Hunting Identification (HID)

ISDN Section:	
Telephone Number ISDN Response (TNRES ISDN)	ISDN Service Profile Identification (ISPID)
1111111111	22222222222222
3333333333	44444444444444
5555555555	66666666666666
7777777777	88888888888888
9999999999	10000000000000
1100000000	12000000000000

Centrex Section:	
Telephone Number Response (TNRES)	
1234567890	
2345678901	
3456789012	
4567890123	

Circuit Identification Response Section ISDN:	
Exchange Company Circuit ID (ECCKT)	
aaaaaaaaaaaaaa	
bbbbbbbbbbbbbbbb	
cccccccccccccc	
dddddddddddddd	
eeeeeeeeeeeeeeee	
ffffffffffffffff	

Feature Detail test
 Local Service Provider Remarks (RMKS LSP):

Administrative Section:
 Service Center (SC1): MD
 Purchase Order Number (PON): 042706N3
 Company Code (CC): ZZZZ R
 Account Owner CC:
 Type Of Service (TOS): IEMF
 Market Segment (MS): RESALE
 Network Channel Code (NC):
 Network Channel Interface Code (NCI):
 Secondary Network Channel Interface (SECNCI):
 Initiator Remarks (RMKS INIT):

Bill Section:
 Variable Term Agreement (VTA):

Contact Section:
 Initiator (INIT): YC
 Initiator Telephone Number (TELNO): 1234555555
 Electronic Mail Address (EMAIL):

CLICK HERE FOR MENU

End User Information Section:	
End User Name (NAME): MONTY YORK	
Prefix (SAPR):	
Number (SANO): 123	
Suffix (SAF):	
Directional (SASD):	
Name (SASN): TEST	
Thoroughfare (SATH):	
Suffix (SASS):	
Loc. Designator 1 (LD1):	Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):	Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):	Loc. Value 3 (LV3):
Additional Address Information (AAI):	
City (CITY): YORKTOWN HEIGHTS	
State (STATE): MO	
Zip (ZIP): 10598	
Customer Premises Equipment Manufacturer (CPE MFR):	
Customer Premises Equipment Model Number (CPE MOD):	
Common Block Section:	
Quantity of Numbers Requested (QR): 4	
Quantity of Centrex ISDN Telephone Numbers Requested (QR ISDN): 6	
Quantity of ISDN Facilities Requested (BRIQTY): 11	
ISDN Protocol Type (ISDNP): National	
Call Pick Up Group Quantity Requested (CPGQTY):	
Secondary Location Section:	
Secondary Location ? <input checked="" type="checkbox"/> Yes	
Prefix (SAPR):	
Number (SANO):	
Suffix (SAF):	
Directional (SASD):	
Name (SASN):	
Thoroughfare (SATH):	
Suffix (SASS):	
Loc. Designator 1 (LD1):	Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):	Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):	Loc. Value 3 (LV3):
City (CITY):	
State (STATE):	
Zip (ZIP):	
<input type="button" value="Submit Request"/> <input type="button" value="Reset"/>	
TXNUM:ar5426169574905X	
D/T Sent:200605171108AM	
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Complex Products Inquiry – Centrex/Centrex ISDN View Results by PON – Output Screen (Open Status)

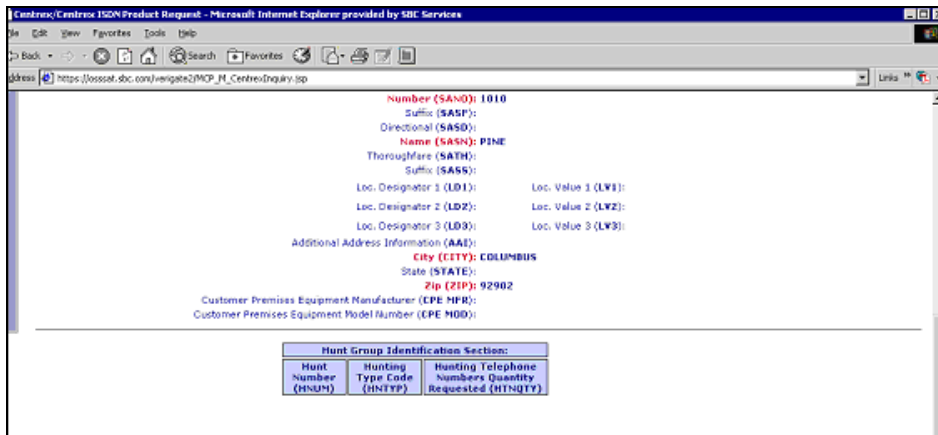
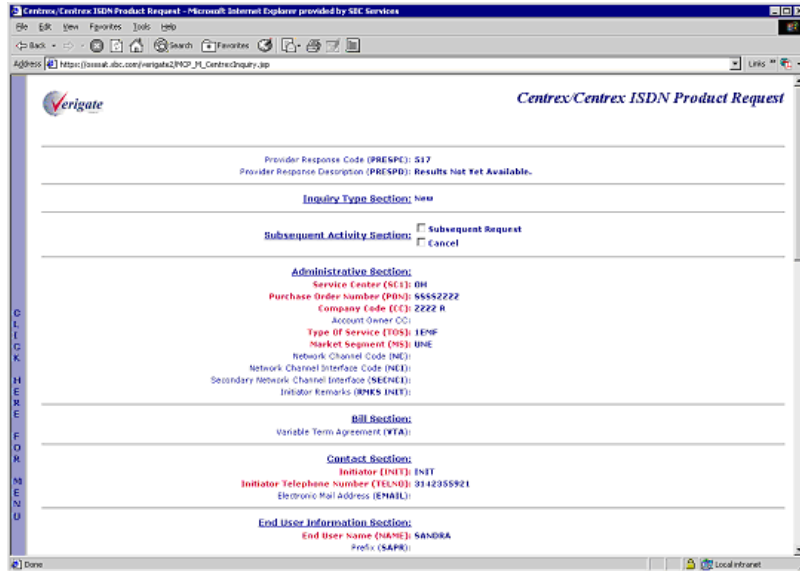
After submitting the view results inquiry by PON, the user will receive the output screens. Below are examples of the screens the user receives when the results are not available. When the results are not complete, this is referred to as an open status. The response contains the message indicating that the results are not yet available.

In addition to waiting for the complete results, the user can also change or cancel the request via the options in the Subsequent Activity Section. Please refer to the Subsequent Activity section in this chapter on how to cancel or modify a request.

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

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Common Block Section:
Quantity of Numbers Requested (QR):
Quantity of Centrex ISDN Telephone Numbers Requested (QR IDN):
ISDN Protocol Type (ISDNP):
Call Pick Up Group Quantity Requested (CPGQTY):

Secondary Location Section:
Secondary Location? Yes
Prefix (SAPR):
Number (SASND):
Suffix (SASF):
Directional (SASD):
Name (SASN):
Thoroughfare (SATH):
Suffix (SASS):
Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
City (CTTY):
State (STATE):
Zip (ZIP):

Complex Products Inquiry - Centrex/Centrex ISDN View Results by PON - Output Screen (Completed Status)

After submitting the view results inquiry by PON, the user will receive the output screens. Below are examples of the screens the user receives when the results are available. When the results are available, this is referred to as a complete status. The Provider Response Description (PRES PD) contains the message indicating that the LSC has accepted and completed the request. The user cannot submit a subsequent request, however, the user can cancel this request. Please refer to the Subsequent Activity section in this chapter on how to cancel a request.


Centrex/Centrex ISDN Product Request

Provider Response Code (PRESPC): 905
 Provider Response Description (PRESPD): LSC Acceptance: Transaction Completed: Results Available.

Inquiry Type Section: New

Subsequent Activity Section: Subsequent Request
 Cancel

Response Section:
 Common Block Centrex (CB): 1234567890
 Account Telephone Number (ATN): 098 765 4321

Hunt Group Identification Section:			
Hunt Number (HNUM)	Hunting Type Code (HNTYP)	Hunting Telephone Numbers Quantity Requested (HTNQTY)	Hunting Identification (HID)

ISDN Section:	
Telephone Number ISDN Response (TNRES ISDN)	ISDN Service Profile Identification (ISPID)
1111111111	22222222222222
3333333333	44444444444444
5555555555	66666666666666
7777777777	88888888888888
9999999999	10000000000000
1100000000	12000000000000

Centrex Section:	
Telephone Number Response (TNRES)	
1234567890	
2345678901	
3456789012	
4567890123	

Circuit Identification Response Section ISDN:	
Exchange Company Circuit ID (ECCKT)	
aaaaaaaaaaaaaa	
bbbbbbbbbbbbbbbb	
cccccccccccccc	
dddddddddddddd	
eeeeeeeeeeeeeeee	
ffffffffffffffff	

Feature Detail test
 Local Service Provider Remarks (RMKS LSP):

Administrative Section:
 Service Center (SC1): MD
 Purchase Order Number (PON): 042706N3
 Company Code (CC): ZZZZ R
 Account Owner CC:
 Type Of Service (TOS): IEMF
 Market Segment (MS): RESALE
 Network Channel Code (NC):
 Network Channel Interface Code (NCI):
 Secondary Network Channel Interface (SECNCI):
 Initiator Remarks (RMKS INIT):

Bill Section:
 Variable Term Agreement (VTA):

Contact Section:
 Initiator (INIT): YC
 Initiator Telephone Number (TELNO): 1234555555
 Electronic Mail Address (EMAIL):

CLICK HERE FOR MENU

End User Information Section:	
End User Name (NAME): MONTY YORK	
Prefix (SAPR):	
Number (SANO): 123	
Suffix (SASF):	
Directional (SASD):	
Name (SASN): TEST	
Thoroughfare (SATH):	
Suffix (SASS):	
Loc. Designator 1 (LD1):	Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):	Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):	Loc. Value 3 (LV3):
Additional Address Information (AAI):	
City (CITY): YORKTOWN HEIGHTS	
State (STATE): MO	
Zip (ZIP): 10598	
Customer Premises Equipment Manufacturer (CPE MFR):	
Customer Premises Equipment Model Number (CPE MOD):	
Common Block Section:	
Quantity of Numbers Requested (QR): 4	
Quantity of Centrex ISDN Telephone Numbers Requested (QR ISDN): 6	
Quantity of ISDN Facilities Requested (BRIQTY): 11	
ISDN Protocol Type (ISDNP): National	
Call Pick Up Group Quantity Requested (CPGQTY):	
Secondary Location Section:	
Secondary Location ? <input checked="" type="checkbox"/> Yes	
Prefix (SAPR):	
Number (SANO):	
Suffix (SASF):	
Directional (SASD):	
Name (SASN):	
Thoroughfare (SATH):	
Suffix (SASS):	
Loc. Designator 1 (LD1):	Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):	Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):	Loc. Value 3 (LV3):
City (CITY):	
State (STATE):	
Zip (ZIP):	
<input type="button" value="Submit Request"/> <input type="button" value="Reset"/>	
TXNUM:ar5426169574905X	
D/T Sent:200605171108AM	
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Complex Products Inquiry – Centrex/Centrex ISDN Request – Subsequent Activity Request

The subsequent activity inquiry allows the user to change a request already submitted. The change can only be submitted when the request is retrieved via a PON. A subsequent request can only be submitted when the request has not been completed or in open status. This means the results are not yet available. The request can be canceled at any time. The type of transaction the user is wanting to submit must be identified.

Subsequent Request

When attempting to submit a subsequent request, click on the Subsequent Request box and input the modification to the desired fields and then scroll down to the bottom of the screen and click on the **Submit Request** button.

Cancel

When canceling the request, simply click on the Cancel box and then scroll down to the bottom of the screen and click on the **Submit Request** button.



Note:

The RMKS INIT field must be populated for either a Subsequent Request or a Cancel.

Complex Products Inquiry – Centrex/Centrex ISDN Request – Subsequent Request - Input Screen

See the Complex Products Inquiry - Centrex/Centrex ISDN Initial Request for information on how to complete the Administrative Section, Contact Section, End User Section, Hunt Group Identification Section, Common Block Section, and Secondary Location Section.

End User Information Section:
 End User Name (NAME): MARGE SIMPSON
 Prefix (SAPR):
 Number (SAND): 63
 Suffix (SASP):
 Directional (SASD):
 Name (SASN): BOSSHAN
 Thoroughfare (SATH): DR
 Suffix (SASS):
 Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 Additional Address Information (AAI):
 City (CITY): BROOK PARK
 State (STATE):
 Zip (ZIP): 44142
 Customer Premises Equipment Manufacturer (CPE MFR): WARNER
 Customer Premises Equipment Model Number (CPE MBD): DAFFY

Hunt Group Identification Section:		
Hunt Number (HNUH)	Hunting Type Code (HNTYP)	Hunting Telephone Numbers Quantity Requested (HTNQTY)
0	1	0

Common Block Section:
 Common Block Centrex (CB): 123
 Quantity of Numbers Requested (QR): 2
 Quantity of Centrex ISDN Telephone Numbers Requested (QITSDN): 2
 ISDN Protocol Type (ISDNP): Eastern
 Call Pick Up Group Quantity Requested (CPGQTY): 1

Secondary Location Section:
 Secondary Location? Yes
 Prefix (SAPR):
 Number (SAND): 14
 Suffix (SASP):
 Directional (SASD):
 Name (SASN): ALGDRESHIYTHEM
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 City (CITY): BROOK PARK
 State (STATE):
 Zip (ZIP): 44142

Submit Request Reset

Complex Products Inquiry – Centrex/Centrex ISDN Request – Subsequent Request – Output Screen

When a successful subsequent transaction has been submitted, a PREFNBR will be returned to the user. This PREFNBR will be the same PREFNBR as received on the initial response, with a change to the suffix. Each modification will increase the suffix by 1.

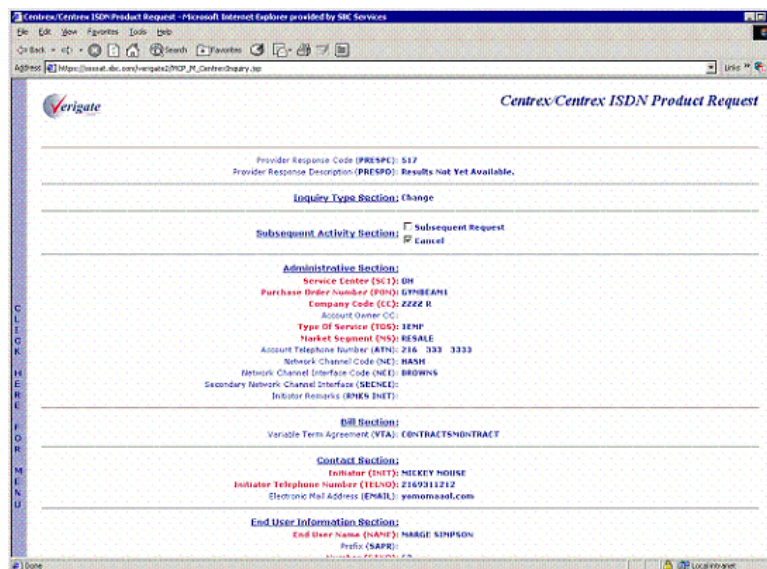
CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

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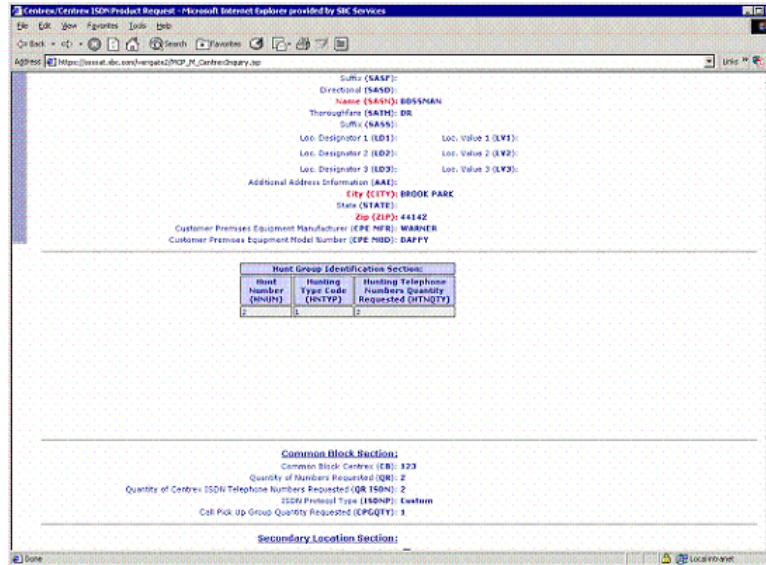


Complex Products Inquiry – Centrex/Centrex ISDN Request – Cancel Request - Input Screen



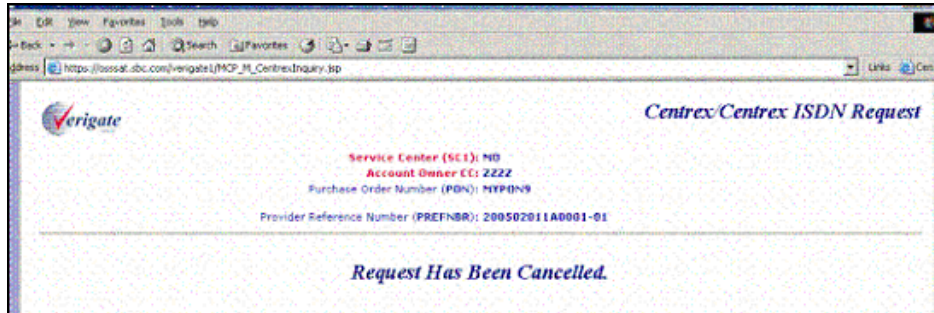
CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request



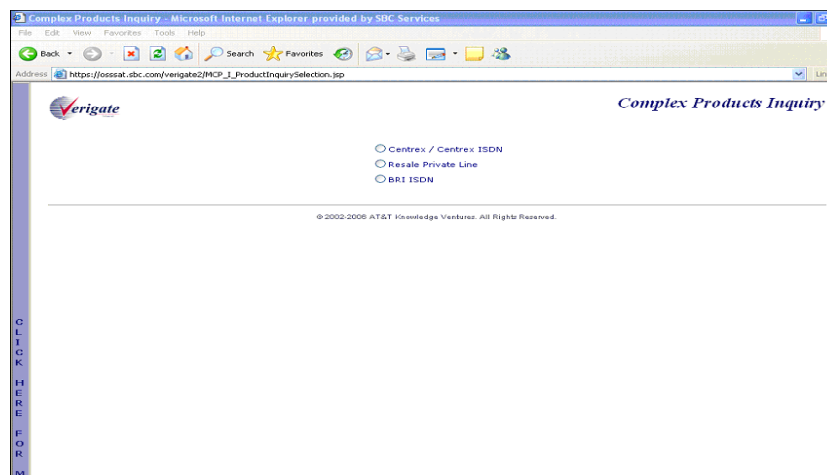
Complex Products Inquiry – Centrex/Centrex ISDN Request – Cancel Request - Output Screen

When a successful cancel request has been submitted, the user will receive a response indicating that the request has been successfully canceled.



Complex Products Inquiry –Resale Private Line – Initial Request

After the user selects Complex Products Inquiry, Initial Product Inquiry option from the Main Menu or the Address Validation Menu, the user will click on “Resale Private Line” on the following input screen:



Complex Products Inquiry – Resale Private Line Initial Request – Input Screen

After selecting **Resale Private Line** from the **Complex Products Inquiry** screen, the user will receive the input screen needed for the Resale Private Line inquiry. Below is an example.

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

Verigate **Resale Private Line Request**

Inquiry Type Section: New Outside Move

Administrative Section:

Service Center (SE1): NO

Purchase Order Number (PON): SANDYTEST01

Company Code (CC): 2222 R

Account Owner CCI: _____

Type Of Service (TOS): ISPF

Market Segment (MS): RESALE

Account Telephone Number (ATN): _____

Network Channel Code (NCC): _____

Network Channel Interface Code (NCCI): _____

Secondary Network Channel Interface (SENCI): _____

Initiator Remarks (RNKS INIT): _____

Bill Section:

Variable Term Agreement (VTA): _____

Contact Section:

Initiator Identification (INIT): INIT

Initiator Telephone Number (TELNO): 123 456 7890

Electronic Mail Address (EMAIL): _____

Resale Private Line Request - Microsoft Internet Explorer provided by SBC Services

Address: https://ossat.sbc.com/verigate2/MCP_1_CentrexInquiry.sp?tbl_SelectedState=H03prodCode=K

End User Information Section:

End User Name (NAME): SANDY JOHNSON

Customer Premises Equipment Manufacturer (CPE MFR): _____

Customer Premises Equipment Model Number (CPE MNO): _____

Circuit Information Section:

Circuit Quantity Requested (CCTQTY): 1

Service Code (SVC CD): CD

Feature Code (FEATURE): FEATURE1

Feature Detail (FEATURE DETAIL): FEATUREDET1

Feature Code (FEATURE): FEATURE2

Feature Detail (FEATURE DETAIL): FEATUREDET2

Feature Code (FEATURE): FEATURE3

Feature Detail (FEATURE DETAIL): FEATUREDET3

Feature Code (FEATURE): FEATURE4

Feature Detail (FEATURE DETAIL): FEATUREDET4

Feature Code (FEATURE): FEATURE5

Feature Detail (FEATURE DETAIL): FEATUREDET5

Primary Location (PRILOC) Information Section:

Leg Number (LEGNUM): 1

Primary Name (PRNAM): PRNAM

Primary Location (PRILOC): PRILOC

Connecting Facility Assignment (CFA): _____

Prefix (SAPR): _____

Number (SAND): 5516

Suffix (SASF): _____

Directional (SASD): _____

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CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

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CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

Secondary Location Section:

Secondary Location ? Yes

Leg Number (LEGNUM): 176

Secondary Location Name (SEC NAME): SECCNAMR

Secondary Location (SECLOC): SECLLOC

Connecting Facility Assignment (CFA):

Prefix (SAPR):

Number (SAND): 34312

Suffix (SASF):

Directional (SASD):

Name (SASN): SASN

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

Additional Address Information (AAI):

City (CITY): ST LOUIS

State (STATE):

Zip (ZIP): 63100

NOTE: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must enter the Account Owner's Company Code in the CC field.

Secondary Location Section:

Secondary Location ? Yes

Leg Number (LEGNUM): 176

Secondary Location Name (SEC NAME): SECCNAMR

Secondary Location (SECLOC): SECLLOC

Connecting Facility Assignment (CFA):

Prefix (SAPR):

Number (SAND): 34312

Suffix (SASF):

Directional (SASD):

Name (SASN): SASN

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

Additional Address Information (AAI):

City (CITY): ST LOUIS

State (STATE):

Zip (ZIP): 63100

NOTE: If you are an Agency authorized to conduct business on behalf of the Account Owner, you must enter the Account Owner's Company Code in the CC field.

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The user must input the following data to submit the request for a new inquiry:

Field Code	Field Name	Condition
	Type of Transaction Selection	Required
SC1	Service Center	Required
PON	Purchase Order Number	Required
CC	Company Code	Required
	Account Owner CC	Optional
TOS	Type of Service	Required
MS	Market Segment	Required
ATN	Account Telephone Number	Conditional
NC	Network Channel Code	Conditional
NCI	Network Channel Interface Code	Conditional
SECNCI	Secondary Network Channel Interface Code	Conditional
RMKS INIT	Initiator Remarks	Conditional
VTA	Variable Term Agreement	Optional
INIT	Initiator Identification	Required
TELNO	Initiator Telephone Number	Required
EMAIL	Initiator Electronic Mail Address	Optional
NAME	End-User Name	Required
CPE MFR	Customer Premises Equipment Manufacturer	Optional
CPE MOD	Customer Premises Equipment Model	Conditional
CKTQTY	Circuit Quantity	Required
SVC CD	Service Code	Required
LEGNUM	Leg Number	Required
PRINAM	Primary Name	Required
PRILOC	Primary Location	Optional
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required

Field Code	Field Name	Condition
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Additional Address Information	Optional
CITY	City	Required
STATE	State	Optional
ZIP CODE	Zip Code	Required
CFA	Connecting Facility Assignment	Optional
FEATURE	Feature Codes	Conditional
FEATURE DETAIL	Feature Detail	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Secondary Location Information Section

The customer may have two locations that would be served by the same central office where the Centrex is located. The customer can elect to have the same common block serve both locations. If secondary location information is needed for this request, the user will click on the “YES” box, making the Secondary Location fields capable to be populated.



Note:

The default of the Secondary Location is set at No. Therefore, the “YES” box must be checked in order to submit secondary location information.

Field Code	Field Name	Condition
LEGNUM	Leg Number	Conditional
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Additional Address Information	Optional
CITY	City	Required
STATE	State	Optional
ZIP CODE	Zip Code	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Submit Request** button.

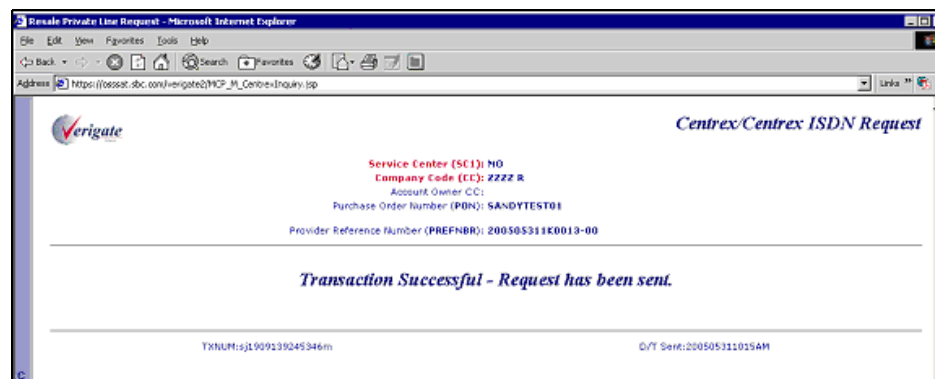
Complex Products Inquiry – Resale Private Line Initial Request – Output Screen

After submitting the **Resale Private Line Inquiry** (initial), the user will receive the output screen. Below is an example of the screen the user receives when a successful request has been sent.

The response will include the following:

Field Code	Field Name
SC1	Service Center
CC	Company Code Account Owner CC
PON	Purchase Order Number
PREFNBR	Provider Reference Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Complex Products Inquiry – Resale Private Line View Results Request

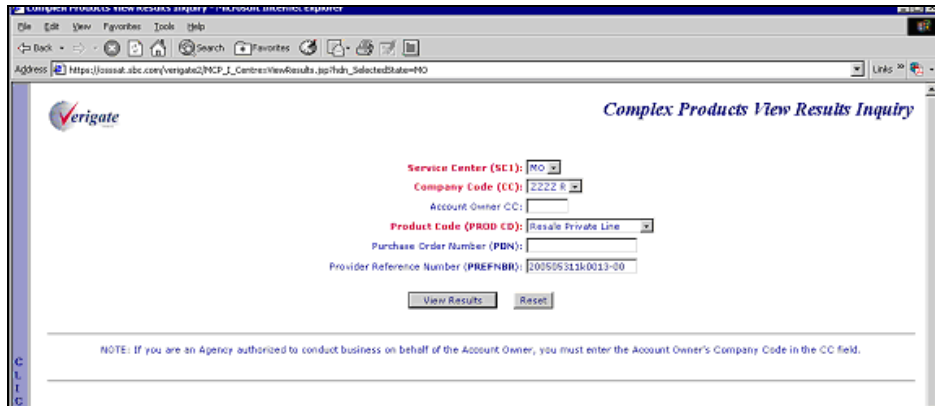
The View Results inquiry allows the user to view the response screen for a completed inquiry.

Field Code	Field Name	Condition
SC1	Service Center	Required
	Account Owner CC	Conditional
PROD CD	Product Code	Required
PON	Purchase Order Number	Conditional
PREFNBR	Provider Reference Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

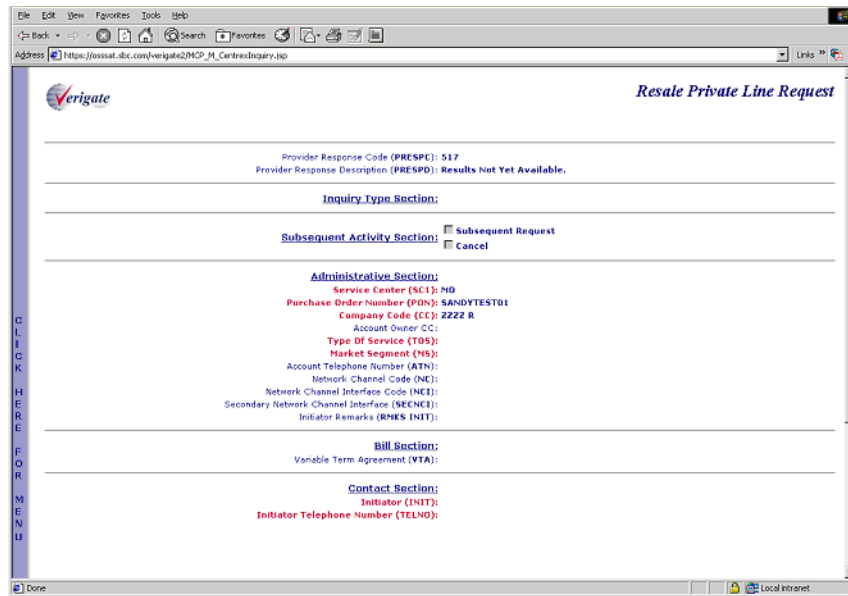
Click on the **View Results** button.

Complex Products Inquiry – Resale Private Line View Results - Input Screen



Complex Products Inquiry – Resale Private Line - View Results by PREFNBR – Output Screen (Open Status)

After submitting the view results by PREFNBR, the user will receive the output screen. Below is an example of the screen the user receives when the results are not yet available. When the results are not complete, this is referred to as an open status.



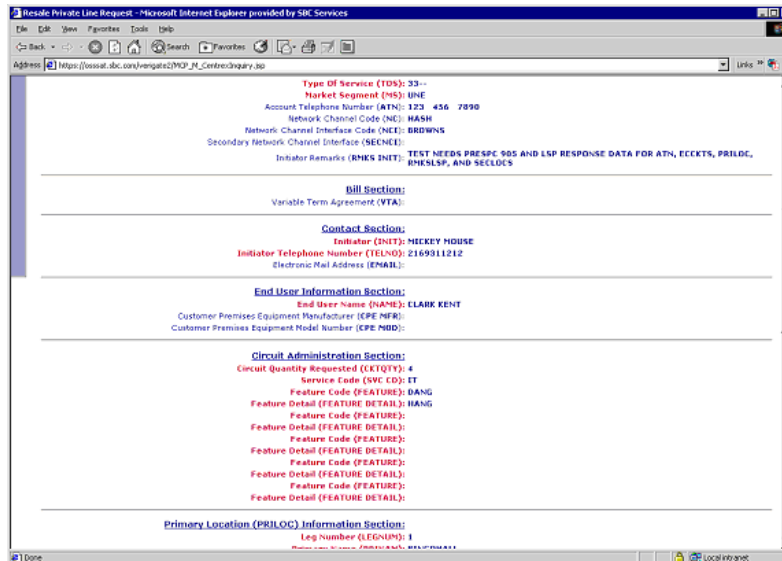
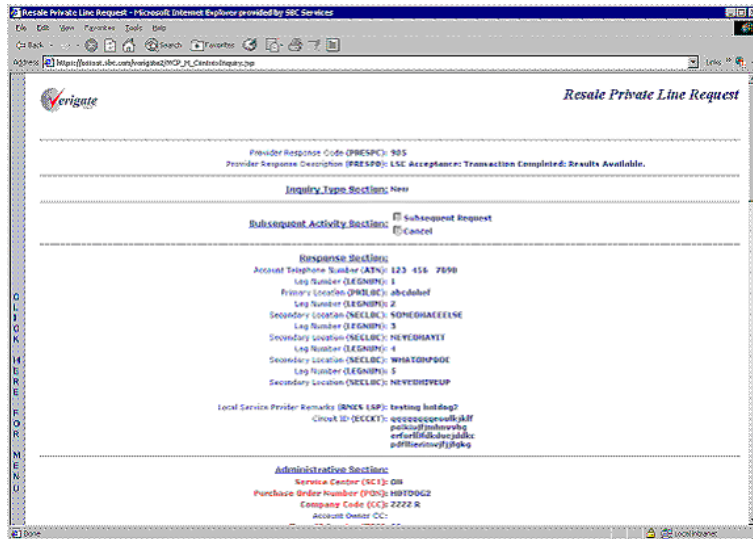
Complex Products Inquiry – Resale Private Line - View Results by PREFNBR – Output Screen (Complete Status)

After submitting the view results by PREFNBR, the user will receive the output screen. Below is an example of the screen the user receives when the results are available. When the results are available, this is referred to as a complete status. The request cannot be canceled or modified.

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

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Complex Products Inquiry – Resale Private Line View Results by PON – Output Screen (Open Status)

After submitting the view results inquiry by PON, the user will receive the output screens. Below are examples of the screens the user receives when the results are not available. When the results are not complete, this is referred to as an open status. The response contains the message indicating that the results are not yet available.

In addition to waiting for the complete results, the user can also change or cancel the request via the options in the Subsequent Activity Section. Please refer to the Subsequent Activity section in this chapter on how to cancel or modify a request.

The screenshot shows a web browser window titled "Resale Private Line Request - Microsoft Internet Explorer provided by SBC Services". The address bar shows "https://vssat.sbc.com/verigate2/MPF_IN_CentrexInquiry.asp". The page content includes the Verigate logo and the title "Resale Private Line Request".

Provider Response Code (PRESPC): 517
 Provider Response Description (PRESPD): Results Not Yet Available.

Inquiry Type Section: New

Subsequent Activity Section: Subsequent Request
 Cancel

Administrative Section:
 Service Center (SC): MD
 Purchase Order Number (PON): SANDYTEST01
 Company Code (CC): ZZZZ R
 Account Owner (CO):
 Type Of Service (TOS): 12FZ
 Market Segment (MS): RESALE
 Account Telephone Number (ATN):
 Network Channel Code (NC):
 Network Channel Interface Code (NIC):
 Secondary Network Channel Interface (SECNEI):
 Initiator Remarks (RMS INET):

Bill Section:
 Variable Term Agreement (VTA):

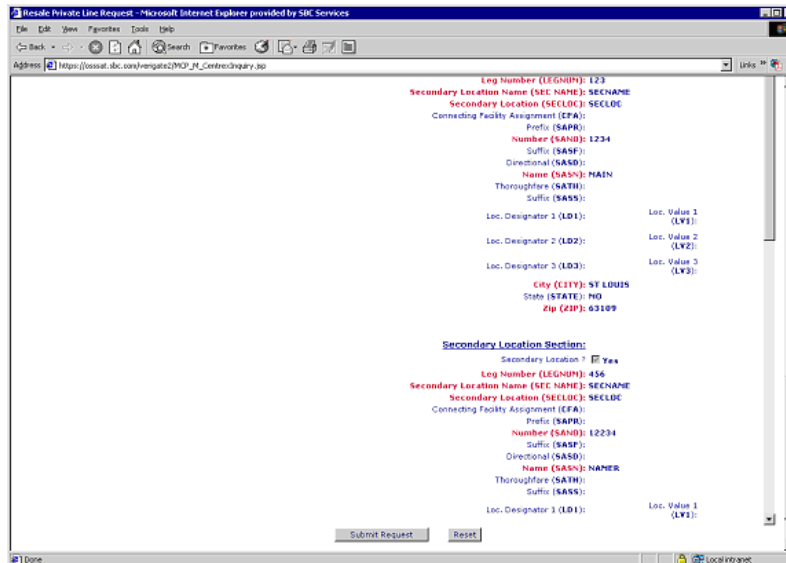
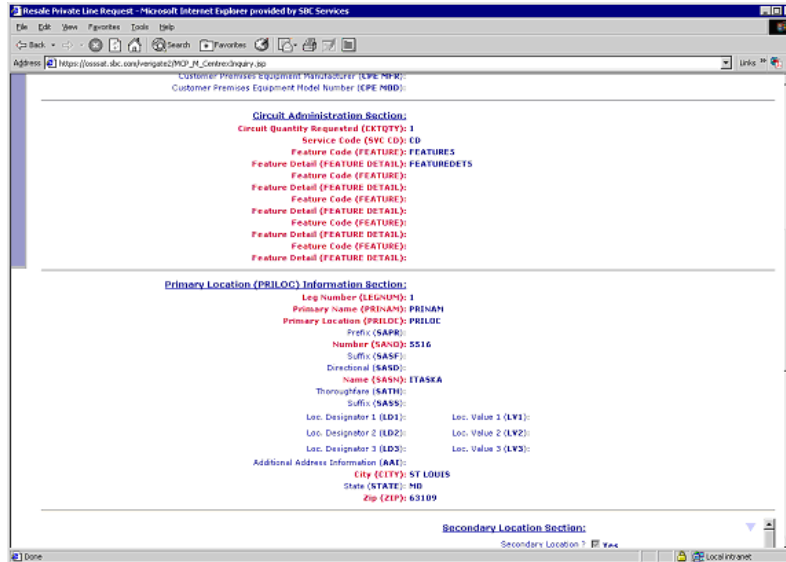
Contact Section:
 Initiator (INIT): ENIT
 Initiator Telephone Number (TELNO): 1234567890
 Electronic Mail Address (EMAIL):

End User Information Section:
 End User Name (NAME): SANDY JOHNSON

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

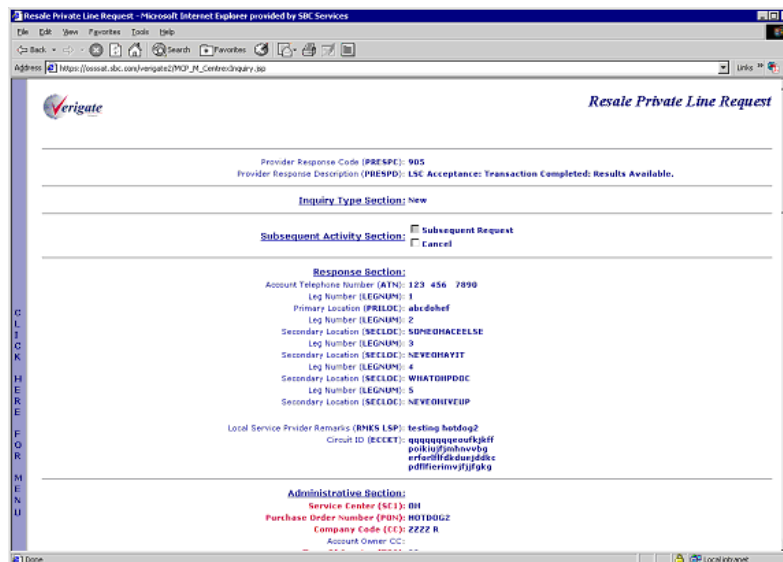
Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

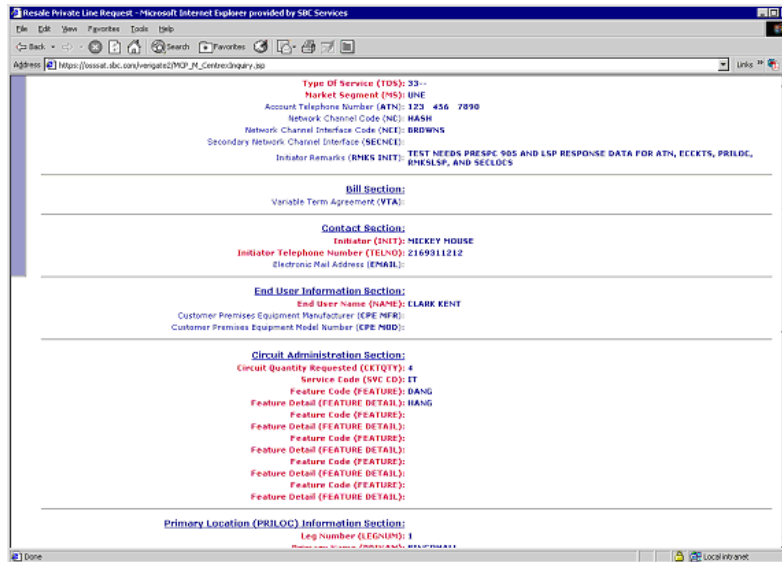
27



Complex Products Inquiry – Resale Private Line View Results by PON – Output Screen (Completed Status)

After submitting the view results inquiry by PON, the user will receive the output screens. Below are examples of the screens the user receives when the results are available. (NOTE: These results are associated with a different request other than the one shown above.) When the results are available, this is referred to as a complete status. The Provider Response Description (PRESPD) contains the message indicating that the LSC has accepted and completed the request. The user cannot submit a subsequent request. However the user can cancel this request. Please refer to the Subsequent Activity section in this chapter on how to cancel a request.





Complex Products Inquiry – Resale Private Line Request – Subsequent Activity Request

The subsequent activity inquiry allows the user to change a request already submitted. The change can only be submitted when the request is retrieved via a PON. A subsequent request can only be submitted when the request has not been completed or in open status. This means the results are not yet available. The request can be canceled at any time. The type of transaction the user is wanting to submit must be identified.

Subsequent Request

When attempting to submit a subsequent request, click on the Subsequent Request box and input the modification to the desired fields and then scroll down to the bottom of the screen and click on the **Submit Request** button.

Cancel

When canceling the request, simply click on the Cancel box and then scroll down to the bottom of the screen and click on the **Submit Request** button.



Note:

The RMKS INIT field must be populated for either a Subsequent Request or a Cancel.

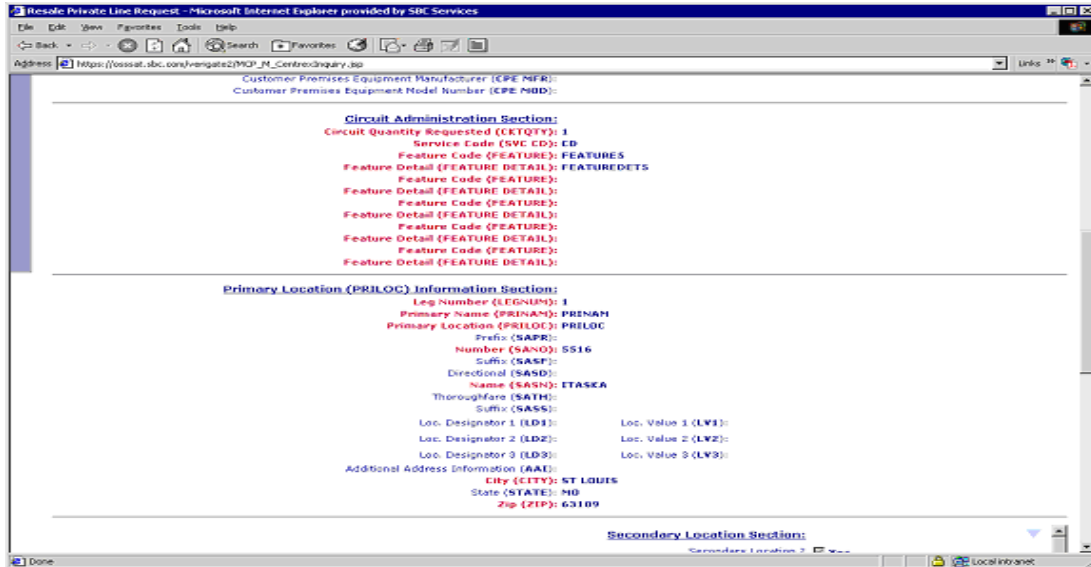
Complex Products Inquiry – Resale Private Line Request – Subsequent Request - Input Screen

See the Complex Products Inquiry - Centrex/Centrex ISDN Initial Request for information on how to complete the Administrative Section, Contact Section, End User Section, Hunt Group Identification Section, Common Block Section, and Secondary Location Section.

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

27



Complex Products Inquiry – Resale Private Line Request – Subsequent Request – Output Screen

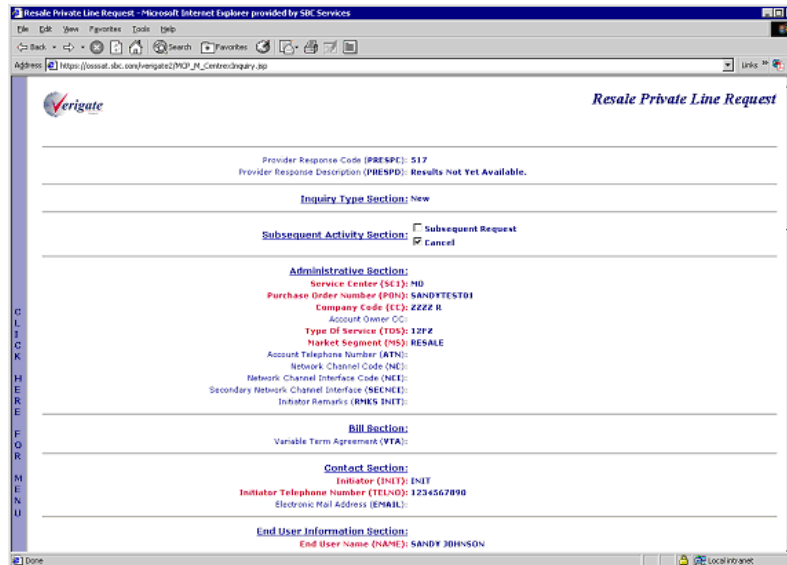
When a successful subsequent transaction has been submitted, a PREFNBR will be returned to the user. This PREFNBR will be the same PREFNBR as received on the initial response, with a change to the suffix. Each modification will increase the suffix by 1. Below is an example of an output screen for a subsequent request.



CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

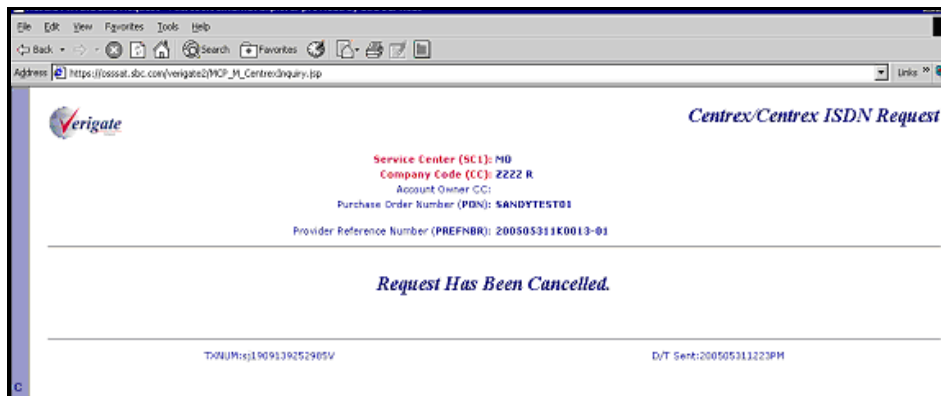
Complex Products Inquiry – Centrex/Centrex ISDN View Results Request

Complex Products Inquiry – Resale Private Line Request – Cancel Request - Input Screen



Complex Products Inquiry – Resale Private Line Request – Cancel Request - Output Screen

When a successful cancel request has been submitted, the user will receive a response indicating that the request has been successfully canceled.



Complex Products Inquiry – BRI ISDN Initial Request

The initial inquiry allows the user to submit a request to the LSC to obtain the necessary pre-order BRI ISDN components needed to issue an LSR. If the transaction passes the field edits, it will be stored in a database and assigned a unique Provider Reference Number (PREFNBR) value.

After the user selects Complex Products Inquiry from the Main Menu or the Address Validation Menu, the user can select BRI ISDN from the following screen:



The user must input the following data to submit a request for new, change or outside move service.

Field Code	Field Name	Condition
SC1	Service Center	Required
PON	Purchase Order Number	Required
CC	Company Code	Required
	Account Owner CC	Required when an agency is doing business on behalf of another company, otherwise Conditional.

Field Code	Field Name	Condition
TOS	Type of Service	Required
MS	Market Segment	Required
ATN	Account Telephone Number	Conditional
NC	Network Channel Code	Optional
NCI	Network Channel Interface Code	Conditional
RMKS INIT	Initiator Remarks	Conditional
VTA	Variable Term Agreement	Optional
INIT	Initiator Identification	Required
TELNO	Initiator Telephone Number	Required
EMAIL	Initiator Electronic Mail Address	Optional
NAME	End-User Name	Required
SAPR	Service Address Number Prefix	Conditional
SANO	Service Address Number	Required
SASF	Service Address Number Suffix	Conditional
SASD	Service Address Street Directional Prefix	Conditional
SASN	Service Address Street Name	Required
SATH	Service Address Street Type	Conditional
SASS	Service Address Street Directional Suffix	Conditional
LD1	Location Designator 1	Conditional
LV1	Location Value 1	Conditional
LD2	Location Designator 2	Conditional
LV2	Location Value 2	Conditional
LD3	Location Designator 3	Conditional
LV3	Location Value 3	Conditional
AAI	Additional Address Information	Optional
CITY	City	Required
STATE	State	Optional
ZIP CODE	Zip Code	Required

Field Code	Field Name	Condition
CPE MFR	Customer Premises Equipment Manufacturer	Optional
CPE MOD	Customer Premises Equipment Model	Conditional
HNUM	Hunt Number	Conditional
HNTYP	Hunting Type Code	Conditional
HTNQTY	Hunting Type Numbers	Conditional
QR ISDN	Quantity Requested ISDN	Conditional
ISDNP	ISDN Protocol Type	Conditional
BRI QTY	BRI Quantity of Facilities Requested	Conditional
LST	Local Service Termination	Conditional
LNUM	Line Number	Conditional
LNA	Line Number Activity	Conditional
ECCKT	Exchange Company Circuit ID	Conditional
FEATURE	Feature Code	Conditional
FEATURE DETAIL	Feature Detail	Optional
SUP	Supplement Type	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Click on the **Submit Request** button.

Complex Products Inquiry - BRI ISDN Initial Request - Input Screen

After selecting BRI ISDN from the Complex Products Inquiry Screen, the user will receive the input screen needed for the Complex Products Inquiry. Below is an example.



Note:

The Hunt Group Information Section and all the fields within this section can repeat up to a maximum of 999 times.

The Facility and Service Detail Section and all the fields within this section can repeat up to a maximum of 99 times.

BRI ISDN Product Request

Inquiry Type Section:

New
 Change
 Outside Move

Administrative Section:

Service Center (SE1):

Purchase Order Number (PON):

Company Code (CC):

Account Owner Company Code (AACC):

Type Of Service (TOS):

Market Segment (MS):

Account Telephone Number (ATN):

Network Channel Code (NC):

Network Channel Interface Code (NCI):

Initiator Remarks (RMKS INIT):

Bill Section:

Variable Term Agreement (VTA):

Contact Section:

Initiator Identification (INIT):

Initiator Telephone Number (TELNO):

Electronic Mail Address (EMAIL):

End User Information Section:

End User Name (NAME):

Prefix (SAPR):

Number (SAND):

Suffix (SASF):

Directional (SASD):

Name (SASN):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

Additional Address Information (AAI):

City (CITY):

State (STATE):

Zip (ZIP):

Customer Premises Equipment Manufacturer (CPE MFR):

Customer Premises Equipment Model Number (CPE MOD):

CHAPTER 27 - COMPLEX PRODUCTS INQUIRY

Complex Products Inquiry – BRI ISDN Initial Request

The response will include the following:

Field Code	Field Name
SC1	Service Center
CC	Company Code Account Owner CC
PON	Purchase Order Number
PREFNBR	Provider Reference Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Along with the above fields, the user will receive a message that the transaction was successful and that the request has been sent.

<No Screen Print to be Provided>

Complex Products Inquiry - BRI ISDN View Results Request

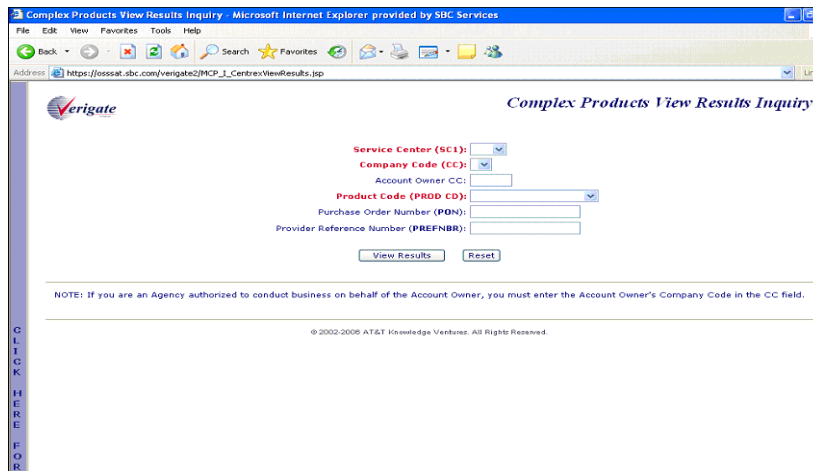
The View Results Inquiry allows the user to view the response screen for a completed inquiry.

Field Code	Field Name	Condition
SC1	Service Center	Required
CC	Company Code Account Owner CC	Required Required when an agency is doing business on behalf of another company, otherwise Conditional.
PROD CD	Product Code	Required
PON	Purchase Order Number	Conditional

Field Code	Field Name	Condition
PREFNBR	Provider Reference Number	Conditional

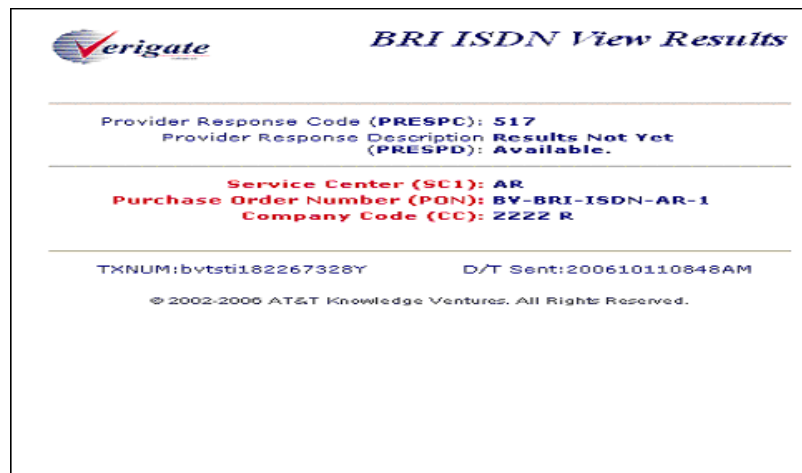
Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Complex Products Inquiry - BRI ISDN View Results - Input Screen



Complex Products Inquiry - BRI ISDN View Results by PREFNBR - Output Screen (Open Status)

After submitting the view results by PREFNBR, the user will receive the output screen. Below is an example of the screen the user will receive when the results are not yet available. When the results are not complete, this is referred to as an open status.



Provider Response Code (PRESPC)	Description	Results
517	Results Not Yet Available	Available

Service Center (SC1): AR
Purchase Order Number (PON): BY-BRI-ISDN-AR-1
Company Code (CC): ZZZZ R

TXNUM:bvtsti182267328Y D/T Sent:200610110848AM
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Note:

User will receive PRESPC 517 “Results Not Yet Available” if no data is available.

Complex Products Inquiry - BRI ISDN View Results by PREFNBR - Output Screen (Complete Status)


After submitting the view results by PREFNBR, the user will receive the output screen. When the results are available, this is referred to as a complete status. The request cannot be modified or canceled.

<No Screen Print to be Provided>

Complex Products Inquiry - BRI ISDN View Results by PON - Output Screen (Open Status)

After submitting the view results inquiry by PON, the user will receive the output screens. When the results are not complete, this is referred to as an open status. The response contains the message indicating that the results are not yet available.

In addition to waiting for the complete results, the user can also change or cancel the request via the options in the Subsequent Activity Section. Please refer to the Subsequent Activity section in this Chapter on how to cancel or modify a request.


BRI ISDN Product Request

Provider Response Code (PRESPC): 517
 Provider Response Description (PRESPD): Results Not Yet Available.

Inquiry Type Section: New

Subsequent Activity Section: Subsequent Request
 Cancel

Administrative Section:
 Service Center (SC): MO
 Purchase Order Number (PON): TESTSCREENSHOTS
 Company Code (CC): ZZZZ R
 Account Owner CC:
 Type Of Service (TOS): ZYFF
 Market Segment (MS): RESALE
 Network Channel Code (NC): A
 Network Channel Interface Code (NCI): A
 Initiator Remarks (RMKS INIT):

Bill Section:
 Variable Term Agreement (VTA): VTA

Contact Section:
 Initiator (INIT): NET
 Initiator Telephone Number (TELND): 3142223333

End User Information Section:
 End User Name (NAME): DAVE JOE
 Prefix (SAPR):
 Number (SAND): 12354
 Suffix (SASP):
 Directional (SASD): N
 Name (SASN): EASTERN AVE
 Thoroughfare (SATH):
 Suffix (SAS5):
 Loc. Designator 1 (LD1): APT Loc. Value 1 (LV1): 1
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 Additional Address Information (AAI):
 City (CITY): ST LOUIS
 State (STATE): MO
 Zip (ZIP): 63111
 Customer Premises Equipment Manufacturer (CPE MFR):
 Customer Premises Equipment Model Number (CPE MDD):


Hunt Group Identification Section:		
Hunt Number (HNUN)	Hunting Type Code (HNTP)	Hunting Telephone Numbers Quantity Requested (HNQTY)

Facility and Service Detail Section:
Quantity of ISDN Numbers Requested (QR ISDN): 1
ISDN Protocol Type (ISDNP): National
BRI Quantity of Facilities Requested (BRIQTY): 1
Local Service Termination, CLLI (LST): BBBBHQ1ZABC

Line Number (LNUM)	Line Number Activity (LNA)	Exchange Company Circuit (ECCKT)	Feature Codes (FEATURE)	Feature Detail (FEATURE DETAIL)
1	N		FEAT1	FEATDESC1

Complex Product Inquiry - BRI ISDN View Results by PON - Output Screen (Complete Status)

After submitting the view results inquiry by PON, the user will receive the output screens. Below are examples of the screens the user receives when the results are available. When the results are available, this is referred to as a complete status. The Provider Response Description (PRES PD) contains the message indicating that the LSC has accepted and completed the request. The user cannot submit a subsequent request, but the user can cancel this request. Please refer to the Subsequent Activity section for this product on how to cancel a request.



BRI ISDN Product Request

Provider Response Code (PRESPC): **905**
Provider Response Description (PRESPD): **LSC Acceptance: Transaction Completed: Results Available.**

Inquiry Type Section: *Outside Move*

Subsequent Activity Section: Subsequent Request
 Cancel

Response Section:

Account Telephone Number (ATN): **440 030 3919**

Hunt Group Identification Section:			
Hunt Number (HNUM)	Hunting Type Code (HNTPY)	Hunting Telephone Numbers Quantity Requested (HTNQTY)	Hunting Identification (HID)
1	2	3	1234
4	5	6	1234
7	8	9	1234

ISDN Section:	
Telephone Number ISDN Response (TNRES ISDN)	ISDN Service Profile Identification (ISPID)
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
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9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144
9259396144	9259396144

Facility and Service Detail Section:				
Line Number (LNUM)	Line Number Activity (LVA)	Exchange Company Circuit (ECCKT)	Feature Codes (FEATURE)	Feature Detail (FEATURE DETAIL)
1	A	111	Feat1	Feature detail description 1
2	B	111	Feat2	Feature detail description 2

Local Service Provider Remarks (RMS LSP): **this is a text**

Administrative Section:
Service Center (SC): **CT**
Purchase Order Number (PON): **ORF-15**

Complex Products Inquiry - BRI ISDN Request - Subsequent Request - Input Screen

See the Complex Products Inquiry - BRI ISDN Initial Request for information on how to complete the Administrative Section, Bill Section, Contact Section, End User Section, Hunt Group Identification Section and Facility and Service Detail Section.

<No Screen Print to be provided>

Complex Products Inquiry - BRI ISDN Request - Subsequent Request - Output Screen

When a successful transaction has been submitted, a PREFNBR will be returned to the user. This PREFNBR will be the same PREFNBR as received on the initial response, with a change to the suffix. Each modification will increase the suffix by 1.

<No Screen Print to be provided>

Complex Products Inquiry - BRI ISDN Request - Cancel Request - Input Screen

Provider Response Code (PRESPC): 517 Provider Response Description (PRESPD): Results Not Yet Available.
<u>Inquiry Type Section:</u> New
<u>Subsequent Activity Section:</u> <input type="checkbox"/> Subsequent Request <input checked="" type="checkbox"/> Cancel
<u>Administrative Section:</u> Service Center (SFC): MD Purchase Order Number (PON): TESTSCREENSHOTS Company Code (CC): ZZZZ R Account Owner CC: Type Of Service (TOS): 27FF Market Segment (MS): RESALE Network Channel Code (NC): A Network Channel Interface Code (NIC): A Initiator Remarks (RMRKS INIT):
<u>Bill Section:</u> Variable Term Agreement (VTA): VTA
<u>Contact Section:</u> Initiator (INIT): NET Initiator Telephone Number (TELEND): 3142223333 Electronic Mail Address (EMAIL):
<u>End User Information Section:</u> End User Name (NAME): DAVE JOE Prefix (SAPR): Number (SANS): 12354 Suffix (SASF):

Complex Products Inquiry - BRI ISDN Request - Cancel Request - Output Screen

When a successful cancel request has been submitted, the user will receive a response indicating that the request has been successfully canceled.

The screenshot shows a web interface for a 'BRI ISDN Product Request'. At the top left is the Verigate logo. At the top right is the title 'BRI ISDN Product Request'. Below the logo, there are several lines of text: 'Service Center (SC1): MO', 'Company Code (LC): 2222 R', 'Account Owner CC:', 'Purchase Order Number (PON):', and 'Provider Reference Number (PREFNBR):'. A horizontal line separates this information from the main message, which is 'Request Has Been Canceled.' in a bold, italicized font. Below this message, another horizontal line is present. At the bottom of the screen, there are two lines of small text: 'TXNUM: dp9648179864852z' on the left and 'D/T Sent: 200609130127PM' on the right. At the very bottom center, there is a small copyright notice: '© 2002-2006 AT&T Knowledge Ventures. All Rights Reserved.'

CHAPTER 28 - LOOP MAKEUP FOR SPARE FACILITIES

Overview

The **Loop Makeup for Spare Facilities Inquiry** allows the user the ability to view Loop Makeup details on new or spare facilities owned by AT&T Southeast. If determined that the loop is capable of supporting implementation of UNE xDSL (ADSL, HDSL), UCL (Unbundled Copper Loop), UVL (Unbundled Voice Loop), and UDL (Unbundled Digital Loop) services, this also allows the user the ability to reserve new or spare facilities. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

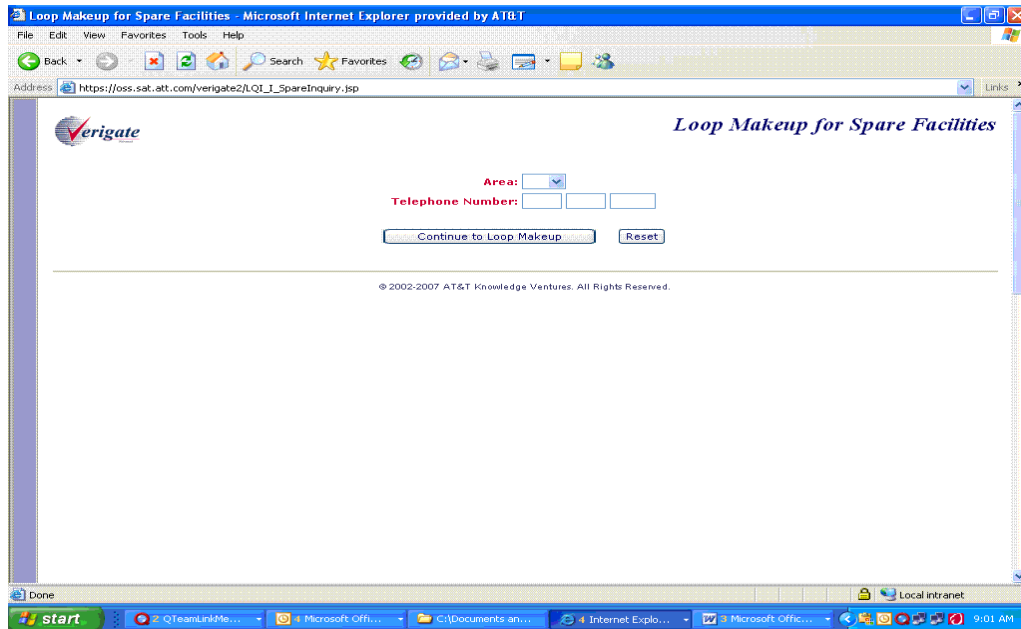
The **Loop Makeup for Spare Facilities Inquiry** can be accessed from the Main Menu located under the Loop Qualification Heading.

When the Loop Makeup for Spare Facilities Inquiry, is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
TN	Telephone Number	Conditional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

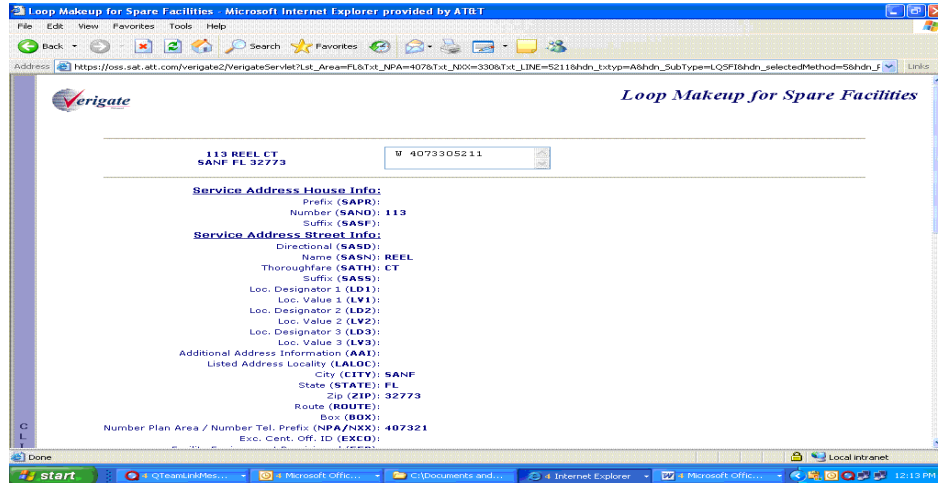
Loop Makeup for Spare Facilities - Input Screen



From the input screen, the user will have two options for continuing with the Inquiry:

- If the user clicks the **"Continue to Loop Makeup"** button after populating both the **Area and TN fields**, an address validation will be performed to validate the address based upon input of the two fields. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.
- If the user clicks the **"Continue to Loop Makeup"** button after populating the **Area field but without the TN field populated**, the Address Validation input screen will be displayed to allow the user to validate the address by house number. See Chapter 2, Address Validation, for directions in utilizing this inquiry. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.

Loop Makeup for Spare Facilities - Response Screen with Address Validation



After the user clicks on “**Continue to Loop Makeup**” button, the following input screen will be displayed:

The same address information and working TNs from the initial response screen will be displayed.

To narrow the search criteria, the user may select a value from any of the drop down boxes to be included in the response

Loop Service Type:

- Optional dropdown with the following values:
 - ADSL (2 wire)
 - HDSL (2 wire)
 - HDSL (4 wire)
 - Short Copper Loop (2 wire)
 - Short Copper Loop (4 wire)
 - Long Copper Loop (2 wire)
 - Long Copper Loop (4 wire)
 - UVL-2 W/SL1 Loop Start
 - UVL-2W/SL2 Loop Start
 - UVL-4W/SL2 Loop Start
 - UVL-2W/SL2 Ground Start
 - UVL-4W/SL2 Ground Start
 - UVL-2W/SL2 Reverse Battery
 - UDL-4W/DS0 2.4 KBPS
 - UDL-4W/DS0 4.8 KBPS
 - UDL-4W/DS0 9.6 KBPS
 - UDL-4W/DS0 19.2 KBPS
 - UDL-4W/DS0 56 KBPS
 - UDL-4W/DS0 64 KBPS
 - UDL-4W DS1 & ISDN
 - UDL-2W Basic Rate ISDN

**Note:**

If no Loop Service Type is selected, the default is POTS1.

- **Hierarchy**

Optional dropdown with the following values:

- Standard Default (POTS1) (default)
- Copper (NL L), UPG, IPG-SDP=A
- UPG, IPG-SDP=A, Metal
- Copper (L, NL, DLC)



Note:

Hierarchy searches will be made within the limitations of the LFACS assignment search criteria. When applicable, the following message may be returned: "Additional spare pairs may be available but are outside the search capability available to the automated system. You may wish to submit a manual Loop Makeup Inquiry to obtain loop information on additional spare pairs that may be available."

■ **Number of Spare Loops**

- Optional dropdown with values of 1 through 10
- The default is 1



Note:

You can reserve facilities with the additional service types, but may only use the reserved facilities to order REQTYPE A OR B - ADSL (2W), HDSL (2W, 4W), UCL (2W, 4W) and REQTYPE A - Line Sharing, Line Splitting, SL1 and UCL-ND services.



Note:

Loop Service Type will only be used to return a more focused and abbreviated list of facilities. Loop Service Type should NOT be interpreted as an indication that the returned loops qualify for any specific use."

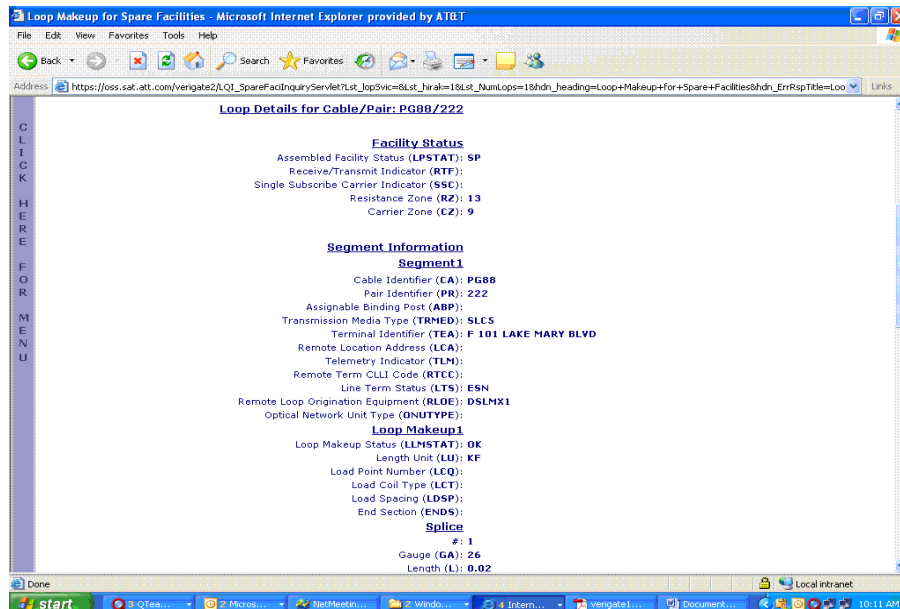
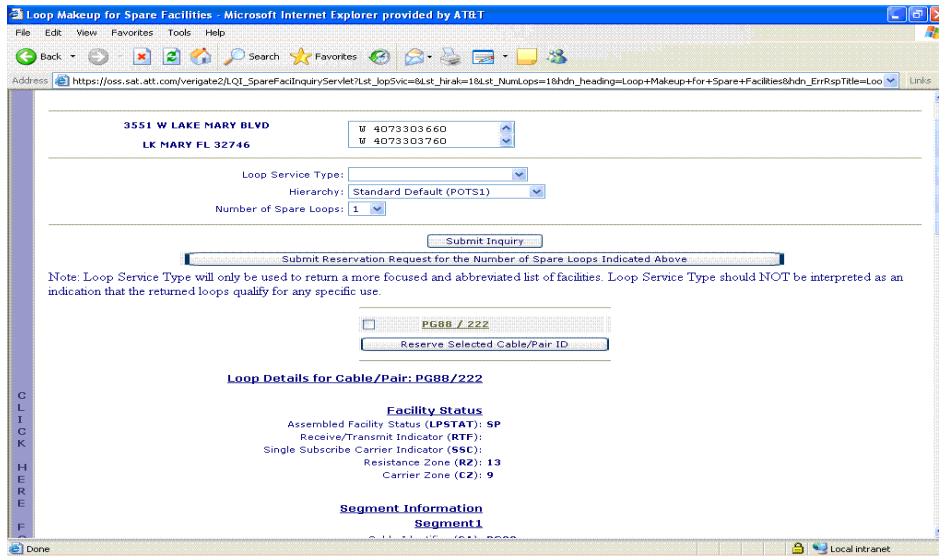


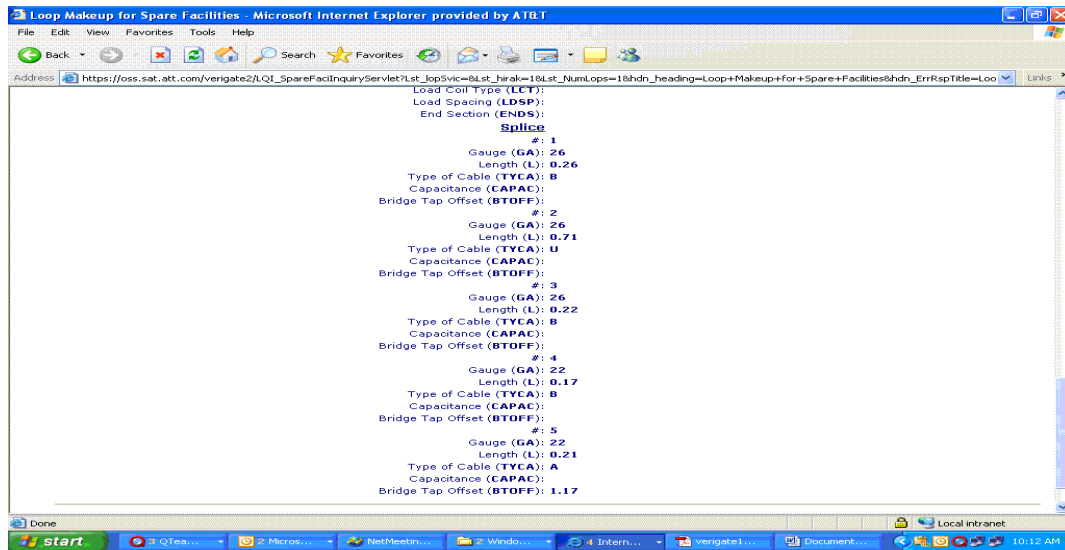
Note:

Either Loop Service Type or Hierarchy can be used with this inquiry, but not both together as they are mutually exclusive.

The user will continue by clicking the "**Submit Inquiry**" button.

Loop Makeup for Spare Facilities - Response Screen



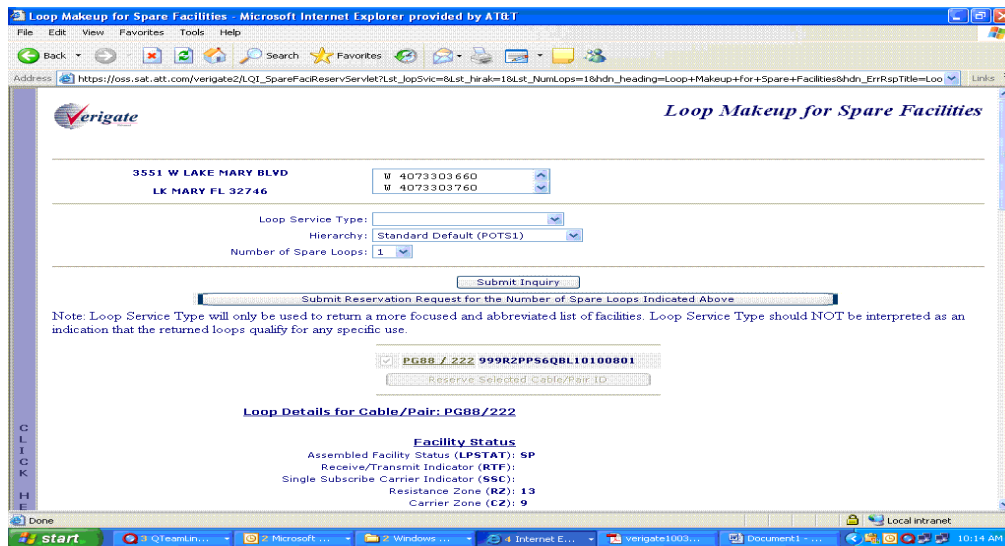


The Response Screen contains the following:

- Address information and working TNs from the original address validation performed
- Editable pre-populated input fields from the previous screen. The user may submit a new transaction with different inputs from these screens.
- CABLE/PAIR ID information
- Reservation ID field. This will be blank unless the corresponding Cable/Pair ID has been reserved, in which case the Reservation ID will be displayed

Reserving the selected Cable / Pair ID(s) will display the same screen with the inclusion of the Reservation ID positioned next to the reserved Cable / Pair ID(s).

Loop Makeup for Spare Facilities - Response screen for Reservation



Fields that may be returned on the Loop Makeup for Spare Facilities Output:

Field Code	Field Name
ABP	Assignable Binding Post
AREA	AREA
BTOFF	Bridge Tap Offset
CA	Cable Identifier
CABLE/PAIR ID	CABLE / PAIR ID
CAPAC	Capacitance
CZ	Carrier Zone
D/T SENT	D/T SENT
ECCKT	ECCKT
ENDS	End Section
GA	Gauge

CHAPTER 28 - LOOP MAKEUP FOR SPARE FACILITIES

Overview

Field Code	Field Name
HIER	Search Hierarchy Indicator
L	Length
LCA	Remote Location Address
LCQ	Load Point Number
LCT	Load Coil Type
LDSP	Load Spacing
LLMSTAT	Loop Makeup Status
LOOP SERVICE TYPE	Loop Service Type
LPSTAT	Assembled Facility Status
LTS	Line Term Status
LU	Length Unit (FT, KF, MI)
MSG-ID	MSG-ID
MSG-TEXT	MSG-TEXT
NUMBER REQUESTED	Number Requested
ONUTYPE	Optical Network Unit Type
PR	Pair Identifier
RESID	Reservation ID
RLOE	Remote Loop Origination Equipment
RTF	Receive / Transmit Indicator
RTCC	Remote Term CLLI Code
RZ	Resistance Zone
SNUM	Segment Number
SPLICE #	Splice #
SSC	Single Subscriber Carrier Indicator
TEA	Terminal Identifier
TELEPHONE NUMBER	Telephone Number
TLM	Telemetry Indicator

Field Code	Field Name
TRMED	Transmission Media Type
TYCA	Type of Cable
WTN	Working Telephone Number

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CABLE/PAIR ID	CABLE ID
ECCKT	LMUW WTN
ENDS	ES
L	LLG
LMSTAT	LMSTAT IN
PR	CHAN/PAIR
RTCC	CLLI
TELEPHONE NUMBER	LMUW WTN
WTN	LMUW WTN

The SPLICE # field is used in Verigate, but not in XML.



Note:

SPLICE # will only be returned on the response when the information is available in the database.

The LOOP SERVICE TYPE field is used in Verigate, but not in XML.



Note:

LOOP SERVICE TYPE will only be used to return a more focused and abbreviated list of facilities.

CHAPTER 28 - LOOP MAKEUP FOR SPARE FACILITIES

28

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

LOOP SERVICE TYPE should not be interpreted as an indication that the returned loop qualifies for any specific use.

LOOP SERVICE TYPE will only be returned on the response when the information is available in the database.

CHAPTER 29 - CANCELLATION FACILITIES RESERVATION

Overview

The **Cancellation Facilities Reservation Inquiry** allows the user the ability to cancel previous reservations for new/spare facilities. The user requesting the cancellation must be the owner of the reservation. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

The **Cancellation Facilities Reservation Inquiry** can be accessed from the Main Menu located under the Loop Qualification Heading.

When the Cancellation Facilities Reservation Inquiry is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
Telephone Number	Telephone Number	Conditional


Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The screenshot shows a web interface for 'Cancellation Facilities Reservation'. In the top left corner is the Verigate logo. In the top right corner, the title 'Cancellation Facilities Reservation' is displayed. The main form area contains the following elements: a dropdown menu labeled 'Area:' with a downward arrow; three input boxes for 'Telephone Number:'; a button labeled 'Continue to Loop Makeup'; and a button labeled 'Reset'. Below the form area, a horizontal line separates it from a footer containing the copyright notice: '© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved.'

From the input screen, the user will have two options for continuing with the Inquiry:

- If the user clicks the "**Continue to Loop Makeup**" button after populating both the **Area and TN fields**, an address validation will be performed to validate the address based upon input of the two fields. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.
- If the user clicks the "**Continue to Loop Makeup**" button after populating the **Area field but without the TN field populated**, the Address Validation input screen will be displayed to allow the user to validate the address by house number. See Chapter 2, Address Validation, for directions in utilizing this inquiry. If the Address Validation returns a validated address match (a positive match) the user will be able to proceed forward.

Cancellation Facilities Reservation - Response Screen with
Address Validation



Cancellation Facilities Reservation

113 REEL CT
SANF FL 32773

W 4073305211

Service Address House Info:
 Prefix (SAPR):
 Number (SANO): 113
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): REEL
 Thoroughfare (SATH): CT
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):

Additional Address Information (AAI):
 Listed Address Locality (LALOC):
 City (CITY): SANF
 State (STATE): FL
 Zip (ZIP): 32773
 Route (ROUTE):
 Box (BOX):

Number Plan Area / Number Tel. Prefix (NPA/NXX): 407321
 Exc. Cent. Off. ID (EXCO):

CHAPTER 29 - CANCELLATION FACILITIES RESER- VATION

Overview

29

Route (ROUTE):
Box (BOX):
Number Plan Area / Number Tel. Prefix (NPA/NXX): 407321
Exc. Cent. Off. ID (EXCO):
Facility Environment Provisioned (FEP):
Quick Service (QS):
Quick Service Telephone Number(QSTN):
Zone Rate Mileage Applies (ZRMA):
Service Instructions (SI): CAUTION: NXX 327 SHOULD BE USED FOR ZIP 32708 COMM WINTER SPRINGS ONLY

[Continue to Loop Makeup](#)

TXNUM:dn1429240170377d D/T Sent:200809111259PM

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After the user clicks on "**Continue to Loop Makeup**" button, the following input screen will be displayed:



Verigate

Cancellation Facilities Reservation

113 REEL CT W 4073305211
SANF FL 32773

Reservation ID:

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The same address information and working TNs from the initial response screen will be displayed.

CHAPTER 29 - CANCELLATION FACILITIES RESERVATION

29

Overview

The user will be expected to enter the 20 alpha/numeric Reservation ID number into the Reservation ID field and click on the "Submit Cancellation" button and Verigate will display the following screen:

If the cancellation is successful, Verigate will display the same screen pre-populated with the user's inputs and the following message under the Submit Cancellation button: "Cancellation of Facilities Reservation Successful."

CHAPTER 29 - CANCELLATION FACILITIES RESERVATION

29

Overview



The screenshot shows a web form titled "Cancellation Facilities Reservation" with the Verigate logo in the top left. The form contains the following elements:

- Address: 113 REEL CT, SANF FL 32773
- Phone number: 4073305211
- Reservation ID: 12121212121212121212
- A "Submit Cancellation" button.
- A confirmation question: "Are you sure you want to cancel?" with radio buttons for "Yes" (selected) and "No".
- Copyright notice: © 2002-2007 AT&T Knowledge Ventures. All Rights Reserved.

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29.7

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE

The TELEPHONE NUMBER field is used in Verigate, but not in XML.



Note:

TELEPHONE NUMBER is required input.

CHAPTER 30 - CSI BY CIRCUIT NUMBER

Overview

The **CSI by Circuit Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by a circuit number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Circuit Number Inquiry can be accessed from the Main Menu.

When CSI by Circuit Number is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
Circuit Number	Circuit Number	Required
AGAUTH	AGAUTH	Required

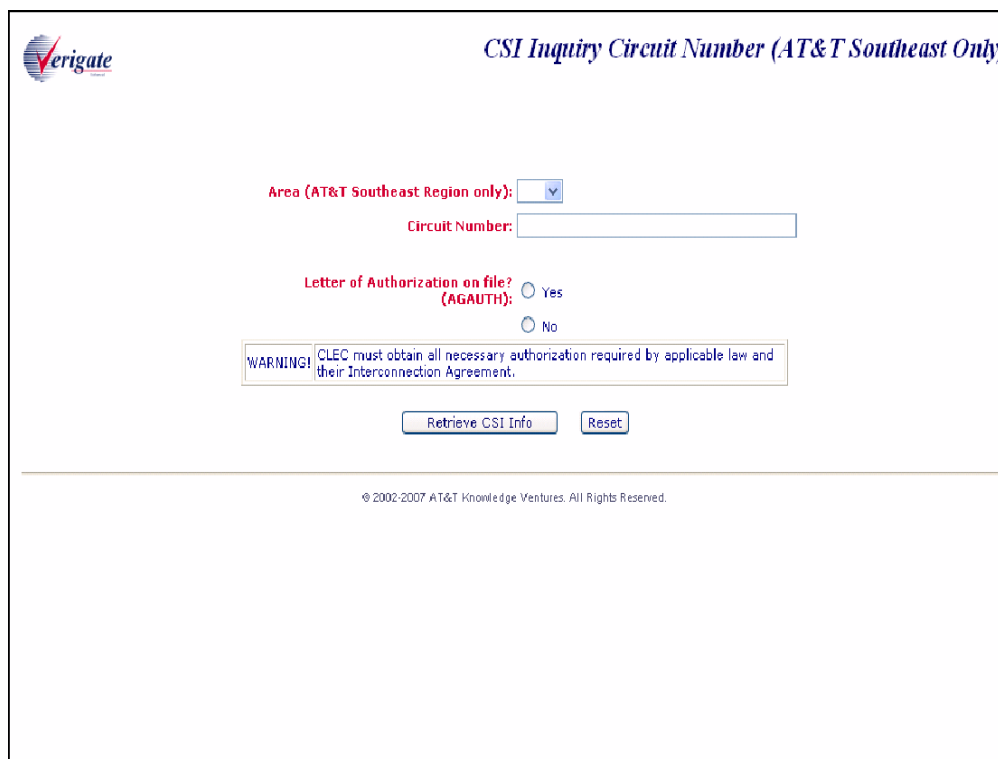
Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

For the Circuit Number field, the circuit number should be entered without any special characters, only the alpha/numeric values.

CSI by Circuit Number - Input Screen



Verigate

CSI Inquiry Circuit Number (AT&T Southeast Only)

Area (AT&T Southeast Region only):

Circuit Number:

Letter of Authorization on file? (AGAUTH): Yes No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

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If the CSI by Circuit Number transaction is successful and based on the input values of the Circuit Number field, the following may be returned:

- If the transaction request contains a full non-complex circuit ID, Verigate will display the non-complex CSR by Full Circuit Number response screen.
- If the transaction request contains a full complex circuit ID, Verigate will display the complex CSR by Full Circuit Number response screen.
- If the transaction request contains a partial circuit ID and the response contains multiple circuit ID matches, Verigate will display the CSR by Partial Circuit number response screen.
- If the transaction request contains a partial circuit ID and the response contains only a single non-complex circuit ID match, Verigate will display the same non-complex CSR by Full Circuit Number response screen that would be displayed if a full non-complex circuit ID had been provided on the request.

- If the transaction request contains a partial circuit ID match, Verigate will display the same complex CSR by Full Circuit Number response screen that would be displayed if a full complex circuit ID had been provided on the request.



Note:

A minimum of 9 characters are required to be populated in the Circuit Number field.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

CSI by Circuit Number - Full Non Complex Circuit Output


Circuit Number Report

[View Credit History](#)

[View Product and Services](#)

[View Pending Service Order Information](#)

ACCT 678 442-7600 714

EXCH LRCV

BCS VR3CL

STAT OPEN

TYPE RESIDENCE

SVCC 1P

EQIND1 22

LASTZSER 26843546

MULTLINE 1

HTGHMLCT 0

JOINTIND

JAZZIND

BREFIND

DENYIND 0

BMIHTIND

SENSACCT

PCL OO AY 08-24-2003

TTRA 770 962

CENT R00

CSI by Circuit Number - Full Complex Circuit Output


The screenshot shows the Verigate web interface for a 'Circuit Number Report'. At the top left is the Verigate logo. On the right, it says 'Circuit Number Report'. Below the logo are two links: 'View Product and Services' and 'View Pending Service Order Information'. The main heading is 'Customer Record Sections'. Below this is a dropdown menu labeled 'Select one section to display' with a downward arrow. Underneath the dropdown is a button labeled 'Show Section for Option'. At the bottom of the page, there is a line of text: 'TXNUM:dn1429263676387e' followed by 'D/T Sent:200906100226PM' and a copyright notice: '© 2002-2006 AT&T Knowledge Ventures. All Rights Reserved.'

This screenshot is identical to the one above, but the dropdown menu is open, showing a list of options. The options listed are: 'Ident / List', 'Dir / Bill', 'Service and Equip', 'Ported Out Lines', 'Related Accounts', 'Billing Transfers', 'Completed Activity', 'Remarks', 'DPA / CKL List', 'SLA Listings', 'Hunting List', and 'LeRhand FIDs'. The 'Show Section for Option' button is now partially obscured by the dropdown menu.

The screenshot shows a web interface for Verigate. At the top left is the Verigate logo. At the top right is the text "Circuit Number Report". Below the logo are two links: "View Product and Services" and "View Pending Service Order Information". The main heading is "Customer Record Sections". Below this is a dropdown menu labeled "Select one section to display" with a downward arrow. Underneath the dropdown is a button labeled "Show Section for Option". Below the button is a list of data fields:

- ACCT 850 M46-0475 476
- EXCH CHIP
- BCS UEANL
- STAT OPEN
- TYPE BUSINESS
- SVCC 2:
- EQIND1 6
- LASTSER 268435463
- DPACKLCT 2
- MULTLINE 0
- HTGHMLCT 0
- JOINTIND
- JAZZIND

CSI by Circuit Number - Partial Circuit Output



Customer Record Cross Reference List

Circuit Number	Type	Exchange	Account Number	Billing Name
20.TYNU.504403..SB	CLS	CTN	704M315369369	BST TEST ACCOUNT
20.TYNU.504404..SB	CLS	CTN	704M315414414	BST TEST ACCOUNT
20.TYNU.504406..SB	CLS	CTN	704M335709709	BST TEST ACCOUNT
20.TYNU.504405..SB	CLS	CTN	704M336089089	BST TEST ACCOUNT
20.TYNU.504409..SB	CLS	HNDV	828M156894894	BST TEST ACCOUNT
20.TYNU.504408..SB	CLS	HMLT	910M380994994	BST TEST ACCOUNT

TXNUM:dn1429263676587u D/T Sent:200906100229PM

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Circuit Number Report

[View Product and Services](#)
[View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

TXNUM:dn1429263676614v D/T Sent:200906100230PM

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The screenshot shows a web interface for Verigate. At the top left is the Verigate logo. At the top right is the text "Circuit Number Report". Below the logo are three links: "View Credit History", "View Product and Services", and "View Pending Service Order Information". The main heading is "Customer Record Sections". Below this is a dropdown menu labeled "Select one section to display" with a downward arrow. Underneath the dropdown is a button labeled "Show Section for Option". The main content area displays a list of sections under the heading "---BILL". The list includes: "BILL", "B#1 BST TEST ACCOUNT", "B#2 UAT TEAM", "B#3 RM 27M40", "B#4 675 W PEACHTREE ST", "PO ATLANTA GA 30375", "TAX NNNN", "TAR 085,812", "PACI XXXX", and "BTN 704 Q98-6536-536".

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 30 - CSI BY CIRCUIT NUMBER

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

30

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 30 - CSI BY CIRCUIT NUMBER

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

30

The BILLING NAME field can be returned on the Verigate Response, but NOT in XML.



Note:

BILLING NAME field will only be returned on the response when a partial circuit number was input and more than one circuit is found in the database.

The EXCH field can be returned on the Verigate response, but NOT in XML.



Note:

EXCH will only be returned on the response when a partial circuit number was input and more than one circuit is found in the database.

CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

Overview

The **CSI by Miscellaneous Account Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by miscellaneous account telephone number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Miscellaneous Account Number can be accessed from the Main Menu.

The following must be entered to retrieve CSI by Miscellaneous Account Number:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
Miscellaneous Account Number	Miscellaneous Account Number	Required
AGAUTH	Letter of Authorization on File	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The fourth position of the Miscellaneous Account Number must be populated with an alphabetic character.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

This inquiry will return CSI data on both non-complex and complex accounts.

CSI by Miscellaneous Account Number - Input Screen

Verigate

CSI Inquiry Miscellaneous Account Number (AT&T Southeast Only)

Area (AT&T Southeast Region only):

Miscellaneous Account Number:

Letter of Authorization on file? (AGAUTH): Yes No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

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User Clicks on **Proceed with Inquiry** button.


CSI by Miscellaneous Telephone Number - Output Screen (Non-Complex)



Miscellaneous Account Number Report

[View Credit History](#) [View Product and Services](#) [View Pending Service Order Information](#)

ACCT 904 Q88-5521 521
 EXCH IXS
 BCS 1FB
 STAT OPEN
 TYPE BUSINESS
 SVCC 21
 EQIND1 1
 LASTZSER 268435457
 MULTLINE 0
 HTGHMLCT 0
 JOINTIND
 JAZZIND
 BREFIND
 DENYIND 0
 BMITIND
 SENSACCT
 ETET MECHADJ
 CENT IOX



Product and Services Itemization

ACCT 904Q885521521
 BN1 AT&T SOUTHEAST-CAVE
 BN2 ATTN: TEST MGR
 BA3 675 W PEACHTREE ST
 BA4 RM 20-D35
 PO ATLANTA GA 30096
 1 ETET1 End-to-End Testing Use Only

TXNUM:dn1429263677234y D/T Sent:200906100240PM

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Additional information on the output of a non-complex inquiry may be found in Chapter 13 - Customer Service Inquiry, Both CSI plus Listings Inquiry.

CSI by Miscellaneous Telephone Number - Output Screen (Complex)



Information is displayed by the selection of options.

Options available if the account is owned by AT&T Southeast Region:

- Ident / List
- Dir / Bill
- Service and Equi
- Remarks
- SLA Listings
- View All Sections

Options available if the account is owned by the CLEC viewing the account information:

- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts
- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- Lefthand FIDs

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

31

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

31

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

The MISCELLANEOUS ACCOUNT NUMBER field can be returned on the Verigate Response, but NOT in XML.



Note:

MISCELLANEOUS ACCOUNT NUMBER is required input.

MISCELLANEOUS ACCOUNT NUMBER identifies a non-standard account number.

MISCELLANEOUS ACCOUNT NUMBER identifies an account number that is not a dialable number.

Valid Format: Account Number Format = NPANXXLLLL

NPA = area code

NXX = exchange

LLLL = 4-digit number

*Account Number with Customer Code Format =
NPANXXLLLLCCC*

NPA = area code

NXX = exchange

LLLL = 4-digit number

CCC = Customer Code

CHAPTER 32 - VIEW MULTIPLE CSI'S

Overview

The **View Multiple CSIs Inquiry** allows the user the ability to retrieve unparsed customer service records for up to four non-complex accounts belonging to the requested user as well as those owned by another user by Telephone Number. Users are required to affirm that they have authorization to view the customer service information.

View Multiple CSIs can be accessed from the Main Menu.

To start the View Multiple CSIs Inquiry, the user must input the following information:

- AREA - A state code for the Telephone Number must be selected from the drop down list.
- Telephone Number - The 13 digit telephone number must be entered associated with the AREA code that was selected.
- Letter of Authorization of File (AGAUTH) - The User has two (2) options:
 - Yes - Select "YES" if the CLEC has obtained all necessary authorization required by applicable law and their interconnection agreement.
 - No - Select "NO" if the CLEC has not obtained all necessary authorization required by applicable law and their interconnection agreement.
 - If YES is selected, the CSI for that telephone number will be displayed. If NO is selected, then the CSI for that telephone number will not be displayed.

This inquiry allows up to four telephone numbers to be entered, in which at least one telephone number is required.

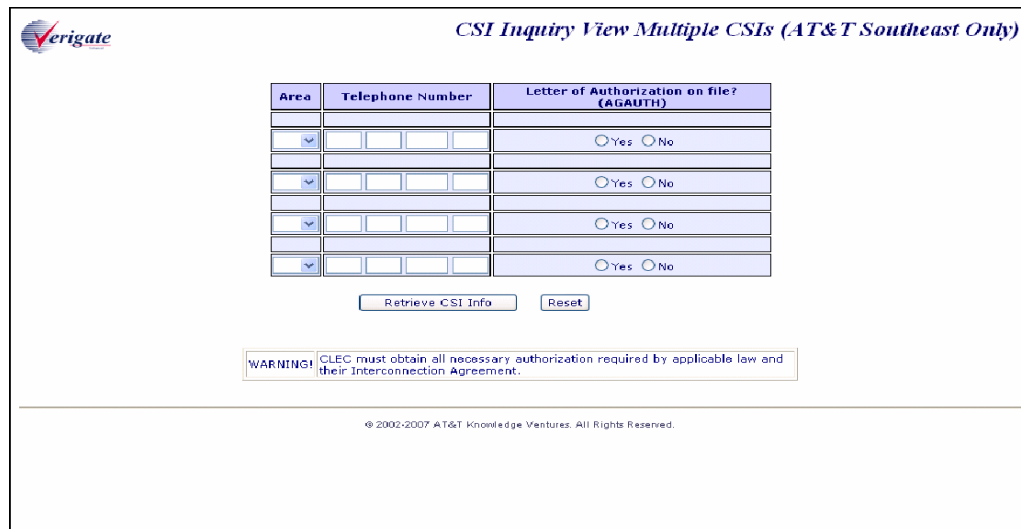


Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

Click on the **Retrieve CSI Info** button.

CSI View Multiple CSIs - Input Screen



Verigate CSI Inquiry View Multiple CSIs (AT&T Southeast Only)

Area	Telephone Number	Letter of Authorization on file? (AGAUTH)
▼		<input type="radio"/> Yes <input type="radio"/> No
▼		<input type="radio"/> Yes <input type="radio"/> No
▼		<input type="radio"/> Yes <input type="radio"/> No
▼		<input type="radio"/> Yes <input type="radio"/> No

Retrieve CSI Info Reset

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.


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Once the user clicks on the Retrieve CSI Info button, the following screen will be returned:



The user is presented with the telephone numbers that were selected in a row. By clicking on each of the telephone numbers within the box will retrieve the CSI for that particular telephone number.

CSI View Multiple CSIs - Output Screen



View Multiple CSI's Report

205-321-1912
205-111-1112
678-112-1113

[View Credit History](#)
[View Product and Services](#)
[View Pending Service Order Information](#)

ACCT 205 321-1912 912
EXCH 8HMC
BCS 1FR
STAT OPEN
TYPE RESIDENCE
SVCC 11
EQIND1 22
LASTSER 268435478
MULTLINE 3
HTGHMLCT 0
JOINTIND
JAZZIND
BREFIND
DENYIND 0
BMHTIND
SENSACCT

---LIST

NP (NON-PUB) LINESHARE, BILLY
LA 1715 6TH AV N, BIRMINGHAM,
AL
SA 1715 6TH AV N, BIRMINGHAM, AL
DZIP 35203

---DIR

DDA BILLY LINESHARE
1715 6TH AV N
BIRMINGHAM AL 35203
DEL A2, B2

---BILL

BN1 AT&T SOUTHEAST
BA2 ATTN: TEST MANAGER
BA3 RM 20D35
BA4 675 W PEACHTREE ST
PO ATLANTA GA 35243
CC - KNOWN GOOD CREDIT
DOI 20030713

No Deposit on Account
No treatment (collection steps) in the past 12 months
No Returned Checks in the past 12 months

```

---S&E

(CHARGEABLE LISTINGS)
1 NPU Listing-Not in Directory or Directory Assistance
  /SED 07-13-03/ZSER 3C1000001
  /RATE 5.00

(LINES & STATIONS)
1 1FR Residential Line
  /TN 205 321-1912/ADL/PIC NONE
  /LPIC NONE/PCA BO, 07-13-03
  /LPCA BO, 07-13-03/NMC
  /TTRA 205 321/EKK 205 321
  /LRN 2053210000/SED 07-13-03
  /ZSER 4310000002
  /BLOC 08-21-2008
  /RATE 16.95

1 TTR Touch-Tone
  /TN 205 321-1912/SED 07-13-03
  /ZSER 4A10000003
  /RATE NR

1 AH8 Telecommunications Relay Service
  /TN 205 321-1912/SED 07-13-03
  /ZSER 5110000004
  /RATE .15

1 ETET1 End-to-End Testing Use Only

1 TTR Touch-Tone
  /TN 205 321-1920/SED 07-13-03
  /ZSER 4210000011
  /RATE NR

1 AH8 Telecommunications Relay Service
  /TN 205 321-1920/SED 07-13-03
  /ZSER 4910000012
  /RATE .15

1 ETET1 End-to-End Testing Use Only
  /TN 205 321-1920/SED 07-13-03
  /ZSER 5010000013
  /RATE NR

1 FUJAX Federal Universal Service Charge
  /TN 205 321-1920/SED 07-13-03
  /ZSER 5710000014
  /RATE .89

1 LMPCX FCC Local Number Portability Line Charge- Line
  /TN 205 321-1920/SED 07-13-03
  /ZSER 5E10000015
  /RATE NR

1 9LA FCC Charge for Network Access for Additional Line
  /TN 205 321-1920/SED 07-13-03
  /ZSER 6510000016
  /RATE 6.83

```

See Chapter 13 - Customer Service Inquiry (CSI) for details on information that will be displayed on this CSI. And/or Chapter 33 - Customer Service Inquiry (CSI) by Account Telephone Number.

View Credit History Link

```

---BILL

BN1 AT&T SOUTHEAST
BA2 ATTN: TEST MANAGER
BA3 RM 20D35
BA4 675 W PEACHTREE ST
PO ATLANTA GA 35243
CC - KNOWN GOOD CREDIT
DOI 20030713

No Deposit on Account
No treatment (collection steps) in the past 12 months
No Returned Checks in the past 12 months

---S&E

(CHARGEABLE LISTINGS)
1 NPU Listing-Not in Directory or Directory Assistance
  /SED 07-13-03/ZSER 3C1000001
  /RATE 5.00
(LINES & STATIONS)
1 1FR Residential Line
  /TN 205 321-1912/ADL/PIC NONE
  /LPIC NONE/PCA BO, 07-13-03
  /LPCA BO, 07-13-03/MMC
  /TTRA 205 321/EKK 205 321
  /LRN 2053210000/SED 07-13-03
  /ZSER 431000002
  /BLOC 08-21-2008
    
```


View Products and Services Link

 *Product and Services Itemization*

```

ACCT 2053211912912
BN1 AT&T SOUTHEAST
BA2 ATTN: TEST MANAGER
BA3 RM 20D35
BA4 675 W PEACHTREE ST
PO ATLANTA GA 35243
3 AH6 Telecommunications Relay Service
+0000000.45
3 ETET1 End-to-End Testing Use Only
+0000000.00
3 FUJAX Federal Universal Service Charge
+0000002.67
3 LNPCX FCC Local Number Portability Line Charge- Line
+0000000.00
1 NPU Listing-Not in Directory or Directory Assistance
+0000005.00
3 TTR Touch-Tone
+0000000.00
3 1FR Residential Line
+0000050.85
3 9LA FCC Charge for Network Access for Additional Line
    
```


View Pending Service Order Information Link



View Multiple CSI's Report

205-321-1912
205-111-1112
678-112-1113

[View Credit History](#)

[View Product and Services](#)

No Pending Service Order(s) For This Account

ACCT 205 321-1912 912

EXCH BHMC

BCS 1FR

STAT OPEN

TYPE RESIDENCE

SVCC 11

EQIND1 22

LASTSER 266435478

MULTLINE 3

HTGHMLCT 0

JOINTIND

JAZZIND

BREFIND

DENYIND 0

BMIHTIND

SENSACCT

PCL OO AY 08-24-2003

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

This transaction is NOT supported by XML. This is a Verigate only transaction.

INPUT	
Field	Usage
AGAUTH	Required
AREA	Required
D/TSENT	Required
TN	Required
TXNUM	Required

RESPONSE	
Field	Usage
CSR DETAIL	Conditional
D/TSENT	Required
MSG ID	Required
MSG TEXT	Required
PENDING SERVICE ORDER DETAIL	Conditional
PRODUCT & SERVICES DETAIL	Conditional
TXNUM	Required

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

The **CSI by Account Telephone Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by account telephone number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Account Telephone Number can be accessed from the Main Menu.

The following must be entered to retrieve the **CSI by ATN** information:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
ATN	Account Telephone Number	Required
AGAATH	Letter of Authorization on File	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

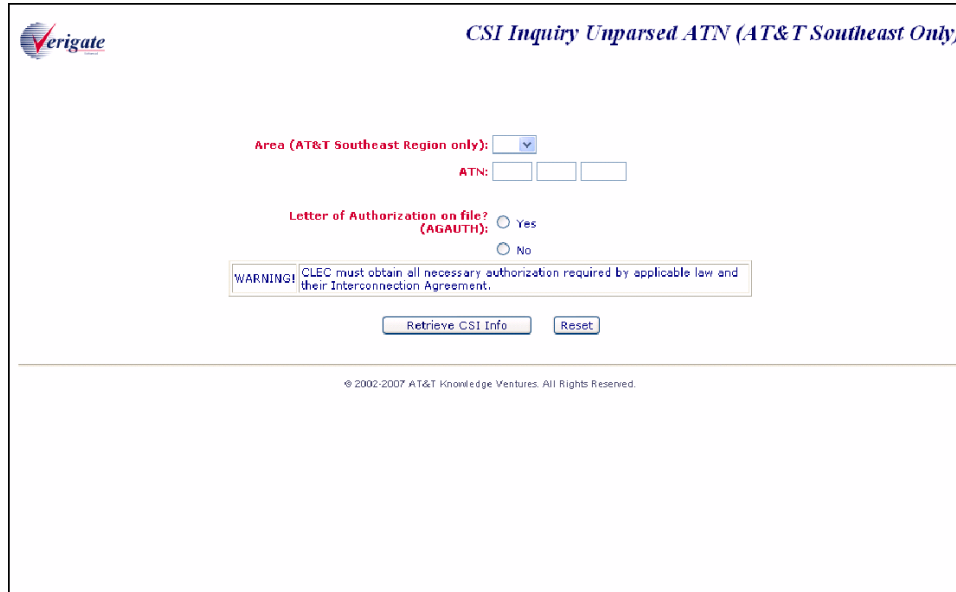
This inquiry will return CSI data on both non-complex and complex accounts.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

CSI by ATN - Input Screen



Verigate

CSI Inquiry Unparsed ATN (AT&T Southeast Only)

Area (AT&T Southeast Region only):

ATN:

Letter of Authorization on file? (AGAUTH): Yes No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

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User clicks on the **Proceed with Inquiry** button.

Unparsed ATN Report

The user will be presented with the following screen that contains links and options to view CSI data:

- View Credit History Link (If State applicable)
- View Products and Services Link
- View Pending Service Order Information link
- Drop down “Select one section to Display” box

CSI by ATN - (Non-Complex) - Output Screen



Unparsed ATN Report

[View Credit History](#)
[View Product and Services](#)
[View Pending Service Order Information](#)

ACCT 205 408-4218 200
 EXCH BHMS
 BCS 1FB
 STAT OPEN
 TYPE BUSINESS
 SVCC 21
 EQIND1 0
 LASTZSER 268435464
 MULTLINE 1
 HTGHMLCT 0
 JOINTIND
 JAZZIND
 BREFIND
 DENYIND 0
 BMIHTIND
 SENSACCT
 PCL OO AY 09-07-2002
 ETET MECHADJ
 CENT CJO

---LIST

NP (NON-PUB) RACONN, ROCKY
 LA 5332 HIGHWAY 280
 SA 5332 HIGHWAY 280
 , BIRMINGHAM
 LOC DES (OAK MOUNTAIN CENTRAL OF+)
 DZIP 35242
 YPH 999001
 NONE
 SIC 7999

---DIR

DEL A0, B0

---BILL

BN1 BELLSOUTH TEST ACCT
 BA2 675 W PEACHTREE ST
 BA3 27M40 BSC
 PO ATL GA 30375
 CC - KNOWN GOOD CREDIT
 DOI 20000612

No Deposit on Account
 No treatment (collection steps) in the past 12 months
 No Returned Checks in the past 12 months

```

---S&E

(CHARGEABLE LISTINGS)
1 NP3 Listing-not in directory or directory assistance
  /RTE 0 00/SED 10-19-00
  /ZSER 6D10000008
  /RATE NR
(LINES & STATIONS)
1 1FB Business Line
  /TN 205 408-4218/RTE 0 00
  /PIC NONE/LPIC NONE
  /PCA BO, 06-12-00
  /LPCA BO, 06-12-00/NMC/ZLCP J
  /SED 06-12-00/ZSER 3C10000001
  /RATE NR
1 TTB Touch-Tone
  /TN 205 408-4218/SED 06-12-00
  /ZSER 4910000002
  /RATE NR
1 AH8 Telecommunications Relay Service
  /TN 205 408-4218/RTE 0 00
  /SED 06-12-00/ZSER 4A10000003
  /RATE NR
1 ETET1 End-to-End Testing Use Only
  /TN 205 408-4218/SED 06-12-00
  /ZSER 5110000004
    
```

Additional information on the output of a non-complex inquiry may be found in Chapter 13 - Customer Service Inquiry, Both-CSI plus Listings Inquiry.

CSI by ATN - (Complex) - Output Screen





Information is displayed by the selection of options.

Options available if the account is owned by AT&T Southeast Region:

- Ident / List
- Dir / Bill
- Service and Equip
- Remarks
- SLA Listings
- View All Sections

Options available if the account is owned by the CLEC viewing the account information:

- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- Lefthand FIDs

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 34 - CABS CSI

Overview

The **View CABS Inquiry** allows the user the ability to retrieve unparsed CABS customer service records for accounts belonging to the requested user as well as those owned by another user.


View CABS CSI can be accessed from the Main Menu.

When the CABS CSI is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
Telephone Number	Telephone Number	Required
Circuit Number	Circuit Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CABS CSI Inquiry - Input Screen



If a CABS CSI transaction is successful, the following CABS SCI response screen will be displayed with the following fields:

- Displays the fields from the original user request across the top of the screen
 - Account (refers to the TN entered for the request)
 - Circuit Number
- The unparsed CABS CSI data will then be displayed under the appropriate headings as follows.
 - ---IDENT---
 - ---LIST---
 - ---BILL---
 - ---S&E---

CABS CSI Inquiry - Output Screen

[View CABS CSR](#)

Account Number: 407N160011 Circuit Number: 58.LXFU.000011..SB

---IDENT---

US 011
AT 458
CNA ZXI
CNA ZXI
---LIST---

CN BELLSOUTH TEST ACCOUNT
CA 1-501 W 9TH ST
CTL 1-SNFRFLMADS0
CA 2-637 A1*A NORTH
CTL 2-PNVDFLMADS0
CA 3-604 NAUTILUS ST
CTL 3-PCBHFLNTDS0
CA 4-130 SW NASSAU ST
CTL 4-LR CYFLMADS0
CA 5-13625 ATLANTIC BLVD
CTL 5-JCBHFLABRS0
CA 6-201 E JEFFERSON ST
CTL 6-BRVFLJFDS0

CTL 5-JCBHFLABRS0
CA 6-201 E JEFFERSON ST
CTL 6-BRVFLJFDS0
CA 7-400 SW 2ND AV
CTL 7-GSVFLMADS0
CA 8-400 SW 2ND AV
CTL 8-GSVFLMADS1
CA 9-316 W NEW YORK AV
CTL 9-DELDFLMADS0
CA 10-11317 BEACH BLVD
CTL 10-JCVFLBWDSD0
CA 11-424 N PEARL ST
CTL 11-JCVFLCLDSD0
CA 12-11741 N MAIN ST
CTL 12-JCVFLOWDSD0
CA 13-5528 JAMES RD
CTL 13-JCVFLWCDS0
CA 14-45 N MAGNOLIA AV
CTL 14-ORLDFLMADS1
CA 15-45 N MAGNOLIA AV
CTL 15-ORLDFLMA42E
CA 16-6621 S ORANGE AV
CTL 16-ORLDFLPCDSD0
CA 17-5120 SILVER STAR RD
CTL 17-ORLDFLSADSD0

CTL 18-ORPKFLMADS0
CA 19-501 W 9TH ST
CTL 19-SNFRFLMAMD
CA 20-30 W BELMONT ST
CTL 20-PNSCFBLXJX
CA 21-1725 E OLIVE RD
CTL 21-PNSCFLEP9MD
CA 22-201 S ORANGE AV
CTL 22-ORLDFLSOWA5
CA 23-913 E STRAWBRIDGE AV
CTL 23-MLBRFLNHWA9
CA 24-45 N MAGNOLIA AV
CTL 24-ORLDFLMAWAA
CA 25-7000 LAKE ELLENOR DR
CTL 25-ORLDFLRLWA1
CA 28-469 GRACE AV
CTL 28-PNCYFLDQWA1
CA 29-314 N SPRING ST
CTL 29-PNSCFCLMWA1
CA 30-550 W WATER ST
CTL 30-JCVFLFWAWA3
CA 31-45 N MAGNOLIA AV
CTL 31-ORLDFLMAXEY
CA 32-45 N MAGNOLIA AV
CTL 32-ORLDFLMAWAA

CTL 63-COCOFLMA4MD
---BILL---
N1 ENCORE SOLUTIONS
N2 ERIC PASCHAL
A3 675 W PEACHTHREE ST
A4 MAIL 27M40
O ATLANTA GA 30375
AN U9998
---S&E---
LS 58.LXFU 000011..SB
NC LXR-
PLU 100
SSP
EUN
PTU 0
IUAL
SED 08-10-01
KL 1-501 W 9TH ST, SANF, FL
LSO 407 321
NCI 02QB9 00A
SN TELCO
LOC FLR SBT3
ACTL 1
TAR 044,720
IPE1P2


```
TAR 044,720
IPEIP2
CA PSET8
PR 111
SED 08-10-01
IUNECN
ZRCI TEST ORDER
SED 08-10-01
KL 2-210 DORCHESTER SQ, LK MY
SN TEST ORDER
LSO 407 321
NCI 02DU9.00A
TAR 157,720
IUAL2X
FRN TESTORDER
ZDCA L
SED 08-10-01
IUNECN
ZRCI TEST ORDER
SED 08-10-01
```

TXNUM:null D/T Sent:null

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
BILLING SECTION	BILLSEC
IDENTIFICATION SECTION	IDENTSEC
LISTING SECTION	LISTSEC
S&E SECTION	SESECT

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

The **Reserve Miscellaneous Account Numbers Inquiry** allows the user the ability to reserve miscellaneous account numbers within 30 days. These number(s) are to be used in the firm order process area and not guaranteed as being the number(s) that will appear on the completed order. Reserving a number only removes it from the database of numbers available. Numbers reserved via this inquiry will only become yours when the service is actually operational as a result of the firm order LSR. This inquiry also allows the user the ability to view miscellaneous account number(s) that have been previously reserved. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Reserve Miscellaneous Account Numbers can be accessed from the Main Menu located under the TN Inquiry Heading.

When the Reserve Miscellaneous Account Number is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
CITY	CITY	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Reserve Miscellaneous Account Numbers Inquiry - Input Screen

Verigate

Reserve Miscellaneous Account Numbers

Area (AT&T Southeast Region only):

City:

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The user will need to either select “Continue with Selection Request” or “Show Previously Requested Miscellaneous Account Numbers”.

Selection of the “Continue with Selection Request” process (Requesting new Miscellaneous Account Numbers):

The user enters data into the two required fields and selects the “Continue with Selection Request” button and the following input screen is displayed:

The AREA and City are populated with the values entered on the initial screen and are not editable.

The user will select the following:

- NPA NXX: Required drop down field populated with the NPA NXXs returned from the information on the initial screen. A NPA NXX must be selected.
- Request Miscellaneous Account Numbers: Required drop down field with values of 1 - 25. A quantity requested must be selected.

If both the NPA NXX and Request Miscellaneous Account Numbers fields have been populated, the user should click on the “Reserve Miscellaneous Account Number” button.

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

Reserve Miscellaneous Account Numbers Inquiry - Output Screen

Verigate *Reserve Miscellaneous Account Numbers*

Area:

City:

NPANXX:

View Requests for the last 1-30 days:

Date and Time Reserved	State	Selected Account Number
2008-10-10 08:20:06	LA	504M011207
2008-10-10 08:36:11	NC	704M082934
2008-10-10 08:43:17	AL	251M016717
2008-10-10 08:49:01	AL	251M018101
2008-10-10 08:49:00	FL	407M015205
2008-10-10 08:49:00	FL	407M015501
2008-10-10 08:49:00	FL	407M015812
2008-10-10 08:49:00	FL	407M016022
2008-10-10 08:49:00	FL	407M016701
2008-10-10 08:49:01	AL	251M013202
2008-10-10 08:49:03	AL	251M014704
2008-10-10 11:09:36	FL	305W023690
2008-10-10 11:09:36	FL	305W028108
2008-10-10 11:09:36	FL	305W020852
2008-10-10 11:09:36	FL	305W021603
2008-10-10 11:09:36	FL	305W023998
2008-10-10 11:09:36	FL	305W025583
2008-10-10 11:09:36	FL	305W027472
2008-10-10 11:16:04	FL	305W028315
2008-10-10 12:20:20	AL	205M263021
2008-10-10 12:20:20	AL	205M263621
2008-10-10 12:20:20	AL	205M263821
2008-10-10 12:20:20	AL	205M263822
2008-10-10 12:20:20	AL	205M263921
2008-10-10 12:21:25	AL	205M034026
2008-10-10 12:21:25	AL	205M034326
2008-10-10 12:21:56	AL	205M032757
2008-10-10 12:21:56	AL	205M032957
2008-10-10 12:24:06	GA	404M041509
2008-10-10 12:24:06	GA	404M041907
2008-10-10 12:24:06	GA	404M042309
2008-10-10 12:24:06	GA	404M042409
2008-10-10 12:30:23	GA	404M164724
2008-10-10 12:30:23	GA	404M165124
2008-10-10 12:30:23	GA	404M165824
2008-10-10 12:30:23	GA	404M165924
2008-10-10 12:30:23	GA	404M166224
2008-10-10 12:30:23	GA	404M166225
2008-10-10 12:30:23	GA	404M166226
2008-10-10 12:30:23	GA	404M166324
2008-10-10 12:38:17	TN	865M094718

[Return to Miscellaneous Account Inquiry Page](#)

With a successful transaction, the screen above provides for the following:

- The uneditable inputs from the intermediate Reserve Miscellaneous Account Numbers response screen.
- View Requests for the Last <dropdown field> Days.
 - Optional dropdown field with values 1 through 30, with the default as “1”.
 - If the user populated a value in the dropdown, a request will be triggered to retrieve all the miscellaneous account numbers reserved by the user in the previous number of days selected by the user in the dropdown field.
- Return to Miscellaneous Account Inquiry Page



Note:

In addition to the miscellaneous account numbers just reserved, Verigate will also display all the miscellaneous account numbers reserved by the user that day, including Date and Time Reserved, State, and Selected Account Number.

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

Selection of the "Show Previous Requested Miscellaneous Account Numbers" process:

Button which, if clicked, will submit a request to retrieve all the miscellaneous account numbers reserved that day for that particular user id.

Show Previous Requested Miscellaneous Account Numbers - Output Screen

Date and Time Reserved	State	Selected Account Number
2008-10-10 08:20:06	LA	504M011207
2008-10-10 08:36:11	NC	704M082934
2008-10-10 08:43:17	AL	251M016717
2008-10-10 08:49:01	AL	251M018101
2008-10-10 08:49:00	FL	407M015205
2008-10-10 08:49:00	FL	407M015501
2008-10-10 08:49:00	FL	407M015812
2008-10-10 08:49:00	FL	407M016022
2008-10-10 08:49:00	FL	407M016701
2008-10-10 08:49:01	AL	251M013202
2008-10-10 08:49:03	AL	251M014704
2008-10-10 11:09:36	FL	305W023690
2008-10-10 11:09:36	FL	305W028108
2008-10-10 11:09:36	FL	305W020852
2008-10-10 11:09:36	FL	305W021603
2008-10-10 11:09:36	FL	305W022549
2008-10-10 11:09:36	FL	305W023998
2008-10-10 11:09:36	FL	305W025583
2008-10-10 11:09:36	FL	305W027472
2008-10-10 11:16:04	FL	305W028315
2008-10-10 12:20:20	AL	205M263021
2008-10-10 12:20:20	AL	205M263621
2008-10-10 12:20:20	AL	205M263821
2008-10-10 12:20:20	AL	205M263822
2008-10-10 12:20:20	AL	205M263921

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
NPA NXX	BST NPA NXX

There is a difference on the Reserve Misc. Account Numbers response. The D/TRESV field can be returned on the Verigate response, but NOT in XML.



Note:

D/TRESV will be returned on the response and may repeat up to 25 times.

Valid Format: CCYYMDDHHMMAA

Where CC = Century, YY = Year, MM = Month, DD = Day, HH = Hour, MM = Minute, AA = AM or PM

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

CHAPTER 36 - CABLE ID / CHAN PAIR STATUS

Overview

The **CABLE ID / CHAN PAIR Status Inquiry** allows the user the ability to determine the status of specific wire center cable/channel pair designations in their loop inventory. The user requesting the information must be the owner of the cable/pair inventory and is restricted to one wire center per query. When the inquiry indicates that a cable/channel pair assignment is currently working, they will receive the specific circuit ID associated with the cable/channel pair designations.

CABLE ID / CHAN PAIR Status can be accessed from the Main Menu.

The following must be entered to retrieve CABLE ID / CHAN PAIR status information:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
NPA NXX	Area Code/Telephone Prefix	Required
CABLE ID	CABLE ID	Required
CHAN PAIR	CHAN PAIR	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

For CABLE ID:

- Repeats 10 times with a corresponding Chan Pair.
- The 1st cable ID is required, while the other nine are optional.

For CHAN PAIR:

- The 1st Chan Pair is required, while the other nine are optional.
- If the CHAN PAIR is populated for selections 2-10 and the corresponding CABLE ID is not populated, then the method will be to process the transaction for all CHAN PAIR fields populated using the CABLE ID populated in the first CABLE ID field.

CABLE ID / CHAN PAIR Status Inquiry - Input Screen

Verigate

Cable ID/Chan Pair Status

Area:

NPA NXX:

Cable ID: Chan Pair:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Retrieve Cable ID/Chan Pair Status Reset

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Upon a successful transaction, Verigate will display the new CABLE ID/CHAN PAIR Status response screen with the fields described below:

- The inputs from the CABLE ID/CHAN PAIR Status request screen.
- All these fields will be editable with the exception of the AREA. If the user clicks the “Retrieve CABLE ID/CHAN PAIR Status”, Verigate will run the transaction again with the new or modified inputs entered by the user.
- The following repeating response fields will appear in a tabular format and be uneditable:

- Cable ID
- Chan Pair
- AT&T Wire Center
- AT&T Lead Wire Center
- Status
- ECCKT

- Message (may repeat up to 10 times)

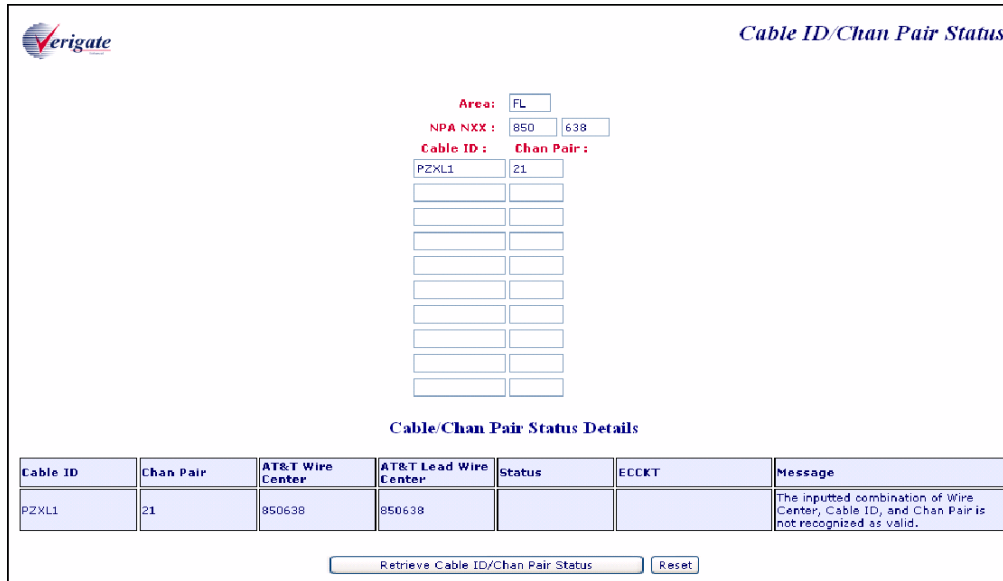
If the CABLE ID/CHAN PAIR is “assigned/working,” the circuit ID associated with the facility along with the message “*The inputted Chan Pair is working*” will be displayed.

If the CABLE ID/CHAN PAIR is “not currently assigned/working,” but is “Defective” or “Unassignable,” the message “*The inputted Chan Pair is defective*” will be displayed.

If the CABLE ID/CHAN PAIR is “Not Working,” “Not Defective,” or “Not Unassignable,” the message will indicate that the facility is not currently assigned (i.e., Spare).

If the CABLE ID/CHAN PAIR is not found, the message, “*The inputted combination of Wire Center Cable ID, and Chan Pair is not recognized as valid*” will be displayed.

CABLE ID / CHAN PAIR Status Inquiry - Output Screen



Verigate Cable ID/Chan Pair Status

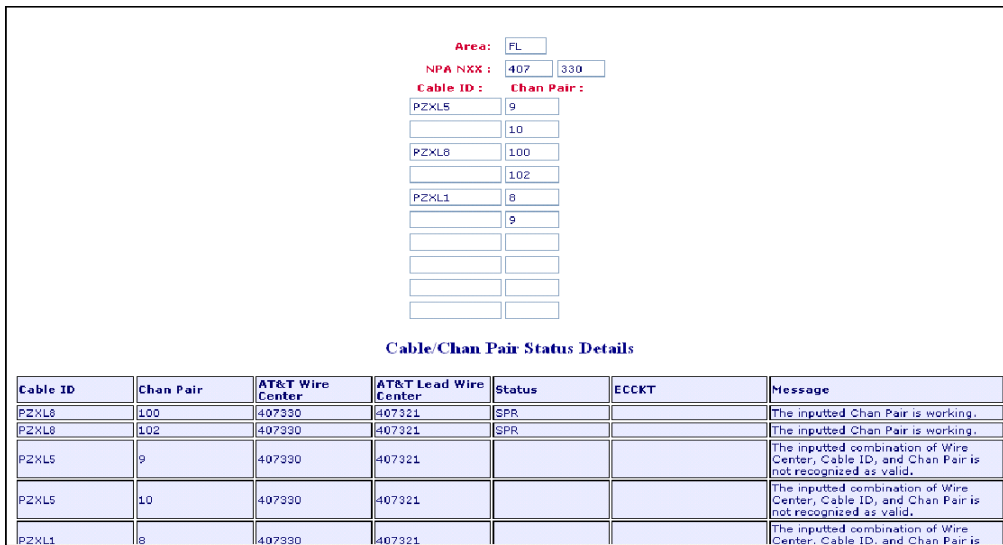
Area:

NPA NXX:

Cable ID: Chan Pair:

Cable/Chan Pair Status Details

Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL1	21	850638	850638			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.



Area:

NPA NXX:

Cable ID: Chan Pair:

Cable/Chan Pair Status Details

Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL8	100	407330	407321	SPR		The inputted Chan Pair is working.
PZXL8	102	407330	407321	SPR		The inputted Chan Pair is working.
PZXL5	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL5	10	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	8	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.

Cable/Chan Pair Status Details						
Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL8	100	407330	407321	SPR		The inputted Chan Pair is working.
PZXL8	102	407330	407321	SPR		The inputted Chan Pair is working.
PZXL5	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL5	10	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	8	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.

TXNUM:dn14292441366201 D/T Sent:200810271043AM

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
NPA NXX	WIRE CENTER NPA NXX

CHAPTER 37 - VIEW CENTRAL OFFICE ADDRESS

Overview

The **View Central Office Address** inquiry allows the user the ability to retrieve the CLLI, Switch type and central office address information associated with a specific NPA NXX in the AT&T Southeast Region.

The **View Central Office Address** inquiry can be accessed from the Main Menu or from the Address Validation screen.

The following must be entered to retrieve Central Office information from the main menu:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
NPA/NXX	Number Planning Area/Number Telephone Prefix	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

View Central Office Inquiry - Input Screen from the Main Menu

View Central Office Address

Area:
NPA NXX:
Retrieve Central Office Address Reset

User populates the AREA and NPA NXX fields. Then the user clicks on **Retrieve Central Office Address** button. The RESET button will reset the screen to its default values.

View Central Office Inquiry - Output Screen from the Main Menu

Verigate

View Central Office Address

NPA: 678
NOC: 442
OLI: LWLGA0561
Switch: 5194: 565
Switch/Street Address: 385 DAE ST NW
CITY: LAWRENCEVILLE
STATE: GA
ZIP: 30045
Reset

If the user chooses to view the Central Office information from the Address Validation screen, the user will see the following screen once a successful validation occurs:

View Central Office Inquiry - Input Screen from the Address Validation screen

Loc. Value 2 (LOR2):
 Loc. Designator 3 (LOR3):
 Loc. Value 3 (LOR3):
 Additional Address Information (AAI): OAK MOUNTAIN CENTRAL OFFICE
 United Address Locality (UALOC):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242
 Route (ROUTE):
 Box (BOX):
 Number Plan Area / Number Tel. Prefix (NPA/NEX): 205491
 Ex. Comb. CW. ID (EXCID):
 Facility Environment Provisioned (FEP):
 Quick Service Indicator (QSI):
 Quick Service Telephone Number (QSTN):
 Rate Zone Manager Applies (RZMA):
 Service Indicators (SI):
 AREA TRANS CUT DY (ATCD):
 AREA TRANS NUM CHSDY (ATNC):
 AREA TRANS MANDY (ATMD):
 AREA TRANS INC CULY (ATWI):

[View CO Information](#)

Y08M 0/04/2006 09:02:30 D/T 04/02/2006 09:13:13 AM
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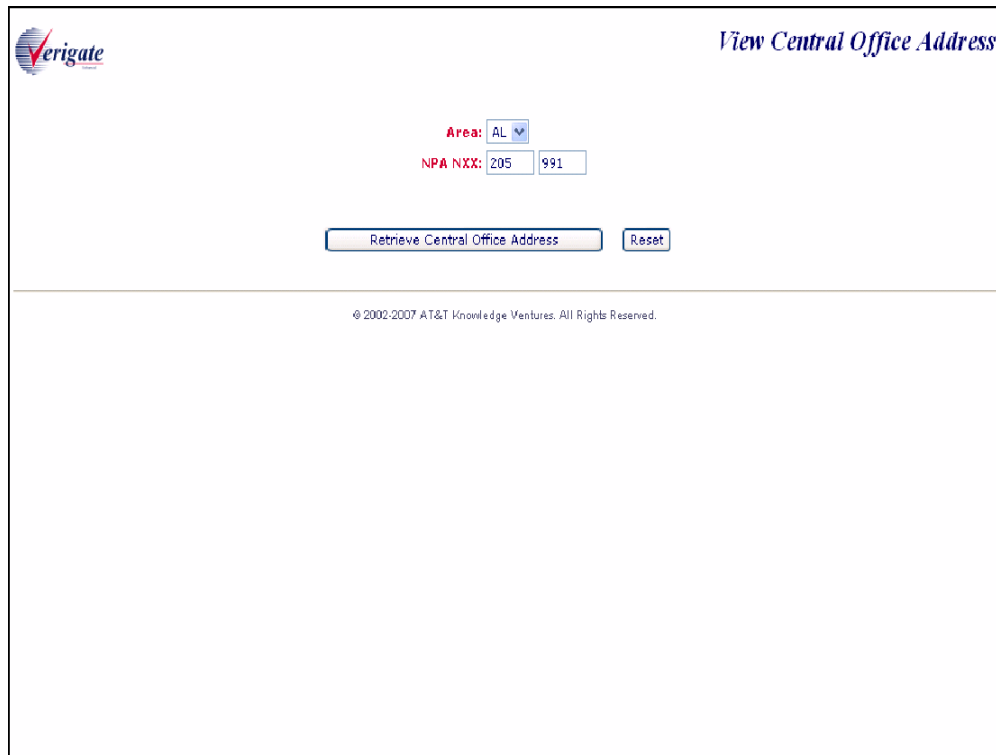
When a successful address validation is returned, the user will see the **VIEW CO Information** link. The user clicks on the link.



Note:

See Chapter 2 -Address Validation for examples of the Address Validation input and output fields.

View Central Office Inquiry - Interim Screen from the "View CO Information" link from the Address Validation screen



Verigate

View Central Office Address

Area: AL

NPA NXX: 205 991

Retrieve Central Office Address Reset

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The AREA and NPA NXX fields will be pre-populated with the data from the successful address validation. The user clicks on the **Retrieve Central Office Address** link to receive the central office address information.

View Central Office Inquiry - Output Screen from the "View CO Information" link from the Address Validation screen



View Central Office Address

NPA: 678
NXX: 442
CLI: LRVLGA05051
Switch Type: SES
Switch Street Address: 305 OAK ST NW
CITY: LAWRENCEVILLE
STATE: GA
ZIP: 30045

Reset

Fields that may be returned on the **View Central Office Inquiry** Output:

Field Code	Field Name
NPA	Number Plan Area
NXX	Number Telephone Prefix
CLLI	Common Language Location Identifier
Switch Type	Switch Type
Switch Street Address	
SANO	Service Address Number
SASF	Service Address Number Suffix
SASD	Service Address Street Directional Prefix
SASN	Service Address Street Name
SATH	Service Address Street Type
SASS	Service Address Street Directional Suffix
CITY	City
State	State
Zip	Zip Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

This transaction is NOT supported by XML. This is a Verigate only transaction.

INPUT	
Field	Usage
AREA	Required
D/TSENT	Required
NPA/NXX	Required
TXNUM	Required

RESPONSE	
Field	Usage
AREA	Required
CITY	Conditional
CLLI	Conditional
D/TSENT	Required
MSG ID	Required
MSG TEXT	Required
NPA	Conditional
NPA/NXX	Conditional
STATE	Conditional
SWITCH STREET ADDRESS	Conditional
SWITCH TYPE	Conditional
TTA	Conditional
TXNUM	Required
ZIP	Conditional

The following notes apply to the identified conditional response fields listed above:



Note:

CITY will only be returned on the response when the information is available in the database.



Note:

CLLI will only be returned on the response when the information is available in the database.



Note:

NPA will only be returned on the response when the transaction was generated using the link from the address validation transaction and the information is available in the database.

NPA/NXX will only be returned on the response when the transaction was generated using the stand alone View Central Office address transaction and the information is available in the database.

NPA/NXX is required input for the stand alone View Central Office transaction.

NPA/NXX must be 6 numeric characters.



Note:

SWITCH STREET ADDRESS will only be returned on the response when the information is available in the database.



Note:

SWITCH TYPE will only be returned on the response when the information is available in the database.



Note:

TTA will only be returned on the response when the transaction was generated using the link from the address validation transaction and the information is available in the database.

CHAPTER 38 - VIEW INSTALLATION CALENDAR

Overview

The **View Installation Calendar Inquiry** allows the user the ability to retrieve the installation calendar for a specific address or telephone number in the AT&T Southeast Region.

View Installation Calendar can be accessed from the Main Menu under the Due Date Inquiry header or from the Address Validation screen after a successful address is returned.

The user may use the following options:

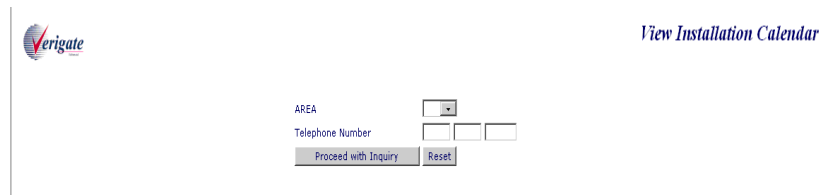
- Inquiry can be done by entering the AREA and telephone number and then user clicks on “Proceed with Inquiry”. An address validation will be performed to validate the address based upon the value of the input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.
- Inquiry can be done by entering AREA only or by leaving AREA and telephone number (blank) and then selecting the “Proceed with Inquiry” button. An Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned and the validated address information, will be used to access the other transactions.

The following may be entered to retrieve the **Installation Calendar** information:

Field Code	Field Name	Condition
AREA	Geographic Location	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

View Installation Calendar Inquiry - Input Screen (Main Menu)



User clicks on **Proceed with Inquiry** button. The reset button will reset the screen to its default values.

View Installation Calendar Inquiry- Input Screen (with AREA and Telephone Number)

Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): LWRNCVL
 State (STATE): GA
 Zip (ZIP): 30043
 Unnumbered House Indicator (UNNUMHOUSEIND): N
 Available Telephone Numbers (ATN): 678442
 678442

Retrieve Installation Calendar

View Installation Calendar Inquiry- Input Screen (via Address Validation)



Number

Service Center (SC1):
 Area:
Service Address House Info:
 Prefix (SAPR):
 Number (SAND):
 Suffix (SASF):
Service Address Street Info:
 Directional (SASD):
 Name (SASN):
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 City (CITY):

View Installation Calendar Inquiry- Output Screen



NPA: 770
 TTA: 962
 CLLI: LRVLGA05
 Community: LWRNCVL
 Connect Through: N
 Quick Service:

Work Schedule				Key Values
	CO:	IM:	Key:	Description
Monday	null	null	Y	Business/Residential Open All Day
Tuesday	null	null	N	Business/Residential Closed All Day
Wednesday	null	null	A	Business/Residential Closed in AM
Thursday	null	null	P	Business/Residential Closed in PM
Friday	null	null	R	Residential Closed All Day
Saturday	null	null	S	Residential Closed in AM
Sunday	null	null	T	Residential Closed in PM
			B	Business Closed All Day
			C	Business Closed in AM
			D	Business Closed in PM

Work Days Interval		
Service Description	BUS:	R
Prem Vis-Reinst 1-2 lines	02	02
Reinstall 3 or More Lines	02	
New Install 1-2 Lines	02	02
Add 3 Lines	03	
Add 4 Lines	03	
Add 5 Lines	03	
Add 6-10 Lines	03	

Fields that may be returned on the View Installation Calendar Output:

Field Code	Field Name
NPA	Number Plan Area
TTA	Terminal Traffic Area
CLLI	Common Language Location Identifier
Community	Community
Connect Through	Connect Through
Quick Service	Quick Service

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The following table values may appear on the View Installation Calendar Inquiry output. This is for illustrative purposes only:

Work Schedule			Key Values	
	CO:	IM:	Key:	Description:
Monday	Y	Y	Y	<i>Bus/Res Open All Day</i>
Tuesday	Y	Y	N	<i>Bus/Res Closed All Day</i>
Wednesday	Y	Y	A	<i>Bus/Res Closed in AM</i>
Thursday	Y	Y	P	<i>Bus/Res Closed in PM</i>
Friday	Y	Y	R	<i>Residential Closed All Day</i>
Saturday	Y	Y	S	<i>Residential Closed in AM</i>
Sunday	N	N	T	<i>Residential Closed in PM</i>
			B	<i>Business Closed All Day</i>
Work Days Interval				
Service Description		BUS:	RES:	
<i>Prem Vis - Reinst 1-2 lines</i>		<i>02</i>	<i>02</i>	
<i>Add 3 lines</i>		<i>03</i>	<i>03</i>	
<i>Quick Service</i>		<i>00</i>	<i>00</i>	
Closed Date			Reason	
20080813			Closed All Day Miscellaneous	
20080814			Closed All Day Miscellaneous	
20080815			Closed All Day Miscellaneous	

TABLE DEFINITIONS:

Work Schedule: This section provides the seven days of the week and a key value that denotes the installation status for both the Central Office (CO) and Premise Visit (IM). The **Key Values** section will provide a list of descriptions for the values placed in the CO and IM fields. (Example: Y = BUS/RES Open All Day)

Work Days Interval: This section provides the **Service Description** which is the type of installation requested and the number of days required for installation based on the type of service, **Business** or **Residence**. The **Closed Date** and **Reason** provides the actual date information and the reason those dates are closed for installation.



Note:

Additional information on these fields can be found in the Appendix section of the User Guide.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
COMMUNITY	CITY
NPA NXX	LSO
TTA	LSO

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: ADDLINE, BUS IW, NEWINST1-2, NEWINST1-2 BUS, NEWINST11-15, NEWINST3, NEWINST4, NEWINST5, NEWINST6-10, PV REINST, PV REINST BUS, QUICK SERVICE, REINST 3.



Note:

This field will be listed under the Verigate header labeled “Work Days Interval”.



Note:

The field value returned on the response will be located under the Verigate sub-header labeled “RES” for residential installation or “BUS” for business installation.



Note:

All valid value descriptions will be listed on the response under the Verigate sub-header labeled “Service Description”.



Note:

This field will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: CLOSE REASCD1, CLOSE REASCD2.



Note:

The valid entries returned on the response will be located under the Verigate header labeled "Reason".



Note:

This field will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: HOLIDAY DATE



Note:

The valid entries returned on the response will be located under the Verigate header labeled "Close Date".



Note:

When a holiday date is returned on the response, Holiday will appear under the Verigate header labeled "Reason".



Note:

This field will be returned on the response only when the information is available in the database.

These notes are pertaining to how information is displayed on the Verigate screen for the following fields: CO FRI1, CO MON1, CO SAT1, CO SUN1, CO THU1, CO TUE1, CO WED1.



Note:

The valid values associated with the days of the week returned on the response will be located under the Verigate header labeled “CO”.



Note:

All days of the week will be listed under the Verigate header labeled “Work Schedule”.



Note:

All valid values will be listed on the response under the Verigate header labeled “Key Values” with the valid value under the sub-header of “Key” and the value description under the sub-header of “Description”.



Note:

This field will be returned on the response only when the information is available in the database.

The CLLI field can be returned on the Verigate response, but NOT in XML.



Note:

CLLI will be returned on the response only when the information is available in the database.

The COMMUNITY field can be returned on the Verigate response, but NOT in XML.



Note:

COMMUNITY will be returned on the response only when the information is available in the database.

The CT field can be returned on the Verigate response, but NOT in XML.



Note:

CT identifies if requested address validation is a connect thru.

Valid Values: N = No, Y = Yes

CT will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: PV FRI1, PV MON1, PV SAT1, PV SUN1, PV THU1, PV TUE1, PV WED1.



Note:

The valid values associated with the days of the week returned on the response will be located under the Verigate header labeled "IM".



Note:

All days of the week will be listed under the Verigate header labeled "Work Schedule".



Note:

All valid values will be listed on the response under the Verigate header labeled "Key Values" with the valid value under the sub-header of "Key" and the value description under the sub-header of "Description".



Note:

This field will be returned on the response only when the information is available in the database.

The QUICK SERV IND field can be returned on the Verigate response, but NOT in XML.



Note:

QUICK SERV IND identifies if quick service applies to the telephone number requested.

QUICK SERV IND will be returned on the response only when the information is available in the database.

The TELEPHONE NUMBER field must be input on the Verigate request, but not in XML.



Note:

TELEPHONE NUMBER is required input.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Overview

The **Estimate Service Due Date** inquiry allows the user the ability to retrieve an estimated service date that is subject to change when the firm order is submitted in the AT&T Southeast Region.

The **Estimate Service Due Date** inquiry can be accessed from the Main Menu under the Due Date Inquiry heading.

The user may use the following options:

- Inquiry can be done by entering the **AREA** and **Telephone Number** and then user clicks on "Proceed with Inquiry". An address validation will be performed to validate the address based upon input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.
- Inquiry can be done by entering **AREA** only or leaving **AREA** and **Telephone Number** (blank) and then selecting the "Proceed with Inquiry" button. An Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned, and the validated address information, will be used to access the other transactions.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date - Initial Input Screen

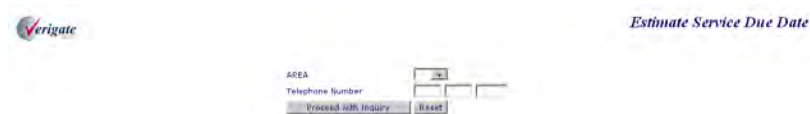
39

The following may be entered to retrieve the **Estimate Service Due Date** information:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Estimate Service Due Date - Initial Input Screen



User clicks on **PROCEED with INQUIRY** button. The **RESET** button will reset the screen to its default values.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

Fields that will be returned on the **Estimate Service Due Date** screen when **AREA** and **Telephone Number** are populated:

Field Code	Field Name
NPA	Number Plan Area
TTA	Terminal Traffic Area
CLLI	Common Language Location Identifier
Community	Community

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

*The following message will appear on the **Estimate Service Due Date** screen:*

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen



Estimate Service Due Date

NPA: 770
TTA: 962
CLLI: LRWLGAD5
Community: LWRCVCL

This is an Estimated Due Date and is subject to change when Firm order is submitted.

Request Type: Resale Non Complex - EB
Activity Type:
Service Type:
Desired Due Date: (The valid format is YYYYMMDD)

Retrieve Estimate Service (Due) Date Reset

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

User populates the required fields and clicks on **Retrieve Estimate Service Due Date** button. The following input screen may appear based on the values selected:

Verigate Estimate Service Due Date

NPA: 770
TTA: 962
CLL: LWL6ADN
Community: LWINGVL

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Conversion of service to new Local Service Provider - V
Migration Indicator: Partial migration to a new account - A
Service Type:
Desired Due Date: (The valid format is YYYYMMDD)
Existing Account Telephone Number (EATN):
Number of Lines: Add
Retrieve Estimate Service (Due) Date Reset



Note:

Existing Account Telephone Number (EATN) is a required field when the Activity Type is "V" for Request Types EB, MB, and AB.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

Once the user populates the required fields and clicks the **ADD** button for the Number of Lines, the following input screen may appear:

Verigate

Estimate Service Due Date

NPA: 770
TTA: 962
CLI: LRVLGAD5
Community: LWRNCVL

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Change an existing account - C
Service Type: Residential Single Line - Flat Rate-2BF
Desired Due Date: 20081209 (The valid format is YYYYMMDD)
Number of Lines: 1 Add

Line: 1
Line Activity: New - N
Number of Feature Lines: 1 Add

Retrieve Estimate Service (Due) Date Reset

User populates the required fields and clicks on **ADD** button. The following input screen may appear:

Verigate

Estimate Service Due Date

NPA: 770
TTA: 962
CLI: LRVLGAD5
Community: LWRNCVL

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Change an existing account - C
Service Type: Residential Single Line - Flat Rate-2BF
Desired Due Date: 20081209 (The valid format is YYYYMMDD)
Number of Lines: 1 Add

Line: 1
Line Activity: New - N
Feature: Add/Install
Feature Code: Inst
Feature Detail:

Retrieve Estimate Service (Due) Date Reset

Once the user populates required fields, the user clicks on the **RETRIEVE ESTIMATE DUE DATE** button.



Note:

These input screens are for illustration purposes only. This is only one scenario but the user will receive similar screen formats for all the other scenarios. Some fields may not be required based on the Request Type, Activity Type and Line Activity entered.

Estimate Service Due Date Inquiry - Output Screen

Estimate Service Due Date

NP4: 770
TTA: 962
CLL: LWVIGAS
Community: LWVIGAS
This is an Estimated Due Date and is subject to change when Firm Order is submitted.
Estimated Due Date: **December 09, 2006**

Request Type: [Resale Non Complex - EB] [v]
Activity Type: [Change an existing account - C] [v]
Service Type: [Residential Single Line - Nat Rate-2BP] [v]
Desired Due Date: [0001209] (The valid format is YYYYMMDD)
Number of Lines: [1] [Add]

Line: 1
Line Activity: [New - R] [v] **Number of Feature Lines**: [1] [Add]
Feature: [] **Feature Code**: [] **Feature Detail**: []
Activity: [Add/Install] [v]

[Retrieve Estimate Service (Due) Date] [Reset]

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen



Numbered Address Validation Inquiry

Service Center (SC1):

Area:

Service Address House Info:

Prefix (SAPR):

Number (SAND):

Suffix (SASF):

Service Address Street Info:

Directional (SASD):

Name (SASN):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

City (CITY):

State (STATE):

Zip (ZIP):

User populates the required address fields and clicks on the VALIDATE ADDRESS button to receive the ESTIMATE SERVICE DUE DATE input screen. The address validation screen will default to the numbered address inquiry. If the user chooses to submit an address validation type other than numbered, click on the specific type of address validation inquiry button at the bottom of the screen and the appropriate input screen will appear.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

39

Fields that may be returned on the **Estimate Service Due Date** screen when **AREA** only or no information is provided on the initial input screen:

Field Code	Field Name
SANO	Number
SASF	Suffix
SASD	Directional
SASN	Name
SATH	Thoroughfare
SASS	Suffix
LD1	Loc. Designator 1
LV1	Loc. Value 1
LD2	Loc. Designator 2
LV2	Loc. Value 2
LD3	Loc. Designator 3
LV3	Loc. Value 3
CITY	City
STATE	State
ZIP	Zip Code
UNNUM- HOUSEIND	Unnumbered House Indicator
ATN	Available Telephone Numbers

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

*The following message will appear on the **Estimate Service Due Date** screen:*

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

39

Once a successful address is received, the user will be taken through the same process to populate the necessary fields to secure the ESTIMATED SERVICE DUE DATE output screen.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CLLI	LST
COMMUNITY	CITY
NPA	LSO
TTA	LSO
NUMBER OF FEATURES	RSQTY
TELEPHONE NUMBER	LEATN

There is a difference on the Estimated Due Date response. The CLLI field can return on the Verigate response, but NOT in XML.



Note:

CLLI will be returned on the response only when the information is available in the database.

CHAPTER 40 - VIEW ALL

Overview

The **View All Inquiry** allows the user the ability to trigger a series of transactions that allows information to be viewed for a telephone number or miscellaneous account number. Transactions included in this are Customer Service Inquiry, Address Validation, Features and Services, Telephone Number Reservation and View Installation Calendar.

View All can be accessed from the Main Menu.

The following must be entered to retrieve View All information:

Field Code	Field Name	Condition
AREA	Area/Geographic Location	Required
NPA NXX	Area Code/Telephone Prefix	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

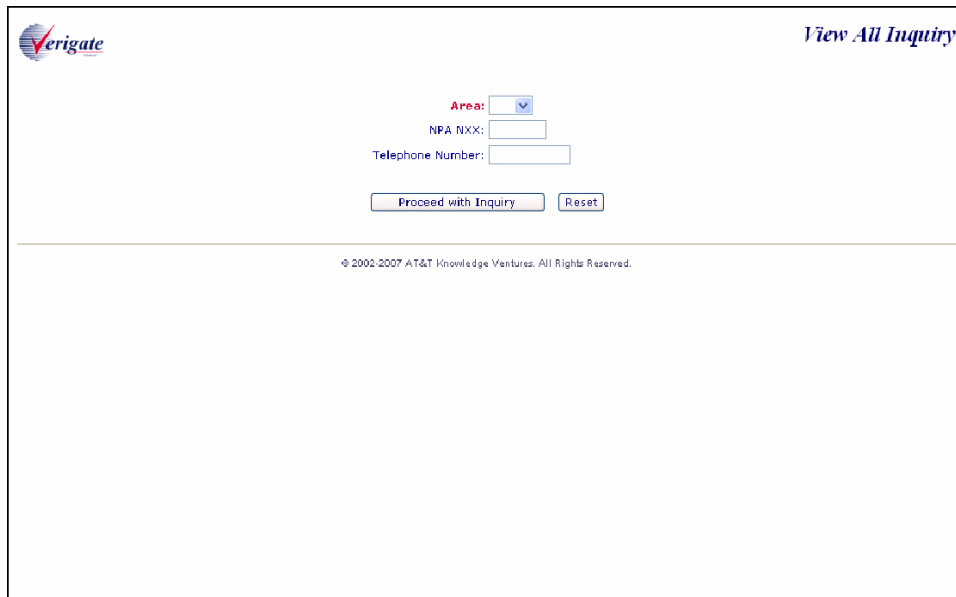
View All Inquiry links several different transactions in a sequential process all using a successful validated address response as its basis.

If the View All Inquiry is done by the Telephone Number, that telephone number and the validated address results are used to access all of the other sequential transactions.

The user may use the following options:

- Inquiry can be done by entering the **AREA** and **NPA NXX** or user proceeds directly to the inquiry (Blank), an Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned, and the validated address information, will be used to access the other transactions.
- Inquiry is done by Telephone Number and AREA, and user clicks on “Proceed with Inquiry,” an address validation will be performed to validate the address based upon input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.

View All - Input Screen




User clicks on **Proceed with Inquiry** button.

A combination of the validated address and Telephone Number are required to run each of the transactions available via the View All option. The hyperlinks to move from transaction type to transaction type will appear on each of the individual transaction screens.

- If the user populated the Telephone Number on the initial View All request, that value should be used as the TN on all the subsequent View All inquiries.
- If the user populated a NPA NXX or left the NPA NXX and Telephone Number blank on the initial View All request and only one Telephone Number is returned on the validated address response, that value should be used as the TN on all the subsequent View All inquiries.
- If the user populated a NPA NXX or left the NPA NXX and Telephone Number blank on the initial View All request and multiple Telephone Numbers are returned on the validated address response, the value from the Telephone Number field will be used as the TN on all subsequent View All inquiries.

Address Validation Screen



Validated Address

[View Central Office Address](#)
[Retrieve CSI Info](#)

BLPW907ADR THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES


Available Telephone Numbers (ATN):

2054084218	W
2059915200	W

Service Address House Info:
Prefix (SAPR):
Number (SAND): 5332
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): HIGHWAY 280
Thoroughfare (SATH):
Suffix (SASS):
Loc. Designator 1 (LD1):
Loc. Value 1 (LV1):
Loc. Designator 2 (LD2):
Loc. Value 2 (LV2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LV3):

Additional Address Information (AAI): **DAK MOUNTAIN CENTRAL OFFICE**
Listed Address Locality (LALOC):
City (CITY): BIRMINGHAM
State (STATE): AL
Zip (ZIP): 35242



Validated Address

Central Office Address Information
NPA: 205
NXX: 991
CLI: BRHMALOMD50
Switch Type: D100
Switch Street Address: 5332 HIGHWAY 280
CITY: BIRMINGHAM
STATE: AL
ZIP: 35242

[Retrieve CSI Info](#)

Available Telephone Numbers (ATN):

2054084218	W
2059915200	W

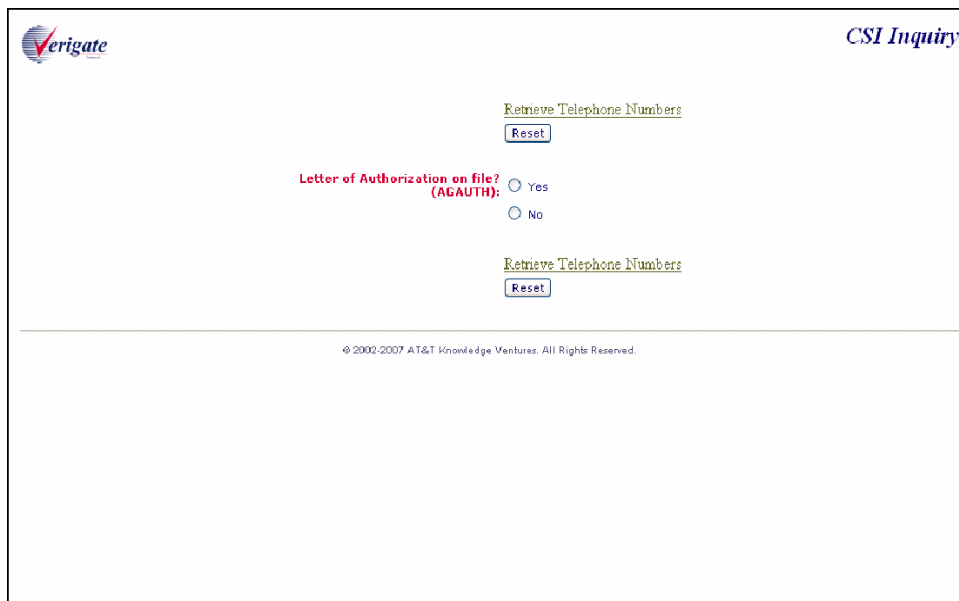
Service Address House Info:
Prefix (SAPR):
Number (SAND): 5332
Suffix (SASF):

Service Address Street Info:
Directional (SASD):
Name (SASN): HIGHWAY 280
Thoroughfare (SATH):
Suffix (SASS):

For additional information on the Address Validation Inquiry, please refer to Chapter 2, "Address Validation Inquiry".

On the Address Validation screen, the user will need to click on the hyperlink, “Retrieve CSI info”. If clicked, a new screen will be displayed for the user to check the AGAUTH radio buttons. A “Yes” in the radio button will allow the user to proceed and the following screen will be displayed:

CSI Screen



Verigate CSI Inquiry

[Retrieve Telephone Numbers](#)
Reset

Letter of Authorization on file? (AGAUTH): Yes
 No

[Retrieve Telephone Numbers](#)
Reset

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Verigate *Unparsed ATN Report*

Retrieve Telephone Numbers

[View Credit History](#) [View Product and Services](#) [View Pending Service Order Information](#)

All data available for this CSR has been displayed. (9010)

ACCT 205 408-4210 200
EXCH BHMS
BCS 1FB
STAT OPEN
TYPE BUSINESS
SVCC 21
EQIND1 8
LASTSER 268435464
MULTLINE 1
HTGHMLCT 0
JOINTIND
JAZZIND
BREFIND
DENYIND 0
BMIHTIND

Within the CSI displayed, additional links will be displayed below the CSI response, which will allow the user to run any of the other CSI transactions while remaining within the View All flow. These same links will also appear at the bottom of each of the CSI screens when the transaction is originated as a View All request.

For additional information on the CSI Inquiry, please refer to Chapter 33, “CSI by Account Telephone Number” or any of the other chapters regarding CSI.

A hyperlink, “Retrieve Telephone Numbers” on the AGAUTH screen or any of the other CSI inquiries will be available. When this link is clicked, a new screen will be displayed:

Telephone Number Reservation Screen

Verigate *Random TN Inquiry/Reservation*

[Retrieve PIC/PTC Info](#)

Service Address House Info:
 Number (SAND): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASB):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242
 Unnumbered House Indicator (UNNUMBERHOUSEIND): N

Available Telephone Numbers (ATN):
 2054084218
 2059915200

Area: AL
 Quantity Requested (QR): 1
 Company Code (CC):
 NPA/TTA: 205991
 CLLI: BRHML0M
 Community: BIRMINGHAM

The Random TN inquiry input screen will be displayed, but the user can also access the Specified TN inquiry transaction via the Verigate menu, while still remaining within the View All transaction flow.

For additional information on the Telephone Number Reservation Inquiry, please refer to Chapter 3, “Telephone Number Inquiry/Reservation Inquiry”.

By clicking on the hyperlink, “Retrieve PIC/LPIC” on the TN reservation screen, a new screen will be displayed.

PIC/LPIC Screen

Verigate *PIC/LPIC Inquiry*

[Retrieve Feature Info](#)

Service Address House Info:
 Number (SAN0): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242
 Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):
 2054084218
 2059915200

AREA: AL

PIC/LPIC Selection: PIC
 LPIC
 PIC & LPIC

The PIC/LPIC information will be returned for the given input.

For additional information on the PIC/LPIC Inquiry, please refer to Chapter 12, “Feature/Service Availability - PIC/LPIC Inquiry”.

By clicking on the hyperlink, “Retrieve Feature Info” on the PIC/LPIC screen, a new screen will be displayed.

Feature and Services Screen

Verigate *Feature Inquiry*

[Retrieve Installation Calendar](#)

Service Address House Info:
 Number (SANO): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): **HIGHWAY 280**
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): **BIRMINGHAM**
 State (STATE): **AL**
 Zip (ZIP): **35242**
 Unnumbered House Indicator (UNNUMHOUSEIND): **N**

Available Telephone Numbers (ATN):

Area:

Switch Detail
 CLLI: BRHMALOMD50

The feature information will be returned for the given input.

For additional information on the Feature Inquiry, please refer to Chapter 11, “Feature/Service Availability - Feature Inquiry”.

By clicking on the hyperlink, “Retrieve Installation Calendar” on the Feature screen, a new screen will be displayed.

View Installation Calendar Screen

NPA: 205
TTA: 991
CLLI: BRHMALDM
Community: BIRMINGHAM
Connect Through: N
Quick Service:

Work Schedule		Key Values		
	CO:	IM:	Key:	Description
Monday	Y	Y	Y	Business/Residential Open All Day
Tuesday	Y	Y	N	Business/Residential Closed All Day
Wednesday	Y	Y	A	Business/Residential Closed in AM
Thursday	Y	Y	P	Business/Residential Closed in PM
Friday	Y	Y	R	Residential Closed All Day
Saturday	N	Y	S	Residential Closed in AM
Sunday	N	Y	T	Residential Closed in PM
			B	Business Closed All Day
			C	Business Closed in AM
			D	Business Closed in PM

Work Days Interval		
Service Description	BUS:	RES:
Prem Vis-Reinst 1-2 Lines	02	02
Reinstall 3 or More Lines	03	
New Install 1-2 Lines	02	02
Add 3 Lines	04	
Add 4 Lines	05	
Add 5 Lines	05	

For additional information on the View Installation Calendar Inquiry, please refer to Chapter 38, “View Installation Calendar”.

CHAPTER 41 - DATA VALIDATION FILES

Overview

The **Data Validation Files Inquiry** provides a link to the CLEC Online Website. **Data Validation Files** will be a part of the **Enhanced Verigate** via the Main Menu. Clicking on **“Data Validation Link”** (located at the bottom of the Main Menu screen) will send the user to the CLEC Online Website. The link at the CLEC Online Website will provide the user with access to the following files:

- Class of Service Codes
- Community Names/Alternate Community Names
- Directory Names
- Feature/Service Availability by Switch
- PIC/LPIC Codes
- USOC/FID Lists
- Yellow Page Heading Files

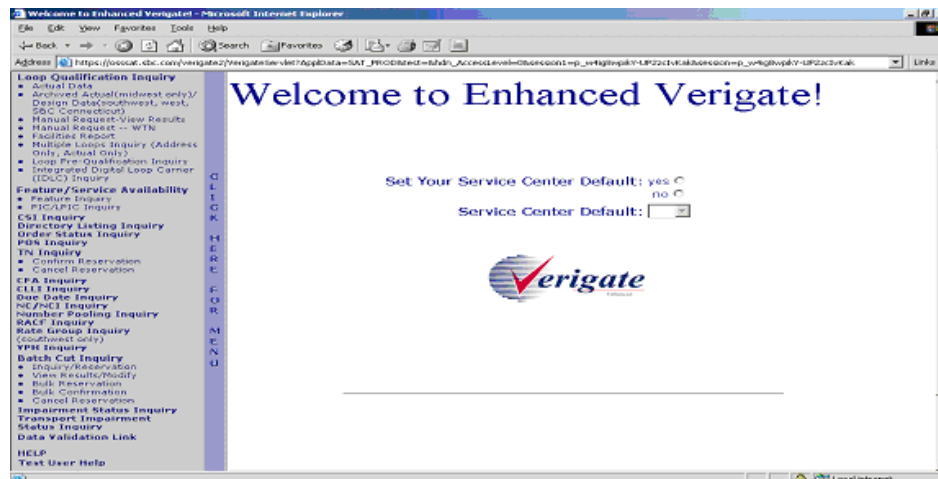
These Data Validation Files have been modified to be uniform in format. Variances in population of the data in such files will depend on the availability for that data in the source backend systems.



Note:

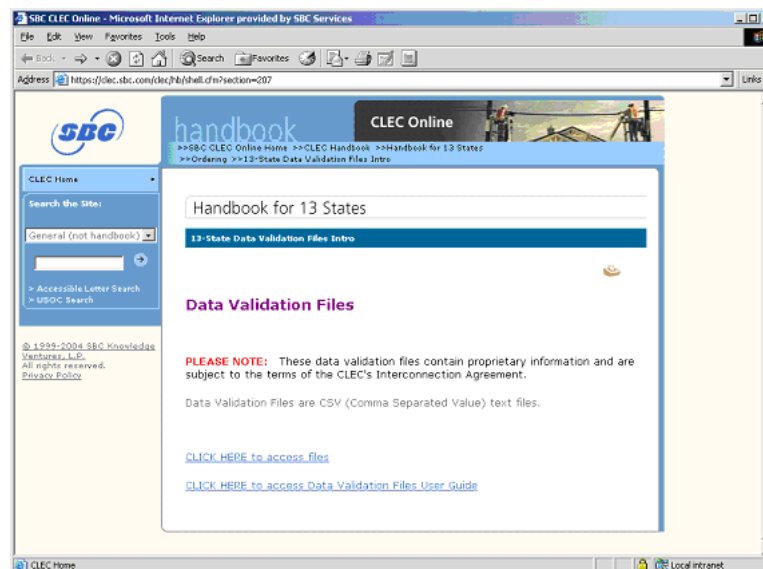
Due to the size of the Street Access Guide, it will only be available via Connect: Direct and CD-ROM.

Questions concerning the Data Validation Link Files should be directed to the user's account manager.



Data Validation Files

Select the Data Validation Link from the Main Menu. From the following screen below, the user can access either the Data Validation Files or the Data Validation File User Guide.

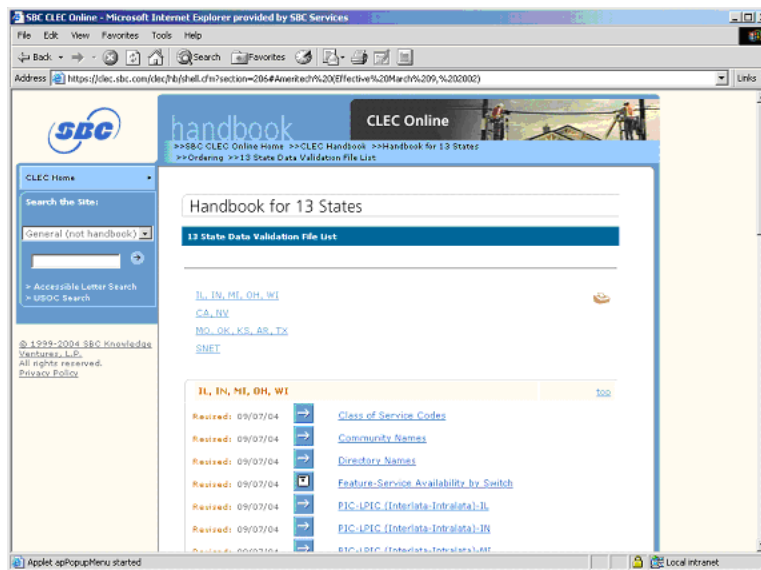


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To access the files, select the “CLICK HERE to access files” button under the Data Validation Files section in the middle of the screen.

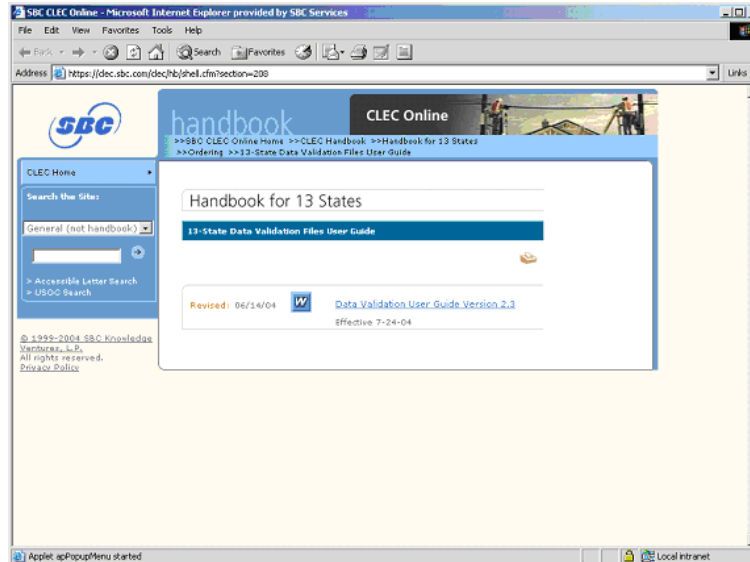
To access the Data Validation User Guide, select the “CLICK HERE to access Data Validation Files User Guide” button to the right of the section in the middle of the screen.

Below is an example of the screen returned when Access Files was selected.



Data Validation File User Guide

Below is an example of the screen returned when the Data Validation File User Guide was selected.



Data Validation Files Overview

Class of Service Codes

Provides information about classes of service and Universal Service Order Codes (USOCs). Codes that determine the type of service the customers will have (i.e. Residential, Business).

Community Names/Alternate Community Names

Provides a mapping of community names to standard abbreviations. Either the community names or abbreviations may be used when requesting due dates and submitting orders. In the AT&T California only, the Community Names-Alternate Community Name list provides the community names or the prestige name for a listed address and the Alternate Community Name for the postal or service address.

Directory Names

Provides information to identify the directory and the subsections of a directory. Name for which the telephone numbers exists.

Feature/Service Availability by Switch

Provides information to identify desired features and prefixes that are available for the requested area by a particular central office or switch.

PIC/LPIC Codes

PIC/LPIC is the Pre-subscribed Interexchange Carrier (PIC) or Local Pre-subscribed Intraexchange Carrier (LPIC). The Interexchange & Intraexchange Customer (IC) that an End User (EU) has selected to provide "Dial 1+" functionality for Interstate and/or Intrastate calling within a particular switch.

USOC/FID List

Provides USOCs (Universal Service Order Codes) and FIDs (Field Identifiers) that are used to indicate the types of new or changed products and services when requesting due dates and submitting orders. A three to five character alphabetical, numerical or alphanumeric code that identifies a specific item of service or equipment on the service order and on the Customer Service Inquiry Report.

Yellow Page Headings

The Yellow Page Heading data specifies the acceptable heading codes and verbiage for directory listings orders.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

RESPONSE CODES & DESCRIPTIONS (AT&T 12-State Regions)

Overview

Upon receipt of the initial Pre-ordering inquiry, the inquiry will be edited for system required fields and system required data. If the inquiry does not pass these up front edits, a system response will be returned. The required fields or data must be entered and the inquiry resubmitted.

Once the inquiry passes these initial system edits, it will be edited for content. If the inquiry fails these content edits and cannot be processed, a response code will be sent to the local wholesale customer along with the description/message indicating why the inquiry failed. Only one response code (RESPC or PRESPC) and response description (RESPD or PRES PD) will be returned per transaction.

001-500 OBF Recommended Response Code

RESPC - Identifies an OBF recommended code on the response transaction that represents what occurred on the associated inquiry transaction. The RESPC field provides the OBF recommended response code used in conjunction with the RESPD field. Only one RESPC field will be returned per transaction.

RESPD - Identifies the OBF recommended text used to clarify the response for the associated inquiry transaction. The RESPD field provides the OBF recommended response description used in conjunction with the RESPC field. Only one RESPD field will be returned per transaction.

501-999 Provider Specific Response Code

PRESPC - Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The PRESPC field provides the provider specific response code used in conjunction with the PRES PD field. Only one PRESPC field will be returned per transaction.

PRESPD - Identifies a provider specific text used to clarify the response for the associated inquiry transaction. The PRESPD field provides the provider specific response description used in conjunction with the PRESPC field. Only one PRESPD field will be returned per transaction.

Response Cross-Reference Tables

The following tables indicate which OBF Response Code (RESPC), OBF Response Description (RESPD), Provider Response Code (PRESPC) and Provider Response Description (PRESPD) can possibly return in a response for the Pre-order functions listed below:

- | | | |
|--|--|---|
| ■ Address Validation | ■ Feature/Service Availability-PIC/LPIC | ■ Remote Access to Call Forwarding (RACF) |
| ■ Manual Address Validation | ■ Impairment Status | ■ Scheduling-Dispatch |
| ■ Batch Cut Process | ■ Integrated Digital Loop Carrier (IDLC) | ■ Scheduling-Due Date |
| ■ CLLI | ■ Loop Pre-Qualification | ■ TN Cancel Reservation |
| ■ CFA | ■ Loop Qualification | ■ TN Confirmation |
| ■ Complex Products | ■ NC/NCI | ■ TN Inquiry / Reservation |
| ■ Customer Service Information (CSI) | ■ Order Status | ■ TN Pooling |
| ■ Directory Listing Information (DL) | ■ Provisioning Order Status (POS) | ■ Transport Impairment Status |
| ■ Feature/Service Availability-Feature | ■ Rate Group | ■ Yellow Page Heading (YPH) |

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
001	Account Information Not Found																									
002	Address Does Not Match LSO																									
003	Address Match Found	X	X																							
004	Address Match Found - Location Information Required on Order																									
005	Address Near Match Found/ Alternatives Provided	X																								
006	Address Not Found																									
007	APPRD Not Valid																									
008	Call Order Center																									
009	CC Not Valid	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
010	CCNA Not Valid																									
011	D/TSENT Not Valid																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																											
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
012	ECCKT Not Valid																										
013	FETAVA Not Found																										
014	Host System Unable To Process Transaction	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
015	Insufficient Information To Process Query																										
016	InterLATA Equal Access Not Available For Location																										
017	IntraLATA Equal Access Not Available For Location																										
018	Invalid Input Combination	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
019	LSO Not Found																										
020	LST Not Found																										
021	No Hunting Telephone Numbers Available																										

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
022	Partial Match Found-Additional Location Information Required	X																								
023	Partial Quantity of Telephone Numbers Available																									
024	QR Exceeds Limit														X								X			X
025	REQNUM Not Valid																									
026	REQNUM Not Valid for Requested Location														X											
027	Transaction Successful		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
028	Requested Date/Time Not Available, Alternative(s) Provided																						X		X	
029	Reservation Not Found																									
030	Restricted Number																									
031	Scheduled System Downtime	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
032	System Unavailable																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

OBF Recommended Response Codes and Descriptions																											
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
033	Telephone Number(s) Not Found																										
034	Telephone Number(s) Not Available			X								X	X		X	X											
035	TNTYPE Not Valid																										
036	TXACT Not Valid																										
037	TXACT/TXTYP Combination Not Valid																										
038	TXNUM Not Valid																										
039	TXTYP Not Valid																										
040	Vanity Charge will be applied with next number requested																										
041	Zip Code Not Found																										
042	Exact Address Match Found																										
043	Partial Reservation Not Found																										

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
044	Feature/Service Limitations Exist																									
045	No xDSL Loops Available for This Address																									
046	No xDSL Loops Available for This Address. Manual Intervention Available Through Firm Order Process																									
047	No Mechanized Information Available For This Request					X	X																			
048	XDSL Loop Not Offered for Product Specified																									
049	RESID Not Found																								X	
050	Company Code (CC) Not Authorized	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
051	Local Service Provider (LSP) Freeze																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

OBF Recommended Response Codes and Descriptions		Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
RESPC	RESPD																									
052	Account Exceeds Maximum Size Limit			X										X												
053	TN not available for Extended Area														X											

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

Provider-Specific Response Codes and Descriptions																											
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
501	Invalid Field	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
502	Missing Required Field	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
503	No Information Found	X	X	X	X	X	X	X	X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	
504	Partial Information Found			X		X	X							X	X												
505	Address Found – Not Within Territory	X	X																								
506	Invalid Data Characteristics	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
507	Manual Loop Information Exists					X																					
508	Manual Loop Information Request already submitted					X																					
509	System Timed Out	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

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Provider-Specific Response Codes and Descriptions																										
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
510	Account Out of AT&T ILEC Area, Contact SPORT Center at 1-888-289-7921 for information.			X																						
511	Invalid Section: ", ""																									X
512	Requested due date exceeds the limit. Please correct and resubmit.																							X		
513	Transaction Invalid-Last Version rejected by AT&T LSC		X																							
514	Transaction Invalid--- Request has already been cancelled.																									X
515	Due Date Requested Not Available.																							X		
516	Data Found—Not served by AT&T Switch: WTN							X	X			X	X						X	X	X		X	X		

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

Provider-Specific Response Codes and Descriptions																											
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
516	Data Found—Not served by AT&T Switch: NPA NXX X								X											X	X						
516	Data Found—Not served by AT&T Switch: LST																				X						
517	Results Not Yet Available		X																								X
518	Transaction Invalid-System found Existing version		X																								X
519	Facilities are <Cut Through><Dedicated Inside Plant> use the standard interval when issuing the LSR.																									X	
520	Hold time for ESID has expired, please resubmit search.																									X	
521	Capacity Met																							X			
522	WTN Batch Reservation Exists																							X			

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																											
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
523	Transaction Invalid—Request has been completed																										X
524	No results available: Request has been cancelled																									X	X
525	Batch Cancellation Rejected <description>																							X			
526	Transaction Invalid_SCI/ CC/ TXTYP/PRODCD/ TXACT combination does not match previous request																										X
527	Date/Time Combination No Longer Available																							X			
528	Hold time for PREFNBR has expired, please resubmit search																							X			
529	Date error, check inputs																							X			
531	CLEC not contracted "for" Batch Hot Cut																							X			

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																											
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDL	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
532	Transaction Successful: Request Cancelled																									X	X
533	Invalid Data: Section input exceeds limit, ", ""																										X
534	REQNUM Not Found																									X	
535	Reservation (RESID) is expired, cannot cancel.																									X	
537	Reservation (RESID) is Confirmed, cannot cancel.																									X	
538	Access to Account Denied			X																							
901	Address Accepted, Range Has Been Extended		X																								
902	Address Accepted, Base Address Has Been Extended		X																								
903	Address Accepted, LCO Has Been extended		X																								

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																											
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products	
905	LSC Acceptance: Transaction Completed: Results Available																										X
950	LSC Reject: Address found. Not within AT&T Territory		X																								X
951	LSC Reject: Other		X																								X
952	LSC Reject: Service address unimpaired, request invalid																										X
953	LSC Reject: LST unimpaired, request invalid																										X
954	LSC Reject New Version Received. This Version Will Not Be Worked																										X

OBF Response Code/Description and Provider Response Code/Description

The tables in this section describe what action a user should take upon receipt of a specific RESPC/RESPD & PRESPC/PRESPD for a specific Pre-Order function.

Address Validation Inquiry

Address Validation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
003	Address Match Found	No action required, the address was validated.
005	Address Near Match Found/ Alternatives Provided	An exact match on the provided address was not found in AT&T 12-State database and alternatives were provided. Use the alternatives to correct the input address and resubmit.
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
022	Partial Match Found – Additional Location Information Required	A match for the supplied address was found, but is a multi-unit location. Please provide additional location information (LD [1-3] and LV [1-3]) to identify the specific unit and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Address Validation Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Address Validation Inquiry: Provider Response		
PRESPEC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRES PD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRES PD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or Telephone Number provided was not found and therefore no address information could be found. Please provide either a working telephone number or additional address information and resubmit.
505	Address Found – Not within Territory	The address was found in the AT&T 12-State database, but is an address that is not serviced by AT&T 12-State. Contact the local exchange carrier servicing the address for wholesale service.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Address Validation Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Manual Address Validation Inquiry

Manual Address Validation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
003	Address Match Found	No action required, the address was validated.
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
027	Transaction Successful	No action required.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

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Manual Address Validation Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Manual Address Validation Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The PREFNBR or PON provided was not found and therefore no address information could be found. Please provide either a PREFNBR or PON and resubmit.
505	Address Found – Not within Territory	The address was found in the AT&T 12-State database, but is an address that is not serviced by AT&T 12-State. Contact the local exchange carrier servicing the address for wholesale service.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

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Manual Address Validation Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.
513	Transaction Invalid<>	Last Version must have been rejected by the AT&T LSC in order to submit as edit. Please review, correct and resubmit another transaction.
517	Results Not Yet Available	Results are not yet available; results are available after 48 hours or 2 business days, try later.
518	Transaction Invalid <>	System has found an existing version. Please provide either a valid PREFNBR or PON and resubmit.
901	Address Accepted. Range Has Been Extended	The address range has been accepted and the range has been extended. No action required.
902	Address Accepted. Base Address Has Been Extended.	The base address has been accepted and the range has been extended. No action required.
903	Address Accepted. LOC Has Been Added.	The address has been accepted and the LOC has been added. No action required.
950	LSC Reject: Address found. Not within AT&T Territory	The local service center has found the address, but is an address that is not serviced by AT&T 12-State.
951	LSC Reject: Other<>	The local service center has rejected the request.

Batch Cut Process Inquiry

Batch Cut Process Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
024	QR Exceeds Limit	Quantity of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
027	Transaction Successful	No action required.
028	Requested Date/Time Not Available. Alternative(s) provided	The requested date was not available and a list of the next available dates was returned.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Batch Cut Process Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or Telephone Number provided was not found and therefore no address information could be found. Please provide either a working telephone number or additional address information and resubmit.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.
521	Capacity Met	CO or CLEC is at Batch Capacity for requested day. Please select another day.
522	WTN Batch Reservation Exists	WTN Batch reservation exists; user must edit, reschedule or cancel existing batch reservation.
525	Batch Cancellation Rejected <description>	All WTNs associated with a batch reservation must be in either the status of Open or Expired in order to cancel the batch reservation. User must modify existing reservation.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Batch Cut Process Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
527	Date/Time Combination No Longer Available	The Date/Time combination is no longer available. Please resubmit search for and submit another date/time combination.
528	Hold time for PREFNBR has expired, please resubmit search	The hold time for the PREBNBR has expired. Please provide the search criteria and resubmit the transaction.
529	Data error, check inputs	A data error has occurred, check inputs and resubmit the transaction.
531	CLEC not contracted for Batch Hot Cut	The CLEC is not authorized to perform this function. This is due to the fact that the CLEC does not have an interconnection agreement with AT&T 12-State for BHC. Please contact your account team.

Cancel Reservation/Telephone Number Inquiry

Cancel Reservation/Telephone Number Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Cancel Reservation/Telephone Number Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Cancel Reservation/Telephone Number Inquiry: Provider Response		
PRESPEC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The RESID was not found. Please correct and resubmit transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CLLI Inquiry

CLLI Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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CLLI Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2>- <field 2 error>, ..., <field N>- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN or ECCKT provided on input was not found. Please provide a valid WTN or ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: <field 1>	The WTN or NPA NXX provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN or NPA NXX X and resubmit the transaction.

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 OBF Response Code/Description and Provider Response Code/Description

CFA Inquiry

CFA Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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 OBF Response Code/Description and Provider Response Code/Description

CFA Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The ECCKT provided on input was not found. Please provide a valid ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

Complex Products Inquiry

Complex Products Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
024	QR Exceeds Limit	Quantity of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly scheduled maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Complex Products Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2>- <field 2 error>, ..., <field N>- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The ECCKT provided on input was not found. Please provide a valid ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
511	Invalid Section: <section 1 > is not valid for this Product Code.	The Section specified in the PRESPD is invalid for this PROD CD. Please review, correct and resubmit the transaction.
514	Transaction Invalid---Request has already been cancelled.	Verify that the transaction submitted for modification is the correct one. If not please correct and resubmit. If it is correct than no action is required
518	Transaction Invalid-System found Existing version	System has found an existing version. Please provide either a valid PREFNBR or PON and resubmit.
523	Transaction Invalid—Request has been completed	Verify that the transaction submitted for modification is the correct one. If not please correct and resubmit. If it is correct than no action is required

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
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Complex Products Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
532	Transaction Successful: Request Canceled	No action required.
533	Invalid Data: Section input exceeds limit <tag error message>	The system has determined that the Feature, Feature Detail section, and the Secondary Location section has exceeded the limit. <tag error message> <Feature/Feature Detail cannot be input more than 5 times> <Secondary Location cannot be input more than 4 times> Please submit the correct number of sections.

Customer Service Inquiry

Customer Service Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	TNs not available	Telephone Number not available based on the status of the account. Account is not live. Account may be disconnected, suspended, etc. Please resubmit a valid account telephone number (ATN) or working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact you account manager to arrange for special delivery.

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Customer Service Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The account telephone number or working telephone number was not found and therefore no service information was found. Please submit a valid account telephone number or working telephone number and resubmit the transaction.
504	Partial Information Found: <description>	The system was unable to parse or map the customer record and the information cannot be returned. Resubmit the transaction. If the problem persists, contact the IS CALL CENTER.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
510	Account Out of AT&T ILEC Area, Contact SPORT Center	The account requested is out of the AT&T ILEC area, contact the SPORT Center for information
538	Access to Account Denied	This is a non-regulated account. Please have the end user contact AT&T.

Directory Listings Inquiry

Directory Listings Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	TNs not available	Telephone Number not available based on the status of the account. Account is not live. Account may be disconnected, suspended, etc. Please resubmit a valid account telephone number (ATN) or working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact you account manager to arrange for special delivery.

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Directory Listings Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The account telephone number or working telephone number was not found and therefore no service information was found. Please submit a valid account telephone number or working telephone number and resubmit the transaction.
504	Partial Information Found: <description>	The system was unable to parse or map the customer record and the information cannot be returned. Resubmit the transaction. If the problem persists, contact the IS CALL CENTER.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
510	Account Out of AT&T ILEC Area, Contact SPORT Center	The account requested is out of the AT&T ILEC area, contact the SPORT Center for information

Feature Service Availability – Feature Inquiry

Feature Service Availability – Feature Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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Feature Service Availability – Feature Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >-<field 1 error>, <field 2 >-<field 2 error>, ..., <field N >-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN, NPA/NXX, or LST were not found. Please obtain a valid WTN, NPA/NXX or LST and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: <field 1 >	The WTN, NPA NXX X, or LST provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN, NPA NXX X, or LST and resubmit the transaction.

Feature Service Availability - PIC/LPIC Inquiry

Feature Service Availability - PIC/LPIC Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
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Feature Service Availability - PIC/LPIC Inquiry: Provider Response		
PRESPEC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >-<field 1 error>, <field 2 >-<field 2 error>, ..., <field N >-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided in the input was not found. Please obtain a valid WTN and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

Impairment Status Inquiry

Impairment Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Impairment Status Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Transport Impairment Status Inquiry

Transport Impairment Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Transport Impairment Status Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

Integrated Digital Loop (IDLC) Inquiry

Integrated Digital Loop (IDLC) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Integrated Digital Loop (IDLC) Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

Loop Pre-Qual Inquiry

Loop Pre-Qual Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
047	No Mechanized Information available for this request.	Information was not found, please submit a manual loop request.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
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Loop Pre-Qual Inquiry: Provider Response		
PRESPEC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The address or telephone number was not found. Please provide either a validate address from the address validation function or a valid telephone number and resubmit the transaction.
504	Partial Information Found: <description>	Complete loop information was unavailable. Please submit a manual loop request.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Loop Qualification Inquiry

Loop Qualification Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
047	No Mechanized Information available for this request.	Information was not found; please submit a manual loop request.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
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Loop Qualification Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>- <field 1 error>, <field 2>- <field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The address or telephone number was not found. Please provide either a validate address from the address validation function or a valid telephone number and resubmit the transaction.
504	Partial Information Found: <description>	Complete loop information was unavailable. Please submit a manual loop request.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
507	Manual Loop Information exists	A manual loop request has already been submitted and fulfilled. Please submit a transaction to retrieve the manual loop results (TXACT=R).
508	Manual Loop Information Request Already Submitted	A manual loop request has already been submitted. Please submit a request to retrieve the manual loop results (TXACT=R).
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

NC/NCI Inquiry

NC/NCI Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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NC/NCI Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The NC/NCI combination provided on input was not found. Please provide a valid NC/NCI combination and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

Order Status Inquiry

Order Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact you account manager to arrange for special delivery.

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Order Status Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The search criteria provided on input did not result in any found orders. Please provide different search criteria and resubmit the transaction.
504	Partial Information Found: <description>	Complete Service Order List information was unavailable for a particular region. Partial information will be returned. Wait a few minutes and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Provisioning Order Status (POS) Inquiry

Provisioning Order Status (POS) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact you account manager to arrange for special delivery.

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Provisioning Order Status (POS) Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The search criteria provided on input did not result in any found orders. Please provide different search criteria and resubmit the transaction.
504	Partial Information Found: <description>	Complete Provisioning Service Order List information was unavailable for a particular region. Partial information will be returned. Wait a few minutes and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Rate Group Inquiry

Rate Group Inquiry: OBF Response (AT&T Southwest Region only)		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	Telephone Number not available based on the status of the account. Account is not live. Account is not active. Account may be disconnected, suspended, etc. Please submit a valid working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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Rate Group Inquiry: Provider Response (AT&T Southwest Region only)		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Telephone Number provided was not found and therefore rate group information could not be found. Please provide a working telephone number and resubmit.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

RACF Inquiry

RACF Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	Telephone Number not available based on the status of the account. Account is not live. Account is not active. Account may be disconnected, suspended, etc. Please submit a valid working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
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RACF Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided on input was not found. Please provide a valid WTN that has the remote access call forwarding feature and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

Scheduling Inquiry Availability – Dispatch Inquiry

Scheduling Inquiry Availability – Dispatch Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

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Scheduling Inquiry Availability – Dispatch Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address submitted was not found. Please obtain a valid address from the address validation function and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Scheduling Inquiry/Availability - Due Date Inquiry

Scheduling Inquiry/Availability - Due Date Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
028	Requested Date/Time Not Available. Alternative(s) provided	The requested date was not available and a list of the next available dates was returned.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
049	RESID Not Found	The RESID entered is invalid. Please verify and correct the data and resubmit.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Scheduling Inquiry/Availability - Due Date Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or WTN were not found. Please obtain a valid WTN or address from the address validation function and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
512	Requested due date exceeds the limit. Please correct and resubmit.	The due date requested exceeds the 6 month limit. Please resubmit with a due date that is 6 months out or less.
515	Due Date Requested Not Available.	The Due Date requested is not available. Please verify the due date and resubmit.
516	Data Found - Not served by AT&T Switch: WTN	The TN provided on the input in the REQNUM field was found but is not served by AT&T. Please provide a valid AT&T TN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Scheduling Inquiry/Availability - Due Date Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
519	Facilities are <Cut Through> <Dedicated Inside Plant> use the standard interval when issuing the LSR.	The facilities for this address or telephone number are either cut through or are dedicated inside plant. Please issue LSR using the standard interval.
520	Hold time for RESID has expired, please resubmit search.	The hold time for the Reservation has expired. Please provide the search criteria and resubmit the transaction.
524	No results available: Request has been cancelled	The system has found that the RESID has been cancelled please submit a new request.
532	Transaction Successful: Request Cancelled.	No action required.
534	REQNUM Not found.	The REQNUM entered is not valid or can not be found. Please verify and correct the data and resubmit.
535	Reservation (RESID) is expired, cannot cancel.	The reservation ID has expired. Check inputs and resubmit the transaction.
537	Reservation (RESID) is Confirmed, cannot cancel.	The reservation id is confirmed, check inputs and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Telephone Number Inquiry

Telephone Number Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
024	QR Exceeds Limit	Quantity of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
026	REQNUM not valid for Requested Location	The REQNUM for a specified TN search is not valid for the service location. Please input a REQNUM that is valid for the service location and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	The telephone number is not available. Please provide an available number in REQNUM and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Telephone Number Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
053	Telephone Number not Available for Extended Area	There are no available telephone numbers matching the provided input. Either change the input or call the LSC.

Telephone Number Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
504	Partial Information Found	The number of available telephone numbers is less than the quantity requested. If additional available telephone numbers are required, contact the LSC.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Telephone Number Reservation Inquiry

Telephone Number Reservation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	The telephone number is not available. Please provide an available number in REQNUM and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Telephone Number Reservation Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

TN Confirmation Inquiry

TN Confirmation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

TN Confirmation Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >-<field N error >	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	No reservation associated with REQNUM was found. Please provide a REQNUM that has been reserved and resubmit transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Feature Service Availability – Pooled TN Inquiry

Feature Service Availability – Pooled TN Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

Feature Service Availability – Pooled TN Inquiry: Provider Response		
PRESPEC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >-<field 1 error>, <field 2 >-<field 2 error>, ..., <field N >-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided in the input was not found. Please obtain a valid WTN and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

Yellow Page Heading (YPH) Inquiry

Yellow Page Heading (YPH) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
 OBF Response Code/Description and Provider Response Code/Description

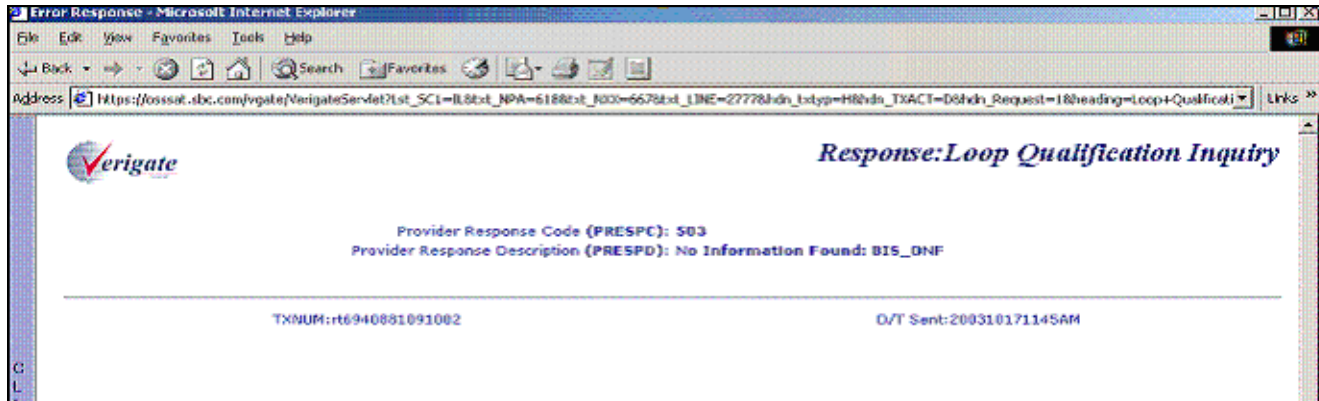
Yellow Page Heading (YPH) Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1 >- <field 1 error>, <field 2 >- <field 2 error>, ..., <field N >- <field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1 >, <field 2 >, ..., <field N >	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1 >, <field 2 >, <field 3 >	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description >	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description >.

Response Output Screen

Below is an example of an OBF Recommended Response Code/Description response screen.



Below is an example of a Provider Specific Response Code/Description response screen.



RESPONSE CODES & DESCRIPTIONS (AT&T Southeast Region)

Overview

Response Codes and descriptions will be returned in the **MSG-ID (Message Identified)** and the **MSG-TEXT (Message Text)** fields. **MSG-ID** contains the system message code for the condition encountered as a result of inquiry processing. **MSG-TEXT** contains the system message text, corresponding to the MSG-ID, pertaining to the response.

Response Output Screen

Below is an example of a MSG-ID and MSG-TEXT response screen.

Message Identifier (MSGID)	Message Text (MSGTXT)
014	Host System Unable To Process Transaction: CLI_SWITCH_XSP_ADM

TXNUM:dn14292243436121 DVT Sent: 200803120840AM

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Response Cross-Reference Tables

The following tables indicate which MSG-ID can possibly return in a response for the Pre-Order functions listed below.

Verigate Inquiry	MSG-ID	014	018	050	501	502	506
Address Validation		X	X		X	X	X
TN Reservation		X	X	X	X	X	X
Feature Service Availability - PIC/ LPIC		X	X		X	X	X
Feature Service Availability - Feature		X	X		X	X	X
CSI Inquiry (All)		X	X	X	X	X	X
Loop Makeup Inquiry		X	X	X	X	X	X
Cable ID / Channel Pair Status		X	X	X	X	X	X
Estimated Service Due Date		X	X	X	X	X	X
View Central Office		X	X	X	X	X	X
View Installation Calendar		X	X	X	X	X	X
View All		X	X	X	X	X	X



Note:

MSG-TEXT descriptions for each MSG-ID are found in the following tables.

TN Reservation includes the Reserve Miscellaneous Account Numbers Inquiry.

Loop Makeup Inquiry include Loop Makeup for Working Loops, Loop Makeup for Spare Facilities and Cancellation Facilities Reservation.

Feature Service Availability - PIC/LPIC Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	TRANSACTION COMPLETED SUCCESSFULLY	No action required.

Feature Service Availability - Feature

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	TRANSACTION COMPLETED SUCCESSFULLY	No action required.

Telephone Number Reservation

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP1000TNX	Transaction Successful	No action required.
BLP3002TNX	Dates were Successfully Changed	No action required.

MSG-ID	MSG-TEXT	Suggested Corrective Action
*	Various Message Texts	Additional messages may be returned when performing an Address Validation Inquiry in conjunction with this inquiry. Please see section, "Address Structure Used in Address Validation Responses".
**	Various Message Texts	Additional messages may be returned from backend data sources when performing an TN Inquiry/Reservation Inquiry.



Note:

Additional messages may be returned when performing an Address Validation Inquiry. Please see section, "Address Structure Used in Address Validation Responses".

Address Validation Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000ADR	COMPLETED SUCCESSFULLY	
*	Various message texts	

**Note:**

Additional messages may be returned when performing an Address Validation Inquiry. Please see section, "Address Structure Used in Address Validation Responses".

Loop Makeup Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
00	Successful Query	No action required.



Note:

Additional messages may be returned from the Loop Makeup back-end data sources. Please see section, "Messages Returned from the Loop Makeup Back-end Data Sources".



Note:

CSI Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
0000	Transaction Successful	No action required.
*	Various Message Texts	Additional messages may be returned when performing an Address Validation Inquiry in conjunction with this inquiry. Please see section, "Address Structure Used in Address Validation Responses".
**	Various Message Texts	Additional messages may be returned from backend data sources when performing a CSI Inquiry.

CABLE ID / CHANNEL PAIR Status Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

Estimated Service Due Date Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

View Central Office Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	Transaction Completed Successfully	No action required.

View Installation Calendar Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

Address Structure User in Address Validation Responses



Note:

All message IDs have a prefix of BLP and a suffix of ADR. For example, MSG-ID I901 would appear BLP901ADR.

Single Address Exact Match Verified Response Contract (Group A) and Single Address Verified No Exact Match Response Contract (Group B)

These two output scenarios have the same set of address output fields but are distinguished by what is returned in MSG-ID and MSG-TEXT from RSAG.

The Single Address Exact Match Verified Response Contract (Group A) output scenario is where an exact match on the address or WTN input was found. MSG-ID = '0000' and MSG-TEXT = 'ADDRESS VALIDATED' will always be returned to indicate this output scenario.

For the Single Address No Exact Match Verified Response Contract (Group B), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group B MSG-ID	Group B MSG-TEXT	Description
I901	THIS ADDRESS IS VALID BUT HAS PRE-CT FACILITIES ONLY	This message informs the user that no telephone service has been established at this address but pre-CT facilities are in place.
I902	PRIMARY STREET NAME RETURNED	This message informs the user that the input street is an alternate street name and that Address Validation has returned the primary street name.
I903	PRIMARY BASIC ADDRESS RETURNED	This message informs the user that the input address is an alternate basic address and Address Validation has returned the primary basic address.
I904	CORRECT ZIP CODE FOR COMMUNITY RETURNED	This message informs the user that the input ZIP code is not correct for the input community and state and RSAG has returned the correct ZIP code.

Group B MSG-ID	Group B MSG-TEXT	Description
W901	SIMILIAR DESCRIPTIVE FOUND	This message informs the user that the Address Validation did not find the input descriptive address but did find a single similar descriptive address.
W902	SIMILIAR STREET FOUND	This message informs the user that the Address Validation did not find the input street but did find a single similar street.
W903	THIS ADDRESS HAS A LIVING UNIT AT THE BASIC ADDRESS ONLY	This message informs the user that the Address Validation did not find the input supplemental address but is returning the basic address information because a Living Unit exists at the basic address only.
W904	THIS ADDRESS IS VALID BUT NO LIVING UNIT EXISTS	This message informs the user that the Address Validation found the input address but no telephone service is established at this address.
W905	INPUT INFORMATION DOES NOT MATCH TELEPHONE NUMBER	This message informs the user that the Address Validation found the input telephone number but other input identifying information does not match the information for the address found with this telephone number.
W907	THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that there is telephone service established at the input basic address but there are also supplemental addresses at this basic address which also have telephone service established.
W909	SIMILIAR COMMUNITY NAME FOUND	This message informs the user that the Address Validation did not find the input community name but did find a single similar community name.

Group B MSG-ID	Group B MSG-TEXT	Description
W910	INPUT INFORMATION DOES NOT MATCH ROUTE & BOX	This message informs the user that the Address Validation found the input route & box but other input identifying information does not match the information for this address.
W911	NO MATCH ON TELEPHONE NUMBER. MATCH ACHIEVED ON ADDRESS	This message informs the user that the address was found based upon input address information not on the input TN.
W912	NO MATCH ON DESCRIPTIVE. MATCH ACHIEVED ON ADDRESS	This message informs the user that the Address Validation did not find the input descriptive but did find an address based on other input address information or telephone number.
W915	SIMILIAR SUPPLEMENTAL ADDRESS FOUND	This message informs the user that the Address Validation did not find the input supplemental address but did find a single similar supplemental address.
W918	SIMILIAR SUFFIXED ADDRESS FOUND	This message informs the user that RSAG did not find the input supplemental address but did find a single suffixed address at the same basic address that matches the input supplemental address 'unit' data.
W921	MATCH ACHIEVED ON TELEPHONE/ CIRCUIT NUMBER	This message informs the user that RSAG found an address based upon the input telephone/circuit number on a telephone/circuit number inquiry.
W922	PRIMARY STREET RETURNED. FOUND IN DIFFERENT COMMUNITY	This message informs the user that the input street is an alternate street. Address Validation is returning the primary street and the address was found in a different community than the input community.

Group B MSG-ID	Group B MSG-TEXT	Description
W923	SIMILIAR STREET FOUND IN DIFFERENT COMMUNITY	This message informs the user that the Address Validation did not find the input street but did find a single similar street which is in a different community than the input community.
W924	SIMILIAR ALTERNATIVE STREET FOUND - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input street but did find a single similar alternate street and is returning the primary street.
W925	SIMILIAR ALTERNATE FOUND IN DIFFERENT COMMUNITY - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street in a community different than the input community. Address Validation returns the primary street and the correct community name.
W926	SIMILIAR DESCRIPTIVE FOUND IN DIFFERENT COMMUNITY/ZIP	This message informs the user that the Address Validation did not find the input descriptive address in a different community/ZIP than the input community/ZIP. Address Validation returns the similar descriptive with the correct community/ZIP.
W927	STREET NAME FOUND IN DIFFERENT COMMUNITY	This message informs the user that the Address Validation found the input street but in a different community than the input community.
W929	STREET NAME FOUND IN DIFFERENT ZIP	This message informs the user that the Address Validation found the input street but in a different ZIP than the input ZIP.
W930	STREET NAME FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the Address Validation found the input street but in a different community and ZIP than the input community and ZIP.

Group B MSG-ID	Group B MSG-TEXT	Description
W931	PRIMARY STREET RETURNED. FOUND IN DIFFERENT ZIP	This message informs the user that the input street is an alternate street and the address was found in a different ZIP than the input ZIP. Address Validation returns the primary street.
W932	PRIMARY STREET RETURNED. FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the input street is an alternate street and the address was found in a different community and ZIP than the input community and ZIP. Address Validation returns the primary street.
W933	SIMILIAR STREET FOUND IN DIFFERENT ZIP	This message informs the user that the Address Validation did not find the input street but did find a single similar street that is in a different ZIP than the input ZIP.
W934	SIMILIAR STREET FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the Address Validation did not find the input street but did find a single similar street that is in a different community and ZIP than the input community and ZIP.
W935	SIMILIAR ALTERNATE FOUND IN DIFFERENT ZIP - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street that is in a different ZIP than the input ZIP.
W936	SIMILIAR ALTERNATE FOUND IN DIFFERENT COMM./ZIP - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street that is in a different community and ZIP than the input community and ZIP. Address Validation returns the primary street with the correct community and ZIP.

Group B MSG-ID	Group B MSG-TEXT	Description
W937	THIS ADDRESS ALSO HAS LIVING UNITS AT SIMILIAR HOUSE NUMBERS	This message informs the user that the address found is valid and has a living unit and a living unit(s) also exists at another basic address with the same street number and at Supplemental addresses at this basic address.
W938	THIS ADDRESS ALSO HAS LIVING UNITS AT SUPPLEMENTAL & SIMILIAR HOUSE NUMBERS	This message informs the user that the address found is valid and has a living unit and a living unit(s) also exists at another basic address with the same street number and at Supplemental addresses at this basic address.
W943	WARNING - THIS IS A NON AT&T SE TERRITORY	This message informs the user that the address input for validation is located in non AT&T SE territory.

No Address Verified Response Contract (Group C)

For the No Address Verified Response Contract (Group C), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group C MSG-ID	Group C MSG-TEXT	Description
E904	NO MATCH ON DESCRIPTIVE ADDRESS - PLEASE ENTER ADDITIONAL INFORMATION	This message informs the user that the Address Validation did not find address information based on the input descriptive address. The user must enter additional or different information in order to locate the desired address.
E909	NO MATCH ON TELEPHONE NUMBER	This message informs the user that the Address Validation did not find address information based on the input telephone number and no other search criteria was provided which could otherwise be used for a search. The user must provide additional or different information in order to locate the desired address.

Group C MSG-ID	Group C MSG-TEXT	Description
E912	NO MATCH ON ZIP CODE	This message informs the user that the Address Validation did not find the input 4-digit or 5-digit ZIP code and there was no additional search area information input to assist in the search. The user must provide additional or different information in order to locate the desired address.
E914	FIELD ERROR - INVALID SEARCH AREA	This message informs the user that valid or complete search area information has not been input and a search cannot be performed. The user must input additional or different information in order to locate the desired address.
E915	FIELD ERROR - ENTER ADDITIONAL ADDRESS INFORMATION OR TELEPHONE NUMBER	This message informs the user that complete address information or a telephone number has not been input therefore a search cannot be performed. The user must input additional or different information in order to locate the desired address.
E916	FIELD ERROR - INCORRECT TELEPHONE NUMBER FORMAT	This message informs the user that the input telephone number is not in valid format. The user must input additional or different information in order to locate the desired address.
E923	NO MATCH ON STREET NAME. PLEASE ENTER ADDITIONAL INFORMATION	This message informs the user that the Address Validation did not find the input street name or any similar street names in the 3-digit ZIP search area. The user must provide additional or different information in order to locate the desired address.
E924	NO SIMILIAR COMMUNITY/ZIP FOUND	This message informs the user that the Address Validation did not find the input community/ZIP code or any similar community. The user must provide additional or different information in order to locate the desired address.

Group C MSG-ID	Group C MSG-TEXT	Description
E928	NO SIMILIAR LIVING UNIT - ENTER ADDITIONAL OR CORRECT INFORMATION	This message informs the user that the Address Validation did not find the input address or an address with similar criteria in the input search area.
E932	SYSTEM ERROR - CONTACT SYSTEM ADMINISTRATOR	This message informs the user that a system error has occurred which has stopped processing. The user should notify their system administrator of the error situation.
E943	NO MATCH ON 3- DIGIT ZIP SEARCH AREA	This message informs the user that RSAG did not find the input 1-digit or 2-digit or 3-digit ZIP code and there was no community or FACS WC code input to assist in the search. The user must provide additional or different information in order to locate the desired address.
I913	THIS ADDRESS DOES NOT HAVE LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the input address does not have supplemental addresses with an associated telephone number. The 1913 message is displayed when there are no supplemental living units found at the input addresses.
W913	THERE ARE ONLY LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the Address Validation found the input address but telephone records exist only at supplemental addresses and not at the basic address.
W939	BASIC ADDRESS IS VALID	This message is returned to inform users that there are no supplemental addresses.

Community Names Menu Response Contract (Group E)

For the Community Names Menu Response Contract (Group E), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group E MSG-ID	Group E MSG-TEXT	Description
E901	STREET NAME FOUND IN MORE THAN ONE COMMUNITY	This message informs the user that the input community cannot be identified but the Address Validation did find the input street in more than one community in the 3-digit zip search area. Address Validation returns a list of communities from which a selection may be made.
E931	NO MATCH ON EXACT STREET NAME AND COMMUNITY/ STATE	This message informs the user that the Address Validation did not find the input street name in the input community or in a similar community but the Address Validation did find more than one similar community that may or may not contain the input street. Address Validation returns a list of street names and community names from which a selection may be made.

Street Names Response Contract (Group F)

This output scenario only has RSAG returning alternative streets and other address fields associated with each street name. For the Street Name Response Contract (Group F), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group F MSG-ID	Group F MSG-TEXT	Description
E902	NO EXACT MATCH ON STREET NAME	This message informs the user that the Address Validation did not find a match on the input street name but did find multiple similar street names in more than one community in the 3-digit zip search area. Address Validation returns a list of streets and communities from which a selection may be made.
E951	MORE THAN ONE EXACT MATCH ON STREET NAME FOUND	This message informs the user that the Address Validation did not find one match for the input street that was in a valid street number range but the Address Validation did find multiple matches (inside or outside of a valid range) in the 3-digit zip search area. Address Validation returns a list of basic addresses from which a selection may be made.

Descriptive Names Menu Response Contract (Group G)

This output scenario has RSAG returning AAI, CITY, STATE, in response to a descriptive address (AAI) input that was not found for the Descriptive Names Menu Response Contract (Group G), the following MSG-ID and MSG-TEXT will be returned:

Group G MSG-ID	Group G MSG-TEXT	Description
E903	NO MATCH ON DESCRIPTIVE	This message informs the user that RSAG could not find a match based on the descriptive information entered in the AAI.

House Number Response Contract (Group H)

This output scenario only has RSAG returning alternative streets and other address fields associated with each street name. The house number input was not found within any range of house number possible for street name. For the House Numbers Response Contract (Group H), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group H MSG-ID	Group H MSG-TEXT	Description
E905	NO MATCH ON HOUSE NUMBER OR AHN	This message which is returned when more than 60 Address Validation telephone records exist on the specified street informs the user that the Address Validation did find the input street which has numbered/unnumbered street number ranges but the input street number does not fall within a valid range. The user must provide additional or different information in order to locate the desired address.
E940	SIMILAR STREET NAME FOUND - NO MATCH ON HOUSE NUMBER OR AHN	This message informs the user that RSAG did not find the input street but did find a single similar street which may have either numbered and unnumbered house number ranges and the input house number does not fall within a valid range. The user must return and provide additional or different information in order to located the desired address.

Group H MSG-ID	Group H MSG-TEXT	Description
E952	STREET FOUND IN DIFFERENT COMM. &/OR ZIP - NO MATCH ON HS# OR AHN	This message informs the user that RSAG found the input street in a different community and/or ZIP than the input community and/or ZIP and the street found has either numbered and unnumbered house ranges but the input house number does not fall within a valid range. The user must return and provide additional or different information in order to locate the desired address.
E955	SIMILAR STREET FOUND IN DIFF. COMM. &/OR ZIP - NO MATCH ON HS #/AHN	This message informs the user that RSAG did not find the input street but did find a single similar street in a different community and/or ZIP than the input community and/or ZIP and the street found has either numbered and unnumbered house number ranges but the input house number does not fall within a valid range. The user must return and provide additional or different information in order to located the desired address.

Location Standards Response Contract (Group I)

This output scenario is one in which either the LD1/LV1, LD2/LV2, or LD3/LV3 input does not conform to what RSAG has found for the address' location standards or RSAG has not found the LD1/LV1, LD2/LV2, and/or LD3/LV3 input exists at the address. For the Location Standards Response Contract (Group I), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group I MSG-ID	Group I MSG-TEXT	Description
E910	REVIEW LOCATION STANDARDS	This messages advises that one of the following conditions exists: <ul style="list-style-type: none"> ■ The input supplemental address does not conform to the format standards established at this basic address. ■ The input supplemental address does conform to the format standards at the specified basic address but no match is found.
E941	SIMILAR ADDRESS FOUND - REVIEW LOC STANDARDS	This message is returned to the user when RSAG has supplemental address information at the input basic address but the input supplemental address does not conform to the standards established for supplemental locations at the basic address.

Supplemental Addresses Response Contract (Group J)

This output scenario is one in which the basic address or descriptive input was found but only with LD1/LV1, LD2/LV2, or LD3/LV3 data associated with it that does not match the data input for them or the address input did not include LD1/LV1, LD2/LV@, or LD3/LV3 data. For the Supplemental Addresses Response Contract (Group J), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group J MSG-ID	Group J MSG-TEXT	Description
E911	NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	This message is returned by Address validation along with a list of up to 60 telephone records for this address in the following situations: <ul style="list-style-type: none"> ■ Address Validation did not find the input supplemental address but did find other supplemental addresses at the input basic address. If location standards exist for this address the input supplemental address must conform to those standards. otherwise E910 will be returned. ■ Only the basic address was input but Address Validation contains telephone records only at supplemental addresses.
E942	SIMILAR ADDRESS FOUND - TYPE J DATA RETURNED	This message is returned by Address Validation along with a list of up to 60 telephone records for this address in the same situations where E911 is returned except that the inquiry was by descriptive name or a similar street name is found.

Basic Descriptive Addresses Menu Response Contract (Group K)

This output scenario returns alternative addresses for a descriptive address that was input. For the Basic Descriptive Addresses Menu Response Contract (Group K), the following MSG-ID and MSG-TEXT will be returned from RSAG:

Group K MSG-ID	Group K MSG-TEXT	Description
E919	MORE THAN ONE MATCH ON DESCRIPTIVE - SELECT BASIC ADDRESS	This message informs the user that for the basic address information provided, multiple matches have been provided from which a selection may be made.

Basic Addresses Menu Response Contract (Group L)

This output scenario returns alternative addresses for a basic address that was input. For the Basic Addresses Menu Response Contract (Group L), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group L MSG-ID	Group L MSG-TEXT	Description
E920	MORE THAN ONE MATCH ON OCCUPANT NAME	This message informs the user that the Address Validation has found multiple occurrences of the input occupant name on the input street (no AHN was entered in this situation). Address Validation returns a list of basic addresses from which a selection may be made.
E922	NO MATCH ON OCCUPANT NAME	This message informs the user that the Address Validation did not find the input occupant name on the input street. Other identifying information either was not provided or did not narrow the search to a specified address but the Address Validation did find more than one similar occupant name on the input street. Address Validation returns a list of basic addresses from which a selection may be made.

Group L MSG-ID	Group L MSG-TEXT	Description
E929	MORE THAN ONE MATCH ON STATUS	This message informs the user that the Address Validation found more than one occurrence of the input status on the input street and other identifying information either was
E930	MORE THAN ONE MATCH ON ROUTE & BOX	This message informs the user that the Address Validation found more than one occurrence of the input route & box on the input street and other identifying information either was not provided or did not narrow the search to a specific address. Address Validation returns a list of basic addresses from which a selection may be made.
E949	ADDRESS VALID, NO LIVING UNITS EXIST. SIMILAR HOUSE #'S DISPLAYED	This message informs the user that the input address is valid but no living units exist and Address Validation has returned a list of similar addresses.

GSG Summary Response Contract (Group M)

This output scenario returns alternative address ranges for an unnumbered address that was input. For the GSG Summary Response Contract (Group M), the following MSG-ID and MSG-TEXT will be returned from RSAG:

Group M MSG-ID	Group M MSG-TEXT	Description
E906	ADDRESS INFORMATION ONLY/ASSIGN AHN	This message informs the user that alternative address ranges are present based on the unnumbered address that was entered.

Menu of Address Telephones Contract (Group N)

This output scenario returns alternative addresses for a WTN that was input. For the Menu of Address Telephones Contract (Group N), one of the following Combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group N MSG-ID	Group N MSG-TEXT	Description
E921	MORE THAN ONE MATCH ON TELEPHONE NUMBER	This message informs the user that the Address Validation found more than one occurrence of the input telephone number. Other identifying information either was not provided or did not narrow the search to a specific address. Address Validation returns a list of basic addresses from which a selection may be made.
E967	NO MATCH ON CKL. MORE THAN ONE MATCH ON CIRCUIT NUMBER	This message is returned when the input circuit number is found more than once in RSAG but a match on the input CKL ID is not found.

Living Units on Street Contract (Group O)

This output scenario returns alternative addresses with or without living units for a basic address that was input with or without living units. For the Living Units on Street Contract (Group O), one of the following Combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group O MSG-ID	Group O MSG-TEXT	Description
W908	THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the Address Validation did find the input street and basic address but the input supplemental does not match any existing supplementals in Address Validation. Address Validation returns up to 60 basic and/or supplemental addresses from which the user may select. The user may input additional or different information and send a new query or may request summary-level address information for the input address in order to create a new telephone record.
E908	NO MATCH ON HOUSE NUMBER OR AHN	This message informs the user that the Address Validation did find the input street but the input street number does not fall within a valid range and less than 61 telephone records exist in Address Validation for this street. This message may also return from Address Validation when the inquiry is an unnumbered inquiry and less than 61 telephone records exist in Address Validation for the street. The user may select from a list of up to 60 telephone records and provide additional or different information and resend the query or request summary-level address information in order to create a new telephone record.

Group O MSG-ID	Group O MSG-TEXT	Description
E958	STREET IN DIFF. COMM./ZIP - NO MATCH ON HS #/ AHN. SELECT OR CREATE NEW	This message is returned when less than 61 Address Validation telephone records exist on the specified street and Address Validation found the street as a primary street name but in a different community/ZIP than the input community/ZIP and the street has numbered/unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.

Group O MSG-ID	Group O MSG-TEXT	Description
E961	SIMILAR STREET NAME FOUND - NO MATCH ON HOUSE # OR AHN	This message which is returned when less than 61 Address Validation telephone records exist on the specified street. It informs the user that Address Validation did not find a single similar primary street name which has either numbered and unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.
E962	SIMILAR STREET FOUND IN DIFF. COMMUNITY &/ OR ZIP - NO MATCH ON HS #/ AHN	This message which is returned when less than 61 Address Validation telephone records exist on the specified street. It informs the user that Address Validation did not find the input street but did find a single similar primary street name which is in a different community/ZIP than the output community/ZIP and the street has either numbered and unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.

Messages Returned from the Loop Makeup Back-end Data Sources

MSG-ID	MSG-TEXT
Blank	The system has timed out, CLEC may wish to resubmit its original request at a later time.
Z0111-504	Request cannot be processed without a Billing Account Number (BAN). Refer to the AT&T CLEC procedures for establishing a Billing Account Number.
8605	Authorization is required from the owner of the facility.
8607	Authorization does not match facility ownership.
8602	CLEC does not own account. Loop Make Up Data Denied.
9995	LFACS error, contact EC support.
00	Successful Query
8604	AT&T has returned loop data in response to CLEC query, but one of our systems has timed out and the data returned may be incomplete. CLEC may check at a later time to ensure complete data retrieval.
00	AT&T is unable to satisfy your entire request as no additional spare pairs are available that match your search criteria.
9998	AT&T is unable to satisfy your request as no spare pairs are available that match your search criteria.
9997	AT&T is unable to satisfy your request as no spare pairs are available that match your search criteria.
00	Facilities will be reserved for 4 business days.
00	Facilities will be reserved for 4 business days. AT&T is unable to satisfy your entire request as no additional spare pairs are available that match your search criteria.
00	Facilities will be reserved for 4 business days. The loops that were no reserved are no longer available in LFACS.
00	Cancellation of Facilities Reservation Successful.
Z0012-224	User input NPA/NXX not found on NPA/NXX Table.
Z0111-501	One of the facilities returned on this inquiry is a Quick Serv facility, identified by status of WKG or RWKG. If the Quick Serv facility is the facility desired, a manual LSR must be submitted.
Z0111-502	Additional spare pairs may be available but are outside the search capability available to the automated system. You may wish to submit a Manual Service Inquiry to obtain loop information on additional spare pairs that may be available.
Z0012-225	LFACS USOC Table error, contact EC support
Z0012-223	LFACS Wire Center Table error, contact EC support

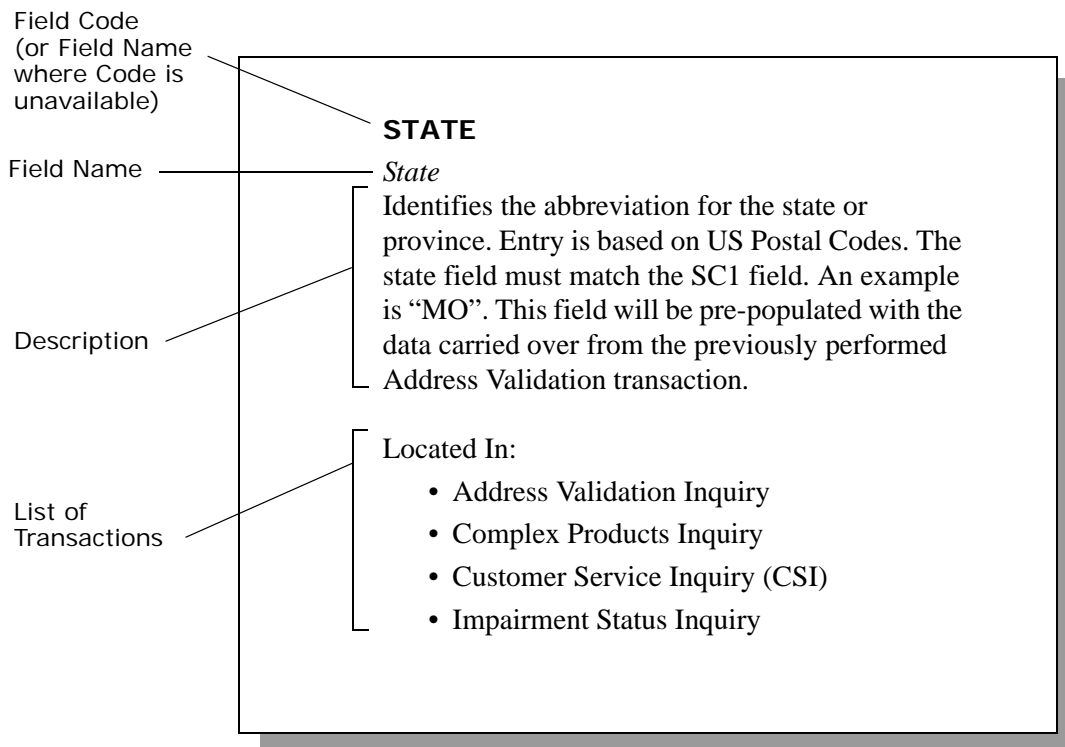
MSG-ID	MSG-TEXT
Blank	Cable Chan Pair is currently working
Blank	Cable Chan Pair is not assignable
Blank	Cable Chan Pair is defective
Blank	Cable Chan Pair is not working

APPENDIX - FIELDS & DESCRIPTIONS

Explanatory Notes

Listed in this appendix, you will find names and descriptions of fields used throughout Enhanced Verigate. Input fields, those you use to enter information into the system, are included. You will also find listings for certain output fields, those that are returned to you when Enhanced Verigate completes a transaction.

This appendix is arranged as a glossary. Entries are listed alphabetically by field code. If a field code is unavailable, the field is listed by its name. Each entry in the glossary provides the following information: field code and/or field name, field description, a list of transactions where the field is used. The list of transactions provides the transaction selections available in all AT&T regions, some of the inquiries listed may not be applicable to all regions. Field descriptions may include definitions, information about how to correctly enter data, requirements, exclusions, etc. An example entry is shown below:



A

APPENDIX - FIELDS & DESCRIPTIONS

A

AAI

Additional Address Information

Identifies any additional service location information about the address. Any type of location information other than LD1, LD2, LD3, LV1, LV2 and LV3 may be returned in this field (i.e. Arcade, Sanctuary, Apt 1, Barn). Required when WTN field is not populated, otherwise optional. Required for the Descriptive Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Provisioning Order Status (POS) Inquiry

ABP (AT&T Southeast Region only)

Assignable Binding Post

Identifies the binding post associated with a fiber channel used to support the end user.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ACCESS AFTER

Access After

Displays that an appointment is after the time shown. This is the time after which access to the customer's premises is available.

Located In:

- Provisioning Order Status (POS) Inquiry

ACCESS BEFORE

Access Before

Displays that an appointment is before the time shown. This is the before time applicable to a given job. For example, if a before time of 0300P is specified, it

A.2

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means the technician may gain access to the customers premises only before 3:00 p.m.

Located In:

- Provisioning Order Status (POS) Inquiry

Account Owner CC

Account Owner CC

Identifies the exchange carrier initiating the transaction. If you are an Agency authorized to conduct business on behalf of the account owner, you must input the account owner's CC in the Account Owner CC box. If the Account Owner CC is populated, the CC must be populated also.

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry

Account Owner Company Code

Account Owner Company Code

Identifies the exchange carrier initiating the transaction. If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner Company Code" box before reserving TN(s). Failure to provide the Account Owner's CC when reserving TN(s) will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.

The Account Owner CC entered must be a valid CC based on the CLEC profile and must correspond to the CC on the order for which this inquiry is being identified.

Located In:

- Cancel Reservation - Telephone Number Inquiry
- Due Date Inquiry
- Impairment Status Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

ACNA (AT&T Southeast Region only)

Access Carrier Name Abbreviation

Identifies the carrier name.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

ACNADES

Access Carrier Name Abbreviation Description

Identifies the English name of the interexchange carrier associated with the ACNA code.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

ACT

Activity

Identifies the activity involved in the service request. ACT of "N" is not valid for the REQTYP of V and X. AT&T Valid Values: N = New Installation and/or Account, C = Change to Existing Account, T = Outside Move of End User Location, V = Conversion of Service to New CLEC.

Activity (AT&T Southeast Region)

Identifies the activity involved on the service request. Valid values: B = Restore Full Account or Restore Denied Account, C = Change an Existing Account (e.g., Rearrangement, Partial Disconnect or Addition), D = Disconnection, L = Suspend Full Account, N = New Installation and/or Account, R = Record Activity is for Ordering Administrative Changes, S = Suspend or Restore Partial Account, T = Outside Move of End User Location, V = Conversion of Service to New Local Service Provider, W = Conversion As Is, Y = Deny.

Located In:

- Estimate Service Due Date
- Impairment Status Inquiry

A.4

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ACTUAL LENGTH*Actual Length*

Displays the actual amount of time taken for the job.

Located In:

- Provisioning Order Status (POS) Inquiry

ADDINFO*Address Information*

Identifies the type of address. AT&T Valid Values: A = New Construction (Unable to Validate Address. Address is new Construction i.e., new subdivision, housing tract, etc.), B = Not New Construction (Unable to Validate Address. Address is not new construction, however, address was not returned by the system. End user has verified that address is correct).

Located In:

- Address Validation Inquiry

ADI*Address Indicator*

Identifies that listing address elements should be omitted from Directory Assistance (DA) and published directories. AT&T 12-State Values: O = Omit address in DA and Directory. This will be returned when omitting the entire address from the directory assistance and published directories.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Listing(s) Parsed Data Only Inquiry
- Listing(s) for TN Only Inquiry

AFT*Address Format Type*

Identifies the format of the address being supplied. If AFT is populated with "C" for provider assigned house number the Assigned House Number will be populated in the SANO field. AFT field will be prohibited when SANO is populated with an actual house number. If Assigned House Number is used, the

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APPENDIX - FIELDS & DESCRIPTIONS

AFT field must be populated with a “C” and the Assigned House Number is input in the SANO field.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

AGAUTH

Letter of Authorization on File?

The user has two (2) options: Yes or No. Select “Yes” if the CLEC has obtained all necessary authorization required by applicable law and their interconnection agreement. Select “No” if the CLEC has not obtained all necessary authorization required by applicable law and their interconnection agreement.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- View Multiple CSIs

ALI

Alphanumeric Listing Identifier Code

Identifier assigned to uniquely identify each listing for a main telephone number (MTN) from a customer. AT&T 12-State Valid Format Includes: A-Z, A-ZZ, AAA-ZZZ, AA1-ZZ9, A1A-Z9Z, A1-Z99, 11-99 or 1A-9Z

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

AN (AT&T Southeast Region only)

Account Number

Identifies the account number assigned by the NSP.

Located In:

- CSI by Circuit Number
- Customer Service Inquiry (CSI)

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Directory Listing (DL) Inquiry

APPLDT*Applied Date*

Displays the date the order was entered through the service order process. This is the date when the customer gives the negotiator a firm order with sufficient information to permit a service order to be issued for processing.

Located In:

- Order Status Inquiry

APPRD*Appointment Request Date*

The user may input a requested appointment date to be checked for availability. If the user places the cursor in this field, a calendar will appear to select the day on the calendar and the date will be populated in the field for the user. The format is year, month, date. For example, August 10, 2000, is formatted as 20000810.

Located In:

- Due Date Inquiry

APPRES*Appointment Request Time*

The user selects the desired due date and appointment time off the due date calendar that is returned from Network. The date and time populated in the APPRES field is in the standard due date and time format. Example: 1/28/2008,0800AM-0800PM.

Located In:

- Due Date Inquiry

APPTINFO*Appointment Information*

Displays appointment information about the provisioning order if available. For a list of values, see the *Appointment Values Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

ARD QTY

Appointment Request Date Quantity

Identifies the number of requested appointment dates to be returned. It is used when the user wants a specific number of requested dates less than the default amount of 30.

Located In:

- Due Date Inquiry

AREA (AT&T Southeast Region only)

Area

Identifies the geographic location of the end user.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- View CABS CSI
- Cancellation Facilities Reservation
- CSI by Account Telephone Number
- Customer Service Inquiry (CSI)
- CSI by Miscellaneous Account Number
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

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AREA TRANS CUT DT*Area Transfer Cut Date*

Identifies the actual area transfer cut date when new customers in the old wire center are assigned a telephone number from the new wire center. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- Address Validation Inquiry

AREA TRANS NUM CHGDT*Area Transfer Number Change Date*

Identifies a date often of the actual area transfer cut date when new customers in the old wire center are assigned a telephone number from the new wire center even though they are still physically within the old wire center area. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day

Located In:

- Address Validation Inquiry

AREA TRANS NPANXX*Area Transfer NPA/NXX*

Identifies the NPA NXX of the wire center to which the specified address will be transferred. Wire Center Format = NPANXX, NPA = Area Code, NXX = Telephone Number Prefix.

Located In:

- Address Validation Inquiry

AREA TRANSFER WC CLLI*Area Transfer New CLLI Code*

Identifies the new wire center CLLI code for an area transfer.

Located In:

- Address Validation Inquiry

ATN*Account Telephone Number*

A 10-digit Account (Billing) Telephone Number which identifies the Account Telephone Number assigned by the NSP at the end user's location. An Account Telephone Number must be entered to retrieve a Directory Listing response. This

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APPENDIX - FIELDS & DESCRIPTIONS

response will consist of all the listings associated with the ATN up to 1000 listings.

Located In:

- Complex Products Inquiry
- CSI by Account Telephone Number
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

B

BC OPT

Batch Cut Option

Identifies the type of cut option process requested for this inquiry. The Batch Cut Option field will be a drop-down box with the applicable batch cut options. AT&T Valid Entries based on the inquiry may be Bulk, Daily or Defined.

Located In:

- Batch Cut Process Inquiry

BCS (AT&T Southeast Region only)

Basic Class of Service

Identifies the basic class of service for the service ordered.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

BILLING NAME

Billing Name

Identifies the billing name associated with the circuit number.

Located In:

- CSI by Circuit Number

BILLING SECTION (AT&T Southeast Region only)*Billing Section Data Block*

Identifies the unparsed billing information associated with the customer service record.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

BILLING TRANSFER SECTION (AT&T Southeast Region only)*Billing Transfer Data Block*

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

BILLON*Bill-on*

Identifies the telephone numbers that are billed on the account. A Bill-on consists of the 10-digit ATN, the customer code and the bill-on code. This field will only return on the CSI response in the AT&T Southwest Region when the user selects a BILLON from the CSI Summary screen.

Located In:

- Customer Service Inquiry (CSI)

BLOCK*Block*

Identifies the blocking exceptions for the telephone number. For a list of values, see in *CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)*.

Located In:

- Customer Service Inquiry (CSI)

BOX*Post Office Box*

Identifies a box number associated with a postal route or a tag number that has no association with a postal code. ROUTE and BOX fields may be used to validate a

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APPENDIX - FIELDS & DESCRIPTIONS

service address. However, the resulting validated address should be used as the service address on the LSR.

This is a required field with ROUTE, if the AFT and SANO fields are not populated. In addition, ROUTE and BOX fields may be used to validate a service address. However, the resulting validated address should be used as the service address on the LSR.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

BRIQTY

BRI Quantity of Facilities Requested

Identifies the quantity of Centrex ISDN facilities requested in the inquiry. This field is required when the ISDNP field is populated otherwise prohibited. The circuit IDs that are being requested in this field will be returned in the ECCKT field.

Located In:

- Complex Products Inquiry

BRO

Business/Residence Placement Override

Identifies an override of the normal placement of business or residence listings. AT&T 12-State Values: B= Place listing only in business section in directory and DA. R= Place listing only in residence section in directory and DA.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

BTL

Bridged Tap Location

Identifies the location of bridged tap on the loop or loop segment. This field repeats once for each BTQ.

Located In:

- Loop Qualification Inquiry

BTLEN*Bridged Tap Length*

Identifies the length in kilofeet of bridged tap associated with the loop or loop segment. Repeats once for each BTQ/BTL.

Located In:

- Loop Qualification Inquiry

BTOFF (AT&T Southeast Region only)*Bridge Tap Offset*

Indicates if a gauge length is bridge tap.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

BUS-IW*Business Inside Wire*

Identifies the interval for business unregulated, inside wire, other. Range is 00-99.

Located In:

- View Installation Calendar

BTQ*Bridged Tap Quantity*

Identifies the quantity of bridged taps present on the loop or loop segment. If the field is blank on the response, bridged taps are not present. Valid values of 1-20 can be returned in this field.

Located In:

- Loop Qualification Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

C

CA (AT&T Southeast Region only)

Cable

Identifies the specific feeder or distribution cable within a wire center.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

CABLE/PAIR ID

Cable/Pair Identification

Identifies the cable/pair identification.

- Field is required in order to reserve a desired Cable/Pair ID.

Located In:

- Loop Makeup For Spare Facilities

CABLE ID

Cable ID Designation

Identifies the provider's cable to be connected to the customer's equipment in a central office location. (Example: HE201)

Located In:

- Cable ID / Chan Pair Status
- Connecting Facility Assignment (CFA) Inquiry

CAI

Concatenated Address Information

Displays the customer's address from the listing section of the provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

CAPAC (AT&T Southeast Region only)*Capacitance*

Identifies the capacitance of a cable gauge per mile.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

CARRIER TN (AT&T Southeast Region only)*Access Carrier Telephone Number*

Identifies the contact number for the access carrier.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

CATEGORY (AT&T Southeast Region only)*Category*

Identifies the category of standard manual classification.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

CB*Common Block*

Identifies the Name/Number of the Centrex and the Name/Number of the grouping for the Common Block. This field is required when there is a change to existing service, otherwise prohibited.

Located In:

- Complex Products Inquiry

CC*Company Code*

Identifies the exchange carrier initiating the transaction. The valid CC is based on the user profile and must be selected from the drop-down list. The CC must correspond to the CC on the order for which this inquiry is being requested. The Company Code that is entered must be the Company Code that will be placed on

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APPENDIX - FIELDS & DESCRIPTIONS

the order. Company codes ending in “R” will represent Resale and those ending in “U” will represent UNE.

Located In:

- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Complex Products Inquiry
- Impairment Status Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry

CC2

Company Code 2

Company Code 2 value(s) associated with the User ID (based on company) is shown in the scrolling list box. To process an inquiry by Company Code 2, select one Company Code 2 from the drop-down list.

Displays the company code that appears on the service order. This field will return “blank” on AT&T 12-State service orders.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

CCEA

Cross Connect Equipment Assignment

Identifies the physical point of termination at a collocation cage.

Located In:

- Customer Service Inquiry (CSI)

CCNA (AT&T Southeast Region only)

Customer Carrier Name Abbreviation

Identifies the COMMON LANGUAGE IAC CODE for the customer.

Located In:

- Customer Service Inquiry (CSI)

CENTER*Center*

Displays the maintenance/installation center from which the technician was dispatched.

Located In:

- Provisioning Order Status (POS) Inquiry

CFA*Connecting Facility Assignment*

Identifies the provider's carrier system and channel to be used.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

CHAN/PAIR*Channel Pair*

Identifies the specific channel or range of channels to be included in the response. If CHAN/PAIR is not present on input, all channels will be returned on the response. (Example: 1-20 or 20)

- This field is optional for a CFA Inquiry.
- This field is required on a CCEA-Cable ID Format Inquiry.

Located In:

- Connecting Facility Assignment (CFA) Inquiry

CHANPR STAT*Channel Pair Status*

Identifies the status of the pair(s) within the provider's cable to be used for connection. Valid values: CF = Connected Facility, CT = Connect Through, CTA = Connect Through Arrangement, DEF = Defective, PCF = Pair Requires Construction, PR = Pair Reserved, PU = Pair In Use, RWKG = Reserved Working, SPR = Spare, WKG = Working.

Located In:

- Cable ID / Chan Pair Status

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CITY

City

Identifies the city, village, township, etc. AT&T West Region and AT&T Midwest Region may use the abbreviated or spelled-out community name. AT&T Southwest Region does not. Abbreviated Community Names and SAGA information are located in the CLEC Online CLEC Handbook: Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Community Names/SAGA.

This field may be pre-populated with the data carried over from the previously performed Address Validation transaction. If a value does not exist in the CITY field, the user must populate the field. This is required in AT&T Midwest Region if a SAGA is input in the ZIP field, otherwise it is conditional.

Located In:

- Address Validation Inquiry
- Impairment Status Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Reserve Miscellaneous Account Numbers
- View Central Office Address

CKTQTY

Circuit Quantity

Identifies the quantity of circuits requested in this inquiry.

Located In:

- Complex Products Inquiry

CLLI (AT&T Southeast Region only)

Common Language Location Identifier

Identifies the CLLI code of the end-office switch from which the service is being provided.

- Estimate Service Due Date

- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

CLOSE DATE*Close Date*

Identifies the dates that the various work centers are not available. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- View Installation Calendar

CLOSE REASCD1*Closed Reason Code 1*

Identifies the closed reason code for the closed date. Valid values: A = AM Closed for Res and Bus, B = Bus Closed all day, C = Bus Closed in AM, D = Bus Closed in PM, N = closed all day for Res and Bus, P = PM Closed for Res and Bus, R = Res Closed all day, S = Res Closed in AM, T = Res Closed in PM.

Located In:

- View Installation Calendar

CLOSE REASCD2*Closed Reason Code 2*

Identifies the closed reason code for the closed date. Valid values: B = Date Closed for Central Office & Installation Maintenance Work, C = Date Closed for FREEZE, D = Date Closed for Central Office Work only, L = Date Closed for LOAD, M = Date Closed for Installation Maintenance Only

Located In:

- View Installation Calendar

CO FRI 1*CO Appointment Availability Status Code for FRI1*

Provides central office availability for Friday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus &



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Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO MON1

CO Appointment Availability Status Code for MON1

Provides central office availability for Monday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO SAT1

CO Appointment Availability Status Code for SAT1

Provides central office availability for Saturday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO SUN1

CO Appointment Availability Status Code for SUN1

Provides central office availability for Sunday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO THU1

CO Appointment Availability Status Code for THU1

Provides central office for Thursday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res

Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO TUE1

CO Appointment Availability Status Code for TUE1

Provides central office availability for Tuesday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO WED1

CO Appointment Availability Status Code for WED1

Provides central office availability for Wednesday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CODE (AT&T Southeast Region only)

Code

Identifies the standard manual classification code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

COMMUNITY (AT&T Southeast Region only)

Community

Identifies the community where telephone number resides.

Located In:

- Estimate Service Due Date
- TN Confirmation Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

COMPETITIVE ACTIVITY SECTION (AT&T Southeast Region only)

Competitive Activity Data Block

Identifies the competitive activity information associated with the customer service record.

Located In:

- Customer Service Inquiry (CSI)

TN Confirmation Inquiry

CPE MFR

Customer Premises Equipment Manufacturer

Identifies the manufacturer of the customer premises equipment.

Located In:

- Complex Products Inquiry

CPE MOD

Customer Premises Equipment Model

Identifies the model of the customer premises equipment.

Located In:

- Complex Products Inquiry

CPGQTY

Call Pick Up Group Quantity Requested

Identifies the quantity call pick up groups requested in this inquiry.

Located In:

- Complex Products Inquiry

CROSS BOUNDARY STATE (AT&T Southeast Region only)

Cross Boundary State

Any situation in which a defined telephone serving area, such as a wire center or community, crosses a defined boundary such as a state line.

Located In:

- Address Validation Inquiry

CS*Class of Service*

Displays the Universal Service Order Code (USOC) that identifies the class of service that appears on the provisioning order. Valid values for Class of Service are contained in the CLEC Handbook Site>Ordering>Resale Basic Ordering Guide.

Located In:

- Customer Service Inquiry (CSI)
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

CSR DETAIL*CSR Data Text*

Provides information on the customer record requested.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

Provisioning Order Status (POS) Inquiry

CUSCODE*Customer Code*

Displays the system-generated 3-digit code that appears on the service order which identifies either the ATN or WTN. This code is use for additional tracking and identification purposes, which uniquely identifies that account.

Located In:

- Customer Service Inquiry (CSI)
- Order Status Inquiry

CUSTOMER RECORD SECTIONS*Customer Record Sections*

Identifies the unparsed customer service information associated with the circuit number. Valid values for AT&T Southeast owned accounts: Ident / List, DIR / Bill, Service and Equipment, Remarks, SLA Listings, View All Sections. Valid

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APPENDIX - FIELDS & DESCRIPTIONS

values for Accounts owned by CLEC: Ident / List, DIR / Bill, Service and Equipment, Ported Out Lines, Related Accounts, Billing Transfers, Completed Activity, Remarks, DPA / CKL List, SLA Listings, Hunting List, Left-Hand FIDs.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit number
- CSI by Miscellaneous Account Number

Order Status Inquiry

CUT TYP

Cut Type

Identifies the type of cut process the user is requesting. The Cut Type field will be a drop-down box with the applicable cut types. AT&T Valid Entries: CHC or FDT.

Located In:

- Batch Cut Process Inquiry

CZ (AT&T Southeast Region only)

Carrier Zone

Indicator of maximum resistance between the remote terminal cabinet and the customer serving terminal. Used for derived facilities only.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

D

D/TRESV

Date and Time Reserved

Identifies the date and time reserved. Date Format = CCYYMMDDHHMMAA, CC = Century, YY = Year, MM = Month, DD = Day, HH = Hour, MM = Minute, AA = AM or PM

Located In:

- Reserve Miscellaneous Account Numbers

D/TSENT*Date and Time Sent*

Identifies the date and time the transaction is sent. Example: D/T Sent:200801230827AM

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry
- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

DAILY WORKLOAD FOR MAINTENANCE CENTER

Daily Workload for Maintenance Center

Displays the responsible maintenance center associated with the provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

DATE AVAILABLE (AT&T Southeast Region only)

Feature Effective Date

Identifies the date a feature will become available in the switch.

Located In:

- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry

DDAAI

Delivery Additional Address Information

Identifies additional location information about the delivery address (e.g. the trailer behind the gas station). Any type of location information other than DDLD1, DDLD2, DDLD3, DDLV1, DDLV2 and DDLV3 could be returned in this field.

Located In:

- Directory Listing (DL) Inquiry
- Customer Service Inquiry (CSI)

DDANO

Delivery Address Number

Identifies the number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDAPR*Delivery Address Number Prefix*

Identifies the prefix for the address number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASD*Delivery Address Street Directional Prefix*

Identifies the street directional prefix of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASF*Delivery Address Number Suffix*

Identifies the suffix for the address number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASN*Delivery Address Street Name*

Identifies the street name of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

DDASS

Delivery Address Street Directional Suffix

Identifies the street directional suffix for the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDATH

Delivery Address Street Type

Identifies the thoroughfare portion of the street name of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDCITY

Delivery Address City

Identifies the locality or community where the directory is to be delivered.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDD

Desired Due Date

Identifies the desired due date the user is requesting for the FDT or CHC coordination. A date can either be entered as CCYYMMDD or selected from the calendar. The selected date from the calendar will populate the DDD field in the valid date format.

Located In:

- Batch Cut Process Inquiry
- Estimate Service Due Date

DDII*DSL Dispatch In Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work within the central office for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDLD1*Delivery Address Location Designator 1*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLD2*Delivery Address Location Designator 2*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLD3*Delivery Address Location Designator 3*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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DDLV1

Delivery Address Location Value 1

Identifies the value associated with the first location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLV2

Delivery Address Location Value 2

Identifies the value associated with the second location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLV3

Delivery Address Location Value 3

Identifies the value associated with the third location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDOI

DSL Dispatch Out Indicator

Identifies if the NSP (Network Service Provider) will perform additional work outside the central office for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDPI*DSL Dispatch Premises Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work at the end user's service location for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDSTATE*Delivery Address State/Province*

Identifies the state/province of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDZIP*Delivery Address Zip Code*

Identifies the postal code of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DES*Designation*

Identifies the professional designation phrase of the business listing. AT&T 12-State Values provided by region. See the following documentation AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region -TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

DESCRIPTIVE ADDRESS

Descriptive Address

Identifies the descriptive service address.

Located In:

- Address Validation Inquiry

DFDT

Desired Due Time

Identifies the start time(s) available to the user for the FDT or CHC coordination for a specific desired due date. If the desired time is available, the desired date and time will be returned to the user for reservation. If the desired time is not available, alternative date and time(s) available will be returned to the user for selection purposes. When alternative date and time(s) are returned, the user can select a date and time combination to reserve. If no alternative time for that day is available, the user will need to search for a different desired date and time (Defined Batch only). Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day. The desired start time should be entered in the format of HHMMAA (AA = AM or PM).

Located In:

- Batch Cut Process Inquiry

DGOUT

DID Digits Out

Indicates the number of digits out pulsed from the central office to the customer's equipment.

Located In:

- Customer Service Inquiry (CSI)

DIRECTORY SECTION (AT&T Southeast Region only)

Directory Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

DIRIDL*Directory ID*

Identifies the directory in which to place the listing. This value may be alpha/numeric when assigned by the local service provider where YPPA codes does not exist.

Located In:

- Directory Listing (DL) Inquiry

DIRNAME (AT&T Southeast Region only)*Directory Name*

Identifies the name of a directory in which to place the listing.

Located In:

- Customer Service Inquiry (CSI)

DIRQTY*Number of Directory Type Segments*

Identifies the number of directory type segments (DIRTYP) in this delivery address section. (AT&T Southwest Region and AT&T West Region only)

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DIRQTYA*Number of Directories for Annual Delivery*

Identifies the number of directories to be delivered on an annual basis.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

DIRSUB

Directory Subsection

Identifies the subsection of a directory in which to place the listing.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DIRTYP

Directory ID Type

Identifies the type of directory (e.g. white pages, yellow pages) to be delivered.

This information describes the Type of Directory. AT&T 12-State Values: W= White, Y= Yellow Pages, B= Business to Business, D= Other

Located In:

- Directory Listing (DL) Inquiry
- Customer Service Inquiry (CSI)

DLCTYPE

Digital Loop Carrier System Type

Identifies the type of DLC on the loop, if available.

Located In:

- Loop Qualification Inquiry

DLNM

Dual Name Listing

Indicates that this listing contains multiple first names (e.g. Smith, Betty & John) and that both should appear in directory assistance.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DML*Direct Mail List*

Identifies whether this listing is to be omitted from any direct mail lists.

Located In:

- Loop Qualification Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DNA*Do Not Abbreviate*

Indicates data in the supplied fields must not be abbreviated.

AT&T 12-State Values: 2 = Do not abbreviate thoroughfare; 3 = Do not abbreviate community (locality); 6 = Do not abbreviate thoroughfare or community.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DNO*Do Not Omit*

Used to advise publisher to ignore the normal print-suppression of “ST” (Street).

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DO (AT&T Southeast Region only)*Digits Out*

Identifies the number of digits out pulsed from the central office to the customer's equipment.

Located In:

- Customer Service Inquiry (CSI)

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APPENDIX - FIELDS & DESCRIPTIONS

DOI

Degree of Indent

Identifies the degree of indentation for this listing. AT&T 12-State Values: AT&T Midwest Region, AT&T Southwest Region, AT&T West Region = 1-7.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DPA

Different Premises Address

Used to advise publisher to ignore the normal print-suppression of “ST” (Street).

Located In:

- Provisioning Order Status (POS) Inquiry

DRTI

DID Route Index Number

Identifies the route index number assigned to the DID trunk group.

Located In:

- Customer Service Inquiry (CSI)

DTGN

DID Trunk Group Number

Identifies the DID trunk group number.

Located In:

- Customer Service Inquiry (CSI)

DTK

DID Trunk Quality

Indicates the number quantity of DID trunks.

Located In:

- Customer Service Inquiry (CSI)

DTKID*DID Trunk Identifier*

Identifies the trunk ID of the existing DID service.

Located In:

- Customer Service Inquiry (CSI)

DTLI*DID Telephone Line Identifier*

The lead telephone line identifier of the DID trunk group.

Located In:

- Customer Service Inquiry (CSI)

DUE DATE*Due Date*

Indicates the due date of the service/product installation. Data Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- Estimate Service Due Date

DUE DATE/TIME*Due Date/Time*

Displays the due time of the order due today or the due date of the order if it is not due today.

Located In:

- Provisioning Order Status (POS) Inquiry

E**ECCKT***Circuit ID*

Enter the Circuit ID associated with the users company. This search method can be used for pending service orders in the AT&T Southwest Region and AT&T West Region service centers only (CA, NV, AR, KS, MO, OK or TX). This search method can be used for posted service orders in the AT&T Southwest Region service centers (AR, KS, MO, OK or TX) and AT&T West Region (CA or NV) only. When searching for posted orders by ECCKT, it is recommended that only

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APPENDIX - FIELDS & DESCRIPTIONS

one day at a time be used for the date range. Larger date ranges will take much longer to process and may cause the internet connection to time out. Other search options can be used if this occurs.

If a CLLI Inquiry search is performed by ECCKT (Circuit ID), both the originating and terminating CLLIs will be returned in the LOC A and LOC Z fields. The CLLI Inquiry by ECCKT will check TIRKS.

Located In:

- Common Language Location Indicator (CLLI)/LST Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

ECCKT

Exchange Company Circuit ID

Identifies a provider's circuit identification. Serial Number Format and/or Telephone Number Format can be returned.

Located In:

- Complex Products Inquiry
- CSI by Circuit Number
- Customer Service Inquiry (CSI)
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ELL

Equivalent 26-Gauge Loop Length

Identifies the 26-gauge equivalent loop length for the total distance from the end user location to the wire center. Deployment guidelines are based on the equivalent working length as defined in ANSI T1E1.4. Or, on Archived Actual/Design Results, the length returned could be an electrically measured length, if available.

Located In:

- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry

EMAIL*Initiator Electronic Mail Address*

Identifies the electronic mail address of the initiator. Exactly one @ (at sign) and at least one period (.) need to be present. Neither the @ nor the period may be the first character. The last period must appear in the fourth from last position and must appear at least two positions after the ampersand (&). The @ cannot appear in the second to last nor last positions. Must be a valid email address.

Identifies the email electronic mail address for the email notification. Must be a valid email address.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

EML*Electrically Measured Length*

An indicator that identifies the electrically measured length of the loop from the central office to the end user's location. The field will be populated with "Y" on the response if EML data exists. If no data exists, the field will be blank.

AT&T 12-State Values: Y = measured, Blank = ELL is not measured.

Located In:

- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry

ERROR CODE (AT&T Southeast Region only)*Error Code*

Identifies an error code that could be returned on a response transaction.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

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ERROR TEXT (AT&T Southeast Region only)

Error Text

Identifies an error text associated with an error code that could be returned on a response transaction.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

ERROR TYPE (AT&T Southeast Region only)

Error Type

Identifies an error type based on ELMS version.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

ES (AT&T Southeast Region only)

End Section

Defines the distance from the central office to the first load coil.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ESTIMATED MINUTES

Estimated Minutes

Displays the estimated number of minutes to complete this provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

ESTIMATED START

Estimated Start

Displays the estimated start time for the job. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Provisioning Order Status (POS) Inquiry

ESTJOB LENGTH

Estimated Job Length

Displays the estimated number of minutes to complete this job.

Located In:

- Provisioning Order Status (POS) Inquiry

EXCH

Exchange Code

Displays the Exchange/Central Office Code for the provisioning order. In AT&T West Region service centers, the alpha exchange code returns. If all other service centers, the NPA, NXX will return in this field. An example is “STL”.

Located In:

- CSI by Circuit Number

EXCHCD

Exchange Code

Displays the Exchange/Central Office Code for the provisioning order. In AT&T West Region service centers, the alpha exchange code returns. If all other service centers, the NPA, NXX will return in this field. An example is “STL”.

Located In:

- Address Validation Inquiry
- Provisioning Order Status (POS) Inquiry

EXCO

Exchange Central Office Identifier

Example: BVHL

Located In:

- Address Validation Inquiry

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F

FA

Feature Activity

Identifies the activity type for the feature. Valid values: C = Change feature detail, D = Disconnect, N = Add/Install.

Located In:

- Estimate Service Due Date

F1DL

F1 Disturber Location

Identifies the proximity of the disturber within the feeder facility or facilities. Repeats once for each F1DQ/F1DT. AT&T 12-State Values: A= adjacent binder group, B= same binder group. Repeats once for each F1DQ/F1DT.

Located In:

- Loop Qualification Inquiry

F1DQ

F1 Disturber Quantity

Indicates the quantity of disturber types (i.e., T1) that appear for each disturber location within the feeder facility.

Located In:

- Loop Qualification Inquiry

F1DT

F1 Disturber Type

Identifies the type of disturber present in the feeder facility. Per the FCC's definition of a disturber, the valid value T (Reserved T1) is the only type of disturber. All other valid values (A, B, C, D & E) are types of interferer's. Repeats once for each F1DQ. AT&T 12-State Values: A= HDSL, B= ISDN, C= DS1, D= ADSL, E= HDSL2, F= Unknown Disturber and T=Reserved T1. Repeats once for each F1DQ/F1DL.

Located In:

- Loop Qualification Inquiry

F2DL*F2 Disturber Location*

Identifies the proximity of the disturber within the distribution facility. Repeats once for each F2DQ/F2DT. AT&T 12-State Values: A= adjacent binder group, B= same binder group. Repeats once for each F2DQ/F2DT.

Located In:

- Loop Qualification Inquiry

F2DQ*F2 Disturber Quantity*

Indicates the quantity of disturber types (i.e., T1) that appear for each disturber location in the distribution facility.

Located In:

- Loop Qualification Inquiry

F2DT*F2 Disturber Type*

Identifies the type of disturber present in the distribution facility (ies). Per the FCC's definition of a disturber, the valid value T (Reserved T1) is the only type of disturber. All other valid values (A, B, C, D & E) are types of interferers. Repeats once for each F2DQ. AT&T 12-State Values: A= HDSL, B= ISDN, C= DS1, D= ADSL, E= HDSL2, F= Unknown Disturber and T= Reserved T1. Repeats once for each F2DQ/F2DL.

Located In:

- Loop Qualification Inquiry

FAC DESG*Facility Designation*

Identifies a path between two network codes for a specific type of facility, as defined by Telcordia Technologies' Common Language Code. (Example: 119)

If Commingling or EEL product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Connecting Facility Assignment (CFA) Inquiry
- Impairment Status Inquiry

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FACILITY ENVIRONMENT PROVISIONED

Facility Environment Provisioned

Identifies the type of facility serving the end user location.

Located In:

- Address Validation Inquiry

FAC TYPE

Facility Type

Identifies the type of facility when it is other than a single baseband channel on cable (as defined by Telcordia Technologies' Common Language Code).

(Example: T1)

A drop down list is provided for this input field in the CFA Inquiry. The valid values in AT&T Southwest Region (when SC1 = AR, KS, MO, OK or TX) are: T1 (Example: DS1), T3 (Example: DS3) The valid values in AT&T West Region (when SC1 = CA or NV) are: T1 (Example: DS1), T3 (Example: DS3), OC for Fiber (Example: OC12)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

FAILED TEST

Failed Test

Displays in AT&T West Region only. Indicates failed MLT test with a Central Office Type failure message. All other regions will return MLT test results in the Dispatch/Notes field.

Located In:

- Provisioning Order Status (POS) Inquiry

FAINFO

File After Info

Identifies the information that the indent or caption sub-header will follow within the same level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

FATN

File After Telephone

File After Telephone Number (AT&T Southeast Region)

Identifies a telephone number on the file after indent.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

FEATAV

Feature Availability

Identifies the feature/service being requested.

Located In:

- Feature/Service Availability - Feature Inquiry

FEATDES

Feature Description

Identifies the English description of Universal Service Order Code (USOC)s returned in the Feature field and FIDs (Floating FIDs and Left Handed FIDs) returned in the Feature Detail Field.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - Feature Inquiry
- Order Status Inquiry

FEATURE

Feature Codes

Identifies the type of features associated with the line and feature codes of service orders. Codes for feature identification that includes USOCs only.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date

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APPENDIX - FIELDS & DESCRIPTIONS

FEATURE DETAIL

Feature Detail

Identifies the additional information for the type of feature associated with the line. Feature Detail will be returned on a CSI transaction. FIDs (Floating FIDs and Left Handed FIDs) and FID Data (Feature Detail associated with a Floating FID or Left Handed FID) will be returned in the Feature Detail section. A Floating FID will be preceded by a virgule (/) in the Feature Detail Field. Data associated with the Floating FID will be returned following the virgule and Floating FID in the Feature Detail Field. A Left Handed FID will be returned in the Feature Detail Field. Data associated with the Left Handed FID will be returned following the Left Handed FID in the Feature Detail Field.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

FEATURE NAME (AT&T Southeast Region only)

Product Name

Identifies the full service name of the product feature.

Located In:

- Feature/Service Availability - Feature Inquiry

FEATURES

Features

Displays some of the Universal Service Order Code (USOCs) and/or Field Identifier Codes (FIDs) from the service orders that are for Electronic Switching System (ESS) services and features. For a list of values, see the *Common Features Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

FECCKT

Facility Exchanged Company Circuit ID

Identifies the service provider's facility circuit identification (ID).

Located In:

- Customer Service Inquiry (CSI)

FEATAV*Feature Availability*

Identifies the feature/service being requested.

Located In:

- Feature/Service Availability - Feature Inquiry

FIELD WORK*Field Work Indicator*

Displays if the provisioning order was categorized upon receipt to be handled without a dispatch. Y = Yes or N = No

Located In:

- Provisioning Order Status (POS) Inquiry

FPI (AT&T Southeast Region only)*Freeze PIC Indicator*

Indicates the LSP or LSP end user customer's freeze option for the PIC or LPIC.

Located In:

- Customer Service Inquiry (CSI)

G**GA***Gauge*

Indicates the gauge of the loop. (19, 22, 24 or 26)

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

GROUP*Group*

Displays the supervisor's code.

Located In:

- Provisioning Order Status (POS) Inquiry

H

HDLG*Handling Code*

Displays a unique code that provides additional detail on the status of a work request, if available. AT&T 12-State Values: SNM = Sync No Map (provisioning to OCD (Optical Concentration Device) is good and provisioning to ISP router is not detected); SAM = Sync And Map (provisioning to OCD (Optical Concentration Device) is good and provisioning to ISP router is detected).

Located In:

- Provisioning Order Status (POS) Inquiry

HID*Hunt Group Identifier*

Identifies the existing hunt group. See CLEC Online Website>Select CLEC Handbook>Select Products & Services>Select Resale or UNE>Select Product Name>Select Feature Availability.

Located In:

- Customer Service Inquiry (CSI)

HIER*Loop Search Hierarchy Indicator*

Indicates a number which corresponds to a specific search order when looking for spare facilities via Loop Makeup. Valid values: 1 = POTS 1 capable loops (Standard Default), 2 = Copper (NL,L), UPG, IPG-SDP=A (Non-Loaded Copper, Loaded Copper, Universal Pair Gain, Integrated Pair Gain, Integrated Pair Gain with Side Door Port), 3 = UPG, IPG-SDP=A, Metal (Universal Pair Gain, Integrated Pair Gain with Side Door Part, Metal), 4 = Copper (L, NL, DLC) - (Loaded Copper, Non-loaded Copper, Digital Loop Carrier).

Located In:

- Loop Makeup for Spare Facilities

HNTYP*Hunting Type Code*

Identifies the type of hunting involved. Required when the HNUM field is populated, otherwise prohibited. AT&T 12-State Values: 1= Preferential Multiline; 2= Regular Series Completion; 3= Circular Regular; 5= Multiline; 6=

Circular Multiline; 7= Circular Preferential, 8= Automatic Call Distribution; 9= Distributed Line Hunt; 10= Multiple Position Hunt; 11 = Uniform Call Distribution; 12= Directory Number Hunt. See CLEC Online Website > Select CLEC Handbook > Select any Handbook State > Select Products & Services > Select Resale or UNE > Select Product Name > Select Feature Availability.

HNTYP may be entered on the Centrex/Centrex ISDN Inquiry and may repeat up to 999 times per transaction. For each HNTYP, there will be a HNUM and a HNTYP.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

HNUM

Hunt Number

Identifies the Hunt Group as a unique number and each additional occurrence as a unique number. It's required when HNTYP is 1, 5 or 6, 7, 8, 9, 10 and 11; otherwise prohibited. For each HNUM there will be an HNTYP and a HTNQTY field. This field may repeat up to 999 times per transaction. Verigate will automatically assign this number.

Located In:

- Complex Products Inquiry

HOLIDAY DATE

Holiday Date

Identifies dates specified as AT&T Southeast official company holiday. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- View Installation Calendar

HS

Header Status

Identifies whether the caption or SLU header is new or is a recap of an existing header.

Located In:

- Customer Service Inquiry (CSI)

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HTN

Hunting Telephone Number

Identifies the hunting number for this sequence in the Hunt Group. If a telephone number is used as part of a hunting arrangement, it may be returned as a range in this HT field. NNNN or NNNN-NNNN; N = Numeric

Located In:

- Customer Service Inquiry (CSI)

HTNQTY

Hunting Telephone Numbers Quantity Requested

Identifies the quantity of hunting telephone numbers requested. Required when the HNUM field is populated otherwise prohibited. HTNQTY may be entered on the Centrex / Centrex ISDN Inquiry and may repeat up to 999 times per transaction. For each HTNQTY there will be an HNUM and a HTNQTY field.

Located In:

- Complex Products Inquiry

HTSEQ

Hunting Sequence

Identifies the hunting sequence or range of hunt sequence.

Located In:

- Customer Service Inquiry (CSI)

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IDENTIFICATION SECTION (AT&T Southeast Region only)

Identification Section Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- View CABS CSI
- Customer Service Inquiry (CSI)
- Batch Cut Process Inquiry

IDLC Validation Inquiry

IDLC

IDLC Indicator

Identifies whether the type of facilities the end user is being served is integrated Pair Gain/integrated digital loop carrier (IDLC) or non-integrated. All WTN(s) for a single batch inquiry will be treated as indicated. AT&T Valid Entries: Yes or No.

Located In:

- Batch Cut Process Inquiry
- IDLC Validation Inquiry

INIT

Initiator Identification

Identifies the CLEC's representative who originated this request.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

Inquiry Type

There are three (3) options of a CSI Inquiry.

Located In:

- Customer Service Inquiry (CSI)

ISDNP

ISDN Protocol Type

Identifies the ISDN Protocol Type. This field is required when there is an entry in the QR ISDN field. If the QR ISDN field is blank, this field will also be blank. AT&T 12-State Valid Entries: N = National, C = Custom, NC = No Change

Located In:

- Complex Products Inquiry

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L

LALO

Listed Address Location

Identifies additional location information about the listed address, such as an apartment number, floor, room, suite, etc.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LALOC

Listed Address Locality

Identifies the locality of the community to be listed. (Example: NH)

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LANO

Listed Address Number

Identifies the number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LAPR

Listed Address Number Prefix

Identifies the prefix for the address number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASD

Listed Address Street Directional Prefix

Identifies the street directional of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASF

Listed Address Number Suffix

Identifies the suffix for the address number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASN

Listed Address Street Name

Identifies the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASS

Listed Address Street Directional Suffix

Identifies the street suffix to the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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LAST

Listed Address State/Province

Identifies the state/province of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LATA

Local Area Transport Area

LATA is provided to help define when it is permissible to use an F & T (from and to) activity type on an LSR to move a customer to a different location. If the LATA for the new address is the same as the LATA for the old address, an LSR may be issued. If the LATA for the new address is different than the LATA for the old address, disconnect/new connect LSRs must be issued. (Example: 512)

Located In:

- Address Validation Inquiry

LATH

Listed Address Street Type

Identifies the thoroughfare portion of the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LAZC

Listed Address Zip/Postal Code

Identifies the ZIP Code, ZIP Code + extension or postal code of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LCA (AT&T Southeast Region only)*Location Code Address*

Identifies the concatenated address and/or descriptive representation for the location.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LCL*Load Coil Location*

Identifies the distance from the central office to the load coil. Repeats once for each LCQ.

Located In:

- Loop Qualification Inquiry

LCQ*Load Coil Quantity*

Identifies the quantity of load coils present on the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LCT (AT&T Southeast Region only)*Load Coil Type*

Identifies the type of load coil(s) present on the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LD1*Location Designator 1*

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any

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particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Building 1, BLDG is the LD1 (Location Designator 1), 1 is the LV1 (Location Value 1). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LD2

Location Designator 2

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Floor 3, FLR is the LD2 (Location Designator 2), 3 is the LV2 (Location Value 2). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LD3

Location Designator 3

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in

a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Apartment 13, APT is the LD3 (Location Designator 3), 13 is the LV3 (Location Value 3). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LDSP (AT&T Southeast Region only)

Load Spacing

Identifies the distance between load coils.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LEGNUM

Leg Number

Identifies either the primary or secondary location of the circuit.

Located In:

- Complex Products Inquiry

LEX

Local Exchange

Indicates the provider's local NPA and NXX.

Located In:

- Directory Listing (DL) Inquiry

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LFN

FN Length

Indicates the length in kilofeet of each segment of the loop between the CO and the customer's serving terminal. May repeat up to 9 times (F1 through F9).

Located In:

- Loop Qualification Inquiry

LISTING SECTION (AT&T Southeast Region only)

Listing Section Data Block

Indicates the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

LL (AT&T Southeast Region only)

Loop Length

Identifies the length of the loop from the wire center to the end user location or a segment of that loop.

Located In:

- Loop Qualification Inquiry

LLG

Loop Length by Gauge

Identifies the segment loop length(s) by gauge for the total distance from the end user location to the wire center or a segment of that loop. AT&T 12-State Values: 19 Gauge Loop Length (LLG), 22 Gauge Loop Length (LLG), 24 Gauge Loop Length (LLG), 26 Gauge Loop Length(LLG)

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LMADDR*Loop Medium Address*

Identifies the address of the remote device specified in the LMC field, if available.

Located In:

- Loop Qualification Inquiry

LMC*Loop Medium Type Code*

Identifies the loop composition from the Central Office (CO) to the end user location. This field is returned at loop level. AT&T 12-State Values: A=Copper, B=Pair Gain/DLC or Pair Gain and FTTC/H/B/DLC, D=FTTC/H/B (fiber to the curb/home/business), E=DAML, Blank=No data available or found

Located In:

- Loop Qualification Inquiry

LMCDA*Loop Medium Code Distribution Area*

Identifies the loop composition for the entire Distribution Area (DA). This field will always be returned on the response but may be returned without a value present (blank). AT&T 12-State Values: A=Copper, B=Pair Gain/DCL or Pair Gain and FTTC/H/B/DLC, C=Combination of both copper and Pair Gain/DCL or copper and FTTC/H/B, D=FTTC (fiber to the curb/home/business), Blank=No data available or found

Located In:

- Loop Qualification Inquiry

LMCLLI*Loop Medium CLLI ID*

Identifies the loop medium CLLI ID of a NON ADSL capable remote terminal, if available.

Located In:

- Loop Qualification Inquiry

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LMSTAT (AT&T Southeast Region only)

Loop Makeup Status

Identifies the status of the loop makeup returned.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LNA

Line Activity

Identifies the activity involved at the line level. Valid values: C = Change, D = Disconnection, G = Conversion (Specifically all features requested for conversion service), N = New, P = PIC change, V = Conversion (as specified), W = Conversion (as is), X = Number change.

Located In:

- Estimate Service Due Date

LNFN

Listed Name First

Indicated all except the first word for business listings or all the first name or names and middle name/initials for residential listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LNLN

Listed Name Last

Identifies the first word for business listings or the complete last name for residential listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LNPL*Letter Name Placement*

Identifies the placement of the listing based on the LNLN field.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LOC A*Location A CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal A. (Example: CHCGILCLW08)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

LOC A*Terminating Location A CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal A, which is the lower in alpha/numeric sequence of the two facility location codes. If Commingling or EEL (Enhanced Extended Loops) product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Impairment Status Inquiry
- Transport Impairment Status Inquiry

LOC Z*Location Z CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal Z. (Example: STLMO21DC2)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

LOC Z

Terminating Location Z CLLI

A standardized code that uniquely identifies the circuit location of facility terminal Z, which is the higher in alpha/numeric sequence of the two facility location codes. If Commingling or EEL (Enhanced Extended Loops) product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Impairment Status Inquiry
- Transport Impairment Status Inquiry

Log Activity Narrative

Displays a narrative of up to three lines which describe the event.

Log Evt

Shows a classification of the type of log event.

Logged By

Shows the source of the entry.

Logged Date

Date dispatch note was entered, formatted as MMDDYY (where MM equals months 01-12, DD equals day 01-31 and YY equals year 00-99).

LOOP LENGTH (AT&T Southeast Region only)

Listing Phrase

Identifies the loop length(s) by gauge for the total distance from the end user location to the wire center or a segment of that loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

Loop Service Type*Loop Service Type*

Identifies specific loop types.

Located In:

- Loop Makeup for Spare Facilities

LPHRASE*Listing Phrase*

Identifies pre-defined phrase associated with the listing.

AT&T 12-State Values: 1 = TDD (Telecommunication Device for the deaf) Only; 2= TTY (Teletypewriter) Only; 3= TTY/TDD Only; 4= TDD-TTY Only; 5= Voice and TTY; 6= Voice and TDD; 7= TTY and Voice; 8= TDD and Voice.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LPIC*IntraLATA Pre-Subscription Indicator Code*

Identifies the Pre-Subscription Indicator code (PIC) of the carrier the customer has selected for IntraLATA traffic.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - PIC/LPIC List Inquiry

LQTY*Loop Quantity*

Identifies the quantity of loops involved in the service request.

Located In:

- Estimate Service Due Date

A**APPENDIX - FIELDS & DESCRIPTIONS****LPSTAT (AT&T Southeast Region only)**

Status of Assembled Facility

Identifies the status of assembled facility.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LS CFA

Line Share Facility Assignment

Indicates line share connecting facility type assignment (Miscellaneous Equipment Cable Pair [MECP] or Miscellaneous Equipment Office Equipment [MEOE]). (Example: MECP.IR03333.033.03-043)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

LSCP (AT&T Southeast Region only)

Local Service Provider Change Prohibited

Identifies the end user has requested the option of prohibiting the change of their current service provider or removing the option.

Located In:

- Customer Service Inquiry (CSI)

LSP-AUTH (AT&T Southeast Region only)

Local Service Provider Authorization

Identifies the carrier code of the local service provider that is providing existing service and has authorized the change to a new service provider.

Located In:

- Loop Qualification Inquiry

LSP-AUTHDATE (AT&T Southeast Region only)*Local Service Provider Authorization Date*

Identifies the date that appears on the local service provider's authorization previously provided to new service provider.

Located In:

- Loop Qualification Inquiry

LSP-AUTHNAME (AT&T Southeast Region only)*Local Service Provider Authorization Name*

Identifies the name of the person who signed the authorization letter.

Located In:

- Loop Qualification Inquiry

LST*Local Service Termination*

Identifies the Common Language Location Identifier (CLLI) code of the end office switch from which service is being provided. On REQ TYP A, the user should input the ACTL (Access Customer Terminal) in the LST field. (Example: DLLSTXRIHA2)

Required if the WTN or NPA is not input. This is the CLLI code. Only one CLLI code can be entered per transaction. Batch Cut Process only supports a single office per RESID. Multiple CLLIs cannot be included in a single batch cut request.

Located In:

- Batch Cut Process Inquiry
- Customer Service Inquiry (CSI)
- Connecting Facility Assignment (CFA) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Impairment Status Inquiry
- Loop Qualification Inquiry
- Common Language Location Indicator (CLLI/LST) Inquiry



Note:

For the Due Date transaction, the only valid format is eight characters.

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LTEXT

Listing Text

Identifies the descriptive or informative text that will appear in the directory to assist the end user.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTLI (AT&T Southeast Region only)

Lead Telephone Line Identifier

Identifies the lead telephone line identifier.

Located In:

- Customer Service Inquiry (CSI)

LTN

Listed Telephone Number

Identifies the telephone number requested to be placed in the directory and/or quoted in Directory Assistance (DA).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTS (AT&T Southeast Region only)

Line Terminal Status

Indicator of the field-side or CO side plug-in device equipped or pre-engineered in the pair gain system of the facility supporting the segment of plant.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LTXNUM (AT&T Southeast Region only)

Line of Text Reference Number

Identifies each line of information with a unique number.

Located In:

- Customer Service Inquiry (CSI)

LTXTY

Listing Text Type

Listed Text Type (AT&T Southeast Region)

Identifies the type of the associated text that will appear in the directory to assist the end user. AT&T 12-State Values: AC= Alternate Call; ADR= Address Only Indent; CR= cross-reference; ITX= Indent Text; LOI= Line of Information; OP= Other Pre-Defined Phrase; TNR= TN Text Right; TT= TT Text; URL= Internet Address; WPP= White Page Product Text.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTY

Listing Type

Identifies the type of listing that exists with respect to publication and Directory Assistance (DA) appearance rules. AT&T 12-State Values: 1= appears in Directory Assistance (DA) and Directory; 2= Non-listed appears only in DA; 3= Non-Pub, does not appear in directory; 4= Non-Pub Emergency, does not appear in directory, customer may be contacted in an emergency; 5= Non-Pub Special- does not appear in directory no DA, customer never wants to be contacted; 6= Omit DA-listing only appears in published directory (AT&T Midwest Region only); 7= No appearance (AT&T Southwest Region and AT&T West Region) – primary telephone number has no listing in the directory or DA but additional status number may be listed.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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LU (AT&T Southeast Region only)

Length Unit

Identifies the unit of measurement used to calculate the associated field length.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LV1

Location Value 1

Identifies the value associated with the first location designator of the address. This field is required when LD1 is populated, otherwise prohibited. For a list of Location Value Valid Entries, go to CLEC Online Website > Select CLEC Handbook>Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for "Building 1," *BLDG* is the LD1 (Location Designator 1) and *1* is the LV1 (Location Value 1).

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LV2

Location Value 2

Identifies the value associated with the first location designator of the address. This field is required when LD2 is populated, otherwise prohibited. For a list of Location Value Valid Entries, go to CLEC Online Website > Select CLEC Handbook: Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for "Floor 3," *FLR* is the LD2 (Location Designator 2) and *3* is the LV2 (Location Value 2).

This field will be pre-populated with the data carried over from the previously performed Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LV3

Location Value 3

Identifies the value associated with the first location designator of the address. This field is required when LD3 is populated, otherwise prohibited. For a list of Location Value (LV1, LV2 and LV3 fields) Valid Entries, go to CLEC Online Website: Select CLEC Handbook > Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for "Apartment 13," *APT* is the LD3 (Location Designator 3) and *13* is the LV3 (Location Value 3).

This field will be pre-populated with the data carried over from the previously performed Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LVL

Level of Indent

Identifies the degree of indent of the prior level being recapped or the degree of indent of the caption header/caption sub-header or the degree of indent of the sequence information.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

M

MI

Migration Indicator

Identifies the type of account level activity when lines/numbers are converted from one LSP to another LSP. Valid values: A = Partial Migration converting lines/numbers to a new account. B = Partial Migration converting lines/numbers to an existing account, C = Full Migration converting lines/numbers to a new account, D = Full Migration converting lines/numbers to an existing account.

Located In:

- Estimate Service Due Date

MISCELLANEOUS ACCOUNT NUMBER*Miscellaneous Account Number*

Identifies the miscellaneous account number. Account Number Format = NPANXXLLLL. Account Number with Customer Code Format = NPANXXLLLLCCC. NPA = Area Code, NXX = Exchange, LLLL = 4 Digit Number, CCC = 3 Digit Customer Code. An alpha must be in the 4th position.

Located In:

- CSI by Miscellaneous Account Number

MS

Market Segment

Identifies whether the request is Resale, UNE, or both. This is a drop-down box for Manual Address Validation and for Complex Productions Inquiry. AT&T Valid Values: D = Basic UNE Loop; E = Digital UNE Loops; F = Resale (Pots); G = UNE Port and Port with Loop (POTS); H = Complex Resale; I = Complex UNE Port and Port with Loop.

The user must select either Resale or UNE/SOSC (Unbundled Network Elements) via a radio button. If the service center is either CA or NV, the user should select either Resale or SOSC. In all other service centers, the user should select either Resale or UNE.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Feature/Service Availability - Feature Inquiry

MSDAPCAT*Missed Appointment Category*

Displays the missed appointment category of the provisioning order if available. For a list of categories, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

MSDAPT*Missed Appointment Code*

Displays the missed appointment code of the provisioning order if available. For a list of codes, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

MSDAPTDES*Missed Appointment Description*

Displays the missed appointment description of the provisioning order if available. For a list of descriptions, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

MSG-ID (AT&T Southeast Region only)

Message ID

This field contains the system message code for the condition encountered as a result of inquiry processing.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- Cancellation Facilities Reservation
- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

MSG-TEXT (AT&T Southeast Region only)*Message Text*

This field contains the system message text, corresponding to the MSG-ID, pertaining to the inquiry output.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- Cancellation Facilities Reservation
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

MTN*Main Telephone Number*

Identifies the main telephone number used to link the main listing with any other associated listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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N

NAME

End User Name

Identifies the name of the end user or customer who is billed for the service.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Provisioning Order Status (POS) Inquiry

NAME-DEL (AT&T Southeast Region only)

Name Delivered

Identifies the name of the end user to who the directory is delivered.

Located In:

- Customer Service Inquiry (CSI)

NC

Network Channel Code

Identifies and describes the network channel code for the circuit(s) involved. The first two alpha characters are the channel service code that identifies the channel service. The third alpha/numeric character identifies the type of conditioning required on the channel. If there is no conditioning required, this position is a hyphen. The fourth alpha character indicates optional features, such as bridging. If no options are required, this position is a hyphen.

The NC field is required when the Req Type is A.

**Valid NC Codes for Impairment
Status Inquiry**

HC--	LX--
HCD-	LYT-
HCE-	LY--
HCEC	IA--
HCZ-	HF--
HCF-	LY-5
HC-G	UB--

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

NCI

Network Channel Interface Code

Identifies the electrical characteristics/conditions on the circuit at the ACTL/
Primary Location.

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APPENDIX - FIELDS & DESCRIPTIONS

NCI is required when the REQTYP is A. NCI is optional when a full NC code has been entered.

Valid NCI Codes for Impairment Status Inquiry

04QB9.11	04DS9.1S
04QB6.33	04DS9.1K
01QBF.LLX	04DS9.15B
04DS6.44	02QBF.LL
04DSP.15	02S0F.X

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

NEWINST1-2

New Install 1 or 2 Lines

Interval for new installation with 1 or 2 lines for residence.

Located In:

- View Installation Calendar

NEWINST1-2 BUS

New Install 1 or 2 Business Lines

Interval for new installation with 1 or 2 lines for business.

Located In:

- View Installation Calendar

NEWINST11-15

New Install 11 to 15 Lines

Interval to add 11 to 15 new lines for residence.

Located In:

- View Installation Calendar

NEWINST3

New Install 3 Lines

Interval to add 3 new lines for residence.

Located In:

- View Installation Calendar

NEWINST4

New Install 4 Lines

Interval to add 4 new lines for residence.

Located In:

- View Installation Calendar

NEWINST5

New Install 5 Lines

Interval to add 5 new lines for residence.

Located In:

- View Installation Calendar

NEWINST6-10

New Install 6-10 Lines

Interval to add 6 - 10 new lines for residence.

Located In:

- View Installation Calendar

NICK

Listing Nickname

Indicates the listed person's nickname.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

NOTYP (AT&T Southeast Region only)

Number Type

Identifies the type of number (TER or TN) entered in the HTN field.

Located In:

- Customer Service Inquiry (CSI)

NPA

Number Plan Area

Identifies the Number Plan Area within the local serving office. Example: 314

Located In:

- Address Validation Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

NPA/NXX

NPA/NXX

Identifies a specific NPA/NXX within the local serving office. Format = NPANXX, NPA = area code, NXX = telephone prefix.

Located In:

- Cable ID / Chan Pair Status
- Reserve Miscellaneous Account Number
- View Central Office Address

NPA/NXX/X

Number Plan Area/Number Telephone Prefix/Thousand Block

If a CLLI Inquiry search is performed by NPA/NXX/X, the CLLI for that NPA/NXX/X will be returned in the LST field. The CLLI Inquiry by NPA/NXX/X will check the LNP Shadow database to determine whether the NPA/NXX/X is pooled. This will be used to determine the correct switch for the CLLI Inquiry and insure the validity of the information if the NPA/NXX/X is pooled. Note: NPA/NXX/X selection will provide more accurate data in the CLLI transaction as the selection is down to the thousand block and will take in account Number Pooling.

Required if the WTN or LST is not input. Note: The NPA/NXX inquiry for service availability features will bring this scenario down to the 1000 block and will take in account for Number Pooling.

If a Number Pooling Inquiry search is performed by NPA/NXX, the Pooled Status for that NPA/NXX will be returned in the POOLSTAT field.

Located In:

- Common Language Location Indicator (CLLI)/LST Inquiry
- Feature/Service Availability - Feature Inquiry
- Number Pooling Inquiry

NPATTA

Number Plan Area Terminal Traffic Area

Identifies the parent area code and exchange of a geographic area associated with a local serving office.

Located In:

- Due Date Inquiry

NSTN

Non Standard Telephone Number

Identifies a telephone number that is not in the standard North American Numbering Plan Format (e.g., vanity numbers, enterprise, 911).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

NUMBER EXCLUSIONS (AT&T Southeast Region only)

Number Exclusions

Identifies the Number Exclusions for this request.

Located In:

- TN Confirmation Inquiry

A**APPENDIX - FIELDS & DESCRIPTIONS****NUMBER OF FEATURES***Number of Features*

Identifies the number of features to add to the line.

Located In:

- Estimate Service Due Date

NUMBER REQUESTED*Number of Spares Requested*

Indicates the number of spares to be requested.

Located In:

- Loop Makeup for Spare Facilities

NXX*Number Telephone Prefix*

Identifies a specific telephone number prefix within a local serving office.

Example: 455

Located In:

- Address Validation Inquiry
- Feature/Service Availability - Feature Inquiry

0**OMSD***Omit from Secondary Directory*

Indicates in which secondary directory or directories this listing is not to appear.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

OMTN*Omit Telephone Number*

Indicates whether or not a telephone number is to be omitted from Directory Assistance and published directories.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

ONUTYPE (AT&T Southeast Region only)*Optical Network Unit Type*

The system type of the Optical Network Unit.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

OPENIND*Open Indicator*

Displays an asterisk (*) in the column to indicate that the technician is currently working on this ticket. This indicator will only be present if the technician is using the Universal Technician Remote Access (ULTRA) System or the Technician Access Network (TAN).

Located In:

- Provisioning Order Status (POS) Inquiry

ORDN*Ordinance Number*

Identifies a unique serial number assigned for a service address by a city, county, or state government agency.

Located In:

- Customer Service Inquiry (CSI)

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APPENDIX - FIELDS & DESCRIPTIONS

OSDF

Order Search Date From

The starting date to be searched.

Located In:

- Provisioning Order Status (POS) Inquiry

OSDT

Order Search Date To

The ending date to be searched.

Located In:

- Provisioning Order Status (POS) Inquiry

OWNED WIRING

Owned Wiring Indicator

AT&T 12-State Values: Y = Yes, N = No and if SC1 = TX. Indicates if the end user owns the wiring.

Located In:

- Address Validation Inquiry

P

PDI I

POTS Dispatch In Indicator

Identifies if the NSP (Network Service Provider) will perform additional work within the central office for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PDOI*POTS Dispatch Out Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work outside the central office for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PDPI*POTS Dispatch Premises Indicator*

Identifies whether the NSP (Network Service Provider) will perform additional work at the end user's service location for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PENDING SERVICE ORDER DETAIL*Pending Service Order Detail Data*

Identifies unparsed pending service order detail information.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

PIC*InterLATA Pre-Subscription Indicator Code*

Identifies the Pre-Subscription Indicator code (PIC) of the carrier the customer has selected for InterLATA traffic.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - PIC/LPIC List Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

PIC/LPIC Selection

A PIC List, LPIC List or a PIC/LPIC List selection is required.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

PLA

Place Listing As

Identifies the special filing words that should be used instead of the listed name if the customer wishes to override the normal alphabetizing.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLFAINFO (AT&T Southeast Region only)

Prior Level File After Information

Identifies the information that the new captions sub-header will follow within the captions set at the same degree of indent.

Located In:

- Customer Service Inquiry (CSI)

PLFATN (AT&T Southeast Region only)

Prior Level File After Telephone Number

Identifies a telephone number on the file after indent for the prior level.

Located In:

- Customer Service Inquiry (CSI)

PLINFO

Prior Level Information

Identifies the information at this level of caption sub-header, caption indent or SLU indent characters of the information on the prior level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLNTLEN*Plant Type Length*

Indicates the length of loop by plant type, by gauge, by segment.

Located In:

- Loop Qualification Inquiry

PLNTSEGFN*Plant Type Segment*

Indicates the segment of the loop (F1 through F9).

Located In:

- Loop Qualification Inquiry

PLS*Prior Level Status*

Identifies whether the level is new or is a recap of an existing indent, caption header or caption sub-header supplied to define placement within the caption set. AT&T 12-State Values: E = Existing indent or sub-caption header, N = New caption, sub-header or caption header

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLSO (AT&T Southeast Region only)*Prior Level Status Override*

Identifies that normal sequencing should be overridden for a new caption sub-header.

Located In:

- Customer Service Inquiry (CSI)

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APPENDIX - FIELDS & DESCRIPTIONS

Directory Listing (DL) Inquiry

PLTN

Prior Level Telephone Number

Identifies a telephone number associated with this level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PNAME

Product Name

Identifies the product the impairment status is requested on. The user must select a product from the drop-down list. (DS1 Transport, DS3 Transport or Dark Fiber Transport).

Located In:

- Transport Impairment Status Inquiry

PON

Purchase Order Number

Identifies the Purchase Order Number for the Interexchange carrier that authorized the pending activity on a channel. The PON value should be the same as the PON value the CLEC plans to submit on the LSR. It also identifies the purchase order number assigned to the service order by the CLEC.

When needed, enter the purchase order number associated with the service order for which the user wishes to retrieve information. This search method can be used for pending service orders in AT&T 12-State. The search method can be used for posted service orders in the AT&T Southwest Region and AT&T West Region service centers only (AR,KS,MO,OK,TX,CA OR NV)

For Complex Products, this field is required if PREFNBR is not populated. It is prohibited if PREFNBR is populated.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

PORTED LINE SECTION (AT&T Southeast Region only)

Ported Out Line Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

PR (AT&T Southeast Region only)

Pair Identifier

Identifies a unique pair within a cable.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

PRE-FEATURE DETAIL

Feature Detail

Identifies additional information for the type of feature associated with the line.

Located In:

- Estimate Service Due Date

PREFNBR

Provider Reference Number

The reference number assigned to the initial bulk batch request. This is NOT the RESID (Response Identifier) and cannot be used on the LSR.

- This field is required if PON is not populated. It is prohibited if PON is populated.

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APPENDIX - FIELDS & DESCRIPTIONS

- If a Bulk reservation has not been assigned a RESID, the PREFNBR can be entered to view the pending bulk batch reservation request.
- The PREFNBR assigned to the initial bulk batch request may be submitted if a RESID is not available. Required if a RESID is not submitted.
- This field is returned on all Complex Products Inquiry response screens. It is required on input if PON is not populated and is prohibited if PON is populated.

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry

PREVOWNNM

Previous Owner's Name

The name of the Previous owner at the address being validated.

Located In:

- Address Validation Inquiry

PRILOC

Primary Location

Identifies the primary end of the service being provided.

Located In:

- Complex Products Inquiry

PRIMDIR

Primary Directory

Defines the Primary directory based upon the address where the customer's information will be printed. (Example: Joliet)

Located In:

- Address Validation Inquiry

PRINAM

Primary Name

Identifies the name of the end user at the primary location.

Located In:

- Complex Products Inquiry

PRODUCT (AT&T Southeast Region only)

Product

Identifies the Product ID and Product Name for the service/feature.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

PROD CD

Product Code

Identifies the specific product being requested. This is a drop-down box for the Due Date Transaction. For Complex Products it is a selection choice using radio buttons. Valid Values are as follows:

Code	Description
B	LSO (Line Share One)
C	ABBS/HFPSL
G	Resale (Basic Exchange & Coin)
H	Resale Jacks and/or inside wiring
L	Loop - 8db Non EEL
Complex Products	
A	Centrex/Centrex ISDN
K	Resale Private Line
E	BRI ISDNM
	UNE-P/LWC (Basic Exchange)

Located In:

- Complex Products Inquiry
- Due Date Inquiry

PRODUCT & SERVICES DETAIL

Product & Services Detail Data

Identifies unparsed product and services itemization detail information.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

PSO (AT&T Southeast Region only)*Pending Service Orders*

Identifies pending service orders for this account.

Located In:

- Customer Service Inquiry (CSI)

PUL**PULSE (AT&T Southeast Region)***Pulsing Type**Type of Pulsing (AT&T Southeast Region)*

Identifies the pulsing of the end user or DID working telephone number.

AT&T 12-State Values: DP = Dial Pulse; MF = Multi Frequency; DTMF = Dual-Tone Multi-Frequency (Touch-Tone).

Located In:

- Customer Service Inquiry (CSI)
- Estimate Service Due Date

PV FRI 1*PV Appointment Availability Status Code for FRI1*

Provides premise visit availability for Friday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV MON1*PV Appointment Availability Status Code for MON1*

Provides premise visit availability for Monday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar



APPENDIX - FIELDS & DESCRIPTIONS

PV REINST

Interval for Residential Re-Install with PV

Interval for reinstall with premise visit - Residence.

Located In:

- View Installation Calendar

PV REINST-BUS

Interval for Business Re-Install with PV

Interval for Business Re-install with PV.

Located In:

- View Installation Calendar

PV SAT1

PV Appointment Availability Status Code for SAT1

Provides premise visit availability for Saturday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV SUN1

PV Appointment Availability Status Code for SUN1

Provides premise visit availability for Sunday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV THU1

PV Appointment Availability Status Code for THU1

Provides premise visit availability for Thursday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D =

Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV TUE1

PV Appointment Availability Status Code for TUE1

Provides premise visit availability for Tuesday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV WED1

PV Appointment Availability Status Code for FRI1

Provides premise visit availability for Friday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

Q

QDT

Quick Dial Tone

This field is a conditional response when the SC1 is CA. (Example: Y)

Located In:

- Address Validation Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

QDT NUM

Quick Dial Tone Number

This field is a conditional response when the SC1 is CA. Example: 9254441111

Located In:

- Address Validation Inquiry

QR

Quantity Requested

Identifies the quantity of telephone numbers requested in a single batch inquiry. This field is required for a new inquiry or an outside move and optional when there is a change to existing service.

This field may be used to identify the number of facilities (lines) required at a location. The maximum number of facilities that can be requested is 99.

After the user selects the Type of Service (TOS) field, the user must input the quantity of telephone numbers they would like to view in the inquiry. Quantity will have the default of one (1); the user will need to change that number if they want to view more numbers. The maximum is ten (10). If the user receives fewer telephone numbers than requested on the inquiry, this indicates a shortage of available telephone numbers. The user should contact the ISCC. If the requested TN field has a 10 diget number, the quantity field must show a one (1).

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry
- Due Date Inquiry
- Loop Qualification Inquiry
- Reserve Miscellaneous Account Number
- Scheduling Inquiry/Availability - Dispatch Inquiry
- Telephone Number Inquiry/Reservation Inquiry

QR ISDN*Quantity Requested ISDN*

Identifies the quantity of telephone numbers or loops requested in this inquiry for Centrex ISDN

Located In:

- Complex Products Inquiry

QUICK SERVICE*Quick Service*

Interval for quick service

Located In:

- View Installation Calendar

QUICK SERV IND (AT&T Southeast Region only)*Quick Service Indicator*

Service Address Telephone Number Quick Service Indicator.

Located In:

- Address Validation Inquiry
- View Installation Calendar

QSTN (AT&T Southeast Region only)*Quick Service Telephone Number*

Identifies requested number as a quick service telephone number.

Located In:

- Address Validation Inquiry

R**RATE BAND ZONE***Rate Band Zone*

Provides the abbreviated data that matches the data in the Local Exchange Tariff. This is a conditional response field for the AT&T Midwest Region when an exact address match is found and the information is available in the database, primarily

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APPENDIX - FIELDS & DESCRIPTIONS

in large metropolitan areas. This field provides tariff information (e.g., the tariff schedule and the tariff additive).

Located In:

- Address Validation Inquiry

RATE-ZONE MILEAGE APPLIES (AT&T Southeast Region only)

Rate Zone Mileage Applies

Identifies the mileage zone code applicable to the specified address.

Located In:

- Address Validation Inquiry

REASON (AT&T Southeast Region only)

Reason

Identifies the reason associated with a standard manual clarification code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

RECCKT

Related Circuit ID

Identifies the Circuit ID for OCD Port or UNE Port.

(Example: 1 4 . S X F U . 1 2 3 4 5 6 . . S W)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

REIND

Range Extender Indicator

A "Y" returned on the response indicates the presence of a range extender on the loop.

Located In:

- Loop Qualification Inquiry

REINST3

Re-Install 3 or more Lines

Interval for re-install of 3 or more lines for residence.

Located In:

- View Installation Calendar

RELATED ACCOUNT SECTION (AT&T Southeast Region only)

Related Account Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Connecting Facility Assignment (CFA) Inquiry (AT&T Southeast Region only)

RELAY RACK

Relay Rack

Identifies the customer's bay/cabinet in a collocation arrangement and may also include the floor and aisle where the specific piece of equipment is located. (Example: 03012.16)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

RELEASED

Released Date

Displays the date the job was assigned to the technician and added to the work schedule.

Located In:

- Provisioning Order Status (POS) Inquiry

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REQNUM

Requested Telephone Number

A 10-Digit telephone number is required. The telephone number that the TN Confirmation Request used on the search.

Located In:

- Due Date Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry

REQNUM IN

Requested Number

Identifies the telephone number(s) returned.

Located In:

- Reserve Miscellaneous Account Numbers

REQTYP

Requisition Type and Status

Identifies the type of service being requested and the status of the request.

AT&T Valid Values: A = Loop; F = Unbundled Local Switching (PORT); M = Port with Loop (PORT); U = DII/PBX Port; V = Centrex/Plexar Port; W = DID/PBX Port with Loop; X = Centrex/Plexar Port with Loop; B = Loop with NP.

Located In:

- Impairment Status Inquiry

RES IW

Residential Inside Wire

Interval for residential unregulated, inside wire, other.

Located In:

- View Installation Calendar

RESEXP*Reserved Expiration Date*

The Reserved Expiration Date is the last day that the reserved telephone number can be used on an order. After that date, the number is moved back into the pool of available numbers for selection.

Located In:

- TN Confirmation Inquiry

RESID*Response Identifier*

The Response Identifier identifies the response number assigned by the provider to related associated transactions: Telephone Numbers, Due Dates and cutover times, at the time of the reservation of that particular product, cutover date/time or due date/time.

The Response Identifier associated with the reservation but be submitted for the Batch Option of Enhanced Daily or Defined Batch. Required if a PREFNBR is not submitted.

The Reservation Identifier that was assigned to the Reserved Telephone Number must be in this field. If the user does not have the Reservation Identifier, the user should perform a Telephone Number-Confirmation Inquiry to retrieve the Reservation Identifier.

If a reservation already exists, the RESID associated with the reservation must be entered. This field can be used for batch cut options.

Located In:

- Batch Cut Process Inquiry
- Cancellation Facilities Reservation
- Cancel Reservation - Telephone Number Inquiry
- Due Date Inquiry
- Loop Makeup for Spare Facilities

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RIN (AT&T Southeast Region only)

Route Index Number

Identifies the route index number assigned to the DID Trunk Group.

Located In:

- Customer Service Inquiry (CSI)

RLOE (AT&T Southeast Region only)

Remote Location Originating Equipment

Indicates a code used to identify a particular type of remote switching device, DSLAM terminal or splitter.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

RMKS

Remarks

Remarks Section (AT&T Southeast Region)

This field can be used by the CLEC to submit any remarks pertaining to the bulk batch reservation request.

Located In:

- Batch Cut Process Inquiry
- Loop Qualification Inquiry

RMKS INIT

Initiator Remarks

This field is used to enter any remarks from the initiator of the request. It also identifies remarks associated with the Pre-Order transaction. This field is required when the SUP field is populated, otherwise optional.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

RMKS LSP*Local Service Provider Remarks*

This field is used to enter any remarks from the provider associated with the Pre-Order transaction to provide any additional information that is necessary to the initiator of the request.

Located In:

- Complex Products Inquiry

ROUTE*Route*

Identifies the postal route code designated by the Post Office. ROUTE and BOX may be used to validate a service address. The resulting validated address should be used as the service address on the LSR.

This is a required field with BOX, if the AFT and SANO fields are not populated. ROUTE and BOX fields may be used to validate a service address; however, the resulting validated address should be used as the service address on the LSR.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

RPETRLNG*Repeater Location Length*

Identifies the repeater length in kilofeet of each repeater occurrence from the central office.

Located In:

- Loop Qualification Inquiry

RPETRQTY*Repeater*

Identifies the quantity of repeaters present on the loop.

Located In:

- Loop Qualification Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

RPETRTYP

Repeater Type

Indicates the type of repeater present on the loop, if available.

Located In:

- Loop Qualification Inquiry

RSCPIND

RSCP Indicator

Reseller/Local Provider Change Prohibited Indicator.

AT&T 12-State Values: Y or N

Located In:

- Customer Service Inquiry (CSI)

RSST

Resistance Zone

Identifies the resistance zone of the loop specified in OHMS (hundreds).

Located In:

- Loop Qualification Inquiry

RSUIND

Remote Switch Unit Indicator

Identifies that the loop originates from a remote switch unit. A “Y” returned on the response indicates the loop originates at a RSU.

Located In:

- Loop Qualification Inquiry

RSUTYP

Remote Switch Type

Indicates the type of Remote Switching Unit (RSU). When the RSUTYP=RSS and the CLLI associated with the RSU is available, an 11-character CLLI will be returned in this field. (Example: SPRNTXU0184)

Located In:

- Loop Qualification Inquiry

RTAA*Remote Terminal ADSL Available*

Indicates the Remote Terminal (RT) serving the entire Distribution Area (DA) and all the serving area interfaces (SAI's) it serves has ADSL available. A "Y" returned on the response indicates the entire DA is Pronto ready. If a future date is displayed in the RTAAD field, this field will be blank.

Located In:

- Loop Qualification Inquiry

RTAAD*Remote Terminal ADSL Available Date*

Indicates the date the remote terminal will have ADSL available. This field could display a past, current or future date. Future dates either indicate a Pronto exhaust condition, future relief date, or an actual Pronto RT ready date. Presence of "Y" in the RTAA field, along with a less than/equal to today's date, indicates a Pronto-ready RT. A future date in this field will return a BLANK in the RTAA field.

Located In:

- Loop Qualification Inquiry

RTAAL*Remote Terminal ADSL Available Location*

Indicates the location (LST/CLLI) of the Pronto ready Remote Terminal that will have ADSL available.

Located In:

- Loop Qualification Inquiry

RTCC (AT&T Southeast Region only)*Remote Terminal CLLI Code*

Identifies the common language location identifier of the remote location.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

A**APPENDIX - FIELDS & DESCRIPTIONS****RTCO IND***Remote Terminal/Central Office Indicator*

Identifies whether the DSL loop is provisioned out of a Remote Terminal or the Central Office. Valid Entries: R = Remote Terminal, C = Central Office, Blank

Located In:

- Due Date Inquiry

RTF (AT&T Southeast Region only)*Receive/Transmit Indicator*

Identifies if a pair is used to support the receive or transmit side of a 4-wire service.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

RTIND*Remote Terminal Indicator*

Indicates the loop originates at a remote terminal.

AT&T 12-State Values: A = ADSL capable RT, B = NON ADSL capable RT

Located In:

- Loop Qualification Inquiry

RTY*Record Type*

Identifies the type of listing with respect to pricing and tariffs.

AT&T 12-State Values: 1st Character – F=Foreign, L= Local, S= Secondary; 2nd & 3rd Characters – AL=Additional Listing, AM= Additional Main, AR = Additional Rotary, AS= Answer Service (not used in AT&T West Region), AU= Alternate User (not used in AT&T Midwest Region), CM= Client Main (not used in AT&T West Region), CR= Cross Reference, EN= Enterprise, ML = Main Listing, WS = WATS (not used in the AT&T West Region and AT&T Southwest Region).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

RZ (AT&T Southeast Region only)*Resistance Zone*

Indicator of the subscriber loop resistance limits of a particular geographic area.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

S**S&E Section (AT&T Southeast Region only)***Service & Equipment Section Data*

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

SANO*Service Address Number*

Identifies the number of the service address. (Example: 915)

If the AFT field has an input of “C”, the Assigned House Number (AHN) must be input in the SANO field. If the AFT field is populated with a “C” for provider assigned house number, the assigned house number (AHN) will be populated in the SANO field.

- This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.
- This field is required for the Number Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

SANOR

Street Number Range

Example: 100-1000

Located In:

- Address Validation Inquiry

SAPR

Prefix

This is an optional field for input that applies only to addresses in AT&T Midwest Region. This field is conditional for Numbered and prohibited for Unnumbered, Unnamed and Descriptive. Examples would be 32B-915, where 32B is the Prefix.

Located In:

- Address Validation Inquiry

SAPR

Service Address Number Prefix

Identifies the prefix for the address number of the service address. This field applies only to addresses in AT&T Midwest Region. This field may be required based on the format of the address.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASD

Service Address Street Directional Prefix

Identifies the street directional prefix for the service address. This field may be required based on the format of the address. When the direction is spelled out as part of the street name (e.g. North Market), "North" will be part of the SASN, not part of the SASD field.

If the street prefix in the AT&T database is longer than the 2 alpha character limitation, the prefix will be returned in the SASN field.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction. AT&T 12-State Values: N, S, E, W, NE, NW, SE, SW.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASF

Service Address Number Suffix

Identifies the suffix for the address number of the service address. This field is optional, but may be required based on the format of the address.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASN

Service Address Street Name

Identifies the street name of the service address. The street name for unnamed addresses will be populated with the community name preceded by an @ symbol, a space, a comma and another space. The street name for unnumbered address will be preceded by an @ symbol and a space. If no street name exists SASN may contain community name, general delivery or other descriptions for the service location. (Example: Main)

This field is required for the Un-numbered Address Validation Inquiry. The SASN must be populated with the community name, such as “St. Clair”.

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APPENDIX - FIELDS & DESCRIPTIONS

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASS

Service Address Street Directional Suffix

Identifies the street directional suffix for the street service address. If the street suffix in the AT&T database is longer than the 2/AN character limitation, the suffix will be returned as part of the SASN field. This is an optional field, but may be required based on the format of the address. A drop-down list of possible values includes AT&T 12-State values of N, S, E, W, NE, NW, SE, SW.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SATH

Service Address Street Type

Identifies the thoroughfare portion of the street name of the service address. This is an optional field, but may be required based on the address format. Details are located on the CLEC Online Website: Select CLEC Handbook > Select any

Handbook State > Select User Guides & Tech Pubs > Select Address Information
> Select Thoroughfare Entries. (Examples: AV or ALY)

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SC1

Service Center 1

Identifies/displays the state location of the end user. If the Service Center (SC1) is blank, select a Service Center (SC1) from the drop-down list. State abbreviations are listed for the user. The state in which the end user resides is the proper entry for all SC1 fields. A selection must be made from the drop-down list.

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

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- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry

SECNCI

Secondary Network Channel Interface Code

Identifies the electrical conditions at the Secondary Access Carrier Customer Terminal Location (SACTL) or end user location.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SECTION

Service Order Section

This column will display the section of the service order where the Universal Service Order Code or Field Identifier were located in. For a list of valid sections, see *Order Status Service Order Detail* in *CHAPTER 19 - ORDER STATUS INQUIRY*.

Located In:

- Order Status Inquiry

SERVICE CENTER

A state code for the inquiry must be selected from the drop-down list.

Located In:

- Customer Service Inquiry (CSI)

SERVICE-INSTRUCTIONS (AT&T Southeast Region only)*Service Instructions*

This field contains a textual description of special instruction necessary to provide service for the specified address (e.g., special installation, ordering instructions, or E911 information message, etc.).

Located In:

- Address Validation Inquiry

SEVERITY DEFINITION (AT&T Southeast Region only)*Severity Definition*

Identifies the definition of the severity type associated with the error code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SEVERITY TYPE (AT&T Southeast Region only)*Severity Type*

Identifies the type of severity associated with the error code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SGNL*Signaling*

Identifies the type of signaling requested. AT&T 12-State Values: DST = Delay Dial Start; IST = Immediate Start; WST = Wink Start.

Located In:

- Customer Service Inquiry (CSI)

SHTN (AT&T Southeast Region only)*SLU Header Telephone Number*

Identifies a telephone number associated with a SLU header.

Located In:

- Customer Service Inquiry (CSI)

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APPENDIX - FIELDS & DESCRIPTIONS

SIC

Standard Industrial Classification

Identifies the primary function of an end user's business.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Yellow Page Heading (YPH) Inquiry

SNUM (AT&T Southeast Region only)

Segment Number

Indicates the number of the loop segment within the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry (AT&T Southeast Region only)

SO

Sequence Override

Identifies that normal sequencing should be overridden for this listing. AT&T 12-State Values: A = File After, F = File First, L = File Last

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

SOCD

Service Order Completed Date

Displays the completion date of the service order, if the work authorized by the service order is completed.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SODD*Service Order Due Date*

Displays the due date on which the service is to be provided to the customer on a pending order. The Service Order Due Date will return on the Order Status Service order List for pending orders only.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOISSDT*Service Order Issued Date*

Displays the date the order was issued through the service order process, if the issue date is available on the service order. This is the date a service order is issued if that date differs from the applied date.

Located In:

- Order Status Inquiry

SON*Service Order Number*

Displays the service order number assigned to the service order. The same service order numbers may be used in different service centers. When entering, enter the specific order number assigned to the service order for which the user wishes to retrieve information. There are several basic service order activities which are identified by the following service order types:

- A – After Disconnect (to remove dead listing from directory)
- C – Change or Suspend/Restore Order
- D – Disconnect Order
- F – From Change of Address Order
- N – New Connect Order
- P – Prewire Order
- R – Record Order
- T – To Change of Address Order

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■ X – Cutover Order

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOPDT

Service Order Posted Date

Displays the posted date of the service order if the order has posted to billing.

Located In:

- Order Status Inquiry

SOROUTE

SO Route

Displays the provisioning order route code or allocation area.

Located In:

- Provisioning Order Status (POS) Inquiry

SOSDD

Service Order Sub Due Date

Displays the subsequent due date established for the service order, a sub date is available on the service order. This is a subsequent date when the order is not completed on the original due date.



Note:

Where there is a subsequent due date but not a specific date (or an open date), an X or 00000000 may be returned.

Located In:

- Order Status Inquiry

SOSFX*Suffix*

Displays the suffix code if it appears on the service order. Missed appointment codes may be included. See *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY* for details.

**Note:**

In AT&T Midwest Region, the SOSFX field may return “CAN” to indicate an order has been cancelled.

Located In:

- Order Status Inquiry

SOSTATCAT*Service Order Status Category*

Displays the status category of the service order. This field will return blank if the search criteria was Company Code 2 in the service center of California (CA) or Nevada (NV). For a list of categories, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOSTATCD*Service Order Status Code*

Displays the current operational status code of the job. This field will be returned unless no status code is associated with the service order in the backend system. This field will return blank if the search criteria was Company Code 2 in the service center of California (CA) or Nevada (NV). For a list of codes, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

SOSTATDES

Service Order Status Description

Displays the current status description of the service order. For a list of status descriptions, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOTYP

Service Order Type

Displays the service order type. Default for service order type is pending. If the user searched in AT&T Southwest Region or AT&T West Region service centers of CA, NV, AR, KS, MO, OK or TX, either pending or posted may display.

Located In:

- Order Status Inquiry

SPEC

Service and Product Enhancement Code

This field is populated with the NPA NXX when requesting impairment status on EEL or Commingling products. This field is required for these products and must be populated with the NPA NXX returned when the user performs a pre-ordering address validation transaction.

Located In:

- Impairment Status Inquiry

SPECIAL NUMBER PATTERN (AT&T Southeast Region only)

Special Number Pattern

Identifies the special number pattern.

Located In:

- TN Confirmation Inquiry

SPLICE (AT&T Southeast Region only)*Splice Number*

Identifies the splice number.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

SSC (AT&T Southeast Region only)*Single Subscriber Carrier Indicator*

Identifies that two circuits are associated with the physical loop and the applicable connecting device.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

SSIG*Start Signaling*

Identifies the type of start signaling requested. AT&T 12-State Values: LS = Loop Start and GS = Ground Start.

Located In:

- Customer Service Inquiry (CSI)

STATE*State*

Identifies the abbreviation for the state or province. Entry is based on US Postal Codes. The state field must match the SC1 field. (Example: MO)

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry
- View Central Office Address

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APPENDIX - FIELDS & DESCRIPTIONS

STATUS

Status

Identifies the status of the request.

Located In:

- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- Batch Cut Process Inquiry
- Connecting Facility Assignment (CFA) Inquiry

STR

Street Address Directory

Identifies whether this listing is to be omitted from the street address (reverse) directory.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

STYC

Style Code

Identifies whether the listing is a straight line, Straight Line Under (LSU) header, caption header, etc. AT&T 12-State Values: CI = Caption Indent; SI = SLU Indent; SL = Straight Line; SH = SLU Header; CH = Caption Header (AT&T West Region).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

Supv Grp

Supervisory Group

Shows the supervisory group code for the technicians group.

SVC CD*Service Code*

Identifies the Common Language Circuit Identification (CLCI) Service Code.

Located In:

- Complex Products Inquiry

SWITCH STREET ADDRESS*Switch Street Address*

Identifies the street address of the central office.

Located In:

- View Central Office Address

SWITCH TYPE*Switch Type*

Identifies the type of switch in which the service is found.

Located In:

- Feature/Service Availability - Feature Inquiry
- View Central Office Address

T**TAR***Tax Area Rate*

The TAR code field provides the correct applicable taxing information, based on an AT&T 12-State standard. These are the taxes that are applicable to AT&T 12-State. These are the tax obligations of AT&T 12-State operating Telco, and not tax obligations of the CLEC. Although the Tax Area Rate (TAR) code is not used for ordering, it may provide useful information since it indicates the identity of the municipality where service is located. The TAR code is a driver to the AT&T 12-State retail billing system to know what taxes to charge AT&T 12-State customers. It is used for the proper application of appropriate sales and/or gross receipt taxes. (Example: STL)

Located In:

- Address Validation Inquiry

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TEA (AT&T Southeast Region only)

Terminal Identifier

Identifies the terminal.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

Tech EC

Shows the Installation Technician's employee code.

TECHNICIAN

Technician

Displays the unique code assigned to each installation technician.

Located In:

- Provisioning Order Status (POS) Inquiry

TELEPHONE NUMBER (AT&T Southeast Region only)

Telephone Number

Identifies the account telephone number.

Located In:

- Cancellation Facilities Reservation
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- View Installation Calendar

TELNO

Initiator Telephone Number

Identifies the telephone number of the initiator of this request.

Located In:

- Cancellation Facilities Reservation
- Complex Products Inquiry

TERS*Terminal Numbers*

Identifies the number for a non-lead line in a multi-line hunt group or consecutive range of terminal numbers. Refer to the HT field for terminal numbers returned as a range for hunting arrangements. This field will be accompanied by an entry in the WTN field.

Located In:

- Customer Service Inquiry (CSI)

TEXTMSG*Text Message*

Identifies a detailed description of CHANPR status.

Located In:

- Cable ID / CHAN Pair Status

TGN (AT&T Southeast Region only)*Trunk Group Number*

Indicates the trunk group number that has been assigned by the provider.

Located In:

- Customer Service Inquiry (CSI)

TICKET#*Ticket Number*

Displays the dispatch ticket number.

Located In:

- Provisioning Order Status (POS) Inquiry

TIME

Time the dispatch note was entered. Formatted as HHMM or HHMM (where HH equals hours 01-12, MM equals minutes 00-59). A = a.m. P = p.m.



APPENDIX - FIELDS & DESCRIPTIONS

TITLE (AT&T Southeast Region only)

Title

Identifies the specific product description within a product category.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

TITLE1

Title of Address 1

Indicates a phrase used to address a listed person (e.g. Mr., Dr., Rev., Ms.) AT&T 12-State Values provided by region. See the following documentation AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region - TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE1D

Title of Address 1 for Dual Name

Indicates a phrase used to address the second name of a dual name listing (e.g., Mr., Dr., Rev., Ms.).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE2

Title of Address 2

Indicates additional phrases used to further identify the individual (e.g., degrees, military rank). AT&T 12-State Values provided by region. See the following documentation: AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region - TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE2D

Title of Address 2 for Dual Name

Indicates a phrase used to further identify the second name of a dual name listing (e.g., degrees, military rank).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TKID (AT&T Southeast Region only)

Trunk Identifier

Identifies the trunk ID of the existing service.

Located In:

- Customer Service Inquiry (CSI)

TKQ (AT&T Southeast Region only)

Trunk Quantity

Identifies the quantity of trunks.

Located In:

- Customer Service Inquiry (CSI)

TL

Title of Lineage

Indicates a phrase used to designate lineage of a listed person (e.g. JR., SR., III). AT&T 12-State Values provided by region. See the following documentation AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region -TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

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TLD

Title of Lineage for Dual Name

Indicates a phrase used to designate the lineage for the second name of a dual listing (e.g., JR, SR, III).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TLI

Telephone Line Identifier

Identifies the pilot number of a multi-line hunt group.

Located In:

- Customer Service Inquiry (CSI)

TLM (AT&T Southeast Region only)

Telemetry Indicator

Special pair conditions indicator.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

TN (AT&T Southeast Region only)

Telephone Number

Identifies the account number or account telephone number.

Located In:

- Customer Service Inquiry (CSI)
- View Multiple CSIs

TN OPTION

TN Option

Identifies the type of telephone number(s) being requested.

Located In:

- Telephone Number Specified

TNRES*Telephone Number Response*

Identifies the telephone number in response to the customer's request.

Located In:

- TN Confirmation Inquiry
- Telephone Number Inquiry/Reservation Inquiry

TN Type

There are two (2) options of TN type.

TOA*Type of Account*

Identifies the type of account for this listing. AT&T 12-State Values: B = Business; R = Residence; BP = Business Class, person name; RP = Residence Class, business name; SC = Schools; PO = Port; F = Federal Government; MI = Military; S = State Government; C = County Government; L = Local Government; SD = Special District.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TOS*Type of Service*

Identifies the type of service associated with the inquiry. (The type of service identifies the end user's account as business, residential or government.) AT&T 12-State will return the first character of the TOS for POTS accounts and will do so whenever reasonably possible on other more complex accounts (government). The 2nd, 3rd and 4th characters of the TOS will be returned as hyphens (-). AT&T 12-State Values: 1--- = Business, 2--- = Residence, 3--- = Government, 4--- = Coin and 5--- = Home Office.



Note:

The codes used here have been redefined to meet the requirements for the pre-ordering scenarios. As such, these codes should not be used for ordering.

Based upon the inquiry, the user must select one of the valid Types of Service: Business Extended (AT&T Southwest Region only when SC1=AR, KS, MO OK,

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APPENDIX - FIELDS & DESCRIPTIONS

TX), Business Flat, Residence Extended (AT&T Southwest Region only when SC1 = AR, KS, MO, OK, TX), Residence Flat, Coin or Coinless.

Based upon the inquiry this field is for residence addresses only, therefore the TOS field will be populated with Residence. Type of service will be defaulted to "Residence". A statement will be displayed on this screen at all times for Business: "Dispatch is required on all business requests, except conversions."

Valid Entries	
1st Character	1 = Business 2 = Residence 3 = Government (Federal) 4 = Coin 5 = Home Office
2nd Character	- = Not Applicable (hyphen)
3rd Character (class)	- = Not Applicable (hyphen)
4th Character (characterization)	F = F/X R = RCF (Remote Call Forwarding) - = Not Applicable (hyphen)

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Scheduling Inquiry/Availability - Dispatch Inquiry
- Telephone Number Inquiry/Reservation Inquiry

TOS SPEC (AT&T Southeast Region only)

Type of Service and Service and Enhancement Code

Displays the estimated time required to travel to the job site. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

TRAFFIC SECTION (AT&T Southeast Region only)

Traffic Section Data

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

TRAVEL TIME

Travel Time

Displays the estimated time required to travel to the job site. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Provisioning Order Status (POS) Inquiry

TRMED (AT&T Southeast Region only)

Transmission Media Type

Identifies the specific medium or system type supporting the loop segment.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

TTA (AT&T Southeast Region only)

Terminal Traffic Area

Identifies the terminal traffic area within a local serving office.

Located In:

- Address Validation Inquiry
- Estimate Service Due Date
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

A**APPENDIX - FIELDS & DESCRIPTIONS****TXNUM***Transaction Number*

Identifies the customer provided tracking number to link the inquiry with the response.

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cable ID / Chan Pair Status
- Cancel Reservation - Telephone Number Inquiry
- Cancellation Facilities Reservation
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Makeup for Spare Facilities
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry

- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

TXTYP (AT&T Southeast Region only)*Transaction Type*

Identifies the type of inquiry.

Located In:

- Customer Service Inquiry (CSI)

TYCA (AT&T Southeast Region only)*Type of Cable*

Identifies the type of cable associated with the loop or loop segment.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

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TYPE

Lookup Type

This column will display either Universal Service Order Code or Field Identifier, depending on which type was entered. For the AT&T Southeast Region, this identifies the type of circuit number.

Located In:

- Order Status Inquiry
- CSI by Circuit Number

Type of Transaction Selection

A type of transaction is required. The user must click on one of these radio buttons: New = New Inquiry, Change = Change to existing service or Outside Move = Outside move.

Located In:

- Complex Products Inquiry

TYPID

Typist ID

Displays who originated the order or typist and typing group where the order was originated. This can also identify who distributed the order or typist and typing group where the order was distributed. Examples are provided in *Typist ID Examples*, located in *CHAPTER 19 - ORDER STATUS INQUIRY*.

Located In:

- Order Status Inquiry

U

UNIT

Unit

Identifies the number assigned to a panel, shelf or case within the customer's bay/cabinet indicated in the RELAY RACK field. (Example: 05-02)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

USOC/FID

USOC/FID

This column will display the Universal Service Order Code or Field Identifier value (i.e., RTE or CFN).

Located In:

- Order Status Inquiry

V

VCI

Virtual Channel Identifier

Identifies the Virtual Channel Identifier for the Optical Concentration Device (OCD) Port. (Example: 3 6 A . 3 2 Z . 1 2 3 A . 3 5 6 Z 1 2 2 A . 1 2 3 4 Z)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

VPI

Virtual Path Identifier

Identifies the Virtual Path Identifier for the Optical Concentration Device (OCD) Port. (Examples: 3 6 A . 3 2 Z 1 2 3 A . 3 5 6 Z 1 2 2 A . 1 2 3 4 Z)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

VTA

Variable Term Agreement

Identifies the duration, identifying USOC, contract date or contract identification number of any variable term agreement that may be offered by a provider.

Example: Enter a contract term of 120 months, Contract ID of VT1, contract sign date of 06/27/00, 105 lines in contract and no contract number (120/VT1/062700/105/).

Valid Entries	
Segment 1 (Number of Months)	2-3 Numeric D = Delete M = Month to Month
Segment 2 (Contract Plan ID)	1-3 Alpha/Numeric

A

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Valid Entries	
Segment 3 (Initiation of Termination Date)	MMDDYY: M = Month D = Day Y = Year
Segment 4 (Quantity associated with the contract)	1-3 Numeric
Segment 5 (Contract Number)	1-6 Alpha/Numeric

Located In:

- Complex Products Inquiry

W

WATS-SERV-OFF (AT&T Southeast Region only)

WATS Serving Office

Identifies if the switch is a WATS switch.

Located In:

- Feature/Service Availability - Feature Inquiry

WIRE CTR LEAD

Wire Center Lead

Identifies the specific AT&T Southeast wire center.

Located In:

- Cable ID / Chan Pair Status

WPP

White Page Products

Identifies information about the White Page Products, Signature Listings, Personality Logo and Line of Distinction. AT&T 12-State Values: LGO01-LGO46, LGOA1-LGOZ9 = Logo; FS = Family Space; SB = Signature Bold; SS =

Signature Script; ZL1-ZL8 = Line of Distinction. Multiple values may be returned separated by a comma (,).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

WSOPI

Working Service on Premises Indicator

Working Service on Premise Identifier indicates whether or not service is working at the end user's location.

Located In:

- Address Validation Inquiry

WTN

Working Telephone Number

Identifies the 10-digit working telephone number at the end user's location.

- Required if the AAI is not populated, otherwise optional.
- If a Number Pooling Inquiry search is performed by WTN, the Pooled Status for the WTN will be returned in the POOLSTAT field.
- The user will need to input the WTN at the residence address of any number selected from the TN Inquiry/Reservation.
- Required if the LST or NPA/NXX/X is not input. The WTN must be served by an AT&T-owned switch.
- If a CLLI Inquiry search is performed by WTN, the CLLI for the WTN will be returned in the LST field. The CLLI Inquiry by WTN will check the LNP Shadow Database to determine whether the WTN is ported or pooled. This will be used to determine the correct switch for the CLLI Inquiry and insure the validity of the information if the WTN is ported or pooled.
- A 10-digit working telephone number is required for all data transactions if the SC1 = AR (Arkansas), KS (Kansas), MO (Missouri), OK (Oklahoma), and TX (Texas).
- Identifies the working telephone number associated with the MECP or MEOE. (Example: 314-221-3332)

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APPENDIX - FIELDS & DESCRIPTIONS

Located In:

- Address Validation Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Customer Service Inquiry (CSI)
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Makeup for Spare Facilities
- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry
- Number Pooling Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Scheduling Inquiry/Availability - Dispatch Inquiry

WTN/ATN

Working Telephone Number/Account Telephone Number

Displays a working telephone number/account telephone number, consisting of 10 digits. (Example: NNNNNNNNNN or NNNXNNNNNN. N = Numeric, X = Alpha) If a WTN was entered, only orders associated with that WTN would be returned on the Service Order List. If a WTN (which is the ATN) was entered, only orders associated with the WTN (which is the ATN) would be returned on the Service Order List. If an ATN was entered, all orders associated with that ATN would be returned on the Service Order List.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

WTNs

Working Telephone Numbers

The number of all WTNs (Working Telephone Numbers) associated with this single batch inquiry must match the QR (Quantity Requested) on the initial inquiry.

The user must enter all WTNs associated with the bulk batch request. The number of all WTNs (Working Telephone Numbers) associated with this single batch inquiry must match the QR (Quantity Requested) on the initial inquiry.

Located In:

- Batch Cut Process Inquiry

Y

YPH

Yellow Page Header

Identifies the heading under which a business listing will appear in the Yellow Pages.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Yellow Page Heading Inquiry

Z

ZIP

Zip/Postal Code

Identifies the zip code or postal code of the service address.

This is a required numeric field if an alpha SAGA code is not entered in AT&T Southwest Region and AT&T West Region. If a SAGA code is input in this field in AT&T Midwest Region, the City field is required. AT&T 12-State does not use "ZIP code + extension or postal code". (Example: 63104)

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- View CABS CSI
- View Central Office Address

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APPENDIX - FIELDS & DESCRIPTIONS

In Pre-order, there are some instances where “like” fields are identified differently between Verigate and the AT&T Southeast Region LSPOR. In these cases, please refer to this cross reference table to assist in locating the usage and business rules for these types of Verigate fields.

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
ACNADES	ACC CARRIER NAME	Access Carrier Name Abbreviation Description	Service Availability - PIC/LPIC
ADDITIONAL LINE	ADDLINE	Add New Line	Appointment Availability
AGAATH	AG AUTH ST	Agency Authorization Status	CSR Transactions
AREA	STATE	Area	All Transactions
BILLING SECTION	BILLING DATA	Billing Data Block	CSR Transactions
BILLING SECTION	BILLSEC	CABS Billing Section Data Block	CABS CSR Transaction
BILLING TRANSFER SECTION	BILLING TRANSFER DATA	Billing Transfer Data Block	CSR Transactions
INSIDE WIRE	BUS IW	Business Inside Wire	Appointment Availability
CARRIER TN	ACC CARRIER TN	Access Carrier Telephone Number	Service Availability - PIC/LPIC
CLLI	LST	Common Language Location Identifier	Estimated Due Date, Service Availability - Feature, Telephone Number Inquiry
FRIDAY	CO FRI1	CO Appointment Availability Status Code for FRI1	Appointment Availability
MONDAY	CO MON1	CO Appointment Availability Status Code for MON1	Appointment Availability
SATURDAY	CO SAT1	CO Appointment Availability Status Code for SAT1	Appointment Availability
SUNDAY	CO SUN1	CO Appointment Availability Status Code for SUN1	Appointment Availability

APPENDIX - FIELDS & DESCRIPTIONS



FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
THURSDAY	CO THU1	CO Appointment Availability Status Code for THU1	Appointment Availability
TUESDAY	CO TUE1	CO Appointment Availability Status Code for TUE1	Appointment Availability
WEDNESDAY	CO WED1	CO Appointment Availability Status Code for WED1	Appointment Availability
COMPETITIVE ACTIVITY SECTION	COMP ACT DATA	Completion Activity Data Block	CSR Transactions
CROSS BOUNDARY STATE	XBOUND STATE	Cross Boundary State	Address Validation
CSR AAI	AAI	Additional Address Information	CSR Transactions
CSR DETAIL	CSR TEXT	CSR Data Text	CSR Transactions
CSR FEATURE DETAIL	FEATURE DETAIL	Feature Detail	CSR Transactions
CSR PLA	PLA	Place Listing As	CSR Transactions
DATE AVAILABLE	EFF DT	Feature Effective Date	Service Availability - Feature
DIRECTORY SECTION	DIRECTORY DATA	Directory Data Block	CSR Transactions
ENDS	ES	End Section	Loop Make Up
FEATURE NAME	PRODUCT NAME	Product Name	Loop Make Up
IDENTIFICATION SECTION	IDENT DATA	Identification Data Block	CSR Transactions
IDENT SECTION	IDENTSEC	CABS Identification Section Data Block	CABS CSR Transaction
L	LLG	Loop Length by Gauge	Loop Make Up
LISTING SECTION	LISTING DATA	Listing Data Block	CSR Transactions
LISTING SECTION	LISTSEC	CABS Listing Section Data Block	CABS CSR Transaction
LMSTAT	LMSTAT IN	Loop Make-up Status	Loop Make Up
LPIC	CIC	InterLATA Pre-subscription Indicator Code	Service Availability - PIC/LPIC
ADD 11-15 LINES	NEWINST11-15	New Install 11-15 Lines	Appointment Availability

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APPENDIX - FIELDS & DESCRIPTIONS

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
NEW INSTALL 1-2 LINES	NEWINST1-2	New Install 1 or 2 Lines	Appointment Availability
NEW INSTALL 1-2 LINES	NEWINST1-2 BUS	New Install 1 or 2 Business Lines	Appointment Availability
ADD 3 LINES	NEWINST3	New Install 3 Lines	Appointment Availability
ADD 4 LINES	NEWINST4	New Install 4 Lines	Appointment Availability
ADD 5 LINES	NEWINST5	New Install 5 Lines	Appointment Availability
ADD 6-10 LINES	NEWINST6-10	New Install 6-10 Lines	Appointment Availability
NPA	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Service Availability, Telephone Number Inquiry
NPA/NXX, NPA, TTA	LSO	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Appointment Availability, Address Validation, Estimated Due Date, TN Inquiry
NPA/NXX	WIRE CENTER NPA/NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Cable ID
NXX (TTA)	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Service Availability
NXX (TTA)	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Telephone Number Inquiry
PIC	CIC	Intra-LATA Pre-subscription Indicator Code	Service Availability - PIC/LPIC
PORTED OUT LINE SECTION	PORTED OUT LINE DATA	Ported Out Line Data Block	CSR Transactions
FRIDAY	PV FRI1	PV Appointment Availability Status Code for FRI1	Appointment Availability

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APPENDIX - FIELDS & DESCRIPTIONS

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FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
MONDAY	PV MON1	PV Appointment Availability Status Code for MON1	Appointment Availability
PFEM VIS-REINST 1-2 LINES	PV REINST	PV for Residential Re-Install	Appointment Availability
PFEM VIS-REINST 1-2 LINES	PV REINST BUS	PV for Business Re-Install	Appointment Availability
SATURDAY	PV SAT1	PV Appointment Availability Status Code for SAT1	Appointment Availability
SUNDAY	PV SUN1	PV Appointment Availability Status Code for SUN1	Appointment Availability
THURSDAY	PV THU1	PV Appointment Availability Status Code for THU1	Appointment Availability
TUESDAY	PV TUE1	PV Appointment Availability Status Code for TUE1	Appointment Availability
WEDNESDAY	PV WED1	PV Appointment Availability Status Code for WED1	Appointment Availability
RATE ZONE MILEAGE APPLIES	RATE ZONE	Rate Zone	Address Validation
REINSTAL 3 OR MORE LINES	REINST 3	Re-Install 3 or more Lines	Appointment Availability
INSIDE WIRE/DREG OTHER	RES IW	Residential Inside Wire	Appointment Availability
RELATED ACCOUNT SECTION	RELATED ACCOUNT DATA	Related Account Data Block	CSR Transactions
REMARKS SECTION	REMARKS DATA	Remarks Data Block	CSR Transactions
S&E SECTION	SRVC EQUIP DATA	S&E Data Block	CSR Transactions
S&E SECTION	SESEC	CABS S&E Data Block	CSR Transactions
SERVICE INSTRUCTIONS	SERVICE INSTRUC TEXT	Service Instructions Text	Address Validation
STATUS	COFA	Central Office Feature Availability	Service Availability - Feature

A**APPENDIX - FIELDS & DESCRIPTIONS**

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
TELEPHONE NUMBER	ATN	Account Telephone Number	Estimated Due Date
TELEPHONE NUMBER	AN	Account Number	CABS CSR Transaction
TN	WTN	Telephone Number	CSR Transactions
TRAFFIC SECTION	TRAFFIC DATA	Traffic Data Block	CSR Transactions